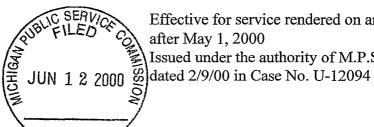
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By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

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By Jon Bellgowan, Manager (2)
Cassopolis, Michigan

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BY U-15152

REMOVED BY NAP
DATE 12-07-07

CANCELLED

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JUN 2 2 2004

Issued: March 1, 2004

By: Robert Hance
President and Chief Executive Officer
Cassopolis, Michigan

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M.P.S.C. Order dated February 9, 2000

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By Jon Bellgowan, Manager Cassopolis, Michigan

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Issued: March 1, 2004

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

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Issued: May 1, 2000

By Jon Bellgowan, Manager

Cassopolis, Michigan

after May 1, 2000 dated 2/9/00 in Case No. U-12094

JUN 1 2 2000

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CANCELLED
BY U-15152,U-15185

REMOVED BY NAP
DATE 04-04-08

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan



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Effective for Service Rendered on and after October 19, 2005
Issued under the authority of M.P.S.C. dated October 18, 2005 in Case No. U-14370

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JUN 2 2 2004

Issued: March 1, 2004

By: Robert Hance

President and Chief Executive Officer
Cassopolis, Michigan

Effective for electric bills rendered on and after March 17, 2000
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Issued: May 1, 2000 By Jon Bellgowan, Manager Cassopolis, Michigan



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Michigan Public Service
Commission

October 21, 2005

Filed

CANCELLED
BY
ORDER ______U-14370

REMOVED BY _____ RL
DATE _____11-22-05

Issued: September 26, 2005

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Effective for electric bills rendered on and after the October 2005 billing month.

Issued under the authority of the MPSC order dated March 29, 2005 in

Case No. U-14346

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25.00

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Schedule LP-C - Large Power Service Rate-Choice

Michigan Public Service
Commission

April 8, 2005

CANCELLED
BY
ORDER U-14346

REMOVED BY PJ
DATE 10-21-05

Issued: March 24, 2005
By: Robert Hance
President and Chief Executive Officer
Cassopolis, Michigan

Effective for all Open Access Service rendered On and After May 25, 2005
Issued under the Authority of M.P.S.C. order Dated 2/24/05 in Case No. U-14185

THIS SHEET IS CANCELLED

CANCELLED BY
ORDER (1-/4/85

REMOVED BY JKB
DATE 4-8-85

Issued: March 1, 2004

By: Robert Hance

President and Chief Executive

Cassopolis, Michigan

JUN 2 2 2004 Officer

Effective for electric bills rendered on and after March 17, 2000
Issued under the Authority of the M.P.S.C. Order dated February 9, 2000 in Case No. U-11397

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Retail Access Service Tariff	23.00

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CANCELLED BY ORDER 4-11397 REMOVED BY ___

Issued: December 11, 2002 Effective for all Open Access Service rendered By: Robert Hance President and Chief Executive Officer Cassopolis, Michigan

On and After December 6, 2002 Issued under the authority of M.P.S.C. order Dated December 6, 2002 in Case No. U-12657

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Issued: July 18, 2007 By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Michigan Public Service Commission July 19, 2007 Filed

Effective Date: See above

CANCELLED BY U-15152, U-15185 NAP REMOVED BY_ 04-04-08

DATE _

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Issued: November 16, 2005

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Effective Date: See above

Michigan Public Service Commission

November 22, 2005

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BY
ORDER U-6300, U-14712-R
REMOVED BY NAP

DATE _

07-19-07

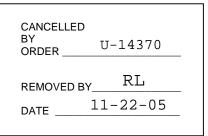
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Second Revised Sheet No. 3.05	October 2005 billing month
Original Sheet No. 4.00	February 10, 2000
Original Sheet No. 4.01	February 10, 2000
Original Sheet No. 5.00	February 10, 2000
Original Sheet No. 5.01	February 10, 2000
Original Sheet No. 5.02	February 10, 2000
Original Sheet No. 5.03	February 10, 2000
Original Sheet No. 5.04	February 10, 2000
Original Sheet No. 5.05	February 10, 2000
Original Sheet No. 5.06	February 10, 2000
Original Sheet No. 5.07	February 10, 2000
Original Sheet No. 5.08	February 10, 2000



(Continued on Sheet No. 3.01)



Issued: **September 26, 2005** Effective Date: See above

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Sheet No.

Sheet Effective Date

Original Sheet No. 1.00	May 1, 2000
First Revised Sheet No. 2.00	March 17, 2000
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First Revised Sheet No. 2.05	March 17, 2000
First Revised Sheet No. 2.06	March 17, 2000
First Revised Sheet No. 2.07	March 17, 2000
First Revised Sheet No. 2.08	March 17, 2000
Second Revised Sheet No. 2.09	May 25, 2005
Eleventh Revised Sheet No. 3.00	October 6, 2005
First Revised Sheet No. 3.01	March 17, 2000
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First Revised Sheet No. 3.05	March 24, 2005
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Original Sheet No. 4.01	February 10, 2000
Original Sheet No. 5.00	February 10, 2000
Original Sheet No. 5.01	February 10, 2000
Original Sheet No. 5.02	February 10, 2000
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Original Sheet No. 5.04	February 10, 2000
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Original Sheet No. 5.08	February 10, 2000
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	CANCELLED BY U-14346
	ORDER

Issued: **October 6, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

CANCELLED
BY
ORDER ______U-14346

REMOVED BY _____PJ
DATE _____10-21-05

Effective: See above

Michigan Public Service Commission

October 6, 2005

Filed _____

Sheet No.

Sheet Effective Date

Original Sheet No. 1.00	May 1, 2000
First Revised Sheet No. 2.00	March 17, 2000
First Revised Sheet No. 2.01	March 17, 2000
First Revised Sheet No. 2.02	March 17, 2000
First Revised Sheet No. 2.03	March 17, 2000
First Revised Sheet No. 2.04	March 17, 2000
First Revised Sheet No. 2.05	March 17, 2000
First Revised Sheet No. 2.06	March 17, 2000
First Revised Sheet No. 2.07	March 17, 2000
First Revised Sheet No. 2.08	March 17, 2000
Second Revised Sheet No. 2.09	May 25, 2005
Tenth Revised Sheet No. 3.00	September 8, 2005
First Revised Sheet No. 3.01	March 17, 2000
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CANCELLED
BY
ORDER ______ U-14267

REMOVED BY _____ RL
DATE ______ 10-06-05

Issued: **September 8, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Sheet No.

Sheet Effective Date

Original Sheet No. 1.00	May 1, 2000
First Revised Sheet No. 2.00	March 17, 2000
First Revised Sheet No. 2.01	March 17, 2000
First Revised Sheet No. 2.02	March 17, 2000
First Revised Sheet No. 2.03	March 17, 2000
First Revised Sheet No. 2.04	March 17, 2000
First Revised Sheet No. 2.05	March 17, 2000
First Revised Sheet No. 2.06	March 17, 2000
First Revised Sheet No. 2.07	March 17, 2000
First Revised Sheet No. 2.08	March 17, 2000
Second Revised Sheet No. 2.09	May 25, 2005
Ninth Revised Sheet No. 3.00	June 9, 2005
First Revised Sheet No. 3.01	March 17, 2000
First Revised Sheet No. 3.02	March 17, 2000
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Michigan Public Service Commission

June 13, 2005

Issued: **June 9, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective: See above

CANCELLED
BY
ORDER ______ U-14267

REMOVED BY _____ RL

DATE ______ 09-08-05

Sheet No.

Sheet Effective Date

Original Sheet No. 1.00	May 1, 2000
First Revised Sheet No. 2.00	March 17, 2000
First Revised Sheet No. 2.01	March 17, 2000
First Revised Sheet No. 2.02	March 17, 2000
First Revised Sheet No. 2.03	March 17, 2000
First Revised Sheet No. 2.04	March 17, 2000
First Revised Sheet No. 2.05	March 17, 2000
First Revised Sheet No. 2.06	March 17, 2000
First Revised Sheet No. 2.07	March 17, 2000
First Revised Sheet No. 2.08	March 17, 2000
Second Revised Sheet No. 2.09	May 25, 2005
Eighth Revised Sheet No. 3.00	April 26, 2005
First Revised Sheet No. 3.01	March 17, 2000
First Revised Sheet No. 3.02	March 17, 2000
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Issued: **April 26, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective: See above

Michigan Public Service
Commission

May 4, 2005

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Sheet No.

Original Sheet No. 1.00 First Revised Sheet No. 2.00 First Revised Sheet No. 2.01 First Revised Sheet No. 2.02 First Revised Sheet No. 2.03 First Revised Sheet No. 2.04 First Revised Sheet No. 2.05 First Revised Sheet No. 2.06 First Revised Sheet No. 2.07 First Revised Sheet No. 2.08 Second Revised Sheet No. 2.09 Seventh Revised Sheet No. 3.00 First Revised Sheet No. 3.01 First Revised Sheet No. 3.02 Seventh Revised Sheet 3.03 Third Revised Sheet No. 3.04 First Revised Sheet No. 3.05 Original Sheet No. 4.00 Original Sheet No. 4.01 Original Sheet No. 5.00 Original Sheet No. 5.01 Original Sheet No. 5.02 Original Sheet No. 5.03 Original Sheet No. 5.04 Original Sheet No. 5.05 Original Sheet No. 5.06 Original Sheet No. 5.07

Sheet Effective Date

May 1, 2000 March 17, 2000 March 17, 2000 March 17, 2000 **CANCELLED** U-14267 March 17, 2000 ORDER March 17, 2000 March 17, 2000 JKB REMOVED BY March 17, 2000 05-04-05 DATE March 17, 2000

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Michigan Public Service Commission

April 8, 2005

Filed JXB

Issued: March 24, 2005

Original Sheet No. 5.08

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Effective Date: See above

Issued under the Authority of M.P.S.C. order Dated 2/24/05 in Case No. U-14185

Sheet No.

Sheet Effective Date

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Original Sheet No. 1.00	May 1, 2000
First Revised Sheet No. 2.00	March 17, 2000
First Revised Sheet No. 2.01	March 17, 2000
First Revised Sheet No. 2.02	March 17, 2000
First Revised Sheet No. 2.03	March 17, 2000
First Revised Sheet No. 2.04	March 17, 2000
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First Revised Sheet No. 2.06	March 17, 2000
First Revised Sheet No. 2.07	March 17, 2000
First Revised Sheet No. 2.08	March 17, 2000
First Revised Sheet No. 2.09	March 17, 2000
Sixth Revised Sheet No. 3.00	January 2005 billing month
First Revised Sheet No. 3.01	March 17, 2000
First Revised Sheet No. 3.02	March 17, 2000
Seventh Revised Sheet 3.03	January 2005 billing month
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Second Revised Sheet No. 3.04	March 17, 2000
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Michigan Public Service
Commission

February 02, 2005

Filed

Issued: January 25, 2005
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective: See above

CANCELLED BY
ORDER CI-14185

REMOVED BY JKB

DATE 4-8-05

Sheet No.

Original Sheet No. 1.00 First Revised Sheet No. 2.00 First Revised Sheet No. 2.01 First Revised Sheet No. 2.02 First Revised Sheet No. 2.03 First Revised Sheet No. 2.04 First Revised Sheet No. 2.05 First Revised Sheet No. 2.06 First Revised Sheet No. 2.07 First Revised Sheet No. 2.08 First Revised Sheet No. 2.09 Fifth Revised Sheet No. 3.00 First Revised Sheet No. 3.01 First Revised Sheet No. 3.02 Sixth Revised Sheet 3.03 Second Revised Sheet No. 3.04 Original Sheet No. 3.05 Original Sheet No. 4.00 Original Sheet No. 4.01 Original Sheet No. 5.00

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Issued: **December 6, 2004**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Original Sheet No. 5.01 Original Sheet No. 5.02 Original Sheet No. 5.03 Original Sheet No. 5.04 Original Sheet No. 5.05 Original Sheet No. 5.06 Original Sheet No. 5.07 Original Sheet No. 5.07

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	Michigan Public Service Commission	
	January 12, 2005	
	Filed JXB	

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REMOVED BY PT
TATE 02/02/2005

Sheet No.

Original Sheet No. 1.00 First Revised Sheet No. 2.00 First Revised Sheet No. 2.01 First Revised Sheet No. 2.02 First Revised Sheet No. 2.03 First Revised Sheet No. 2.04 First Revised Sheet No. 2.05 First Revised Sheet No. 2.06 First Revised Sheet No. 2.07 First Revised Sheet No. 2.08 First Revised Sheet No. 2.09 Fourth Revised Sheet No. 3.00 First Revised Sheet No. 3.01 First Revised Sheet No. 3.02 Fifth Revised Sheet 3.03 Second Revised Sheet No. 3.04 Original Sheet No. 3.05 Original Sheet No. 4.00 Original Sheet No. 4.01 Original Sheet No. 5.00 Original Sheet No. 5.01 Original Sheet No. 5.02 Original Sheet No. 5.03 Original Sheet No. 5.04 Original Sheet No. 5.05 Original Sheet No. 5.06 Original Sheet No. 5.07 Original Sheet No. 5.08

Sheet Effective Date

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March 17, 2000
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March 17, 2000
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February 10, 2000
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Issued: September 21, 2004 Issued by Robert L. Hance President/Chief Executive Officer Cassopolis, Michigan

Effective: See above

Michigan Public Service Commission September 21, 2004

Filed

CANCELLED BY

Sheet No.

Sheet Effective Date

Original Sheet No. 1.00	May 1, 2000
First Revised Sheet No. 2.00	March 17, 2000
First Revised Sheet No. 2.01	March 17, 2000
First Revised Sheet No. 2.02	March 17, 2000
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Third Revised Sheet No. 3.00	March 17, 2000
First Revised Sheet No. 3.01	March 17, 2000
First Revised Sheet No. 3.02	March 17, 2000
Fourth Revised Sheet 3.03	March 17, 2000
Second Revised Sheet No. 3.04	March 17, 2000
Original Sheet No. 3.05	March 17, 2000
Original Sheet No. 4.00	February 10, 2000
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Original Sheet No. 5.06	February 10, 2000
Original Sheet No. 5.07	February 10, 2000
Original Sheet No. 5.08	February 10, 2000

CANCELLED BY U-13910 REMOVED BY RL DATE 9-21-04

Miced on Sheet No. 3.01

Issued: March 1, 2004

By: Robert Hance

President and Chief Executive Officer Cassopolis, Michigan

JUN 2 2 2004

Effective for electric bills rendered on and after March 17, 2000 Issued under the Authority of the

M.P.S.C. Order dated February 9, 2000

in Case No. U-11397

Sheet No.	<u>Issue</u>	Effective Date
1.00	Original	May 1, 2000
2.00	Original	May 1, 2000
2.01	Original	May 1, 2000
2.02	Original	May 1, 2000
2.02	Original	May 1, 2000
2.03	Original	May 1, 2000
2.04	Original	May 1, 2000
2.06	Original	May 1, 2000
2.00	Original	May 1, 2000
2.07	Original	May 1, 2000
2.08	Original	May 1, 2000
3.00	Third Revised	May 2004 billing month
3.01	Original	May 1, 2000
3.02	Original	May 1, 2000
3.03	Fourth Revised	May 2004 billing month
3.04	First Revised	April 18, 2003
4.00	Original	February 10, 2000
4.01	Original	February 10, 2000
5.00	Original	February 10, 2000
5.01	Original	February 10, 2000
	Original	February 10, 2000
5.02	Original	February 10, 2000
5.03	Original	February 10, 2000
5.04	Original	February 10, 2000
5.05	Original	February 10, 2000
5.06	Original	February 10, 2000
5.07	Original	February 10, 2000
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		REMOVED BY RL
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	Ten Service Se	DATE 6-22-04
I 1. May 20. 7	Effective: See	ahove

Issued: May 20, 2004
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective: See above

Issued under the authority of M.P.S.C. dated April 20, 2004 in Case No. U-13910

Sheet No.	<u>Issue</u>	Effective Date
1.00	Original	May 1, 2000
2.00	Original	May 1, 2000
2.01	Original	May 1, 2000
2.02	Original	May 1, 2000
2.03	Original	May 1, 2000
2.04	Original	May 1, 2000
2.05	Original	May 1, 2000
2.06	Original	May 1, 2000
2.07	Original	May 1, 2000
2.08	Original	May 1, 2000
2.09	Original	May 1, 2000
3.00	Second Revised	May 2004 billing month
3.01	Original	May 1, 2000
3.02	Original	May 1, 2000
3.03	Third Revised	May 2004 billing month
3.04	First Revised	April 18, 2003
4.00	Original	February 10, 2000
4.01	Original	February 10, 2000
5.00	Original	February 10, 2000
5.01	Original	February 10, 2000
5.02	Original	February 10, 2000
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5.04	Original	February 10, 2000
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5.09	Original	February 10, 2000
5.10	Original	February 10, 2000
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5.12	Original 13910	February 10, 2000
	LEMOVED BY RC	MICHIGAN PUBLIC SERVICE COMMISSION
	DATE 6-8-04	MAY 1 0 2004
Issued: April 30, 2004	Effective: See above	e FILED JKB

Issued: April 30, 2004
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Issued under the authority of M.P.S.C. dated April 20, 2004 in Case No. U-13910

Sheet No.	<u>Issue</u>	Effective Date
1.00	Original	May 1, 2000
2.00	Original	May 1, 2000
2.01	Original	May 1, 2000
2.02	Original	May 1, 2000
2.03	Original	May 1, 2000
2.04	Original	May 1, 2000
2.05	Original	May 1, 2000
2.06	Original	May 1, 2000
2.07	Original	May 1, 2000
2.08	Original	May 1, 2000
2.09	Original	May 1, 2000
3.00	First Revised	April 18, 2003
3.01	Original	May 1, 2000
3.02	Original	May $1,2000$
3.03	First Revised	April 18, 2003
3.04	First Revised	April 18, 2003
4.00	Original	February 10, 2000
4.01	Original	February 10, 2000
5.00	Original	February 10, 2000
5.01	Original	February 10, 2000
5.02	Original	February 10, 2000
5.03	Original	February 10, 2000
5.04	Original	February 10, 2000
5.05	Original	February 10, 2000
5.06	Original	February 10, 2000
5.07	Original	February 10, 2000
5.08	· Original	February 10, 2000
5.09	Original	February 10, 2000
5.10	Original	February 10, 2000
5.11	Original	February 10, 2000
5.12	Original	February 10, 2000

Issued: April 21, 2003
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective dates as indicated

_	MICHIGAN PUBLIC SERVICE COMMISSION
To provide the second	APR 3 0 2003
FILED_	PMP

CANCELLED BY ORDER U-13910
REMOVED BY KB
DATE 5-10-04

CANCELLED BY
ORDER U- Le

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2.02	Original	May 1, 2000
2.03	Original	May 1, 2000
2.04	Original	May 1, 2000
2.05	Original	May 1, 2000
2.06	Original	May 1, 2000
2.07	Original	May 1, 2000
2.08	Original	May 1, 2000
3.00	Original	May 1, 2000
3.01	Original	May 1, 2000
3.02	Original	May 1, 2000
3.03	Original	May 1, 2000
3.04	Original	May 1, 2000
4.00	Original	February 10, 2000
4.01	Original	February 10, 2000
5.00	Original	February 10, 2000
5.01	Original	February 10, 2000
5.02	Original	February 10, 2000
5.03	Original	February 10, 2000
5.04	Original	February 10, 2000
5:05	Original	February 10, 2000
5.06	Original	February 10, 2000
5.07	Original	February 10, 2000
5.08	Original	February 10, 2000
5.09	Original	February 10, 2000
5.10	Original	February 10, 2000
5.11	Original	February 10, 2000
5.12	Original	February 10, 2000

Issued: May 1, 2000

By Jon Bellgowan, Manager

Cassopolis, Michigan (1) (1)



(Continued from Sheet No. 3.00)

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First Revised Sheet No. 5.40	March 17, 2000
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CANCELLED BY U-14370 ORDER RLREMOVED BY

11-22-05

Sheet No. 3.02

Issued: March 1, 2004 By: Robert Hance President and Chief Executive Officer 20

Cassopolis, Michigan

JUN 2 2 2004

Effective for electric bills rendered on and after March 17, 2000 Issued under the Authority of the M.P.S.C. Order dated February 9, 2000 in Case No. U-11397

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5.17	Original	February 10, 2000
5.18	Original	February 10, 2000
5.19	Original	February 10, 2000
5.20	Original	February 10, 2000
5.21	Original	February 10, 2000
5.22	Original	February 10, 2000
5.23	Original	February 10, 2000
5.24	Original	February 10, 2000
5.25	Original	February 10, 2000
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5.36	Original	February 10, 2000
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5.38	Original	February 10, 2000
5.39	Original REMOVED BY PL	February 10, 2000
5.40	Original	February 10, 2000
5.41	Original DATE 6-22-04	February 10, 2000
5.42	Original	February 10, 2000
5.43	Original	February 10, 2000

Issued: May 1, 2000

By Jon Bellgowan, Manager

Cassopolis, Michigan



Effective for service rendered on and after May 1, 2000
Issued under the authority of M.P.S.C.

Issued under the authority of M.P.S.C. dated 2/9/00 in Case No. U-12094

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5.48	Original	February 10, 2000
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5.54	Original	February 10, 2000
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5.65	Original	February 10, 2000
5.66	Original	February 10, 2000
5.67	Original	February 10, 2000
5.68	Original	February 10, 2000
5.69	Original CANCELLED BY	Hebruary 10, 2000
5.70	Originabroer W-11397	February 10, 2000
5.71	Original	February 10, 2000
5.72	OriginaREMOVED BY RL	_February 10, 2000
5.73	Original	February 10, 2000
5.74	Origina DATE 6-22-04	February 10, 2000

Issued: May 1, 2000

By Jon Bellgowan, Manager

Cassopolis, Michigan



Effective for service rendered on and after May 1, 2000

Issued under the authority of M.P.S.C. dated 2/9/00 in Case No. U-12094

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First Revised Sheet No. 5.80	March 17, 2000
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First Revised Sheet No. 5.83	March 17, 2000
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Original Sheet No. 5.86	March 17, 2000
Original Sheet No. 5.87	March 17, 2000
Original Sheet No. 5.88	March 17, 2000
Original Sheet No. 5.89	March 17, 2000
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Issued: **July 18, 2007**By: Robert Hance
President and Chief Executive Officer
Cassopolis, Michigan



Effective Date: See above

CANCELLED BY ORDER U-15152,U-15185	
REMOVED BY NAP DATE 04-04-08	

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First Revised Sheet No. 5.76	March 17, 2000
First Revised Sheet No. 5.77	March 17, 2000
First Revised Sheet No. 5.78	March 17, 2000
First Revised Sheet No. 5.79	March 17, 2000
First Revised Sheet No. 5.80	March 17, 2000
First Revised Sheet No. 5.81	March 17, 2000
First Revised Sheet No. 5.82	March 17, 2000
First Revised Sheet No. 5.83	March 17, 2000
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Original Sheet No. 5.85	March 17, 2000
Original Sheet No. 5.86	March 17, 2000
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Issued: November 16, 2005

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Michigan Public Service
Commission

November 22, 2005

Filed

CANCELLED
BY
ORDER <u>U</u>-6300, <u>U</u>-14712-R

REMOVED BY <u>NAP</u>
DATE 07-19-07

Sheet No. Sheet Effective Date

First Revised Sheet No. 5.71	March 17, 2000
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First Revised Sheet No. 5.78	March 17, 2000
First Revised Sheet No. 5.79	March 17, 2000
First Revised Sheet No. 5.80	March 17, 2000
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Issued: October 6, 2005
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Michigan Public Service
Commission

October 6, 2005

Filed

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First Revised Sheet No. 5.77	March 17, 2000
First Revised Sheet No. 5.78	March 17, 2000
First Revised Sheet No. 5.79	March 17, 2000
First Revised Sheet No. 5.80	March 17, 2000
First Revised Sheet No. 5.81	March 17, 2000
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First Revised Sheet No. 5.84	March 17, 2000
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Michigan Public Service
Commission

September 8, 2005

Filed
Effective: See above

BY U-14267

REMOVED BY RL

DATE 10-06-05

CANCELLED

Issued: **September 8, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Sheet No. Sheet Effective Date

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First Revised Sheet No. 5.79	March 17, 2000
First Revised Sheet No. 5.80	March 17, 2000
First Revised Sheet No. 5.81	March 17, 2000
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First Revised Sheet No. 5.84	March 17, 2000
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Original Sheet No. 5.86	March 17, 2000
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Michigan Public Service
Commission

June 13, 2005

Issued: **June 9, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective: See above

CANCELLED
BY
ORDER U-14267

REMOVED BY RL
DATE 09-08-05

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Effective: See above

February 10, 2000

CANCELLED
BY
ORDER U-14267

REMOVED BY RL
DATE 06-13-05

Issued: **April 26, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Original Sheet No. 11.02

U-14267

JKB

05-04-05

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	January 2005 bi	
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February 10, 2000

February 10, 2000



Issued: January 25, 2005
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective: See above

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Issued: **December 6, 2004**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Original Sheet No. 11.02

Effective: See abo	ve
Michigan Public Service Commission	
January 12, 2005	
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CANCELLED BY ORDER U= 14267	
REMOVED BY PJ	-
DATE 02/02/2005	4

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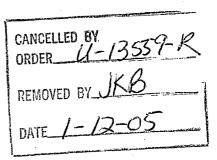
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Issued: **September 21, 2004**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective: See above

Michigan Public Service
Commission

September 21, 2004



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REMOVED BY __

Sheet No. 3.04

Issued: March 1, 2004

By: Robert Hance

President and Chief Executive officer

Cassopolis, Michigan

JUN 2 2 2004

Effective for electric bills rendered on and after March 17, 2000

Issued under the Authority of the

M.P.S.C. Order dated February 9, 2000

in Case No. U-11397

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5.83	Original	February 10, 2000
5.84	Original	February 10, 2000
10.00	Original	February 10, 2000
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13.00	Original	February 10, 2000
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17.00	Original	February 10, 2000
17.01	Original JUN 8 2004	February CANCELLED BY February ORDER 000 U~11397
17.02	Original 000	Februaryon PER 2000 U~11397
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	ne.	DATE 6-22-04
Issued: May 20,	2004 Effective: See	above

Issued: May 20, 2004
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Issued under the authority of M.P.S.C. dated April 20, 2004 in Case No. U-13910

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5.79	Original	-	February 10, 2000
5.80	Original		February 10, 2000
5.81	Original		February 10, 2000
5.82	Original		February 10, 2000
5.83	Original		February 10, 2000
5.84	Original		February 10, 2000
10.00	Original		February 10, 2000
10.01	Ninth Revised	e de la companya de l	May 2004 billing month
10.02	Third Revised	And	April 1, 2002
10.03	Second Revised		April 18, 2003
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11.01	Original		February 10, 2000
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President/Chief Executive Officer Cassopolis, Michigan

Issued under the authority of M.P.S.C. dated April 20, 2004 in Case No. U-13910

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5.81	Original	February 10, 2000
5.82	Original	February 10, 2000
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10.00	Original	February 10, 2000
10.01	Eighth Revised	November 5, 2003
10.02	Third Revised	April 1, 2002
10.03	Second Revised	April 18, 2003
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Issued: December 2, 2003

Issued by Robert L. Hance

President/Chief Executive Of

Cassopolis, Michigan

Effective for service rendered on and after November 5, 2003

Issued under the authority of M.P.S.C.

dated November 4, 2003 in Case No. U-13110-R

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Issued: April 21, 2003
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

CANCELLED BY ORDER U-13/16-2
REMOVED BY 12.18.2003
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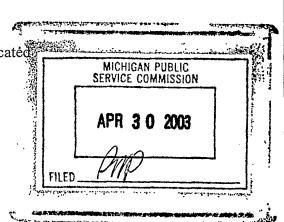


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Issued: May 1, 2000

By Jon Bellgowan, Manager

Cassopolis, Michigan

JUN 1 2 2000

Effective for service rendered on and after May 1, 2000

Issued under the authority dated 2/9/00 in Case No. U

CANCELLED BY -12094

U-12507

4-30-2003

(Continued from Sheet No. 3.03)

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Issued: **July 18, 2007**By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Sheet Effective Date

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October 19, 2005

Michigan Public Service Commission

July 19, 2007

Filed

Effective Date: See above

CANCELLED
BY
ORDER U-15152, U-15185

REMOVED BY NAP
DATE 04-04-08

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Issued: November 16, 2005

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Effective Date: See above

Michigan Public Service Commission

November 22, 2005

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CANCELLED
BY
ORDER <u>U</u>-6300, <u>U</u>-14712-R

REMOVED BY <u>NAP</u>
DATE ____07-19-07

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April 8, 2005

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BY
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DATE _____11-22-05

Issued: March 24, 2005

By: Robert Hance

President and Chief Executive Officer

First Revised Sheet No. 23.01

Cassopolis, Michigan

Effective Date: See above

May 25, 2005

Issued under the Authority of M.P.S.C. order Dated 2/24/05 in Case No. U-14185

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REMOVED BY JKB

DATE 4-8-05

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Issued: March 1, 2004

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

JUN 2 2 2004

Effective for electric bills rendered on and after March 17, 2000
Issued under the Authority of the M.P.S.C. Order dated February 9, 2000 in Case No. U-11397

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Issued: December 11, 2002 By: Robert Hance President and Chief Executive Officer Cassopolis, Michigan

On and After December 6, 2002 Issued under the authority of M.P.S.C. order 3,0 2003 Dated December 6, 2002 in Case No. U-126370 2003

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CANCELLED BY ORDER U-12657

REMOVED BY PMD

DATE 12-6-2002

Issued: May 1, 2000

By Jon Bellgowan, Manager

Cassopolis, Michigan

RUBLIC SERVICE COMMISSION
JUN 1 2 2000 ON

Effective for service rendered on and after May 1, 2000 Issued under the authority of M.P.S.C. dated 2/9/00 in Case No. U-12094

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Issued: September 26, 2005		Effective Date:	1

Effective Date

Issued: **September 26, 2005**By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Sheet No.

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Michigan Public Service
Commission

April 8, 2005

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May 25, 2005 May 25, 2005

CANCELLED
BY
ORDER U-14346

REMOVED BY PJ
DATE 10-21-05

Issued: March 24, 2005

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Effective Date: See above

May 25, 2005

May 25, 2005

May 25, 2005

May 25, 2005

Issued under the Authority of M.P.S.C. order Dated 2/24/05 in Case No. U-14185

(Continued from Sheet No. 3.04)

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REMOVED BY

By: Robert Hance
President and Chief Executive Officer
Cassopolis, Michigan



Effective for electric bills rendered on and after March 17, 2000 Issued under the Authority of the M.P.S.C. Order dated February 9, 2000 in Case No. U-11397

Charges for any Special Services made at member-consumer's Request:		
During Regular Working Hours	\$35	
Outside Regular Working Hours	\$70	
Meter Reading Charge	\$15	
Meter Test Charge	\$30	
Reconnect Charge:		
Disconnected at meter:		
During Regular Working Hours	\$25	
Outside Regular Working Hours	\$70	
Disconnected at pole:		
During Regular Working Hours	\$35	
Outside Regular Working Hours	\$85	
Collection Charge when Non-payment		
Disconnect Order is written	\$25	
Bad Check Handling Charge		
New connections made at member-consumer's request:		
During Regular Working Hours		
Outside Regular Working Hours		

Regular Working Hours are defined as: 7:30 a.m. to 4:00 p.m. Monday thru Friday, except for the following holidays: New Year's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, day after Thanksgiving Day and Christmas Day.

G. Other Conditions of Service

1. Service Disconnect - Service to the member-consumer by **CANCELLED** the Cooperative under the following conditions: U-14370**ORDER** RLREMOVED BY 11-22-05 Issued: February 10, 2000 and DATE _ Issued by Jon Bellgowan President / Chief Executive Officer Issued under the authority of MAR 2 8 2000 M.P.S.C. dated 2/9/00 in Case No. Cassopolis, Michigan U-12094

Consumer Standards and Billing Practices for Electric Residential Service

CANCELLED BY ORDER U-15152 REMOVED BY NAP DATE 12-07-07

SECTION V - CONSUMER STANDARDS AND BILLING PRACTICES

PART I. GENERAL PROVISIONS

R 460.2101 Application of rules.

Rule 1. These rules apply to residential utility service that is provided by electric and natural gas utilities that are subject to the jurisdiction of the public service commission.

R 460.2102 Definitions.

Rule 2. As used in these rules:

- (a) "Billing error" means an undercharge or overcharge that is caused by any of the following:
 - (i) An incorrect actual meter read.
 - (ii) An incorrect remote meter read.
 - (iii) An incorrect calculation of the applicable rate.
 - (iv) An incorrect connection of the meter.
 - (v) An incorrect application of the rate schedule.
 - (vi) Another similar act or omission by the utility in determining the amount of a customer's bill. An undercharge or overcharge that is caused by a nonregistering meter, a meter error, or the use of an estimated meter read or a customer read is not a billing error.
- (b) "Billing month" means a utility service consumption period of not less than 26, nor more than 35, days.
- (c) "Charges for tariff service" means the rates for tariff service and other charges authorized by the commission as an integral part of utility service.
- (d) "Commission" means the Michigan public service commission.
- (e) "Complaint" means a matter that requires follow-up action or investigation by the utility or the commission to resolve the matter.
- (f) "Complaint and information officer" means a member of the commission staff who is designated to perform responsibilities in accordance with these rules.
- (g) "Complaint determination" means the written decision of a utility hearing officer with respect to an informal hearing.

(Continued on Sheet No. 5.39)

Issued: March 2, 2004

By: Robert Hance

President and Chief Executive Officers 2 2 2004

Cassopolis, Michigan



Effective for **electric** service rendered on and after **March 17, 2000.**

Issued under the Authority of the M.P.S.C. Order dated **February 9, 2000** in Case No. U-11397

SECTION V - RESIDENTIAL STANDARDS AND BILLING PRACTICES

A. <u>Definitions as Provided in Order No. U-9754</u>, <u>Affecting Residential Service</u>. (Rule numbers in parenthesis refer to U-9754 Order rule number) (Rule 2)

As used in these rules:

"Billing Error" means an undercharge or overcharge that is caused by an incorrect actual meeter read, an incorrect remote meter read, an incorrect calculation of the applicable rate, an incorrect connection of the meter, an incorrect application of the rate schedule, or another similar act or omission by the utility in determining the amount of a customer's bill. An undercharge or overcharge that is caused by a nonregistering meter, a meter error, or the use of an estimated meter read or a customer read is not a billing error.

"Billing Month" means a utility service consumption period of not less than 26 days, nor more than 35 days.

"Charges for utility service" means the rates for utility service and other charges authorized by the commission as an integral part of utility service.

"Commission" means the Michigan public service commission.

"Complaint" means a matter that requires follow-up action or investigation by the Cooperative or the commission to resolve the matter.

"Complaint and Information Officer" means a member of the Commission staff designated to perform responsibilities in accordance with these rules.

"Complaint Determination" means the written decision of a Utility Hearing Officer with respect to an informal hearing.

MAR 28 2000

"Member-Consumer" means any purchaser of electricity supplied the Cooperative for residential purposes.

Issued: February 10, 2000
Issued by Jon Bellgowan
President / Chief Executive Office
Cassopolis, Michigan

Effective for service rendered on and after February 10, 2000 Issued under the authority of M.P.S.C. dated 2/9/00 in Case No. U-12094

Consumer Standards and Billing Practices for Electric Residential Service

- (h) "Customer" means a purchaser of electricity or natural gas that is supplied by a utility for residential purposes.
- (i) "Cycle billing" means a system that renders bills for utility service to various customers on different days of a calendar month.
- (j) "Delinquent account" means any charges for utility service that remains unpaid at least 5 days after the due date.
- (k) "Energy usage" means the consumption of electricity or natural gas.
- (l) "Estimated bill" means a bill for energy usage that is not calculated by employing an actual reading of a meter or other measuring device.
- (m) "Gas cost recovery" means the adjustment in rates that is approved by the commission to recognize variations in the cost of purchased gas from a base level.
- (n) "In dispute" means that a matter is the subject of an unresolved disagreement, claim, or complaint.
- (o) "Informal appeal" means an appeal of a complaint determination of a utility hearing officer to the commission staff.
- (p) "Informal appeal decision" means the written decision of the complaint and information officer with respect to an informal appeal.
- (q) "Inquiry" means a matter that is resolved upon the initial contact between the customer and the utility or the customer and the commission.
- (r) "Late payment charge" means a finance, service, carrying, or penalty charge that is assessed by a utility because a balance due on a bill is delinquent.
- (s) "New customer" means a customer who has not received the utility's service within the previous 6 years.
- (t) "Positive identification information" means a social security number and an identification containing a photograph.
- (u) "Power supply cost recovery" means the adjustment in rates that is approved by the commission to recognize variations in the cost of purchased power and fuel for electric generation.
- (v) "Previous customer" means a customer who has received the utility's service within the previous 6 years.

CANCELLED
BY
ORDER U-15152

REMOVED BY NAP
DATE 12-07-07

(Continued on Sheet No. 5.40)

Issued: March 2, 2004
By: Robert Hance
President and Chief Executive of Fice PN 2 2 2004
Cassopolis, Michigan

Effective for **electric** service rendered on and after **March 17, 2000.**

Issued under the Authority of the M.P.S.C. Order dated February 9, 2000 in Case No. U-11397

"Cycle Billing" means a system employed by the Cooperative which results in the rendition of bills for electric service to various member-consumers on different days of any one calendar month.

"Delinquent Account" means a bill rendered to a member-consumer for electric service which remains unpaid at least five days after the due date of the bill.

"Energy Usage" means the consumption of electricity sold by the Cooperative.

"Estimated Bill" means a bill rendered by the Cooperative for energy usage which is not calculated or computed by employing an actual reading of a meter or other measuring device.

"Fuel Clause" means the adjustment in rates approved by the Commission to recognize variations in the cost of fuel for electric generation or purchased power from a base level.

"In Dispute" means any matter which is the subject of an unresolved disagreement, claim, or complaint.

"Informal Appeal" means an appeal of a complaint determination of a Utility Hearing Officer to the Commission Staff.

"Informal Appeal Decision" means the written decision of the complaint and information officer with respect to an informal appeal.

"Inquiry" means a matter that is resolved upon the initial contact between the member-consumer and the Cooperative or the member-consumer and the Commission.

"Late Payment Charge" means finance, service, carrying, or penalty charge that is assessed by the Cooperative because the balance due on a bill is delinquent.

"New member-consumer" means a member-consumer who has het received the Cooperative's service within the previous 6 years.

"Previous member-consumer" means a member-consumer who has well the Cooperative's service within the previous 6 years.

ORDER U-11397

6-22-04

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Effective for service rendered on and after February 10, 2000 Issued under the authority of M.P.S.C. dated 2/9/00 in Case No. U-12094

Consumer Standards and Billing Practices for Electric Residential Service

- (w) "Residential service or use" means the provision of or use of electricity or natural gas for residential purposes.
- (x) "Seasonally billed customer" means a customer who is billed on a seasonal basis in accordance with a utility tariff that is approved by the commission.
- (y) "Settlement agreement" means a written agreement that is entered into by a customer and a utility and that resolves any matter in dispute or provides for the payment of amounts not in dispute over a reasonable period of time.
- (z) "Shutoff of service" means a discontinuance of utility service that is not voluntarily requested by a customer.
- (aa) "Space heating season" means the period between December 1 and March 31.
- (bb) "Termination of service" means a cessation of utility service that is voluntarily requested by a customer.
- (cc) "Transmit" means to convey or dispatch.
- (dd) "Utility" means a person, firm, corporation, cooperative, association, or other agency that is subject to the jurisdiction of the commission and that distributes and sells electricity or natural gas for residential use.

R 460.2103 Discrimination prohibited.

Rule 3. A utility shall not discriminate against or penalize a customer for exercising any right granted by these rules.

R 460.2104 Form of proceedings.

Rule 4. The informal procedures required by these rules shall not constitute a contested case as defined by section 3 of Act No. 306 of the Public Acts of 1969, as amended, being S24.203 of the Michigan Compiled Laws.

R 460.2105 Additional rules.

Rule 5. A utility may adopt additional rules governing relations with its customers that are reasonable and necessary and that are not inconsistent with these rules. The utility's rules shall be an integral part of its tariffs and shall be subject to approval by the commission. If there is a conflict between these rules and a utility's rules or tariffs, these rules govern.

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BY
ORDER U-15152

REMOVED BY NAP
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(Continued on Sheet No. 5.41)

By: Robert Hance
President and Chief Executive Office 2 2 2004
Cassopolis, Michigan

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"Residential Service or Use" means the provision of or use of electricity for residential purposes.

"Seasonally Billed member-consumer" means a residential member-consumer who is billed on a seasonal basis in accordance with a Cooperative tariff that is approved by the Commission.

"Settlement Agreement" means a written agreement that is entered into by a member-consumer and the Cooperative and that resolves any matter in dispute or provides for the payment of amounts not in dispute over a reasonable period of time.

"Shutoff of service" means a discontinuance of utility service that is not voluntarily requested by a member-consumer.

"Space heating season" means the period between December 1 and March 31.

"Termination of service" means a cessation of Cooperative service voluntarily requested by the member-consumer.

"Utility" means a person, firm, corporation, cooperative, association, or other agency subject to the jurisdiction of the Public Service Commission, which distributes and sells electricity for residential use.

- B. <u>Discrimination Prohibited</u>. (Rule 3) A utility shall not discriminate against or penalize a member-consumer for exercising any right granted by these rules.
- C. Form of Proceedings. (Rule 4)

The informal procedures required by these rules shall not constitute a contested case as defined by Section 3 of Act No. 306 of the Public Acts of 1969, as amended Section 24.203 of the Michigan Compiled Laws.

D. Additional Rules. (Rule 5)

The Cooperative may adopt additional rules governing relations with its member-consumers that are reasonable and necessary and that are not inconsistent with these rules. The Cooperative's rules shall be an integral part of its tariffs and shall be subject to approval by the Commission.

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REMOVED BY

Consumer Standards and Billing Practices for Electric Residential Service

PART 2. BILLING AND PAYMENT STANDARDS

R 460.2111 Billing frequency; method of delivery.

Rule 11. A utility shall transmit a bill each billing month to its customers in accordance with approved rate schedules. A utility shall transmit a bill to customers by mail unless the utility and the customer agree in writing to another method of delivery. A utility that is authorized to seasonally bill customers or to use a customer read system shall transmit a bill in accordance with the tariffs approved by the commission.

R 460.2112 Estimated billing.

- Rule 12. (1) A utility may estimate the bill of a residential customer every other billing month. A utility may estimate the bills more or less often upon a finding by the commission that those procedures assure reasonable billing accuracy. A bill that is rendered on an estimated basis shall be clearly and conspicuously identified as such. A utility shall not render an estimated bill unless the estimating procedures employed by the utility and any substantive changes to those procedures have been approved by the commission.
- (2) A utility may render estimated bills to seasonally billed customers in accordance with the tariffs approved by the commission.
- (3) Notwithstanding the provisions of subrule (1) of this rule, a utility may estimate the bill of a customer if extreme weather conditions, emergencies, work stoppages, or other circumstances beyond the control of the utility prevent an actual meter reading.
- (4) If the utility is unable to gain access to read a meter, then the utility shall use reasonable alternative measures to obtain an actual reading, including mailing or leaving postage-paid, pre-addressed postcards upon which the customer may note the reading. If the customer fails to comply with those alternative measures or makes reading the meter unnecessarily difficult, then the utility may transmit an estimated bill notwithstanding the provisions of subrule (1) of this rule. If a utility cannot obtain an actual reading under this subrule, then the utility shall maintain records of the reasons and its efforts to secure an accurate reading.

(Continued on Sheet No. 5.42)

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If there is a conflict between these rules and the Cooperative's rules or tariffs, these rules govern.

E. Billing Frequency. (Rule 11)

The Cooperative shall render a bill each billing month to its member-consumers in accordance with approved rate schedules. Bills to seasonally billed member-consumers and bills by a utility authorized to use a member-consumer read and self-billing system shall be rendered in accordance with the tariff on file with the Commission.

F. Estimated Billing. (Rule 12)

- 1. The Cooperative may estimate the bill of any Residential member-consumer every other billing month. The Cooperative may estimate bills more or less often upon a finding by the Commission that those procedures assure reasonable billing accuracy. A bill that is rendered on an estimated basis shall be clearly and conspicuously identified as such. The Cooperative shall not render an estimated bill unless the estimating procedures employed by the Cooperative and any substantive changes in those procedures have been approved by the Commission.
- 2. The Cooperative may render estimated bills to seasonally billed member-consumers in accordance with the tariffs approved by the Commission.
- 3. Notwithstanding the provisions of sub-rule 1 of this rule, the Cooperative may estimate the bill of a member-consumer if extreme weather conditions, emergencies, work stoppages, or other circumstances beyond the control of the Cooperative prevent an actual meter reading.
- 4. If the Cooperative is unable to gain access to read a meter, the Cooperative shall use reasonable alternative measures to obtain an actual reading, including mailing or leaving postpaid pre-addressed postcards upon which the member-consumer may note the reading. If the member-consumer fails to comply with such alternative measures, or makes reading of the meter unnecessarily difficult, the Cooperative may render an estimated bill notwithstanding sub-rule 1. When the Cooperative cannot constitute an actual reading under this subrule, the Cooperative shall maintain records of its efforts to secure an actual reading. (End Rule 12.)

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Consumer Standards and Billing Practices for Electric Residential Service

R 460.2113 Customer meter reading.

Rule 13. A utility shall provide each customer with the opportunity to read and report energy usage as long as the customer reports energy usage on a regular and accurate basis. A utility shall provide postage-paid, pre-addressed postcards for this purpose upon request. At least once every 12 months, a utility shall obtain an actual meter reading of energy usage to verify the accuracy of readings reported in this manner. Notwithstanding the provisions of this rule, a utility may read meters on a regular basis.

R 460.2114 Equal monthly billing.

Rule 14. A utility may bill a customer under an equal monthly billing program, at the choice of the customer, upon a finding by the commission that the program assures reasonable billing accuracy. If a customer has a credit balance of more than \$2.00 at the end of the program year, upon the request of the customer, the utility shall return the credit balance.

R 460.2115 Cycle billing.

Rule 15. A utility may use cycle billing if each customer receives a bill on or about the same day of each billing month. If a utility changes meter reading routes or schedules, it may change billing cycles upon 10 days' written notice to the affected customers.

R 460.2116 Payment of bill.

Rule 16. A utility shall permit each customer a period of not less than 17 days from the date the bill was transmitted to pay in full, unless the customer agrees in writing to a different period.

R 460.2117 Payment period.

Rule 17. The date of transmitting a bill is the date the utility mails the bill. For bills that are delivered other than by mail, the date of transmitting a bill is the date that the utility conveys or dispatches the billing information to the customer in accordance with the method of delivery that the customer and the utility agreed to use. If the last day for payments falls on a Sunday, legal holiday, or other day when the offices of the utility regularly used for the payment of customers' bills are not open to the general public, the payment date shall be extended through the next business day.

(Continued on Sheet No. 5.43)

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When it is necessary to estimate a member-consumer's usage for billing purposes in lieu of using an actual meter reading, the estimate will be based on the actual usage for the same period during previous years using average kWh/day figures.

Where computer estimating and billing permits, the above arrived at estimate shall be adjusted to reflect trends in the member-consumer's usage during the two previous billing periods and the degree day temperature variation if appropriate.

Where the estimating must be done by hand, as many of the above factors will be reflected as may be reasonably feasible together with the estimator's knowledge of the memberconsumer's usage and conditions of service.

G. Member-Consumer Meter Reading. (Rule 13)

The Cooperative shall provide each member-consumer with the opportunity to read and report energy usage as long as the member-consumer reports energy usage on a regular and accurate basis. The Cooperative shall provide postpaid, pre-addressed postcards for this purpose upon request. At least annually, the Cooperative shall obtain an actual meter reading of energy usage to verify the accuracy of readings reported in this manner. Notwithstanding the provisions of this rule, the Cooperative may read meters on a regular basis.

H. Equal Monthly Billing or Budget Billing. (Rule 14)

The Cooperative may bill a member-consumer under an equal monthly billing program, at the choice of the member-consumer, upon a finding by the Commission that the program assures reasonable billing accuracy. If a member-consumer has a credit balance of more than \$2.00 at the end of the program year, upon the request of the member-consumer, the Cooperative shall return the credit balance. (End Rule 14)

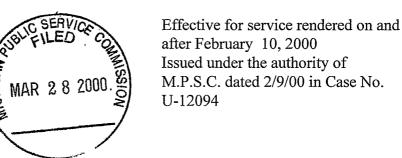
Budget billing is available to member-consumers with permanently installed heating and/or airconditioning equipment.

The amount of the equal payment bills will be based on estimated usage imous by that the account will be paid up by July of each year. Any difference between the sum of the equal monthly

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R 460.2118 Allowable charges.

Rule 18. (1) Except as otherwise provided by statute, a utility shall bill each customer for the amount of natural gas or electricity consumed and any other approved charges in accordance with the rates and tariffs approved by the commission.

(2) A utility may assess a late payment charge that is not more than 2%, not compounded, of the portion of the bill, net of taxes, that is delinquent. A utility shall not assess a late payment charge against a customer who is participating in the winter protection plan described in R 460.2174.

R 460.2119 Bill information.

Rule 19. A bill that is transmitted by a utility shall state clearly all of the following information:

- (a) The beginning and ending meter readings and dates for the billing period. A utility that is authorized to use a customer read system need not provide this information.
- (b) The units of energy consumed during the billing period and the units of energy consumed during the comparable period the prior year. A utility may comply with the provisions of this subrule by providing a comparison of energy consumed based on average daily use for the billing period. The commission may exempt a utility from this requirement by order upon a showing by the utility that compliance would be excessively costly or administratively impractical.
- (c) A designation of the rate.
- (d) The due date.
- (e) Any previous balance.
- (f) The amount due for energy usage.
- (g) The amount due for other authorized charges.
- (h) The amount of tax.
- (i) The total amount due.

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payment and the amount due based on the actual monthly usage for the period will be corrected by a credit or debit, as appropriate, to the bill rendered in June of each year.

The amount of the equal monthly payment will be adjusted from time to time to reflect rate changes approved by the Michigan Public Service Commission, changes in usage of the service by the member-consumer and corrections to the estimate of the member-consumer's annual usage.

I. Cycle Billing. (Rule 15)

The Cooperative may use cycle billing if each member-consumer receives a bill on or about the same day of each billing month. If the Cooperative changes meter reading routes or schedules, it may change billing cycles upon 10 days' written notice to the affected member-consumers.

J. Payment of Bill. (Rule 16)

The Cooperative shall permit each residential member-consumer a period of not less than 21 days from the date of rendering the bill to pay in full.

K. Payment Period. (Rule 17)

The date of rendering the bill for residential service shall be the date the Cooperative mails the bill. If the last date for payment falls on a Sunday, legal holiday or other day when the offices of the Cooperative regularly used for the payment of member-consumer bills are not open to the general public, the payment date shall be extended through the next business day.

L. Allowable Charges. (Rule 18)

- 1. Except as otherwise provided by statute, the Cooperative shall bill each member-consumer for the amount of electricity consumed, and any other approved charges in accordance with the rates and tariffs approved by the Commission. CANCELLED BY U-11397
- 2. The Cooperative may assess a late payment charge that is not more than 2%, not compounded, of the portion of the bill, net of taxes, that is delinquent. The Cooperative shall not assess a late payment charge against a member-consumer who is participating in the winter protection plan described in R 460.2174.

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- (j) The rate schedules, the explanation of rate schedules, and the explanation of how to verify the accuracy of the bill will be provided upon request.
- (k) That the customer should make any inquiry or complaint about the bill before the due date.
- (1) The address and telephone number of the utility at which the customer may initiate any inquiry or complaint regarding the bill or the service provided by the utility.
- (m) That the utility is regulated by the Michigan public service commission, Lansing, Michigan.

R 460.2120 Separate bills.

- Rule 20. (1) A utility shall transmit a separate bill in conformity with the provisions of R 460.2119 for service provided at each location and shall not combine 2 or more accounts without written authorization of the customer.
- (2) Notwithstanding the provisions of subrule (1) of this rule, if there is shutoff or termination of service at a separate residential metering point, residence, or location in accordance with these rules, then a utility may transfer an unpaid balance to any other residential service account of the customer.

R 460.2121 Billing for non-tariff services.

Rule 21. A utility may include charges for non-tariff services together with charges for tariff service on the same monthly bill if the charges for non-tariff services are designated clearly and separately from the charges for tariff service. If partial payment is made, the utility shall first credit payment to the balance outstanding for tariff service.

R 460.2122 Listing of energy assistance programs.

Rule 22. The commission shall provide, to all utilities, a listing of all federal and state energy assistance programs and the eligibility requirements.

(Continued on Sheet No. 5.45)

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M. Bill Information. (Rule 19)

Every bill rendered by the Cooperative for residential utility service shall state clearly all of the following information:

- 1. The beginning and ending meter readings and dates for the billing period. Utilities authorized to use a member-consumer read system need not provide this information.
- 2. The units of energy consumed during the billing period and the units of energy consumed during the comparable period the prior year. A utility may comply with the provisions of this subrule by providing a comparison of energy consumed based on average daily use for the billing period. The Commission may exempt a utility from this requirement by order upon a showing by the utility that compliance would be excessively costly or administratively impractical.
- 3. A designation of the rate.
- 4. The due date.
- 5. Any previous balance.
- 6. The amount due for energy usage.
- 7. The amount due for other authorized charges.
- 8. The amount of tax.
- 9. The total amount due.

10. The statement that rate schedules, an explanation of rate schedules, how to verify the accuracy of the bill, and an explanation of the fuel clause, if any, are available mailed upon request.

11. That the member-consumer should make any inquiry or complaint about the bill before the due date.

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R 460.2123 Notice of energy assistance program.

Rule 23. (1) A utility shall annually inform each customer of the following information:

- (a) The federal and state energy assistance programs that are available and the eligibility requirements of the programs, as provided to the utility by the commission.
- (b) The winter protection plan described in the provisions of R 460.2174.
- (c) The medical emergency provisions of R 460.2153.
- (2) The utility shall provide the information required by the provisions of subrule (1) of this rule as an explanation on the customer's bill, a bill insert, or other transmittal. If the utility does not print an explanation on the customer's bill, then the utility shall, on the customer's bill, direct the customer to the bill insert or other transmittal.

R 460.2124 Additional energy assistance programs.

- Rule 24. As further information regarding energy assistance programs becomes available, the commission shall provide that information to all utilities. Within 60 days of receiving the information, the utility shall:
- (1) Provide further information regarding new eligibility requirements for energy assistance programs to all of its customers.
- (2) Provide further information regarding new benefit levels energy assistance programs to customers currently enrolled in the programs.

R 460.2125 Billing error.

Rule 25. (1) If a utility overcharges a customer due to a billing error, the utility shall refund or credit the amount of the overcharge. A utility is not required to adjust, refund, or credit an overcharge for more than the 3 years immediately preceding discovery of the billing error, unless the customer is able to establish an earlier date for commencement of the error.

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in Case No. U-11397

- 12. The address and telephone number of the Cooperative at which the member-consumer may initiate an inquiry or complaint regarding the bill or the service provided by the Cooperative.
- 13. That the utility is regulated by the Michigan Public Service Commission, Lansing, Michigan.

N. Separate Bills (Rule 20)

- 1. The Cooperative shall render a separate bill in conformity with the provisions of R 460.2119 for service provided at each location and shall not combine two or more accounts without written authorization of the member-consumer.
- 2. Notwithstanding the provisions of subrule 1 of this rule, in the event of shutoff or termination of service at a separate residential metering point, residence, or location in accordance with these rules, a utility may transfer an unpaid balance to any other residential service account of the member-consumer.

O. Special Services. (Rule 21)

The Cooperative may include charges for special services together with charges for utility service on the same monthly bill if the charges for special services are designated clearly and separately from the charges for utility service. If partial payment is made, the Cooperative shall first credit payment to the balance outstanding for utility service.

P. <u>Listing of Energy Assistance Programs</u>. (Rule 22)

The commission shall provide, to all utilities, a listing of all existing federal and state energy assistance programs and the eligibility requirements.

- Q. Notice of Energy Assistance Programs. (Rule 23)
 - 1. The Cooperative shall, before November 1 of each year, informed residential member-consumers of all of the following:
 - (a) The federal and state energy assistance programs that are available and the eligibility requirements of those programs, as provided to the utilities by the commission,

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- (2) If a utility undercharges a customer, the following provisions apply:
 - (a) In cases that involve meter tampering or fraud, the utility may backbill the customer for the amount of the undercharge.
 - (b) In cases that do not involve meter tampering or fraud, the utility may backbill the customer for the amount of the undercharge during the 12-month period immediately preceding discovery of the error, and the utility shall offer the customer reasonable payment arrangements for the amount of the backbill, taking into account the period of the undercharge.
- (3) Overcharges and undercharges due to gas meter errors and electric meter errors shall be reconciled in accordance with the provisions of R 460.2364 of the technical standards for gas service and the provisions of R 460.3403 of the regulations governing service supplied by electric utilities, respectively.

PART 3. DEPOSITS AND GUARANTEES

R 460.2131 Deposit for new customer.

- Rule 31. (1) A utility may require a deposit as a condition of providing service to a new customer due to any of the following provisions:
 - (a) The applicant has a delinquent bill with any electric or gas provider that accrued within the last 6 years, and that, at the time of the request for service, remains unpaid and is not in dispute.
 - (b) The applicant misrepresents his or her identity or credit standing.
 - (c) The applicant fails to provide complete positive identification information upon request at the time of applying for new service, to the extent a request for such information is not barred by R 460.2133(3).

(Continued on Sheet No. 5.47)

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- (b) the winter protection plan described in the provisions of R 460.2174.
- (c) the medical emergency provisions of R 460.2153
- 2. The utility shall provide the information required by the provisions of subrule 1 of this rule as an explanation on the member-consumer's bill, a bill insert, or other mailing. If the Cooperative does not print an explanation on the member-consumer's bill, the Cooperative shall, on the member-consumer's bill, direct the member-consumer to the bill insert or other mailing.

R. Additional Energy Assistance Programs. (Rule 24)

As further information regarding energy assistance programs becomes available, the Commission shall provide that information to all utilities. Within 60 days of receiving the information, the Cooperative shall provide that information to its member-consumers as provided by the provisions of R 460.2123.

S. Billing Error. (Rule 25)

- 1. If the Cooperative overcharges a member-consumer due to a billing error, the Cooperative shall refund or credit the amount of the overcharge. The Cooperative is not required to adjust, refund, or credit an overcharge for more than the 3 years immediately preceding discovery of the billing error, unless the member-consumer is able to establish an earlier date for commencement of the error.
- 2. If the Cooperative undercharges a member-consumer, the following provisions apply:
 - (a) In cases that involve meter tampering or fraud, the Cooperative may backbill the member-consumer for the amount of the undercharge.

(b) In cases that do not involve meter tampering or fraud, the Cooperative may backbill the member-consumer for the amount of the undercharge discovery of the error, and the Cooperative thall offer the member-u-vise 7 consumer reasonable payment arrangements for the amount of the backbill, taking into account the period of the undercharge.

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- (d) The applicant, in an unauthorized manner, used, diverted, or interfered with the service of the utility situated or delivered on or about the applicant's premises within the last 6 years, if the finding of unauthorized use, diversion, or interference is made after notice and an opportunity for a hearing under these rules.
- (e) The applicant requests service for a location at which he or she does not reside.
- (f) The applicant was a household member during a period in which all or part of a delinquent service account was accrued by another household member who currently resides with the applicant, if, at the time of the request for service, the account remains unpaid and is not in dispute.
- (g) The applicant is unable to provide prior utility service history information with any regulated or unregulated utility in Michigan or elsewhere during the last 6 years and has an unfavorable commercial credit rating caused by 3 or more delinquent payments of more than 60 days in the last 2 years.
- (h) A receiver has been appointed in a court proceeding within the last 6 years.
- (i) As allowed by federal bankruptcy law, the applicant has sought relief under federal bankruptcy laws within the last 6 years.
- (2) A utility shall not require a deposit as a condition of providing service to a new customer if any of the following provisions apply:
 - (a) The family independence agency is responsible for making monthly payments to a utility on behalf of the applicant.
 - (b) The applicant secures a guarantor who is a customer in good standing with the utility.
 - (c) None of the conditions described in subrule (1) of this rule applies to the applicant.
 - (d) The applicant is over 65 years of age and has no negative credit history with any gas or electric provider.

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Effective for **electric** service rendered on and after **March 17, 2000.**

3. Overcharges and undercharges due to gas meter errors and electric meter errors shall be reconciled in accordance with the provisions of R 460.2364 of the technical standards for gas service and the provisions of R 460.3403 of the regulations governing service supplied by electric utilities, respectively.

T. Deposits: New Service. (Rule 31)

- 1. The Cooperative may require a deposit as a condition of providing service to a new member-consumer due to any of the following:
 - (a) The applicant has a prior service account that is delinquent with any utility, that accrued within the last 6 years, and that, at the time of the request for service, remains unpaid and is not in dispute.
 - (b) The applicant misrepresents his or her identity or credit standing or fails to provide positive identification, if requested, at the time of applying for new service, thus avoiding disclosure of pertinent credit information.
 - (c) The applicant, in an unauthorized manner, used, diverted, or interfered with the service of the Cooperative situated or delivered on or about the applicant's premises within the last 6 years, if the finding of unauthorized use, diversion, or interference is made after notice and an opportunity for a hearing pursuant to these rules.
 - (d) The applicant requests service for a location at which he or she does not reside.
 - (e) The applicant was a household member during a period in which all or part of a delinquent service account was incurred by another household member who still resides with the applicant, if, at the time of the request for service, the account remains unpaid and is not in dispute.

(f) The applicant is unable to provide prior utility service history information with any regulated or unregulated utility in Michigan or elsewhere diffine the last 6 years.

2. A utility shall not require a deposit as a condition of providing service to a new member consumer if either of the following provisions apply:

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M.P.S.C. dated 2/9/00 in Case No.

U-12094

R 460.2132 Deposit for previous customer or continued service.

Rule 32. (1) A utility may require a deposit as a condition of providing or restoring service to a previous customer or continuing service to a current customer if the customer has an unsatisfactory credit standing with the utility due to any of the following:

- (a) The customer or applicant has a prior service account that is delinquent, that accrued within the last 6 years, and that, at the time of the request for service, remains unpaid and is not in dispute, or if litigation was required to obtain full payment of a utility account that was not in dispute.
- (b) The customer or applicant misrepresents his or her identity or credit standing.
- (c) The customer or applicant fails to provide complete positive identification information upon request at the time of applying for service, to the extent that a request for such information is not barred by R 460.2133(3).
- (d) The customer or applicant, in an unauthorized manner, used, diverted, or interfered with the service of the utility situated or delivered on or about the customer's or applicant's premises within the last 6 years, if the finding of unauthorized use, diversion, or interference is made after notice and an opportunity for a hearing under these rules and is not in dispute.
- (e) The utility has shut off service to the customer for nonpayment of a delinquent account that is not in dispute.
- (f) The utility has had 1 or more checks for the customer's account returned from a bank within the last 12 months for insufficient funds or no account, excluding bank error.
- (g) A receiver has been appointed in a court proceeding within the last 6 years.
- (h) As allowed by federal bankruptcy law, the applicant has sought relief under federal bankruptcy laws within the last 6 years.
- (2) A utility shall not require a deposit as a condition of providing service to a previous customer or continuing service to a current customer if one of the following provisions applies:

(Continued on Sheet No. 5.49)

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- (a) The department of social services is responsible for making payment to the Cooperative.
- (b) The applicant secures a guarantor who is a member-consumer in good standing with the Cooperative.
- 3. If the applicant has sought any form of relief under the federal bankruptcy laws or is brought within the jurisdiction of the bankruptcy court for any reason, or if a receiver is appointed in a state court proceeding, the Cooperative may assess a deposit as allowed by federal bankruptcy law or state law.

U. <u>Deposit for Previous Member-Consumer or Continued Service</u>. (Rule 32)

- 1. The Cooperative may require a deposit as a condition of providing or restoring service to a previous member-consumer or continuing service to a current member-consumer if the member-consumer has an unsatisfactory credit standing with the Cooperative due to any of the following:
 - (a) The member-consumer or applicant has a prior service account that is delinquent, that accrued within the last 6 years, and that, at the time of the request for service, remains unpaid and is not in dispute, or if litigation was required to obtain full payment of the utility account that was not in dispute.
 - (b) The member-consumer or applicant misrepresents his or her identity or credit standing or fails to provide positive identification, if requested, at the time of applying for service, thus avoiding disclosure of pertinent credit information.
 - (c) The member-consumer or applicant, in an unauthorized manner, used, diverted, or interfered with the service of the Cooperative situated or delivered on or about the member-consumer's or applicant's premises within the last 6 years, if the finding of unauthorized use, diversion, or interference is made after notice and an opportunity for a hearing pursuant to these rules and is not in dispute.

(d) The Cooperative has shut off service to the member-consumer for nonpayment of a delinquent account that is not in dispute.

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- (a) The family independence agency is responsible for making monthly payments to a utility on behalf of the applicant.
- (b) The customer or applicant secures a guarantor who is a customer in good standing with the utility.
- (c) The customer or applicant has none of the conditions described in subrule
- (1) of this rule.
- (d) The applicant is over 65 years of age and has no negative credit history with any gas or electric provider.

R 460.2133 Prohibited practices.

Rule 33. (1) A utility shall not require a deposit or other guarantee as a condition of new or continued utility service based upon any of the following:

- (a) Commercial credit standards, if the customer or applicant has prior utility service credit history with any electric or gas provider in Michigan or elsewhere during the previous 6 years.
- (b) Income.
- (c) Home ownership.
- (d) Residential location.
- (e) Race.
- (f) Color.
- (g) Creed.
- (h) Sex.
- (i) Age.
- (i) National origin.
- (k) Any other criteria not authorized by these rules.
- (2) A utility shall not attempt to recover from any person any outstanding bills or other charges due upon the account of any other person, unless that other person has entered into a lawful guarantee or other agreement to pay those bills and charges.

(Continued on Sheet No. 5.50)

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- (e) The Cooperative has had 1 or more checks for the member-consumer's account returned from a bank within the last 12 months for insufficient funds or no account, excluding bank error.
- 2. The Cooperative shall not require a deposit as a condition of providing or restoring service to a previous member-consumer or continuing service to a current member-consumer if either of the following provisions apply:
 - (a) The department of social services is responsible for making payment to the Cooperative.
 - (b) The member-consumer or applicant secures a guarantor who is a member-consumer in good standing with the Cooperative.
- 3. If the member-consumer or applicant has sought any form of relief under the federal bankruptcy laws or is brought within the jurisdiction of the bankruptcy court for any reason, or if a receiver is appointed in a state court proceeding, the Cooperative may assess a deposit as allowed by federal bankruptcy law or state law.

V. Prohibited Practices. (Rule 33)

The Cooperative shall not require a deposit or other guarantee as a condition of new or continued utility service based upon commercial credit standards, income, home ownership, residential location, race, color, creed, sex, age, national origin, or any other criteria not authorized by these rules. The Cooperative shall not attempt to recover from any person any outstanding bills or other charges due upon the account of any other person, unless that other person has entered into a lawful guarantee or other agreement to pay those bills and charges.

W. General Deposit Conditions - Residential. (Rule 34)

- 1. A deposit that is required pursuant to these rules shall be subject to all of the following terms and conditions:
 - (a) A deposit that is required as a condition of new service or providing or continuing service due to a prior outstanding account that is not in dispute shall not be more than the average monthly bill for the premises or 2 times the Cooperative system average monthly bill for

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(3) A utility shall not require a customer or applicant who has prior utility service history with any electric or gas provider in Michigan or elsewhere during the previous 6 years to provide the utility with his or her social security number as a condition of obtaining or continuing a utility service.

R 460.2134 General deposit conditions. Rule 34. (1)

- (a) A deposit that is required under these rules due to a prior outstanding account that is not in dispute or a shutoff for nonpayment shall not be more than twice the average peak season monthly bill for the premises or twice the utility's system average peak season monthly bill for residential service if consumption history for the premises is unavailable. The utility may also require payment of the delinquent account as a condition of providing or continuing service if the prior account is in the customer's or applicant's name, is delinquent and owed to the utility, and accrued within the last 6 years.
- (b) A deposit that is required as a condition of providing, restoring, or continuing service due to unauthorized use, diversion, or interference shall not be more than 4 times the average peak season monthly bill for the premises or 4 times the utility's system average peak season monthly bill for residential service if consumption history for the premises is unavailable. The utility may also require payment of the delinquent account and approved charges as a condition of providing, restoring, or continuing service if the prior account is in the customer's or applicant's name, is delinquent and owed to the utility, and accrued within the last 6 years.
- (2) Unless the applicant misrepresents his or her identity or credit standing or fails to provide positive identification, if requested, at the time of applying for service, the utility shall, within 30 days after the applicant applies, decide whether to require a deposit.

(Continued on Sheet No. 5.51)

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residential service, whichever is less. The utility may also require payment of the delinquent account as a condition of providing or continuing service if the prior account is in the member-consumer's or applicant's name, is delinquent and owed to the Cooperative, and accrued within the last 6 years.

- (b) A deposit that is required as a condition of providing, restoring or continuing service due to shutoff for nonpayment shall be determined as follows:
 - (1) If the member-consumer has been disconnected once within the last 3 years, the deposit shall not be more than the average monthly bill for the premises or 2 times the Cooperative system average monthly bill for residential service, whichever is less.
 - (2) If the member-consumer has been disconnected twice within the last 3 years, the deposit shall not be more than 2 times the average monthly bill for the premises or 3 times the Cooperative system average monthly bill for residential service, whichever is less.
 - (3) If the member-consumer has been disconnected 3 times or more in the last 3 years, the deposit shall not be more than 3 times the average monthly bill for the premises or 4 times the Cooperative system average monthly bill for residential service, whichever is less.

The Cooperative may also require payment of the delinquent account and approved charges as a condition of providing, restoring, or continuing service if the prior account is in the member-consumer's or applicant's name, is delinquent and owed to the Cooperative, and accrued within the last six years.

(c) A deposit that is required as a condition of providing, restoring, or continuing service due to unauthorized use, diversion, or interference shall not be more than 3 times the average monthly bill for the premises or 5 times the Cooperative system average monthly bill for residential service, whichever is less. The Cooperative may also require payment of the delinquent account and approved charges as a condition of providing, restoring, or continuing service if the prior account is in the member-consumer's or applicant's name, is delinquent and owed to the Cooperative, and accrued within the last 6 years.

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- (3) Except in the case of unauthorized use, diversion, or interference, if the utility shuts off service for nonpayment, then the utility shall not require a deposit as a condition of restoring service unless the utility offered the customer, prior to shutoff for nonpayment, the opportunity to enter into a settlement agreement as provided in part 6 of these rules.
- (4) A utility shall pay interest at the rate of 9% per annum on all deposits. A utility shall credit interest semiannually to the service account of the customer or pay it upon the return of the deposit, whichever occurs first.
- (5) The customer's credit shall be established and the utility shall return the deposit and accrued interest upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months. A utility may retain the deposit because of unauthorized use, diversion, or interference for a period of 24 months and shall refund the deposit upon satisfactory payment of the final 12 months' charges.
- (6) For purposes of this rule, payment is satisfactory if it is made before the issuance of the notice of shutoff of service for nonpayment that is not in dispute or within 3 days after the issuance of the next succeeding monthly bill, whichever is sooner.
- (7) If the utility has not already returned the deposit, the utility shall credit the deposit, with accrued interest, to the final bill. A utility may apply the deposit against an existing arrearage that is not in dispute. The utility shall promptly return the balance to the customer.
- (8) A utility shall maintain a detailed record of all deposits received from customers. The record shall show all of the following information:
 - (a) The name of the residential customer.

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- (b) The location of the premises occupied by the customer at the time of making the deposit and each successive location while the deposit is retained.
- (c) The date the customer made the deposit and the amount.
- (d) The dates the utility paid interest and the amounts.

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- 2. Unless the applicant misrepresents his or her identity or credit standing or fails to provide positive identification, if requested, at the time of applying for service, the Cooperative shall, within 30 days after the applicant applies, decide whether to require a deposit.
- 3. Except in the case of unauthorized use, diversion, or interference, if the Cooperative shut off service for nonpayment, the Cooperative shall not require a deposit as a condition of restoring service unless the Cooperative offered the member-consumer, prior to shutoff for nonpayment, the opportunity to enter into a settlement agreement as provided in part 6 of these rules.
- 4. A utility shall pay interest at the rate of 9% per annum on all deposits. A utility shall credit interest semiannually to the service account of the member-consumer or pay it upon the return of the deposit, whichever occurs first.
- 5. The member-consumer's credit shall be established and the Cooperative shall return a deposit and accrued interest upon satisfactory payment by the member-consumer of all proper charges for utility service for a period of 12 consecutive months. A utility may retain a deposit because of unauthorized use, diversion, or interference for a period of 24 months and shall refund it upon satisfactory payment of the final 12 months' charges.
- 6. For purposes of this rule, payment is satisfactory if it is made before the issuance of a notice of shutoff of service for nonpayment that is not in dispute or within 3 days after the issuance of the next succeeding monthly bill, whichever is sooner.
- 7. If the Cooperative has not already returned the deposit, the Cooperative shall credit the deposit, with accrued interest, to the final bill. A utility may apply a deposit against an existing arrearage that is not in dispute. The utility shall promptly return the balance to the member-consumer.

8. The Cooperative shall maintain a detailed record of all deposits received from member-consumers. The record shall show all of the following informat CANCELLED BY

(a) The name of the member-consumer.

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- (9) If a customer makes a deposit, then the utility shall provide, in writing, a receipt that contains all of the following information:
 - (a) Name of customer.
 - (b) Place of payment.
 - (c) Date of payment.
 - (d) Amount of payment.
 - (e) Identifiable name and signature of the utility employee who receives the deposit.
 - (f) The terms and conditions governing the receipt, retention, and return of the deposit.
- (10) A utility shall provide a means by which a customer who is entitled to the return of his or her deposit is not deprived of the deposit even though he or she may be unable to produce the original receipt for the deposit.
 - (11) A utility shall apply deposit standards uniformly to all customers.
 - (12) For purposes of this rule, both of the following provisions apply:
 - (a) The premises's average peak season monthly bill is defined as the highest 5 consecutive month period of consumption at the premises within the previous 12-month period, divided by 5, priced at current rates.
 - (b) The utility's system average peak season monthly bill is defined as the average peak season monthly bill computed for all residential premises on the utility's system.

R 460.2135 Rescinded.

(Continued on Sheet No. 5.53)

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- (b) The location of the premises occupied by the member-consumer at the time of making the deposit and each successive location while the deposit is retained.
- (c) The date the member-consumer made the deposit and the amount.
- (d) The dates the Cooperative paid interest and the amounts.
- 9. When a member-consumer makes a deposit, the Cooperative shall provide, in writing, a receipt that contains all of the following information:
 - (a) Name of member-consumer.
 - (b) Place of payment.
 - (c) Date of payment.
 - (d) Amount of payment.
 - (e) Identifiable name and signature of the Cooperative employee who receives the deposit.
 - (f) The terms and conditions governing the receipt, retention, and return of deposit.
- 10. The Cooperative shall provide a means whereby a member-consumer entitled to the return of his or her deposit is not deprived of deposit funds even though he or she may be unable to produce the original receipt for the deposit.
- 11. The Cooperative shall apply deposit standards uniformly to all residential member-consumers.
- 12. For purposes of this rule, both of the following provisions apply:
 - (a) The Cooperative system average monthly bill for residential service shall be the previous 12 months' average residential consumption priced at current rates.
 - (b) The average monthly bill for the premises shall be computed from the previous 12 months' consumption at the premises priced at current rates. If there is less than 12

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R 460.2136 Guarantee terms and conditions.

- Rule 36. (1) A guarantee that is accepted in accordance with these rules shall be in writing and shall be in effect for not more than 12 months. The written guarantee shall state all of the terms of the guarantee and the maximum amount guaranteed. The utility shall not hold the guarantor liable for a greater amount, unless agreed to in a separate written guarantee.
- 2) The customer's credit shall be established and the utility shall release the guarantor upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months, unless the guarantee was required due to unauthorized use, diversion, or interference.
- (3) A utility may retain a guarantee resulting from unauthorized use, diversion, or interference for 24 months and shall release the guarantor upon satisfactory payment of the final 12 months' charges.
- (4) For purposes of this rule, payment is satisfactory if it is made before the issuance of a notice of shutoff of service for nonpayment that is not in dispute or within 3 days after the issuance of the next succeeding monthly bill, whichever is sooner.
- (5) A utility may withhold the release of a guarantor pending the resolution of a shutoff for nonpayment that is in dispute in accordance with these rules.

R 460.2137 Rescinded.

PART 4. UTILITY PROCEDURES

R 460.2141 Applicability.

Rule 41. These procedures apply to all customer inquiries, service requests, and complaints that are made to a utility regarding residential utility service and charges.

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months' consumption history at the premises, the deposit shall be computed from the Cooperative system average monthly bill.

X. Guarantee Terms and Conditions. (Rule 36)

- 1. A guarantee that is accepted in accordance with these rules shall be in writing and shall be in effect for not more than 12 months. The written guarantee shall state all of the terms of the guarantee and the maximum amount guaranteed. The Cooperative shall not hold the guarantor liable for a greater amount, unless agreed to in a separate written guarantee.
- 2. The member-consumer's credit shall be established and the Cooperative shall release the guarantor upon satisfactory payment by the member-consumer of all proper charges for utility service for a period of 12 consecutive months, unless the guarantee was required due to unauthorized use, diversion, or interference.
- 3. The Cooperative may retain a guarantee resulting from unauthorized use, diversion, or interference for 24 months and shall release the guaranter upon satisfactory payment of the final 12 months' charges.
- 4. For purposes of this rule, payment is satisfactory if it is made before the issuance of a notice of shutoff of service for nonpayment that is not in dispute or within 3 days after the issuance of the next succeeding monthly bill, whichever is sooner.
- 5. A utility may withhold the release of a guarantor pending the resolution of a shutoff for nonpayment that is in dispute in accordance with these rules.

Y. Applicability. (Rule 41)

These procedures apply to all member-consumer inquiries, service requests, and complaints that are made to the Cooperative regarding residential utility service and charges ten by

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R 460.2142 Complaint procedures.

- Rule 42. (1) A utility shall establish procedures that will ensure the prompt, efficient, and thorough receipt, investigation, and, where possible, resolution of all customer inquiries, service requests, and complaints.
- (2) A utility shall obtain commission approval of any substantive changes in its procedures.

R 460.2143 Personnel procedures.

Rule 43. A utility shall establish personnel procedures that, at a minimum, ensure all of the following:

- (a) That qualified personnel are available and prepared at all times during normal business hours to receive and respond to all customer inquiries, service requests, and complaints. A utility shall make the necessary arrangements to ensure that customers who are unable to communicate in the English language receive prompt and effective assistance.
- (b) That qualified personnel who are responsible for, and authorized to enter into, written settlement agreements on behalf of the utility are available at all times during normal business hours to respond to customer inquiries and complaints.
- (c) That qualified personnel are available at all times to receive and respond to customer contacts regarding any shutoff of service and emergency conditions that occur within the utility's service area.
- (d) That the names, addresses, and telephone numbers of personnel who are designated and authorized to receive and respond to the requests and directives of the commission regarding customer inquiries, service requests, and complaints are current and on file with the commission.

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Z. Complaint Procedures. (Rule 42)

- 1. The Cooperative shall establish procedures that will insure the prompt, efficient, and thorough receipt, investigation, and, where possible, resolution of all member-consumer inquiries, service requests, and complaints.
- 2. The Cooperative shall obtain Commission approval of any substantive changes in its procedures.

AA. Personnel Procedures. (Rule 43)

The Cooperative shall establish personnel procedures which that, as a minimum, insure all of the following:

- 1. That qualified personnel are available and prepared at all times during normal business hours to receive and respond to all member-consumer inquiries, service requests, and complaints. The Cooperative shall make the necessary arrangements to insure that member-consumers who are unable to communicate in the English language receive prompt and effective assistance.
- 2. That qualified personnel who are responsible for, and authorized to enter into, written settlement agreements on behalf of the Cooperative are available at all times during normal business hours to respond to member-consumer inquiries and complaints.
- 3. That qualified personnel are available at all times to receive and respond to member-consumer contacts regarding any shutoff of service and emergency conditions that occur within the Cooperative's service area.

4. That the names, addresses, and telephone numbers of personnel who are designated and authorized to receive and respond to the requests and directives of the Commission regarding member-consumer inquiries, service requests, and complaints are ANGELLED and on file with the Commission.

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R 460.2144 Utility hearing officers.

- Rule 44. (1) A utility shall employ or contract with competent utility hearing officers, who shall be notaries public and qualified to administer oaths, and other supporting personnel as necessary to comply with the provisions of part 6 of these rules.
- (2) Utility hearing officers who are employed or contracted to comply with the provisions of part 6 of these rules shall not engage in any other activities for or on behalf of the utility.
- (3) Utility hearing officers and utility hearing procedures shall be subject to investigation and review by the commission to ensure the impartiality and integrity of the hearing process.

R 460.2145 Publication of procedures.

- Rule 45. (1) A utility shall prepare a pamphlet that, in easily understood terms, summarizes the rights and responsibilities of its customers in accordance with these rules and other applicable provisions of statutes, rules, and tariffs.
- (2) A utility shall display the pamphlet prominently and make it available at all utility office locations open to the general public. A utility shall transmit the pamphlet to each new customer upon the commencement of service and shall make it available at all times upon request. Where substantial revisions to or new information required by the provisions of subrule (3) of this rule occur, the utility shall provide the changes to all current customers by a bill insert, revised pamphlet, or a publication that is transmitted to all customers, with a copy to the commission. The form of this transmittal shall be at the discretion of the utility.
 - (3) The pamphlet shall contain all of the following information:

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- (a) Billing procedures and estimation standards.
- (b) Methods for customers to verify billing accuracy.
- (c) An explanation of the power supply cost recovery or gas cost recovery program.

(Continued on Sheet No. 5.56)

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R 460.2144 Utility hearing officers.

- Rule 44. (1) A utility shall employ or contract with competent utility hearing officers, who shall be notaries public and qualified to administer oaths, and other supporting personnel as necessary to comply with the provisions of part 6 of these rules.
- (2) Utility hearing officers who are employed or contracted to comply with the provisions of part 6 of these rules shall not engage in any other activities for or on behalf of the utility.
- (3) Utility hearing officers and utility hearing procedures shall be subject to investigation and review by the commission to ensure the impartiality and integrity of the hearing process.

R 460.2145 Publication of procedures.

- Rule 45. (1) A utility shall prepare a pamphlet that, in easily understood terms, summarizes the rights and responsibilities of its customers in accordance with these rules and other applicable provisions of statutes, rules, and tariffs.
- (2) A utility shall display the pamphlet prominently and make it available at all utility office locations open to the general public. A utility shall transmit the pamphlet to each new customer upon the commencement of service and shall make it available at all times upon request. Where substantial revisions to or new information required by the provisions of subrule (3) of this rule occur, the utility shall provide the changes to all current customers by a bill insert, revised pamphlet, or a publication that is transmitted to all customers, with a copy to the commission. The form of this transmittal shall be at the discretion of the utility.
 - (3) The pamphlet shall contain all of the following information:

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- (a) Billing procedures and estimation standards.
- (b) Methods for customers to verify billing accuracy.
- (c) An explanation of the power supply cost recovery or gas cost recovery program.

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BB. <u>Utility Hearing Officers</u>. (Rule 44)

- 1. The Cooperative shall employ or contract with competent Utility Hearing Officers, who shall be Notaries Public and qualified to administer oaths, and other supporting personnel as necessary to comply with rules pertaining to discontinuance of residential service.
- 2. Utility Hearing Officers who are employed or contracted to comply with the provisions of part 6, "Procedures for Shutoff or Termination of Service," of these rules shall not engage in any other activities for or on behalf of the Cooperative.
- 3. Utility Hearing Officers and utility hearing procedures shall be subject to investigation and review by the Commission to insure the impartiality and integrity of the hearing process.

CC. <u>Publication of Procedures</u> (Rule 45)

- 1. The Cooperative shall prepare a pamphlet that, in easily understood terms, summarizes the rights and responsibilities of its member-consumers in accordance with these rules and other applicable provisions of statutes, rules, and tariffs.
- 2. The Cooperative shall display the pamphlet prominently and make it available at all utility office locations open to the general public. A utility shall deliver or mail the pamphlet to each new member-consumer upon the commencement of service and shall make it available at all times upon request. When a utility revises the pamphlet to reflect substantial revisions to or new information required by the provisions of subrule (3) of this rule, it shall provide the changes to all current member-consumers by a bill insert or a publication that is mailed to all member-consumers, with a copy to the commission.
- 3. The pamphlet shall contain all of the following information:

(a) Billing procedures and estimation standards.

(b) Methods for member-consumers to verify billing accuracy.

(c) An explanation of the operation of a fuel clause.

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U-12094

- (d) Customer payment standards and procedures.
- (e) Security deposit and guarantee standards.
- (f) Shutoff and restoration of service.
- (g) Inquiry, service, and complaint procedures.
- (4) Each pamphlet shall indicate conspicuously that the pamphlet is provided in accordance with the rules of the commission.

R 460.2146 Access to rules and rates.

Rule 46. (1) A utility, except for a rural electric cooperative, shall provide to each customer, within 60 days of commencing service, within 60 days after issuance of a new rate case order, and at least once each year, the following information:

- (a) A clear and concise explanation of all rates for which that customer may be eligible.
- (b) A notice that complete rate schedules are available upon request.
- (c) A notice of the availability of company assistance in determining the most appropriate rate if the customer is eligible to receive service under more than 1 rate.
- (2) A rural electric cooperative shall provide to each customer, at least annually, the following information:
 - (a) A notice that complete rate schedules are available upon request.
 - (b) A notice that a clear and concise explanation of all rates for which that customer may be eligible is available upon request.
 - (c) A notice of the availability of company assistance in determining the most appropriate rate if the customer is eligible to receive service under more than 1 rate.

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(Continued on Sheet No. 5.57)

By: Robert Hance
President and Chief Executive Officer
Cassopolis, Michigan

Effective for **electric** service rendered on and after **March 17**, 2000.

- (d) Member-consumer payment standards and procedures.
- (e) Security deposit and guarantee standards.
- (f) Shutoff and restoration of service.
- (g) Inquiry, service, and complaint procedures.
- (h) Commission consumer procedures.
- 4. The cover of each pamphlet shall indicate conspicuously that the pamphlet is being provided in accordance with the rules of the Commission

DD. Public Access to Rules and Rates. (Rule 46)

- 1. The Cooperative shall provide to each member-consumer, at least annually, a notice that complete rate schedules are available upon request, a notice that a clear and concise explanation of all rates for which that member-consumer may be eligible is available upon request, and a notice of the availability of company assistance in determining the most appropriate rate if the member-consumer is eligible to receive service under more than 1 rate.
- 2. The Cooperative shall provide to each member-consumer, within a reasonable time after it has filed a general rate case application or a times interest earned ratio ratemaking application, a notice that the Cooperative has requested that the commission change its rates, a notice that copies of the Cooperative's application are available for inspection at all offices of the Cooperative, and a notice that an explanation of the proposed changes to the Cooperative's rates is available from the Cooperative upon request.
- 3. The Cooperative shall provide the notice required by the provisions of this rule either through a publication that is mailed to each of its member-consumers or by a bill insert.
- 4. The Cooperative shall keep on file, at all offices, and shall following documents:

(a) A copy of these rules.

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- (3) A utility, except for a rural electric cooperative, shall provide to each customer, within 60 days after the utility has filed a general rate case application with the commission, the following information:
 - (a) A notice that the utility has requested that the commission change its rates.
 - (b) A notice that copies of the utility's application are available for inspection at all offices of the utility.
 - (c) A notice that an explanation of the proposed changes to the utility's rates is available from the utility upon request.
- (4) A rural electric cooperative shall provide to each customer, within a reasonable time after it has filed a general rate case application or a times interest earned ratio ratemaking application, the following information:
 - (a) A notice that the cooperative has requested that the commission change its rates.
 - (b) A notice that copies of the cooperative's application are available for inspection at all offices of the cooperative.
 - (c) A notice that an explanation of the proposed changes to the cooperative's rates is available from the cooperative upon request.
- (5) A utility, including a rural electric cooperative, shall provide the notice required by the provisions of this rule either through a publication that is transmitted to each of its customers or by a bill insert.
- (6) A utility shall keep on file, at all offices of the utility, and shall provide public access to, all of the following documents:
 - (a) A copy of these rules.

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Cassopolis, Michigan

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- (b) A copy of all other rules of the Cooperative as filed with the commission regarding member-consumer service.
- (c) Schedules of all residential rates and charges.
- (d) Proposed rate schedules.
- (e) Clear and concise explanations of both existing and proposed rate schedules.
- (f) An explanation of the operation of a fuel clause.
- (g) A utility shall post suitable signs in conspicuous locations at all bill payment offices that are operated by the Cooperative calling attention to the fact that the rules, regulations, rate schedules, proposed rate schedules, explanations of rate schedules, and explanations of proposed rate schedules are on file and available for inspection. Upon request, a utility shall provide 1 copy of these rules, explanations, or schedules to a member-consumer without charge.

EE. Reporting Requirements. (Rule 47)

The Cooperative shall file, with the Commission, a quarterly report within 20 days after the end of each calendar quarter that contains detailed information concerning all of the following:

- 1. The payment performance of its member-consumers in relation to established due and payable periods.
- 2. The number and general description of all complaints registered with the Cooperative.
- 3. The number of shutoff notices issued by the Cooperative and the reasons for the notices.
- 4. The number of hearings held by the Cooperative, the types of disputes involved, and the number of complaint determinations issued.
- 5. The number of written settlement agreements entered into by the Cooperative.

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- (b) A copy of all other rules of the utility as filed with the commission regarding customer service.
- (c) Schedules of all residential rates and charges.
- (d) Proposed rate schedules.
- (e) Clear and concise explanations of both existing and proposed rate schedules.
- (f) An explanation of its power supply cost recovery or gas cost recovery program.
- (7) A utility shall post suitable signs in conspicuous locations at all bill payment offices that are operated by the utility calling attention to the fact that rules, regulations, rate schedules, proposed rate schedules, explanations of rate schedules, and explanations of proposed rate schedules are on file and available for inspection. Upon request, a utility shall provide 1 copy of these rules, explanations, or schedules to a customer without charge.

R 460.2147 Reporting requirements.

Rule 47. Upon request, a utility shall file with the commission, a report that contains detailed information concerning all of the following:

- (a) The payment performance of its customers in relation to established due and payable periods.
- (b) The number and general description of all complaints registered with the utility.
- (c) The number of shutoff notices issued by the utility and the reasons for the notices.
- (d) The number of hearings held by the utility, the types of disputes involved, and the number of complaint determinations issued.
- (e) The number of written settlement agreements entered into by the utility.
- (f) The number of shutoffs of service and the number of reconnections.

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Cassopolis, Michigan

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- 6. The number of shutoffs of service and the number of reconnections.
- 7. A critique of the performance of the Commission staff.

FF. Inspection. (Rule 48)

The Cooperative shall permit authorized staff of the Commission to inspect all of the Cooperative's operations that relate to member-consumer service.

1. Member-Consumer Access to Consumption Data. (Rule 49)

A utility shall provide to each member-consumer, upon request, a clear and concise statement of the member-consumer's actual energy usage, or degree-day adjusted energy usage, for each billing period during the last 12 months unless that data is not reasonably ascertainable by the Cooperative. A utility shall notify its member-consumers at least once each year that a member-consumer may request consumption data.

- 2. Application for Service. (Rule 50)
 - (a) A utility shall not require all adults who will be residing at the premises for which service is requested to sign an application for service. A utility shall permit more than 1 name on the application if requested by the member-consumer.
 - (b) If the applicant is renting the premises for which service is requested, a utility may require proof that the applicant is a tenant. Written or oral confirmation by the manager, landlord, or owner of the property or a copy of the lease submitted by the manager, landlord, or owner of the property is sufficient proof.

GG. Time of Shutoff. (Rule 51)

1. Subject to the requirements of these rules, the Cooperative may shut off service to a residential member-consumer on the date specified in the notice of shutoff or at a reasonable time following that date. If a utility does not shut off service and mails a subsequent notice, it shall not shut off service before the date specified in the subsequent notice. Shutoff shall occur only between the hours of 8:00 a.m. and 4:00 p.m.

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R 460.2148 Inspection.

Rule 48. A utility shall permit authorized staff of the commission to inspect all of the utility's operations that relate to customer service.

R 460.2149 Customer access to consumption data.

Rule 49. A utility shall provide to each customer, upon request, a clear and concise statement of the customer's actual energy usage, or degree-day adjusted energy usage, for each billing period during the last 12 months unless that data is not reasonably ascertainable by the utility. A utility shall notify its customers at least once each year that a customer may request consumption data.

R 460.2150 Application for service.

Rule 50. (1) Unless the applicant has had one or more shutoffs, a utility shall not require other adults who will be residing at the premises for which service is requested to sign an application for service. A utility shall permit more than 1 name on the application if requested by the customer.

(2) If the applicant is renting the premises for which service is requested, a utility may require proof that the applicant is a tenant. Written or oral confirmation by the manager, landlord, or owner of the property or a copy of the lease submitted by the manager, landlord, or owner of the property is sufficient proof.

PART 5. PHYSICAL SHUTOFF OF SERVICE

R 460.2151 Time of shutoff.

Rule 51. (1) Subject to the requirements of these rules, a utility may shut off service to a customer on the date specified in the notice of shutoff or at a reasonable time following that date. If a utility does not off service and mails a subsequent notice, then the utility shall not shut off service before the date specified in the subsequent notice. Shutoff shall occur only between the hours of 8 a.m. and 4 p.m.

(Continued on Sheet No. 5.60)

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in Case No. U-11397

- 2. A utility shall not shut off service on a day, or a day immediately preceding a day, when the services of the Cooperative are not available to the general public for the purpose of restoring service and shall not shut off service on a Friday during the space heating season to a member-consumer who has defaulted on the winter protection plan as defined in these rules.
- 3. A utility shall not shut off service while a member-consumer is awaiting the resolution of a complaint with the commission or the Cooperative in accordance with these rules.

HH. Manner of Shutoff. (Rule 52)

- 1. At least one day preceding shutoff of service, the Cooperative shall make not less than 2 attempts to contact the member-consumer by telephone if a telephone number is accessible to the Cooperative to advise the member-consumer of the pending action and what steps must be taken to avoid shutoff. The utility shall either document all attempts to contact the member-consumer or shall document that automated procedures are in place that will make at least 2 attempts to contact the member-consumer by telephone.
- 2. Immediately preceding the shutoff of service, the employee of the Cooperative who is designated to perform that function shall identify himself or herself to the member-consumer or another responsible person at the premises and shall announce the purpose of his or her presence.
- 3. The employee of the Cooperative shall have in his or her possession a copy of the delinquent account of the member-consumer and request any available verification that the outstanding claims have been satisfied or are currently in dispute. Unless the member-consumer presents evidence that reasonably indicates that the claim has been satisfied or is currently in dispute, the employee may shut off service.
- 4. The employee may be authorized to accept payment and shall not shut off service if the member-consumer offers payment in full, together with a reasonable charge for sending the employee to the premises, if provided in the Cooperative's schedule of rates and tariffs.
- 5. The member-consumer may pay in any reasonable manner, including personal check. Payment by personal check is not reasonable if the member-consumer has paid with a

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- (2) A utility shall not shut off service on a day, or a day immediately preceding a day, when the services of the utility are not available to the general public for the purpose of restoring service and shall not shut off service on a Friday during the space heating season to a customer who has defaulted on the winter protection plan as defined in these rules.
- (3) A utility shall not shut off service for an amount that is in dispute while a customer is awaiting the resolution of a complaint with the commission or the utility in accordance with these rules.

R 460.2152 Manner of shutoff.

- Rule 52. (1) At least 1 day preceding shutoff of service, the utility shall make not less than 2 attempts to contact the customer by telephone if a telephone number is accessible to the utility to advise the customer of the pending action and what steps the customer must take to avoid shutoff. The utility shall either document all attempts to contact the customer or shall document that automated procedures are in place that will make at least 2 attempts to contact the customer by telephone.
- (2) Immediately preceding the shutoff of service, an employee of the utility who is designated to perform that function shall identify himself or herself to the customer or another responsible person at the premises and shall announce the purpose of his or her presence.
- (3) The employee shall have in his or her possession a copy of the delinquent account of the customer and request any available verification that the outstanding claims have been satisfied or are currently in dispute. Unless the customer presents evidence that reasonably indicates that the claim has been satisfied or is currently in dispute, the employee may shut off service.
- (4) The employee may be authorized to accept payment and shall not shut off service if the customer offers payment in full, together with a reasonable charge for sending the employee to the premises, if provided in the utility's schedule of rates and tariffs.

(Continued on Sheet No. 5.61)

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personal check within the last 12 months and the check has been returned for insufficient funds or no account, excluding bank error.

- 6. If the member-consumer or other responsible person is not at the premises and the Cooperative has not made the prior telephone contact provided in subrule (1) of this rule, the employee shall leave notice, in a manner that is conspicuous to the member-consumer, that service will be shut off on or after the next business day unless the member-consumer satisfies the outstanding claims. If the member-consumer or other responsible person is not at the premises and the Cooperative has made prior telephone contact, the employee may shut off service immediately.
- 7. If the member-consumer or another responsible person is not at the premises upon the return of the employee, or upon the first visit if the member-consumer or other responsible person does not respond when it reasonably appears that he or she is at the premises, the employee may shut off service.
- 8. When the employee shuts off service, the employee shall leave a notice in a conspicuous place upon the premises. The notice shall state that service has been shut off, the address and telephone number of the Cooperative where the member-consumer may arrange to have service restored, and, for all forms printed after the effective date of these rules, that efforts by the member-consumer to restore his or her own service are unlawful and dangerous.

II. Medical Emergency. (Rule 53)

Notwithstanding any other provision of these rules, the Cooperative shall postpone the shutoff of service for a reasonable time, but not more than 21 days, if the member-consumer produces a physician's certificate or notice from a public health or social services official stating that the shutoff of service will aggravate an existing medical emergency of the member-consumer, a member of his or her family, or another permanent resident of the premises. The certificate shall identify the medical emergency and specify the period of time during which shutoff will aggravate the emergency. The utility shall extend the postponement for further periods of not more than 21 days, not to exceed a total postponement of shutoff of service of 63 days, only if the member-consumer produces a physician's certificate. If shutoff of service has occurred without any postponement being obtained, the Cooperative shall restore service for a reasonable time, but not for more than 21 days, and shall continue the restoration for further periods of not more than

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- (5) The customer may pay in any reasonable manner, including personal check. Payment by personal check is not reasonable if the customer has paid with a personal check within the last 12 months and the check has been returned for insufficient funds or no account, excluding bank error.
- (6) If the customer or another responsible person is not at the premises and the utility has not made the prior telephone contact provided in subrule (1) of this rule, the employee shall leave notice, in a manner that is conspicuous to the customer, that service will be shut off on or after the next business day unless the customer satisfies the outstanding claims. If the customer or another responsible person is not at the premises and the utility has made prior telephone contact with the customer or another responsible person, the employee may shut off service immediately.
- (7) If the customer or another responsible person is not at the premises upon the return of the employee, or upon the first visit if the customer or another responsible person does not respond when it reasonably appears that he or she is at the premises, the employee may shut off service.
- (8) When the employee shuts off service, the employee shall leave a notice in a conspicuous place upon the premises. The notice shall state that service has been shut off, the address and telephone number of the utility where the customer may arrange to have service restored, and, for all forms printed after the effective date of these rules, that efforts by the customer to restore his or her own service are unlawful and dangerous.

R 460.2153 Medical emergency.

Rule 53. Notwithstanding any other provision of these rules, a utility shall postpone the shutoff of service for a reasonable time, but not for more than 21 days, if the customer produces a physician's certificate or notice from a public health or social services official stating that the shutoff of service will aggravate an existing medical emergency of the customer, a member of his or her family, or another permanent resident of the premises. The certificate shall identify the medical emergency and specify the period of time during which shutoff will aggravate the

(Continued on Sheet No. 5.62)

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21 days, not to exceed a total restoration of service of 63 days, only upon the member-consumer providing a physician's certificate.

JJ. Restoration of Service. (Rule 54)

- 1. After the Cooperative has shut off service, it shall restore service promptly upon the member-consumer's request when the cause has been cured or credit arrangements satisfactory to the Cooperative have been made.
- 2. When a Cooperative shuts off service at the member-consumer's meter, the Cooperative shall make every effort to restore service on the day the member-consumer requests restoration. Except for reasons beyond its control, the Cooperative shall restore service not later than the first working day after the member-consumer's request.
- 3. The Cooperative may assess the member-consumer a charge, including reasonable costs, for restoring service and relocating the member-consumer's meter as specified in the Cooperative's approved schedule of rates and tariffs.

KK. Charges for Meter Relocation (Rule 55)

A utility may assess a meter relocation charge pursuant to the provisions of R 460.2154(3) in any of the following situations:

- 1. The utility shut off service by disconnection at the street or pole because the Cooperative could not obtain access to the meter.
- 2. The utility shut off service for nonpayment on 2 prior occasions.
- 3. The member-consumer or another responsible adult refused to permit the Cooperative access to the meter on 5 separate occasions and all of the following provisions apply:
 - (a) The utility can produce documentation of written requests for access.
 - (b) The utility determines that the account is 3 or more months in arrears and is not in dispute.

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emergency. The utility shall extend the postponement for further periods of not more than 21 days, not to exceed a total postponement of shutoff of service of 63 days, only if the customer produces a physician's certificate. If shutoff of service has occurred without any postponement being obtained, the utility shall restore service for a reasonable time, but not for more than 21 days, and shall continue the restoration for further periods of not more than 21 days, not to exceed a total restoration of service of 63 days, only upon the customer providing a physician's certificate.

R 460.2154 Restoration of service.

- Rule 54. (1) After a utility has shut off service, it shall restore service promptly upon the customer's request when the cause has been cured or credit arrangements satisfactory to the utility have been made.
- (2) When a utility shuts off service at the customer's meter, the utility shall make every effort to restore service on the day the customer requests restoration. Except for reasons beyond its control, the utility shall restore service not later than the first working day after the customer's request.
- (3) The utility may assess the customer a charge, including reasonable costs, for restoring service and relocating the customer's meter as specified in the utility's approved schedule of rates and tariffs.

R 460.2155 Charges for meter relocation.

Rule 55. A utility may assess a meter relocation charge pursuant to the provisions of R 460.2154(3) in any of the following situations:

- (a) The utility shut off service by disconnection at the street or pole because the utility could not obtain access to the meter.
- (b) The utility shut off service for nonpayment on 2 prior occasions.
- (c) The customer or another responsible adult refused to permit the utility access to the meter on 5 separate occasions and all of the following provisions apply:

(Continued on Sheet No. 5.63)

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President and Chief Executive Officer
Cassopolis, Michigan

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- (c) The utility has employed reasonable efforts to secure access to the meter.
- 4. The utility shut off service due to unauthorized use, diversion, or interference, or the member-consumer acknowledges personal responsibility and the Cooperative bills him or her for unauthorized use, diversion, or interference.

LL. Procedures for Shutoff or Termination of Service Shutoff Permitted. (Rule 61)

Subject to the requirements of these rules, the Cooperative may shut off or terminate service to a residential member-consumer for any of the following reasons:

- 1. The member-consumer has not paid a delinquent account that accrued within the last 6 years.
- 2. The member-consumer has failed to provide a deposit or guarantee permitted by these rules.
- 3. The member-consumer or others have caused unauthorized use, diversion or interference with the Cooperative service situated or delivered on or about the member-consumer's premises.
- 4. The member-consumer has failed to comply with the terms and conditions of a settlement agreement.
- 5. The member-consumer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or the replacement of equipment that is installed upon the premises.
- 6. The member-consumer has misrepresented his or her identity for the purpose of obtaining utility service.
- 7. The member-consumer has violated any rules of the Cooperative approved by the commission so as to adversely affect the safety of the member-consumer or other persons or the integrity of the Cooperative system.
- 8. A current member of the member-consumer's household has not paid a delinquent account for service that is not in dispute and that is owed by that person, if the member-consumer lived at the same residence served by the Cooperative at the time that all or part of the debt was

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M.P.S.C. dated 2/9/00 in Case No. U-12094 REMOVED BY

DATE 6-22-04

- (i) The utility can produce documentation of written requests for access.
- (ii) The utility determines that the account is 3 or more months in arrears and is not in dispute.
- (iii) The utility has employed reasonable efforts to secure access to the meter.
- (d) The utility shut off service due to unauthorized use, diversion, or interference, or the customer acknowledges personal responsibility and the utility bills him or her for unauthorized use, diversion, or interference.

PART 6. PROCEDURES FOR SHUTOFF OR TERMINATION OF SERVICE

R 460.2161 Shutoff permitted.

Rule 61. Subject to the requirements of these rules, a utility may shut off or terminate service to a residential customer for any of the following reasons:

- (a) The customer has not paid a delinquent account that accrued within the last 6 years.
- (b) The customer has failed to provide a deposit or guarantee permitted by
- (c) The customer or others have caused the unauthorized use, diversion, or interference with the utility service situated or delivered on or about the customer's premises.
- (d) The customer has failed to comply with the terms and conditions of a settlement agreement.
- (e) The customer has refused to arrange access at reasonable times for the purpose of inspection, meter reading, maintenance, or the replacement of equipment that is installed upon the premises.
- (f) The customer has misrepresented his or her identity for the purpose of obtaining utility service.

(Continued on Sheet No. 5.64)

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Sussued under the Authority of the S.C. Order dated February 9 M.P.S.C. Order dated February 9, 2000 incurred by the current member of the member-consumer's household. This subdivision shall not apply if the Cooperative holds a deposit pursuant to the provisions of R 460.2131(1)(e).

9. The member-consumer has requested the termination of service. The utility shall make reasonable efforts to determine that the member-consumer of record has authorized the termination of service.

MM. Shutoff Prohibited. (Rule 62)

- 1. The Cooperative shall not shut off service for any of the following reasons:
 - (a) The member-consumer has not paid for items, such as merchandise, appliances, or services, that are not approved by the commission as an integral part of the Cooperative service that is provided by the Cooperative.
 - (b) The member-consumer has not paid for concurrent service received at a separate metering point, residence, or location.
 - (c) The member-consumer has not paid different class of service received at the same or different location. The placing of more than one meter at the same location for the purpose of billing the usage of specific residential energy- using devices under optional rate schedules or provisions is not a different class of service for the purposes of this rule.
 - (d) The member-consumer, such as a landlord, has not paid for service used by another person, such as a tenant. The Cooperative may shut off service, however in any of the following circumstances:
 - (1) If the member-consumer supplies a written statement under oath that the premises are unoccupied.
 - (2) If the premises are occupied, and the occupant agrees, in writing, to the shutoff of service.
 - (3) If it is not feasible to provide service to the occupant as a member-consumer without a major revision of existing distribution facilities. Where it is feasible to provide

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- (g) The customer has violated any rules of the utility approved by the commission so as to adversely affect the safety of the customer or other persons or the integrity of the utility system.
- (h) A current member of the customer's household has not paid a delinquent account for service that is not in dispute and that is owed by that person, if the customer lived at the same residence served by the utility at the time that all or part of the debt was incurred by the current member of the customer's household. This subdivision shall not apply if the utility holds a deposit pursuant to the provisions of R 460.2131(1)(e).
- (i) The customer has requested the termination of service. The utility shall make reasonable efforts to determine that the customer of record has authorized the termination of service.

R 460.2162 Shutoff prohibited.

Rule 62. A utility shall not shut off service for any of the following reasons:

- (a) The customer has not paid for items, such as merchandise, appliances, or services, that are not approved by the commission as an integral part of the utility service that is provided by the utility.
- (b) The customer has not paid for concurrent service received at a separate metering point, residence, or location.
- (c) The customer has not paid for a different class of service received at the same or a different location. The placing of more than 1 meter at the same location for the purpose of billing the usage of specific residential energy-using devices under optional rate schedules or provisions is not a different class of service for the purposes of this rule.
- (d) The customer, such as a landlord, has not paid for service used by another person, such as a tenant. A utility may shut off service, however, in any of the following circumstances:

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service, the Cooperative, after providing notice as required in these rules, shall offer the occupant the opportunity to subscribe for service in his or her own name. If the occupant refuses, the Cooperative may shut off service pursuant to these rules.

NN. Notice of shutoff. (Rule 63)

- 1. The Cooperative shall not shutoff service pursuant to the provisions of R 460.2161 unless it sends a written notice, by first-class mail, to the member-consumer or personally serves the notice not less than 10 days before the date of the proposed shutoff. The Cooperative shall send notice to the account name and address and to the address where service is provided if the service address is different and mail can be delivered. The Cooperative shall maintain a record of the date of mailing.
- 2. A utility shall permit a member-consumer to designate a consenting individual or agency to receive a copy of a notice of shutoff.
- 3. Not less than 30 days before the proposed shutoff of service to a single-metered dwelling that is used as a residence for 5 or more families, the Cooperative shall mail or deliver a notice. if possible, to each dwelling unit that indicates that the member-consumer of record, the landlord, has failed to pay an outstanding bill and is subject to shutoff of service on or after a specified date.

00. Form of Notice. (Rule 64)

A notice of shutoff of service shall contain all of the following information:

- 1. The name and address of the member-consumer and, if available, the address at which service is provided, if different.
- A clear and concise reason for the proposed shutoff of service.

3. The date on or after which the Cooperative may shut off service consumer than the cooperative may shut off services they member consumer takes appropriate action.

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- (i) If the customer supplies a written statement under oath that the premises are unoccupied.
- (ii) If the premises are occupied and the occupant agrees, in writing, to the shutoff of service.
- (iii) If it is not feasible to provide service to the occupant as a customer without a major revision of existing distribution facilities. Where it is feasible to provide service, the utility, after providing notice as required in these rules, shall offer the occupant the opportunity to subscribe for service in his or her own name. If the occupant refuses, the utility may shut off service pursuant to these rules.

R 460.2163 Notice of shutoff.

Rule 63. (1) A utility shall not shut off service pursuant to the provisions of R 460.2161 unless it transmits a notice, by first-class mail, to the customer or personally serves the notice not less than 10 days before the date of the proposed shut off. The utility shall send notice to the account name and address and to the address where service is provided if the service address is different and the transmittal can be delivered at that address. A utility shall maintain a record of the date of transmittal.

- (2) A utility shall permit a customer to designate a consenting individual or agency to receive a copy of a notice of shutoff.
- (3) Not less than 30 days before the proposed shutoff of service to a single-metered dwelling that is used as a residence for five or more families, a utility shall transmit a notice to each dwelling unit that indicates that the customer of record, the landlord, has failed to pay an outstanding bill and is subject to shutoff of service on or after a specified date.

R 460.2164 Form of notice.

Rule 64. A notice of shutoff of service shall contain all of the following information:

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(Continued on Sheet No. 5.66)

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- 4. That the member-consumer has the right to enter into a settlement agreement with the Cooperative if the claim is for an amount that is not in dispute and the member-consumer is presently unable to pay in full.
- 5. That the member-consumer has the right to file a complaint disputing the claim of the Cooperative before the proposed date of the shutoff of service.
- 6. That the member-consumer has the right to request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and that the member-consumer must pay to the Cooperative that portion of the bill that is not in dispute within 3 days of the date that the member-consumer requested a hearing.
- 7. That the member-consumer has the right to represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
- 8. That the Cooperative will not shut off service pending the resolution of a complaint that is filed with the Cooperative in accordance with these rules.
- 9. The telephone number and address of the Cooperative where the member-consumer may make inquiry, enter into a settlement agreement, or file a complaint.
- 10. That the member-consumer should contact a social services agency immediately if the member-consumer believes he or she might be eligible for emergency economic assistance.
- 11. That the Cooperative will postpone the shutoff of service if a medical emergency exists at the member-consumer's residence.
- 12. That the Cooperative may require a deposit and restoration charge if the Cooperative shuts off service for nonpayment of a delinquent account.

13. That the member-consumer should contact the Cooperative for information about the winter protection plan if the date on or after which shutoff of serVALCE INTERPROCEURING SERVICE IN S

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- (a) The name and address of the customer and, if available, the address at which service is provided, if different.
- (b) A clear and concise reason for the proposed shutoff of service.
- (c) The date on or after which the utility may shut off service, unless the customer takes appropriate action.
- (d) That the customer has the right to enter into a settlement agreement with the utility if the claim is for an amount that is not in dispute and the customer is presently unable to pay in full.
- (e) That the customer has the right to file a complaint disputing the claim of the utility before the proposed date of the shutoff of service.
- (f) That the customer has the right to request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and that the customer must pay to the utility that portion of the bill that is not in dispute within 3 days of the date that the customer requested a hearing.
- (g) That the customer has the right to represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
- (h) That the utility will not shut off service pending the resolution of a complaint that is filed with the utility in accordance with these rules.
- (i) The telephone number and address of the utility where the customer may make inquiry, enter into a settlement agreement, or file a complaint.
- (i) That the customer should contact a social services agency immediately if the customer believes he or she might be eligible for emergency economic assistance.
- (k) That the utility will postpone the shutoff of service if a medical emergency exists at the customer's residence.
- (1) That the utility may require a deposit and restoration charge if the utility shuts off service for nonpayment of a delinquent account.
- (m) That the customer should contact the utility for information about the winter protection plan if the date on or after which shutoff of service may occur is between November 15 and March 31.

(Continued on Sheet No. 5.67)

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PP. <u>Disputed Claims</u>. (Rule 65)

- 1. When a member-consumer advises the Cooperative, before the date of the proposed shutoff of service, that all or part of a bill is in dispute, the Cooperative shall do all of the following:
 - (a) Immediately record the date, time and place the member-consumer made the complaint and mail post card verification to the member-consumer.
 - (b) Investigate the dispute promptly and completely.
 - (c) Advise the member-consumer of the results of the investigation.
 - (d) Attempt to resolve the dispute informally in a manner that is satisfactory to both parties.
 - (e) Provide the opportunity for each member-consumer to settle the disputed claim or to satisfy any liability that is not in dispute.
- 2. A member-consumer may advise the Cooperative that a claim is in dispute in any reasonable manner such as by written notice, in person, or a telephone call directed to the Cooperative.
- 3. The Cooperative, in attempting to resolve the dispute, may employ telephone communication, personal meetings, on-site visits, or any other technique reasonably conducive to dispute settlement.

QQ. Hearing. (Rule 66)

If the parties are unable to resolve the dispute, the Cooperative shall offer the member-consumer the opportunity for a hearing before a utility hearing officer. If the member-consumer fails to request a hearing within 3 days of the date that the opportunity for hearing is offered or if the member-consumer fails to pay the part of the bill that is not in dispute within 3 days of the date that he or she requests the hearing, the Cooperative may exercise to shut off service pursuant to these rules.

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R 460.2165 Disputed claim.

Rule 65. (1) If a customer advises a utility, before the date of the proposed shutoff of service, that all or part of a bill is in dispute, then the utility shall do all of the following:

- (a) Immediately record the date, time, and place the customer made the complaint and transmit verification to the customer.
- (b) Investigate the dispute promptly and completely.
- (c) Advise the customer of the results of the investigation.
- (d) Attempt to resolve the dispute informally in a manner that is satisfactory to both parties.
- (e) Provide the opportunity for the customer to settle the disputed claim or to satisfy any liability that is not in dispute.
- (2) A customer may advise a utility that a claim is in dispute in any reasonable manner, such as by written notice, in person, or by a telephone call directed to the utility.
- (3) A utility, in attempting to resolve the dispute, may employ telephone communication, personal meetings, on-site visits, or any other technique that is reasonably conducive to dispute settlement.

R 460.2166 Hearing.

Rule 66. If the parties are unable to resolve the dispute, the utility shall offer the customer the opportunity for a hearing before a utility hearing officer. If the customer fails to request a hearing within 3 days of the date that the opportunity for hearing is offered, or if the customer fails to pay the part of the bill that is not in dispute within 3 days of the date that he or she requests the hearing, the utility may exercise its right to shut off service pursuant to these rules.

R 460.2167 Payment of amount not in dispute.

Rule 67. (1) If a customer requests a hearing before a utility hearing officer, the customer shall cooperate in the utility's investigation of the complaint and shall pay to the utility the part of the bill that is not in dispute.

(Continued on Sheet No. 5.68)

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RR. Payment of Amount Not in Dispute. (Rule 67)

- 1. If a member-consumer requests a hearing before a Utility Hearing Officer, the member-consumer shall cooperate in the Cooperative's investigation of the complaint and shall pay to the Cooperative the part of the bill that is not in dispute.
- 2. The amount that is not in dispute shall be mutually determined by the parties. The parties shall consider the member-consumer's prior consumption history, weather variations, the nature of the dispute, and any other pertinent factors.
- 3. If the parties are unable to mutually determine the amount that is not in dispute, the member-consumer shall pay to the Cooperative 50% of the bill in dispute, not more than \$100 per billing period. If the bill in dispute includes usage that has not been previously billed, such as a backbilling, the member-consumer shall pay, to the Cooperative, the amount that is not in dispute for usage not previously billed or 50% of the amount in dispute for usage not previously billed, but not more than \$100.00 for the amount not previously billed.
- 4. The amount that is not in dispute shall be subject to review at the hearing before the Utility Hearing Officer in accordance with the provisions of R 460.2169.
- 5. If the member-consumer fails to pay the amount not in dispute within three days of the date that he or she requests a hearing, the member-consumer waives the right to the hearing and the Cooperative may shut off service as provided in these rules.
- 6. If the dispute is ultimately resolved in favor of the member-consumer, in whole or in part, the Cooperative shall return promptly any excess amount paid by the member-consumer, with interest at the rate specified, pursuant to the provisions of Rule 34.

SS. Notice of Hearing. (Rule 68)

- 1. The utility shall mail or personally serve the member-consumer with a written notice of the time, date, and place of the hearing not less than 10 days before the hearing.
- 2. The notice shall describe the hearing procedures as contained in these rules.

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- (2) The amount that is not in dispute shall be mutually determined by the parties. The parties shall consider the customer's prior consumption history, weather variations, the nature of the dispute, and any other pertinent factors.
- (3) If the parties are unable to mutually determine the amount that is not in dispute, the customer shall pay, to the utility, 50% of the bill in dispute, but not more than \$100.00 per billing period. If the bill in dispute includes usage that has not been previously billed, such as a backbilling, the customer shall pay, to the utility, the amount that is not in dispute for usage not previously billed or 50% of the amount in dispute for usage not previously billed, but not more than \$100.00 for the amount not previously billed.
- (4) The amount that is not in dispute shall be subject to review at the hearing before the utility hearing officer in accordance with the provisions of R 460.2169.
- (5) If the customer fails to pay the amount that is not in dispute within 3 days of the date that he or she requests a hearing, the customer waives the right to the hearing and the utility may shut off service as provided in part 5 of these rules.
- (6) If the dispute is ultimately resolved in favor of the customer, in whole or in part, the utility shall return promptly any excess amount paid by the customer, with interest at the rate specified pursuant to the provisions of R 460.2134(4).

R 460.2168 Notice of hearing.

- Rule 68. (1) The utility shall transmit or personally serve the customer with written notice of the time, date, and place of the hearing not less than 10 days before the hearing.
 - (2) The notice shall describe the hearing procedures as contained in these rules.

(3) Failure of the customer or the utility to attend the hearing without a good reason or without having requested an adjournment constitutes a waiver of the right of that party to the hearing.

(Continued on Sheet No. 5.69)

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3. Failure of the member-consumer or Cooperative to attend the hearing without a good reason or without having requested an adjournment constitutes a waiver of the right of that party to the hearing.

TT. <u>Hearing Procedures</u>. (Rule 69)

- 1. The Cooperative shall establish hearing procedures, that, at a minimum, provide the member-consumer and the Cooperative with all of the following rights:
 - (a) The right to represent themselves, to be represented by counsel, or to be assisted by persons of their choice.
 - (b) The right to examine, not less than two days before a scheduled hearing, a list of all witnesses who will testify and all documents, records, files, account data, and similar material that may be relevant to the issues to be raised at the hearing.
 - (c) The right to present evidence, testimony, and oral and written argument.
 - (d) The right to confront and question witnesses appearing on behalf of the other party.
- 2. A hearing shall be held at a time during normal business hours. The Cooperative shall take reasonable steps to insure that a member-consumer who is unable to attend a hearing due to physical incapacity is not denied the right to a hearing.
- 3. The Cooperative has the burden of proof by a preponderance of the evidence.
- 4. All witnesses who appear for either party shall testify under oath.
- 5. A hearing shall be informal and the proceedings need not be recorded or transcribed. All relevant evidence shall be received and the formal rules of evidence shall not apply.
- 6. For each hearing, the Utility Hearing Officer shall compile a record that contains all of the following:
 - (a) A concise statement, in writing, of the position of the Cooperative.

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R 460.2169 Hearing procedures.

Rule 69. (1) A utility shall establish hearing procedures that, at a minimum, provide the customer and the utility with all of the following rights:

- (a) The right to represent themselves, to be represented by counsel, or to be assisted by persons of their choice.
- (b) The right to examine, not less than 2 days before a scheduled hearing, a list of all witnesses who will testify and all documents, records, files, account data, and similar material that may be relevant to the issues to be raised at the hearing.
- (c) The right to present evidence, testimony, and oral and written argument.
- (d) The right to confront and question witnesses appearing on behalf of the other party.
- (2) A hearing shall be held during normal business hours. A utility shall take reasonable steps to ensure that a customer who is unable to attend a hearing due to physical incapacity is not denied the right to a hearing.
 - (3) The utility has the burden of proof by a preponderance of the evidence.
 - (4) All witnesses who appear for either party shall testify under oath.
- (5) A hearing shall be informal and the proceedings need not be recorded or transcribed. All relevant evidence shall be received and the formal rules of evidence shall not apply.
- (6) For each hearing, the utility hearing officer shall compile a record that contains all of the following.
 - (a) A concise statement, in writing, of the position of the utility.

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- (b) A concise statement, in writing, of the position of the member-consumer. If the member-consumer has not put his or her position in writing, the hearing process shall provide a method for accomplishing this with the opportunity for proper acknowledgment by the member-consumer.
- (c) Copies of all evidence submitted by the parties.
- 7. At the conclusion of the hearing, the utility hearing officer may orally state his or her findings and the decision or adjourn the hearing and inform the parties that the decision will be mailed within 7 days. At the request of the member-consumer, the utility hearing officer shall adjourn the hearing and mail the decision within 7 days. In all cases, the utility hearing officer shall issue a complaint determination in a form that is approved by the commission. The complaint determination shall contain both of the following:
 - (a) A concise summary of the evidence and arguments presented by the parties.
 - (b) The decision, and the reasons therefor, of the utility hearing officer based solely upon the evidence received.
- 8. At the conclusion of the hearing and again upon issuance of the complaint determination, the utility hearing officer shall advise the member-consumer and the Cooperative of all of the following:
 - (a) That each party has a right to make an informal appeal to the commission staff, by mail, telephone, or in person, within 7 days of issuance of the complaint determination.
 - (b) That, if appealed, the decision of the utility hearing officer, including a finding that service may be shut off, cannot be implemented pending review by the Commission Staff.
 - (c) The address and telephone number where the member-consumer or the Cooperative may file an informal appeal to the Commission Staff.
- 9. Before issuance of a complaint determination, the utility hearing officer may propose a settlement to the parties. If both parties accept the settlement, it shall be reduced to writing and signed by both parties.

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- (b) A concise statement, in writing, of the position of the customer. If the customer has not put his or her position in writing, then the hearing process shall provide a method for accomplishing this writing with the opportunity for proper acknowledgment by the customer.
- (c) Copies of all evidence submitted by the parties.
- (7) At the conclusion of the hearing, the utility hearing officer may orally state his or her findings and the decision or adjourn the hearing and inform the parties that the decision will be transmitted within seven days. At the request of the customer, the utility hearing officer shall adjourn the hearing and transmit the decision within seven days. In all cases, the utility hearing officer shall issue a complaint determination in a form that is approved by the commission. The complaint determination shall contain both of the following:
 - (a) A concise summary of the evidence and arguments presented by the parties.
 - (b) The decision, and the reasons for the decision, of the utility hearing officer based solely upon the evidence received.
- (8) At the conclusion of the hearing and again upon issuance of the complaint determination, the utility hearing officer shall advise the customer and the utility of all of the following:
 - (a) That each party has a right to make an informal appeal to the commission staff, by mail, telephone, or in person, within 7 days of issuance of the complaint determination.
 - (b) That, if appealed, the decision of the utility hearing officer, including a finding that service may be shut off, cannot be implemented until review by the commission staff.
 - (c) The address and telephone number where the customer or the utility may make an informal appeal to the commission staff.

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- 10. Within 7 days of the conclusion of the hearing, the utility hearing officer shall serve the parties with all of the following:
 - (a) A copy of the complaint determination.
 - (b) Appeal information as provided in subrule (8) of this rule.
 - (c) When applicable, a copy of the signed settlement agreement.
- 11. The complaint determination and a copy of the signed settlement agreement, if any, shall be made part of the hearing record. The utility hearing officer shall certify the hearing record.
- 12. The complaint determination is binding upon the parties unless appealed as provided in these rules.
- UU. Settlement Agreement. Rule 70.
 - 1. If the Cooperative and the member-consumer arrive at a mutually satisfactory settlement of a claim in dispute or the member-consumer does not dispute liability to the Cooperative, but claims inability to pay the outstanding bill in full, the Cooperative shall offer the member-consumer the opportunity to enter into a settlement agreement.
 - 2. A settlement agreement shall be in writing and signed by the member-consumer or his or her authorized representative and a representative of the Cooperative. The Cooperative shall confirm, in writing, a settlement reached by telephone and shall mail it to the member-consumer with instructions to sign a confirming copy and return it in a postage-paid, self-addressed envelope. The Cooperative shall retain the original settlement agreement for two years.
 - 3. In negotiating a settlement agreement due to the member-consumer's inability to pay an outstanding bill in full, the Cooperative shall not require the member-consumer to pay more than a reasonable amount of the outstanding bill upon signing the agreement and not more than reasonable installments until the remaining balance is paid.

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- (9) Before issuance of a complaint determination, the utility hearing officer may propose a settlement to the parties. If both parties accept the settlement, it shall be reduced to writing and signed by both parties.
- (10) Within 7 days of the conclusion of the hearing, the utility hearing officer shall serve the parties with all of the following:
 - (a) A copy of the complaint determination.
 - (b) Appeal information as provided in subrule (8) of this rule.
 - (c) If applicable, a copy of the signed settlement agreement.
- (11) The complaint determination and a copy of the signed settlement agreement, if any, shall be made part of the hearing record. The utility hearing officer shall certify the hearing record.
- (12) The complaint determination is binding upon the parties unless appealed as provided in these rules.

R 460.2170 Settlement agreement.

- Rule 70. (1) If the utility and the customer arrive at a mutually satisfactory settlement of a claim in dispute or if the customer does not dispute liability to the utility, but claims the inability to pay the outstanding bill in full, then a utility shall offer the customer the opportunity to enter into a settlement agreement.
- (2) A settlement agreement shall be in writing and signed by the customer or his or her authorized representative and an authorized representative of the utility. The utility shall confirm, in writing, a settlement reached by telephone and shall transmit the settlement to the customer with instructions to sign a confirming copy and return it in a postage-paid, self-addressed envelope. The utility shall retain the original settlement agreement for 2 years.

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- 4. For purposes of determining reasonableness, the parties shall consider all of the following factors:
 - (a) Size of the delinquent account.
 - (b) Member-consumer's ability to pay.
 - (c) The time that the debt has been outstanding.
 - (d) The reasons that the member-consumer has not paid the bill.
 - (e) The member-consumer's payment history.
 - (f) Any other relevant factors concerning the circumstances of the member-consumer.
- 5. A settlement agreement that is offered by the Cooperative shall state, immediately preceding the space provided for the member-consumer's signature and in bold face print that is not less than two sizes larger than any other print that is used on the form: "IF YOU ARE NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN. YOU MAY FILE AN INFORMAL COMPLAINT AND HAVE A HEARING BEFORE A UTILITY HEARING OFFICER BEFORE YOUR SERVICE MAY BE SHUT OFF. IF YOU DO SIGN THIS AGREEMENT, YOU GIVE UP YOUR RIGHT TO AN INFORMAL HEARING BEFORE A UTILITY HEARING OFFICER ON ANY MATTER INVOLVED IN THIS DISPUTE, EXCEPT THE COOPERATIVE'S FAILURE OR REFUSAL TO FOLLOW THE TERMS OF THIS AGREEMENT."

VV. <u>Default of Settlement Agreement</u>. (Rule 71)

- 1. If a member-consumer fails to comply with the terms and conditions of a settlement agreement, the Cooperative may shut off service after giving the member-consumer a notice by personal service or first class mail that contains all of the following information:
 - (a) That the member-consumer is in default of the settlement agreement.
 - (b) The nature of the default.

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President / Chief Executive Officer
Cassopolis, Michigan



Effective for service rendered on and after February 10, 2000

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Issu €	ed under the authority of	
M.P	Signated 2/9/00 in Case	No.
U-12	094 W-11397	
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	DATE 4-22-0	4

- (3) In negotiating a settlement agreement due to the customer's inability to pay an outstanding bill in full, the utility shall not require the customer to pay more than a reasonable amount of the outstanding bill upon signing the agreement and not more than reasonable installments until the remaining balance is paid.
- (4) For purposes of determining reasonableness, the parties shall consider all of the following factors:
 - (a) The size of the delinquent account.
 - (b) The customer's ability to pay.
 - (c) The time that the debt has been outstanding.
 - (d) The reasons that the customer has not paid the bill.
 - (e) The customer's payment history.
 - (f) Any other relevant factors concerning the circumstances of the customer.
- (5) A settlement agreement that is offered by a utility shall state, immediately preceding the space provided for the customer's signature and in bold print that is not less than 2 sizes larger than any other print that is used on the form: "IF YOU ARE NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN. YOU MAY FILE AN INFORMAL COMPLAINT AND HAVE A HEARING BEFORE A UTILITY HEARING OFFICER BEFORE YOUR SERVICE MAY BE SHUT OFF. IF YOU DO SIGN THIS AGREEMENT, YOU GIVE UP YOUR RIGHT TO AN INFORMAL HEARING BEFORE A UTILITY HEARING OFFICER ON ANY MATTER INVOLVED IN THIS DISPUTE EXCEPT THE UTILITY'S FAILURE OR REFUSAL TO FOLLOW THE TERMS OF THIS AGREEMENT."

R 460.2171 Default of settlement agreement.

Rule 71. (1) If a customer fails to comply with the terms and conditions of a settlement agreement, a utility may shut off service after giving the customer a notice, by personal service or first-class mail, that contains all of the following information:

(a) That the customer is in default of the settlement agreement.

(b) The nature of the default.

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(Continued on Sheet No. 5.73)

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- (c) That unless the member-consumer pays in full within 10 days of the date of mailing, the Cooperative may shut off service.
- (d) The date on or after which the Cooperative may shut off service.
- (e) That the member-consumer has a right to request a hearing before a utility hearing officer only if the member-consumer alleges that the Cooperative has failed or refused to follow the terms of the settlement agreement.
- (f) The address and telephone number where the member-consumer may file the request for hearing with the Cooperative.
- 2. A utility is not required to enter into a subsequent settlement agreement with a memberconsumer until he or she has complied fully with the terms of a previous settlement agreement.
- 3. The Cooperative is not required to enter into any subsequent settlement with a member-consumer who defaulted on the terms and conditions of an agreement within the last 2 years.
- 4. If the member-consumer and utility reach a settlement agreement following a notice of shutoff, the failure of the member-consumer to abide by the terms of the settlement agreement during the first 60 days of the agreement constitutes a waiver of the notice required by subrule (1) of this rule. The utility may shut off service after notice as described in the provisions of R 460.2152, Manner of Shutoff.

WW. Same Dispute. (Rule 72)

The Cooperative may disregard a member-consumer complaint or dispute that involves the same question or issue based upon the same facts, and is not required to comply with these rules more than once before shutoff of service.

XX. Emergency Shutoff. (Rule 73)

Notwithstanding any other provision of these rules, the Cooperative may shut off service temporarily for reasons of health or safety or in a state or national emergency. When a utility

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U-12094 Vi - 11397

DATE 6-22-04

- (c) That unless the customer pays in full within 10 days of the date of mailing, the utility may shut off service.
- (d) The date on or after which the utility may shut off service.
- (e) That the customer has a right to request a hearing before a utility hearing officer only if the customer alleges that the utility has failed or refused to follow the terms of the settlement agreement.
- (f) The address and telephone number where the customer may file the request for a hearing with the utility.
- (2) A utility is not required to enter into a subsequent settlement agreement with a customer until he or she has complied fully with the terms of a previous settlement agreement.
- (3) A utility is not required to enter into a subsequent settlement agreement with a customer who defaulted on the terms and conditions of an agreement within the last 2 years.
- (4) If the customer and utility reach a settlement agreement following a notice of shutoff, the failure of the customer to abide by the terms of the settlement agreement during the first 60 days of the agreement constitutes a waiver of the notice required by subrule (1) of this rule. The utility may shut-off service after notice as described in the provisions of R 460.2152.

R 460.2172 Same dispute.

Rule 72. A utility may disregard a customer complaint or dispute that involves the same question or issue based upon the same facts, and is not required to comply with these rules more than once before shutoff of service.

R 460.2173 Emergency shutoff.

Rule 73. Notwithstanding any other provision of these rules, a utility may shut off service temporarily for reasons of health or safety or in a state or national emergency. When a utility shuts off service for reasons of health or safety, the utility shall leave a notice in accordance with the provisions of R 460.2152(8).

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shuts off service for reasons of health or safety, the Cooperative shall leave a notice in accordance with the provisions of R 460.2152(8). (Rule 52, (8))

YY. Winter Protection Plan. (Rule 74)

- 1. As used in this rule:
 - (a) "Eligible member-consumer" means either an eligible low-income member-consumer or an eligible senior citizen member-consumer.
 - (b) "Eligible low-income member-consumer" means a utility member-consumer whose household income does not exceed 150% of the poverty level, as published by the United States department of health and human services, or who receives any of the following:
 - (1) Supplemental security income, aid to families with dependent children, or general assistance.
 - (2) Food stamps.
 - (3) Medicaid.
 - (c) "Eligible senior citizen member-consumer" means a utility member-consumer who is 65 years of age or older and who advises the Cooperative of his or her eligibility.
- 2. A utility shall not shut off service to an eligible member-consumer during the space heating season for nonpayment of a delinquent account if the member-consumer is an eligible senior citizen member-consumer or if the member-consumer pays to the Cooperative a monthly amount equal to 7% of the estimated annual bill for the eligible member-consumer and the eligible member-consumer demonstrates, within 14 days of requesting shutoff protection, that he or she has made application for state or federal heating assistance. If an arrearage exists at the time an eligible member-consumer applies for protection from shutoff of service during the space heating season, the Cooperative shall permit the member-consumer to pay the arrearage in equal monthly installments between the date of application and the start of the subsequent space heating season.

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R 460.2174 Winter protection plan.

Rule 74. (1) As used in this rule:

- (a) "Eligible customer" means either an eligible low-income customer or an eligible senior citizen customer.
- (b) "Eligible low-income customer" means a utility customer whose household income does not exceed 150% of the poverty level, as published by the United States department of health and human services, or who receives any of the following:
 - (i) Supplemental security income, aid to families with dependent children, or general assistance.
 - (ii) Food stamps.
 - (iii) Medicaid.
- (c) "Eligible senior citizen customer" means a utility customer who is 65 years of age or older and who advises the utility of his or her eligibility.
- (2) A utility shall not shut off service to an eligible customer during the space heating season for nonpayment of a delinquent account if the customer is an eligible senior citizen customer or if the customer pays to the utility a monthly amount equal to 7% of the estimated annual bill for the eligible customer and the eligible customer demonstrates, within 14 days of requesting shutoff protection, that he or she has made application for state or federal heating assistance. If an arrearage exists at the time an eligible customer applies for protection from shutoff of service during the space heating season, the utility shall permit the customer to pay the arrearage in equal monthly installments between the date of application and the start of the subsequent space heating season.

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President and Chief Executive

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- 3. A utility may shut off service to an eligible low-income member-consumer who does not pay the monthly amounts referred to in subrule (2) of this rule after giving notice in the manner required by these rules. The utility is not required to offer a settlement agreement to an eligible low-income member-consumer who fails to make the monthly payments referred to in subrule (2) of this rule.
- 4. If a member-consumer fails to comply with the terms and conditions of this rule, a utility may shut off service after giving the member-consumer a notice, by personal service or first-class mail, that contains all of the following information:
 - (a) That the member-consumer has defaulted on the winter protection plan.
 - (b) The nature of the default.
 - (c) That unless the member-consumer makes the payments that are past due under this rule within 10 days of the date of mailing, the Cooperative may shut off service.
 - (d) The date on or after which the Cooperative may shut off service, unless the member-consumer takes appropriate action.
 - (e) That the member-consumer has the right to file a complaint disputing the claim of the Cooperative before the date of the proposed shutoff of service.
 - (f) That the member-consumer has the right to request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and that the member-consumer must pay to the Cooperative that portion of the bill that is not in dispute within 3 days of the date that the member-consumer requests a hearing.
 - (g) That the member-consumer has the right to represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
 - (h) That the Cooperative will not shut off service pending the resolution of a complaint that is filed with the Cooperative in accordance with these rules.

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DATE 6-22-04

- (3) A utility may shut off service to an eligible low-income customer who does not pay the monthly amounts referred to in subrule (2) of this rule after giving notice in the manner required by these rules. The utility is not required to offer a settlement agreement to an eligible low-income customer who fails to make the monthly payments referred to in subrule (2) of this rule.
- (4) If a customer fails to comply with the terms and conditions of this rule, a utility may shut off service after giving the customer a notice, by personal service or first-class mail, that contains all of he following information:
 - (a) That the customer has defaulted on the winter protection plan.
 - (b) The nature of the default.
 - (c) That unless the customer makes the payments that are past due under this rule within 10 days of the date of mailing, the utility may shut off service.
 - (d) The date on or after which the utility may shut off service, unless the customer takes appropriate action.
 - (e) That the customer has the right to file a complaint disputing the claim of the utility before the date of the proposed shutoff of service.
 - (f) That the customer has the right to request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and that the customer must pay to the utility that portion of the bill that is not in dispute within 3 days of the date that the customer requests a hearing.
 - (g) That the customer has the right to represent himself or herself, to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
 - (h) That the utility will not shut off service pending the resolution of a complaint that is filed with the utility in accordance with these rules.
 - (i) The telephone number and address of the utility where the customer may make inquiry, enter into a settlement agreement, or file a complaint.
 - (j) That the customer should contact a social services agency immediately if the customer believes he or she might be eligible for emergency economic assistance.

(Continued on Sheet No. 5.76)

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- (i) The telephone number and address of the Cooperative where the member-consumer may make inquiry, enter into a settlement agreement, or file a complaint.
- (i) That the member-consumer should contact a social services agency immediately if the member-consumer believes he or she might be eligible for emergency economic assistance.
- (k) That the Cooperative will postpone shutoff of service if a medical emergency exists at the member-consumer's residence.
- (1) That the Cooperative may require a deposit and restoration charge if the Cooperative shuts off service for nonpayment of a delinquent account.
- 5. At the conclusion of the space heating season, the Cooperative shall reconcile the accounts of eligible member-consumers and permit member-consumers to pay any amounts owing in equal monthly installments between April 1 and December 1. A utility may shut off service to eligible member-consumers who fail to make installment payments on a timely basis in the manner required by these rules. At the option of the member-consumer, between April 1 and November 30, the member-consumer may choose to pay 9% of the estimated annual bill each month together with the monthly installment for any preenrollment arrearage instead of the amount otherwise owing for actual and reconciled past due amounts. After November 30, the Cooperative shall reconcile the account of any member-consumer who has chosen and fulfilled the obligations of the 9% option by refunding any net overcollection or adding any net undercollection to the member-consumer's arrearage for the upcoming space heating season. If a member-consumer fails to make all payments that are required pursuant to the 9% option, the Cooperative may immediately reconcile his or her account by refunding any net overcollection or by adding any net undercollection to the member-consumer's current bill.
- 6. A utility shall not require an eligible low-income member-consumer whose utility service has been shut off before applying for protection under this rule to pay a fee for restoring service or a security deposit pursuant to the provisions of R 460.2132 during the space heating season. A utility may not require an amount greater than one-twelfth of an arrearage owing in order to restore service or initiate participation in the winter protection plan. The 7% payment shall be billed according to normal billing procedures for the Cooperative.

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U-12094

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- (k) That the utility will postpone shutoff of service if a medical emergency exists at the customer's residence.
- (1) That the utility may require a deposit and restoration charge if the utility shuts off service for nonpayment of a delinquent account.
- (5) At the conclusion of the space heating season, the utility shall reconcile the accounts of eligible customers and permit customers to pay any amounts owing in equal monthly installments between April 1 and December 1. A utility may shut off service to eligible customers who fail to make installment payments on a timely basis in the manner required by these rules. At the option of the customer, between April 1 and November 30, the customer may choose to pay 9% of the estimated annual bill each month together with the monthly installment for any pre-enrollment arrearage instead of the amount otherwise owing for actual and reconciled past due amounts. After November 30, the utility shall reconcile the account of any customer who has chosen and fulfilled the obligations of the 9% option by refunding any net overcollection or adding any net undercollection to the customer's arrearage for the upcoming space heating season. If a customer fails to make all payments that are required pursuant to the 9% option, the utility may immediately reconcile his or her account by refunding any net overcollection or by adding any net undercollection to the customer's current bill.
- (6) A utility shall not require an eligible low-income customer whose utility service has been shut off before applying for protection under this rule to pay a fee for restoring service or a security deposit pursuant to the provisions of R 460.2132 during the space heating season. A utility may not require an amount greater than one-twelfth of an arrearage owing in order to restore service or initiate participation in the winter protection plan. The 7% payment shall be billed according to normal billing procedures for the utility.
- (7) An eligible low-income customer may pre-enroll in the winter protection plan between November 15 and November 30 by paying the current usage plus 1/12 of any arrearage and agreeing to the terms of the winter protection plan for the upcoming space heating season. An eligible senior citizen customer may pre-enroll by advising the utility of his or her eligibility.

(Continued on Sheet No. 5.77)

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7. An eligible low-income member-consumer may preenroll in the winter protection plan between November 15 and November 30 by paying the current usage plus 1/12 of any arrearage and agreeing to the terms of the winter protection plan for the upcoming space heating season. An eligible senior citizen member-consumer may preenroll by advising the Cooperative of his or her eligibility. A preenrolled member-consumer shall not have his or her service terminated before the commencement of the winter protection plan. A memberconsumer who is off service as of November 15 shall be eligible to preenroll in the winter protection plan and have service restored immediately after fulfilling the requirements for preenrollment. Further, an off service low-income member-consumer who applies during the preenrollment period shall be entitled to have all deposits and reconnection fees waived.

ZZ. COMMISSION APPEAL PROCEDURES

1. <u>Informal Appeal</u>. (Rule 81)

Within 7 days after a utility hearing officer issues a written complaint determination, either party may make an informal appeal to the commission staff.

- 2. Filing procedures. (Rule 82)
 - (a) A party may make an informal appeal in any reasonable manner. The informal appeal need not be in writing and may be initiated by telephone or in person at the offices of the commission.
 - (b) A written appeal need not be verified.
 - (c) The appealing party shall provide all of the following information:
 - (1) Name and address of the member-consumer.
 - (2) Name of the Cooperative involved.
 - (3) The nature of the original complaint in a clear and concise manner.
 - (4) The relief requested.

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A pre-enrolled customer shall not have his or her service terminated before the commencement of the winter protection plan. A customer who is off service as of November 15 shall be eligible to pre-enroll in the winter protection plan and have service restored immediately after fulfilling the requirements for pre-enrollment. Further, an off service low-income customer who applies during the pre-enrollment period shall be entitled to have all deposits and reconnection fees waived.

PART 7. COMMISSION APPEAL PROCEDURES

R 460.2181 Informal appeal.

Rule 81. Within 7 days after a utility hearing officer issues a written complaint determination, either party may make an informal appeal to the commission staff.

R 460.2182 Filing procedures.

Rule 82. (1) A party may make an informal appeal in any reasonable manner. The informal appeal need not be in writing and may be initiated by telephone or in person at the offices of the commission.

- (2) A written appeal need not be verified.
- (3) The appealing party shall provide all of the following information:
 - (a) Name and address of the customer.
 - (b) Name of the utility involved.
 - (c) The nature of the original complaint in a clear and concise manner.
 - (d) The relief requested.

R 460.2183 Exhaustion of remedies.

Rule 83. The commission staff may require a customer to pursue remedies directly with the utility as provided in these rules before accepting an informal appeal. The commission may waive this rule when circumstances require.

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3. Exhaustion of Remedies. (Rule 83)

The commission staff may require a member-consumer to pursue remedies directly with the Cooperative as provided in these rules before accepting an informal appeal. The commission may waive this rule when circumstances require.

- 4. Informal Appeal Procedures. (Rule 84)
 - (a) The commission staff shall assign the informal appeal to a complaint and information officer or another employee of the commission as the commission may designate. The officer or designated employee shall reduce the appeal to writing and shall have all of the following responsibilities:
 - (1) Advising the appealing party of the procedures of the commission by telephone or in writing.
 - (2) Advising the other party that an informal appeal has been filed.
 - (3) Issuing interim determinations as necessary.
 - (4) Reviewing or investigating the appeal as provided in these rules.
 - (5) Issuing an informal appeal decision.
 - (b) Upon notification by the commission staff that an informal appeal has been made, the Cooperative shall promptly file, with the commission staff, the certified hearing record. The parties shall be bound by the evidence presented at the hearing and contained in the hearing record. In arriving at the informal appeal decision, the complaint and information officer or designated employee shall not be required to receive or consider any additional evidence or information.

(c) In all informal appeals, the Cooperative has the burden of evidence.

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R 460.2184 Informal appeal procedures.

Rule 84. (1) The commission staff shall assign the informal appeal to a complaint and information officer or another employee of the commission as the commission may designate. The officer or designated employee shall reduce the appeal to writing and shall have all of the following responsibilities:

- (a) Advising the appealing party of the procedures of the commission by telephone or in writing.
- (b) Advising the other party that an informal appeal has been filed.
- (c) Issuing interim determinations as necessary.
- (d) Reviewing or investigating the appeal as provided in these rules.
- (e) Issuing an informal appeal decision.
- (2) Upon notification by the commission staff that an informal appeal has been made. the utility shall promptly file, with the commission staff, the certified hearing record. The parties shall be bound by the evidence presented at the hearing and contained in the hearing record. In arriving at the informal appeal decision, the complaint and information officer or designated employee shall not be required to receive or consider any additional evidence or information.
- (3) In all informal appeals, the utility has the burden of proof by a preponderance of the evidence.

R 460.2185 Interim determination.

Rule 85. (1) After receiving the hearing record and pending the final resolution of an informal appeal, the complaint and information officer or designated employee may issue an interim determination with appropriate terms and conditions. In the case of an appeal regarding a bill or deposit, the complaint and information officer or designated employee may require a customer to pay the undisputed portion of a claim in order to continue the prohibition against the shutoff of service as provided in these rules. The complaint and information officer or designated

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5. <u>Interim Determination</u>. (Rule 85)

- (a) After receiving the hearing record and pending the final resolution of an informal appeal, the complaint and information officer or designated employee may issue an interim determination with appropriate terms and conditions. In the case of an appeal regarding a bill or deposit, the complaint and information officer or designated employee may require a member-consumer to pay the undisputed portion of a claim in order to continue the prohibition against the shutoff of service as provided in these rules. The complaint and information officer or designated employee may consider the amounts that reasonably appear to reflect the cost of utility service in determining the undisputed portion of a claim.
- (b) If a member-consumer fails to abide by the terms and conditions of an interim determination within 10 days of the date of personal service or mailing of the interim determination by first-class mail, the Cooperative may shut off service as provided in these rules.

6. Appeal Review. (Rule 86)

The complaint and information officer or designated employee shall review the informal appeal thoroughly and, when necessary, conduct further investigation. A party may offer new evidence if the complaint and information officer or designated employee determines that it is relevant and could not have been offered at the hearing before the utility hearing officer through the exercise of due diligence by the offering party. When further investigation is necessary, the complaint and information officer or designated employee may request additional evidence or, at his or her own initiative, may hold an informal conference with the parties or their representatives at a time and place designated by the officer or employee. If either party fails to appear at the informal conference without a good reason or without having requested an adjournment, the right of the absent party to appear at the conference shall be waived. At an informal conference, the parties shall have the right to do all of the following:

(a) Represent themselves, be represented by counsel, or be assisted by wither persons of their choice.

(b) Present oral and documentary evidence.

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Consumer Standards and Billing Practices for Electric Residential Service

employee may consider the amounts that reasonably appear to reflect the cost of utility service in determining the undisputed portion of a claim.

(2) If a customer fails to abide by the terms and conditions of an interim determination within 10 days of the date of personal service or mailing of the interim determination by first-class mail, the utility may shut off service as provided in these rules.

R 460.2186 Appeal review.

Rule 86. The complaint and information officer or designated employee shall review the informal appeal thoroughly and, when necessary, conduct further investigation. A party may offer new evidence if the complaint and information officer or designated employee determines that it is relevant and could not have been offered at the hearing before the utility hearing officer through the exercise of due diligence by the offering party. When further investigation is necessary, the complaint and information officer or designated employee may request additional evidence or, at his or her own initiative, may hold an informal conference with the parties or their representatives at a time and place designated by the officer or employee. If either party fails to appear at the informal conference without a good reason or without having requested an adjournment, the right of the absent party to appear at the conference shall be waived. At an informal conference, the parties shall have the right to do all of the following:

- (a) Represent themselves, to be represented by counsel, or to be assisted by other persons of their choice.
- (b) Present oral and documentary evidence.
- (c) Refute, in a reasonable manner, the evidence of the other party.
- (d) Submit an oral or written statement of position.

R 460.2187 Shutoff pending decision.

Rule 87. A utility shall not shut off service or issue a notice of shutoff related to the matter in dispute pending the decision of the commission staff, except pursuant to the terms of an interim determination.

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- (c) Refute, in a reasonable manner, the evidence of the other party.
- (d) Submit an oral or written statement of position.

7. Shutoff pending decision. (Rule 87)

A utility shall not shut off service or issue a notice of shutoff related to the matter in dispute pending the decision of the commission staff, except pursuant to the terms of an interim determination.

8. Informal appeal decision. (Rule 88)

The complaint and information officer or other employee so designated by the commission shall, within 30 days after the Cooperative files the certified record, issue a written informal appeal decision affirming, modifying, or reversing the complaint determination. In reversing or modifying the complaint determination, the decision shall set forth the terms and conditions for continued service, shutoff, or a proposed settlement agreement as required by the facts and circumstances. The decision shall state the relevant findings of fact and the reasons for the decision.

9. Failure to comply with informal appeal decision. (Rule 89)

A copy of the informal appeal decision shall be served personally or by first-class mail on the parties. Failure of either party to comply with the decision within 10 days from the date of service by mailing shall permit implementation of the action or remedy provided by the decision.

10. Same dispute. (Rule 90)

The commission staff may dismiss a subsequent informal appeal that involves the same question or issue based upon the same facts without following procedure set forth in these rules.

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Issued: February 10, 2000 Issued by Jon Bellgowan President / Chief Executive Officer Cassopolis, Michigan

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Effective for service rendered on and after February 10, 2000 Issued under the authority of M.P.S.C. dated 2/9/00 in Case No. U-12094

Consumer Standards and Billing Practices for Electric Residential Service

R 460.2188 Informal appeal decision.

Rule 88. The complaint and information officer or other employee so designated by the commission shall, within 30 days after the utility files the certified record, issue a written informal appeal decision affirming, modifying, or reversing the complaint determination. In reversing or modifying the complaint determination, the decision shall set forth the terms and conditions for continued service, shutoff, or a proposed settlement agreement as required by the facts and circumstances. The decision shall state the relevant findings of fact and the reasons for the decision.

R 460.2189 Failure to comply with informal appeal decision.

Rule 89. A copy of the informal appeal decision shall be served personally or by first-class mail on the parties. Failure of either party to comply with the decision within 10 days from the date of service by mailing shall permit implementation of the action or remedy provided by the decision.

R 460.2190 Same dispute.

Rule 90. The commission staff may dismiss a subsequent informal appeal that involves the same question or issue based upon the same facts without following every procedure set forth in these rules.

R 460.2191 Formal appeal.

Rule 91. Either party may appeal the decision of the complaint and information officer or designated employee by filing a formal complaint in accordance with the rules of practice and procedure before the commission. A party may proceed in accordance with the terms of the informal appeal decision unless otherwise ordered by the commission or the presiding officer who is assigned to the formal complaint.

R 460.2192 Other remedies.

Rule 92. Nothing in these provisions shall be construed to prevent a party from pursuing appropriate legal and equitable remedies at any time before or after the issuance of any informal appeal decision.

(Continued on Sheet No. 5.81)

JUN 22 2004

CANCELLED
BY
ORDER ______U-15152

REMOVED BY _____NAP
DATE _____12-07-07

Issued: March 2, 2004
By: Robert Hance
President and Chief Executive
Cassopolis, Michigan

Effective for electric service rendered on and after March 17, 2000.

Issued under the Authority of the M.P.S.C. Order dated February 9, 2000 in Case No. U-11397

11. Formal appeal. (Rule 91)

Either party may appeal the decision of the complaint and information officer or designated employee by filing a formal complaint in accordance with the rules of practice and procedure before the commission. A party may proceed in accordance with the terms of the informal appeal decision unless otherwise ordered by the commission or the presiding officer who is assigned to the formal complaint.

12. Other remedies. (Rule 92)

Nothing in these provisions shall be construed to prevent a party from pursuing appropriate legal and equitable remedies at any time before or after the issuance of any informal appeal decision.

Issued: February 10, 2000 Issued by Jon Bellgowan President / Chief Executive Officer Cassopolis, Michigan MAR 2 8 2000 W

Effective for service rendered on and after February 10, 2000
Issued under the authority of M.P.S.C. dated 2/9/00 in Case No.

PARALLEL GENERATION FACILITIES

(COGENERATORS AND SMALL POWER PRODUCERS)

In order to provide for the safety of member-consumers, Cooperative personnel, and others, and to assure reliable electric service consistent with the requirements of the Public Utility Regulatory Policies Act of 1978 and the Michigan Public Service Commission's Order in Case No. U-6798, the following requirements are established for connection and/or operation of member-consumer generation facilities in parallel with the Cooperative's distribution system:

Availability

These requirements include all member-consumers' generation facilities under 100 KW. Member-consumer generation facilities of 100 KW and over will be handled on an individual basis.

If the member-consumer does not meet all of the requirements listed below the Cooperative may require termination of parallel operation and the member-consumer shall be liable for any damages or injury resulting from unauthorized or improper connection and/or operation of the member-consumer's generation facility. These requirements apply to both existing and proposed installations and are subject to change with approval of the Michigan Public Service Commission from time to time.

Safety and Reliability Requirements

The member-consumer shall submit for the Cooperative's review detailed electric diagrams, equipment nameplate data, including the interface device and control system of the member-consumer's power sources and a site plan.

The member-consumer's control and protection system and site plan must be acceptable to the Cooperative and in accordance with these safety and reliability standards. This system shall provide for immediate automatic shutdown or separation of the member-consumer's generator and the Cooperative system in the event of momentary or extended loss of power from the Cooperative, including loss of one or more phases if the member-consumer is generating three-phase power. The shutdown or separation must continue until normal utility service is restored. The shutdown or

Issued: February 10, 2000 Issued by Jon Bellgowan President / Chief Executive Officer Cassopolis, Michigan Effective for service rendered on and after February 10, 2000

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separation shall occur when frequency, voltage, and/or current deviate from normal utility standards. The member-consumer shall be liable if the member-consumer's protection system fails to function.

A disconnecting device suitable for use as a protective tag location may be required so as to be accessible and in reasonably close proximity to the billing meter.

The completed installation must meet all local, state and national codes and regulations and is subject to inspection by proper enforcement authorities before commencement of parallel operation. In addition, the Cooperative may, at its discretion, inspect or test the facility at any time.

The member-consumer shall advise the Cooperative prior to making any revisions to the member-consumer's generation facility, the control system, or the interface between the two power systems after the installation. Any such revision must be acceptable to the Cooperative.

Should the parallel operation of the member-consumer's generation facility cause interference or adversely affect voltage, frequency, harmonic content or power factor in the Cooperative's system or other member-consumers' service, the Cooperative may require disconnection of parallel operation until the condition has been corrected.

Reimbursement of Costs

The member-consumer shall pay for all costs associated with any addition to or alteration of the Cooperative's equipment required for metering and for the safe and reliable operation of the member-consumer's generating equipment in parallel with the Cooperative's system. The member-consumer shall also pay for costs of changes required due to safety or adverse effects on other member-consumers and/or on the Cooperative caused by the connection and/or operation of the member-consumer's generation facility.

The Cooperative may require reasonable and adequate insurance coverage by the interconnecting member-consumer and the member-consumer shall provide proof of liability coverage as may be required by the Cooperative.

Rates for Sales to Cooperative

Cogenerators and small power producers may operate under one of the following options:

Issued: February 10, 2000 Issued by Jon Bellgowan President / Chief Executive Officer Cassopolis, Michigan



Effective for service rendered on and after February 10, 2000

Issued under Monte LEDINO rity of M.P.S.C. dated 2/9/00 in Case No. U-12094

REMOVED BY

REMOVED BY

Option I

The member-consumer may have a detente installed on its single kWh meter and opt to sell no power to the Cooperative.

Option II

The member-consumer may install a second KWH meter to meter energy sold to the Cooperative. The Cooperative will pay the avoided cost per KWH purchased from the member-consumer as filed with the MPSC.

Option III

The member-consumer may enter into a contract for at least four years providing for the sale of both capacity and energy. The Cooperative may require a test period, subject to MPSC approval, wherein the exact amount of capacity available for sale can be determined. During this period sales will be made subject to Option II.

Capacity is equal to KWH purchased/720. However in no event will demand payments be made in any month when demand is less than KWH purchased/720 for any of the Cooperative's four weekly system peaks.

After the contract is executed, the Cooperative will pay the avoided cost per KWH purchased from the member-consumer as filed with the MPSC. The Cooperative will pay a rate per KW based upon the generation characteristics of the member-consumer as follows:

Rate per KW

x (availability factor)

x (capacity factor)

Availability and capacity factors will initially be based on estimation but may be adjusted if justified by actual performance.

Member-consumers selling capacity recognize that, under certain operating conditions, the Cooperative will require the qualifying facility to back down its generation.

Issued: February 10, 2000
Issued by Jon Bellgowan
President / Chief Executive Officer
Cassopolis, Michigan

Effective for service rendered on and after February 10, 2000

Ussued under the authority of GANCELLED ON in Case No. ORDER 12094

REMOVED BY REMOVED BY REL

DATE 6-22-04

Recovery of Administrative Costs

Member-consumers choosing Options II and III will be assessed a 1 mill/KWH surcharge to cover administrative costs.

Calculation of Avoided Costs

Pursuant to the Commission's Order in Case No. U-6798, dated August 27, 1982, the Cooperative's avoided costs are based upon the average rate paid to its power suppliers. The power supply bills used to derive avoided energy costs and avoided capacity costs will be kept on file at the Cooperative. Cooperative personnel will be available to explain how this methodology is applied to these bills so as to derive the avoided costs for any particular billing period.

Issued: February 10, 2000 Issued by Jon Bellgowan President / Chief Executive Officer Cassopolis, Michigan Effective for service rendered on and after February 10, 2000

Issued under the complete property of M.P.S.C. Chartel 2/9/00 in Case No.

W-11397

REMOVED BY

DATE 10-22-04

This clause permits the monthly adjustment of rates for power supply to allow recovery of the booked costs of purchased power incurred under reasonable and prudent policies and practices.

For purposes of this clause, the following definitions apply:

"Power supply cost recovery factor" means that element of the rates to be charged for electric service to reflect power supply costs incurred and made pursuant to a power supply cost recovery clause incorporated in the rates or rate schedule.

"Power supply cost recovery plan" means a filing made annually describing the expected sources of electric power supply and changes over a future 12-month period specified by the Commission and requesting for each of those 12 months a specified power supply cost recovery factor.

"Power supply costs" means those elements of the costs of purchased power as determined by the Commission to be included in the calculation of the power supply cost recovery factor.

The Power Supply Cost Recovery factor shall, in accordance with the hearing procedures adopted by the Michigan Public Service Commission, consist of power supply costs, less the allowance for cost of power supply included in base rates, rounded to the nearest .01 mills per kilowatt- hour. The power supply cost recovery factor to be applied to Midwest Energy Cooperative, "Cooperative", retail member-consumers' monthly kilowatt- hour usage represents the power supply costs as established by Commission Order pursuant to a power supply and cost review hearing conducted by the Commission. The power supply and cost review will be conducted not less than once a year for the purpose of evaluating the power supply cost recovery plan filed by Cooperative and to authorize appropriate power supply cost recovery factors.

Not more than 45 days following the last day of each billing month in which a power supply recovery factor has been applied to member-consumers' bills, Cooperative shall file with the Commission a detailed statement for that month of the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates established in the latest Commission order for Cooperative and the cost of power supply.

CANCELLED
BY
ORDER U-14370

REMOVED BY RL
DATE 11-22-05

Continued to Sheet No. 10.01

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



Effective for service rendered on and after February 10, 2000 Issued under the authority of M.P.S.C. dated February 9, 2000 in Case No. U-12094 Not less than once a year and not later than 4 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2008, the Power Supply Cost Recovery Factor is \$0.01481 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1982 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2008.

<u>Year</u>	Billing <u>Month</u>	Maximum Authorized 2008 PSCR <u>Factor</u> (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2008	January	\$0.01481	\$0.01481
2008	February	\$0.01481	\$0.01481
2008	March	\$0.01481	\$0.01481
2008	April	\$0.01481	\$0.01481
2008	May	\$0.01481	\$0.01481
2008	June	\$0.01481	\$0.01481
2008	July	\$0.01481	\$0.01481
2008	August	\$0.01481	\$0.01481
2008	September	\$0.01481	\$0.01481
2008	October	\$0.01481	\$0.01481
2008	November	\$0.01481	\$0.01481
2008	December	\$0.01481	\$0.01481
2008 2008 2008 2008 2008	July August September October November	\$0.01481 \$0.01481 \$0.01481 \$0.01481 \$0.01481	\$0.01481 \$0.01481 \$0.01481 \$0.01481 \$0.01481

Michigan Public Service
Commission

January 31, 2008

Filed 27

Issued: **January 31, 2008**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

CANCELLED BY U-15407

REMOVED BY RL

DATE 03-28-08

Effective for bills rendered for the 2008 PSCR Plan Year Issued under the authority of 1982 PA 304, Section 6j(9) and MPSC in Case No. U-15407.

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 4 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

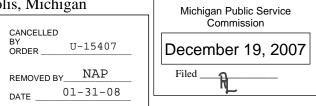
For the twelve months ending December 2008, the Power Supply Cost Recovery Factor is \$0.01481 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1982 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2008.

Year	Billing <u>Month</u>	Maximum Authorized 2008 PSCR Factor (per kWh)	Actual Factor <u>Billed</u> (per kWh)
2008	January	\$0.01481	\$0.01481
2008	February	\$0.01481	
2008	March	\$0.01481	
2008	April	\$0.01481	
2008	May	\$0.01481	
2008	June	\$0.01481	
2008	July	\$0.01481	
2008	August	\$0.01481	
2008	September	\$0.01481	
2008	October	\$0.01481	
2008	November	\$0.01481	
2008	December	\$0.01481	

Issued: December 19, 2007 Issued by Robert L. Hance President/Chief Executive Officer

Cassopolis, Michigan



Issued under the authority of 1982 PA 304, Section 6j(9) and MPSC in Case No.

Effective for bills rendered for the 2008 PSCR Plan Year

U-15407.

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 4 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2007, the Power Supply Cost Recovery Factor is \$0.00824 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1982 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2007.

		Maximum	
		Authorized	Actual
	Billing	2007 PSCR	Factor
Year	Month	<u>Factor</u>	Billed
		(per kWh)	(per kWh)
2007	January	\$0.00824	\$0.00824
2007	February	\$0.00824	\$0.00824
2007	March	\$0.00824	\$0.00824
2007	April	\$0.00824	\$0.00824
2007	May	\$0.00824	\$0.00824
2007	June	\$0.00824	\$0.00824
2007	July	\$0.00824	\$0.00824
2007	August	\$0.00824	\$0.00824
2007	September	\$0.00824	\$0.00824
2007	October	\$0.00824	\$0.00824
2007	November	\$0.00824	\$0.00824
2007	December	\$0.00824	\$0.00824

CANCELLED
BY
ORDER U-15407, U-14712r
REMOVED BY RL
DATE 12-19-07

Issued: **July 18, 2007**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Michigan Public Service
Commission

July 19, 2007

Filed

Effective for bills rendered for the 2007 PSCR Plan Year Issued under authority of MPSC dated **July 5, 2007** in Case No. **U-14712-R**

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the **twelve** months ending December **2007**, the Power Supply Cost Recovery Factor is **\$0.00824** per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1982 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December **2007**.

				Maximum	
			*Prior Years	Authorized	Actual
	Billing	2007 Plan	Over/Under	2007 PSCR	Factor
Year	Month	Year	Recovery	Factor	Billed
		(per kWh)	(per kWh)	(per kWh)	(per kWh)
2007	January	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	February	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	March	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	April	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	May	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	June	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	July	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	August	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	September	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	October	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	November	\$0.00824	\$0.00000	\$0.00824	\$0.00824
2007	December	\$0.00824	\$0.00000	\$0.00824	\$0.00824

Issued: **April 20, 2007**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Michigan Public Service
Commission

May 4, 2007

Filed _CT

Effective for bills rendered for the **2007** PSCR Plan Year Issued under authority of **MPSC** dated 3/21/07 in Case No. **U-15012**

CANCELLED
BY
ORDER U-14712-R

REMOVED BY NAP
DATE 07-19-07

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the **twelve** months ending December **2007**, the Power Supply Cost Recovery Factor is **\$0.00824** per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December **2007**.

<u>Month</u>	Authorized Factor	Applied Factor	
Jan 07	\$0.00824	\$0.00824	
Feb 07	\$0.00824	\$0.00824	
Mar 07	\$0.00824	\$0.00824	
Apr 07	\$0.00824	\$0.00824	
May 07	\$0.00824	\$0.00824	
Jun 07	\$0.00824	\$0.00824	CANCELLED
Jul 07	\$0.00824	\$0.00824	BY ORDERU-15012
Aug 07	\$0.00824	\$0.00824	REMOVED BY NAP
Sep 07	\$0.00824	\$0.00824	DATE 05-07-07
Oct 07	\$0.00824	\$0.00824	<i>5</i> /112
Nov 07	\$0.00824	\$0.00824	Michigan Public Service
Dec 07	\$0.00824	\$0.00824	Commission
			December 05, 2006

Issued: **December 13, 2006**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for bills rendered for the 2007 PSCR Plan Year Issued under authority of 1982 PA 304, Section 6j (9) and MPSC Case No. U-15012

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the month ending January 2006, the Power Supply Cost Recovery Factor is \$0.00309 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

For the eleven months ending December 2006, the Power Supply Cost Recovery Factor is \$0.00568 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2006:

<u>Month</u>	Authorized Factor	Applied Factor	2005 PSCR Monthly Recon Credit	2005 PSCR Irrigation Recon Credit
Jan 06	\$0.00309	\$0.00309		
Feb 06	\$0.00568	\$0.00568		
Mar 06	\$0.00568	\$0.00568		
Apr 06	\$0.00568	\$0.00568		
May 06	\$0.00568	\$0.00568		
Jun 06	\$0.00568	\$0.00568		
Jul 06	\$0.00568	\$0.00568		
Aug 06	\$0.00568	\$0.00568		
Sep 06	\$0.00568	\$0.00568		
Oct 06	\$0.00568	\$0.00568		
Nov 06	\$0.00568	\$0.00568		
Dec 06	\$0.00568	\$0.00568	(\$0.00842)	(\$0.00118)
	CANCELLED BY ORDER U-15012 REMOVED BY RL			
Issued: December 7, 2	KEINIOVED B1	Effective for Bills Ren	dered for	
Issued by Robert L. Hance		he 2006 PSCR Plan Year		
President/Chief Execut		Issued under the author	rity of M.P.S.C.	
Cassopolis, Michigan		dated November 9, 20	•	-14267-R
	Michigan Public Service	(

December 8, 2006

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the month ending January 2006, the Power Supply Cost Recovery Factor is \$0.00309 per kWh. The allowance for cost of power supply included in base rates is **\$0.05226** per kWh.

For the eleven months ending December 2006, the Power Supply Cost Recovery Factor is \$0.00568 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2006:

<u>Month</u>	Authorized Factor	Applied Facto	<u>or</u>
Jan 06 Feb 06 Mar 06 Apr 06 May 06 Jun 06 Jul 06 Aug 06 Sep 06 Oct 06	\$0.00309 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568	\$0.00309 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568	CANCELLED BY ORDER U-14267-R REMOVED BY NAP DATE 12-08-06
Nov 06 Dec 06	\$0.00568 \$0.00568	\$0.00568 \$0.00568	Michigan Public Service Commission October 10, 2006 Filed

Issued: October 10, 2006
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for Bills Rendered for the 2006 PSCR Plan Year Issued under the authority of M.P.S.C. dated January 10, 2006 in Case No. U-14712

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the month ending January 2006, the Power Supply Cost Recovery Factor is \$0.00309 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

For the eleven months ending December 2006, the Power Supply Cost Recovery Factor is \$0.00568 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2006:

<u>Month</u>	Authorized Factor	Applied Factor
Jan 06	\$0.00309	\$0.00309
Feb 06	\$0.00568	\$0.00568
Mar 06	\$0.00568	\$0.00568
Apr 06	\$0.00568	\$0.00568
May 06	\$0.00568	\$0.00568
Jun 06	\$0.00568	\$0.00568
Jul 06	\$0.00568	\$0.00568
Aug 06	\$0.00568	\$0.00568
Sep 06	\$0.00568	\$0.00568
Oct 06	\$0.00568	\$0.00568
Nov 06	\$0.00568	\$0.00568
Dec 06	\$0.00568	\$0.00568
	Michigan Public Service Commission	
	June 29, 2006	

Issued: **June 28, 2006**

Issued by Robert L. Hance

President/Chief Executive Officer

Cassopolis, Michigan

Effective for Bills Rendered for

the 2006 PSCR Plan Year

Issued under the authority of M.P.S.C. dated January 10, 2006 in Case No. U-14712

CANCELLED

REMOVED BY

ORDER

DATE

U-14712

NAP

10-11-06

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the month ending January 2006, the Power Supply Cost Recovery Factor is \$0.00309 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

For the eleven months ending December 2006, the Power Supply Cost Recovery Factor is \$0.00568 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2006:

norized Factor	Applied Factor
0309	\$0.00309
0568	\$0.00568
0568	\$0.00568
0568	\$0.00568
0568	\$0.00568
0568	\$0.00568
0568	
0568	
0568	
0568	
0568	Michigan Public Service
0568	Commission
	0309 0568 0568 0568 0568 0568 0568 0568 0568

Issued: **June 5, 2006**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Michigan Public Service Commission

June 6, 2006

Filed ?J

CANCELLED
BY
ORDER U-14712

REMOVED BY NAP
DATE 06-29-06

Effective for Bills Rendered for the 2006 PSCR Plan Year Issued under the authority of M.P.S.C. dated January 10, 2006 in Case No. U-14712

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the month ending January 2006, the Power Supply Cost Recovery Factor is \$0.00309 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

For the eleven months ending December 2006, the Power Supply Cost Recovery Factor is \$0.00568 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2006:

<u>Month</u>	Authorized Factor	Applied Factor
Jan 06	\$0.00309	\$0.00309
Feb 06	\$0.00568	\$0.00568
Mar 06	\$0.00568	\$0.00568
Apr 06	\$0.00568	\$0.00568
May 06	\$0.00568	\$0.00568
Jun 06	\$0.00568	
Jul 06	\$0.00568	
Aug 06	\$0.00568	
Sep 06	\$0.00568	
Oct 06	\$0.00568	
Nov 06	\$0.00568	Michigan Public Service
Dec 06	\$0.00568	Commission

Issued: **April 28, 2006**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Michigan Public Service Commission

May 3, 2006

Filed 7J

CANCELLED
BY U-14712

REMOVED BY RL
DATE 06-08-06

Effective for Bills Rendered for the 2006 PSCR Plan Year Issued under the authority of M.P.S.C. dated January 10, 2006 in Case No. U-14712

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the month ending January 2006, the Power Supply Cost Recovery Factor is \$0.00309 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

For the eleven months ending December 2006, the Power Supply Cost Recovery Factor is \$0.00568 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2006:

<u>Month</u>	Authorized Factor
Jan 06	\$0.00309
Feb 06	\$0.00568
Mar 06	\$0.00568
Apr 06	\$0.00568
May 06	\$0.00568
Jun 06	\$0.00568
Jul 06	\$0.00568
Aug 06	\$0.00568
Sep 06	\$0.00568
Oct 06	\$0.00568
Nov 06	\$0.00568
Dec 06	\$0.00568

Issued: **April 11, 2006**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Michigan Public Service Commission

April 12, 2006

Filed 7J

Applied Factor

\$0.00309 \$0.00568 **\$0.00568 \$0.00568**

CANCELLED
BY
ORDER U-14712

REMOVED BY PJ
DATE 05-03-06

Effective for Bills Rendered for the 2006 PSCR Plan Year Issued under the authority of M.P.S.C. dated January 10, 2006 in Case No. U-14712

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the month ending January 2006, the Power Supply Cost Recovery Factor is \$0.00309 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

For the eleven months ending December 2006, the Power Supply Cost Recovery Factor is \$0.00568 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2006:

<u>Month</u>	Authorized Factor	Applied Factor	
Jan 06 Feb 06 Mar 06 Apr 06 May 06 Jun 06 Jul 06	\$0.00309 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568 \$0.00568	\$0.00309 \$0.00568	
Aug 06 Sep 06 Oct 06	\$0.00568 \$0.00568 \$0.00568		CANCELLED
Nov 06 Dec 06	\$0.00568 \$0.00568	Michigan Public Service Commission	BY U-14712 ORDER
	<u> </u>	ebruary 6, 2006	REMOVED BY PJ DATE 04-12-06

Issued: **February 3, 2006**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for Bills Rendered for the 2006 PSCR Plan Year Issued under the authority of M.P.S.C. dated January 10, 2006 in Case No. U-14712

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the month ending **January 2006**, the Power Supply Cost Recovery Factor is **\$0.00309** per kWh. The allowance for cost of power supply included in base rates is **\$0.05226** per kWh.

For the **eleven** months **ending** December **2006**, the Power Supply Cost Recovery Factor is **\$0.00568** per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December **2006**:

<u>Month</u>	<u>Authorized Factor</u>	
Jan 06	\$0.00309	
Feb 06	\$0.00568	
Mar 06	\$0.00568	
Apr 06	\$0.00568	
May 06	\$0.00568	
Jun 06	\$0.00568	
Jul 06	\$0.00568	
Aug 06	\$0.00568	
Sep 06	\$0.00568	
Oct 06	\$0.00568	
Nov 06	\$0.00568	
Dec 06	\$0.00568	

Michigan Public Service
Commission

February 1, 2006

Applied Factor

\$0.00309

CANCELLED
BY
ORDER U-14712

REMOVED BY PJ
DATE 02-06-06

Issued: **January 25, 2006**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for Bills Rendered for the 2006 PSCR Plan Year Issued under the authority of M.P.S.C. dated January 10, 2006 in Case No. U-14712

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the ten months ending October 2005, the Power Supply Cost Recovery Factor is \$0.01272 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

For the two months November and December 2005, the Power Supply Cost Recovery Factor is \$0.00129 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2005.

<u>Month</u>	Authorized Factor	Applied Factor	2004 PSCR <u>Recon Credit</u>
Jan 05	\$0.01272	\$0.01143	
Feb 05	\$0.01272	\$0.01272	
Mar 05	\$0.01272	\$0.01272	
Apr 05	\$0.01272	\$0.01272	
May 05	\$0.01272	\$0.01272	
Jun 05	\$0.01272	\$0.01272	
Jul 05	\$0.01272	\$0.01272	
Aug 05	\$0.01272	\$0.01272	
Sep 05	\$0.01272	\$0.01272	
Oct 05	\$0.01272	\$0.01272	
Nov 05	\$0.00129	\$0.00129	\$0.00962 (monthly)
Dec 05	\$0.00129	\$0.00129	\$0.00947 (monthly) \$0.00119 (irrigation)

Issued: **December 14, 2005**Issued by Robert L. Hance
President/Chief Executive Officer

Cassopolis, Michigan

Michigan Public Service
Commission

December 16, 2005

Effective for Bills Rendered on and after the November 2005 billing month Issued under the authority of M.P.S.C.

dated October 18, 2005 in Case No. U-14370 and dated

November 11, 2005 in Case No. U-13910-R

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the **ten** months ending **October** 2005, the Power Supply Cost Recovery Factor is **\$0.01272** per kWh. The allowance for cost of power supply included in base rates is **\$0.04083** per kWh.

For the two months November and December 2005, the Power Supply Cost Recovery Factor is \$0.00129 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December **2005**.

<u>Month</u>	Authorized Factor	Applied Factor	2004 PSCR Recon Credit
Jan 05	\$0.01272	\$0.01143	
Feb 05	\$0.01272	\$0.01272	
Mar 05	\$0.01272	\$0.01272	
Apr 05	\$0.01272	\$0.01272	
May 05	\$0.01272	\$0.01272	
Jun 05	\$0.01272	\$0.01272	
Jul 05	\$0.01272	\$0.01272	
Aug 05	\$0.01272	\$0.01272	
Sep 05	\$0.01272	\$0.01272	
Oct 05	\$0.01272	\$0.01272	
Nov 05	\$0.00129	\$0.00129	\$0.00962 (monthly)
Dec 05	\$0.00129		
	•		CANCELL

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer

Cassopolis, Michigan Michigan Public Service

Commission

November 22, 2005

Effective for Bills Rendered on and after the November 2005 billing month
Issued under the authority of M.P.S.C.

dated **October 18, 2005** in Case No. **U-14370**

CANCELLED
BY
ORDER U-13910-R

REMOVED BY RL
DATE 12-16-05

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2005, the Power Supply Cost Recovery Factor is \$0.01272 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2005.

Month	Authorized Factor	Applied Factors	
Jan 05 Feb 05 Mar 05 Apr 05 May 05 Jun 05 Jul 05 Aug 05 Sep 05	\$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272	\$0.01143 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272	CANCELLED BY ORDERU-14370 REMOVED BY RL DATE11-22-05
Oct 05 Nov 05 Dec 05	\$0.01272 \$0.01272 \$0.01272 \$0.01272	\$0.01272 Michigan Col	Public Service mmission er 6, 2005

Issued: October 6, 2005
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for bills rendered for the 2005 PSCR Plan Year Issued under authority of the M.P.S.C. dated March 29, 2005 in Case No. U-14267

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2005, the Power Supply Cost Recovery Factor is \$0.01272 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2005.

Month	Authorized Factor	Applied Factors	
Jan 05 Feb 05 Mar 05 Apr 05 May 05 Jun 05 Jul 05 Aug 05 Sep 05	\$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272	\$0.01143 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272	CANCELLED BY ORDER U-14267 REMOVED BY RL DATE 10-06-05
Oct 05 Nov 05 Dec 05	\$0.01272 \$0.01272 \$0.01272	S	Michigan Public Service Commission September 8, 2005 Filed

Issued: **September 8, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for bills rendered **for the 2005 PSCR Plan Year** Issued under authority of the M.P.S.C. dated March 29, 2005 in Case No. U-14267

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2005, the Power Supply Cost Recovery Factor is \$0.01272 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2005.

<u>Month</u>	Authorized Factor	Applied Factors		
Jan 05 Feb 05 Mar 05 Apr 05 May 05 Jun 05 Jul 05	\$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272	\$0.01143 \$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272	CANCELLE BY ORDER REMOVED DATE	U-14267
Aug 05 Sep 05 Oct 05 Nov 05 Dec 05	\$0.01272 \$0.01272 \$0.01272 \$0.01272 \$0.01272	Michigan Publ Commiss June 13,	sion	

Issued: **June 9, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for bills rendered **for the 2005 PSCR Plan Year** Issued under authority of the M.P.S.C. dated March 29, 2005 in Case No. U-14267

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2005, the Power Supply Cost Recovery Factor is 0.01272 per kWh. The allowance for cost of power supply included in base rates is 0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2005.

<u>Month</u>	Authorized Factor	Applied Factors
Jan 05	\$0.01272	\$0.01143
Feb 05	\$0.01272	\$0.01272
Mar 05	\$0.01272	\$0.01272
Apr 05	\$0.01272	\$0.01272
May 05	\$0.01272	\$0.01272
Jun 05	\$0.01272	
Jul 05	\$0.01272	
Aug 05	\$0.01272	Michigan Public Service Commission
Sep 05	\$0.01272	
Oct 05	\$0.01272	May 4, 2005
Nov 05	\$0.01272	[widy 4, 2005]
Dec 05	\$0.01272	Filed JX. B

CANCELLED
BY
ORDER _____ U-14267

REMOVED BY ____ RL
DATE ____ 06-13-05

Issued: **April 26, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for bills rendered on and after **the March 2005 Billing Month**Issued under authority of the M.P.S.C. **dated March 29, 2005** in Case No. U-14267

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2005, the Power Supply Cost Recovery Factor is \$0.01272 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2005.

		_			
Month	Applied Factors		CANCELLED BY		
Jan 05	\$0.01143	•	ORDER	U-14267	
Feb 05	\$0.01272			TIAD	
Mar 05			REMOVED B	yJKB	
Apr 05			DATE	05-04-05	
May 05			DATE		
Jun 05					
Jul 05			1		
Aug 05	•				
Sep 05		•			
Oct 05	_				
Nov 05		Michigan Public Service	Э		
Dec 05	,	Commission			

February 02, 2005

Issued: January 25, 2005 Issued by Robert L. Hance President/Chief Executive Officer Cassopolis, Michigan

Dec 05

Effective for bills rendered on and after the first billing cycle of the January 2005 billing month Issued under authority of the M.P.S.C. for implementing in Case No. U-14267

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2004, the Power Supply Cost Recovery Factor is \$0.00583 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2004.

<u>Month</u>	Authorized Factor	Applied Factors	2003 Recon Monthly Credit	2003 Recon Cass Division Irrigation Credit
Jan 04	\$0.00583	\$0.00892		
Feb 04	\$0.00583	\$0.00892		
Mar 04	\$0.00583	\$0.00892		
Apr 04	\$0.00583	\$0.00892		an Public Service Commission
May 04	\$0.00583	\$0.00583.		Sommassion
Jun 04	\$0.00583	\$0.00583	lanur	ary 12, 2005
Jul 04	\$0.00583	\$0.00583	Janua	ary 12, 2005
Aug 04	\$0.00583	\$0.00583	Filed	gzb
Sep 04	\$0.00583	\$0.00854*		7
Oct 04	\$0.00583	\$0.00854*		
Nov 04	\$0.00583	\$0.00854*		,
Dec 04	\$0.00583	\$0.00854*	(\$0.01482)	(\$0.00169)

^{*}adder included per MPSC Order dated August 10, 2004

Issued: **December 6, 2004**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for bills rendered on and after the first billing cycle of the **December** 2004 billing month Issued under authority of the M.P.S.C.

for implementing in Case No. U-NCALERBY

EMOVED BY PJ

DATE 02/02/2005

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2004, the Power Supply Cost Recovery Factor is \$0.00583 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2004.

<u>Month</u>	Authorized Factor	Applied Factors	
Jan 04 Feb 04 Mar 04 Apr 04 May 04 Jun 04 Jul 04 Aug 04 Sep 04 Oct 04 Nov 04	\$0.00583 \$0.00583 \$0.00583 \$0.00583 \$0.00583 \$0.00583 \$0.00583 \$0.00583 \$0.00583 \$0.00583	\$0.00892 \$0.00892 \$0.00892 \$0.00583 \$0.00583 \$0.00583 \$0.00583 \$0.00584* \$0.00854*	CANCELLED BY ORDER U-13559. REMOVED BY JKB DATE 1-12-05
Dec 04	\$0.00583	\$0.00854*	Michigan Public S Commissio

*adder included per MPSC Order dated August 10, 2004

Issued: **September 21, 2004**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for bills rendered on and after the first billing cycle of the **September** 2004 billing month Issued under the authority of M.P.S.C. dated **August 10, 2004** in Case No. U-13910

Service

September 21, 2004

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2004, the Power Supply Cost Recovery Factor is \$0.00583 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2004.

<u>Month</u>	Authorized Factor	<u>Ap</u>	plied Factors
Jan 04 Feb 04 Mar 04 Apr 04 May 04	\$0.00583 \$0.00583 \$0.00583 \$0.00583 \$0.00583	one garagement.	\$0.00892 \$0.00892 \$0.00892 \$0.00892 \$0.00583
Jun 04 Jul 04	\$0.005\$ 3 \$0.005\$3	MICHIGAN PUBLIC SERVICE COMMISSION	
Aug 04 Sep 04 Oct 04 Nov 04	\$0.005\$3 \$0.005\$3 \$0.005\$3 \$0.005\$3	JUN 9 2004	
Dec 04	\$0.00583 FILED_	RC	

CANCELLED BY U-13910

REMOVED BY 21-04

DATE 9-21-04

Issued: May 20, 2004
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for bills rendered on and after the first billing cycle of the May 2004 billing month Issued under the authority of M.P.S.C. dated April 20, 2004 in Case No. U-13910

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(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2004, the Power Supply Cost Recovery Factor is \$0.00583 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2004.

<u>Month</u>	Authorized Factor	
Jan 04	\$0.00583	CANCELLED BY RDER U-1391D
Feb 04	\$0.00583 \$0.00583	KUER VI 10 THE
Mar 04 Apr 04	\$0.00583	EMOVED BY RL
May 04	\$0.00583	•
Jun 04	\$0.00583	NATE 6-8-04
Jul 04	\$0.00583	
Aug 04	\$0.00583	MICHIGAN PUBLIC SERVICE COMMISSION
Sep 04	\$0.00583	OCH TIEL GOUNT
Oct 04	\$0.00583	
Nov 04	\$0.00583	MAY 1 0 2004
Dec 04	\$0.00583	
		FILED JKB

Issued: April 30, 2004
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for bills rendered on and after the first billing cycle of the May 2004 billing month Issued under the authority of M.P.S.C. dated April 20, 2004 in Case No. U-13910

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2003, the Power Supply Cost Recovery Factor is \$0.00355 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2003.

<u>Month</u>	Authorized <u>Factors</u>	Applied <u>Factors</u>	Monthly 2002 Recon Surcharge	Irrigation 2002 Recon Surcharge
Jan 03 Feb 03 Mar 03 Apr 03 May 03 Jun 03 Jul 03 Aug 03 Sep 03 Oct 03 Nov 03	\$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355	\$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355 \$0.00355	CANCELLED BY ORDER U-13 REMOVED BY J DATE 5-10-0	KB.
Dec 03	\$0.00355	\$0.00355	\$0.00200	\$0.00016

Issued: December 2, 2003

Issued by Robert L. Hance C SERV

President/Chief Executive Officer

Cassopolis, Michigan

Effective for service rendered on and after November 5, 2003

Issued under the authority of M.P.S.C.

dated November 4, 2003 in Case No. U-13110-R

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2003, the Power Supply Cost Recovery Factor is \$0.00355 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2003.

Month	Authorized Factor	
Jan 03	\$0.00355	
Feb 03	\$0.00355	
Mar 03	\$0.00355	
Apr 03	\$0.00355	
May 03	\$0.00355	
Jun 03	\$0.00355	NCELLED BY
Jul 03	\$0.00355	DER <u>U-/3/10-P</u>
Aug 03	\$0.00355	ام.
Sep 03	\$0.00355	EMOVED BY
Oct 03	\$0.00355	
Nov 03	\$0.00355	ATE 12-18.2003
Dec 03	\$0.00355	·) f be-

Issued: April 21, 2003

Issued by Robert L. Hance SERVICE COMMISSIOApril 18, 2003

President/Chief Executive Officer Issued under the authority of M.P.S.C.

Cassopolis, Michigan JUL 9 2003

FILED JUL 9 2003

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2002, the Power Supply Cost Recovery Factor is \$0.00279 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2002.

Month	Authorized <u>Factor</u>	Applied <u>Factor</u>	Monthly Cassopolis Div 2001 PSCR Recon Credit	Irr Cassopolis Div 2001 PSCR Recon Credit	Monthly Adrian Div 2001 PSCR Recon Credit
Jan 02	\$0.00279	\$0.00618 - FB			
		\$0.00210 -SE			
Feb 02	\$0.00279	\$0.00618 – FB			
		\$0.00210 -SE	-	14.000	4-12-03
Mar 02	\$0.00279	\$0.00279		GANCE	LLED BY 4-17-03 LL-13559
Apr 02	\$0.00279	\$0.00279		' ORDER	W-13559
May 02	\$0.00279	\$0.00279			0 0
Jun 02	\$0.00279	\$0.00279		REMOV	ED BY AMP
Jul 02	\$0.00279	\$0.00279			
Aug 02	\$0.00279	\$0.00279		DATE	7-9-03
Sep 02	\$0.00279	\$0.00279		JAIL_	
Oct 02	\$0.00279	\$0.00279		دهر و شهد	
Nov 02	\$0.00279	\$0.00279	(\$0.00793)		(\$0.00268)
Dec 02	\$0.00279	\$0.00279	(\$0.00772)	(\$0.00381)	(\$0.00301)
					1,05, 1095

Issued: December 5, 2002
Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for service rendered on and after **January 1, 2002**Issued under the authority of

APR 3 0 2003

M.P.S.C. dated November 7, 2002 in Case No. U-12607-R

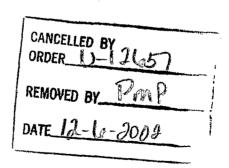
(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2002, the Power Supply Cost Recovery Factor is \$0.00279 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2002.

Month	Authorized Factor
Jan 02	\$0.00279
Feb 02	\$0.00279
Mar 02	\$0.00279
Apr 02	\$0.00279
May 02	\$0.00279
Jun 02	\$0.00279
Jul 02	\$0.00279
Aug 02	\$0.00279
Sep 02	\$0.00279
Oct 02	\$0.00279
Nov 02	\$0.00279
Dec 02	\$0.00279



Issued: April 2, 2002

Issued by Robert L. Hance

President/Chief Executive Officer

Cassopolis, Michigan



Effective for service rendered on and after April 1, 2002
Issued under the authority of
M.P.S.C. dated March 29, 2002 in
Case No. U-13110

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2001, the Fruit Belt Division's Power Supply Cost Recovery Factor is \$0.00001 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

For the twelve months ending December 2001, the Southeastern Division's Power Supply Cost Recovery Factor is \$0.00429 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2001.

Month	Fruit Belt <u>Authorized Factor</u>	Southeastern Authorized Factor	Fruit Belt <u>Applied Factor</u>	Southeastern Applied Factor
Jan 01 Feb 01 Mar 01 Apr 01 May 01 Jun 01 Jul 01	\$0.00001 \$0.00001 \$0.00001 \$0.00001 \$0.00001 \$0.00001	\$0.00429 \$0.00429 \$0.00429 \$0.00429 \$0.00429 \$0.00429	\$0.00056 \$0.0000050 \$0.0000050 \$0.0000050 \$0.0000050 \$0.0000050	\$0.00056 \$0.00429 \$0.00429 \$0.00429 \$0.00429 \$0.00429
Aug 01 Sep 01 Oct 01	\$0.00001 \$0.00001 \$0.00001	\$0.00429 \$0.00429 \$0.00429	-	MAR 2 9 2002

Issued: October 26, 2001

Issued by Jon Bellgowan

President/Chief Executive Officer

Cassopolis, Michigan



Effective for service rendered on and after October 26, 2001
Issued under the authority of M.P.S.C. dated 04/17/01 in Case No. U-12607

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2001, the Fruit Belt Division's Power Supply Cost Recovery Factor is \$0.00001 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

For the twelve months ending December 2001, the Southeastern Division's Power Supply Cost Recovery Factor is \$0.00429 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2001.

Month	Fruit Belt <u>Authorized Factor</u>	Southeastern Authorized Factor	Fruit Belt Applied Factor	Southeastern Applied Factor
Jan 01	\$0.00001	\$0.00429	\$0.00056	\$0.00056
Feb 01	\$0.00001	\$0.00429	\$0.0000050	\$0.00429
Mar 01	\$0.00001	\$0.00429	\$0.0000050	\$0.00429
Apr 01	\$0.00001	\$0.00429	\$0.0000050	\$0.00429
May 01	\$0.00001	\$0.00429	\$0.0000050	\$0.00429
Jun 01	\$0.00001	\$0.00429		
Jul 01	\$0.00001	\$0.00429	CANCELLE	D DV ODDES
Aug 01	\$0.00001	\$0.00429	IN CASE	D BY ORDER
Sep 01	\$0.00001	\$0.00429		NO. U-
Oct 01	\$0.00001	\$0.00429	OCT 1	1 1 2001
Nov 01	\$0.00001	\$0.00429		
Dec 01	\$0.00001	\$0.00429	REMOVED BY	<u>Cr</u>

Issued: May 17, 2001
Issued by Jon Bellgowan
President/Chief Executive Officer
Cassopolis, Michigan



Effective for service rendered on and after January 1, 2001
Issued under the authority of
M.P.S.C. dated April 17, 2001 in
Case No. U-12607

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the twelve months ending December 2001, the Fruit Belt Division's Power Supply Cost Recovery Factor applied for is \$0.00001 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

For the twelve months ending December 2001, the Southeastern Division's Power Supply Cost Recovery Factor applied for is \$0.00429 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2001.

Month	Fruit Belt DivisionApplied Factor	Southeastern Division Applied Factor
Jan 01	\$0.00056	\$0.00056
Feb 01	\$0.000050	\$0.00429
Mar 01	\$0.000050	\$0.00429
Apr 01	\$0.000050	\$0.00429
May 01		
Jun 01		
Jul 01		CANCELLE

Issued: January 1, 2001
Issued by Jon Bellgowan
President/Chief Executive Officer
Cassopolis, Michigan

Aug 01 Sep 01 Oct 01 Nov 01 Dec 01



Effective for service rendered on and after January 1, 2001
Issued under the authority of M.P.S.C. and 1982 PA 304 Sec 6j.(9) and for implementing in Case No. U-12607

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost reconciliation proceeding will be conducted to reconcile the revenues recorded pursuant to the power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the two months ending February 2000, the Fruit Belt Division's Power Supply Cost Recovery Factor is a negative (\$0.00064) per kWh. The allowance for cost of power supply included in base rates is \$0.04442 per kWh.

For the two months ending February 2000, the Southeastern Division's Power Supply Cost Recovery Factor is a negative (\$0.00356) per kWh. The allowance for cost of power supply included in base rates is \$0.04518 per kWh.

For the ten months ending December 2000, the blended Power Supply Cost Recovery Factor is \$0.00267 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2000.

<u>Month</u>	Authorized Factor	Applied Factor
Jan 00-FB	(\$0.00064)	(\$0.0036)
Jan 00-SE	(\$0.00356)	(\$0.0044)
Feb 00-FB	(\$0.00064)	(\$0.0036)
Feb 00-SE	(\$0.00356)	(\$0.0044)
Mar 00	\$0.00267	\$0.00267
Apr 00	\$0.00267	\$0.00267
May 00	\$0.00267	\$0.00000
Jun 00	\$0.00267	\$0.00267

CANCELLED BY ORLLADY

MAY 1 7 2001

REMOVED BY

Continued to Sheet No. 10.02

Issued: **April 17, 2001**Issued by Jon Bellgowan
President/Chief Executive Officer
Cassopolis, Michigan



Effective for service rendered on and after August 31, 2000

Issued under the authority of M.P.S.C. dated in August 31, 2000

Case No. U-11796-R

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the two months ending February 2000, the Fruit Belt Division's Power Supply Cost Recovery Factor is a negative (\$0.00064) per kWh. The allowance for cost of power supply included in base rates is \$0.04442 per kWh.

For the two months ending February 2000, the Southeastern Division's Power Supply Cost Recovery Factor is a negative (\$0.00356) per kWh. The allowance for cost of power supply included in base rates is \$0.04518 per kWh.

For the ten months ending December 2000, the blended Power Supply Cost Recovery Factor is \$0.00267 per kWh. The allowance for cost of power supply included in base rates is \$0.04083 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1992 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1992 PA 304 in the 12 billing months ending December 2000.

<u>Month</u>	Authorized Factor	Applied Factor
Jan 00-FB Jan 00-SE Feb 00-FB	(\$0.00064) (\$0.00356) (\$0.00064)	(\$0.0036) (\$0.0044) (\$0.0036) (\$0.0044) CANCELED BY ORDER (\$0.0044) CANCELED BY ORDER (\$0.0044)
Feb 00-SE Mar 00 Apr 00	(\$0.00356) \$0.00267 \$0.00267	/ FEB
May 00 Jun 00	\$0.00267 \$0.00267	REMOVED BY

Continued to Sheet No. 10.02

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



Issued under authority of MPSC dated

January 10, 2006 in Case No. U-14712 and November 9, 2006 in Case No. U-14267-R

Power Supply Cost Recovery Clause

(Continued from Sheet No. 10.00)

Not less than once a year and not later than 3 months after the end of the 12-month period covered by Cooperative's most recently authorized power supply cost recovery plan, a power supply cost recovery factor and the allowance for cost of power included in the base rates as established by the Commission under Cooperative's most recent power supply cost recovery plan, among other things. Cooperative shall be required to refund to member-consumers, or to credit to member-consumers' bills any net amount determined to have been recovered which is in excess of the amounts actually expensed by Cooperative for power supply. Cooperative shall recover from member-consumers any net amount by which the amount determined to have been recovered over the period covered was less than the amount determined to have been actually expensed by Cooperative for power supply.

For the month ending January 2006, the Power Supply Cost Recovery Factor is \$0.00309 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

For the eleven months ending December 2006, the Power Supply Cost Recovery Factor is \$0.00568 per kWh. The allowance for cost of power supply included in base rates is \$0.05226 per kWh.

Should the Cooperative apply lesser factors than those above, or if the factors are later revised pursuant to Commission Orders or 1982 PA 304, the Cooperative will notify the Commission and file a revision of the above factor. The following factors are applied pursuant to 1982 PA 304 in the 12 billing months ending December 2006:

				Maximum	
			*Prior Years	Authorized	Actual
	Billing	g 2006 Plan	Over/Under	2006 PSCR	Factor
Year	Montl	<u>Year</u>	Recovery	Factor	Billed
		(per kWh)	(per kWh)	(per kWh)	(per kWh)
2006	January	\$0.00309	\$0.00000	\$0.00309	\$0.00309
2006	February	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	March	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	April	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	May	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	June	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	July	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	August	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	September	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	October	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	November	\$0.00568	\$0.00000	\$0.00568	\$0.00568
2006	December_	\$0.00568	(\$0.00842)	(\$0.00274)	(\$0.00274)
			Monthly	Monthly	Monthly
		Michigan Public Service Commission	(\$0.00118)	\$0.00450	\$0.00450
		Commission	Irrigation	Irrigation	Irrigation
		May 4, 2007			
Issued: Apr	il 20, 2007	Filed CT	Effec	ctive for electric	bills rendered for
Issued by Ro	bert L. Hand	ce	the 2	006 PSCR Plan	Year

CANCELLED

REMOVED BY

BY ORDER U-15407, U-14712r

RL

12-19-07

President/Chief Executive Officer

Cassopolis, Michigan

THIS SHEET HAS BEEN CANCELLED

CANCELLED

BY ORDER U-14712, U-14267R

NAP REMOVED BY_

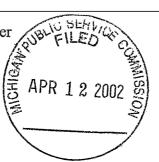
05-07-07

Issued: April 2, 2002

Issued by Robert L. Hance

President/Chief Executive Officer

Cassopolis, Michigan



Effective for service rendered on and after April 1, 2002 Issued under the authority of M.P.S.C. dated March 29, 2002 in Case No. U-13110

(Continued from Sheet No. 10.01)

Month	Fruit Belt Authorized Factor	Southeastern Authorized Factor	Fruit Belt <u>Recon Credit</u>	Southeastern Recon Credit
Nov 01	\$0.00001	\$0.00429	(\$0.00401) (\$0.00671)-irr	(\$0.00103)
Dec 01	\$0.00001	\$0.00429	(\$0.00738)-sm com (\$0.00421)-lg com (\$0.00401) (\$0.00671)-irr	(\$0.00001)-sm com (\$0.00166)-lg com (\$0.00103)
			(\$0.00738)-sm com (\$0.00421)-lg com	(\$0.00001)-sm com (\$0.00166)-lg com



Issued: October 26, 2001
Issued by Jon Bellgowan
President/Chief Executive Officer
Cassopolis, Michigan



Effective for service rendered on and after October 26, 2001
Issued under the authority of M.P.S.C. dated 10/11/01 in Case No. U-12117-R.

(Continued from Sheet No. 10.01)

<u>Month</u>	Authorized Factor	Applied Factor	PSCR Recon (Credit)/Surcharge
Jul 00	\$0.00267	\$0.00267	
Aug 00	\$0.00267	\$0.00267	
Sep 00	\$0.00267	\$0.00267	
Oct 00	\$0.00267	\$0.00267	
Nov 00	\$0.00267	\$0.00267	(\$0.01600)-FB
			(\$0.01430)-SE
Dec 00	\$0.00267	\$0.00267	(\$0.01436)-FB
*			\$0.001415-FB-irr
			(\$0.01382)-SE

Issued: **April 17, 2001**Issued by Jon Bellgowan
President/Chief Executive Officer
Cassopolis, Michigan



Effective for service rendered on and after **August 31, 2000**Issued under the authority of M.P.S.C. dated in **August 31, 2000**Case No. U-11796-R

(Continued from Sheet No. 10.01)

Jul 00	\$0.00267
Aug 00	\$0.00267
Sep 00	\$0.00267
Oct 00	\$0.00267
Nov 00	\$0.00267
Dec 00	\$0.00267



Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



THIS SHEET IS RESERVED FOR FUTURE USE

CANCELLED BY
ORDER_U-12602R

REMOVED BY_PAP

DATE 4-17-2001

Issued: October 26, 2001
Issued by Jon Bellgowan
President/Chief Executive Officer
Cassopolis, Michigan



Effective for service rendered on and after October 26, 2001
Issued under the authority of M.P.S.C. dated 10/11/01 in Case No. U-12117-R

Power Supply Cost Reconciliation Tariff Sheet

Midwest - Fruit Belt shall refund the \$919,706 overcollection to its monthly member consumers by application of a credit in the billing months of November and December 2000. The exact amount of the credit will be determined when actual kWh sales are known.

Midwest - Fruit Belt shall refund the \$8,322 overcollection to its seasonal member consumers by application of a credit in the billing month of September 2000. The exact amount of the credit will be determined when actual kWh sales are known.

Midwest - Fruit Belt shall collect the \$11,316 under collection from its irrigation member consumers by application of a surcharge in the billing month of December 2000. The exact amount of the surcharge will be determined when actual kWh sales are known.

Midwest - Southeastern shall refund the \$125,800 *over* collection to its monthly member consumers by application of a credit in the billing months of November and December 2000. The exact amount of the credit will be determined when actual kWh sales are known.

Midwest - Southeastern will write off the \$28 from seasonal member consumers as immaterial.

Issued: September 21, 2000

Issued by Jon Bellgowan
President/Chief Executive Officer

Cassopolis, Michigan

OCT 0 9 2000 0

Effective for service rendered on and after August 31, 2000 Issued under the authority of M.P.S.C. dated 08/31/00 in Case No. U-11796-R

OCT 11 2001

REMOVED BY___

FARM AND HOME SERVICE

Availability

Available in all territory served by the Cooperative in accordance with the Cooperative's Service Rules and Regulations.

Applicability

Applicable only for seasonal and year-round farm and home use and for use incidental thereto supplied through one meter to each individual dwelling unit. The capacity of individual motors served under this Schedule shall not exceed ten horsepower except by written permission of the Cooperative.

Type of Service

Single-phase, 60 hertz at available secondary voltages.

Billing Rate

Distribution Service

Monthly Availability Charge: \$12.00 per month

Variable Distribution Charge \$ 0.02716 per kWh

Power Supply Service

Energy Charge: \$ 0.05080 per kWh

Minimum Charge

A. The monthly minimum charge is the Monthly Availability Charge; or



Continued on Sheet No. 11.01

Michigan Public Service Commission

November 22, 2005

Filed

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for Service Rendered on and after October 19, 2005
Issued under the authority of M.P.S.C. dated October 18, 2005 in Case No. U-14370

FARM AND HOME SERVICE

Availability

Available in all territory served by the Cooperative in accordance with the Cooperative's Service Rules and Regulations.

<u>Applicability</u>

Applicable only for seasonal and year-round farm and home use and for use incidental thereto supplied through one meter to each individual dwelling unit. The capacity of individual motors served under this Schedule shall not exceed ten horsepower except by written permission of the Cooperative.

Type of Service

Single-phase, 60 hertz at available secondary voltages.

Billing Rate

Monthly Availability Charge: \$12.00 per month

Annual Availability Charge: \$144.00 per year

Energy Charge:

6.299¢ per kWh

Minimum Charge

- A. The monthly minimum charge is the Monthly Availability Charge; or
- B. The annual minimum charge under this rate schedule shall be the Annual Availability Charge; or
- C. The minimum charge may be increased in accordance with the Cooperative's rules and regulations in Section II, Part C, 3, in those cases in which a larger than average investment account under this schedule. Such minimum charges will be specified

tract between the Cooperative and the member-consumer.

CANCELLED BY U-14370 ORDER RL REMOVED BY 11-22-05 DATE

Continued to Sheet No. 11.01

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



FARM AND HOME SERVICE

(Continued from Sheet No. 11.00)

Power Supply Cost Recovery

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. 10.00 to 10.01.

Bills Rendered Annually

Upon written agreement of the Cooperative and the member-consumer, the bills for service provided under this rate schedule may be rendered annually. Annual bills will be calculated using the Schedule A rate applied to the member-consumer's monthly energy consumption along with the Annual Availability Charge, which shall be prepaid.

Terms of Payment

- A. A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent. This provision is not applicable to residential member-consumers participating in the Winter Protection Plan.
- B. Monthly bills are due and payable on or before the due date listed on the bill.
- C. Annual bills are due and payable on or before the due date listed on the bill.
- D. The annual prepayment shall be the minimum charge.

RL

11-22-05

Controlled Water Heater Service

Controlled water heater service is available on an optional basis. See Schedule CWH, Sheet No. 21.00.

Tax Adjustment

A. Bills shall be increased or decreased, within the limits of political subdivisions which levy special taxes, limits of political subdivisions which levy special taxes, or the production and/o CANCELLED ecognize such special charges and thereby prevent other mem ORDER_U-14370 pelled to share such local increases or decreases.

Continued to Sheet No. 11.02

Issued: February DATE

Issued by Jon Bengowan

President/Chief Executive Officer

REMOVED BY_

Cassopolis, Michigan

FARM AND HOME SERVICE

(Continued from Sheet No. 11.01)

B. Bills shall be adjusted to reflect any new, increased, or decreased specific tax or excise imposed by any governmental authority which impacts the Cooperative's cost of providing electric service.

Michigan State Sales Tax

Michigan State Sales Tax will be added to all bills, where applicable.

CANCELLED
BY U-14370
ORDER _____ U-14370

REMOVED BY ____ RL
DATE _____ 11-22-05

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



SCHEDULE CWH

CONTROLLED WATER HEATER SERVICE

Availability

To the member-consumers of the Cooperative, already taking service under Rate Schedule A, who desire controlled water heating service to single tank installations of 40 or more gallons. Energy will be metered through the regular service meter.

The minimum period of service is for one year and requires a signed agreement with the Cooperative.

Type of Service

Alternating current, 60 hertz, at approximately 120/240 volts, single- phase, three-wire service will be controlled by the Cooperative's radio control system.

Hours of Service

Control of service shall not exceed 4 hours per day, said hours to be established from time to time by the Cooperative but shall be predominately between the hours of 6 p.m. to 9 p.m.

Monthly Rate

A credit of \$4.00 per month will be applied to the bills of member-consumers who permit the Cooperative to install a remote control device on the member-consumer's electric water heater. This credit is to be applied before the bill under Rate Schedule A is tested against the appropriate minimum charge for Schedule A.

Energy will be charged at the appropriate rate per kWh as specified on Sheet No. 11 for service in conjunction with Schedule A including all applicable power supply cost recovery adjustments and taxes.

CANCELLED
BY
ORDER U-14370

REMOVED BY RL
DATE 11-22-05

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



SCHEDULE I

INTERRUPTIBLE SERVICE

Availability

Available to members of the Cooperative taking service **or, where applicable, power supply service** concurrently under another rate schedule. This rate is for interruptible service to dual source space heating **or air conditioning** loads which are controlled by the Cooperative. All other usage is billed at the rate specified in the concurrent rate schedule. The alternate fuel heating system must be capable of supplying the heating requirements of the member-consumer when the primary electric heating system is controlled.

To qualify for service under this rate, the portion of the member-consumer's load subject to control must be either separately metered or sub-metered off the master meter. Usage on the sub-meter will be charged at the monthly rate shown below. Service is subject to the established rules and regulations of the Cooperative. Member-consumers who qualify for and elect this rate must remain on the rate for a minimum of one year.

Type of Service

Alternating current, 60 hertz, at approximately 120/240 volts, single-phase, three-wire, separately metered subject to service availability. Service under this schedule will be available at all times except when interrupted by the Cooperative during times of peak system demand or system emergencies. The total number of hours that this load will be interrupted shall be limited to a maximum of 400 hours per year, and 8 hours per day.

Monthly Rate

Energy Charge: \$0.0454 per kWh.

Power Supply Cost Recovery

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. 10.00 to 10.01.

Terms of Payment

This rate schedule is subject to the terms of payment as set forth on the concurrent rate schedule that qualifies the member-consumer for service.

Continued **on** Sheet No. 13.01

Issued: **November 16, 2005**Issued by Robert L. Hance

President/Chief Executive Officer

Cassopolis, Michigan

Effective for Service Rendered on and after

CANCELLED

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U-14712-R

NAP

07-19-07

October 19, 2005

Issued under the authority of M.P.S.C.

dated **October 18, 2005** in Case No. U-14370



SCHEDULE I-DSH

INTERRUPTIBLE DUAL SOURCE HEATING SERVICE

Availability

Available to members of the Cooperative taking service concurrently under another rate schedule. This rate is for interruptible service to dual source space heating loads which are controlled by the Cooperative during the billing months of November through May when used in conjunction with an alternate fuel heating system. All other usage is billed at the rate specified in the concurrent rate schedule. The alternate fuel heating system must be capable of supplying the heating requirements of the member-consumer when the primary electric heating system is controlled.

To qualify for service under this rate, the portion of the member-consumer's load subject to control must be either separately metered or sub-metered off the master meter. Usage on the sub-meter will be charged at the monthly rate shown below. Service is subject to the established rules and regulations of the Cooperative. Member-consumers who qualify for and elect this rate must remain on the rate for a minimum of one year.

Type of Service

Alternating current, 60 hertz, at approximately 120/240 volts, single-phase, three-wire, separately metered subject to service availability. Service under this schedule will be available at all times except when interrupted by the Cooperative during times of peak system demand or system emergencies. The total number of hours that this load will be interrupted shall be limited to a maximum of 400 hours per year, and 8 hours per day.

Monthly Rate

Energy Charge:

3.90¢ per kWh.

Terms of Payment

This rate schedule is subject to the terms of payment as set forth on the concurrent rate schedule that qualifies the member-consumer for service.

CANCELLED
BY
ORDER U-14370

REMOVED BY RL
DATE 11-22-05

Continued to Sheet No. 13.01

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan

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SCHEDULE GS

GENERAL SERVICE

Availability

Available in all territory served by the Cooperative in accordance with the Cooperative's Service Rules and Regulations including all member-consumers who occupy their premises, or make use of their facilities, less than six months per year, for all uses. This rate is not available to installations having a demand of over 50 kilowatts or for irrigation use where the horsepower is 50 HP or greater. A contract may be required.

Applicability

Applicable to all member-consumers of the Cooperative for all uses at secondary voltages. Member-consumers having their homes in the same premises with their business establishments may include service for both on the same meter, in which case all service will be billed under this schedule using the rate set out below. The member-consumer may make provisions for two meters, in which case the usage for residential purposes will be billed under the appropriate residential schedule and rate, and the usage for business purposes will be billed under this rate.

Type of Service

Alternating current, 60 hertz, single-phase or three-phase, at available secondary voltages. Motors having a rated capacity in excess of ten horsepower must be three-phase, unless otherwise specified in writing by the Cooperative. Phase converters rated greater that 15 Horsepower will not be allowed.

Monthly Rate

Distribution Service

Monthly Availability Charges:

Single Phase \$14.00 per month **Three Phase \$20.00** per month

Variable Distribution Charge \$ 0.02710 per kWh

Power Supply Service

Energy Charge \$ 0.05080 per kWh

CANCELLED U-14712-R ORDER NAP REMOVED BY 07-19-07 DATE

Continued on Sheet No. 14.01

November 22, 2005

Michigan Public Service

Commission

Issued: November 16, 2005 Issued by Robert L. Hance President/Chief Executive Officer Cassopolis, Michigan

Effective for Service Rendered on and after October 19, 2005 Issued under the authority of M.P.S.C. dated **October 18, 2005** in Case No. **U-14370**

SCHEDULE GS

GENERAL SERVICE

Availability

Available in all territory served by the Cooperative in accordance with the Cooperative's Service Rules and Regulations. A contract may be required.

Applicability

Applicable to all member-consumers of the Cooperative for all uses at secondary voltages. Member-consumers having their homes in the same premises with their business establishments may include service for both on the same meter, in which case all service will be billed under this schedule using the rate set out below. The member-consumer may make provisions for two meters, in which case the usage for residential purposes will be billed under the appropriate residential schedule and rate, and the usage for business purposes will be billed under this rate.

Type of Service

Alternating current, 60 hertz, single-phase or three-phase, at available secondary voltages. Motors having a rated capacity in excess of ten horsepower must be three-phase, unless otherwise specified in writing by the Cooperative.

Monthly Rate

Availability Charge:

\$12.00 per month

Energy Charge:

6.630¢ per kWh

Minimum Charge

The minimum charge under the above rate shall be the availability charge. The minimum charge may be increased in accordance with the Cooperative's rules and regulations in Section II, Part C, 3 in the cases in which a larger than average investment is necessary to serve an account under this schedule. In the case of member-consumers having equipment causing high demands of short-time duration, whose maximum usages are highly seasonal or only occasional in nature, or who require a larger than average

investment by the Cooperative to provide service under this schedule. The Cooperative receives the right to establish a special monthly minimum charge, which shall not be less that sum:

ш.

\$144.00 plus \$2.25 per kVa for all over 15 kVa of required trans

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



Effective f

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after February 10, 2000 Issued under the authority of M.P.S.C. dated February 9, 2000 in Case No. U-12094

SCHEDULE GS

GENERAL SERVICE

(Continued from Sheet No. 14.00)

Power Supply Cost Recovery revenues are not includable as minimum charge revenue and such adjustments are in addition to the minimum charges.

Power Supply Cost Recovery

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. 10.00 to 10.01.

Terms of Payment

Billings are due 21 days from the date of rendition for payment in full. A one-time late payment penalty of 2 percent of the unpaid balance, excluding sales tax, will be assessed on any bill not paid by the due date.

Tax Adjustment

- A. Bills shall be increased or decreased, within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to recognize such special charges and thereby prevent other member-consumers from being compelled to share such local increases or decreases.
- B. Bills shall be adjusted to reflect any new, increased, or decreased specific tax or excise imposed by any governmental authority which impacts the Cooperative's cost of providing electric service.

Michigan State Sales Tax

Michigan State Sales Tax shall be added on all bills, where applicable.

CANCELLED
BY
ORDER U-14370

REMOVED BY RL
DATE 11-22-05

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Office Cassopolis, Michigan

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THIS SHEET IS CANCELLED



CANCELLED
BY
ORDER U-15185

REMOVED BY NAP
DATE 04-04-08

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for Service Rendered on and after October 19, 2005
Issued under the authority of M.P.S.C. dated October 18, 2005 in Case No. U-14370

SCHEDULE GS-S

SEASONAL GENERAL SERVICE

Availability

Available to all member-consumers of the Cooperative who occupy their premises, or make use of their facilities less than six months per year, for all uses. A contract may be required. This rate is not available to installations having a demand of over 50 kilowatts or for irrigation use where the horsepower is 50 HP or greater. Service is subject to the Cooperative's established rules and regulations.

Type of Service

Alternating current, 60 hertz, single-phase or three-phase, at available secondary voltages.

Annual Rates

Prepaid Availability Charge:

\$168.00 per year

Energy Charge:

7.71¢/kWh

Minimum Charge

The annual minimum charge under the above rate shall be the Prepaid Availability Charge, payable in advance. For members requiring more than 15 kVa of transformer capacity, the annual maximum charge shall be the service charge plus \$2.25 per kVa for all over 15 kVa of required transformer capacity. The minimum charge may be increased, in accordance with the Cooperative's rules and regulations in Section II, Part C, 3, in those cases in which a larger than average investment is required to provide service under this schedule. Power Supply Cost Recovery revenues are not includable as minimum charge revenue as such adjustments are in addition to the minimum charge.

Power Supply Cost Recovery

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. 10.00 to 10.01.

Meter Readings

The member-consumer will not be requi a year in the month of September, and t CANCELLED
BY
ORDER ______ U-14370

REMOVED BY _____ RL
DATE _____ 11-22-05

tive will read the meter once for all annual rate charges.

ntinued to Sheet No. 15.01

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan

THIS SHEET IS CANCELLED



CANCELLED
BY U-15185

REMOVED BY NAP
DATE 04-04-08

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for Service Rendered on and after **October 19, 2005**Issued under the authority of M.P.S.C. dated **October 18, 2005** in Case No. **U-14370**

SCHEDULE GS-S

SEASONAL GENERAL SERVICE

(Continued from Sheet No. 15.00)

Terms of Payment

- A. A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent.
- B. Annual bills are due and payable 21 days from the date of rendition for payment in full.
- C. The annual prepayment shall be the minimum charge.

Tax Adjustment

- A. Bills shall be increased or decreased, within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to recognize such special charges and thereby prevent other member-consumers from being compelled to share such local increases or decreases.
- B. Bills shall be adjusted to reflect any new, increased, or decreased specific tax or excise imposed by any governmental authority which impacts the Cooperative's cost of providing electric service.

Michigan State Sales Tax

Michigan State Sales Tax shall be added on all bills, where applicable.

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BY
ORDER U-14370

REMOVED BY RL
DATE 11-22-05

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



SCHEDULE IR

IRRIGATION SERVICE

Availability

Available for irrigation use where the connected load is 25 horsepower or greater. Service under this rate is limited to April **through** October of each year. In the event that the service is used outside this period, billing will be under the Large Power Rate (LP). **This schedule is not available for Retail Access Service.**

Type of Service

Alternating current, 60 hertz, single-phase or three-phase, at available secondary voltages. **Phase converters rated greater that 15 Horsepower will not be allowed.**

Annual Rate

Prepaid Annual Availability Charge: \$250.00/yr.

Seasonal Demand Charge \$ 37.50 kW/season
Seasonal Load Management Credit \$ 27.00 kW/season
Energy Charge \$ 0.0400/kWh

Annual Minimum Charge

The Annual Minimum Charge shall be the Prepaid Annual Availability charge plus the Seasonal Demand Charge, if applicable. The Prepaid Annual Service charge shall be assessed if the service is energized for the irrigation season. The Seasonal Demand charge shall apply if operations of the irrigation system during the season creates a measurable demand. The annual minimum charge may be increased in accordance with the Cooperative's rules and regulations in Section II, Part C, 3, in those cases in which a larger than average investment is necessary to serve an account under this schedule.

Power Supply Cost Recovery

This rate is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet No. 10.00.

CANCELLED
BY
ORDER U-14712-R

REMOVED BY NAP
DATE 07-19-07

Continued on Sheet No. 16.01

Effective for Service Rendered on and after **October 19, 2005**Issued under the authority of M.P.S.C.

Michigan Public Service

Commission

November 22, 2005

dated October 18, 2005 in Case No. U-14370

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

SCHEDULE IR

IRRIGATION SERVICE

Availability

Available for irrigation use where the connected load is 25 horsepower or greater. Service under this rate is limited to April to October of each year. In the event that the service is used outside this period, billing will be under the Large Power Rate (LP).

Type of Service

Alternating current, 60 hertz, single-phase or three-phase, at available secondary voltages.

Annual Rate

Prepaid Annual Service Charge Seasonal Demand Charge Seasonal Load Management Credit Energy Charge \$250.00/yr. \$ 14.54/kW/season \$ 11.44/kW/season 4.56¢/kWh

Annual Minimum Charge

The Annual Minimum Charge shall be the Prepaid Annual Service Charge plus the Seasonal Demand Charge, if applicable. The Prepaid Annual Service Charge shall be assessed if the service is energized for the irrigation season. The Seasonal Demand Charge shall apply if operations of the irrigation system during the season creates a measurable demand. The annual minimum charge may be increased in accordance with the Cooperative's rules and regulations in Section II, Part C, 3, in those cases in which a larger than average investment is necessary to serve an account under this schedule.

Power Supply Cost Recovery

This rate is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet No. 10.00.

CANCELLED
BY
ORDER _____U-14370

REMOVED BY _____RL
DATE ____11-22-05

continued to Sheet No. 16.01

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan Effective for service rendered on and after February 10, 2000

Substituted Construction of Superior Su

LARGE POWER

Availability

All members of the Cooperative with a monthly energy usage of 15,000 kWh or more for more than 6 of the previous 12 months are required to be on this rate for all uses. A contract may be required. Service is subject to the Cooperative's established rules and regulations.

Applicability

Alternating current, 60 hertz, single-phase or three-phase, at available secondary voltages.

Type of Service

Three-phase, 60 hertz, at standard secondary voltages. Motors having a rated capacity in excess of ten horsepower must be three-phase unless otherwise specified in writing by the Cooperative.

Monthly Rates

Demand Charge:

\$8.76 per kW

Energy Charge:

3.18¢ per kWh

Billing Demand:

The billing demand shall be the kilowatts (kW) supplied during the 15 minute period of maximum usage in the billing period, but not less than 50 KW. Billing demand will be determined by means of standard demand metering equipment.

Primary Service Discount

A discount of \$0.10/kVa of required transformer capacity shall be applied to the bill when service is taken by the member-consumer at the available primary voltage. If primary metering is used, an

additional discount of 2.0 p

CANCELLED U-14370 ORDER RLREMOVED BY 11-22-05

DATE

Continued to Sheet No. 17.01

Issued: February 10, 2000 Issued by Jon Bellgowan

President/Chief Executive Officer

Cassopolis, Michigan

LARGE POWER

(Continued from Sheet No. 17.00)

Type of Service

Three-phase, 60 hertz, at standard secondary voltages. Motors having a rated capacity in excess of ten horsepower must be three-phase unless otherwise specified in writing by the Cooperative.

Monthly Rates

Distribution Service

Distribution Demand Charge Distribution Billing Capacity

\$2.40 per kW

Variable Distribution Charge:

\$0.0100 per kWh

Power Supply Service (Not Applicable to Retail Access Service)

Demand Charge

Billing Capacity \$6.23 per kW

Energy Charge

\$0.03380 per kWh

Billing Demand:

The billing demand shall be the kilowatts (kW) supplied during the 15 minute period of maximum usage in the billing period, but not less than 50 kW or not more than 199 kW for retail access service. Billing demand will be determined by means of standard demand metering equipment.

Primary Service Discount

A discount of \$0.10/kVa of required transformer capacity shall be applied to the bill when service is taken by the member-consumer at the available primary voltage. If primary metering is used, an additional discount of 2.0 percent shall be applied to the bill.



Continued on Sheet No. 17.02

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for Service Rendered on and after **October 19, 2005**Issued under the authority of M.P.S.C.

dated October 18, 2005 in Case No. U-14370

LARGE POWER

(Continued from Sheet No. 17.00)

Adjustment for Power Factor

The above rate charges are predicated upon the member maintaining a power factor not less than 90 percent lagging. The Cooperative has the right to measure power factor at any time by means of test or permanently installed metering equipment. If the member's average power factor is found to be less than 90 percent lagging, the billing demand shall be increased by the ratio that 90 percent bears to the member's actual power factor. A power factor of less than 70 percent will not be permitted; and the member-consumer will be required to install, at his own expense, such corrective equipment as may be necessary to improve power factor.

Minimum Monthly Charge

The minimum monthly charge under the above rate shall be the billing demand charge except that the minimum charge may be increased as necessary, in accordance with the Cooperative's rules and regulations in Section II, Part C, 3, in those cases in which a larger than average investment is required to serve an account under this schedule.

Power Supply Cost Recovery

This rate schedule is subject to the Cooperative's Power Supply Cost Recovery Clause as set forth on Sheet Nos. 10.00 to 10.01.

Terms of Payment

- A. A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent.
- B. Billings are due 21 days from the date of rendition for payment in full.

CANCELLED
BY
ORDER _____U-14370

REMOVED BY ____ RL
DATE ____11-22-05

Continued to Sheet No. 17.02

Issued: February 10, 2000
Issued by Jon Bellgowan
President/Chief Executive Office
Cassopolis, Michigan



LARGE POWER

(Continued from Sheet No. 17.01)

Tax Adjustment

- A. Bills shall be increased or decreased, within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to recognize such special charges and thereby prevent other member-consumers from being compelled to share such local increases or decreases.
- B. Bills shall be adjusted to reflect any new, increased, or decreased specific tax or excise imposed by any governmental authority which impacts the Cooperative's cost of providing electric service.

Michigan State Sales Tax

Michigan State Sales Tax shall be added on all bills, where applicable.

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BY
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DATE 11-22-05

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



LARGE POWER (OVER 200 KW)

(Continued from Sheet No. 17.04)

Type of Service

Three-phase, 60 hertz, at standard secondary voltages. Motors having a rated capacity in excess of ten horsepower must be three-phase unless otherwise specified in writing by the Cooperative.

Monthly Rates

Distribution Service

Distribution Demand Charge Distribution Billing Capacity

\$2.70 per kW

Variable Distribution Charge:

\$0.00500 per kWh

Power Supply Service (Not Applicable to Retail Access Service)

Demand Charge

Billing Capacity

\$7.47 per kW

Energy Charge

\$0.03380 per kWh

Billing Demand:

The billing demand shall be the kilowatts (kW) supplied during the 15 minute period of maximum usage in the billing period, but not less than 200 kW. Billing demand will be determined by means of standard demand metering equipment.

Primary Service Discount

A discount of \$0.10/kVa of required transformer capacity shall be applied to the bill when service is taken by the member-consumer at the available primary voltage. If primary metering is used, an additional discount of 2.0 percent shall be applied to the bill.



CANCELLED
BY U-14712-R
ORDER ______ VAP

REMOVED BY ______ NAP
DATE ______ 07-19-07

Continued on Sheet No. 17.06

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for Service Rendered on and after **October 19, 2005**Issued under the authority of M.P.S.C.

dated October 18, 2005 in Case No. U-14370

LARGE POWER PRIMARY SERVICE

Availability

Available to members of the Cooperative with a demand of 1,000 kW or greater who are served at primary voltage. A contract is required. Service is subject to the Cooperative's established rules and regulation.

Type of Service

Alternating, 60 hertz, three-phase, at voltages determined by the Cooperative.

Service Options

Service may be provided under two options. In instances where the delivery point is located 1,000 feet or less from the distribution substation, service shall be considered to be provided directly from the distribution substation. In instances where the delivery point is located further than 1000 feet from the distribution substation, service shall be considered to be provided from a distribution primary line.

Monthly Rates

All rates assume service directly from a distribution substation. For member-consumers served from an existing three-phase primary line, add \$1.87 per kW.

Demand Charge:

\$14.40 per kW

Energy Charge:

1.239¢ per kWh

Billing Demand

The billing demand shall be the kilowatts (kW) supplied during the 15 minute period of maximum usage in the billing period.

CANCELLED
BY
ORDER U-14370

REMOVED BY RL
DATE 11-22-05

Continued to Sheet No. 18.01

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



SCHEDULE LPPS

LARGE POWER PRIMARY SERVICE

(Continued from Sheet No. 18.00)

Service Options

Service may be provided under two options. In instances where the delivery point is located 1,000 feet or less from the distribution substation, service shall be considered to be provided directly from the distribution substation. In instances where the delivery point is located further than 1000 feet from the distribution substation, service shall be considered to be provided from a distribution primary line.

Monthly Rates

Distribution Service

Monthly Availability Charge \$75.00 per month

Demand Charge:

Distribution Billing Capacity \$ 2.70 per kW

For service from an existing three

phase primary lines add: \$2.80 per kW Variable Distribution Charge \$0.00675 per kWh

<u>Power Supply Service</u> (Not Applicable to Retail Access Service)

Demand Charge

Billing Capacity \$9.78 per kW

Energy Charge \$0.03380 per kWh

Billing Demand

The billing demand shall be the kilowatts (kW) supplied during the 15 minute period of maximum usage in the billing period.



Continued on Sheet No. 18.02

CANCELLED
BY
ORDER _____ U-14712-R

REMOVED BY _____ NAP
DATE _____ 07-19-07

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer
Cassopolis, Michigan

Effective for Service Rendered on and after **October 19, 2005**

Issued under the authority of M.P.S.C.

dated October 18, 2005 in Case No. U-14370

SCHEDULE LPPS

LARGE POWER PRIMARY SERVICE

(Continued from Sheet No. 18.00)

Economic Development Credit

In order to encourage the development of new industrial load in the Cooperative's service area, a reduction shall be made to the above during the first three years for bonafide new load development as follows:

Billing Months	Percent
In Contract Term	<u>Reduction</u>
1st through 12th	9%
13th through 24th	6%
25th through 36th	3%
Thereafter	0%

Power Factor

The above rate charges are predicated upon the member-consumer maintaining a power factor not less than 95 percent lagging. The Cooperative has the right to measure power factor at any time by means of test or permanently installed metering equipment. If the member-consumer's average power factor is found to be less than 95 percent lagging, the billing demand will be increased by the ratio that 95 percent bears to the member-consumer's actual power factor. A power factor of less than 70 percent will not be permitted; and the member-consumer will be required to install, at its own expense, such corrective equipment as may be necessary to improve power factor.

Minimum Charge

The minimum monthly charge under the above rate shall be the demand charge, except that the minimum charge may be increased as necessary, in accordance with the Cooperative's rules and regulations Section II, Part C, 3, in those cases in which a larger than average investment is required to serve an account under this schedule. By contract, an alternative minimum charge provision may be adopted where circumstances require.

Power Supply Cost Recovery

This rate schedule is subject to the Cooperative's Power on Sheet Nos. 10.00 to 10.01.

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



Effective for service rendered on and after February 10, 2000
Issued under the authority of M.P.S.C. dated February 9, 2000 in Case No. U-12094

SCHEDULE LPPS

LARGE POWER PRIMARY SERVICE

(Continued from Sheet No. 18.01)

Terms of Payment

- A. A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent.
- B. Billings are due 21 days from the date of rendition for payment in full.

Tax Adjustment

- A. Bills shall be increased or decreased, within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to recognize such special charges and thereby prevent other member-consumers from being compelled to share such local increases or decreases.
- B. Bills shall be adjusted to reflect any new, increased, or decreased specific tax or excise imposed by any governmental authority which impacts the Cooperative's cost of providing electric service.

Michigan State Sales Tax

Michigan State Sales Tax shall be added on all bills, where applicable.

CANCELLED
BY
ORDER U-14370

REMOVED BY RL
DATE 11-22-05

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



Effective for service rendered on and after February 10, 2000 Issued under the authority of M.P.S.C. dated February 9, 2000 in Case No. U-12094

SCHEDULE OL

OUTDOOR LIGHTING SERVICE

Availability

Available to all member-consumers of the Cooperative for outdoor protective lighting service on premises on which the member is already taking service from the Cooperative under another rate schedule. Also available to municipalities, political subdivisions, and others for street lighting service with the condition that said municipalities, etc., become member-consumers of the Cooperative. Service is subject to the Cooperative's established rules and regulations.

Hours of Service

Dusk to dawn, controlled by photo-sensitive devices, every night and all night approximately 4,200 hours per year.

Type of Service

Multiple lighting from secondary or service lines. The Cooperative will supply the energy and will own, operate, and maintain the lighting fixtures. Burned out lamps must be reported by the member-consumer, and the Cooperative will undertake to replace the lamps as soon as possible during regular working hours. Broken lamps or damage to fixtures by accident or vandalism will be replaced at the member-consumer's expense.

Monthly Rate

	Charge Per Month	Per Fixture
	<u>Metered</u>	<u>Unmetered</u>
*100 watt high pressure sodium lamp -	\$3.80	\$7.10
*150 watt high pressure sodium lamp -	\$4.80	\$8.40
*250 watt high pressure sodium lamp -	\$5.80	\$11.30
*400 watt high pressure sodium lamp -	\$9.80	\$18.10
*1000 watt high pressure sodium lamp -	\$15.80	\$36.00
175 watt mercury vapor lamp -	\$3.80	\$7.40
250 watt mercury vapor lamp -	\$5.80	\$11.30
400 watt mercury vapor lamp -	\$9.80	\$18.10

^{*} Sodium lights are only available for street and public lighting.

CANCELLED
BY U-14712-R
ORDER ______ NAP

REMOVED BY _____ NAP
DATE ______ 07-19-07

Continued on Sheet No. 19.01

Issued: **November 16, 2005**Issued by Robert L. Hance
President/Chief Executive Officer

Effective for Service Rendered on and after

October 19, 2005

Issued under the authority of M.P.S.C.

dated **October 18, 2005** in Case No. **U-14370**

Cassopolis, Michigan

Michigan Public Service
Commission

November 22, 2005

Filed

SCHEDULE OL

OUTDOOR LIGHTING SERVICE

Availability

Available to all member-consumers of the Cooperative for outdoor protective lighting service on premises on which the member is already taking service from the Cooperative under another rate schedule. Also available to municipalities, political subdivisions, and others for street lighting service with the condition that said municipalities, etc., become member-consumers of the Cooperative. Service is subject to the Cooperative's established rules and regulations.

Hours of Service

Dusk to dawn, controlled by photo-sensitive devices, every night and all night approximately 4,200 hours per year.

Type of Service

Multiple lighting from secondary or service lines. The Cooperative will supply the energy and will own, operate, and maintain the lighting fixtures. Burned out lamps must be reported by the member-consumer, and the Cooperative will undertake to replace the lamps as soon as possible during regular working hours. Broken lamps or damage to fixtures by accident or vandalism will be replaced at the member-consumer's expense.

Monthly Rate

*100 watt high pressure sodium lamp - *150 watt high pressure sodium lamp - *250 watt high pressure sodium lamp - *400 watt high pressure sodium lamp - *1000 watt high pressure sodium lamp - 175 watt mercury vapor lam	\$3.57 \$4.55 \$5.54 \$9.01 \$14.95	\$6.54 \$7.52 \$10.00 \$15.94 \$30.79 \$6.54
250 watt mercury vapor lam 400 watt mercury vapor lam * Sodium lights are on CANCELLED BY ORDER U-14370	\$5.54 \$9.01 ghting.	\$10.00 \$15.94 nued to Sheet No. 19.01

Issued: February 10, 2000 Issued by Jon Bellgowan President/Chief Executive Officer Cassopolis, Michigan



Effective for service rendered on and after February 10, 2000 Issued under the authority of M.P.S.C. dated February 9, 2000 in Case No. U-12094

SCHEDULE LPRAS

LARGE POWER RETAIL ACCESS SERVICE

Availability

Subject to the Rules and Regulations of the Cooperative and its *Retail Access Service Tariff*, this schedule is available for multi-phase service to Member-Consumers of the Cooperative for delivery of power from the Point of Distribution Receipt to the Point of Distribution Delivery. Service under this rate is subject to the following conditions:

- 1. The Member-Consumer must have a Maximum Demand greater than 1,000 kW.
- 2. The Member-Consumer must enter a Retail Access Service Agreement with the Cooperative.
- 3. The transmission of power to the Distribution Point of Receipt and all related costs shall be the responsibility of the Member-Consumer and/or Alternative Electric Supplier (AES).
- 4. The Member-Consumer must agree to purchase any default energy delivered pursuant to Schedule RASS Retail Access Standby Service.

Type of Service

Service under this rate shall be multi-phase, 60 hertz, at standard primary voltages of the Cooperative.

Service at primary voltage is rendered when the Cooperative delivers power at standard distribution system voltages and the Member-Consumer provides, installs and maintains all necessary transforming, controlling and protective equipment. All other service is secondary voltage.

Metering Requirement:

The load under this tariff shall be separately metered by Interval Demand Meters. The Cooperative shall furnish, install, maintain and own such metering equipment.

Subject to the terms of the *Retail Access Service Tariff*, the Member-Consumer shall be responsible for any associated communication system such as a telephone line, other related equipment and any related monthly fees.

Monthly Rate

EMONED BY

Each Member-Consumer shall purchase Distribution Delivery Service at the following rates:

Issued: December 11, 2002

By: Robert Hance
President and Chief Executive Office Commission

APR 3 0 2003

Effective for all Open Access Service rendered
On and After December 6, 2002
Issued under the authority of M.P.S.C. order
Dated December 6, 2002 in Case No. U-12657

SCHEDULE LPRAS

LARGE POWER RETAIL ACCESS SERVICE

Demand Charge

For Service at Secondary Voltages	\$9.25 per Billing kW
For Service at Primary Voltages	\$8.90 per Billing kW
If the service location is located within 1,000 feet of a D applicable demand charge shall be	•

Determination of Billing Demand.

The Billing Demand shall be the greater of the maximum kilowatt (kW) demand established by the Member-Consumer for any period of fifteen (15) consecutive minutes during the month for which billing is rendered, as indicated or recorded by the demand meter or 1,000 kW. The Cooperative reserves the right to make special determination of the billing demand and/or minimum charge should circumstances require.

Determination of Billing Energy

The Billing energy shall be the total kilowatt-hours (kWh) used by the Member-Consumer during the month for which billing is rendered.

Line Loss Responsibility

The Member-Consumer's AES is responsible for providing losses associated with the distribution of power from the Distribution Point of Receipt to the Distribution Point of Delivery. The following loss adjustment factors shall be applied to the Member-Consumer's metered usage to determine the Demand and Energy that must be received by the Cooperative for delivery to the Member-Consumer.

Delivery Type
Secondary Service
Primary Substation Service

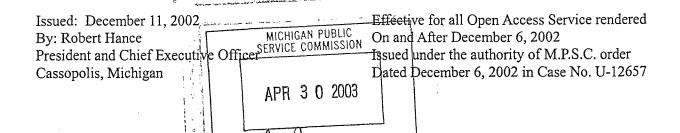
Primary Substation Service

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Multiplier
107.0 %
103.4 %
101.0 %

Minimum Charge

The Minimum Charge shall be as specified in the Retail Access Service Agreement. If the Agreement does not specify a Minimum Charge, then the Minimum Charge shall be the sum of the Monthly Service Charge and Demand Charge.



SCHEDULE LPRAS

LARGE POWER RETAIL ACCESS SERVICE

Terms of Payment

- 1. Monthly bills for Distribution Delivery Service rendered by the Cooperative are due and payable on or before the due date listed on the bill.
- 2. The above rates are net. A one-time late payment charge of two (2%) percent of the unpaid balance, excluding sales tax, will be assessed on any bill for Distribution Delivery Service not paid by the due date.
- 3. The Cooperative will not collect any monies on behalf of any AES, retailer or other third party without a written agreement between the Cooperative, the Member-Consumer and the third party.

Third Party Disputes

The Cooperative will not intervene mediate or participate in contractual disputes between the Member-Consumer and its AES or other third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member-Consumer and any third party.

Tax Adjustment

- Bills shall be increased or decreased within the limits of political subdivisions which levy
 special taxes, license fees or rentals against the Cooperative's property, or its operations,
 or the production and/or sale of electric energy, to offset such special charges and thereby
 prevent other Member-Consumers from being compelled to share such local increases or
 decreases.
- 2. Bills shall be adjusted to offset any new, increased or decreased specific tax or excise imposed by any governmental authority, which increases or decreases the Cooperative's cost of providing electric service.

CANCELLED BY 14185
ORDER BY 14185
REMOVED BY 185
DATE 4-8-05

Issued: December 11, 2002

By: Robert Hance
President and Chief Executive Officer MICHIGAN PUBLIC Cassopolis, Michigan

APR 3 0 2003

Effective for all Open Access Service rendered On and After December 6, 2002

Issued under the authority of M.P.S.C. order Dated December 6, 2002 in Case No. U-12657

SCHEDULE RASS RETAIL ACCESS STANDBY SERVICE

Availability

This schedule is available on a best efforts basis only to Member-Consumers of the Cooperative receiving service under its Large Power Service Rate-Choice (Schedule LP-C) and Large Power Primary Service Rate-Choice (Schedule LPPS-C). This is in addition to the Member-Consumer's applicable Choice tariff.

Nature of Service

Service under this schedule is only available on a best efforts basis to the Member-Consumer when an Alternative Electric Supplier (AES) has ceased service to the Member-Consumer. The Member-Consumer may arrange to return to Full Requirements Service by following the procedures detailed in the Cooperative's *Retail Access Service Tariff*, subject to the terms and conditions set forth in said tariff.

Standby Service under this schedule does not include net under- or over- deliveries of Energy that result when Energy is delivered on behalf of a Member-Consumer but deviates from the Member-Consumer's scheduled Energy requirements plus applicable provisions for line losses. Any change in the Member-Consumer's Energy schedule must be reported to the Transmission Service Provider according to the provisions in the applicable Open Access Transmission Tariff (OATT). These charges represent Schedule 4 ancillary services and will be summarized each month with payment to the Member-Consumer or due from the Member-Consumer per the calculation.

Charges for Service

The charges for this service shall be equal to the Cooperative's out-of-pocket cost of standby power delivered to the Member-Consumer, plus a service fee of one-cent (\$0.01) per kWh delivered to the Member-Consumer.

The Cooperative's out-of-pocket cost shall be equal to the amount it is billed by its wholesale supplied for Standby Samina delivered to the Member-Consumer.

CANCELLED
BY
ORDER U-14370

REMOVED BY RL
11-22-05

(Continued on Sheet No. 22.01)

Filed 9x 6

Issued: March 24, 2005 By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Effective for all Open Access Service rendered On and After May 25, 2005 Issued under the Authority of M.P.S.C. order Dated 2/24/05 in Case No. U-14185

SCHEDULE RASS

RETAIL ACCESS STANDBY SERVICE

Availability

This schedule is available on a best efforts basis only to Member-Consumers of the Cooperative receiving service under Schedule LPRAS – Large Power Retail Access Service.

Nature of Service

Service under this schedule is only available on a best efforts basis to the Member-Consumer when an Alternative Electric Supplier (AES) has ceased service to the Member-Consumer. The Member-Consumer may arrange to return to Full Requirements Service by following the procedures detailed in the Cooperative's *Retail Access Service Tariff*, subject to the terms and conditions set forth in said tariff.

Standby Service under this schedule does not include net under- or over- deliveries of Energy that result when Energy is delivered on behalf of a Member-Consumer but deviates from the Member-Consumer's scheduled Energy requirements plus applicable provisions for line losses. Any change in the Member-Consumer's Energy schedule must be reported to the Transmission Service Provider according to the provisions in the applicable Open Access Transmission Tariff (OATT). These charges represent Schedule 4 ancillary services and will be summarized each month with payment to the Member-Consumer or due from the Member-Consumer per the calculation.

Charges for Service

The charges for this service shall be equal to the Cooperative's out-of-pocket cost of standby power delivered to the Member-Consumer, plus a service fee of one-cent (\$0.01) per kWh delivered to the Member-Consumer.

The Cooperative's out-of-pocket cost shall be equal to the amount it is billed by its wholesale supplier for Standby Service delivered to the Member-Consumer. Pursuant to the applicable wholesale rate, for each hour in which Standby Service is delivered, the cost is determined by multiplying the kW delivered during the hour times the wholesale supplier's incremental cost of power during the same hour.

Terms of Payment

- 1. Monthly bills for Standby Service rendered by the Cooperative are due and payable on or before the due date listed on the bill.
- 2. The above rates are net. A one-time late payment charge of two (2%) percent of the unpaid balance, excluding sales tax, will be assessed on any bill for Standby Service not paid by the due date.

Issued: December 11, 2002

By: Robert Hance

President and Chief Executive Officer HIGAN PUBLIC
Cassopolis, Michigan

SERVICE COMMISSION

Issued under the authority of M.P.S.C. Order
Dated December 6, 2002 in Case No. U-12657

APR 3 0 2003

CANCELLED BY
ORDER GALLES
REMOVED BY JKB

SCHEDULE RASS RETAIL ACCESS STANDBY SERVICE

(Continued from Sheet No. 22.00)

Terms of Payment

- 1. Monthly bills for Standby Service rendered by the Cooperative are due and payable on or before the due date listed on the bill.
- 2. The above rates are net. A one-time late payment charge of two (2%) percent of the unpaid balance, excluding sales tax, will be assessed on any bill for Standby Service not paid by the due date
- 3. The Cooperative will not collect any monies on behalf of any AES, retailer or other third party without a written agreement between the Cooperative, the Member-Consumer and the third party.

Third Party Disputes

The Cooperative has no obligation or duty to intervene, mediate or participate in contractual disputes between the Member Consumer and its AES Supplier or third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member Consumer and any third party.

Tax Adjustment

- Bills shall be increased or decreased within the limits of political subdivisions which levy
 special taxes, license fees or rentals against the Cooperative's property, or its operations,
 or the production and/or sale of electric energy, to offset such special charges and thereby
 prevent other Member-Consumers from being compelled to share such local increases or
 decreases.
- 2. Bills shall be adjusted to offset any new, increased or decreased specific tax or excise imposed by any governmental authority, which increases or decreases the Cooperative's cost of providing electric service.

CANCELLED	ı
BY ORDER	U-14370
REMOVED B	y RL
DATE	11-22-05

April 8, 2005

Issued: March 24, 2005

By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

Effective for all Open Access Service rendered On and After May 25, 2005
Issued under the Authority of M.P.S.C. order

Dated 2/24/05 in Case No. U-14185

SCHEDULE RASS

RETAIL ACCESS STANDBY SERVICE

3. The Cooperative will not collect any monies on behalf of any AES, retailer or other third party without a written agreement between the Cooperative, the Member-Consumer and the third party.

Third Party Disputes

The Cooperative will not intervene, mediate or participate in contractual disputes between the Member-Consumer and its AES or other third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member-Consumer and any third party.

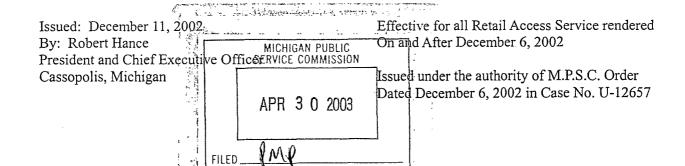
Tax Adjustment

- 1. Bills shall be increased or decreased within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to offset such special charges and thereby prevent other Member-Consumers from being compelled to share such local increases or decreases.
- 2. Bills shall be adjusted to offset any new, increased or decreased specific tax or excise imposed by any governmental authority, which increases or decreases the Cooperative's cost of providing electric service.

CANCELLED BY 4185
ORDER JKB

REMOVED BY JKB

DATE 4-8-05



1.0 INTRODUCTION AND DEFINITIONS

This tariff expresses the terms and conditions associated with Retail Access Service and provides information regarding the roles of the various market participants. This tariff includes the following sections:

Introduction and Definitions	Section 1.0
Member-Consumer Section	Section 2.0
Alternative Electric Supplier Section	Section 3.0
Dispute Resolution	Section 4.0
Liability and Exclusions	Section 5.0

When a Member-Consumer participates in Retail Access Service and obtains Generation Services from an Alternative Electric Supplier (AES), the Cooperative will maintain a relationship and interact with the separate participants — including the Member-Consumer, the Transmission Service Provider, and the AES.

1.1 The Member-Consumer Role

The Member-Consumer is the end-user of Power in the State of Michigan who has facilities connected to the Cooperative's Distribution System. Under Retail Access Service, the Member-Consumer will conduct transactions with at least two participants – including the Cooperative and an AES. The Member-Consumer is responsible for choosing an AES. Member-Consumers may receive transmission service directly from the Transmission Service Provider or the AES may make such arrangements as part of its service to the Member-Consumer.

The Cooperative's principal requirement is that the Member-Consumer must be eligible to be taking service under the Cooperative's Schedule LP or Schedule LPPS and have a Maximum Demand of at least 200 kW. An Individual Member-Consumer currently demand metered and who is eligible to be taking service under the Cooperative's Schedules LP or Schedule LPPS may achieve the 200 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each metering point occurring during a single month. All charges or fees specified herein and all related rate schedules apply to aggregated metering points on an

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1.0 INTRODUCTION AND DEFINITIONS

This tariff expresses the terms and conditions associated with Retail Access Service and provides information regarding the roles of the various market participants. This tariff includes the following sections:

Introduction and Definitions	Section 1.0
Member-Consumer Section	Section 2.0
Alternative Electric Supplier Section	Section 3.0
Dispute Resolution	Section 4.0
Liability and Exclusions	Section 5.0

When a Member-Consumer participates in Retail Access Service and obtains Generation Services from an Alternative Electric Supplier (AES), the Cooperative will maintain a relationship and interact with the separate participants — including the Member-Consumer, the Transmission Service Provider, and the AES.

1.1 The Member-Consumer Role

The Member-Consumer is the end-user of Power in the State of Michigan who has facilities connected to the Cooperative's Distribution System. Under Retail Access Service, the Member-Consumer will conduct transactions with at least two participants — including the Cooperative and an AES. The Member-Consumer is responsible for choosing an AES. Member-Consumers may receive transmission service directly from the Transmission Service Provider or the AES may make such arrangements as part of its service to the Member-Consumer.

The Cooperative's principal requirement is that the Member-Consumer must already be connected to the Cooperative's Distribution System or meet the requirements for a new Member-Consumer connecting to the Cooperative's Distribution System as defined in the Cooperative's applicable tariffs and service rules. The Member-Consumer must have a Maximum Demand of 1,000 kW or more at each Distribution Point of Lelivery.

The Member-Consumer is ultimately responsible for the purchase and delivery of power to the Cooperative's distribution system that is sufficient to meet the Member-Consumer's electrical requirements for each hour of each day. If for any reason, including but not limited to the failure or default of the AES, the failure of its generation resources and/or transmission system constraints, power delivered to a retail open access Member-Consumer by the Cooperative then the Member-Consumer shall purchase said power from the Cooperative pursuant to the Default Service provisions of this tariff.

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The Member-Consumer is ultimately responsible for the purchase and delivery of power to the Cooperative's distribution system that is sufficient to meet the Member-Consumer's electrical requirements for each hour of each day. If for any reason, including but not limited to the failure or default of the AES, the failure of its generation resources and/or transmission system constraints, power is delivered to a retail open access Member-Consumer by the Cooperative then the Member-Consumer shall purchase said power from the Cooperative pursuant to the Default Service provisions of this tariff.

1.2 The Alternative Electric Supplier Role

An Alternative Electric Supplier (AES) is a Person that has been licensed by the Michigan Public Service Commission to sell electric generation service to retail Consumers in this state. The AES takes title to Power and sells Power in Michigan's retail electric market.

An AES makes necessary arrangements to provide Power to Member-Consumers, assembles products and/or services, and sells the products and/or services to Member-Consumers. The AES must meet all applicable statutory and regulatory requirements of Michigan and federal law.

Market participation responsibilities of the AES or Member-Consumer include: scheduling energy, obtaining and paying for transmission and ancillary services (including energy imbalance charges), and payment or provision of energy for losses incurred on the Transmission System and the Distribution System to deliver Power. The AES is responsible for assuring power supply, arranging deliveries to the Cooperative's Distribution System, and managing its own retail sales.

1.3 Transmission Service Provider Role

The Transmission Service Provider delivers electrical energy to the Cooperative's distribution system. To obtain retail access service, the Member-Consumer or the AES on behalf of the Member-Consumer must arrange for transmission service from the Transmission Service Provider. The Transmission Service Provider provides services to transmission consumers, whether an AES or a Member-Consumer as defined herein, pursuant to its Open Access Transmission Tariff (OATT) rules and regulations as approved by the Federal Energy Regulatory Commission or pursuant to a Transmission Tariff approved by another appropriate regulatory authority.

(Continued on Sheet No. 23.02)

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1.2 The Alternative Electric Supplier Role

An Alternative Electric Supplier (AES) is a Person that has been licensed to sell electric generation service to retail Consumers in this state. AESs take title to Power and sell Power in Michigan's retail electric market.

An AES makes necessary arrangements to provide Power to Member-Consumers, assembles products and/or services, and sells the products and/or services to Member-Consumers. AESs must meet all applicable statutory and regulatory requirements of Michigan and federal law.

Market participation responsibilities of the AES or Member-Consumer include: scheduling energy, obtaining and paying for transmission and ancillary services (including energy imbalance charges), and payment or provision of energy for losses incurred on the Transmission System and the Distribution System to deliver Power. The AES is responsible for assuring power supply, arranging deliveries to the Cooperative's Distribution System, and managing its own retail sales.

1.3 Transmission Service Provider Role

The Transmission Service Provider delivers electrical energy to the Cooperative's distribution system. To obtain retail access service, the Member-Consumer or the AES on behalf of the Member-Consumer must arrange for transmission service from the Transmission Service Provider. The Transmission Service Provider provides services to transmission Consumers, whether an AES or a Member-Consumer as defined herein, pursuant to its Open Access Transmission Tariff (OATT) rules and regulations as approved by the Federal Energy Regulatory Commission or pursuant to a Transmission Tariff approved by another appropriate regulatory authority.

1.4 Cooperative Role

The Cooperative provides facilities and related services for the distribution of electricity and is the Member-Consumer's primary contact for electric service. Under Retail Access, the Cooperative arranges for the physical connection of the Member-Consumer's facilities to the Distribution system and provides system maintenance, outage restoration, metering equipment, meter data processing, bill processing for distribution services and other Consumer support services.

The Cooperative's Generation Services (Default Service and Full Requirements Service) offered herein are supplied by purchases for resale from the Cooperative's wholesale power supplier. Such purchases are made pursuant to tariffs that are established by the wholesale power supplier and approved by the Federal Energy Regulatory Commission or other appropriate regulatory authority.

1.5 Definitions

"Alternative Electric Supplier" or "AES" means a Person properly licensed by the Commission to sell electric Generation Service to retail Consumers in the state of Michigan. AES does not include a Person who physically delivers electricity from the AES directly to retail Consumers in Michigan.

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1.4 Cooperative Role

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The Cooperative's Generation Services (Default Service and Full Requirements Service) offered herein are supplied by purchases for resale from the Cooperative's wholesale power supplier. Such purchases are made pursuant to tariffs that are established by the wholesale power supplier and approved by the Federal Energy Regulatory Commission or other appropriate regulatory authority.

1.5 Definitions

"Aggregate" or "Aggregation" means to combine or the combination of multiple metering points serving an individual Member-Consumer for the purpose of qualifying for Retail Access Service.

"Alternative Electric Supplier" or "AES" means a Person properly licensed by the Michigan Public Service Commission to sell electric Generation Service to retail Consumers in the state of Michigan. AES does not include a Person who physically delivers electricity from the AES directly to retail Consumers in Michigan.

"Commission" means the Michigan Public Service Commission.

"Cooperative" means Midwest Energy Cooperative or its agent.

"Default Service" means Generation Service provided by the Cooperative. Default Service shall be purchased under the rates, terms, and conditions in the applicable Retail Access Standby Service tariff approved by the Commission.

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- "Commission" means the Michigan Public Service Commission.
- "Cooperative" means Midwest Energy Cooperative or its agent.
- "Default Service" means Generation Service provided by the Cooperative. Default Service shall be purchased under the rates, terms, and conditions in the applicable Retail Access Standby Service tariff approved by the Commission.
- "Demand" means the amount of Power required to meet the Member-Consumer's load averaged over any designated interval of time, expressed in kilowatts or megawatts.
- "Distribution Point of Delivery" means the point of interconnection between the Cooperative's Distribution System and the Member-Consumer's service Location.
- "Distribution Point of Receipt" means the point of interconnection between the Cooperative's Distribution System and the Transmission System or other facilities where electric Energy is received for delivery to a Member-Consumer.
- "Distribution System" means facilities operated by the Cooperative for the purpose of distributing electric power within the Cooperative's electric service territory, which are subject to the jurisdiction of the Commission.
- "Drop Request" means a request by an AES to terminate Generation Service to a Member-Consumer.
- "Drop Response" means a response sent by the Cooperative to an AES which submitted a Drop Request that confirms the requested Member-Consumer drop as pending and provides certain Member-Consumer information or, if the Drop Request is denied, provides a reason or invalidation code explaining why the request was denied.
- "Energy" refers to "electrical energy." Energy is usually measured in kilowatt-hours (kWh) or megawatt-hours (MWh).
- "Full Requirements Service" means the provision of retail Regulated Electric Service including generation, transmission, distribution, and ancillary services all provided by the Cooperative.
- "Generation Service" means the provision of electric Power and related ancillary services.
- "Interval Demand Meter" means a meter capable of measuring and recording kW demands and kVAR demands on a sub-hour time interval and hourly integrated basis and measuring energy in kWh on a cumulative basis.

"Load" means any end-use device drawing energy from the electric system.

**Lacation" means each Member-Consumer facility, whether owned or leased, where power is delivered by the Cooperative.

"Maximum Demand" (also known as "Peak Demand") means the highest 15-minute integrated demand dreated during the current and previous 11 billing months at each voltage level, whether the Member-Consumer received service under this tariff or another Cooperative retail tariff. For Member-Consumers that do not have an Interval Demand Meter installed, the Cooperative will determine the Maximum Demand utilizing the average load factor of the rate class of the Member-Consumer.

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"Demand" means the amount of Power required to meet the Member-Consumer's load averaged over a designated interval of time, expressed in kilowatts or megawatts.

"Distribution Point of Delivery" means the point of interconnection between the Cooperative's Distribution System and the Member-Consumer's service Location.

"Distribution Point of Receipt" means the point of interconnection between the Cooperative's Distribution System and the Transmission System or other facilities where electric Energy is received for delivery to a Member-Consumer.

"Distribution Service" means the provision of retail Regulated Electric Service including delivery of Generation over the Distribution System, and ancillary services all provided by the Cooperative pursuant to its rates for Retail Access Service.

"Distribution System" means facilities operated by the Cooperative for the purpose of distributing electric power within the Cooperative's electric service territory, which are subject to the jurisdiction of the Commission.

"Drop Request" means a request by an AES to terminate Generation Service to a Member-Consumer.

"Drop Response" means a response sent by the Cooperative to an AES which submitted a Drop Request that confirms the requested Member-Consumer drop as pending and provides certain Member-Consumer information or, if the Drop Request is denied, provides a reason or invalidation code explaining why the request was denied.

"Energy" refers to "electrical energy." Energy is usually measured in kilowatt-hours (kWh) or megawatt-hours (MWh).

"Full Requirements Service" means the provision of retail Regulated Electric Service including generation, transmission, distribution, and ancillary services all provided by the Cooperative

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"Member-Consumer" means, for purposes of Retail Access Service, a Person with electrical load facilities connected to the Cooperative's Distribution System and to whom Power is delivered to its Location pursuant to this tariff. All Member-Consumers, regardless of the voltage level of the service, are considered to be connected to the Cooperative's Distribution System.

"Open Access Transmission Tariff (OATT)" means Open Access Transmission Tariff of a Person owning or controlling the Transmission System, on file with the Federal Energy Regulatory Commission, as may be amended from time to time.

"Person" means an individual, governmental body, corporation, partnership, association, or other legal entity.

"Power" means a combination of the electric Demand and Energy requirements of the Member-Consumer.

"Retail Access Service" means the service offered by the Cooperative under applicable laws, regulations, tariffs and agreements, which allows the Member-Consumer to purchase Generation Service from a licensed AES, with Power delivered through the Cooperative's Distribution System.

"Regulated Electric Service" means the services offered by the Cooperative under terms and conditions approved by the Commission.

"Relevant Market" means either the Upper Peninsula or the Lower Peninsula of this state.

"Slamming" means the act of changing the Member-Consumer's chosen AES, or changing the Member-Consumer from Full Requirements Service to Generation Service from an AES, without the Member-Consumer's consent.

"Switch" means a Member-Consumer move from one provider of Generation Service to another.

"Switch Date" means the date on which the Member-Consumer is actually assigned to a new Generation Service provider for purposes of Energy supply responsibility.

"Switch Request" means a request by an AES to switch the Member-Consumer from the Cooperative or another AES to the requesting AES, for Generation Service.

"Switch Response" means a response sent by the Cooperative to an AES which submitted a Switch Request that confirms the requested Member-Consumer switch as pending and provides certain Member-Consumer information or, if the Switch Request is denied, provides a reason or invalidation code explaining why the request was denied.

"Transition Charge" means a surcharge for the recovery of costs associated with the implementation of Retail Access Service and/or the Cooperative's stranded costs arising from the implementation of Retail Access Service, as determined by the Commission.

"Transmission Service Provider" means a Person that owns, controls and/or operates transmission facilities and provides transmission and related services to the Cooperative including scheduling of power supply resources into the transmission system on behalf of the Cooperative.

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"Generation Service" means the provision of electric Power, transmission, and related ancillary services.

"Interval Demand Meter" means a meter capable of measuring and recording kW demands and kVAR demands on a sub-hour time interval and hourly integrated basis and measuring energy in kWh on a cumulative basis.

"Load" means any end-use device drawing energy from the electric system.

"Location" means each Member-Consumer facility, whether owned or leased, where power is delivered by the Cooperative.

"Maximum Demand" (also known as "Peak Demand") means the highest 15-minute integrated demand created during the current and previous eleven (11) billing months at each voltage level, whether the Member-Consumer received service under this tariff or another Cooperative retail tariff.

"Member-Consumer" means, for purposes of Retail Access Service, a Person with electrical load facilities connected to the Cooperative's Distribution System and to whom Power is delivered to its Location pursuant to this tariff. All Member-Consumers, regardless of the voltage level of the service, are considered to be connected to the Cooperative's Distribution System.

"Open Access Transmission Tariff (OATT)" means Open Access Transmission Tariff of a Person owning or controlling the Transmission System, on file with the Federal Energy Regulatory Commission, as may be amended from time to time.

"Person" means an individual, governmental body, corporation, partnership, association, or other legal entity.

"Power" means a combination of the electric Demand and Energy requirements of the

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MPSC No. 1 - Electric Midwest Energy Cooperative

"Transmission System" means facilities operated by a Person used for transmitting electric Power to the Distribution Point of Receipt, and subject to the jurisdiction of the Federal Energy Regulatory Commission.

"Uniform Data Transaction" means specific technical arrangements for trading information, initiating business requests and executing other common transactions. These arrangements may encompass a number of electronic media and use specified transport protocols.

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"Retail Access Service" means the service offered by the Cooperative under applicable laws, regulations, tariffs and agreements, which allows the Member-Consumer to purchase Generation Service from a licensed AES, with Power delivered through the Cooperative's Distribution System.

"Regulated Electric Service" means the services offered by the Cooperative under terms and conditions approved by the Commission.

"Relevant Market" means either the Upper Peninsula or the Lower Peninsula of this state.

"Slamming" means the act of changing the Member-Consumer's chosen AES, or changing the Member-Consumer from Full Requirements Service to Generation Service from an AES, without the Member-Consumer's consent.

"Switch" means a Member-Consumer move from one provider of Generation Service to another.

"Switch Date" means the date on which the Member-Consumer is actually assigned to a new Generation Service provider for purposes of Energy supply responsibility.

"Switch Request" means a request by an AES to switch the Member-Consumer from the Cooperative or another AES to the requesting AES, for Generation Service.

"Switch Response" means a response sent by the Cooperative to an AES which submitted a Switch Request that confirms the requested Member-Consumer switch as pending and provides certain Member-Consumer information or, if the Switch Request is denied, provides a reason or invalidation code explaining why the request was denied.

"Transition Charge" means a surcharge for the recovery of costs associated with the implementation of Retail Access Service and/or the Cooperative's stranded costs arising from the implementation of Retail Access Service, as determined by the Commission.

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2.0 MEMBER-CONSUMER SECTION

2.1 Availability

Retail Access Service is available on and after January 1, 2002 to all existing or new Member-Consumers that meet the terms and conditions of this Retail Access Service tariff and other applicable Cooperative tariffs, subject to contracting with an AES. The Cooperative will begin to accept and process Switch Requests on and after January 1, 2002.

2.2 Eligibility

- 2.2.1 A Member-Consumer's eligibility to take Retail Access Service is subject to the full satisfaction of any terms or conditions imposed by pre-existing contracts with or tariffs of the Cooperative. Member-Consumers must have satisfied any past due amounts for Regulated Electric Service owed to the Cooperative under any other arrangements or provisions for Regulated Electric Service before taking service under this tariff.
- 2.2.2 Any Member-Consumer with a Maximum Demand of 1 megawatt or greater at a single Distribution Point of Delivery is eligible to take service under this tariff.

2.3 Member-Consumer Information

Member-Consumers will be provided their own usage and billing information including interval demand data upon request. No fee shall be charged for the first request per calendar year related to a specific Member-Consumer account. An AES must obtain written authorization from the Member-Consumer before the Cooperative will provide an AES with a Member-Consumer's currently available usage and billing information. Subsequent requests by the Member-Consumer or the AES will require a fee of \$20.00 per account that will be billed to the Member-Consumer.

2.4 Member-Consumer Enrollment and Switching

- 2.4.1 A Member-Consumer will specify only one AES at any given time for the supply of Power to each Member-Consumer account or Member-Consumer Location.
- 2.4.2 A Member-Consumer shall be permitted to change AESs. Assuming all other requirements are met, the changes will become effective at the completion of their normal billing cycle. Member-Consumers will be assessed a fee of \$15.00 per Member-Consumer account for each change beyond one (1) within a calendar year. The change will be submitted to the Cooperative by the Member-Consumer's newly chosen AES as a Switch Request.
- 2.4.3 The AES shall submit to the Cooperative a Switch Request via a Uniform Data Transaction after a required ten (10) day Consumer rescission period.
- 2.4.4 The Cooperative will process one (1) valid Switch Request per Member-Consumer per meter reading cycle. Where multiple Switch Requests for the same Member-Consumer are received during the same meter reading cycle, the Cooperative will process the first valid Switch Request received during a meter read cycle. A Switch Response for each rejected

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"Transmission Service Provider" means a Person that owns, controls and/or operates transmission facilities and provides transmission and related services to the Cooperative including scheduling of power supply resources into the transmission system on behalf of the Cooperative.

"Transmission System" means facilities operated by a Person used for transmitting electric Power to the Distribution Point of Receipt, and subject to the jurisdiction of the Federal Energy Regulatory Commission.

"Uniform Data Transaction" means specific technical arrangements for trading information, initiating business requests and executing other common transactions. These arrangements may encompass a number of electronic media and use specified transport protocols.

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Switch Request will be sent to the appropriate AES via a Uniform Data Transaction within three (3) business days.

The Cooperative will normally validate a Switch Request within three (3) business days of the receipt of the Switch Request and will transmit a Switch Response to the AES. As part of the validation process, the Cooperative shall notify the Member-Consumer in writing that a Switch Request has been received and is being processed.

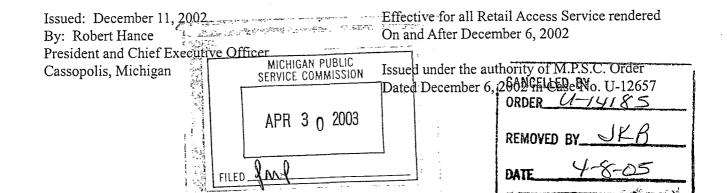
For valid Switch Requests from one AES to another, the Cooperative will at the same time send to the AES currently serving the Member-Consumer, via the appropriate Uniform Data Transaction, notice that the AES's service is to be terminated, including the scheduled Member-Consumer Switch Date. In the event that the Member-Consumer or the new AES cancels the Switch before the Switch Date, the Cooperative will send to the current AES, via appropriate Uniform Data Transaction, notice reinstating the current AES's service unless the current AES has submitted a valid Drop Request.

Cut-off time for the receipt of Switch Requests is eight (8) business days in advance of the Member-Consumer's Switch Date. In the case of errors or omissions in Switch Requests received by the Cooperative, final disposition of exceptions may take up to five (5) business days.

- 2.4.5 Other than in situations where Member-Consumers require new meter installations as part of a Switch, Member-Consumer Switches will be scheduled to take place on the scheduled meter reading date, and will be effective on the actual meter reading date or the date of an estimated meter reading for billing purposes. The Switch Date shall be effective on the next scheduled meter read date that is not less than eight (8) business days after the Switch Request has been confirmed as pending. The AES change shall occur at midnight (00:00) local time at the beginning of the effective date.
- 2.4.6 The Cooperative shall process Drop Requests submitted by AESs in the same manner as it processes Switch Requests, including Member-Consumer notification. AESs shall be subject to the same timing, validation and Uniform Data Transaction requirements for Drop Requests as for Switch Requests. An AES shall inform the Member-Consumer in writing of the submission of a Drop Request.

2.5 Metering

- 2.5.1 Metering equipment for Member-Consumers taking Retail Access Service shall be furnished, installed, read, maintained, and owned by the Cooperative.
- 2.5.2 Member-Consumers shall be required to have an Interval Demand Meter.
- 2.5.3 If a new Interval Demand Meter is required, time and material costs to install it will be assessed to the Member-Consumer.



(Continued from Sheet No. 23.06)

2.0 MEMBER-CONSUMER SECTION

2.1 Availability

Retail Access Service is available to all existing or new Member-Consumers that meet the terms and conditions of this Retail Access Service tariff and other applicable Cooperative tariffs, subject to contracting with an AES.

2.2 Eligibility

- 2.2.1 A Member-Consumer's eligibility to take Retail Access Service is subject to the full satisfaction of any terms or conditions imposed by pre-existing contracts with or tariffs of the Cooperative. Member-Consumers must have satisfied any past due amounts for Regulated Electric Service owed to the Cooperative under any other arrangements or provisions for Regulated Electric Service before taking service under this tariff.
- 2.2.2 An Individual Member-Consumer who is eligible to be taking service under the Cooperative's Schedule LP or LPPS, and having a demand meter with a Maximum Demand of at least 200 kW is eligible to take service under this tariff. An Individual Member-Consumer receiving demand metered service at multiple metering points and who is eligible to be taking service under the Cooperative's Schedule LP or Schedule LPRAS may achieve the 200 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each metering point occurring during a single month. All charges or fees specified herein and all related rate schedules apply to aggregated metering points on an individual account basis.

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- 2.5.4 The Cooperative may require that the meter be read via telephone. In such cases, Member-Consumers will be required to provide a telephone connection for purposes of meter interrogation by the Cooperative. If a Member-Consumer is not able to allow sharing of a telephone connection, the Member-Consumer may be required to obtain a separate telephone connection for such purposes. The Member-Consumer is responsible for assuring the performance of the telephone connection. The Member-Consumer shall be responsible for all costs of the required telephone connection.
- 2.5.5 In cases where a telephone connection used by the Cooperative for meter interrogation is out of service, the Cooperative may retrieve the data manually for a nominal monthly fee of \$40.00 payable by the Member-Consumer. In the event that the telephone connection is out for three consecutive billing months, the Member-Consumer's Retail Access Service may be terminated and the Member-Consumer will be returned to service under the Cooperative's Full Requirements Service tariffs subject to the provisions of Section 2.6, unless said outage is due to non-performance by the telecommunications service provider.
- 2.5.6 Energy consumption and Demand for settlement purposes shall be based on the data from the Interval Demand Meters.
- 2.5.7 Where monthly metered Energy data is not available due to metering errors, malfunctions, or otherwise, the billing quantities will be estimated by the Cooperative using the available historical data and other relevant information for the Member-Consumer.

2.6 Return to Full Requirements Service

- 2.6.1 A Member-Consumer can return to Full Requirements Service by providing the Cooperative written notice of their intent to do so. The Cooperative will return the Member-Consumer to Full Requirements Service following a 60-day notice period. Said notice period commences with the beginning of the Member-Consumer's billing cycle following receipt of the Member-Consumer's written notice of intent to return to Full Requirements Service.
- 2.6.2 A Member-Consumer, having given notice of its intent to return to Full Requirements Service under Section 2.6.1, may choose Cooperative Default Service during the maximum 60-day notice period.
- 2.6.3 A Member-Consumer taking Default Service under the provisions of Section 2.6.2 may switch to another AES as provided in Section 2.4 at any point during the period that they are on Default Service.
- 2.6.4 The AES shall transmit a Member-Consumer Drop Request to the Cooperative via a Uniform Data Transaction when the Member-Consumer requests return to Full Requirements Service or when AES service is not being continued for any reason. The AES shall inform the Member-Consumer of the Drop Request in writing.

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By: Robert Hance

On and After December 6, 2002

President and Chief Executive Officer

Cassopolis, Michigan

MICHIGAN PUBLIC SERVICE COMMISSION

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(Continued from Sheet No. 23.07)

2.3 Member-Consumer Information

Member-Consumers will be provided their own usage and billing information. No fee shall be charged for the first request per calendar year related to a specific Member-Consumer account. An AES must obtain written authorization from the Member-Consumer before the Cooperative will provide an AES with a Member-Consumer's currently available usage and billing information. Subsequent requests by the Member-Consumer or the AES will require a fee of \$30.00 per account that will be billed to the Member-Consumer.

2.4 Member-Consumer Enrollment and Switching

- 2.4.1 A Member-Consumer which switches to an AES cannot return to the Cooperative's Full Requirements Service for two years after the switch to the AES has been effectuated. See Return to Service Provision in Section 2.6.
- 2.4.2 A Member-Consumer will specify only one AES at any given time for the supply of Power to each Member-Consumer account or Member-Consumer Location.
- 2.4.3 A Member-Consumer shall be permitted to change AESs. Assuming all other requirements are met, the changes will become effective at the completion of their normal billing cycle. Member-Consumers will be assessed a fee of \$10.00 per Member-Consumer account for each change beyond one (1) within a calendar year. The change will be submitted to the Cooperative by the Member-Consumer's newly chosen AES as a Switch Request.
- 2.4.4 The AES shall submit to the Cooperative a Switch Request via a Uniform Data Transaction after a required ten (10) day Consumer rescission period.
- 2.4.5 The Cooperative will process one (1) valid Switch Request per Member-Consumer per meter reading cycle. Where multiple Switch Requests for the same Member-Consumer are received during the same meter reading cycle, the Cooperative will process the first valid Switch Request received during a meter read

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S via a Uniform Data Transaction within three (3) business days.

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President and Chief Executive Officer

Cassopolis, Michigan

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Dated 2/24/05 in Case No. U-14185

- 2.6.5 The Cooperative will normally validate a Drop Request within three (3) business days of the receipt of the Drop Request and will transmit a Drop Response to the AES. As part of the validation process, the Cooperative will notify the Member-Consumer in writing that a Drop Request has been received and is being processed.
- 2.6.6 The Switch from AES to Full Requirements Service will be processed on the next meter read date after the AES submits the necessary Drop Request to the Cooperative, provided that the requirements of section 2.6.1 are met. If the requirements of section 2.6.1 are not met, then the Member-Consumer will be switched to Cooperative Default Service until said requirements are met. The Switch shall occur at midnight (00:00) local time at the beginning of the effective date.
- 2.6.7 A Member-Consumer returning to Full Requirements Service must remain on such service for the minimum term stated in the applicable Full Requirements Service tariff, but not less than twelve (12) months.
- 2.6.8 In the event of Slamming from Full Requirements Service, a Member-Consumer who desires to return to Full Requirements Service may do so. The Cooperative will waive the 60-day notice and twelve (12) month minimum term requirements. The Cooperative's Default Service does not apply to such Member-Consumers.
- 2.6.9 In the event a Member-Consumer is dropped by the AES due to the bankruptcy of the AES or upon the AES's complete withdrawal from the Relevant Market, the Member-Consumer may receive Default Service from the Cooperative for not more than three full billing cycles. By the end of that time period, the Member-Consumer must either have a Switch Request completed on their behalf as provided in Section 2.4, or give notice of its intent to return to Full Requirements Service as provided in Section 2.6.1. A Member-Consumer that does not arrange for Generation Service from a different AES or give notice of its intent to return to Full Requirements Service within 3 months shall be disconnected.

2.7 Billing and Payment

2.7.1 The Cooperative will bill the Member-Consumer for Retail Access Service as outlined in section 3.3 of this tariff.

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The Member-Consumer shall pay the Cooperative the amount billed by the Cooperative on or before a due date established by Member-Consumer billing rules approved by the Commission in accordance with the Commission's consumer standards and billing practices, R 460.3901 et seq., as amended, for nonresidential Consumers.

Where incorrect billing results from an error discovered by either the Cooperative, the AES or the Member-Consumer, the error will be corrected and revised bills, as appropriate for the Member-Consumer and/or AES, will be calculated and settled on the next billing period after the error is discovered. Billing errors discovered by the Cooperative shall be adjusted as provided for in the Commission's applicable billing rules.

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President and Chief Executive Officer MICHIGAN PUBLIC Cassopolis, Michigan

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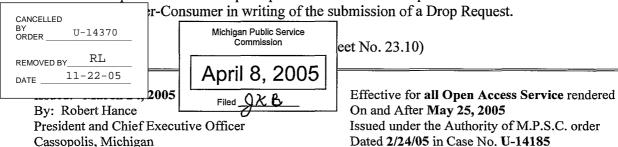
(Continued from Sheet No. 23.08)

The Cooperative will normally validate a Switch Request within three (3) business days of the receipt of the Switch Request and will transmit a Switch Response to the AES. As part of the validation process, the Cooperative shall notify the Member-Consumer in writing that a Switch Request has been received and is being processed.

For valid Switch Requests from one AES to another, the Cooperative will at the same time send to the AES currently serving the Member-Consumer, via the appropriate Uniform Data Transaction, notice that the AES's service is to be terminated, including the scheduled Member-Consumer Switch Date. In the event that the Member-Consumer or the new AES cancels the Switch before the Switch Date, the Cooperative will send to the current AES, via appropriate Uniform Data Transaction, notice reinstating the current AES's service unless the current AES has submitted a valid Drop Request.

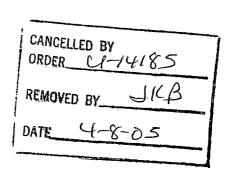
Cut-off time for the receipt of Switch Requests is eight (8) business days in advance of the Member-Consumer's Switch Date. In the case of errors or omissions in Switch Requests received by the Cooperative, final disposition of exceptions may take up to five (5) business days.

- 2.4.6 Other than in situations where Member-Consumers require new meter installations as part of a Switch, Member-Consumer Switches will be scheduled to take place on the scheduled meter reading date, and will be effective on the actual meter reading date or the date of an estimated meter reading for billing purposes. The Switch Date shall be effective on the next scheduled meter read date that is not less than eight (8) business days after the Switch Request has been confirmed as pending. The AES change shall occur at midnight (00:00) local time at the beginning of the effective date.
- 2.4.7 The Cooperative shall process Drop Requests submitted by AESs in the same manner as it processes Switch Requests, including Member-Consumer notification. AESs shall be subject to the same timing, validation and Uniform Data Transaction requirements for Drop Requests as for Switch Requests. An AES shall inform the



2.8 Disconnection of Service

The Cooperative is the only Person allowed to physically disconnect service to a Member-Consumer. Disconnection of service to a Member-Consumer for non-payment of the Cooperative's bill or for any violation of the Cooperative's tariffs shall be in accordance with applicable Commission rules and Cooperative tariffs. The Cooperative shall notify the AES in writing of the intent to disconnect and the date and time of actual disconnection. The Cooperative shall not be liable for any losses to the AES due to disconnection.



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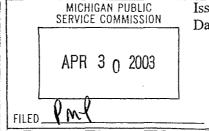
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Effective for all Retail Access Service rendered On and After December 6, 2002

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(Continued from Sheet No. 23.09)

2.5 Metering

- 2.5.1 Metering equipment for Member-Consumers taking Retail Access Service shall be furnished, installed, read, maintained, and owned by the Cooperative.
- 2.5.2 Member-Consumers shall be required to have an Interval Demand Meter at each metering point.
- 2.5.3 If a new Interval Demand Meter is required, time and material costs to install it will be assessed to the Member-Consumer.
- 2.5.4 The Cooperative may require that the meter be read via telephone. In such cases, Member-Consumers will be required to provide a telephone connection for purposes of meter interrogation by the Cooperative. If a Member-Consumer is not able to allow sharing of a telephone connection, the Member-Consumer may be required to obtain a separate telephone connection for such purposes. The Member-Consumer is responsible for assuring the performance of the telephone connection. The Member-Consumer shall be responsible for all costs of the required telephone connection.
- 2.5.5 In cases where a telephone connection used by the Cooperative for meter interrogation is out of service, the Cooperative may retrieve the data manually for a nominal monthly fee of \$40.00 payable by the Member-Consumer. In the event that the telephone connection is out for three (3) consecutive billing months, the Member-Consumer's Retail Access Service may be terminated and the Member-Consumer will be returned to service under the Cooperative's Full Requirements Service tariffs subject to the provisions of Section 2.6, unless said outage is due to non-performance by the telecommunications service provider.
- 2.5.6 Energy consumption and Demand for settlement purposes shall be based on the data from the Interval Demand Meters.

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President and Chief Executive Officer

Cassopolis, Michigan

Effective for all Open Access Service rendered On and After May 25, 2005
Issued under the Authority of M.P.S.C. order

Dated 2/24/05 in Case No. U-14185

3.0 ALTERNATIVE ELECTRIC SUPPLIER SECTION

3.1 Availability

The AES will not be eligible to enroll Member-Consumers unless and until the following conditions have been satisfied and continue to be satisfied. The AES has sole responsibility for conditions 3.1.1, 3.1.2, and 3.1.3. The Cooperative will check and verify conditions 3.1.4 and 3.1.5.

- 3.1.1 The AES has been granted a license by the Commission.
- 3.1.2 The AES has obtained and maintains a Member-Consumer-signed Enrollment indicating that the Member-Consumer has chosen to switch its Generation Service to the AES.
- 3.1.3 The AES has executed agreements with the appropriate Transmission Service Provider(s).
- 3.1.4 The AES has demonstrated its capability to meet the Cooperative's defined standards and protocols for Uniform Data Transactions.
- 3.1.5 The AES has executed a Retail Access Service agreement (which may include, but is not limited to, a portfolio of Member-Consumers, negotiated services, etc.) with the Cooperative and complied with the Cooperative's Member-Consumer enrollment requirements to prevent Slamming.

3.2 Switch and Drop Requests

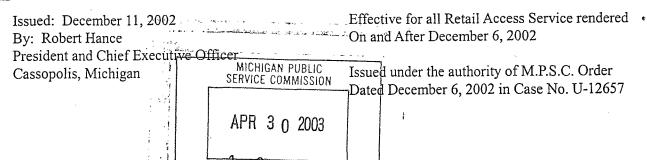
- 3.2.1 Switch Requests and Drop Requests will be handled in accordance with Section 2.4 of this tariff and will be accepted for processing by the Cooperative on or after January 1, 2002.
- 3.2.2 When a Member-Consumer requests to discontinue receiving Generation Service from the AES or when the AES's service is being discontinued for any reason, the AES shall transmit a Member-Consumer Drop Request to the Cooperative via a Uniform Data Transaction within no more than three (3) business days.

3.3 Billing

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- Unless otherwise agreed, the Cooperative and the AES will separately bill the Member-Consumer for the respective services provided by each. The Member-Consumer will receive separate bills for services provided and is responsible for making payments to the Cooperative for service provided in accordance with requirements of the Cooperative as set forth in the applicable billing rules and Commission approved tariffs.
- The Cooperative may elect to offer a service where it bills the Member-Consumer for services that the Cooperative provides as well as services provided by the AES. If the Cooperative bills for AES charges, the following conditions will apply:
 - A) The Cooperative and the AES must have entered into a billing agreement that specifies the terms and conditions under which such billing will occur.



(Continued from Sheet No. 23.10)

2.5.7 Where monthly metered Energy data is not available due to metering errors, malfunctions, or otherwise, the billing quantities will be estimated by the Cooperative using the available historical data and other relevant information for the Member-Consumer.

2.6 Return to Full Requirements Service

- A Member-Consumer which switches to an AES cannot return to the Cooperative's 2.6.1 Full Requirements Service for two (2) years after the switch to the AES has been effectuated. After such two (2) year period, a Member-Consumer may return to full service after giving the Cooperative at least 30 days written notice, unless the Member-Consumer wants to take service during the summer months of June through September, in which case the Member-Consumer must give the Cooperative notice no later than the preceding December 1. The Cooperative will return the Member-Consumer to Full Requirements Service following the notice period. Said notice period commences with the beginning of the Member-Consumer's billing cycle following receipt of the Member-Consumer's written notice of intent to return to Full Requirements Service. If the Member-Consumer returns to the Cooperative's Full Requirements Service for any reason prior to such two (2) year period or prior to the expiration of the notice period, the Member-Consumer's rate will be determined as the greater of:
 - A. The charges for Default Service plus the applicable Retail Access Service rate, or
 - B. 110% of the applicable Full Requirements Service Rate.
- 2.6.2 A Member-Consumer, having given notice of its intent to return to Full Requirements Service under Section 2.6.1, will receive Cooperative Default Service if, at any time during the notice period, it discontinues purchasing Generation Service

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- B) Any discrepancies in charges collected and remitted will be corrected and reflected in the subsequent billing cycles.
- C) Payments received from or on behalf of a Member-Consumer shall be applied in the following order:
 - 1. To the Member-Consumer's past due balance owed the Cooperative,
 - 2. To current balances due the Cooperative,
 - 3. To current balances due the Cooperative for other charges such as facilities or loan agreements, and
 - 4. To the AES for all balances due for services provided.
- D) Optional Services (i.e., billing and remittance processing, credit and collections, meter read information, Member-Consumer information, etc.) may be provided by the Cooperative pursuant to terms negotiated with the AES, and shall be offered on a non-discriminatory basis.
- E) Amounts owed to the Cooperative by an AES may be deducted from the AES's Member-Consumer payments received by the Cooperative prior to remittance to the AES.
- F) The Cooperative will not pursue collections action for any AES.
- 3.3.3 Unless otherwise specified by the Cooperative, all payments made to the Cooperative by the AES will be made by electronic funds transfer to the Cooperative's account.

3.4 Terms and Conditions of Service

3.4.1 The AES is responsible for providing Power to be transmitted by the appropriate Transmission Service Provider(s) to the Cooperative's Distribution Point of Receipt. The AES shall meet all obligations necessary to schedule Power to match the Member-Consumer's Load, subject to energy imbalance charges and penalties in accordance with the terms of the OATT of the Transmission Service Provider(s).

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Retail Access Service may not commence until metering has been installed as specified in this Tariff as outlined in Section 2.5.

The AES will provide to the Cooperative or the Cooperative's designated recipient daily energy schedules for all services including losses associated with use of the Distribution System. The AES will provide verification that it has arranged for and scheduled transmission service to deliver Energy, the energy schedule has been approved by the Transmission Service Provider(s), and the AES has covered losses on the Transmission System(s).

The AES will pay the Cooperative under applicable tariffs for all applicable ancillary services, emergency energy services, standby and backup services provided by the

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(Continued from Sheet No. 23.11)

- 2.6.3 A Member-Consumer taking Default Service under the provisions of Section 2.6.2 may switch to another AES as provided in Section 2.4 at any point during the period that they are on Default Service.
- 2.6.4 The AES shall transmit a Member-Consumer Drop Request to the Cooperative via a Uniform Data Transaction when the Member-Consumer requests return to Full Requirements Service or when AES service is not being continued for any reason. The AES shall inform the Member-Consumer of the Drop Request in writing.
- 2.6.5 The Cooperative will normally validate a Drop Request within three (3) business days of the receipt of the Drop Request and will transmit a Drop Response to the AES. As part of the validation process, the Cooperative will notify the Member-Consumer in writing that a Drop Request has been received and is being processed.
- 2.6.6 The Switch from AES to Full Requirements Service will be processed on the next meter read date after the AES submits the necessary Drop Request to the Cooperative, provided that the requirements of section 2.6.1 are met. If the requirements of section 2.6.1 are not met, then the Member-Consumer will be switched to Cooperative Default Service until said requirements are met. The Switch shall occur at midnight (00:00) local time at the beginning of the effective date.
- 2.6.7 A Member-Consumer returning to Full Requirements Service must remain on such service for the minimum term stated in the applicable Full Requirements Service tariff, but not less than twelve (12) months.
- 2.6.8 In the event of Slamming from Full Requirements Service, a Member-Consumer who desires to return to Full Requirements Service may do so. The Cooperative will waive the twelve (12) month minimum term requirements. The Cooperative's <u>Default Service does not apply to such Member-Consumers.</u>

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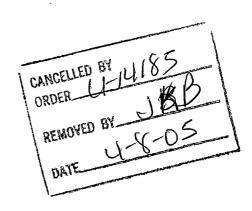
Cassopolis, Michigan

- Cooperative to the AES for the AES's Member-Consumer(s) from the service commencement date to the service termination date.
- The Cooperative shall bill the AES for all associated switching fees incurred as a result of 3.4.5 Slamming by the AES plus the actual administrative cost incurred for switching a slammed Member-Consumer from one rate service to another.
- An AES shall not resell Member-Consumer account information or transfer it to other parties 3.4.6 for any other purpose. The Cooperative will only release Member-Consumer data to the Member-Consumer or its authorized representative, which may be the AES.

Real Power Losses 3.5

The Alternative Electric Supplier is responsible for replacing losses associated with the delivery of Power to the Member-Consumer's meter. The amount that the AES shall cause to be delivered to the Cooperative's Distribution System will be the amount of Power delivered at the Member-Consumer meter plus an amount to reflect loss factors as set forth below.

Secondary Service	107.0%
Primary Service	103.4%
Primary Substation Service	101.0%



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(Continued from Sheet No. 23.12)

2.6.9 In the event a Member-Consumer is dropped by the AES due to the bankruptcy of the AES or upon the complete withdrawal of the AES from the Relevant Market, the Member-Consumer may receive Default Service from the Cooperative for not more than three (3) full billing cycles. By the end of that time period, the Member-Consumer must either have a Switch Request completed on their behalf as provided in Section 2.4, or give notice of its intent to return to Full Requirements Service as provided in Section 2.6.1. A Member-Consumer that does not arrange for Generation Service from a different AES or give notice of its intent to return to Full Requirements Service within three (3) months shall be disconnected.

2.7 Billing and Payment

- 2.7.1 The Cooperative will bill the Member-Consumer for Retail Access Service as outlined in section 3.3 of this tariff.
- 2.7.2 The Member-Consumer shall pay the Cooperative the amount billed by the Cooperative on or before a due date established by Member-Consumer billing rules approved by the Commission in accordance with the Commission's consumer standards and billing practices, R 460.3901 et seq., as amended, for nonresidential Consumers.
- 2.7.3 Where incorrect billing results from an error discovered by either the Cooperative, the AES or the Member-Consumer, the error will be corrected and revised bills, as appropriate for the Member-Consumer and/or AES, will be calculated and settled on the next billing period after the error is discovered. Billing errors discovered by the Cooperative shall be adjusted as provided for in the Commission's applicable billing rules.

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4.0 DISPUTE RESOLUTION

- 4.1 The Cooperative shall have no duty or obligation to resolve any complaints or disputes between AESs and Member-Consumers.
- 4.2 The Cooperative shall have no duty or obligation to resolve any complaints or disputes between AESs or Member-Consumers and their Transmission Service Provider(s). Disputes involving a Transmission Service Provider's OATT shall be resolved using the dispute resolution procedures as described in the OATT.
- 4.3 In the event the AES has a dispute over the implementation of the Cooperative's Retail Access Service, then the AES shall provide the Cooperative with a statement of the dispute and the proposed resolution to the designated Cooperative contact. Upon receipt of the statement of dispute, the Cooperative shall attempt to resolve the dispute according to the following process:
- 4.3.1 The Cooperative will investigate the dispute and attempt to resolve the dispute informally in a manner that is satisfactory to both parties within 5 (five) business days of initial receipt of the statement of dispute.
- 4.3.2 If the dispute is not resolved in five (5) business days, the parties shall attempt to resolve the dispute by promptly appointing a senior representative of each party to attempt to mutually agree upon a resolution. The two senior representatives shall meet within ten (10) business days. If the two senior representatives cannot reach a resolution within a 30-day period, the dispute may, on demand of either party, be submitted to arbitration as provided in this section.
- 4.3.3 The dispute, if mutually agreed by the parties, may be submitted for resolution in accordance with the American Arbitration Association ("AAA") commercial arbitration rules. The judgment rendered by the arbitrator may be enforced in any court having jurisdiction of the subject matter and the parties.
- 4.3.4 The arbitrator may be determined by AAA.
- 4.3.5 The findings and award of the arbitrator shall be final and conclusive and shall be binding upon the parties, except as otherwise provided by law. Any award shall specify the manner and extent of the division of the costs between the parties.

Nothing in this section shall restrict the rights of any party to seek resolution of the dispute with the appropriate regulatory agency with jurisdiction.

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By: Robert Hance
President and Chief Executive
Cassopolis, Michigan

| APR 3 0 2003 | Effective for all Retail Access Service rendered On and After December 6, 2002
| Issued under the authority of M.P.S.C. Order Dated December 6, 2002 in Case No. U-12657

(Continued from Sheet No. 23.13)

2.8 <u>Disconnection of Service</u>

The Cooperative is the only Person allowed to physically disconnect service to a Member-Consumer. Disconnection of service to a Member-Consumer for non-payment of the Cooperative's bill or for any violation of the Cooperative's tariffs shall be in accordance with applicable Commission rules and Cooperative tariffs. The Cooperative shall notify the AES in writing of the intent to disconnect and the date and time of actual disconnection. The Cooperative shall not be liable for any losses to the AES due to disconnection.

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By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

LIABILITY AND EXCLUSIONS 5.0

- 5.1 In no event will the Cooperative or its suppliers be liable under any cause of action relating to the subject matter of this tariff, whether based on contract, warranty, tort (including negligence), strict liability, indemnity or otherwise for any incidental or consequential damages including but not limited to loss of use, interest charges, inability to operate full capacity, lost profits or claims of AESs or Member-Consumers.
- 5.2 The Cooperative will not be liable to an AES or Member-Consumer for damages caused by interruption of service, voltage or frequency variations, single-phase supply to three-phase lines, reversal of phase rotation, or carrier-current frequencies imposed by the Cooperative for system operations or equipment control, except such as result from the failure of the Cooperative to exercise reasonable care and skill in furnishing the service.
- 5.3 In no event will Cooperative be liable to an AES or Member-Consumer for loss of revenue or other losses due to meter or calculation errors or malfunctions. The Cooperative's sole obligation and the AES's or Member-Consumer's sole remedy will be for the Cooperative to repair or replace the meter and prepare revised bills as described in Section 2.7.3.



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(Continued from Sheet No. 23.14)

3.0 ALTERNATIVE ELECTRIC SUPPLIER SECTION

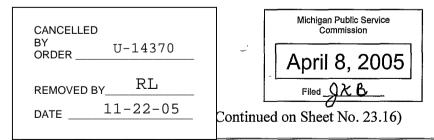
3.1 Availability

The AES will not be eligible to enroll Member-Consumers unless and until the following conditions have been satisfied and continue to be satisfied. The AES has sole responsibility for conditions 3.1.1, 3.1.2, and 3.1.3. The Cooperative will check and verify conditions 3.1.4 and 3.1.5.

- 3.1.1 The AES has been granted a license by the Commission.
- 3.1.2 The AES has obtained and maintains a Member-Consumer-signed Enrollment indicating that the Member-Consumer has chosen to switch its Generation Service to the AES.
- 3.1.3 The AES has executed agreements with the appropriate Transmission Service Provider(s).
- 3.1.4 The AES has demonstrated its capability to meet the Cooperative's defined standards and protocols for Uniform Data Transactions.
- 3.1.5 The AES has executed a Retail Access Service agreement (which may include, but is not limited to, a portfolio of Member-Consumers, negotiated services, etc.) with the Cooperative and complied with the Cooperative's Member-Consumer enrollment requirements to prevent Slamming.

3.2 Switch and Drop Requests

3.2.1 Switch Requests and Drop Requests will be handled in accordance with Section 2.4 of this tariff and will be accepted for processing by the Cooperative.



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(Continued from Sheet No. 23.15)

3.2.2 When a Member-Consumer requests to discontinue receiving Generation Service from the AES or when the AES's service is being discontinued for any reason, the AES shall transmit a Member-Consumer Drop Request to the Cooperative via a Uniform Data Transaction within no more than three (3) business days.

3.3 Billing

- 3.3.1 Unless otherwise agreed, the Cooperative and the AES will separately bill the Member-Consumer for the respective services provided by each. The Member-Consumer will receive separate bills for services provided and is responsible for making payments to the Cooperative for service provided in accordance with requirements of the Cooperative as set forth in the applicable billing rules and Commission approved tariffs.
- 3.3.2 The Cooperative may elect to offer a service where it bills the Member-Consumer for services that the Cooperative provides as well as services provided by the AES. If the Cooperative bills for AES charges, the following conditions will apply:
- 1. The Cooperative and the AES must have entered into a billing agreement that specifies the terms and conditions under which such billing will occur.
- 2. Any discrepancies in charges collected and remitted will be corrected and reflected in the subsequent billing cycles.
- 3. Payments received from or on behalf of a Member-Consumer shall be applied in the following order:
 - 1. To the Member-Consumer's past due balance owed the Cooperative,
 - 2. To current balances due the Cooperative,
 - 3. To current balances due the Cooperative for other charges such as facilities or loan agreements, and

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4. To the AES for all balances due for services provided.

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By: Robert Hance

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(Continued from Sheet No. 23.16)

- 4. Optional Services (i.e., billing and remittance processing, credit and collections, meter read information, Member-Consumer information, etc.) may be provided by the Cooperative pursuant to terms negotiated with the AES, and shall be offered on a non-discriminatory basis. Amounts owed to the Cooperative by an AES may be deducted from the AES's Member-Consumer payments received by the Cooperative prior to remittance to the AES.
- 5. The Cooperative will not pursue collections action for any AES.
- 3.3.3 Unless otherwise specified by the Cooperative, all payments made to the Cooperative by the AES will be made by electronic funds transfer to the Cooperative's account.

3.4 Terms and Conditions of Service

- 3.4.1 The AES is responsible for providing Power to be transmitted by the appropriate Transmission Service Provider(s) to the Cooperative's Distribution Point of Receipt. The AES shall meet all obligations necessary to schedule Power to match the Member-Consumer's Load, subject to energy imbalance charges and penalties in accordance with the terms of the OATT of the Transmission Service Provider(s).
- 3.4.2 Retail Access Service may not commence until metering has been installed as specified in this Tariff as outlined in Section 2.5.
- 3.4.3 The AES will provide to the Cooperative or the Cooperative's designated recipient daily energy schedules for all services including losses associated with use of the Distribution System. The AES will provide verification that it has arranged for and scheduled transmission service to deliver Energy, the energy schedule has been approved by the Transmission Service Provider(s), and the AES has covered losses on the Transmission System(s).

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(Continued from Sheet No. 23.17)

- 3.4.4 The AES will pay the Cooperative under applicable tariffs for all applicable ancillary services, emergency energy services, standby and backup services provided by the Cooperative to the AES for the AES's Member-Consumer(s) from the service commencement date to the service termination date.
- 3.4.5 The Cooperative shall bill the AES for all associated switching fees incurred as a result of Slamming by the AES plus the actual administrative cost incurred for switching a slammed Member-Consumer from one rate service to another.
- 3.4.6 An AES shall not resell Member-Consumer account information or transfer it to other parties for any other purpose. The Cooperative will only release Member-Consumer data to the Member-Consumer or its authorized representative, which may be the AES.

3.5 <u>Distribution Power Losses</u>

The AES is responsible for replacing losses associated with the delivery of Power to the Member-Consumer's meter. The amount that the AES shall cause to be delivered to the Cooperative's Distribution System will be the amount of Power delivered at the Member-Consumer meter plus an amount to reflect loss factors. For calendar year 2004, the loss factors were:

Secondary Service 8.7%

Primary Service 3.5%

Primary Substation Service 0

Please contact the Cooperative to obtain the applicable loss factors for the current billing period.

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(Continued from Sheet No. 23.18)

4.0 DISPUTE RESOLUTION

- 4.1 The Cooperative shall have no duty or obligation to resolve any complaints or disputes between AESs and Member-Consumers.
- 4.2 The Cooperative shall have no duty or obligation to resolve any complaints or disputes between AESs or Member-Consumers and their Transmission Service Provider(s). Disputes involving a Transmission Service Provider's OATT shall be resolved using the dispute resolution procedures as described in the OATT.
- 4.3 In the event the AES has a dispute over the implementation of the Cooperative's Retail Access Service, then the AES shall provide the Cooperative with a statement of the dispute and the proposed resolution to the designated Cooperative contact. Upon receipt of the statement of dispute, the Cooperative shall attempt to resolve the dispute according to the following process:
- 4.3.1 The Cooperative will investigate the dispute and attempt to resolve the dispute informally in a manner that is satisfactory to both parties within five (5) business days of initial receipt of the statement of dispute.
- 4.3.2 If the dispute is not resolved in five (5) business days, the parties shall attempt to resolve the dispute by promptly appointing a senior representative of each party to attempt to mutually agree upon a resolution. The two senior representatives shall meet within ten (10) business days. If the two senior representatives cannot reach a resolution within a 30-day period, the dispute may, on demand of either party, be submitted to arbitration as provided in this section.
- 4.3.3 The dispute, if mutually agreed by the parties, may be submitted for resolution in accordance with the American Arbitration Association ("AAA") commercial arbitration rules. The judgment rendered by the arbitrator may be enforced in any court having jurisdiction of the subject matter and the parties.

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(Continued from Sheet No. 23.19)

- 4.3.5 The findings and award of the arbitrator shall be final and conclusive and shall be binding upon the parties, except as otherwise provided by law. Any award shall specify the manner and extent of the division of the costs between the parties.
- 4.4 Nothing in this section shall restrict the rights of any party to seek resolution of the dispute with the appropriate regulatory agency with jurisdiction.

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(Continued from Sheet No. 23.20)

5.0 LIABILITY AND EXCLUSIONS

- 5.1 In no event will the Cooperative or its suppliers be liable under any cause of action relating to the subject matter of this tariff, whether based on contract, warranty, tort (including negligence), strict liability, indemnity or otherwise for any incidental or consequential damages including but not limited to loss of use, interest charges, inability to operate full capacity, lost profits or claims of AESs or Member-Consumers.
- 5.2 The Cooperative will not be liable to an AES or Member-Consumer for damages caused by interruption of service, voltage or frequency variations, single-phase supply to three-phase lines, reversal of phase rotation, or carrier-current frequencies imposed by the Cooperative for system operations or equipment control, except such as result from the failure of the Cooperative to exercise reasonable care and skill in furnishing the service.
- 5.3 In no event will Cooperative be liable to an AES or Member-Consumer for loss of revenue or other losses due to meter or calculation errors or malfunctions. The Cooperative's sole obligation and the AES's or Member-Consumer's sole remedy will be for the Cooperative to repair or replace the meter and prepare revised bills as described in Section 2.7.3.

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President and Chief Executive Officer

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Availability

Subject to the Rules and Regulations of the Cooperative and its *Retail Access Service Tariff*, this schedule is available to Member-Consumers eligible to be taking service under the Cooperative's Large Power Service Rate, Schedule LP. Service under this rate is for delivery of power from the Point of Distribution Receipt to the Point of Distribution Delivery and is subject to the following conditions:

- 1. The Member-Consumer must have a Maximum Demand of at least 200 kW. Individual Member-Consumers receiving demand metered service at multiple metering points eligible to be taking service under the Cooperative's Schedule LP or Schedule LPPS may achieve the 200 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each metering point occurring during a single month. The applicable rate schedule will apply to all aggregated metering points on an individual account basis.
- 2. The Member-Consumer must enter a Retail Access Service Agreement with the Cooperative.
- 3. The transmission of power to the Distribution Point of Receipt and all related costs shall be the responsibility of the Member-Consumer and/or Alternative Electric Supplier (AES).
- 4. The Member-Consumer must agree to purchase any default energy delivered pursuant to Schedule RASS-Retail Access Standby Service in addition to the service specified herein.

Applicability

Alternating current, 60 hertz, single-phase or three-phase, at available secondary voltages.

Type of Service

Three-phase, 60 hertz, at standard secondary voltages. Motors having a rated capacity in excess of ten horsepower must be three-phase unless otherwise specified in writing by the Cooperative.

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By: Robert Hance

President and Chief Executive Officer

Cassopolis, Michigan

(Continued from Sheet No. 24.00)

Monthly Rates

Demand Charge:

\$0.93 per kW

Variable Distribution Charge

\$.01690 per kWh

Billing Demand

The billing demand shall be the kilowatts (kW) supplied during the 15 minute period of maximum usage in the billing period, but not less than 200 kW. Billing demand will be determined by means of standard demand metering equipment.

Primary Service Discount

A discount of \$0.10/kVa of required transformer capacity shall be applied to the bill when service is taken by the member-consumer at the available primary voltage. If primary metering is used, an additional discount of 2.0 percent shall be applied to the bill.

Adjustment for Power Factor

The above rate charges are predicated upon the member maintaining a power factor not less than 90 percent lagging. The Cooperative has the right to measure power factor at any time by means of test or permanently installed metering equipment. If the member's average power factor is found to be less than 90 percent lagging, the billing demand shall be increased by the ratio that 90 percent bears to the member's actual power factor. A power factor of less than 70 percent will not be permitted; and the member-consumer will be required to install, at his own expense, such corrective equipment as may be necessary to improve power factor.

Minimum Charge

The minimum monthly charge shall be the billing Demand Charge times 200 kW, except that the minimum charge may be increased as necessary, in accordance with the Cooperative's rules and regulations, in those cases in which a larger than average investment is required to serve an account under this schedule.

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(Continued from Sheet No. 24.01)

Terms of Payment

- A. A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent.
- B. Billings are due 21 days from the date of rendition for payment in full.
- C. The Cooperative will not collect any monies on behalf of any alternate power supplier, retailer, or other third party without a written agreement between the Cooperative, the Member, and the third party.

Tax Adjustment

- A. Bills shall be increased or decreased, within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to recognize such special charges and thereby prevent other member-consumers from being compelled to share such local increases or decreases.
- B. Bills shall be adjusted to reflect any new, increased, or decreased specific tax or excise imposed by any governmental authority which impacts the Cooperative's cost of providing electric service.

Michigan State Sales Tax

Michigan State Sales Tax shall be added on all bills, where applicable.

Metering

Subject to the terms and conditions of the *Retail Access Service Tariff*, the Member shall be responsible for any associated communication systems such as telephone lines or other related equipment between the Cooperative, the Member-Consumer, and the third party.

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Effective for all Open Access Service rendered On and After May 25, 2005
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(Continued from Sheet No. 24.02)

Third Party Disputes

The Cooperative has no obligation or duty to intervene, mediate or participate in contractual disputes between the Member Consumer and its AES Supplier or third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member Consumer and any third party.

Transition Charge

Service under this rate may be subject to a transition charge subject to the approval of the Michigan Public Service Commission.

Rules and Regulations

Service is governed by the Cooperative's Standard Rules and Regulations and the Cooperative's Retail Access Service Tariff.

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President and Chief Executive Officer

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Availability

Subject to the Rules and Regulations of the Cooperative and its *Retail Access Service Tariff*, this schedule is available to Member-Consumers eligible to be taking service under the Cooperative's Large Power Primary Service Rate, Schedule LPPS. Service under this rate is for delivery of power from the Point of Distribution Receipt to the Point of Distribution Delivery and is subject to the following conditions:

- 1. The Member-Consumer must have a Maximum Demand of at least 1,000 kW. Individual Member-Consumers receiving demand metered service at multiple metering points eligible to be taking service under the Cooperative's Schedule LP or Schedule LPPS may achieve the 1,000 kW Maximum Demand threshold by aggregating or summing the Maximum Demands for each metering point occurring during a single month. The applicable rate schedule will apply to all aggregated metering points on an individual account basis.
- 2. The Member-Consumer must enter a Retail Access Service Agreement with the Cooperative.
- 3. The transmission of power to the Distribution Point of Receipt and all related costs shall be the responsibility of the Member-Consumer and/or Alternative Electric Supplier (AES).
- 4. The Member-Consumer must agree to purchase any default energy delivered pursuant to Schedule RASS-Retail Access Standby Service in addition to the service specified herein.

Type of Service

Alternating, 60 hertz, three-phase, at voltages determined by the Cooperative.

Service Options

Service may be provided under two options. In instances where the delivery point is located 1,000 feet or less from the distribution substation, service shall be considered to be provided directly from the distribution substation. In instances where the delivery point is located further than 1000 feet from the distribution substation, service shall be considered to be provided from a distribution primary line.





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(Continued on Sheet No. 25.00)

Monthly Rates

All rates assume service directly from a distribution substation.

Demand Charge:

Distribution Substation:

\$1.55 per kW

Distribution Primary Line:

\$3.42 per kW

Variable Distribution Charge:

\$.001331 per kWh

Billing Demand

The billing demand shall be the kilowatts (kW) supplied during the 15 minute period of maximum usage in the billing period.

Power Factor

The above rate charges are predicated upon the member-consumer maintaining a power factor not less than 95 percent lagging. The Cooperative has the right to measure power factor at any time by means of test or permanently installed metering equipment. If the member-consumer's average power factor is found to be less than 95 percent lagging, the billing demand will be increased by the ratio that 95 percent bears to the member-consumer's actual power factor. A power factor of less than 70 percent will not be permitted; and the member-consumer will be required to install, at its own expense, such corrective equipment as may be necessary to improve power factor.

Minimum Charge

The minimum monthly charge shall be the billing Demand Charge times 1,000 kW, except that the minimum charge may be increased as necessary, in accordance with the Cooperative's rules and regulations, in those cases in which a larger than average investment is required to serve an account under this schedule.

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(Continued on Sheet No. 25.01)

Terms of Payment

- A. A one-time late payment charge of two percent of the unpaid balance, net of taxes, will be assessed on any bill which is delinquent.
- B. Billings are due 21 days from the date of rendition for payment in full.
- C. The Cooperative will not collect any monies on behalf of any alternate power supplier, retailer, or other third party without a written agreement between the Cooperative, the Member, and the third party.

Tax Adjustment

- A. Bills shall be increased or decreased, within the limits of political subdivisions which levy special taxes, license fees or rentals against the Cooperative's property, or its operations, or the production and/or sale of electric energy, to recognize such special charges and thereby prevent other member-consumers from being compelled to share such local increases or decreases.
- B. Bills shall be adjusted to reflect any new, increased, or decreased specific tax or excise imposed by any governmental authority which impacts the Cooperative's cost of providing electric service.

Michigan State Sales Tax

Michigan State Sales Tax shall be added on all bills, where applicable.

Metering

Subject to the terms and conditions of the *Retail Access Service Tariff*, the Member shall be responsible for any associated communication systems such as telephone lines, or other related equipment between the Cooperative, the Member, and the third party.

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(Continued on Sheet No. 25.02)

Third Party Disputes

The Cooperative has no obligation or duty to intervene, mediate or participate in contractual disputes between the Member Consumer and its AES Supplier or third parties. Further, the Cooperative will not shut off service or otherwise enforce any provision of a contract between the Member Consumer and any third party.

Transition Charge

Service under this rate may be subject to a transition charge subject to the approval of the Michigan Public Service Commission.

Rules and Regulations

Service is governed by the Cooperative's Standard Rules and Regulations and the Cooperative's *Retail Access Service Tariff*.

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