

(Continued From Sheet No. E-4.00)

E1. GENERAL PROVISIONS AND DEFINITIONS (Contd)

E1.7 Compensation for Failure to Meet Tariff Obligations or Performance of Duties

The ROA Customer or Retailer shall compensate the Company for any and all third-party costs incurred by the Company as the result of the ROA Customer's or Retailer's failure to meet any of its obligations under this Section F and the applicable ROA Rate Schedule.

The Company shall compensate the Retailer and their customers for third-party costs caused by the Company's failure to perform its duties.

E1.8 Termination or Cancellation of Contract

The applicable provisions of this ROA Service Tariff, any contract required under the Applicable FERC Open Access Tariff and any ROA Service Contract entered into under this tariff shall continue in effect after termination or cancellation thereof to the extent necessary to provide for final billing, billing adjustments and payments. Notwithstanding the above, if the ROA Service tariff, any contract required under the Applicable FERC Open Access Tariff or any ROA Service Contract is terminated prior to the end of its initially contemplated term, for reasons other than breach by the Company, the ROA Customer or Retailer shall be required to pay the applicable charges pursuant to the applicable tariff and contract.

E1.9 Meter Errors, Billing Errors and Telephone or Other Communication Link Failures

Rule B2., Consumer Standards for Electric and Natural Gas Service, R 460.115, Meter accuracy and errors shall be applicable for meter errors, meter malfunctions and billing errors. If the ROA Customer's meter is unable to be read due to a telephone or other communication link failure, the rules for billing errors apply.

Where incorrect billing results from a calculation error discovered by either the Company, the Retailer, or the ROA Customer, the error will be corrected and a revised bill for the ROA Customer and/or Retailer will be calculated and settled on the next billing period after the error is discovered.

E1.10 Release of Customer Information

A. Non-Residential Customers

The Company will not release any customer specific data to a Retailer or third party without signed authorization from the ROA Customer on the ROA Customer's letterhead. The authorization should include all relevant Customer information, as well as the party to be authorized to receive the information, the information authorized to be released, and the duration of the authorization.

B. Residential Customers

The Company will not release any customer specific data to a Retailer or third party. The specific Customer may contact the Company to obtain their data and provide it to the Retailer or third party.

(Continued on Sheet No. E-6.00)

Issued December 13, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

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(Continued From Sheet No. E-6.00)

E2. ROA CUSTOMER SECTION (Contd)

E2.2 Metering (Contd)

Metering equipment for a ROA Customer shall be furnished, installed, read, maintained and owned by the Company.

For a ROA Customer with an Interval Data Meter that is not a Wireless Under Glass Meter, meter reading will be accomplished electronically through a ROA Customer-provided telephone line or other communication links that allow access to the meter data by the Company and are compatible with the Company's metering and billing systems. The communication link must be installed and operating prior to the ROA Customer receiving ROA Service.

A ROA load-profiled customer with maximum demand of 20 kW or less may receive meter reads by conventional means. If the load-profiled account exceeds a maximum demand of 20 kW and the customer does not have a Wireless Under Glass Meter, the customer will be required to install a communication line to access the Interval Data Meter electronically in order to continue ROA service if the customer is located in an area where electric Advanced Metering Infrastructure (AMI) transmitting technology meters are not available.

The ROA Customer, not being metered with a Wireless Under Glass Meter shall obtain a separate telephone line for such purposes paying all charges in connection therewith. The ROA Customer is responsible for assuring the performance of the telephone line or other communication links at the time of meter interrogation for billing purposes. If the Company is unable to access meter data electronically, the Company will retrieve the data manually. If the Company is unable to access meter data electronically for two or more billing months within a 12 month period, the Company will assess a \$45 charge for the second and all subsequent manual meter reads unless the inability to access the meter data electronically is the fault of the Company. The ROA Customer will be notified of the \$45 manual meter read policy following the first incident requiring a manual meter read within the 12 month period. In the event that the Company is unable to access meter data electronically for three consecutive months, the ROA Customer's ROA Service shall be terminated and the ROA Customer shall be transferred to Company Full Service and be subject to the "Return to Company Full Service" provision unless telephonic access failure is due to non-performance of the telecommunications service provider or the Company. The 60-day notice requirement to terminate the ROA Customer's service does not apply in the event the Company is unable to access the ROA Customer's meter data electronically for three consecutive months and is subsequently returned to Company Full Service. In the event the Company is unable to access the meter data electronically for 12 consecutive months due to non-performance of the telecommunications service provider, the customer will be returned to full service. It is the customer's responsibility to notify the Company the status of any known telephonic communication issues that may inhibit the Company's ability to access meter data electronically.

A hardship exception may be made for cases where installation of both land-line and cellular telephone service is impractical and a Wireless Under Glass Meter is not an option. The burden of proving hardship rests on the customer. If the hardship exception is granted, the customer's meter will be manually read once a month, on a date the Company selects, for an additional charge of \$45 month.

For a Wireless Under Glass Meter, an Energy-Only Registering or Energy and Maximum Demand Registering metered ROA Customer, the meter will be read by conventional means and the ROA Customer will not be required to provide a telephone service or other communication link.

E2.3 Character of Service

- A. Refer to the "Nature of Service" provision of the applicable ROA Rate Schedule.
- B. The ROA Customer with a monthly-Maximum Demand greater than or equal to 1,000 kW is not required to utilize an Aggregator.

(Continued on Sheet No. E-8.00)

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(Continued From Sheet No. E-15.00)

E3. RETAILER SECTION (Contd)

E3.3 Electronic Business Transactions

Unless otherwise specified by the Company in a Commission-approved tariff, Retailers shall transact all business with the Company electronically.

Unless otherwise specified by the Company in a Commission-approved tariff, all payments made to the Company by the Retailer will be made by electronic funds transfer to the Company's account.

E3.4 Rates and Charges

Rates and charges will be in accordance with the applicable ROA Rate Schedule and the Applicable FERC Open Access Tariff.

E3.5 Billing, Payment, Shutoff, and Disenrollment of a Delinquent ROA Customer

A. Retailer Billing

The Company shall bill the Retailer monthly for ROA Service.

B. ROA Customer Billing and Payment to Retailer/Company

The Company shall bill the ROA Customer monthly for ROA Service. The Retailer's charges to the ROA Customer may be billed as part of the Company's bill or may be billed separately by the Retailer at the option of the Retailer.

When the Retailer purchases billing services from the Company, the following conditions apply:

- (1) The Retailer shall provide its pricing structure detail and a rate table, in a mutually agreeable format, at least one calendar week prior to the first day of the applicable billing month. If this information is not received by this time frame, the Company has no obligation to bill on behalf of the Retailer.
- (2) ROA Customer payments for the Retailer charges billed by the Company will be transferred electronically to the Retailer within six business days after the ROA Customer payments are received and reconciled. Any discrepancies in charges collected and remitted will be corrected and reflected in the next billing cycle.

(Continued on Sheet No. E-17.00)

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(Continued From Sheet No. E-19.00)

E3. RETAILER SECTION (Contd)

E3.7 Load Profiling

Retailers with ROA Customers who do not have an Interval Data Meter or a Wireless Under Glass Meter shall comply with the following provisions:

- A. The Company will provide the Retailer with the rate class profile and applicable loss factor for the Retailer's customers as a basis for scheduling energy with MISO and reporting energy to MISO. The rate class profile will be the most recent profile approved for the Company by the MPSC.
- B. Hourly Energy Reporting:

The Retailer or entity serving as the MDMA for the Retailer will report the hourly energy usage determined in (1) below to the MISO as the actual usage for the Retailer in the MISO energy market.

Hourly energy usage for MISO settlement shall be determined as follows:

- (1) The Power consumed by the Retailer's ROA Customers shall be determined as the total of (a) and (b) as follows:
 - (a) For customers with Interval Data Meters or Wireless Under Glass Meters, by actual hourly energy usage, adjusted for losses.
 - (b) For customers with Energy-Only Registering Meters or Energy and Demand Registering Meters, hourly usage data for these customers will be determined by the use of the profile for the customer class to distribute the total weather adjusted usage (actual or estimated) in the billing period across all the hours in that billing period, adjusted for losses.

E3.8 Customer Protections

The maximum early termination fee for residential contracts of one year or less shall not exceed \$50. The maximum early termination fee for residential contracts of longer than one year shall not exceed \$100. It is the Retailer's responsibility to have a current valid contract with the customer at all times. Any contract that is not signed by the customer or Legally Authorized Person shall be considered null and void. Only the customer account holder or Legally Authorized Person shall be permitted to sign a contract. A Retailer and its agent shall make reasonable inquiries to confirm that the individual signing the contract is a Legally Authorized Person. For each customer, a Retailer must be able to demonstrate that a customer has made a knowing selection of the Retailer by at least one of the following verification records:

- (1) An original signature from the customer account holder or Legally Authorized Person.
- (2) Independent third party verification with an audio recording of the entire verification call.
- (3) An e-mail address if signed up through the Internet.

The Commission or its Staff may request a reasonable number of records from a Retailer to verify compliance with this customer verification provision, and in addition, may request records for any customer due to a dispute.

A Retailer must distribute a confirmation letter to residential customers by U.S. mail. The confirmation letter must be postmarked within seven (7) days of the customer or Legally Authorized Person signing a contract with the Retailer. The confirmation letter must include the date the letter was sent, the date the contract was signed, the term of the contract with end date, the fixed or variable rate charged, the unconditional cancellation period, any early termination fee, the Retailer's phone number, the Commission's toll-free number and the Company's emergency contact information.

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Patti Poppe,
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Jackson, Michigan

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RETAIL OPEN ACCESS RESIDENTIAL SECONDARY RATE ROA-R
(Continued From Sheet No. E-21.00)

RETAILER

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses of 7.342% on the Company's Distribution System associated with the movement of Power and for compensation for losses.

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

ROA CUSTOMER

Monthly Rate – ROA Customer:

ROA System Access Charge, Distribution Charge, General Terms, Minimum Charge and Due Date and Late Payment Charge:

The System Access Charge, Distribution Charge, General Terms, Minimum Charge and the Due Date and Late Payment Charge shall be as provided for under the ROA Customer's otherwise applicable Company Full Service rate.

This rate is subject to the Surcharges shown on Sheet Nos. D-2.00 through D-5.00, the Power Plant Securitization Charges shown on Sheet No. D-7.00 and the *Karn 1 and 2 Securitization Charges Shown on Sheet No. D-7.10*.

Customers taking ROA service on December 6, 2013 are excluded from the Power Plant Securitization Charges. This exclusion does not apply to customers first taking ROA service after December 6, 2013 or to customers taking service on December 6, 2013 who discontinue taking ROA service any time after December 6, 2013. Customers who discontinue taking ROA service any time after December 6, 2013 and who return to ROA service shall pay the Power Plant Securitization Charges applicable to the customer's otherwise applicable Company Full Service Rate Schedule.

Customers taking ROA service on December 17, 2020 are excluded from the Karn 1 and 2 Securitization Charges. This exclusion does not apply to customers first taking ROA service after December 17, 2020 or to customers taking service on December 17, 2020 who discontinue taking ROA service any time after December 17, 2020. Customers who discontinue taking ROA service any time after December 17, 2020 and who return to ROA service shall pay the Karn 1 and 2 Securitization Charges applicable to the customer's otherwise applicable Company Full Service Rate Schedule.

State Reliability Mechanism for ROA:

Beginning June 1, 2018 all ROA customers may be subject to a State Reliability Mechanism Capacity Charge. This charge shall not apply to ROA customers for any planning year in which their Alternative Electric Supplier can demonstrate to the Commission that it can meet its capacity obligations by the seventh business day of February each year starting in 2018.

If a capacity charge is required to be paid in the planning year beginning June 1, 2018, or any of the three subsequent planning years, due to the Alternative Electric Supplier not meeting its capacity obligations, then the capacity charge is applicable for each of those planning years. Any capacity charged required to be paid any time after the first initial four-year period shall be applicable for a single year. The planning year is defined as being June 1 through the following May 31 of each year. The capacity charge paid by ROA customers will be the same amount as a Full Service Customer on the otherwise applicable Rate Schedule. Non-capacity charges shall not apply.

ROA Customer Switching Service Charge:

A \$5.00 switching fee shall be charged the ROA Customer each time a ROA Customer switches (i) from one Retailer to another or (ii) from ROA to a Company Full Service rate. The ROA Customer may switch Retailers at the end of any billing month by having their new Retailer give the Company at least 30 days' written notice. The Company will notify the ROA Customer's previous Retailer and new Retailer electronically of the effective date of the switch. The ROA Customer may choose to return to Company Full Service at the end of any billing month in compliance with Rule E2.5 D., Return to Company Full Service - Residential ROA Customers. The ROA Customer Switching Service Charge shall not be applied (i) for the initial switch to ROA Service or (ii) at the time the ROA Customer returns to Company Full Service or another Retailer because the ROA Customer was Slammed by the Retailer.

Term and Form of Contract - ROA Customer:

Service under this rate shall not require a ROA Service Contract between the Company and a ROA Customer.

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Garrick J. Rochow,
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Jackson, Michigan

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RETAIL OPEN ACCESS RESIDENTIAL SECONDARY RATE ROA-R
(Continued From Sheet No. E-21.00)

RETAILER

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses of 7.342% on the Company's Distribution System associated with the movement of Power and for compensation for losses.

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

ROA CUSTOMER

Monthly Rate – ROA Customer:

ROA System Access Charge, Distribution Charge, General Terms, Minimum Charge and Due Date and Late Payment Charge:

The System Access Charge, Distribution Charge, General Terms, Minimum Charge and the Due Date and Late Payment Charge shall be as provided for under the ROA Customer's otherwise applicable Company Full Service rate.

This rate is subject to the Surcharges shown on Sheet Nos. D-2.00 through D-5.00 and the Power Plant Securitization Charges shown on Sheet No. D-7.00. Customers taking ROA service on December 6, 2013 are excluded from the Power Plant Securitization Charges. This exclusion does not apply to customers first taking ROA service after December 6, 2013 or to customers taking service on December 6, 2013 who discontinue taking ROA service any time after December 6, 2013. Customers who discontinue taking ROA service any time after December 6, 2013 and who return to ROA service shall pay the Power Plant Securitization Charges applicable to the customer's otherwise applicable Company Full Service Rate Schedule.

State Reliability Mechanism for ROA:

Beginning June 1, 2018 all ROA customers may be subject to a State Reliability Mechanism Capacity Charge. This charge shall not apply to ROA customers for any planning year in which their Alternative Electric Supplier can demonstrate to the Commission that it can meet its capacity obligations by the seventh business day of February each year starting in 2018.

If a capacity charge is required to be paid in the planning year beginning June 1, 2018, or any of the three subsequent planning years, due to the Alternative Electric Supplier not meeting its capacity obligations, then the capacity charge is applicable for each of those planning years. Any capacity charged required to be paid any time after the first initial four-year period shall be applicable for a single year. The planning year is defined as being June 1 through the following May 31 of each year. The capacity charge paid by ROA customers will be the same amount as a Full Service Customer on the otherwise applicable Rate Schedule. Non-capacity charges shall not apply.

ROA Customer Switching Service Charge:

A \$5.00 switching fee shall be charged the ROA Customer each time a ROA Customer switches (i) from one Retailer to another or (ii) from ROA to a Company Full Service rate. The ROA Customer may switch Retailers at the end of any billing month by having their new Retailer give the Company at least 30 days' written notice. The Company will notify the ROA Customer's previous Retailer and new Retailer electronically of the effective date of the switch. The ROA Customer may choose to return to Company Full Service at the end of any billing month in compliance with Rule E2.5 D., Return to Company Full Service - Residential ROA Customers. The ROA Customer Switching Service Charge shall not be applied (i) for the initial switch to ROA Service or (ii) at the time the ROA Customer returns to Company Full Service or another Retailer because the ROA Customer was Slammed by the Retailer.

Term and Form of Contract - ROA Customer:

Service under this rate shall not require a ROA Service Contract between the Company and a ROA Customer.

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Garrick J. Rochow,
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Jackson, Michigan

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RETAIL OPEN ACCESS RESIDENTIAL SECONDARY RATE ROA-R
(Continued From Sheet No. E-21.00)

RETAILER

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses of 7.605% on the Company's Distribution System associated with the movement of Power and for compensation for losses.

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

ROA CUSTOMER

Monthly Rate – ROA Customer:

ROA System Access Charge, Distribution Charge, General Terms, Minimum Charge and Due Date and Late Payment Charge:

The System Access Charge, Distribution Charge, General Terms, Minimum Charge and the Due Date and Late Payment Charge shall be as provided for under the ROA Customer's otherwise applicable Company Full Service rate.

This rate is subject to the Surcharges shown on Sheet Nos. D-2.00 through D-5.00 and the Power Plant Securitization Charges shown on Sheet No. D-7.00. Customers taking ROA service on December 6, 2013 are excluded from the Power Plant Securitization Charges. This exclusion does not apply to customers first taking ROA service after December 6, 2013 or to customers taking service on December 6, 2013 who discontinue taking ROA service any time after December 6, 2013. Customers who discontinue taking ROA service any time after December 6, 2013 and who return to ROA service shall pay the Power Plant Securitization Charges applicable to the customer's otherwise applicable Company Full Service Rate Schedule.

State Reliability Mechanism for ROA:

Beginning June 1, 2018 all ROA customers may be subject to a State Reliability Mechanism Capacity Charge. This charge shall not apply to ROA customers for any planning year in which their Alternative Electric Supplier can demonstrate to the Commission that it can meet its capacity obligations by the seventh business day of February each year starting in 2018.

If a capacity charge is required to be paid in the planning year beginning June 1, 2018, or any of the three subsequent planning years, due to the Alternative Electric Supplier not meeting its capacity obligations, then the capacity charge is applicable for each of those planning years. Any capacity charged required to be paid any time after the first initial four-year period shall be applicable for a single year. The planning year is defined as being June 1 through the following May 31 of each year. The capacity charge paid by ROA customers will be the same amount as a Full Service Customer on the otherwise applicable Rate Schedule. Non-capacity charges shall not apply.

ROA Customer Switching Service Charge:

A \$5.00 switching fee shall be charged the ROA Customer each time a ROA Customer switches (i) from one Retailer to another or (ii) from ROA to a Company Full Service rate. The ROA Customer may switch Retailers at the end of any billing month by having their new Retailer give the Company at least 30 days' written notice. The Company will notify the ROA Customer's previous Retailer and new Retailer electronically of the effective date of the switch. The ROA Customer may choose to return to Company Full Service at the end of any billing month in compliance with Rule E2.5 D., Return to Company Full Service - Residential ROA Customers. The ROA Customer Switching Service Charge shall not be applied (i) for the initial switch to ROA Service or (ii) at the time the ROA Customer returns to Company Full Service or another Retailer because the ROA Customer was Slammed by the Retailer.

Term and Form of Contract - ROA Customer:

Service under this rate shall not require a ROA Service Contract between the Company and a ROA Customer.

Issued January 14, 2022 by
Garrick J. Rochow,
President and Chief Executive Officer,
Jackson, Michigan

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RETAIL OPEN ACCESS RESIDENTIAL SECONDARY RATE ROA-R
(Continued From Sheet No. E-21.00)

RETAILER

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses of 8.082% on the Company's Distribution System associated with the movement of Power and for compensation for losses.

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

ROA CUSTOMER

Monthly Rate – ROA Customer:

ROA System Access Charge, Distribution Charge, General Terms, Minimum Charge and Due Date and Late Payment Charge:

The System Access Charge, Distribution Charge, General Terms, Minimum Charge and the Due Date and Late Payment Charge shall be as provided for under the ROA Customer's otherwise applicable Company Full Service rate.

This rate is subject to the Surcharges shown on Sheet Nos. D-2.00 through D-5.00 and the Power Plant Securitization Charges shown on Sheet No. D-7.00. Customers taking ROA service on December 6, 2013 are excluded from the Power Plant Securitization Charges. This exclusion does not apply to customers first taking ROA service after December 6, 2013 or to customers taking service on December 6, 2013 who discontinue taking ROA service any time after December 6, 2013. Customers who discontinue taking ROA service any time after December 6, 2013 and who return to ROA service shall pay the Power Plant Securitization Charges applicable to the customer's otherwise applicable Company Full Service Rate Schedule.

State Reliability Mechanism for ROA:

Beginning June 1, 2018 all ROA customers may be subject to a State Reliability Mechanism Capacity Charge. This charge shall not apply to ROA customers for any planning year in which their Alternative Electric Supplier can demonstrate to the Commission that it can meet its capacity obligations by the seventh business day of February each year starting in 2018.

If a capacity charge is required to be paid in the planning year beginning June 1, 2018, or any of the three subsequent planning years, due to the Alternative Electric Supplier not meeting its capacity obligations, then the capacity charge is applicable for each of those planning years. Any capacity charged required to be paid any time after the first initial four-year period shall be applicable for a single year. The planning year is defined as being June 1 through the following May 31 of each year. The capacity charge paid by ROA customers will be the same amount as a Full Service Customer on the otherwise applicable Rate Schedule. Non-capacity charges shall not apply.

ROA Customer Switching Service Charge:

A \$5.00 switching fee shall be charged the ROA Customer each time a ROA Customer switches (i) from one Retailer to another or (ii) from ROA to a Company Full Service rate. The ROA Customer may switch Retailers at the end of any billing month by having their new Retailer give the Company at least 30 days' written notice. The Company will notify the ROA Customer's previous Retailer and new Retailer electronically of the effective date of the switch. The ROA Customer may choose to return to Company Full Service at the end of any billing month in compliance with Rule E2.5 D., Return to Company Full Service - Residential ROA Customers. The ROA Customer Switching Service Charge shall not be applied (i) for the initial switch to ROA Service or (ii) at the time the ROA Customer returns to Company Full Service or another Retailer because the ROA Customer was Slammed by the Retailer.

Term and Form of Contract - ROA Customer:

Service under this rate shall not require a ROA Service Contract between the Company and a ROA Customer.

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Garrick J. Rochow,
President and Chief Executive Officer,
Jackson, Michigan

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RETAIL OPEN ACCESS RESIDENTIAL SECONDARY RATE ROA-R
(Continued From Sheet No. E-21.00)

RETAILER

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses of 7.643% on the Company's Distribution System associated with the movement of Power and for compensation for losses.

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

ROA CUSTOMER

Monthly Rate – ROA Customer:

ROA System Access Charge, Distribution Charge, General Terms, Minimum Charge and Due Date and Late Payment Charge:

The System Access Charge, Distribution Charge, General Terms, Minimum Charge and the Due Date and Late Payment Charge shall be as provided for under the ROA Customer's otherwise applicable Company Full Service rate.

This rate is subject to the Surcharges shown on Sheet Nos. D-2.00 through D-3.10 and the Power Plant Securitization Charges shown on Sheet No. D-5.10. Customers taking ROA service on December 6, 2013 are excluded from the Power Plant Securitization Charges. This exclusion does not apply to customers first taking ROA service after December 6, 2013 or to customers taking service on December 6, 2013 who discontinue taking ROA service any time after December 6, 2013. Customers who discontinue taking ROA service any time after December 6, 2013 and who return to ROA service shall pay the Power Plant Securitization Charges applicable to the customer's otherwise applicable Company Full Service Rate Schedule.

State Reliability Mechanism for ROA:

Beginning June 1, 2018 all ROA customers may be subject to a State Reliability Mechanism Capacity Charge. This charge shall not apply to ROA customers for any planning year in which their Alternative Electric Supplier can demonstrate to the Commission that it can meet its capacity obligations by the seventh business day of February each year starting in 2018.

If a capacity charge is required to be paid in the planning year beginning June 1, 2018, or any of the three subsequent planning years, due to the Alternative Electric Supplier not meeting its capacity obligations, then the capacity charge is applicable for each of those planning years. Any capacity charged required to be paid any time after the first initial four-year period shall be applicable for a single year. The planning year is defined as being June 1 through the following May 31 of each year. The capacity charge paid by ROA customers will be the same amount as a Full Service Customer on the otherwise applicable Rate Schedule. Non-capacity charges shall not apply.

ROA Customer Switching Service Charge:

A \$5.00 switching fee shall be charged the ROA Customer each time a ROA Customer switches (i) from one Retailer to another or (ii) from ROA to a Company Full Service rate. The ROA Customer may switch Retailers at the end of any billing month by having their new Retailer give the Company at least 30 days' written notice. The Company will notify the ROA Customer's previous Retailer and new Retailer electronically of the effective date of the switch. The ROA Customer may choose to return to Company Full Service at the end of any billing month in compliance with Rule E2.5 D., Return to Company Full Service - Residential ROA Customers. The ROA Customer Switching Service Charge shall not be applied (i) for the initial switch to ROA Service or (ii) at the time the ROA Customer returns to Company Full Service or another Retailer because the ROA Customer was Slammed by the Retailer.

Term and Form of Contract - ROA Customer:

Service under this rate shall not require a ROA Service Contract between the Company and a ROA Customer.

Issued December 13, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

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REMOVED BY	DW
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Michigan Public Service Commission	
January 6, 2020	
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Michigan Public Service Commission
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in Case No. U-18249

RETAIL OPEN ACCESS SECONDARY RATE ROA-S
(Continued From Sheet No. E-23.00)

Metering Requirements:

The ROA Customer with a Maximum Demand of less than 20 kW shall be separately metered by a Wireless Under Glass Meter or an Energy Registering Meter, with or without maximum demand registers, of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company.

The ROA Customer with a Maximum Demand of less than 20 kW may elect to install an Interval Data Meter. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The requesting ROA Customer shall be required to pay the System Access Charge, as provided for under the ROA Customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with a Maximum Demand of 20 kW or more shall be separately metered by a Wireless Under Glass Meter or an Interval Data Meter of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The ROA Customer shall be required to pay the System Access Charge, as provided for under the ROA Customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with an Interval Data Meter shall be responsible for (i) the communication links that allow access to the meter data by the Company and are compatible with the Company's metering and billing systems, and (ii) all associated costs relating to the communication links including other accompanying equipment and monthly fees.

RETAILER:

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses of 7.342% on the Company's Distribution System associated with the movement of Power and for compensation for losses.

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

(Continued on Sheet No. E-25.00)

Issued February 17, 2023 by
Garrick J. Rochow,
President and Chief Executive Officer,
Jackson, Michigan

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RETAIL OPEN ACCESS SECONDARY RATE ROA-S
(Continued From Sheet No. E-23.00)

Metering Requirements:

The ROA Customer with a Maximum Demand of less than 20 kW shall be separately metered by a Wireless Under Glass Meter or an Energy Registering Meter, with or without maximum demand registers, of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company.

The ROA Customer with a Maximum Demand of less than 20 kW may elect to install an Interval Data Meter. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The requesting ROA Customer shall be required to pay the System Access Charge, as provided for under the ROA Customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with a Maximum Demand of 20 kW or more shall be separately metered by a Wireless Under Glass Meter or an Interval Data Meter of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The ROA Customer shall be required to pay the System Access Charge, as provided for under the ROA Customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with an Interval Data Meter shall be responsible for (i) the communication links that allow access to the meter data by the Company and are compatible with the Company's metering and billing systems, and (ii) all associated costs relating to the communication links including other accompanying equipment and monthly fees.

RETAILER:

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses of 7.605% on the Company's Distribution System associated with the movement of Power and for compensation for losses.

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

(Continued on Sheet No. E-25.00)

Issued January 14, 2022 by
Garrick J. Rochow,
President and Chief Executive Officer,
Jackson, Michigan

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RETAIL OPEN ACCESS SECONDARY RATE ROA-S
(Continued From Sheet No. E-23.00)

Metering Requirements:

The ROA Customer with a Maximum Demand of less than 20 kW shall be separately metered by a Wireless Under Glass Meter or an Energy Registering Meter, with or without maximum demand registers, of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company.

The ROA Customer with a Maximum Demand of less than 20 kW may elect to install an Interval Data Meter. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The requesting ROA Customer shall be required to pay the System Access Charge, as provided for under the ROA Customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with a Maximum Demand of 20 kW or more shall be separately metered by a Wireless Under Glass Meter or an Interval Data Meter of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The ROA Customer shall be required to pay the System Access Charge, as provided for under the ROA Customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with an Interval Data Meter shall be responsible for (i) the communication links that allow access to the meter data by the Company and are compatible with the Company's metering and billing systems, and (ii) all associated costs relating to the communication links including other accompanying equipment and monthly fees.

RETAILER:

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses of 8.082% on the Company's Distribution System associated with the movement of Power and for compensation for losses.

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

(Continued on Sheet No. E-25.00)

Issued December 30, 2020 by
Garrick J. Rochow,
President and Chief Executive Officer,
Jackson, Michigan

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Michigan Public Service Commission
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RETAIL OPEN ACCESS SECONDARY RATE ROA-S
(Continued From Sheet No. E-23.00)

Metering Requirements:

The ROA Customer with a Maximum Demand of less than 20 kW shall be separately metered by a Wireless Under Glass Meter or an Energy Registering Meter, with or without maximum demand registers, of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company.

The ROA Customer with a Maximum Demand of less than 20 kW may elect to install an Interval Data Meter. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The requesting ROA Customer shall be required to pay the System Access Charge, as provided for under the ROA Customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with a Maximum Demand of 20 kW or more shall be separately metered by a Wireless Under Glass Meter or an Interval Data Meter of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The ROA Customer shall be required to pay the System Access Charge, as provided for under the ROA Customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with an Interval Data Meter shall be responsible for (i) the communication links that allow access to the meter data by the Company and are compatible with the Company's metering and billing systems, and (ii) all associated costs relating to the communication links including other accompanying equipment and monthly fees.

RETAILER:

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses of 7.643% on the Company's Distribution System associated with the movement of Power and for compensation for losses.

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

(Continued on Sheet No. E-25.00)

Issued December 13, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

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RETAIL OPEN ACCESS SECONDARY RATE ROA-S
(Continued From Sheet No. E-24.00)

ROA CUSTOMER

Monthly Rate – ROA Customer:

ROA System Access Charge, Distribution Charge, General Terms, Adjustment for Power Factor, Minimum Charge and Due Date and Late Payment Charge:

The System Access Charge, Distribution Charge, General Terms, Adjustment for Power Factor, Minimum Charge and the Due Date and Late Payment Charge shall be as provided for under the ROA Customer's otherwise applicable Company Full Service rate.

This rate is subject to the Surcharges shown on Sheet Nos. D-2.00 through D-5.00 and the Power Plant Securitization Charges shown on Sheet No. D-7.00. Customers taking ROA service on December 6, 2013 are excluded from the Power Plant Securitization Charges. This exclusion does not apply to customers first taking ROA service after December 6, 2013 or to customers taking service on December 6, 2013 who discontinue taking ROA service any time after December 6, 2013. Customers who discontinue taking ROA service any time after December 6, 2013 and who return to ROA service will pay the Power Plant Securitization Charges applicable to the customer's otherwise applicable Company Full Service Rate Schedule.

State Reliability Mechanism for ROA:

Beginning June 1, 2018 all ROA customers may be subject to a State Reliability Mechanism Capacity Charge. This charge shall not apply to ROA customers for any planning year in which their Alternative Electric Supplier can demonstrate to the Commission that it can meet its capacity obligations by the seventh business day of February each year starting in 2018.

If a capacity charge is required to be paid in the planning year beginning June 1, 2018, or any of the three subsequent planning years, due to the Alternative Electric Supplier not meeting its capacity obligations, then the capacity charge is applicable for each of those planning years. Any capacity charged required to be paid any time after the first initial four-year period shall be applicable for a single year. The planning year is defined as being June 1 through the following May 31 of each year. The capacity charge paid by ROA customers will be the same amount as a Full Service Customer on the otherwise applicable Rate Schedule. Non-capacity charges shall not apply.

ROA Customer Switching Service Charge:

A \$5.00 switching fee shall be charged the ROA Customer each time a ROA Customer switches (i) from one Retailer to another or (ii) from ROA to a Company Full Service rate. The ROA Customer may switch Retailers at the end of any billing month by having their new Retailer give the Company at least 30 days' written notice. The Company will notify the ROA Customer's previous Retailer and new Retailer electronically of the effective date of the switch. The ROA Customer may choose to return to Company Full Service at the end of any billing month in compliance with Rule E2.5 C., Return to Company Full Service - Non-Residential ROA Customers. The ROA Customer Switching Service Charge shall not be applied (i) for the initial switch to ROA Service or (ii) at the time the ROA Customer returns to Company Full Service or another Retailer because the ROA Customer was Slammed by the Retailer.

Term and Form of Contract - ROA Customer:

All service under this rate has a minimum term of two years.

All resale service under this rate **shall** require a written ROA Service Contract, with a minimum term of two years, between the Company and a ROA Customer.

All service under this rate **shall** require a written ROA Service Contract, with a minimum term of two years, between the Company and a ROA Customer with a Maximum Demand of 300 kW or more.

For a ROA Customer with a Maximum Demand of less than 300 kW, service under this rate may, at the Company's option, require a written ROA Service Contract with a minimum term of two years.

A new ROA Service Contract will not be required for an existing ROA Customer who increases their demand requirements after initiating service unless new or additional facilities are required.

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Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

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RETAIL OPEN ACCESS PRIMARY RATE ROA-P

Availability:

Subject to any restrictions, this rate is available to any customer receiving service at a Primary Voltage for the delivery of Power from the Point of Receipt to the Point of Delivery and for resale service in accordance with Rule C4.4, Resale.

This rate is not available to a ROA-P Customer where the Company elects to provide one transformation from the available Primary Voltage to another available Primary Voltage desired by the customer. This ROA Customer must take service under Retail Open Access Secondary Rate ROA-S.

This rate is not available for unmetered general service or for any unmetered or metered lighting service.

Service under this rate shall be separately metered. The Retailer shall deliver a flat, fixed amount of power every hour of every day.

Any ROA Customer whose monthly minimum Maximum Demand is less than 1,000 kW must utilize an Aggregator.

Nature of Service:

Service under this rate shall be alternating current, 60-Hertz, single-phase or three-phase (at the Company's option) Primary Voltage service. The Company will determine the particular nature of the voltage in each case.

The Company shall not be required to, but may expand its existing facilities to make deliveries under this tariff. The ROA Customer and/or Retailer shall be liable for any and all costs incurred as a result of an expansion of facilities made to make deliveries under this tariff.

Metering Requirements:

The load under this tariff shall be separately metered by a Wireless Under Glass Meter or an Interval Data Meter of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The ROA customer shall be required to pay the System Access Charge, as provided for under the ROA customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with an Interval Data Meter shall be responsible for (i) the communication links that allow access to the meter data by the Company and are compatible with the Company's metering and billing systems, and (ii) all associated costs relating to the communication links including other accompanying equipment and monthly fees.

RETAILER

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses as shown below on the Company's Distribution System associated with the movement of Power and for compensation for losses.

	Meter Point	
	High Side	Low Side
Customer Voltage Level 1	0.000%	1.073%
Customer Voltage Level 2	1.336%	2.365%
Customer Voltage Level 3	3.299%	7.342%

(Continued on Sheet No. E-27.00)

Issued February 17, 2023 by
Garrick J. Rochow,
President and Chief Executive Officer,
Jackson, Michigan

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RETAIL OPEN ACCESS PRIMARY RATE ROA-P

Availability:

Subject to any restrictions, this rate is available to any customer receiving service at a Primary Voltage for the delivery of Power from the Point of Receipt to the Point of Delivery and for resale service in accordance with Rule C4.4, Resale.

This rate is not available to a ROA-P Customer where the Company elects to provide one transformation from the available Primary Voltage to another available Primary Voltage desired by the customer. This ROA Customer must take service under Retail Open Access Secondary Rate ROA-S.

This rate is not available for unmetered general service or for any unmetered or metered lighting service.

Service under this rate shall be separately metered. The Retailer shall deliver a flat, fixed amount of power every hour of every day.

Any ROA Customer whose monthly minimum Maximum Demand is less than 1,000 kW must utilize an Aggregator.

Nature of Service:

Service under this rate shall be alternating current, 60-Hertz, single-phase or three-phase (at the Company's option) Primary Voltage service. The Company will determine the particular nature of the voltage in each case.

The Company shall not be required to, but may expand its existing facilities to make deliveries under this tariff. The ROA Customer and/or Retailer shall be liable for any and all costs incurred as a result of an expansion of facilities made to make deliveries under this tariff.

Metering Requirements:

The load under this tariff shall be separately metered by a Wireless Under Glass Meter or an Interval Data Meter of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The ROA customer shall be required to pay the System Access Charge, as provided for under the ROA customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with an Interval Data Meter shall be responsible for (i) the communication links that allow access to the meter data by the Company and are compatible with the Company's metering and billing systems, and (ii) all associated costs relating to the communication links including other accompanying equipment and monthly fees.

RETAILER

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses as shown below on the Company's Distribution System associated with the movement of Power and for compensation for losses.

	Meter Point	
	High Side	Low Side
Customer Voltage Level 1	0.000%	0.999%
Customer Voltage Level 2	1.324%	2.338%
Customer Voltage Level 3	3.175%	7.605%

(Continued on Sheet No. E-27.00)

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Garrick J. Rochow,
President and Chief Executive Officer,
Jackson, Michigan

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RETAIL OPEN ACCESS PRIMARY RATE ROA-P

Availability:

Subject to any restrictions, this rate is available to any customer receiving service at a Primary Voltage for the delivery of Power from the Point of Receipt to the Point of Delivery and for resale service in accordance with Rule C4.4, Resale.

This rate is not available to a ROA-P Customer where the Company elects to provide one transformation from the available Primary Voltage to another available Primary Voltage desired by the customer. This ROA Customer must take service under Retail Open Access Secondary Rate ROA-S.

This rate is not available for unmetered general service or for any unmetered or metered lighting service.

Service under this rate shall be separately metered. The Retailer shall deliver a flat, fixed amount of power every hour of every day.

Any ROA Customer whose monthly minimum Maximum Demand is less than 1,000 kW must utilize an Aggregator.

Nature of Service:

Service under this rate shall be alternating current, 60-Hertz, single-phase or three-phase (at the Company's option) Primary Voltage service. The Company will determine the particular nature of the voltage in each case.

The Company shall not be required to, but may expand its existing facilities to make deliveries under this tariff. The ROA Customer and/or Retailer shall be liable for any and all costs incurred as a result of an expansion of facilities made to make deliveries under this tariff.

Metering Requirements:

The load under this tariff shall be separately metered by a Wireless Under Glass Meter or an Interval Data Meter of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The ROA customer shall be required to pay the System Access Charge, as provided for under the ROA customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with an Interval Data Meter shall be responsible for (i) the communication links that allow access to the meter data by the Company and are compatible with the Company's metering and billing systems, and (ii) all associated costs relating to the communication links including other accompanying equipment and monthly fees.

RETAILER

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses as shown below on the Company's Distribution System associated with the movement of Power and for compensation for losses.

	Meter Point	
	High Side	Low Side
Customer Voltage Level 1	0.000%	0.728%
Customer Voltage Level 2	1.325%	2.189%
Customer Voltage Level 3	3.329%	8.082%

(Continued on Sheet No. E-27.00)

Issued December 30, 2020 by
Garrick J. Rochow,
President and Chief Executive Officer,
Jackson, Michigan

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January 7, 2021
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Michigan Public Service Commission
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RETAIL OPEN ACCESS PRIMARY RATE ROA-P

Availability:

Subject to any restrictions, this rate is available to any customer receiving service at a Primary Voltage for the delivery of Power from the Point of Receipt to the Point of Delivery and for resale service in accordance with Rule C4.4, Resale.

This rate is not available to a ROA-P Customer where the Company elects to provide one transformation from the available Primary Voltage to another available Primary Voltage desired by the customer. This ROA Customer must take service under Retail Open Access Secondary Rate ROA-S.

This rate is not available for unmetered general service or for any unmetered or metered lighting service.

Service under this rate shall be separately metered. The Retailer shall deliver a flat, fixed amount of power every hour of every day.

Any ROA Customer whose monthly minimum Maximum Demand is less than 1,000 kW must utilize an Aggregator.

Nature of Service:

Service under this rate shall be alternating current, 60-Hertz, single-phase or three-phase (at the Company's option) Primary Voltage service. The Company will determine the particular nature of the voltage in each case.

The Company shall not be required to, but may expand its existing facilities to make deliveries under this tariff. The ROA Customer and/or Retailer shall be liable for any and all costs incurred as a result of an expansion of facilities made to make deliveries under this tariff.

Metering Requirements:

The load under this tariff shall be separately metered by a Wireless Under Glass Meter or an Interval Data Meter of billing quality. Such metering equipment shall be furnished, installed, maintained and owned by the Company. The ROA customer shall be required to pay the System Access Charge, as provided for under the ROA customer's otherwise applicable Company Full Service rate, for all such metering equipment.

The ROA Customer with an Interval Data Meter shall be responsible for (i) the communication links that allow access to the meter data by the Company and are compatible with the Company's metering and billing systems, and (ii) all associated costs relating to the communication links including other accompanying equipment and monthly fees.

RETAILER

Monthly Rate - Retailer:

Transmission Service:

Subject to Rule E1.5, Transmission Service must be obtained from the appropriate transmission service providers and the charges for such service shall be as specified in the Applicable FERC Open Access Tariff.

Real Power Losses:

The Retailer is responsible for replacing Real Power Losses as shown below on the Company's Distribution System associated with the movement of Power and for compensation for losses.

	Meter Point	
	High Side	Low Side
Customer Voltage Level 1	0.000%	0.705%
Customer Voltage Level 2	1.271%	2.366%
Customer Voltage Level 3	3.221%	7.643%

(Continued on Sheet No. E-27.00)

Issued December 13, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

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RETAIL OPEN ACCESS PRIMARY RATE ROA-P
(Continued From Sheet No. E-26.00)

RETAILER (Contd)

Monthly Rate – Retailer: (Contd)

General Terms and Conditions:

This rate is subject to all general terms and conditions shown on Sheet No. D-1.00.

Term and Form of Contract - Retailer:

All service under this rate shall require a written ROA Service Contract between the Company and a Retailer.

ROA CUSTOMER

Monthly Rate – ROA Customer:

ROA System Access Charge, Distribution Charge, General Terms, Adjustment for Power Factor, Substation Ownership Credit, Minimum Charge and Due Date and Late Payment Charge:

The System Access Charge, Distribution Charge, General Terms, Adjustment for Power Factor, Substation Ownership Credit, Minimum Charge and the Due Date and Late Payment Charge shall be as provided for under the ROA Customer's otherwise applicable Company Full Service rate.

This rate is subject to the Surcharges shown on Sheet Nos. D-2.00 through D-5.00 and the Power Plant Securitization Charges shown on Sheet No. D-7.00. Customers taking ROA service on December 6, 2013 are excluded from the Power Plant Securitization Charges. This exclusion does not apply to customers first taking ROA service after December 6, 2013 or to customers taking service on December 6, 2013 who discontinue taking ROA service any time after December 6, 2013. Customers who discontinue taking ROA service any time after December 6, 2013 and who return to ROA service will pay the Power Plant Securitization Charges applicable to the customer's otherwise applicable Company Full Service Rate Schedule.

State Reliability Mechanism for ROA:

Beginning June 1, 2018 all ROA customers may be subject to a State Reliability Mechanism Capacity Charge. This charge shall not apply to ROA customers for any planning year in which their Alternative Electric Supplier can demonstrate to the Commission that it can meet its capacity obligations by the seventh business day of February each year starting in 2018.

If a capacity charge is required to be paid in the planning year beginning June 1, 2018, or any of the three subsequent planning years, due to the Alternative Electric Supplier not meeting its capacity obligations, then the capacity charge is applicable for each of those planning years. Any capacity charged required to be paid any time after the first initial four-year period shall be applicable for a single year. The planning year is defined as being June 1 through the following May 31 of each year. The capacity charge paid by ROA customers will be the same amount as a Full Service Customer on the otherwise applicable Rate Schedule. Non-capacity charges shall not apply.

ROA Customer Switching Service Charge:

A \$5.00 switching fee shall be charged the ROA Customer each time a ROA Customer switches (i) from one Retailer to another or (ii) from ROA to a Company Full Service rate. The ROA Customer may switch Retailers at the end of any billing month by having their new Retailer give the Company at least 30 days' written notice. The Company will notify the ROA Customer's previous Retailer and new Retailer electronically of the effective date of the switch. The ROA Customer may choose to return to Company Full Service at the end of any billing month in compliance with Rule E2.5 C., Return to Company Full Service – Non-Residential ROA Customers. The ROA Customer Switching Service Charge shall not be applied (i) for the initial switch to ROA Service or (ii) at the time the ROA Customer returns to Company Full Service or another Retailer because the ROA Customer was Slammed by the Retailer.

Term and Form of Contract - ROA Customer:

All service under this rate has a minimum term of two years.

All resale service under this rate shall require a written ROA Service Contract, with a minimum term of two years, between the Company and a ROA Customer.

All service under this rate shall require a written ROA Service Contract, with a minimum term of two years, between the Company and a ROA Customer with a Maximum Demand of 300 kW or more.

For a ROA Customer with a Maximum Demand of less than 300 kW, service under this rate may, at the Company's option, require a written ROA Service Contract with a minimum term of two years.

A new ROA Service Contract will not be required for an existing ROA Customer who increases their demand requirements after initiating service unless new or additional facilities are required.

Issued December 13, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

CANCELLED BY ORDER	U-20889
REMOVED BY	DW
DATE	01-11-24

Michigan Public Service Commission
January 6, 2020
Filed DBR

Effective for service rendered on
and after November 15, 2019

Issued under authority of the
Michigan Public Service Commission
dated November 14, 2019
in Case No. U-18249