

The Salvation Army

2024 MEAP Grant

Grant Award: \$11,280,000

Service Area: Statewide

Anticipated Reach: 10,984

The Salvation Army offers a menu of self-sufficiency services including vendor advocacy, energy education, financial counseling, short term, and long-term case management (Pathway of Hope); and enrollment into Affordable Payment Plans for Consumers Energy, DTE, SEMO and UPPCO customers.

Program Details

- Self Sufficiency services are individualized and informed by an assessment of need conducted during an interview. Services offered in this process will be provided in-house except for energy optimization services or weatherization which will be provided by referral. In person or phone interviews include review of the household budget, vendor advocacy, energy conservation solutions, short term, and long-term case management.
- Pathway of Hope (POH) – case management empowering participants to achieve change; action plan developed that includes personal aspirations and practical actions; provides relevant Salvation Army services and referrals to appropriate community resources. MEAP funds can be accessed by case managers to support the case managed household’s goal toward financial stability.
- Affordable Payment Plan (CARE) is a program for Consumers Energy customers: arrearage is forgiven over a two-year period. Estimated number of new enrollments is 625 customers.
- Affordable Payment Plan (LSP) is a program for DTE Energy customers: arrearages are capped at the time of enrollment at \$3,000 per account, arrearage is forgiven over a two-year period. Estimated number of new enrollments is 1,046 customers.
- Affordable Payment Plan (MAP) is a program for SEMCO customers: no arrearage cap, payments are individualized based upon consumption and income. Estimated number of new enrollments 325 customers.
- Affordable Payment Plan (EASE) is a program for UPPCO customers: no arrearage cap, payments are individualized based upon consumption and income. Estimated number of new enrollments is 20 customers.

Partners

Consumers Energy, DTE, SEMCO, and UPPCO

Contact

Telephone: The Salvation Army Call Center at (616) 929-1640 (Primary) or (855) 929-1640 (Toll Free). Online: <https://salarmy.us/energy>

Also see the attached service locations and their contact information for The Salvation Army.