

# TrueNorth Community Services

## 2024 MEAP Grant

**Grant Award:** \$11,200,000

**Service Area:** Statewide

**Anticipated Reach:** 11,500 Households

TrueNorth Community Services emPower program will provide direct assistance payments to participants statewide including enrollment in home energy supplier affordable payment plans.

### Program Details

- Provide self-sufficiency services through a two method approach:
  - Supportive Self-Sufficiency: emPower Participant Engagement Center Coaches will provide one-on-one coaching with households throughout the State of Michigan. This will include budgeting, participant- centered goal setting, resource referral, and assistance navigation.
  - Complex Care Self-Sufficiency: emPower Complex Care Advisors will work one-on-one with households in their homes or communities in intensive case management. This will include budgeting, participant- centered goal setting, resource referral, and assistance navigation.
- Assist households in navigating the energy assistance including MI Bridges and TrueNorth emPower ESP.
- Enroll participants in home energy supplier affordable payment plans including:
  - Modified Budget APP through Consumers Energy and DTE
  - Consumers Energy CARE
  - DTE LSP
  - SEMCO MAP
  - UPPCO EASE
  - Great Lakes Energy Pathways

### Partners

- Consumers Energy
- DTE Energy
- SEMCO Energy
- UPPCO

### Locations and Contact Information

For additional information call 231-355-5880, or visit TrueNorth's website at: <http://helpforheat.com>.