

## The Salvation Army 2019 MEAP Grant

Grant Award: \$11,400,000

Service Area: Statewide

Anticipated Reach: 14,076 Households

The Salvation Army offers a menu of self-sufficiency services that will include: vendor advocacy, energy education, financial counseling, short term and long-term case management (Pathway of Hope); and enrollment into Affordable Payment Plans for DTE Energy, Consumers Energy, and SEMCO customers.

### Program Details

- Self Sufficiency services individualized and informed by an assessment of need conducted during a client interview will serve as the basis for the self-sufficiency plan. Services offered in this process will be provided in-house with the exception of energy optimization services or weatherization which will be provided by referral. In person, one-hour interviews, include review of the household budget, vendor advocacy, energy conservation solutions, short term and long-term case management.
- Pathway of Hope (Pathway) – case management empowering participants to achieve change; action plan developed that includes personal aspirations and practical actions; provides relevant Salvation Army services and referrals to appropriate community resources. MEAP funds can be accessed by case managers to support the case-managed household's goal toward financial stability.
- Affordable Payment Plan (LSP) is a program for DTE Energy customers: arrearages are capped at the time of enrollment at \$3,000 per account, arrearage is forgiven over a two-year period. Annual usage may not exceed \$3,750 (combined), \$2,150 (per gas acct.) and \$1,600 (per electric acct.).
- Affordable Payment Plan (CARE) is a program for Consumers Energy customers: arrearages are capped at the time of enrollment at \$4,000 per account, arrearage is forgiven over a two-year period.
- Affordable Payment Plan (MAP) is a program for SEMCO customers: no arrearage cap, payments individualized, and remainder of arrearage is forgiven over a two-year period.

### Partners

- Michigan Community Action – Households referred to MCA for services not offered in-house
- DTE Energy
- Consumers Energy
- SEMCO Energy

### Locations and Contact Information

Telephone: The Salvation Army Call Center at (616) 929.1645 (Primary) or (855) 929-1640 (Toll Free).

Also please visit <https://sawmni.org/wmni/energy-assistance> for a list of service locations across the state.