

CLOVERLAND ELECTRIC COOPERATIVE

RATE BOOK FOR ELECTRIC SERVICE

These Standard Rules and Regulations and Rate Schedules contained herein have been adopted by the Cooperative to govern its relations with Member-Consumers and have been approved by the Michigan Public Service Commission as an integral part of its Rate Book for Electric Service.

Copies of the Cooperative's Rate Book for Electric Service are available on Cloverland Electric Cooperative's website at the following website address, <http://www.cloverland.com/index.php?p=rates> or at the Michigan Public Service Commission's website at the following web address, <http://www.dleg.state.mi.us/mpsc/electric/tariffcloverland.htm>.

Territory

This Rate Book for Electric Service applies to the entire territory served with Electricity by the Cooperative.

THIS RATE BOOK SUPERSEDES AND CANCELS RATE BOOK

M.P.S.C. No. 4 - Electric

Issued **August 14, 2012**

By Dan Dasho
General Manager
Dafter, Michigan

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Original Sheet No. A-2.02	October 10, 2007
Original Sheet No. A-2.03	October 10, 2007
Original Sheet No. A-2.04	October 10, 2007
First Revised Sheet No. A-2.05	July 1, 2009
Original Sheet No. A-2.06	October 10, 2007
Twenty-Third Revised Sheet No. A-3.00	January 1, 2016
Original Sheet No. A-3.01	October 10, 2007
Sixteenth Revised Sheet No. A-3.02	January 1, 2016
Ninth Revised Sheet No. A-3.03	January 1, 2016
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(Continued on Sheet No. A-3.01)

Issued: **January 5, 2016**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-17313R, U-15152
REMOVED BY <u>RL</u>
DATE <u>01-12-16</u>

Michigan Public Service Commission
January 7, 2016
Filed <u>RL</u>

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Original Sheet No. A-2.06	October 10, 2007
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(Continued on Sheet No. A-3.01)

Issued: **December 29, 2015**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER	U-17781, U-15152
REMOVED BY	RL
DATE	01-07-16

Michigan Public Service Commission
January 4, 2016
Filed 

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Issued **June 22, 2015**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED U-17675
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DATE 01-04-16

Michigan Public Service
Commission
June 23, 2015
Filed RL

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Issued: **December 22, 2014**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED
BY ORDER U-17675, U-15152
REMOVED BY RL
DATE 06-23-15

Michigan Public Service
Commission
January 5, 2015
Filed 

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Issued: **June 17, 2014**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER	U-17675, U-15152
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DATE	01-05-14

Michigan Public Service Commission
June 19, 2014
Filed 

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Second Revised Sheet No. B-12.00	August 14, 2012
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(Continued on Sheet No. A-3.01)

Issued: **January 3, 2014**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-13150, U-15152
REMOVED BY RL
DATE 06-19-14

Michigan Public Service Commission
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Issued: December 19, 2013

By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-16885r, U-15152
REMOVED BY RL
DATE 01-08-14

Michigan Public Service Commission
December 19, 2013
Filed 

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Issued: **December 9, 2013**

By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED	U-17313
BY	ORDER U-17098, U-15152
REMOVED BY	RL
DATE	12-19-13

Michigan Public Service Commission
December 10, 2013
Filed 

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Issued: **December 26, 2012**

By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-16885r, U-15152
REMOVED BY RL
DATE 12-10-13

Michigan Public Service Commission
December 26, 2012
Filed 

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(Continued on Sheet No. A-3.01)

Issued **October 2, 2012**

By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED	U-16685
BY	U-17098, U-15152
ORDER	
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DATE	12-26-12

Michigan Public Service Commission
October 4, 2012
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(Continued on Sheet No. A-3.01)

Issued **August 14, 2012**
By Dan Dasho
General Manager
Dafter, Michigan

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Michigan Public Service Commission
August 15, 2012
Filed _____

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(Continued on Sheet No. A-3.01)

Issued: **April 11, 2012**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER	U-15152
REMOVED BY	RL
DATE	08-15-12

Michigan Public Service Commission	
April 12, 2012	
Filed	

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Original Sheet No. B-7.00	October 10, 2007
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(Continued on Sheet No. A-3.01)

Issued: **December 20, 2011**

By Dan Dasho
General Manager
Dafter, Michigan

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REMOVED BY RL
DATE 04-12-12

Michigan Public Service Commission
December 20, 2011
Filed 

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First Revised Sheet No. B-12.00	May 27, 2009
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(Continued on Sheet No. A-3.01)

Issued: **May 9, 2011**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER	U-16425 U-16885, U-15152
REMOVED BY	RL
DATE	12-20-11

Michigan Public Service Commission
May 9, 2011
Filed 

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(Continued on Sheet No. A-3.01)

Issued: **December 21, 2010**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-16425, U-15152
REMOVED BY RL
DATE 05-09-11

Michigan Public Service Commission
December 21, 2010
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(Continued on Sheet No. A-3.01)

Issued: **October 12, 2010**
By Dan Dasho
General Manager
Dafer, Michigan

CANCELLED BY ORDER	U-16036 U-16425, U-15152
REMOVED BY	RL
DATE	12-21-10

Michigan Public Service Commission
October 12, 2010
Filed 

Effective for service rendered on and after **October 1, 2010**

Issued under authority of the Michigan Public Service Commission dated **9/28/10** in Case No. **U-15666-R**

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(Continued on Sheet No. A-3.01)

Issued: **April 28, 2010**
By Dan Dasho
General Manager
Dafter, Michigan

Michigan Public Service
Commission

April 29, 2010

Filed _____


CANCELLED
BY
ORDER U-15666-R, U15152

REMOVED BY RL

DATE 10-12-10

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CANCELLED
BY
ORDER U-15152, U-16218

REMOVED BY RL
DATE 04-29-10

Michigan Public Service
Commission
January 8, 2010
Filed RL

(Continued on Sheet No. A-3.01)

Issued **January 8, 2010**
By Dan Dasho
General Manage
Dafter, Michigan

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CANCELLED	U-15152
BY	
ORDER	U-16036, U-15666
REMOVED BY	RL
DATE	01-08-10

(Continued on Sheet No. A-3.01)

Issued **November 13, 2009**
By Dan Dasho
General Manager
Dafer, Michigan

Michigan Public Service Commission
November 13, 2009
Filed _____ 

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Issued **June 24, 2009**
By Dan Dasho
General Manager
Dafer, Michigan

Michigan Public Service
Commission

June 24, 2009

Filed _____


CANCELLED
BY
ORDER U-15406-r, U15152

REMOVED BY RL
DATE 11-13-09

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Issued: **June 8, 2009**
By Dan Dasho
General Manager
Grawn, Michigan

Michigan Public Service
Commission

June 8, 2009

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CANCELLED
BY
ORDER U-15787, U-15152

REMOVED BY RL

DATE 06-24-09

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Issued: **January 6, 2009**
By Dan Dasho
General Manager
Dafter, Michigan

Michigan Public Service
Commission

January 6, 2009

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CANCELLED
BY
ORDER U-15816,U-15152

REMOVED BY RL
DATE 06-08-09

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Issued **August 27, 2008**
By Dan Dasho
General Manager
Dafter, Michigan

Michigan Public Service
Commission

August 27, 2008

Filed RL

CANCELLED U-15011-R
BY ORDER U-15666, U-15152

REMOVED BY RL
DATE 01-06-09

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Issued May 16, 2008
By Dan Dasho
General Manager
Dafter, Michigan

Michigan Public Service
Commission
May 16, 2008
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CANCELLED
BY
ORDER U-15152, U-14852
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DATE 08-27-08

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(Continued on Sheet No. A-3.03)

Issued: **January 5, 2016**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-17313R, U-15152
REMOVED BY <u>RL</u>
DATE <u>01-12-16</u>

Michigan Public Service Commission
January 7, 2016
Filed <u>RL</u>

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Issued: **December 29, 2015**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-17781, U-15152
REMOVED BY RL
DATE 01-07-16

Michigan Public Service Commission
January 4, 2016
Filed 

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Issued: **December 22, 2014**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED	U-17875
BY ORDER	U-17915, U-15152
REMOVED BY	RL
DATE	01-04-16

Michigan Public Service Commission
January 5, 2015
Filed 

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Original Sheet No. D-5.00	October 10, 2007
Original Sheet No. D-5.01	October 10, 2007
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Sixth Revised Sheet No. D-10.00	January 3, 2014
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Original Sheet No. D-12.01	October 10, 2007
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Issued: **January 3, 2014**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER	U-17675, U-15152
REMOVED BY	RL
DATE	01-05-14

Michigan Public Service Commission
January 8, 2014
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Original Sheet No. D-3.02	October 10, 2007
Original Sheet No. D-4.00	October 10, 2007
Original Sheet No. D-4.01	October 10, 2007
Original Sheet No. D-4.02	October 10, 2007
Original Sheet No. D-5.00	October 10, 2007
Original Sheet No. D-5.01	October 10, 2007
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Issued: December 19, 2013

By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED
BY ORDER U-16885r, U-15152
REMOVED BY RL
DATE 01-08-14

Michigan Public Service
Commission
December 19, 2013
Filed 

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Original Sheet No. D-4.00	October 10, 2007
Original Sheet No. D-4.01	October 10, 2007
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Issued: **December 9, 2013**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED	U-17313
BY	ORDER U-17098, U-15152
REMOVED BY	RL
DATE	12-19-13

Michigan Public Service Commission
December 10, 2013
Filed 

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Issued: **December 26, 2012**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-16885r, U-15152
REMOVED BY RL
DATE 12-10-13

Michigan Public Service Commission
December 26, 2012
Filed 

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Issued: **April 11, 2012**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED	U-16685
BY	
ORDER	U-17098, U-15152
REMOVED BY	RL
DATE	12-26-12

Michigan Public Service Commission
April 12, 2012
Filed <u>RL</u>

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(Continued on Sheet No. A-3.03)

Issued: **December 20, 2011**

By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-16681, U-15152
REMOVED BY RL
DATE 04-12-12

Michigan Public Service Commission
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Issued: **May 9, 2011**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED	U-16425
BY	
ORDER	U-16885, U-15152
REMOVED BY:	RL
DATE	12-20-11

Michigan Public Service Commission
May 9, 2011
Filed 

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Issued: **December 21, 2010**

By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER U-16425, U-15152
REMOVED BY <u>RL</u>
DATE <u>05-09-11</u>

Michigan Public Service Commission
December 21, 2010
Filed <u>RL</u>

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Issued: **October 12, 2010**
By Dan Dasho
General Manager
Dafter, Michigan

CANCELLED BY ORDER	U-16036 U-16425, U-15152
REMOVED BY	RL
DATE	12-21-10

Michigan Public Service Commission
October 12, 2010
Filed 

Effective for service rendered on and after **October 1, 2010**

Issued under authority of the Michigan Public Service Commission dated **9/28/10** in Case No. **U-15666-R**

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Issued **January 8, 2010**
By Dan Dasho
General Manage
Dafter, Michigan

Michigan Public Service
Commission

January 8, 2010

Filed RL

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CANCELLED
BY
ORDER U-15666-R, U15152

REMOVED BY RL
DATE 10-12-10

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CANCELLED	U-15152
BY	
ORDER	U-16036, U-15666
REMOVED BY	RL
DATE	01-08-10

(Continued on Sheet No. A-3.03)

Issued **November 13, 2009**
By Dan Dasho
General Manager
Dafer, Michigan

Michigan Public Service Commission
November 13, 2009
Filed 

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Issued: **June 8, 2009**
By Dan Dasho
General Manager
Grawn, Michigan

Michigan Public Service
Commission

June 8, 2009

Filed RL

CANCELLED
BY
ORDER U-15406-r, U15152

REMOVED BY RL

DATE 11-13-09

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Original Sheet No. D-4.00	October 10, 2007
Original Sheet No. D-4.01	October 10, 2007
Original Sheet No. D-4.02	October 10, 2007
Original Sheet No. D-5.00	October 10, 2007
Original Sheet No. D-5.01	October 10, 2007
Original Sheet No. D-5.02	October 10, 2007
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Original Sheet No. D-6.01	October 10, 2007
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First Revised Sheet No. D-7.01	January 5, 2009
First Revised Sheet No. D-8.00	January 5, 2009
First Revised Sheet No. D-8.01	January 5, 2009
First Revised Sheet No. D-9.00	January 5, 2009
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First Revised Sheet No. D-10.01	January 5, 2009
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(Continued on Sheet No. A-3.03)

Issued: **January 6, 2009**
By Dan Dasho
General Manager
Dafter, Michigan

Michigan Public Service Commission
January 6, 2009
Filed <u>RL</u>

CANCELLED BY ORDER <u>U-15816, U-15152</u>
REMOVED BY <u>RL</u>
DATE <u>06-08-09</u>

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Original Sheet No. D-8.00	October 10, 2007
Original Sheet No. D-8.01	October 10, 2007
Original Sheet No. D-9.00	October 10, 2007
Original Sheet No. D-9.01	October 10, 2007
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Original Sheet No. D-11.00	October 10, 2007
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(Continued on Sheet No. A-3.03)

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Sixth Revised Sheet No. D-14.02	January 1, 2016
Seventh Revised Sheet No. D-15.00	January 1, 2016
Original Sheet No. D-15.01	October 10, 2007
Second Revised Sheet No. D-16.00	May 2, 2010
Sixth Revised Sheet No. D-16.01	January 1, 2016
Original Sheet No. D-16.02	May 2, 2010
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First Revised Sheet No. D-17.01	October 1, 2010
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(Continued on Sheet No. A-3.04)

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(Continued on Sheet No. A-3.04)

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(Continued on Sheet No. A-3.04)

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(Continued on Sheet No. A-3.04)

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General Manager
Dafer, Michigan

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Original Sheet No. D-17.01	October 10, 2007
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General Manager
Grawn, Michigan

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SECTION B
ADMINISTRATIVE RULES INDEX

B1. TECHNICAL STANDARDS FOR ELECTRIC SERVICE (R 460.3101 - R 460.3908) (FOR ALL MEMBER-CONSUMERS)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_11_AdminCode.pdf

PART 1. GENERAL PROVISIONS

R 460.3101 Applicability; purpose; modification; adoption of rules and regulations by utility.

R 460.3102 Definitions.

PART 2. RECORDS AND REPORTS

R 460.3201 Records; location; examination.

R 460.3202 Records; preservation.

R 460.3203 Documents and information; required submission.

R 460.3204 Customer records; retention period; content.

PART 3. METER REQUIREMENTS

R 460.3301 Metered measurement of electricity required; exceptions.

R 460.3303 Meter reading data.

R 460.3304 Meter data collection system.

R 460.3305 Meter multiplier.

R 460.3308 Standards of good practice; adoption by reference.

R 460.3309 Metering inaccuracies; billing adjustments.

(Continued on Sheet No. B-2.00)

Issued **August 14, 2012**

By Dan Dasho
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Dafer, Michigan

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SECTION B
ADMINISTRATIVE RULES INDEX

B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3804) (FOR ALL CUSTOMERS)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46003101&Dpt=&RngHigh=48702110

PART 1. GENERAL PROVISIONS

R 460.3101 Applicability; purpose; modification; adoption of rules and regulations by utility.
R 460.3102 Definitions.

PART 2. RECORDS AND REPORTS

R 460.3201 Records; location; examination.
R 460.3202 Records; preservation.
R 460.3203 Documents and information; required submission.
R 460.3204 Customer records; retention period; content.

PART 3. METER REQUIREMENTS

R 460.3301 Metered measurement of electricity required; exceptions.
R 460.3303 Meter reading data.
R 460.3304 Meter data collection system.
R 460.3305 Meter multiplier.
R 460.3306 Meter reading interval.
R 460.3308 Standards of good practice; adoption by reference.
R 460.3309 Metering inaccuracies; billing adjustments.

PART 4. CUSTOMER RELATIONS

R 460.3401 Customer information and service.
R 460.3402 Customer records; retention period; content.
R 460.3403 Metering inaccuracies; billing adjustments.
R 460.3404 Billing errors.
R 460.3406 Servicing utility equipment on customer's premises.
R 460.3407 Customer complaints; investigations; records.

(Continued on Sheet No. B-2.00)

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SECTION B
ADMINISTRATIVE RULES INDEX

B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3804) (FOR ALL CUSTOMERS)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46003101&Dpt=&RngHigh=48702110

PART 1. GENERAL PROVISIONS

R 460.3101 Applicability; purpose; modification; adoption of rules and regulations by utility.
R 460.3102 Definitions.

PART 2. RECORDS AND REPORTS

R 460.3201 Records; location; examination.
R 460.3202 Records; preservation.
R 460.3203 Documents and information; required submission.

PART 3. METER REQUIREMENTS

R 460.3301 Metered measurement of electricity required; exceptions.
R 460.3303 Meter reading data.
R 460.3304 Meter data collection system.
R 460.3305 Meter multiplier.
R 460.3306 Meter reading interval.
R 460.3308 Standards of good practice; adoption by reference.

PART 4. CUSTOMER RELATIONS

R 460.3401 Customer information and service.
R 460.3402 Customer records; retention period; content.
R 460.3403 Metering inaccuracies; billing adjustments.
R 460.3404 Billing errors.
R 460.3406 Servicing utility equipment on customer's premises.
R 460.3407 Customer complaints; investigations; records.

(Continued on Sheet No. B-2.00)

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By Dan Dasho
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(Continued from Sheet No. B-1.00)

B1. TECHNICAL STANDARDS FOR ELECTRIC SERVICE (R 460.3101 - R 460.3908) (FOR ALL MEMBER-CONSUMERS)(Contd)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_11_AdminCode.pdf

PART 4. CUSTOMER RELATIONS

- R 460.3408 Temporary service; cost of installing and removing equipment owned by utility.
- R 460.3409 Protection of utility-owned equipment on customer's premises.
- R 460.3410 Extension of facilities plan.
- R 460.3411 Extension of electric service in areas served by 2 or more utilities.

PART 5. ENGINEERING

- R 460.3501 Electric plant; construction, installation, maintenance and operation pursuant to good engineering practice required.
- R 460.3502 Standards of good practice; adoption by reference.
- R 460.3503 Utility plant capacity.
- R 460.3504 Electric plant inspection program.
- R.460.3505 Utility line clearance program.

PART 6. METERING EQUIPMENT INSPECTIONS AND TESTS

- R 460.3601 Customer-requested meter tests.
- R 460.3602 Meter and associated device inspections and tests; certification of accuracy.
- R 460.3603 Meters with transformers; post-installation inspection; exception.
- R 460.3604 Meters and associated devices; removal tests.
- R 460.3605 Metering electrical quantities.
- R 460.3606 Nondirect reading meters and meters operating from instrument transformers; marking of multiplier on instruments; marking of charts and magnetic tapes; marking of register ratio on meter registers; watt-hour constants.
- R 460.3607 Watt-hour meter requirements.

(Continued on Sheet No. B-3.00)

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(Continued from Sheet No. B-1.00)

B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460. 3804) (FOR ALL CUSTOMERS) (Contd)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46003101&Dpt=&RngHigh=48702110

PART 4. CUSTOMER RELATIONS (Contd)

R 460.3408 Temporary service; cost of installing and removing equipment owned by utility.
R 460.3409 Protection of utility-owned equipment on customer's premises.
R 460.3410 Extension of facilities plan.
R 460.3411 Extension of electric service in areas served by two or more utilities.

PART 5. ENGINEERING

R 460.3501 Electric plant; construction, installation, maintenance and operation pursuant to good engineering practice required.
R 460.3502 Standards of good practice; adoption by reference.
R 460.3503 Utility plant capacity.
R 460.3504 Electric plant inspection program.
R.460.3505 Utility line clearance program.

PART 6. METERING EQUIPMENT INSPECTIONS AND TESTS

R 460.3601 Customer-requested meter tests.
R 460.3602 Meter and associated device inspections and tests; certification of accuracy.
R 460.3603 Meters with transformers; post-installation inspection; exception.
R 460.3604 Meters and associated devices; removal tests.
R 460.3605 Metering electrical quantities.
R 460.3606 Nondirect reading meters and meters operating from instrument transformers; marking of multiplier on instruments; marking of charts and magnetic tapes; marking of register ratio on meter registers; wathour constants.
R 460.3607 Wathour meter requirements.

(Continued on Sheet No. B-3.00)

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(Continued from Sheet No. B-2.00)

B1. TECHNICAL STANDARDS FOR ELECTRIC SERVICE (R 460.3101 - R 460.3908) (FOR ALL MEMBER-CONSUMERS)(Contd)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_11_AdminCode.pdf

PART 6. METERING EQUIPMENT INSPECTIONS AND TESTS (Contd)

- R 460.3608 Demand meters, registers, and attachments; requirements.
- R 460.3609 Instrument transformers used in conjunction with metering equipment; requirements; phase shifting transformers; secondary voltage.
- R 460.3610 Portable indicating voltmeters; accuracy.
- R 460.3611 Meter testing equipment; availability; provision and use of primary standards.
- R 460.3612 Test standards; accuracy.
- R 460.3613 Metering equipment testing requirements.
- R 460.3614 Standards check by the commission.
- R 460.3615 Metering equipment records.
- R 460.3616 Average meter error; determination.
- R 460.3617 Reports to be filed with the commission.
- R 460.3618 Generating and interchange station meter tests; schedule; accuracy limits.

PART 7. STANDARDS OF QUALITY OF SERVICES

- R 460.3701 Alternating current systems; standard frequency.
- R 460.3702 Standard nominal service voltage; limits; exceptions.
- R 460.3703 Voltage measurements and records.
- R 460.3704 Voltage measurements; required equipment; periodic checks; certificate or calibration card for standards.
- R 460.3705 Interruptions of service; records; planned interruption; notice to commission.

PART 8. SAFETY

- R 460.3801 Protective measures.
- R 460.3802 Safety program.
- R 460.3803 Energizing services.
- R 460.3804 Accidents; notice to Commission.

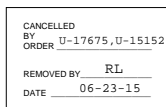
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(Continued from Sheet No. B-2.00)

B1. SERVICES SUPPLIED BY ELECTRIC UTILITIES (R 460.3101 - R 460.3804) (FOR ALL CUSTOMERS) (Contd)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46003101&Dpt=&RngHigh=48702110

PART 6. METERING EQUIPMENT INSPECTIONS AND TESTS (Contd)

- R 460.3608 Demand meters, registers, and attachments; requirements.
- R 460.3609 Instrument transformers used in conjunction with metering equipment; requirements; phase shifting transformers; secondary voltage.
- R 460.3610 Portable indicating voltmeters; accuracy.
- R 460.3611 Meter testing equipment; availability; provision and use of primary standards.
- R 460.3612 Test standards; accuracy.
- R 460.3613 Metering equipment testing requirements.
- R 460.3614 Standards check by the Commission.
- R 460.3615 Metering equipment records.
- R 460.3616 Average meter error; determination.
- R 460.3617 Reports to be filed with the Commission.
- R 460.3618 Generating and interchange station meter tests; schedule; accuracy limits.

PART 7. STANDARDS OF QUALITY OF SERVICES

- R 460.3701 Alternating current systems; standard frequency.
- R 460.3702 Standard nominal service voltage; limits; exceptions.
- R 460.3703 Voltage measurements and records.
- R 460.3704 Voltage measurements; required equipment; periodic checks; certificate or calibration card for standards.
- R 460.3705 Interruptions of service; records; planned interruption; notice to Commission.

PART 8. SAFETY

- R 460.3801 Protective measures.
- R 460.3802 Safety program.
- R 460.3803 Energizing services.
- R 460.3804 Accidents; notice to Commission.

(Continued on Sheet No. B-4.00)

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(Continued from Sheet No. B-3.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE (R 460.101 - R 460.169)**

http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf

PART 1. GENERAL PROVISIONS

R 460.101 Application of rules. R 460.102 Definitions.
R 460.103 Discrimination prohibited. R 460.104 Conduct of proceedings. R 460.105
Additional rules.

PART 2. APPLICATION FOR SERVICE

R 460.106 Service requests for new or previous Member-Consumers.
R 460.107 Applicant information.

PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS

R 460.108 Prohibited practices.
R 460.109 Deposit for new customer.
R 460.110 Deposit for a previous customer or for continued service.
R 460.111 General deposit conditions.
R 460.112 Guarantee terms and conditions.

**PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS
AND RELOCATION**

R 460.113 Actual and estimated meter reading.
R 460.114 Cooperative representative identification.
R 460.115 Customer meter reading.
R 460.116 Meter accuracy, meter errors, meter relocation.

(Continued on Sheet No. B-5.00)

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(Continued from Sheet No. B-3.00)

B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE (R 460.101 - R 460.169)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110

PART 1. GENERAL PROVISIONS

R 460.101 Application of rules.
R 460.102 Definitions.
R 460.103 Discrimination prohibited.
R 460.104 Conduct of proceedings.
R 460.105 Additional rules.

PART 2. APPLICATION FOR SERVICE

R 460.106 Service requests for new or previous customers.
R 460.107 Applicant information.

PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS

R 460.108 Prohibited practices.
R 460.109 Deposit for new customer.
R 460.110 Deposit for a previous customer or for continued service.
R 460.111 General deposit conditions.
R 460.112 Guarantee terms and conditions.

PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS
AND RELOCATION

R 460.113 Actual and estimated meter reading.
R 460.114 Company representative identification.
R 460.115 Customer meter reading.
R 460.116 Meter accuracy, meter errors, meter relocation.

(Continued on Sheet No. B-5.00)

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(Continued from Sheet No. B-4.00)

B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf

PART 5. BILLING AND PAYMENT STANDARDS

- R 460.117 Billing frequency; method of delivery
- R 460.118 Equal monthly billing.
- R 460.119 Cycle billing.
- R 460.120 Payment of bill.
- R 460.121 Payment period.
- R 460.122 Allowable charges.
- R 460.123 Bill information.
- R 460.124 Separate bills.
- R 460.125 Billing for non-tariff services
- R 460.126 Billing error.

PART 6. VOLUNTARY TERMINATION OF SERVICE

- R 460.127 Voluntary termination.

PART 7. UTILITY PROCEDURES

- R 460.128 Applicability.
- R 460.129 Complaint procedures.
- R 460.130 Personnel procedures.
- R 460.131 Publication of procedures.
- R 460.132 Access to rules and rates.
- R 460.133 Reporting requirements.
- R 460.134 Inspection.
- R 460.135 Customer access to consumption data.

(Continued on Sheet No. B-6.00)

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B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE (R 460.101 - R 460.169)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110

PART 5. BILLING AND PAYMENT STANDARDS

R 460.117 Billing frequency; method of delivery.
R 460.118 Equal monthly billing.
R 460.119 Cycle billing.
R 460.120 Payment of bill.
R 460.121 Payment period.
R 460.122 Allowable charges.
R 460.123 Bill information.
R 460.124 Separate bills.
R 460.125 Billing for non-tariff services.
R 460.126 Billing error.

PART 6. VOLUNTARY TERMINATION OF SERVICE

R 460.127 Voluntary termination.

PART 7. UTILITY PROCEDURES

R 460.128 Applicability.
R 460.129 Complaint procedures.
R 460.130 Personnel procedures.
R 460.131 Publication of procedures.
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R 460.133 Reporting requirements.
R 460.134 Inspection.
R 460.135 Customer access to consumption data.

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(Continued from Sheet No. B-5.00)

B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf

PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE

- R 460.136 Emergency shutoff.
- R 460.137 Shutoff permitted.
- R 460.138 Notice of shutoff.
- R 460.139 Form of notice.
- R 460.140 Time of shutoff.
- R 460.141 Manner of shutoff.
- R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.
- R 460.143 Shutoff prohibited.
- R 460.144 Restoration of service.

PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS\

- R 460.145 Listing of energy assistance programs.
- R 460.146 Notice of energy assistance programs.
- R 460.147 Medical emergency.
- R 460.148 Winter protection plan for low-income Member-Consumers.
- R 460.149 Winter protection plan for senior citizens.
- R 460.150 Military protections.

PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT

- R 460.151 Disputed claim.
- R 460.152 Utility hearing and hearing officers.
- R 460.153 Notice of hearing.
- R 460.154 Hearing procedures.
- R 460.155 Settlement agreement.
- R 460.156 Default of settlement agreement.
- R 460.157 Same dispute.

(Continued on Sheet No. B-7.00)

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(Continued from Sheet No. B-5.00)

B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE (R 460.101 - R 460.169)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110

PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE

R 460.136 Emergency shutoff.
R 460.137 Shutoff permitted.
R 460.138 Notice of shutoff.
R 460.139 Form of notice.
R 460.140 Time of shutoff.
R 460.141 Manner of shutoff.
R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.
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R 460.151 Disputed claim.
R 460.152 Utility hearing and hearing officers.
R 460.153 Notice of hearing.
R 460.154 Hearing procedures.
R 460.155 Settlement agreement.
R 460.156 Default of settlement agreement.
R 460.157 Same dispute.

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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)**

http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf

PART 11. COMMISSION APPEAL PROCEDURES

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460. 2601 - R 460.2625)
(RESIDENTIAL MEMBER-CONSUMERS)**

http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_09_AdminCode.pdf - **RESCINDED**

PART 1. GENERAL PROVISIONS

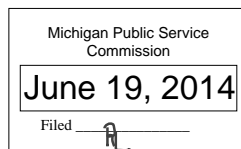
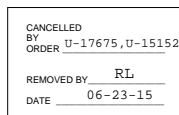
- R 460.2601 Application of rules.
- R 460.2602 Definitions.

PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

(Continued on Sheet No. B-8.00)

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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)**

http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf

PART 11. COMMISSION APPEAL PROCEDURES

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460. 2601 - R 460.2625)
(RESIDENTIAL MEMBER-CONSUMERS)**

http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_09_AdminCode.pdf

PART 1. GENERAL PROVISIONS

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

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- B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS
RESIDENTIAL SERVICE
(R 460.101 - R 460.160) (Contd)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110

PART 11. COMMISSION APPEAL PROCEDURES

- R 460.158 Informal appeal.
R 460.159 Filing procedures.
R 460.160 Informal appeal procedures.
R 460.161 Interim determination.
R 460.162 Appeal review.
R 460.163 Shutoff pending decision.
R 460.164 Informal appeal decision.
R 460.165 Failure to comply with informal appeal decision.
R 460.166 Same dispute.
R 460.167 Formal appeal.
R 460.168 Other remedies.
R 460.169 Scope of rules.

- B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)
(RESIDENTIAL CUSTOMERS)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110

PART 1. GENERAL PROVISIONS

- R 460.2601 Application of rules.
R 460.2602 Definitions.

PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
R 460.2622 Annual deposits.
R 460.2623 Notice of deposit.
R 460.2624 Disputes; procedure for resolution.
R 460.2625 Disbursement of funds.

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(Continued From Sheet No. B-7.00)

B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS MEMBER-CONSUMERS (R 460.1601 – R 460.1640) (NONRESIDENTIAL MEMBER-CONSUMERS)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_03_AdminCode.pdf

PART 1. GENERAL PROVISIONS

- R 460.1601 Applicability; purpose.
- R 460.1602 Definitions.
- R 460.1603 Discrimination prohibited.
- R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.

PART 2. APPLICATION FOR SERVICE

- R 460.1606 Application for new service.

PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS

- R 460.1607 Customer deposits.

PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION

- R 460.1608 Meter reading interval and estimated bills.
- R 460.1609 Metering inaccuracies; billing adjustments.
- R 460.1610 Voluntary termination.
- R 460.1611 Meter or facilities relocation charge.

PART 5. BILLING AND PAYMENTS

- R 460.1612 Cycle billing.
- R 460.1613 Billing information.
- R 460.1614 Discounts and late payment charges.
- R 460.1615 Delivery and payment of bills.
- R 460.1616 Billing for unregulated service.
- R 460.1617 Billing errors.

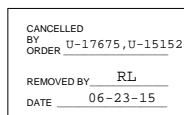
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B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - R 460.1640)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh

PART 1. GENERAL PROVISIONS

- R 460.1601** Applicability; purpose.
- R 460.1602** Definitions.
- R 460.1603** Discrimination prohibited.
- R 460.1604** Form of proceedings.
- R 460.1605** Additional rules.

PART 2. APPLICATION FOR SERVICE

- R 460.1606** Application for new service.

PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS

- R 460.1607** Customer deposits.

PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION

- R 460.1608** Meter reading interval and estimated bills.
- R 460.1609** Metering inaccuracies; billing adjustments.
- R 460.1610** Voluntary termination.
- R 460.1611** Meter or facilities relocation charge.

PART 5. BILLING AND PAYMENTS

- R 460.1612** Cycle billing.
- R 460.1613** Billing information.
- R 460.1614** Discounts and late payment charges.
- R 460.1615** Delivery and payment of bills.
- R 460.1616** Billing for unregulated service.
- R 460.1617** Billing errors.

(Continued on Sheet No. B-9.00)

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(Continued from Sheet No. B-7.00)

B4. COMMERCIAL AND INDUSTRIAL STANDARDS AND BILLING PRACTICES (R 460.3901 - R 460.3908)
(NONRESIDENTIAL CUSTOMERS)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46003101&Dpt=&RngHigh=48702110

- R 460.3901 Customer deposits.
- R 460.3902 Customer bill forms for commercial and industrial customers.
- R 460.3903 Denial or shutoff of service to commercial and industrial customers.
- R 460.3904 Denial or shutoff of service to commercial and industrial customers; insufficient cause.
- R 460.3905 Discounts and late payment charges.
- R 460.3906 Delivery and payment of bills.
- R 460.3907 Transfer of unpaid balances.
- R 460.3908 Notice of shutoff.

B5. UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000511&Dpt=CI&RngHigh=48702110

- R 460.511 Payment of difference in costs.
- R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
- R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
- R 460.514 Costs in case of special conditions.
- R 460.515 Extensions of lines in other areas of state.
- R 460.516 Replacement of existing overhead lines.
- R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
- R 460.518 Exceptions.
- R 460.519 Effective dates.

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B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS MEMBER-CONSUMERS (R 460.1601 – R 460.1640) (NONRESIDENTIAL MEMBER-CONSUMERS)(Contd)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_03_AdminCode.pdf

PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES

- R 460.1618 Selection of rate, customer information, and service.
- R 460.1619 Inspection.
- R 460.1620 Customer access to consumption data.
- R 460.1621 Servicing utility equipment on customer's premises.
- R 460.1622 Customer complaints; investigation; records.
- R 460.1623 Records and reports.

PART 7. SHUTOFFS AND RESTORATION

- R 460.1624 Notice of shutoff.
- R 460.1625 Denial or shutoff of service to Member-Consumers.
- R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.

PART 8. DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS

- R 460.1628 Disputed claim.
- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
- R 460.1631 Informal hearing and hearing officers.
- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- R 460.1634 Informal appeal procedures.
- R 460.1635 Interim determination.
- R 460.1636 Appeal review.
- R 460.1637 Shutoff pending decision.
- R 460.1638 Informal appeal decision.
- R 460.1639 Failure to comply with informal appeal decision.
- R 460.1640 Scope of rules.

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B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - R 460.1640) (Contd)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh

PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES

- R 460.1618** Selection of rate, customer information, and service.
- R 460.1619** Inspection.
- R 460.1620** Customer access to consumption data.
- R 460.1621** Servicing utility equipment on customer's premises.
- R 460.1622** Customer complaints; investigation; records.
- R 460.1623** Records and reports.

PART 7. SHUTOFFS AND RESTORATION

- R 460.1624** Notice of shutoff.
- R 460.1625** Denial or shutoff of service to customers.
- R 460.1626** Manner of shutoff for service provided with remote shutoff and restoration capability.

PART 8. DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS

- R 460.1628** Disputed claim.
- R 460.1629** Settlement agreement.
- R 460.1630** Default of settlement agreement.
- R 460.1631** Informal hearing and hearing officers.
- R 460.1632** Notice of hearing.
- R 460.1633** Hearing procedures.
- R 460.1634** Informal appeal procedures.
- R 460.1635** Interim determination.
- R 460.1636** Appeal review.
- R 460.1637** Shutoff pending decision.
- R 460.1638** Informal appeal decision.
- R 460.1639** Failure to comply with informal appeal decision.
- R 460.1640** Scope of rules.

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- B6. ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT
(R 460.811 - R 460.814)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000811&Dpt=CI&RngHigh=48702110
- R 460.811 Definitions.
R 460.812 Purpose.
R 460.813 Standards of good practice; adoption by reference.
R 460.814 Exemption from rules; application to Commission; public hearing.
- B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION
(STRAY VOLTAGE) (R 460.2701 - R 460.2707)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002701&Dpt=CI&RngHigh=48702110
- R 460.2701 Definitions.
R 460.2702 Measuring animal contact voltage.
R 460.2703 Action required to mitigate animal contact current.
R 460.2704 Request for investigation.
R 460.2705 Appointment of experts.
R 460.2706 Request for a contested case hearing.
R 460.2707 Protocol to evaluate utility contribution to animal contact current.
- B8. ELECTRIC INTERCONNECTION STANDARDS (R 460.481 - R 460.489)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000481&Dpt=LG&RngHigh=48702110
- R 460.481 Definitions.
R 460.482 Electric utility interconnection procedures.
R 460.483 Technical criteria.
R 460.484 Project application.
R 460.485 Project filing fee.
R 460.486 Interconnection deadlines.
R 460.487 Additional services provided by electric utility.
R 460.488 Pre-certified equipment.
R 460.489 Waivers.

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B5. UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_96_AdminCode.pdf

- R 460.511 Payment of difference in costs.
- R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
- R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
- R 460.514 Costs in case of special conditions.
- R 460.515 Extensions of lines in other areas of state.
- R 460.516 Replacement of existing overhead lines.
- R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
- R 460.518 Exceptions.
- R 460.519 Effective dates.

B6. ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT (R 460.811 - R 460.815)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/1029_2012-024LR_AdminCode.pdf

- R 460.811 Definitions.
- R 460.812 Purpose.
- R 460.813 Standards of good practice; adoption by reference.
- R 460.814 Exemption from rules; application to commission; public hearing.

B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION (STRAY VOLTAGE) (R 460.2701 - R 460.2707)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_10_AdminCode.pdf

- R 460.2701 Definitions.
- R 460.2702 Measuring animal contact voltage.
- R 460.2703 Action required to mitigate animal contact current.
- R 460.2704 Request for investigation.
- R 460.2705 Appointment of experts.
- R 460.2706 Request for a contested case hearing.
- R 460.2707 Protocol to evaluate utility contribution to animal contact current.

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- B5. UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000511&Dpt=CI&RngHigh=48702110
- R 460.511 Payment of difference in costs.
R 460.512 Extensions of residential distribution and service lines in the lower peninsula mainland.
R 460.513 Extensions of commercial and industrial lines in lower peninsula mainland.
R 460.514 Costs in case of special conditions.
R 460.515 Extensions of lines in other areas of state.
R 460.516 Replacement of existing overhead lines.
R 460.517 Underground facilities for convenience of utilities or where required by ordinances.
R 460.518 Exceptions.
R 460.519 Effective dates.
- B6. ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT
(R 460.811 - R 460.814)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000811&Dpt=CI&RngHigh=48702110
- R 460.811 Definitions.
R 460.812 Purpose.
R 460.813 Standards of good practice; adoption by reference.
R 460.814 Exemption from rules; application to Commission; public hearing.
- B7. RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION
(STRAY VOLTAGE) (R 460.2701 - R 460.2707)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002701&Dpt=CI&RngHigh=48702110
- R 460.2701 Definitions.
R 460.2702 Measuring animal contact voltage.
R 460.2703 Action required to mitigate animal contact current.
R 460.2704 Request for investigation.
R 460.2705 Appointment of experts.
R 460.2706 Request for a contested case hearing.
R 460.2707 Protocol to evaluate utility contribution to animal contact current.

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B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS
(R 460.701 - R 460.752)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000701&Dpt=LG&RngHigh=48702110

PART 1. GENERAL PROVISIONS

R 460.701 Application of rules.
R 460.702 Definitions.
R 460.703 Revision of tariff provisions.

PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE

R 460.721 Duty to plan to avoid unacceptable levels of performance.
R 460.722 Unacceptable levels of performance during service interruptions.
R 460.723 Wire down relief requests.
R 460.724 Unacceptable service quality levels of performance.

PART 3. RECORDS AND REPORTS

R 460.731 Deadline for filing annual reports.
R 460.732 Annual report contents.
R 460.733 Availability of records.
R 460.734 Retention of records.

PART 4. FINANCIAL INCENTIVES AND PENALTIES

R 460.741 Approval of incentives by the Commission.
R 460.742 Criteria for receipt of an incentive.
R 460.743 Disqualification.
R 460.744 Penalty for failure to restore service after an interruption due to catastrophic conditions.
R 460.745 Penalty for failure to restore service during normal conditions.
R 460.746 Penalty for repetitive interruptions of the same circuit.
R 460.747 Multiple billing credits allowed.
R 460.748 Effect in other proceedings.

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B8. ELECTRIC INTERCONNECTION AND NET METERING STANDARDS (R 460.601 - R 460.656)

http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_97_AdminCode.pdf

PART 1. GENERAL PROVISIONS

- R 460.601a Definitions; A-I.
- R 460.601b Definitions; J-Z.
- R 460.602 Adoption of standards by reference.
- R 460.604 Prohibited practice.
- R 460.606 Designated points of contact.
- R 460.608 Alternative dispute resolution.
- R 460.610 Appointment of experts.
- R 460.612 Waivers.

PART 2. INTERCONNECTION STANDARDS

- R 460.615 Electric Utility interconnection procedures.
- R 460.618 Interconnection fees.
- R 460.620 Application and interconnection process.
- R 460.622 Modifications to project.
- R 460.624 Insurance.
- R 460.626 Disconnection.
- R 460.628 Easements and rights-of-way.

PART 3. NET METERING STANDARDS

- R 460.640 Application process.
- R 460.642 Net metering application and fees.
- R 460.644 Net metering program size.
- R 460.646 Generation and net metering equipment.
- R 460.648 Meters.
- R 460.650 Billing and credit for true net metering Member-Consumers.
- R 460.652 Billing and credit for modified net metering Member-Consumers.
- R 460.654 Renewable energy credits.
- R 460.656 Penalties.

(Continued on Sheet No. B-12.00)

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- B8. ELECTRIC INTERCONNECTION AND NET METERING STANDARDS (R 460.601 - R 460.656)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000601&Dpt=LG&RngHigh=

PART 1. GENERAL PROVISIONS

- R 460.601a Definitions; A-I.
R 460.601b Definitions; J-Z.
R 460.602 Adoption of standards by reference.
R 460.604 Prohibited practice.
R 460.606 Designated points of contact.
R 460.608 Alternative dispute resolution.
R 460.610 Appointment of experts.
R 460.612 Waivers.

PART 2. INTERCONNECTION STANDARDS

- R 460.615 Electric Utility interconnection procedures.
R 460.618 Interconnection fees.
R 460.620 Application and interconnection process.
R 460.622 Modifications to project.
R 460.624 Insurance.
R 460.626 Disconnection.
R 460.628 Easements and rights-of-way.

PART 3. NET METERING STANDARDS

- R 460.640 Application process.
R 460.642 Net metering application and fees.
R 460.644 Net metering program size.
R 460.646 Generation and net metering equipment.
R 460.648 Meters.
R 460.650 Billing and credit for true net metering customers.
R 460.652 Billing and credit for modified net metering customers.
R 460.654 Renewable energy credits.
R 460.656 Penalties

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- B8. ELECTRIC INTERCONNECTION STANDARDS (R 460.481 - R 460.489)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000481&Dpt=LG&RngHigh=48702110
- R 460.481 Definitions.
 - R 460.482 Electric utility interconnection procedures.
 - R 460.483 Technical criteria.
 - R 460.484 Project application.
 - R 460.485 Project filing fee.
 - R 460.486 Interconnection deadlines.
 - R 460.487 Additional services provided by electric utility.
 - R 460.488 Pre-certified equipment.
 - R 460.489 Waivers.
- B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R 460.701 - R 460.752)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000701&Dpt=LG&RngHigh=48702110
- PART 1. GENERAL PROVISIONS
- R 460.701 Application of rules.
 - R 460.702 Definitions.
 - R 460.703 Revision of tariff provisions.
- PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE
- R 460.721 Duty to plan to avoid unacceptable levels of performance.
 - R 460.722 Unacceptable levels of performance during service interruptions.
 - R 460.723 Wire down relief requests.
 - R 460.724 Unacceptable service quality levels of performance.
- PART 3. RECORDS AND REPORTS
- R 460.731 Deadline for filing annual reports.
 - R 460.732 Annual report contents.
 - R 460.733 Availability of records.
 - R 460.734 Retention of records.

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- B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS(Contd)
(R 460.701 - R 460.752)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000701&Dpt=LG&RngHigh=48702110

PART 5. WAIVERS AND EXCEPTIONS

- R 460.751 Waivers and exceptions by electric utilities.
R 460.752 Proceedings for waivers and exceptions.

*Waivers may have been granted by the Commission to the Cooperative for certain portions of the administrative rules below .

- B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 - R 460.17701)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=48702110
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM AND GAS UTILITIES (R 460.2011 - R 460.2031)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=48702110
- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 - R 460.2414)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=48702110
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R 460.2501 - R 460.2582)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009001&Dpt=CI&RngHigh=48702110
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES
http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771_05-10-1976.PDF

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B9. ELECTRIC DISTRIBUTION SERVICE STANDARDS (R 460.701 - R 460.752)
http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_98_AdminCode.pdf

PART 1. GENERAL PROVISIONS

- R 460.701 Application of rules.
- R 460.702 Definitions.
- R 460.703 Revision of tariff provisions.

PART 2. UNACCEPTABLE LEVELS OF PERFORMANCE

- R 460.721 Duty to plan to avoid unacceptable levels of performance.
- R 460.722 Unacceptable levels of performance during service interruptions. R 460.723 Wire down relief requests.
- R 460.724 Unacceptable service quality levels of performance.

PART 3. RECORDS AND REPORTS

- R 460.731 Deadline for filing annual reports.
- R 460.732 Annual report contents.
- R 460.733 Availability of records.
- R 460.734 Retention of records.

PART 4. FINANCIAL INCENTIVES AND PENALTIES

- R 460.741 Approval of incentives by the commission.
- R 460.742 Criteria for receipt of an incentive.
- R 460.743 Disqualification.
- R 460.744 Penalty for failure to restore service after an interruption due to catastrophic conditions.
- R 460.745 Penalty for failure to restore service during normal conditions.
- R 460.746 Penalty for repetitive interruptions of the same circuit.
- R 460.747 Multiple billing credits allowed.
- R 460.748 Effect in other proceedings.

PART 5. WAIVERS AND EXCEPTIONS

- R 460.751 Waivers and exceptions by electric utilities.
- R 460.752 Proceedings for waivers and exceptions.

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- B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R 460.701 - R 460.752)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000701&Dpt=LG&RngHigh=48702110

PART 1.GENERAL PROVISIONS

- R 460.701 Application of rules.
R 460.702 Definitions.
R 460.703 Revision of tariff provisions.

PART 2.UNACCEPTABLE LEVELS OF PERFORMANCE

- R 460.721 Duty to plan to avoid unacceptable levels of performance.
R 460.722 Unacceptable levels of performance during service interruptions.
R 460.723 Wire down relief requests.
R 460.724 Unacceptable service quality levels of performance.

PART 3.RECORDS AND REPORTS

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R 460.742 Criteria for receipt of an incentive.
R 460.743 Disqualification.
R 460.744 Penalty for failure to restore service after an interruption due to catastrophic conditions.
R 460.745 Penalty for failure to restore service during normal conditions.
R 460.746 Penalty for repetitive interruptions of the same circuit.
R 460.747 Multiple billing credits allowed.
R 460.748 Effect in other proceedings.

PART 5.WAIVERS AND EXCEPTIONS

- R 460.751 Waivers and exceptions by electric utilities.
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(Continued from Sheet No. B-11.00)

B9. SERVICE QUALITY AND RELIABILITY STANDARDS FOR ELECTRIC DISTRIBUTION SYSTEMS (R 460.701 - R 460.752) (Contd)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000701&Dpt=LG&RngHigh=48702110

PART 4. FINANCIAL INCENTIVES AND PENALTIES

- R 460.741 Approval of incentives by the Commission.
- R 460.742 Criteria for receipt of an incentive.
- R 460.743 Disqualification.
- R 460.744 Penalty for failure to restore service after an interruption due to catastrophic conditions.
- R 460.745 Penalty for failure to restore service during normal conditions.
- R 460.746 Penalty for repetitive interruptions of the same circuit.
- R 460.747 Multiple billing credits allowed.
- R 460.748 Effect in other proceedings.

PART 5. WAIVERS AND EXCEPTIONS

- R 460.751 Waivers and exceptions by electric utilities.
- R 460.752 Proceedings for waivers and exceptions.

*Waivers may have been granted by the Commission to the Cooperative for certain portions of the administrative rules below .

B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 - R 460.17701)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=48702110

B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM AND GAS UTILITIES (R 460.2011 - R 460.2031)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=48702110

B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 - R 460.2414)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=48702110

(Continued on Sheet No. B-13.00)

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ADDITIONAL ADMINISTRATIVE RULES

*Waivers may have been granted by the Commission to the Cooperative for certain portions of the administrative rules below.

- B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 - R 460.17701)
http://www7.dleg.state.mi.us/orr/Files/AdminCode/934_2009-046LR_AdminCode.pdf
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM AND GAS UTILITIES (R 460.2011 - R 460.2031)
http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_04_AdminCode.pdf
- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 - R 460.2414)
http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_07_AdminCode.pdf
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R 460.2501 - R 460.2582)
http://www7.dleg.state.mi.us/orr/Files/AdminCode/836_10802_AdminCode.pdf
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001 – R 460.9019)
http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_12_AdminCode.pdf
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES
http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771_05-10-1976.PDF

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*Waivers may have been granted by the Commission to the Cooperative for certain portions of the administrative rules below .

- B10. PRACTICE AND PROCEDURE BEFORE THE COMMISSION (R 460.17101 - R 460.17701)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=48702110
- B11. FILING PROCEDURES FOR ELECTRIC, WASTEWATER, STEAM AND GAS UTILITIES
(R 460.2011 - R 460.2031)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=48702110
- B12. RESIDENTIAL CONSERVATION PROGRAM STANDARDS (R 460.2401 - R 460.2414)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=48702110
- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R 460.2501 - R 460.2582)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES
(R 460.9001)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009001&Dpt=CI&RngHigh=48702110
- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES
http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-4771_05-10-1976.PDF

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- B13. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES (R 460.2501 - R 460.2582)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110
- B14. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR ELECTRIC UTILITIES (R 460.9001)
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- B15. RATE CASE FILING REQUIREMENTS FOR MAJOR ELECTRIC UTILITIES
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SECTION II- TERMS AND CONDITIONS OF SERVICE (Contd)

F. Special Charges

The Cooperative will make such charges for reasonable special services as necessary to discourage abuse, and to prevent subsidy of such services by other Member-Consumers.
The following schedule shall apply where applicable:

Any Special Service at Member-Consumer's request-Outside Regular Working Hours	\$200
Any Special Service at Member-Consumer's request-During Regular Working Hours	\$75
Meter Test Charge (Includes Meter Reading)- Field Visit Req.	\$75
Connections- Outside Regular Working Hours	\$200
Reconnect Charge- Outside Regular Working Hours	\$200
Reconnect Charge- During Regular Working Hours	\$75
Disconnect Non Pay Field Trip	\$75
Disconnect at Pole- Outside Regular Working Hours	\$250
Disconnect at Pole-During Regular Working Hours	\$100
Non-Sufficient Funds Charge	\$30
Deposit Interest	1%
Unauthorized Use of Electricity Penalty	\$1,000
Membership Fee	\$5
Late Payment Penalty	2%
Transfer Service-No Service Interruption	\$20

G. Other Conditions of Service

1. Service Disconnect – Service to the Member-Consumer's premises may be disconnected by the Cooperative under the following conditions:

a. At Member-Consumer's Request

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President and CEO
Dafer, Michigan

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