

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 8
Cancels Original Sheet No. 8

RULES AND REGULATIONS – STATE OF MICHIGAN

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Issued October 14, 1993
David K. Porter
Executive Vice President
Milwaukee, Wisconsin

Effective for electric service
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Dated September 29, 1993
In Case No. U-10382



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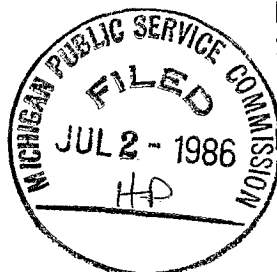
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 9
Cancels Original Sheet No. 9

RULES AND REGULATIONS – STATE OF MICHIGAN

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Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin



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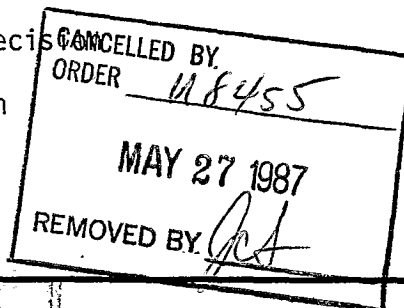
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RULES AND REGULATIONS - STATE OF MICHIGAN

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 10
Cancels Original Sheet No. 10

RULES AND REGULATIONS – STATE OF MICHIGAN

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David K. Porter,
Senior Vice President
Milwaukee, Wisconsin

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DATE	12-13-07



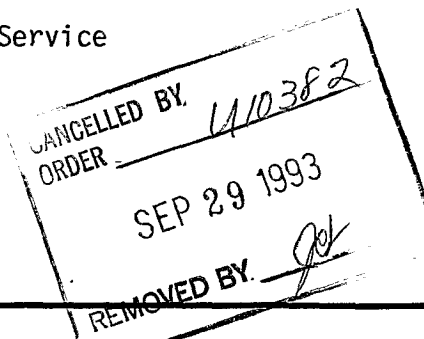
RULES AND REGULATIONS - STATE OF MICHIGAN

<u>Description</u>	<u>Sheet Number</u>
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111. Customer Information and Service	117
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Issued June 12, 1986 by
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Rate Case)

Eighth Revised Sheet No. 13
Cancels **Seventh** Revised Sheet No. 13

RULES AND REGULATIONS – STATE OF MICHIGAN

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Original 1	June 3, 1986
Original 2	June 3, 1986
Original 3	June 3, 1986
Original 4	June 3, 1986
Original 5	June 3, 1986
Original 6	June 3, 1986
Original 7	June 3, 1986
First Revised 8	September 29, 1993
First Revised 9	June 24, 1987
First Revised 10	September 29, 1993
Original 11	June 3, 1986
Original 12	June 3, 1986
Eighth Revised 13	May 23, 2007
Fourth Revised 14	May 23, 2007
Sixth Revised 15	May 23, 2007
Third Revised 16	May 23, 2007
Fourth Revised 17	May 23, 2007
Second Revised 18	May 23, 2007
First Revised 19	May 23, 2007
Original 20	June 3, 1986
Original 21	June 3, 1986
Original 22	June 3, 1986
Original 23	June 3, 1986
Original 24	June 3, 1986
Original 25	June 3, 1986

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June 15, 2007

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Implement Retail Access)

Seventh Revised Sheet No. 13
Cancels **Sixth** Revised Sheet No. 13

RULES AND REGULATIONS – STATE OF MICHIGAN

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Original 1	June 3, 1986
Original 2	June 3, 1986
Original 3	June 3, 1986
Original 4	June 3, 1986
Original 5	June 3, 1986
Original 6	June 3, 1986
Original 7	June 3, 1986
First Revised 8	September 29, 1993
First Revised 9	June 24, 1987
First Revised 10	September 29, 1993
Original 11	June 3, 1986
Original 12	June 3, 1986
Seventh Revised 13	January 1, 2002
Third Revised 14	January 1, 2002
Fifth Revised 15	January 1, 2002
Second Revised 16	January 1, 2002
Third Revised 17	September 8, 1994
Original 18	June 3, 1986
Original 19	June 3, 1986
Original 20	June 3, 1986
Original 21	June 3, 1986
Original 22	June 3, 1986
Original 23	June 3, 1986
Original 24	June 3, 1986
Original 25	June 3, 1986

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Sixth Revised Sheet No. 13
Cancels Fifth Revised Sheet No. 13

RULES AND REGULATIONS – STATE OF MICHIGAN

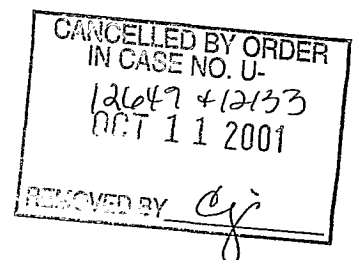
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Original 7	June 3, 1986	
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First Revised 9	June 24, 1987	
First Revised 10	September 29, 1993	
Original 11	June 3, 1986	
Original 12	June 3, 1986	
Sixth Revised 13	July 28, 1999	R
Second Revised 14	April 13, 1999	
Fourth Revised 15	July 28, 1999	R
First Revised 16	June 24, 1987	
Third Revised 17	September 8, 1994	
Original 18	June 3, 1986	
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Original 20	June 3, 1986	
Original 21	June 3, 1986	
Original 22	June 3, 1986	
Original 23	June 3, 1986	
Original 24	June 3, 1986	
Original 25	June 3, 1986	

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Fifth Revised Sheet No. 13
Cancels Fourth Revised Sheet No. 13

RULES AND REGULATIONS – STATE OF MICHIGAN

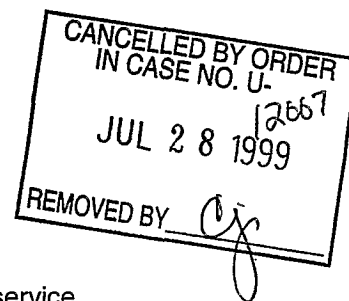
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Original 2	June 3, 1986	
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Original 5	June 3, 1986	
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Original 7	June 3, 1986	
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First Revised 9	June 24, 1987	
First Revised 10	September 29, 1993	
Original 11	June 3, 1986	
Original 12	June 3, 1986	
Fifth Revised 13	April 13, 1999	R
Second Revised 14	April 13, 1999	R
Second Revised 15	September 29, 1993	
First Revised 16	June 24, 1987	
Third Revised 17	September 8, 1994	
Original 18	June 3, 1986	
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Original 20	June 3, 1986	
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Original 22	June 3, 1986	
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Original 24	June 3, 1986	
Original 25	June 3, 1986	

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WISCONSIN ELECTRIC POWER COMPANY

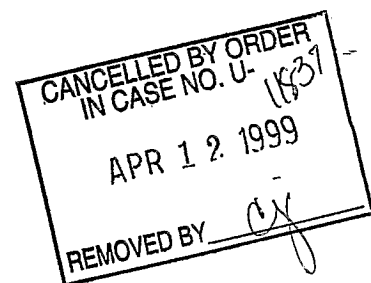
M.P.S.C. No. 2, Appendix A – Electric

Fourth Revised Sheet No. 13
Cancels Third Revised Sheet No. 13

RULES AND REGULATIONS – STATE OF MICHIGAN

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Original 1	June 3, 1986	
Original 2	June 3, 1986	
Original 3	June 3, 1986	
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Original 5	June 3, 1986	
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First Revised 9	June 24, 1987	
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Original 11	June 3, 1986	
Original 12	June 3, 1986	
Fourth Revised 13	September 8, 1994	R
First Revised 14	January 17, 1992	
Third Revised 15	January 8, 1998	
First Revised 16	June 24, 1987	
Third Revised 17	September 8, 1994	R
First Revised 18	March 30, 1994	
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Original 20	June 3, 1986	
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Original 22	June 3, 1986	
Original 23	June 3, 1986	
Original 24	June 3, 1986	
Original 25	June 3, 1986	



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In Case No. U-10641

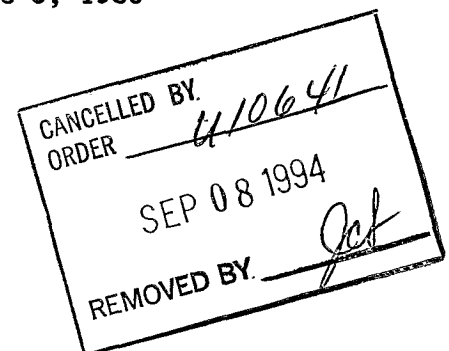


RULES AND REGULATIONS - STATE OF MICHIGAN

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Original 4	June 3, 1986
Original 5	June 3, 1986
Original 6	June 3, 1986
Original 7	June 3, 1986
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First Revised 9	June 24, 1987
First Revised 10	September 29, 1993
Original 11	June 3, 1986
Original 12	June 3, 1986
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First Revised 14	January 17, 1992
Second Revised 15	September 29, 1993
First Revised 16	June 24, 1987
Second Revised 17	September 29, 1993
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Original 19	June 3, 1986
Original 20	June 3, 1986
Original 21	June 3, 1986
Original 22	June 3, 1986
Original 23	June 3, 1986
Original 24	June 3, 1986
Original 25	June 3, 1986

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Dated September 29, 1993
In Case No. U-10382

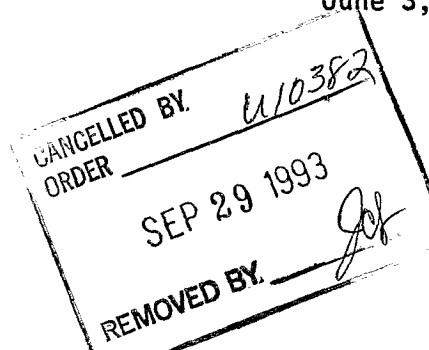


RULES AND REGULATIONS - STATE OF MICHIGAN

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Original 8	June 3, 1986
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First Revised 15	June 24, 1987
First Revised 16	June 24, 1987
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Original 20	June 3, 1986
Original 21	June 3, 1986
Original 22	June 3, 1986
Original 23	June 3, 1986
Original 24	June 3, 1986
Original 25	June 3, 1986

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Milwaukee, Wisconsin



Effective for electric service
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Wisconsin Electric POWER COMPANY

M.P.S.C. No. 2, Appendix A - Electric

First Revised Sheet No. 13
Cancels Original Sheet No. 13

RULES AND REGULATIONS - STATE OF MICHIGAN

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Original 14	June 3, 1986
First Revised 15	June 24, 1987
First Revised 16	June 24, 1987
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Original 22	June 3, 1986
Original 23	June 3, 1986
Original 24	June 3, 1986
Original 25	June 3, 1986

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Dated May 27, 1987
In Case No. U-8455

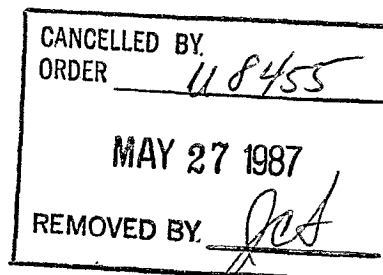


RULES AND REGULATIONS - STATE OF MICHIGAN

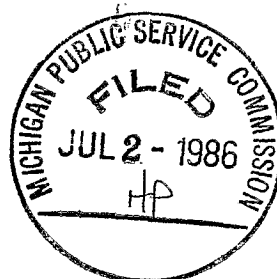
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Original 20	June 3, 1986
Original 21	June 3, 1986
Original 22	June 3, 1986
Original 23	June 3, 1986
Original 24	June 3, 1986
Original 25	June 3, 1986



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Milwaukee, Wisconsin



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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Implement Retail Access)

Third Revised Sheet No. 14
Cancels *Second* Revised Sheet No. 14

RULES AND REGULATIONS – STATE OF MICHIGAN

TABLE OF CONTENTS – CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>
<i>First Revised 26</i>	<i>January 1, 2002</i>
Original 27	June 3, 1986
Original 28	June 3, 1986
Original 29	June 3, 1986
<i>First Revised 30</i>	<i>January 1, 2002</i>
Original 31	June 3, 1986
Second Revised 32	April 13, 19
<i>Original 32.1</i>	<i>January 1, 2002</i>
<i>First Revised 33</i>	<i>January 1, 2002</i>
<i>First Revised 34</i>	<i>January 1, 2002</i>
Original 35	June 3, 1986
Original 36	June 3, 1986
Original 37	June 3, 1986
<i>First Revised 38</i>	<i>January 1, 2002</i>
<i>First Revised 39</i>	<i>January 1, 2002</i>
Original 40	June 3, 1986
Original 41	June 3, 1986
Original 42	June 3, 1986
Original 43	June 3, 1986
Original 44	June 3, 1986
Original 45	June 3, 1986
Original 46	June 3, 1986
Original 47	June 3, 1986
Original 48	June 3, 1986
Original 49	June 3, 1986
Original 50	June 3, 1986

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Senior Vice President
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Second Revised Sheet No. 14
Cancels First Revised Sheet No. 14

RULES AND REGULATIONS – STATE OF MICHIGAN

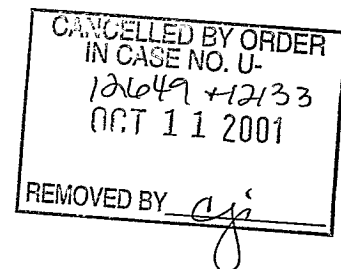
TABLE OF CONTENTS – CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>	
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Original 29	June 3, 1986	
Original 30	June 3, 1986	
Original 31	June 3, 1986	
Second Revised 32	April 13, 1999	R
Original 33	June 3, 1986	
Original 34	June 3, 1986	
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Original 36	June 3, 1986	
Original 37	June 3, 1986	
Original 38	June 3, 1986	
Original 39	June 3, 1986	
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Original 45	June 3, 1986	
Original 46	June 3, 1986	
Original 47	June 3, 1986	
Original 48	June 3, 1986	
Original 49	June 3, 1986	
Original 50	June 3, 1986	

Issued 4-30-99 by
Larry Salustro,
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Effective for electric service
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Michigan Public Service Commission
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WISCONSIN ELECTRIC POWER COMPANY

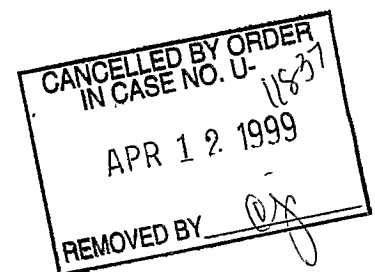
M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 14
Cancels Original Sheet No. 14

RULES AND REGULATIONS – STATE OF MICHIGAN

TABLE OF CONTENTS – CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>	
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Original 33	June 3, 1986	
Original 34	June 3, 1986	
Original 35	June 3, 1986	
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Original 45	June 3, 1986	
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Original 47	June 3, 1986	
Original 48	June 3, 1986	
Original 49	June 3, 1986	
Original 50	June 3, 1986	



Issued January 23, 1992 by
David K. Porter
Senior Vice President
Milwaukee, Wisconsin



Effective for electric service
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Michigan Public Service Commission
Dated January 17, 1992
In Case No. U-10000

RULES AND REGULATIONS - STATE OF MICHIGAN

TABLE OF CONTENTS - CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>
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Original 44	June 3, 1986
Original 45	June 3, 1986
Original 46	June 3, 1986
Original 47	June 3, 1986
Original 48	June 3, 1986
Original 49	June 3, 1986
Original 50	June 3, 1986

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Effective for electric service
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 Dated June 3, 1986
 In Case No. U-8378

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Rate Case)

Sixth Revised Sheet No. 15
Cancels **Fifth** Revised Sheet No.15

RULES AND REGULATIONS – STATE OF MICHIGAN

TABLE OF CONTENTS – CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>
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Original 52	June 3, 1986
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First Revised 54	May 23, 2007
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Original 56	June 3, 1986
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Original 58	June 3, 1986
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First Revised 60	January 1, 2002
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Original 62	June 3, 1986
Original 63	June 3, 1986
Original 64	June 3, 1986
Original 65	June 3, 1986
Original 66	June 3, 1986
Original 67	June 3, 1986
Third Revised 68	May 23, 2007
Original 68.1	May 23, 2007
Second Revised 69	July 28, 1999
Third Revised 70	May 23, 2007
First Revised 71	May 23, 2007
First Revised 72	May 23, 2007
First Revised 73	May 23, 2007
First Revised 74	May 23, 2007
First Revised 75	May 23, 2007

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ORDER U-14851

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Issued **5/23/07** by
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June 15, 2007

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Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Implement Retail Access)

Fifth Revised Sheet No. 15
Cancels **Fourth** Revised Sheet No.15

RULES AND REGULATIONS – STATE OF MICHIGAN

TABLE OF CONTENTS – CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>
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Original 66	June 3, 1986
Original 67	June 3, 1986
Second Revised 68	January 8, 1998
Second Revised 69	July 28, 1999
Second Revised 70	September 29, 1993
Original 71	June 3, 1986
Original 72	June 3, 1986
Original 73	June 3, 1986
Original 74	June 3, 1986
Original 75	June 3, 1986

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BY
ORDER U-15071

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DATE 06-18-07

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Milwaukee, Wisconsin

Effective for electric service
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Michigan Public Service Commission
Dated **10-11-01** in Case No. **U-12649**



WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Fourth Revised Sheet No. 15
Cancels Third Revised Sheet No.15

RULES AND REGULATIONS – STATE OF MICHIGAN

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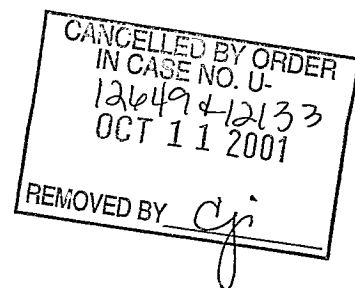
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Second Revised 69	July 28, 1999
Second Revised 70	September 29, 1993
Original 71	June 3, 1986
Original 72	June 3, 1986
Original 73	June 3, 1986
Original 74	June 3, 1986
Original 75	June 3, 1986

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Larry Salustro,
Vice President
Milwaukee, Wisconsin

Effective for electric service
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Michigan Public Service Commission
Dated 7-28-99 in Case No. U-12007



WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Third Revised Sheet No. 15
Cancels Second Revised Sheet No.15

RULES AND REGULATIONS – STATE OF MICHIGAN

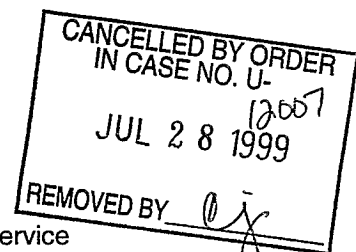
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Original 63	June 3, 1986	
Original 64	June 3, 1986	
Original 65	June 3, 1986	
Original 66	June 3, 1986	
Original 67	June 3, 1986	
Second Revised 68	January 8, 1998	R
First Revised 69	June 24, 1987	
Second Revised 70	September 29, 1993	
Original 71	June 3, 1986	
Original 72	June 3, 1986	
Original 73	June 3, 1986	
Original 74	June 3, 1986	
Original 75	June 3, 1986	

Issued January 8, 1998 by
David K. Porter,
Senior Vice President
Milwaukee, Wisconsin



Effective for electric service
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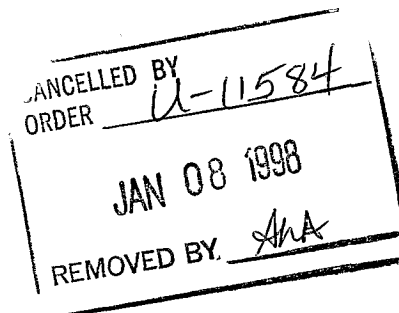


RULES AND REGULATIONS - STATE OF MICHIGAN

TABLE OF CONTENTS - CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>
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Original 65	June 3, 1986
Original 66	June 3, 1986
Original 67	June 3, 1986
First Revised 68	September 29, 1993
First Revised 69	June 24, 1987
Second Revised 70	September 29, 1993
Original 71	June 3, 1986
Original 72	June 3, 1986
Original 73	June 3, 1986
Original 74	June 3, 1986
Original 75	June 3, 1986

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Issued October 14, 1993 by
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Senior Vice President
Milwaukee, Wisconsin



Effective for electric service
rendered on and after Sept. 29, 1993

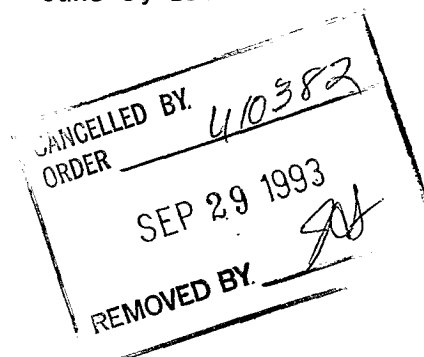
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Michigan Public Service Commission
Dated September 29, 1993
In Case No. U-10382

RULES AND REGULATIONS - STATE OF MICHIGAN

TABLE OF CONTENTS - CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>
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Original 66	June 3, 1986
Original 67	June 3, 1986
Original 68	June 3, 1986
First Revised 69	June 24, 1987
First Revised 70	June 24, 1987
Original 71	June 3, 1986
Original 72	June 3, 1986
Original 73	June 3, 1986
Original 74	June 3, 1986
Original 75	June 3, 1986

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Executive Vice President
Milwaukee, Wisconsin



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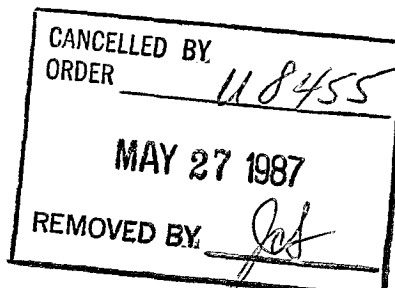
Issued under authority of the
Michigan Public Service Commission
Dated May 27, 1987
In Case No. U-8455

RULES AND REGULATIONS - STATE OF MICHIGAN

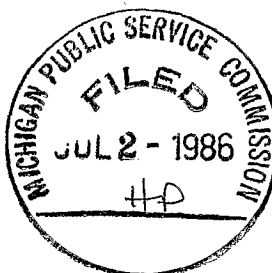
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TABLE OF CONTENTS - CHECK LIST (Continued)

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Original 69	June 3, 1986
Original 70	June 3, 1986
Original 71	June 3, 1986
Original 72	June 3, 1986
Original 73	June 3, 1986
Original 74	June 3, 1986
Original 75	June 3, 1986



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In Case No. U-8378

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

Third Revised Sheet No. 16
Cancels **Second** Revised Sheet No. 16

RULES AND REGULATIONS – STATE OF MICHIGAN

TABLE OF CONTENTS – CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>
First Revised 76	May 23, 2007
First Revised 77	May 23, 2007
First Revised 78	May 23, 2007
First Revised 79	May 23, 2007
First Revised 80	May 23, 2007
Second Revised 81	May 23, 2007
First Revised 82	May 23, 2007
Second Revised 83	May 23, 2007
First Revised 83.1	May 23, 2007
First Revised 84	May 23, 2007
First Revised 85	May 23, 2007
First Revised 86	May 23, 2007
First Revised 87	May 23, 2007
First Revised 88	May 23, 2007
First Revised 89	May 23, 2007
First Revised 90	May 23, 2007
First Revised 91	May 23, 2007
First Revised 92	May 23, 2007
First Revised 93	May 23, 2007
First Revised 94	May 23, 2007
First Revised 95	May 23, 2007
First Revised 96	May 23, 2007
First Revised 97	May 23, 2007
First Revised 98	May 23, 2007
First Revised 99	May 23, 2007
First Revised 100	May 23, 2007

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BY
ORDER U-14851

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Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Implement Retail Access)

Second Revised Sheet No. 16
Cancels **First Revised** Sheet No. 16

RULES AND REGULATIONS – STATE OF MICHIGAN

TABLE OF CONTENTS – CHECK LIST (Continued)

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Original 77	June 3, 1986
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Original 79	June 3, 1986
Original 80	June 3, 1986
First Revised 81	January 1, 2002
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First Revised 83	June 24, 1987
Original 83.1	June 24, 1987
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Original 96	June 3, 1986
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Original 99	June 3, 1986
Original 100	June 3, 1986

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ORDER U-15071

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Effective for electric service
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Dated **10-11-01** in Case No. **U-12649**



WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 16
Cancels Original Sheet No. 16

RULES AND REGULATIONS – STATE OF MICHIGAN

TABLE OF CONTENTS – CHECK LIST (Continued)

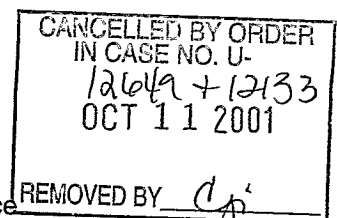
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Original 98	June 3, 1986
Original 99	June 3, 1986
Original 100	June 3, 1986

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Issued August 5, 1987 by
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Executive Vice President
Milwaukee, Wisconsin

Effective for electric service
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Issued under authority of the
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Dated May 27, 1987
In Case No. U-8455

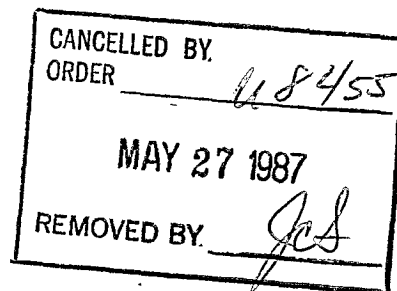


RULES AND REGULATIONS - STATE OF MICHIGAN

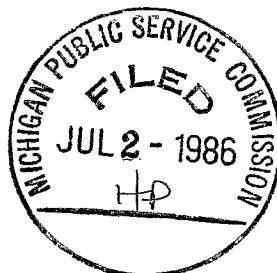
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TABLE OF CONTENTS - CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>
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Original 98	June 3, 1986
Original 99	June 3, 1986
Original 100	June 3, 1986



Issued June 12, 1986 by
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Dated June 3, 1986
In Case No. U-8378

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Rate Case)

Fourth Revised Sheet No. 17
Cancels **Third** Revised Sheet No. 17

RULES AND REGULATIONS – STATE OF MICHIGAN

TABLE OF CONTENTS – CHECK LIST (Continued)

<u>Sheet No.</u>	<u>Effective Date</u>
First Revised 101	May 23, 2007
First Revised 102	May 23, 2007
First Revised 103	May 23, 2007
First Revised 104	May 23, 2007
First Revised 105	May 23, 2007
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First Revised 112	May 23, 2007
Second Revised 113	May 23, 2007
First Revised 114	May 23, 2007
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First Revised 116	May 23, 2007
Second Revised 117	May 23, 2007
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Second Revised 119	May 23, 2007
First Revised 120	May 23, 2007
First Revised 121	May 23, 2007
First Revised 122	May 23, 2007
First Revised 123	May 23, 2007
First Revised 124	May 23, 2007
First Revised 125	May 23, 2007

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Milwaukee, Wisconsin

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Issued under authority of the
Michigan Public Service Commission
Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Third Revised Sheet No. 17
Cancels Second Revised Sheet No. 17

RULES AND REGULATIONS – STATE OF MICHIGAN

TABLE OF CONTENTS – CHECK LIST (Continued)

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Original 123	June 3, 1986
Original 124	June 3, 1986
Original 125	June 3, 1986

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BY
ORDER U-15071

REMOVED BY RL
DATE 06-18-07

Issued September 14, 1994 by
David K. Porter
Senior Vice President
Milwaukee, Wisconsin

Effective for electric service
rendered on and after Sept. 8, 1994

Issued under authority of the
Michigan Public Service Commission
Dated September 8, 1994
In Case No. U-10641



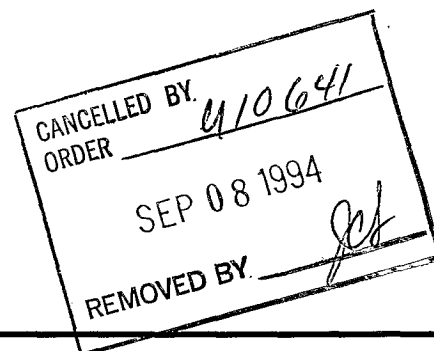


RULES AND REGULATIONS - STATE OF MICHIGAN

TABLE OF CONTENTS - CHECK LIST (Continued)

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Original 125	June 3, 1986

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Issued October 14, 1993 by
David K. Porter,
Senior Vice President
Milwaukee, Wisconsin



Effective for electric service
rendered on and after Sept. 29, 1993

Issued under authority of the
Michigan Public Service Commission
Dated September 29, 1993
In Case No. U-10382



Wisconsin Electric POWER COMPANY

M.P.S.C. No. 2, Appendix A - Electric

First Revised Sheet No. 17
Cancels Original Sheet No. 17

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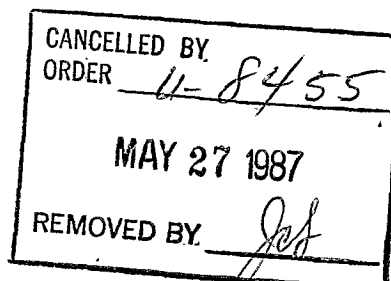
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RULES AND REGULATIONS - STATE OF MICHIGAN

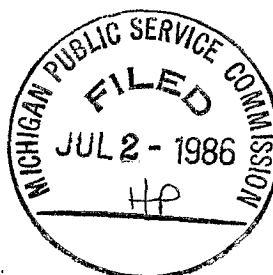
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 18
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RULES AND REGULATIONS – STATE OF MICHIGAN

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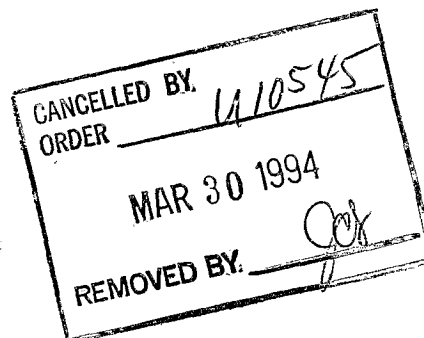


RULES AND REGULATIONS - STATE OF MICHIGAN

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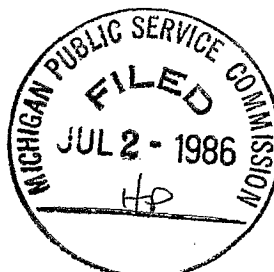
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 19

RULES AND REGULATIONS – STATE OF MICHIGAN

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RULES AND REGULATIONS – STATE OF MICHIGAN

configuration of certain generating equipment such as that utilizing line-commutated inverters sometimes requires an isolation transformer as part of the generating installation for safety and for protection of the generating facilities.

C. Use of Service

Each customer shall, as soon as electric service becomes available, purchase from the company practically all electric energy used on the premise, and shall become liable for all charges incurred in the purchase of said electrical energy from the company. Standby and/or supplemental on-site generation may be utilized only if approved by the company and properly connected so as to prevent parallel operations with the company's system.

1. Notice of Intent

a. Application – Prior to use of electrical service, each customer shall make proper application to the company, and shall furnish all reasonable information required by the company. Failure to comply with this requirement may result in refusal by the company to provide service.

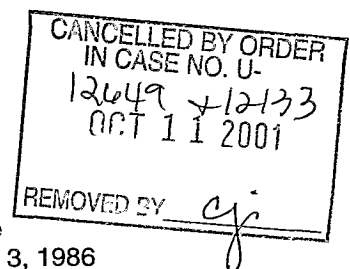
Any customer using service without first notifying and enabling the company to establish a beginning meter reading may be held responsible for any amounts due for service supplied to the premises from time of last reading reported immediately preceding his or her occupancy.

b. Termination – Any customer desiring termination of service shall so notify the company a minimum of five working days in advance so the service may be discontinued on a mutually agreeable date. Customers failing to give proper notice of intent to vacate the premises may be held responsible for use of service until a meter reading acceptable to the company is obtained.

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 27

RULES AND REGULATIONS – STATE OF MICHIGAN

2. Conditions of Use

The customer shall not use the service in any way that causes a safety hazard, endangers the company's facilities, or disturbs service to other customers. Failure to comply with this provision may result in discontinuance of the customer's service.

Customer shall install only such motors or other apparatus or appliances as are suitable for operation with the character of the service supplied by the company, and electric energy must not be used in such a manner as to cause detrimental voltage fluctuations or disturbances in the company's distribution system.

3. Nonstandard Service

Customers shall be liable for the cost of any special installation necessary to meet particular requirements for service at other than standard voltages or for the supply of closer voltage regulation than required by standard practice.

The usual supply of electric service shall be subject to the provision of Michigan Public Service Commission rules, but where special service-supply conditions or problems arise for which provision is not otherwise made, the company may modify or adapt its supply terms to meet the peculiar requirements of such case.

The company reserves the right to make special contractual arrangements as to the provision of necessary service facilities, duration of contract, minimum bills, or other service conditions with respect to customers whose establishments are remote from the company's existing suitable facilities, or whose service requirements exceed the capabilities of the company system in the area, or otherwise necessitate unusual investments by the company in service facilities or where the permanence of the service is questionable.

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RULES AND REGULATIONS – STATE OF MICHIGAN

4. Resale of Electric Energy

Customers shall not resell to, or share with others, any electric service furnished by the company under the terms of its filed rate schedules not applicable to such resale of energy, unless otherwise authorized by the Michigan Public Service Commission.

5. Service to a Single Metering Point

Where resale of electric service exists, the company will be under no obligation to furnish or maintain meters or other facilities for the resale of service by the reselling customer to the ultimate user. The use of "Master Metering" will be limited to existing customers. **R**

Electric service will no longer be granted where connection is made to a single metering point for the purpose of resale to the reselling customer's ultimate user. Each user will be metered as an individual unit. For the purposes of this rule, resale will also include sales where the electric service is included in the rent.

6. Point of Attachment

Where suitable service is available, the company will install service connections from its distribution lines to a suitable point of attachment on the customer's premises designated by the company. Where the customer requests a point of attachment other than that specified by the company, and such alternative point of attachment is approved by the company, the cost of installing additional intermediate supports, wires or fixtures necessary to reach the point of attachment requested by the customer, shall be borne by the customer.

Should it become necessary for any cause beyond the company's control to change the location of the point of attachment of service connections, the entire cost of any changes in the customer's wiring made necessary thereby shall be borne by the customer.

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 30

RULES AND REGULATIONS – STATE OF MICHIGAN

The company shall not be liable for interruptions in the service, phase failure or reversal, or variations in the service characteristics, or for any loss or damage of any kind or character occasioned thereby, due to causes or conditions beyond the company's control, and such causes or conditions shall be deemed to specifically include, but not be limited to, the following: acts or omissions of customers or third parties; operation of safety devices, except when such operation is caused by the negligence of the company; absence of an alternate supply of service; failure, malfunction, breakage, necessary repairs or inspection of machinery, facilities or equipment when the company has carried on a program of maintenance consistent with the general practices prevailing in the industry; act of God; war; action of the elements; storm or flood; fire; riot; labor dispute or disturbances; or the exercise of authority or regulation by governmental or military authorities.

The customer shall be responsible for giving immediate notice to the company of interruptions or variations in electric service so that appropriate corrective action can be taken.

The company reserves the right to temporarily interrupt service for construction, repairs, emergency operations, shortages in power supply, safety, and state or national emergencies and shall be under no liability with respect to any such interruption, curtailment or suspension.

E. Metering and Metering Equipment

The customer shall provide, free of expense to the company and close to the point of service entrance, a space suitable to the company for the installation of the necessary metering equipment. The customer shall permit only authorized agents of the company or other persons lawfully authorized to do so, to inspect, test or remove the same. If the meters or metering equipment are damaged or destroyed through the neglect of the customer, the cost of necessary repairs or replacements shall be paid by the customer.

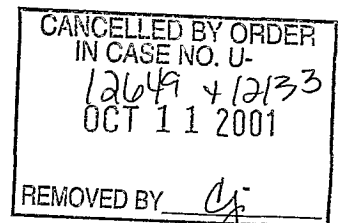
The company reserves the right to make final decisions with respect to methods and equipment used in measurement of loads for billing purposes.

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Executive Vice President
Milwaukee, Wisconsin



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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 32
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RULES AND REGULATIONS – STATE OF MICHIGAN

F. Special Charges

The company will make such charges for reasonable special services as necessary to discourage abuse and to minimize subsidy of such services by other customers. The following schedule shall apply where applicable:

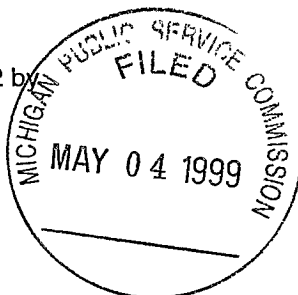
Charge for any Special Services at Customer's Request –

During Regular Working Hours	\$25
Outside Regular Working Hours	40
Meter Reading Charge	\$10
Meter Test Charge	\$20
Reconnect Charge –	
During Regular Working Hours	\$10
Outside Regular Working Hours	40
Disconnect at Pole, During Regular Working Hours	25
Disconnect at Pole, Outside Regular Working Hours	40
Collection Charge when a Delinquent Bill is Collected at the Premises Instead of Disconnecting the Service	\$10
Bad Check Handling Charge	\$15
Connections Outside Regular Working Hours	\$40

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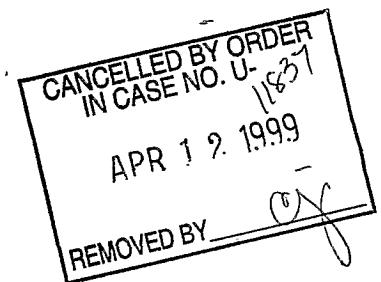
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RULES AND REGULATIONS - STATE OF MICHIGAN

F. Special Charges

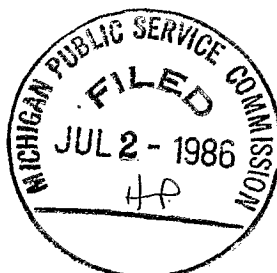
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Charge for any Special Services at Customer's Request -

During Regular Working Hours	\$25
Outside Regular Working Hours	40
Meter Reading Charge	\$10
Meter Test Charge	\$20
Reconnect Charge -	
During Regular Working Hours	\$10
Outside Regular Working Hours	40
Disconnect at Pole, During Regular Working Hours	25
Disconnect at Pole, Outside Regular Working Hours	40
Collection Charge when Nonpayment Disconnect Order is Written	\$10
Bad Check Handling Charge	\$ 5
Connections Outside Regular Working Hours	\$40

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Implement Retail Access)

Original Sheet No. 32.1

RULES AND REGULATIONS – STATE OF MICHIGAN

F. Special Charges (continued)

Charge for usage and billing information per request beyond one within a calendar year	\$15
Switch processing charge per switch request beyond one within a calendar year	\$15
Manual meter interrogation charge (per 2.5.3 of RAS 1)	\$15

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Dated **10-11-01** in Case No. **U-12649**



RULES AND REGULATIONS – STATE OF MICHIGAN

G. Other Conditions of Service

1. Service Disconnect at Customer's Request

R

Service to the customer's premises may be disconnected by the company at the customer's request under the following conditions:

R

a. Upon Termination – The company will disconnect service with no charge to the customer upon due notice as provided elsewhere in these rules. However, if restoration of service at the same location is requested by the same customer or property owner(s), a reconnect charge will be applied. The reconnect charge will be increased by the amount of the minimum charge in the applicable rate schedule for the months service was disconnected, provided such reconnect is made during the twelve month period immediately following disconnect.

b. For Repairs – The company will temporarily disconnect service to facilitate repairs or other work on the customer's equipment or premises. Special service charges as set forth in Section II, F, will be applicable.

D

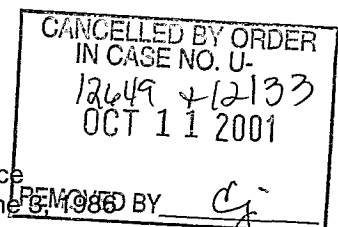
2. Rate Application

The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in these rules and regulations. In no case may service be shared with another or transmitted off the premises at which it is delivered. Service at different points and at different premises shall be separately metered and separately billed.

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Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 34

RULES AND REGULATIONS – STATE OF MICHIGAN

Selection of Rates – In some cases the customer is eligible to take service **R**
under any one or two or more rates. Upon request, the company will advise the customer in the selection
of the rate which will give him or her the lowest cost of service, based on the information provided to the
company, but the responsibility for the selection of the rate lies with the customer.

After the customer has selected the rate under which he or she elects to take service, the
customer will not be permitted to change from that rate to another rate until at least twelve months have
elapsed. Neither will the customer be permitted to evade this rule by temporarily terminating service.
However, the company may, at its option, waive the provisions of this paragraph where it appears that an
earlier change is requested for permanent rather than for temporary or seasonal advantage. The intent of
this rule is to prohibit frequent shifts from rate to rate.

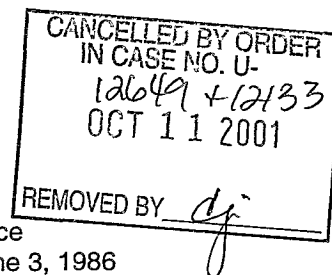
No refund will be made of the difference in charges under different rates applicable to the same
class of service.

D

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Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 35

RULES AND REGULATIONS – STATE OF MICHIGAN

SECTION III
CONSTRUCTION POLICY

This section of the rules and regulations sets forth the terms and conditions under which the company will construct and extend its facilities to serve new loads and replace, relocate or otherwise modify its facilities.

Except where specifically stated otherwise, service extension policy is based on overhead construction and any financial participation by the customers for underground facilities shall be in addition to other charges provided for in these rules.

Contributions in aid of construction and other deposits made with the company under the provisions of this section shall be considered nonrefundable except where provisions for refunds are specifically stated.

No refunds will be made in excess of the refundable amount deposited, and deposits shall not bear interest. Refunds, where applicable, will be made in accordance with the terms stated hereinafter.

Each distribution line extension shall be a separate, distinct unit and any further line extension therefrom shall have no effect upon the agreements under which such extension is constructed.

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RULES AND REGULATIONS – STATE OF MICHIGAN

A. Overhead Extension Policy

1. Residential Service

a. Charges- For each permanent, year around dwelling, the company will provide a single-phase line extension excluding service drop at no additional charge for a distance of 600 feet, of which no more than 200 feet is lateral extension on the customer's private property. For each permanent, seasonal type dwelling, the company will provide at no extra charge a 200 foot extension from a main line distribution feeder. Distribution line extension in excess of the above footages will require an advance deposit of \$1.75 per foot for all such excess footage. There will also be a non-refundable contribution equal to the cost of right-of-way and clearing on such excess footage. Three-phase extensions will be on the same basis as Commercial and Industrial.

b. Measurement- The length of any main line distribution feeder extension will be measured along the route of the extension from the company's nearest facilities from which the extension can be made to the customer's property line. The length of any lateral extension on the customer's property shall be measured from the customer's property line to the service pole. Should the company, for its own reasons, choose a longer route, the applicant will not be charged for the additional distance. However, if the customer requests special routing of the line, the customer will be required to pay the extra cost resulting from the special routing.

c. Refunds – During the five year period immediately following the date of payment, the company will make refunds of the charges paid for a financed extension under provisions of Paragraph (a) above. The amount of any such refund shall be \$500 for each permanent electric service subsequently connected directly to the facilities financed by the customer. Directly connected customers are those which do not require the construction of more than 300 feet of lateral primary distribution

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 37

RULES AND REGULATIONS – STATE OF MICHIGAN

line. Such refunds will be made only to the original contributor and will not include any amount of contribution in aid of construction for underground service made under the provisions of the company's underground service policy as set forth in this section. The total refund shall not exceed the refundable portion of the contribution.

2. Commercial or Industrial Service

a. Company Financed Extensions – Except for contributions in aid of construction for underground service made under the provisions of Section III, B of these rules, the company will finance the construction cost necessary to extend its facilities to serve commercial or industrial customers when such investment does not exceed 2 times the annual revenue anticipated to be collected from customers initially served by the extension.

b. Charges – When the estimated cost of construction of such facilities exceeds the company's maximum initial investment as defined in Paragraph (a), the applicant shall be required to make a deposit in the entire amount of such excess construction costs. Owners or developers of mobile home parks shall be required to deposit the entire amount of the estimated cost of construction, subject to the refund provisions of Paragraph (c).

c. Refunds - That portion of the deposit related to the difference in the cost of underground construction and the equivalent overhead facilities shall be considered nonrefundable.

This amount shall be determined under applicable provisions of the company's underground service policy as set forth in this section. The company will make refunds on remaining amounts of deposits collected under the provisions of Paragraph (b) above in cases where actual experience shows that the electric revenues supplied by the customer are sufficient to warrant a greater initial investment by the company. Such refunds shall be computed as follows:

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Implement Retail Access)

First Revised Sheet No. 38
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RULES AND REGULATIONS – STATE OF MICHIGAN

(1) Original Customer – At the end of the first complete 12-month period immediately following the date of initial service, the company will compute a revised initial investment based on 2 times the actual **distribution** revenue provided by the original customer in the 12-month period. Any amount by which twice the actual annual **distribution** revenue exceeds the company's initial investment will be made available for refund to the customer; no such refund shall exceed the amount deposited under provisions of Paragraph (b) above.

(2) Refunds for additional new customers directly connected to the financed extension during the refund period will be governed by Section III, A, 1, c.

3. Service Extensions to Loads of Questionable Permanence

When service is requested for loads of questionable permanence, such as, but not limited to, saw mills, mixer plants, gravel pits, oil wells, oil facilities, etc., the company will install, own, operate and maintain all distribution facilities up to the point of attachment to the customer's service equipment subject to the following:

a. Charges – Prior to commencement of construction, the customer shall make a deposit with the company in the amount of the company's estimated construction and removal less cost of salvage. Such estimates shall include the cost of extending the company distribution facilities and of increasing capacity of its existing facilities to serve the customer's load.

b. Refunds – At the end of each year the company will make a refund on the amount deposited from **distribution** revenues derived from the customer for electric service from the facilities covered by the deposit. The amount of such refund for any given year or part thereof shall be computed as follows:

(1) Year to year for the first four years of the deposit period.

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 38

RULES AND REGULATIONS – STATE OF MICHIGAN

(1) Original Customer – At the end of the first complete 12-month period immediately following the date of initial service, the company will compute a revised initial investment based on 2 times the actual revenue provided by the original customer in the 12-month period. Any amount by which twice the actual annual revenue exceeds the company's initial investment will be made available for refund to the customer; no such refund shall exceed the amount deposited under provisions of Paragraph (b) above.

(2) Refunds for additional new customers directly connected to the financed extension during the refund period will be governed by Section III, A, 1, c.

3. Service Extensions to Loads of Questionable Permanence

When service is requested for loads of questionable permanence, such as, but not limited to, saw mills, mixer plants, gravel pits, oil wells, oil facilities, etc., the company will install, own, operate and maintain all distribution facilities up to the point of attachment to the customer's service equipment subject to the following:

a. Charges – Prior to commencement of construction, the customer shall make a deposit with the company in the amount of the company's estimated construction and removal less cost of salvage. Such estimates shall include the cost of extending the company distribution facilities and of increasing capacity of its existing facilities to serve the customer's load.

b. Refunds – At the end of each year the company will make a refund on the amount deposited from revenues derived from the customer for electric service from the facilities covered by the deposit. The amount of such refund for any given year or part thereof shall be computed as follows:

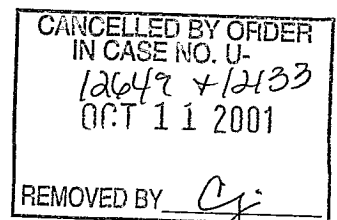
(1) Year to year for the first four years of the deposit period.

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Implement Retail Access)

First Revised Sheet No. 39
Cancels Original Sheet No. 39

RULES AND REGULATIONS – STATE OF MICHIGAN

- (a) Twenty percent (20%) of the deposit if this amount is equal to or less than 20% of the new annual **distribution** revenue, excluding sales tax revenues **and customer education charge**.
 - (b) Twenty percent (20%) of the new annual **distribution** revenue, excluding sales tax revenues **and customer education charge**, if this amount is less than 20% of the deposit.
- (2) The final year of the five-year refund period
- (a) If at the end of the five-year refund period, the total **distribution** revenue for that period, excluding sales tax revenues **and customer education charge**, is equal to or greater than 5 times the original deposit, the balance of the deposit will be refunded.
 - (b) If at the end of the five-year refund period, the total **distribution** revenue, excluding sales tax revenue **and customer education charge**, is less than 5 times the original deposit, the refund for the fifth year will be applied in accordance with (1), (a) or (b) above.

No refund is to be made in excess of the deposit and the deposit shall bear no interest.

B. Underground Service Policy

1. General

This portion of the rules provides for the extension and/or replacement of underground electric distribution facilities. The Upper Peninsula of Michigan was excluded from the mandatory underground rules adopted by the Michigan Public Service Commission in Case No. U-3001. The general policy of the company is that real estate developers, property owners or other applicants for underground service shall make a

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 39

RULES AND REGULATIONS – STATE OF MICHIGAN

- (a) Twenty percent (20%) of the deposit if this amount is equal to or less than 20% of the new annual revenue, excluding power supply cost recovery adjustment and sales tax revenues. R
- (b) Twenty percent (20%) of the new annual revenue excluding power supply cost recovery adjustment and sales tax revenues if this amount is less than 20% of the deposit. R
- (2) The final year of the five-year refund period
 - (a) If at the end of the five-year refund period, the total revenue for that period, excluding power supply cost recovery adjustment and sales tax revenues, is equal to or greater than 5 times the original deposit, the balance of the deposit will be refunded. R
 - (b) If at the end of the five-year refund period, the total revenue, excluding power supply cost recovery adjustment and sales tax revenue, is less than 5 times the original deposit, the refund for the fifth year will be applied in accordance with (1), (a) or (b) above. R

No refund is to be made in excess of the deposit and the deposit shall bear no interest.

B. Underground Service Policy

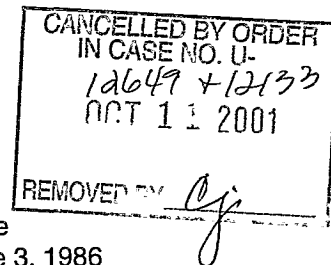
1. General

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WISCONSIN ELECTRIC POWER COMPANY

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contribution in aid of construction to the company in an amount equal to the estimated difference in cost between underground and equivalent overhead facilities.

Methods for determining this cost differential for specific classifications of services are provided herein. In cases where the nature of service or the construction conditions are such that these provisions are not applicable, the general policy stated above shall apply.

The company, at the request of the developer, will install an underground electric distribution system for all new residential subdivisions, mobile home parks, multiple occupancy building complexes, and commercial subdivisions, in cooperation with the developer or owner, evidenced by a signed agreement, and in compliance with the following specific conditions:

The developer or owners must provide for recorded easements or rights-of-way acceptable to the company. The easements are to be coordinated with other utilities and will include easements for streetlighting cable.

The developer or owner must provide for grading the easement to finished grade or for clearing the easement of trees, large stumps and obstructions sufficiently to allow trenching equipment to operate. Survey stakes indicating easements, lot lines and grade must be in place. The developer or owner must certify to the company that the easements are graded to within four inches of final grade before the underground distribution facilities are installed.

The developer or owner requesting underground construction must make a nonrefundable contribution to the company for primary switching cabinets. When a switching cabinet is required exclusively for one customer, that customer will contribute the actual installed cost of the switching cabinet. When more than one customer is served from the switching cabinet, each customer's contribution will be the prorated total installed cost of the switching cabinet based on the number of positions required for each customer.

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WISCONSIN ELECTRIC POWER COMPANY

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(a) Charges – Prior to commencement of construction, the owner or developer shall deposit with the company an amount equal to the estimated cost of construction of the distribution system, but not less than the nonrefundable charges set forth in the following Paragraph (b) below.

(b) Refunds – That portion of the deposit related to the difference in the cost of underground construction and the equivalent overhead facilities shall be considered non-refundable. This amount shall be determined by multiplying the sum of the lot front footage for all lots in the subdivision by \$1.75, except for those lots served by an underground service from an overhead distribution line under the provision of Section III, B, 2, a. Where underground extensions are necessary in unplatted portions of the property, the nonrefundable portion of the deposit shall be computed at the rate of \$3.50 per trench foot. The balance of the deposit shall be made available to the depositor on the following basis:

Following completion of its construction work order covering construction of the distribution system, the company will refund any amount by which its original estimate exceeds the actual construction costs. During the five year period immediately following completion of the construction, the company will refund \$500 for each permanent residential customer connected within the subdivision. Such refunds will be made only to the original depositor and in total shall not exceed the refundable portion of the deposit. The deposit shall bear no interest.

(c) Measurement – The front foot measurement of each lot to be served by a residential underground distribution system shall be made along the contour of the front lot line. The front lot line is that line which usually

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borders on, or is adjacent to, a street. However, when streets border on more than one side of a lot, the shortest distance shall be used. In case of a curved lot line which borders on a street or streets and represents at least two sides of the lot, the front foot measurement shall be considered as one-half the total measurement of the curved lot line. The use of the lot front foot measurement in these rules shall not be construed to require that the underground electric distribution facilities be placed at the front of the lot.

(2) Service Laterals – The company will install, own, operate and maintain an underground service lateral from termination of its facilities at the property line to a metering point on each new residence in the subdivision.

(a) Contribution – For a standard installation the applicant shall make a nonrefundable contribution in aid of construction in the amount of \$2.00 per trench foot.

(b) Measurement – The “trench feet” shall be determined by measuring from the termination of company facilities at the property line along the route of the trench to a point directly beneath the electric meter.

b. Other Residential Underground Facilities - At the option of the applicant(s) the company will provide underground facilities from existing overhead facilities in unplatted areas or in subdivisions where overhead electric distribution facilities have been installed.

The company reserves the right to refuse to install its facilities underground in cases where, in the company's opinion, such construction would be impractical or present a potential detriment to the service to other customers. The company may designate portions of existing subdivisions as “underground service areas” where, in the company' opinion, such designation would be desirable for aesthetic or technical reasons.

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(c) Measurement – The lot front footage used in computing charges and contributions in Paragraph (a) above shall be measured the same as for new subdivisions as set forth in Rule III, B, 2, a, (1) (c).

The front footage used in determining the amount of the original deposit or any refunds of subsequent contributions shall include only the frontage of lots directly served by the distribution system extension covered by the original deposit.

(2) Distribution Systems in Unplatted Areas – The company will extend its primary or secondary distribution system from existing overhead or underground facilities. When any such extension is made from an existing overhead system the property owner may be required to provide an easement(s) for extension of the overhead system to a pole on his or her property where transition from overhead to underground can be made.

(a) Contribution – Prior to commencement of construction, the applicant shall make a contribution in aid of construction equal to the difference between the estimated overhead construction costs and the underground construction costs, plus a deposit based on the company's overhead extension policy. Refunds will be based on the overhead extension refund policy and shall apply only to that portion related to the overhead deposit.

(3) Service Laterals – The company will install, own, operate and maintain an underground service lateral from the termination of its primary or secondary system to a metering point on each new residence to be served. Such underground service laterals may be served either from an underground or overhead system.

(a) Contributions – When a service lateral is connected to an underground system the applicant shall

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make a nonrefundable contribution in aid of construction in the amount equal to the product of the trench length in feet multiplied by \$2.00. When the service lateral is connected to existing overhead facilities, the contribution shall be \$50 plus \$2.00 per trench foot.

(b) Measurement – The “trench length” shall be determined by measuring from the pole or underground secondary terminal to which the service lateral is connected along the route of the lateral trench to a point directly beneath the electric meter.

3. Nonresidential Service

a. Commercial Service – Distribution facilities in the vicinity of new commercial loads and built solely to serve such loads will be placed underground (optional for companies serving the Upper Peninsula). This includes service to all buildings used primarily for business purposes, where the major activity is the sale of goods or services at wholesale or retail. This category shall include, but not be limited to, apartment houses, motels, and shopping centers.

It shall not be mandatory that any new commercial or industrial distribution systems or service connections be placed underground where, in the company's judgement, any of the following conditions exist:

(1) Such facilities would serve commercial or industrial customers having loads of temporary duration; or

(2) Such facilities would serve commercial or industrial customers in areas where little aesthetic improvement would be realized if such facilities were placed underground; or

(3) Such facilities would serve commercial or industrial customers in areas where it is impractical to design and place such facilities underground because of uncertainty of the size and character of the loads to be ultimately served therefrom.

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RULES AND REGULATIONS – STATE OF MICHIGAN

C. Miscellaneous General Construction Policy

Except where specifically designated as overhead or underground construction policies, the following general policies will be applied to either overhead or underground construction:

1. Easements and Permits

a. New Residential Subdivisions – The developer of a new residential subdivision shall cause to be recorded with the plat of the subdivision a public utility easement approved by the company for the entire plat. Such easement shall include a legal description of areas within the plat which are dedicated for utility purposes, and also other restrictions as shall be determined by the company for construction, operation, maintenance and protection of its facilities.

b. Other Easement and Permits – Where suitable easements do not exist, the company will provide the necessary easement forms, and solicit their execution. The applicant(s), as a condition of service, will be ultimately responsible for obtaining all easements and permits as required by the company, for construction, operation, maintenance and protection of the facilities to be constructed. Where State or Federal lands are to be crossed to extend service to an applicant or group of applicants, the additional costs incurred by the company for rights-of-way and permit fees shall be borne by the applicant(s).

2. Temporary Service

Customers desiring temporary service for a short time only, such as for construction jobs, traveling shows, outdoor or indoor entertainment or exhibitions, etc., shall pay the charge per customer per month provided in applicable rate schedules. In addition, such customer shall pay installation and removal charges as follows:

(1) When 120/240 volt single-phase service is desired and when such service can be provided at the site without exceeding 100 feet overhead or 10 feet underground at the time temporary service is desired,

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WISCONSIN ELECTRIC POWER COMPANY

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the charge for installation and removal of temporary, single-phase, three wire, 120/240 volt service shall be:

- | | | |
|-----|---|---------|
| (a) | For temporary overhead service | \$40.00 |
| (b) | For temporary underground service,
during the period from April 1 to
December 14 | \$45.00 |
| (c) | For temporary underground service,
during the period from December 15
to March 31 | \$60.00 |

(2) When 120/240 volt single-phase service is desired, and requires more than 100 feet overhead or 10 feet underground of extension, or if other than 120/240 volt single-phase service is desired, the charge for installation and removal shall be based on the cost thereof.

The customer shall be required to deposit in advance of construction with the company an amount (in excess of any salvage realized) to cover the cost of installing and removing temporary facilities plus the estimated cost of service under the terms of applicable rate schedules. Meters may be read daily and the deposit modified as the energy used may justify such modifications.

If service extends for a period in excess of six consecutive months, the customer may qualify for other of the company's available rates, provided he or she meets all of the applicable provisions of the filed tariffs.

3. Moving of Buildings or Equipment

When the company is requested to assist in the moving of buildings or equipment through, under or over the company's distribution lines, the company will require a deposit from the mover in advance of providing such assistance. The amount of the deposit required will be based upon the company's estimate of the probable cost, but in no event will the

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WISCONSIN ELECTRIC POWER COMPANY

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required deposit be less than \$100. Upon completion of moving assistance, the company will determine actual costs and will bill or credit the mover according to the difference between actual costs and the deposit, except the minimum actual cost will not be less than \$100. Actual costs will be determined in accordance with the following:

- a. Within regular working hours:
 - (1) Average individual wage rate applicable to employee(s) involved.
 - (2) Actual material used.
 - (3) Appropriate overhead charges.
- b. Outside regular working hours:
 - (1) Overtime wage rate applicable to employee(s) involved.
 - (2) Actual materials used.
 - (3) Appropriate overhead charges.
- c. The minimum billing for moving assistance shall not be less than \$100.00.

4. Relocation of Facilities

a. The company will cooperate with political subdivisions in the construction, improvement or rehabilitation of public streets and highways. It is expected that the company will receive reasonable notice so that any required relocation work can be properly scheduled.

b. If the company's poles, anchors, or other appurtenances are located within the confines of the public right-of-way, the company will make the necessary relocation at its own expense with exceptions:

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

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RULES AND REGULATIONS – STATE OF MICHIGAN

5. Construction Schedules

Scheduling of construction shall be done on a basis mutually agreeable to the company and the applicant. The company reserves the right not to begin construction until the customer has demonstrated to the company's satisfaction his or her intent to proceed in good faith with installation of his or her facilities by acquiring property ownership, obtaining all necessary permits and/or, in the case of mobile home's, meeting the company's requirements for permanency.

6. Design of Facilities

The company reserves the right to make final determination of selection, application, location, routing and design of its facilities. Where excessive construction costs are incurred by the company at the request of the customer, the customer may be required to reimburse the company for such excess costs.

7. Billing

For customer(s) who fail to take service two months after an extension has been completed to the premises and within the time period requested by the customer(s), the company shall have the right, after said two month period, to commence billing the customer under the company's applicable rates and rules for the type of service requested by the customer(s).

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WISCONSIN ELECTRIC POWER COMPANY

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RULES AND REGULATIONS – STATE OF MICHIGAN

C. Anticipated or Predictable Short-Term Capacity Shortages in the Company System

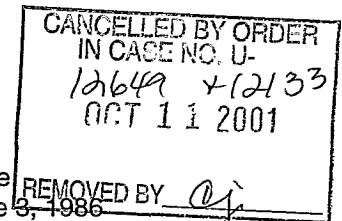
In the event an emergency condition of short-term duration is anticipated or predicted which cannot be relieved by sources of generation within or outside the system serving as the company source of energy, the following steps will be taken at the appropriate time and in the order appropriate to the situation:

1. The internal demand of substations, offices and other premises owned by the company will be reduced to the largest extent consistent with the maintenance of service.
2. Service will be interrupted to loads rendered service under interruptible tariffs.
3. Voltage will be reduced not more than six percent.
4. Voluntary load reductions will be requested of large commercial and industrial customers by procedures established in their respective load management plans.
5. Voluntary load reductions will be requested of all other customers through appropriate media appeals.
6. Load shedding of firm customer loads will be initiated. Service so interrupted shall be of selected distribution circuits throughout the company area. Such interruptions shall be consistent with the criteria established for essential health and safety customers and will, insofar as practicable, be alternated among circuits. Records will be maintained to insure that during subsequent capacity shortages, service interruptions may be rotated throughout the company service area in an equitable manner.

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WISCONSIN ELECTRIC POWER COMPANY

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RULES AND REGULATIONS – STATE OF MICHIGAN

D. Long-Term Capacity or Fuel Shortage

The following actions will be implemented until it is determined by the company energy suppliers that any or all actions may be terminated. The public will be immediately advised through appropriate media sources of the implementation of these procedures. If an emergency situation of long-term duration arises out of a long-term capacity or fuel shortage in the area which cannot be relieved by sources of generation within or outside the system, the following actions will be taken in the order noted as required:

1. Curtail use during hours of maximum system demand of non-essential energy on premises controlled by the company including parking and large area lighting and interior lighting, except lighting required for security and safety, and other uses of energy both during and outside normal business hours.

2. Initiate voluntary energy curtailment during hours of maximum system demand of all customers by requesting, through mass communication media, voluntary curtailment by all customers of a minimum of ten percent of their electric use. This use will include lighting, air conditioning, heating, manufacturing processes, cooking, refrigeration, clothes washing and drying, and any other loads that can be curtailed or deferred to off peak hours.

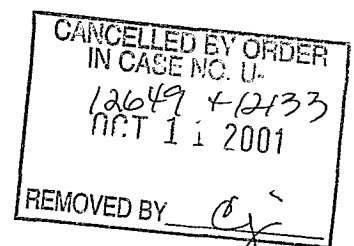
3. Implement procedures for interruption of selected distribution circuits during the period of maximum system demand on a rotational basis in accordance with specified load reduction amounts minimizing interruption to facilities which are essential to the public health and safety. The length of an interruption of any selected circuit should not exceed two hours and the total interruption should not exceed four hours in any 24-hour period without prior notification to the commission.

If the above actions are made necessary because of a long-term fuel shortage, they will be continued in the order taken to maintain as nearly as possible a 30-day fuel supply.

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M.P.S.C. No. 2, Appendix A – Electric

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RULES AND REGULATIONS – STATE OF MICHIGAN

SECTION V
STANDARDS AND BILLING PRACTICES

A. Residential (originally set forth in Order U-4240)

R

Definitions as used in these rules:

- Rule 1.
- (a) "Billing month" means a utility service consumption period of not less than 26 days, nor more than 35 days.
 - (b) "Complaint and information officer" means a member of the commission staff designated to perform responsibilities in accordance with these rules.
 - (c) "Complaint determination" means the written decision of a utility hearing officer with respect to any complaint filed regarding residential utility service.
 - (d) "Consumer services division" means the staff of the commission designated to perform responsibilities in accordance with these rules.
 - (e) "Customer" means any purchaser of electricity or gas supplied by the company for residential purposes. The company may request proof that a tenant is renting residential property before extending service to the dwelling. Proof consists of a written or oral confirmation or a copy of the lease submitted by the manager, landlord, or owner of the property **R**
 - (f) "Cycle billing" means a system employed by a utility which results in the rendition of bills for utility service to various customers on different days of any one calendar month.
 - (g) "Delinquent account" means a bill rendered to a customer for utility service which remains unpaid at least five days after the due date of the bill.

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- (h) "Discontinuance of service" means a cessation of utility service not voluntarily requested by a customer.
- (i) "Energy usage" means the consumption of electricity or gas sold by a public utility.
- (j) "Estimated bill" means a bill rendered by a utility for energy used which is not calculated or computed by employing an actual reading of a meter or other measuring device.
- (k) "Fuel clause" means the adjustment approved by the commission to recognize variations in the cost of fuel for electric generation, purchased power, or purchased gas from a base level. **R**
- (l) "In dispute" means any matter regarding a customer's utility service which is the subject of a pending disagreement, claim, or complaint by a customer.
- (m) "Informal appeal" means an appeal of a complaint determination of a utility hearing officer made to the consumer services division of the commission.
- (n) "Informal appeal decision" means the written determination of the consumer services division with respect to an informal appeal.
- (o) "Late payment charge" means finance, service, carrying, or penalty charge assessed by a utility upon the bill of a customer for the reason that any balance due and owing upon the bill remains outstanding beyond the period of time established for payment.
- (p) "New customer" means a customer who has not received the company's service within the previous six years. **N**

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M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 65

RULES AND REGULATIONS – STATE OF MICHIGAN

- (q) "Previous customer" means a customer who has received the company's service within the previous six years. **N**
- (r) "Residential service or use" means the provision of or use of electricity or gas for residential purposes.
- (s) "Seasonally billed customer" means residential customer billed on a seasonal basis in accordance with a utility tariff on file with the commission.
- (t) "Settlement agreement" means a written agreement entered into by a customer and the company which purports to resolve any matter in dispute between the parties or provides for the payment of moneys not in dispute over a reasonable period of time.
- (u) "Space heating season" means the period between December 1 and March 31.
- (v) "Termination" means a cessation of utility service voluntarily requested by the customer.
- (w) "Utility" means a person, firm, corporation, cooperative, association, or other agency subject to the jurisdiction of the Michigan Public Service Commission which distributes and sells electricity or gas for residential use. **N**
- (x) "Utility service charges" means the rates for utility service and other charges authorized by the commission as an integral part of utility service. **R**

Discrimination prohibited

Rule 2. The company shall not discriminate against nor penalize a customer for exercising any right granted by these rules.

Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

CANCELLED BY ORDER	U-14851
REMOVED BY	NAP
DATE	12-13-07

Effective for electric service
rendered on and after June 3, 1986

Issued under authority of the
Michigan Public Service Commission
Dated June 3, 1986, In Case No. U-8378



RULES AND REGULATIONS - STATE OF MICHIGAN

- (q) "Previous customer" means a customer who has received the company's service within the previous six years.
- (r) "Residential service or use" means the provision of or use of electricity or gas for residential purposes.
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- (x) "Utility service charges" means the rates for utility service and other charges authorized by the commission as an integral part of utility service.

CANCELLED BY
ORDER

U - 6798 (w)

AUG 21 1984

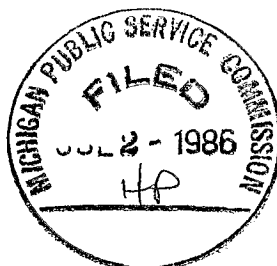
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HP(x)

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Rule 2. The company shall not discriminate against nor penalize a customer for exercising any right granted by these rules.

Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin



Effective for electric service
rendered on and after June 3, 1986

Issued under authority of the
Michigan Public Service Commission
Dated June 3, 1986
In Case No. U-8378

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 66

RULES AND REGULATIONS – STATE OF MICHIGAN

Form of proceedings

- Rule 3. The informal procedures required by these rules shall not constitute a contested case as defined by Section 3 of Act No. 306 of the Public Acts of 1969, as amended, being Section 24.203 of the Michigan Compiled Laws.

Billing frequency

- Rule 4. The company shall render a bill once during each billing month to every **R** residential customer in accordance with approved rate schedules. Bills to seasonally billed customers and bills by a utility authorized to use a customer read and self billing system shall be rendered in accordance with the tariff on file with the commission.

Estimated billing

- Rule 5. (1) The company may estimate the bill of any residential customer every other month. The company may estimate bills upon a different frequency upon a finding by the commission that such procedures assure reasonable billing accuracy. Any bill rendered on an estimated basis shall be clearly and conspicuously identified. The company shall not render an estimated bill unless the estimating procedures employed by the company and any substantive changes in those procedures have been approved by the commission.
- (2) The company may render estimated bills to seasonally billed customers in accordance with the tariff on file with the commission.
- (3) Notwithstanding the provisions of subrule (1), the company may estimate the bill of any residential customer if extreme weather conditions, emergencies, work stoppages or other circumstances of force majeure prevent actual meter reading.

Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

CANCELLED BY ORDER	U-14851
REMOVED BY	NAP
DATE	12-13-07

Effective for electric service
rendered on and after June 3, 1986

Issued under authority of the
Michigan Public Service Commission
Dated June 3, 1986, In Case No. U-8378



WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 67

RULES AND REGULATIONS – STATE OF MICHIGAN

- (4) If the company is unable to gain access to read a meter, the company shall undertake reasonable alternative measures to obtain an actual reading including mailing or leaving postpaid pre-addressed postcards upon which the customer may note the reading. If the customer fails to comply with such alternative measures, or makes reading of the meter unnecessarily difficult, the company may render an estimated bill notwithstanding subrule (1). When an actual reading cannot be obtained, the company shall maintain accurate records of the reasons therefore and efforts it has made to secure the actual reading.

When it is necessary to estimate a customer's usage for billing purposes in lieu of using an actual meter reading, the estimate will be based on the actual usage for the same period during previous years using average kWh/day figures.

Where computer estimating and billing permits, the above arrived at estimate shall be adjusted to reflect trends in the customer's usage during the two previous billing periods and the degree day temperature variation if appropriate.

Where the estimating must be done by hand, as many of the above factors will be reflected as may be reasonable feasible, together with the estimator's knowledge of the customer's usage and conditions of service.

Customer Meter Reading

- Rule 6. The Company shall provide each customer with the opportunity to read and report energy usage as long as energy usage is reported on a regular and accurate basis and shall provide postpaid pre-addressed postcards for this purpose upon request. At least once every 12 months, the company shall obtain an actual meter reading of customer usage in order to verify the accuracy of readings reported in this manner. This rule shall not prevent the company from reading meters on a regular basis.

Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

CANCELLED BY ORDER	U-14851
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DATE	12-13-07

Effective for electric service
rendered on and after June 3, 1986

Issued under authority of the
Michigan Public Service Commission
Dated June 3, 1986, In Case No. U-8378



RULES AND REGULATIONS - STATE OF MICHIGAN

- (4) If the company is unable to gain access to read a meter, the company shall undertake reasonable alternative measures to obtain an actual reading including mailing or leaving postpaid pre-addressed postcards upon which the customer may note the reading. If the customer fails to comply with such alternative measures, or makes reading of the meter unnecessarily difficult, the company may render an estimated bill notwithstanding subrule (1). When an actual reading cannot be obtained, the company shall maintain accurate records of the reasons therefore and efforts it has made to secure the actual reading.

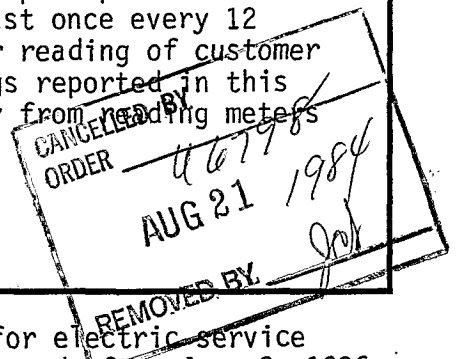
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Where computer estimating and billing permits, the above arrived at estimate shall be adjusted to reflect trends in the customer's usage during the two previous billing periods and the degree day temperature variation if appropriate.

Where the estimating must be done by hand, as many of the above factors will be reflected as may be reasonably feasible, together with the estimator's knowledge of the customer's usage and conditions of service.

Customer Meter Reading

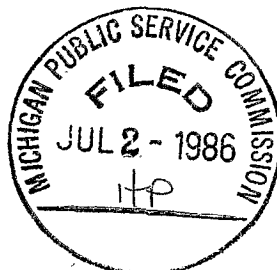
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Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

Effective for electric service
rendered on and after June 3, 1986

Issued under authority of the
Michigan Public Service Commission
Dated June 3, 1986
In Case No. U-8378



WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Rate Case)

Third Revised Sheet No. 68
Cancels **Second** Sheet No. 68

RULES AND REGULATIONS – STATE OF MICHIGAN

Equal monthly billing or budget billing

Rule 7. **Budget Billing**

(a) Residential customers, commercial customers for which the primary purpose of the service is to provide for residential living, and customers on the small commercial Cg1 rate, regardless of whether their primary purpose is for residential living, may upon request and subject to the approval of the Company, have bills rendered under a budget billing basis.

(b) At the time a customer applies for such billing and also at the completion of each plan year, the Company shall review the customer's usage during the past twelve months and calculate an annual bill based upon the current rates. The total will be divided by twelve to determine the monthly current budget payment. If a full year of experience has not occurred, the Company shall make an estimate of the monthly budget amount. The budget billing service year begins at the point the customer first signs up for budget billing. The budget billing amount is reviewed after six months. Customers may select a periodic plan option or a continuous plan option for budget billing.

(c) Monthly billings shall be in equal amount for the twelve months of the plan unless changes in usage by the customer require adjustment to the monthly amount. The customer will choose either the periodic plan option where an adjustment to the monthly budget amount will be made automatically or the continuous plan option where the customer will be notified via a bill message by the Company when such an adjustment is warranted.

Under the periodic plan option, after the sixth month review, the budget amount is adjusted accordingly (if warranted) for months seven to twelve of the budget billing service year. In the twelfth month of the budget billing service year, the customer will be billed the difference between their actual costs during the budget billing service year and their budget billing installments. The customer has the option of paying a debit balance in full or on a deferred basis, or of applying a credit balance against subsequent billings or requesting a refund of the credit balance. The budget amount for the new budget year will then be recalculated. The customer may request to pay their current budget amount and have the under billed or over billed balance rolled into the recalculation of the next budget billing period.

Under the continuous plan option, after the sixth month review, the customer is alerted of a recommended change (if warranted) to their budget amount. The budget amount for months seven to twelve of the budget billing service year is made only upon the customer's request. In the twelfth or settlement month, the customer will be billed their current budget amount and the difference between their actual costs during the budget billing service year and their budget billing installments will be rolled into and made a part of the next budget billing service year's installment.

(Continued to Sheet No. 68.1)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

CANCELLED BY ORDER	U-14851
REMOVED BY	NAP
DATE	12-13-07

Michigan Public Service Commission
June 15, 2007
Filed <u>RL</u>

Effective for electric service
rendered on and after **5/23/07**
Issued under authority of the
Michigan Public Service Commission
Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Second Revised Sheet No. 68
Cancels Original Sheet No. 68

RULES AND REGULATIONS – STATE OF MICHIGAN

Equal monthly billing or budget billing

Rule 7. The company may bill a customer under an equal monthly billing program, **R**
at the choice of the customer, upon a finding by the commission that the program
assures reasonable billing accuracy. If a customer has a credit balance of more than \$2
at the end of the program year, upon the request of the customer, the company shall
return the credit balance. A program year is the annual 12 month period beginning with
the first month the customer is enrolled in the equal monthly billing/budget billing
program.

Budget billing is available to customers with permanently installed heating and/or
air-conditioning equipment.

The amount of the equal payment bills will be based on estimated usage in **R**
order that the account will be paid up in the 12th month of each program year. Any
difference between the sum of the equal monthly payments and the amount due based
on the actual monthly usage for the period will be corrected by a credit or debit, as
appropriate, to the bill rendered in the 12th or settlement month..

The amount of the equal monthly payment will be adjusted from time to time to reflect
rate changes approved by the Michigan Public Service Commission, changes in
usage of the service by the customer and corrections to the estimate of the customer's
annual usage.

Cycle billing

Rule 8. The company may bill its customers on a cyclical basis if the individual customer
receives each billing on or about the same day of each billing month. If the company
changes meter reading routes or schedules, billing cycles may be altered upon 10 days
written notice to the affected customer.

Payment of bills

Rule 9. The company shall permit each residential customer at least 21 calendar days
from the date of rendition of each bill for payment in full, except for customers receiving
summary billing service. In the case of those residential customers voluntarily
receiving summary billing service, the company shall permit each customer 15
calendar days from the date of rendition of each bill for payment in full.

Issued January 15, 1998 by
David K. Porter ,
Senior Vice President
Milwaukee, Wisconsin



Effective for electric service
rendered on and after January 8, 1998

Issued under authority of the
Michigan Public Service Commission
Dated January 8, 1998, In Case No. U-11584

CANCELLED BY ORDER	U-15071
REMOVED BY	RL
DATE	06-18-07



RULES AND REGULATIONS - STATE OF MICHIGAN

Equal monthly billing or budget billing

Rule 7. The company may bill a customer under an equal monthly billing program, at the choice of the customer, upon a finding by the commission that the program assures reasonable billing accuracy. If a customer has a credit balance of more than \$2 at the end of the program year, upon the request of the customer, the company shall return the credit balance.

Budget billing is available to customers with permanently installed heating and/or air-conditioning equipment.

The amount of the equal payment bills will be based on estimated usage in order that the account will be paid up by July 1 of each year. Any difference between the sum of the equal monthly payments and the amount due based on the actual monthly usage for the period will be corrected by a credit or debit, as appropriate, to the bill rendered in June of each year.

The amount of the equal monthly payment will be adjusted from time to time to reflect rate changes approved by the Michigan Public Service Commission, changes in usage of the service by the customer and corrections to the estimate of the customer's annual usage.

Cycle billing

Rule 8. The company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing month. If the company changes meter reading routes or schedules, billing cycles may be altered upon 10 days written notice to the affected customer.

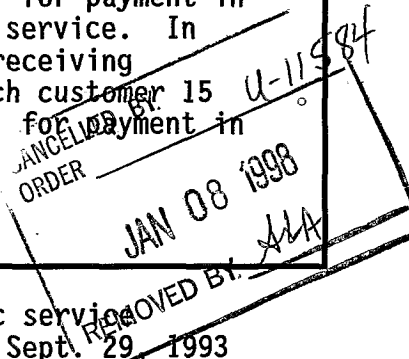
Payment of bills

Rule 9. The company shall permit each residential customer at least 21 calendar days from the date of rendition of each bill for payment in full, except for customers receiving summary billing service. In the case of those residential customers voluntarily receiving summary billing service, the company shall permit each customer 15 calendar days from the date of rendition of each bill for payment in full.

Issued October 14, 1993 by
David K. Porter,
Senior Vice President
Milwaukee, Wisconsin

Effective for electric service
rendered on and after Sept. 29, 1993

Issued under authority of the
Michigan Public Service Commission
Dated September 29, 1993
In Case No. U-10382



RULES AND REGULATIONS - STATE OF MICHIGAN

Equal monthly billing or budget billing

Rule 7. Notwithstanding Rule 5, the company may bill its customers in accordance with equal monthly billing programs at the election of the customer upon a finding by the commission that such programs assure reasonable billing accuracy.

Budget billing is available to customers with permanently installed heating and/or air-conditioning equipment.

The amount of the equal payment bills will be based on estimated usage in order that the account will be paid up by July 1 of each year. Any difference between the sum of the equal monthly payments and the amount due based on the actual monthly usage for the period will be corrected by a credit or debit, as appropriate, to the bill rendered in June of each year.

The amount of the equal monthly payment will be adjusted from time to time to reflect rate changes approved by the Michigan Public Service Commission, changes in usage of the service by the customer and corrections to the estimate of the customer's annual usage.

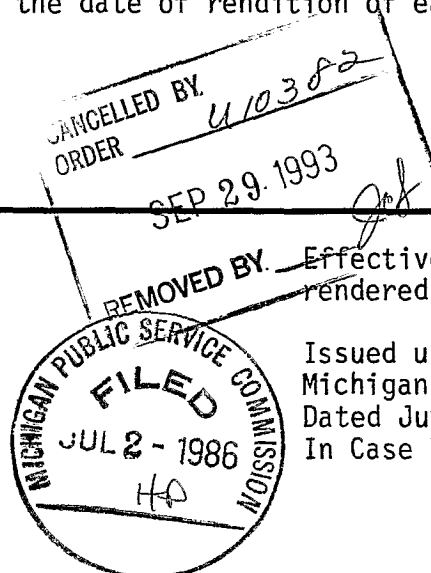
Cycle billing

Rule 8. The company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing month. If the company changes meter reading routes or schedules, billing cycles may be altered upon 10 days written notice to the affected customer.

Payment of bills

Rule 9. The company shall permit each residential customer at least 21 calendar days from the date of rendition of each bill for payment in full.

Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin



REMOVED BY. Effective for electric service
rendered on and after June 3, 1986

Issued under authority of the
Michigan Public Service Commission
Dated June 3, 1986
In Case No. U-8378

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Rate Case)

Original Sheet No. 68.1

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 68)

If the customer contacts the Company, they may request not to have the under billed or over billed balance rolled into the recalculation of the next budget billing period, but to pay the debit balance partially or in full, or applying a credit balance against subsequent billings, or requesting a refund of the credit balance, and to subsequently have the next years budget amount recalculated with the inclusion of any outstanding debit or credit balance.

(d) *The monthly bill will show the amount of the current actual amount for service used, the debit or credit balance of the account for service used and payments made since the last bill, and the monthly budget payment due.*

(e) *The monthly bill shall be payable in the net budget billing amount on or before the specified due date. A late payment charge will be applied to any monthly installment amount outstanding after the specified due date on the bill consistent with the Billing Practices Rules.*

(f) *A customer may be removed from the budget billing plan upon request. In the next month, the under-billed or over-billed balance will be billed.*

Cycle billing

Rule 8. The company may bill its customers on a cyclical basis if the individual customer receives each billing on or about the same day of each billing month. If the company changes meter reading routes or schedules, billing cycles may be altered upon 10 days written notice to the affected customer.

Payment of bills

Rule 9. The company shall permit each residential customer at least 21 calendar days from the date of rendition of each bill for payment in full, except for customers receiving summary billing service. In the case of those residential customers voluntarily receiving summary billing service, the company shall permit each customer 15 calendar days from the date of rendition of each bill for payment in full. **(See rules 13 and 69 for more information about summary billing.)**

CANCELLED BY ORDER <u>U-14851</u>
REMOVED BY <u>NAP</u>
DATE <u>12-13-07</u>

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

Michigan Public Service Commission
June 15, 2007
Filed <u>AL</u>

Effective for electric service
rendered on and after **5/23/07**
Issued under authority of the
Michigan Public Service Commission
Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A -- Electric

Second Revised Sheet No. 69
Cancels Original Sheet No. 69

RULES AND REGULATIONS -- STATE OF MICHIGAN

Computation of payment period

- Rule 10. The date of rendition of the company bill for residential service shall be the date of physical mailing of the bill by the company. If the last calendar day for remittance falls upon a Sunday, legal holiday or any other day when the offices of the company regularly used for the payment of customer bills are not open to the general public, the final payment date shall be extended through the next business day. The date of payment for remittance by mail is two days prior to receipt of the remittance.

Allowable charges

- Rule 11. (1) Except as otherwise provided by statute, the company shall bill each customer for the amount of volumetric energy consumed and any other approved charges in accordance with rates in the tariffs and schedules approved by, and on file with, the commission.
- (2) The company may assess a late payment charge not in excess of **R** 2%, not compounded, of the portion of the bill, net of taxes, that is delinquent. A late payment charge shall not be assessed against customers who are participating in the winter protection plan described in R. 460.2174.

Billing information

- Rule 12. Every bill rendered by the company for residential utility service shall state clearly all of the following information:
- (a) The beginning and ending meter readings of the billing period and the dates thereof. Utilities authorized to use a customer read and self-billing system need not provide this information.
- (b) The due date.

Issued 8-3-99 by
Larry Salustro,
Vice President
Milwaukee, Wisconsin

CANCELLED BY ORDER	U-14851
REMOVED BY	NAP
DATE	12-13-07

Effective for electric service
rendered on and after 7-28-99

Issued under authority of the
Michigan Public Service Commission
Dated 7-28-99 in Case No. U-12007



WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 69
Cancels Original Sheet No. 69

RULES AND REGULATIONS – STATE OF MICHIGAN

Computation of payment period

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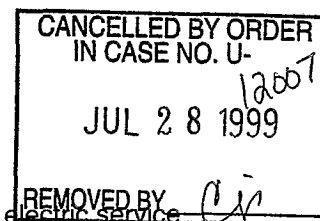
Billing information

- Rule 12. Every bill rendered by the company for residential utility service shall state clearly all of the following information: **R**
- (a) The beginning and ending meter readings of the billing period and the dates thereof. Utilities authorized to use a customer read and self-billing system need not provide this information.
- (b) The due date.

Issued August 5, 1987 by
Thomas J. Cassidy
Executive Vice President
Milwaukee, Wisconsin

Effective for electric service
rendered on and after June 24, 1987

Issued under authority of the
Michigan Public Service Commission
Dated May 27, 1987 In Case No. U-8455



RULES AND REGULATIONS - STATE OF MICHIGAN

Computation of payment period

Rule 10. The date of rendition of the company bill for residential service shall be the date of physical mailing of the bill by the company. If the last calendar day for remittance falls upon a Sunday, legal holiday or any other day when the offices of the company regularly used for the payment of customer bills are not open to the general public, the final payment date shall be extended through the next business day. The date of payment for remittance by mail is two days prior to receipt of the remittance.

Allowable charges

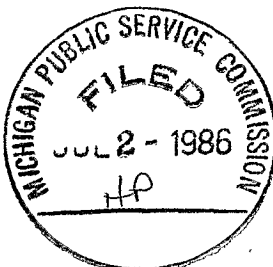
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- (2) The company may assess a late payment charge not in excess of 2%, not compounded, of the bill, net of taxes, in determining the amount of any bill of a residential customer, or a portion thereof, which is delinquent. A late payment charge shall not be assessed against customers who are participating in the winter protection plan described in Rule 39.

Billing information

- Rule 12. Every bill rendered by the company for residential utility service shall state clearly:
- (a) The beginning and ending meter readings of the billing period and the dates thereof. Utilities authorized to use a customer read and self-billing system shall provide this information.
- (b) The due date.

ORDERED BY _____
ORDER 48455
MAY 27 1987
REMOVED BY JA

Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin



Effective for electric service
rendered on and after June 3, 1986

Issued under authority of the
Michigan Public Service Commission
Dated June 3, 1986
In Case No. U-8378

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Rate Case)

Third Revised Sheet No. 70
Cancels **Second** Revised Sheet No. 70

RULES AND REGULATIONS – STATE OF MICHIGAN

- (c) Any previous balance.
- (d) The amount due for energy usage.
- (e) The amount due for other authorized charges.
- (f) The amount of tax.
- (g) The total amount due.
- (h) The statement that rate schedules, explanations of rate schedules, an explanation of how to calculate the accuracy of the bill and an explanation of the fuel clause, if any, is available and will be mailed upon request.
- (i) The statement, “register any inquiry or complaint about this bill prior to the due date.”
- (j) The address and telephone number of the company designating where the customer may initiate any inquiry or complaint regarding the bill as rendered or the service provided by the company.
- (k) The statement that, “This company is regulated by the Michigan Public Service Commission, Lansing, Michigan.”

CANCELLED
BY
ORDER U-14851

REMOVED BY NAP
DATE 12-13-07

Separate bills/Summary billing service

- Rule 13.
- (1) The company shall render a separate billing as required by Rule 12 for service provided at each residence or location and shall not combine two or more accounts without written authorization of the customer. Summary billing service is available to customers with more than one electric service account upon completion and acceptance of an application. Every month, a customer participating in this voluntary service will receive a single bill that summarizes data about each account on one statement. The separate accounts are listed individually on the statement and their sum total is placed on the summary bill. The customer pays the total amount owed on the summary bill account. **(See rules 9 and 69 for more information about summary billing.)**
 - (2) Notwithstanding the provisions of subrule (1) of this rule, in the event of shutoff or termination of service at a separate residential metering point, residence, or location in accordance with these rules, a utility may transfer an unpaid balance to any other residential service account of the customer.

Special services

- Rule 14.
- The company may include charges for special services together with charges for utility service on the same monthly bill if the charges for special services are designated clearly and separately from the service account. If partial payment is made, the company shall first credit all payments to the balance outstanding for utility service.

(Continued to Sheet No. 71)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

Michigan Public Service Commission
June 15, 2007
Filed <u>AL</u>

Effective for electric service
rendered on and after **5/23/07**
Issued under authority of the
Michigan Public Service Commission
Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Second Revised Sheet No. 70
Cancels First Revised Sheet No. 70

RULES AND REGULATIONS – STATE OF MICHIGAN

- (c) Any previous balance.
- (d) The amount due for energy usage.
- (e) The amount due for other authorized charges.
- (f) The amount of tax.
- (g) The total amount due.
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- (i) The statement, "register any inquiry or complaint about this bill prior to the due date."
- (j) The address and telephone number of the company designating where the customer may initiate any inquiry or complaint regarding the bill as rendered or the service provided by the company.
- (k) The statement that, "This company is regulated by the Michigan Public Service Commission, Lansing, Michigan."

Separate bills/Summary billing service

R

- Rule 13.
- (1) The company shall render a separate billing as required by Rule 12 for service provided at each residence or location and shall not combine two or more accounts without written authorization of the customer. Summary billing service is available to customers with more than one **N** electric service account upon completion and acceptance of an application. Every month, a customer participating in this voluntary service will receive a single bill that summarizes data about each account on one statement. The separate accounts are listed individually on the statement and their sum total is placed on the summary bill. The customer pays the total amount owed on the summary bill account.
 - (2) Notwithstanding the provisions of subrule (1) of this rule, in the event **N** of shutoff or termination of service at a separate residential metering point, residence, or location in accordance with these rules, a utility may transfer an unpaid balance to any other residential service account of the customer.

Special services

- Rule 14. The company may include charges for special services together with charges for utility service on the same monthly bill if the charges for special services are designated clearly and separately from the

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David K. Porter
Senior Vice President
Milwaukee, Wisconsin

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In Case No. U-10382

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DATE	06-18-07





RULES AND REGULATIONS - STATE OF MICHIGAN

- (c) Any previous balance.
- (d) The amount due for energy usage.
- (e) The amount due for other authorized charges.
- (f) The total amount due.
- (g) The statement that rate schedules, explanations of rate schedules, an explanation of how to calculate the accuracy of the bill and an explanation of the fuel clause, if any, is available and will be mailed upon request.
- (h) The statement, "register any inquiry or complaint about this bill prior to the due date."
- (i) The address and telephone number of the company designating where the customer may initiate any inquiry or complaint regarding the bill as rendered or the service provided by the company.
- (j) The statement that, "This company is regulated by the Michigan -Public Service Commission, Lansing, Michigan."

Separate bills

Rule 13. The company shall render a separate billing as required by Rule 12 for service provided at each residence or location and shall not combine two or more accounts without written authorization of the customer.

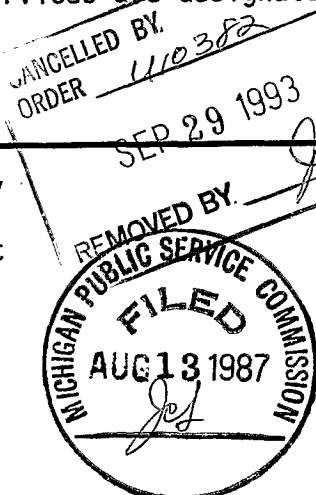
Special services

Rule 14. The company may include charges for special services together with charges for utility service on the same monthly bill if the charges for special services are designated clearly and separately from the

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Thomas J. Cassidy,
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Milwaukee, Wisconsin

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RULES AND REGULATIONS - STATE OF MICHIGAN

- (c) Any previous balance.
- (d) The amount due for energy usage.
- (e) The amount due for other authorized charges.
- (f) The total amount due.
- (g) The statement that rate schedules, an explanation of how to calculate the accuracy of the bill and an explanation of the fuel clause, if any, is available and will be mailed upon request.
- (h) The statement, "register any inquiry or complaint about this bill prior to the due date."
- (i) The address and telephone number of the company designating where the customer may initiate an inquiry or complaint regarding the bill as rendered or the service provided by the company.
- (j) The statement that, "This company is regulated by the Michigan Public Service Commission, Lansing, Michigan."

Separate bills

Rule 13. The company shall render a separate billing as required by Rule 12 for service provided at each residence or location and shall not combine two or more accounts without written authorization of the customer.

Special services

Rule 14. The company may include charges for special services together with charges for utility service on the same monthly bill if the charges for special services are designated clearly and separately from the

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order U-8455
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Executive Vice President
Milwaukee, Wisconsin



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In Case No. U-8378

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Rate Case)

First Revised Sheet No. 71
Cancels Original Sheet No. 71

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 70)

Listing of energy assistance programs

Rule 15. The commission shall provide a listing of all existing federal and state energy assistance programs and the eligibility requirements thereof to all electric and gas utilities regulated by the commission.

Notice of energy assistance programs

- Rule 16. (1) All electric and gas utilities regulated by the commission shall, within 60 days of the effective date of this rule and on or before October 15 of each year, inform their residential customers of all of the following:
- (a) Federal and state energy assistance programs and the eligibility requirements of such programs as provided to the utilities by the commission.
 - (b) The winter protection plan described in these rules.
 - (c) The medical emergency provisions of Rule 35.
- (2) The information required in subrule (1) of this rule shall be disseminated by means of an explanation on the customer's bill, a bill insert, or other mailing. If the information is not disseminated by means of an explanation on the customer's bill, the company shall, on the customer's bill, direct the customer to the bill insert or other mailing, unless the company conducts a self-billing program.

(Continued to Sheet No. 72)

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Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 71

RULES AND REGULATIONS – STATE OF MICHIGAN

service account. If partial payment is made, the company shall first credit all payments to the balance outstanding for utility service.

Listing of energy assistance programs

Rule 15. The commission shall provide a listing of all existing federal and state energy assistance programs and the eligibility requirements thereof to all electric and gas utilities regulated by the commission.

Notice of energy assistance programs

- Rule 16.**
- (1) All electric and gas utilities regulated by the commission shall, within 60 days of the effective date of this rule and on or before October 15 of each year, inform their residential customers of all of the following:
 - (a) Federal and state energy assistance programs and the eligibility requirements of such programs as provided to the utilities by the commission.
 - (b) The winter protection plan described in these rules.
 - (c) The medical emergency provisions of Rule 35.
 - (2) The information required in subrule (1) of this rule shall be disseminated by means of an explanation on the customer's bill, a bill insert, or other mailing. If the information is not disseminated by means of an explanation on the customer's bill, the company shall, on the customer's bill, direct the customer to the bill insert or other mailing, unless the company conducts a self-billing program.

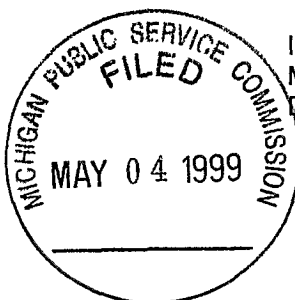
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 72
Cancels Original Sheet No. 72

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 71)

Additional energy assistance programs

Rule 17. As further information regarding energy assistance programs, both federal and state, becomes available to the commission, such information shall be provided to all electric and gas utilities regulated by the commission. Within 60 days of the receipt of such information from the commission, all electric and gas utilities regulated by the commission shall disseminate such information to their residential customers in the same form and manner as provided in Rule 16.

Cash deposits as condition of new service; exceptions

- Rule 18. (1) The company may require a deposit as a condition of new service in any of the following situations:
- (a) The applicant has a prior service account which is past due with any utility, which accrued within the last six years, and which, at the time of the request for service, remains unpaid and is not in dispute.
 - (b) The applicant misrepresents his or her identity or credit standing or fails to provide positive identification at the time of application for new service, thus avoiding disclosure of pertinent credit information.
 - (c) The applicant is a previous customer who has, in an unauthorized manner, interfered with the service of the company situated or delivered on or about the customer's premises within the last six years, if such finding of unauthorized interference or use is made and determined after notice and opportunity for hearing is provided to the customer pursuant to these rules and is not in dispute.
 - (d) The applicant requests service at a residence in which he or she does not reside.

(Continued to Sheet No. 73)

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Roman A. Draba
Vice President
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 72

RULES AND REGULATIONS – STATE OF MICHIGAN

Additional energy assistance programs

Rule 17. As further information regarding energy assistance programs, both federal and state, becomes available to the commission, such information shall be provided to all electric and gas utilities regulated by the commission. Within 60 days of the receipt of such information from the commission, all electric and gas utilities regulated by the commission shall disseminate such information to their residential customers in the same form and manner as provided in Rule 16.

Cash deposits as condition of new service; exceptions

R

Rule 18. (1) The company may require a deposit as a condition of new service in any of the following situations:

R

(a) The applicant has a prior service account which is past due with any utility, which accrued within the last six years, and which, at the time of the request for service, remains unpaid and is not in dispute.

R

(b) The applicant misrepresents his or her identity or credit standing or fails to provide positive identification at the time of application for new service, thus avoiding disclosure of pertinent credit information.

R

(c) The applicant is a previous customer who has, in an unauthorized manner, interfered with the service of the company situated or delivered on or about the customer's premises within the last six years, if such finding of unauthorized interference or use is made and determined after notice and opportunity for hearing is provided to the customer pursuant to these rules and is not in dispute.

R

(d) The applicant requests service at a residence in which he or she does not reside.

R

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ORDER U-15071

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Executive Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 73
Cancels Original Sheet No. 73

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 72)

- (e) The company has had two or more checks for the customer's account returned from a bank within the past three years for insufficient funds or no account, excluding bank error.
 - (f) The applicant requests service at a household that was inhabited by the applicant during a period in which all or a part of a prior past due service account was incurred by another household member who still resides at the household, if, at the time of the request for service, the account remains unpaid and is not in dispute.
 - (g) The applicant is unable to provide prior utility service history information with any Michigan Utility during the last six years.
- (2) The company shall not require a cash deposit as a condition of new service in either of the following situations:
- (a) Where payment to the company is the responsibility of the department of social services.
 - (b) Where the applicant secures a guarantor who is a customer of good standing with the company.

Cash deposit or other guarantee for previous customers or continued service

- Rule 19. The company shall not require a cash deposit or other guarantee as a condition of providing or restoring service to a previous customer or continued service to a current customer, unless such customer has an unsatisfactory credit standing with the company due to any one of the following:
- (a) The customer or applicant is responsible for a prior service account which is past due; which accrued within the last six years, except as otherwise provided by statute; and which, at the time of the request for service, remains unpaid and is not in dispute.

(Continued to Sheet No. 74)

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Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 73

RULES AND REGULATIONS – STATE OF MICHIGAN

- (e) The company has had two or more checks for the customer's account returned from a bank within the past three years for insufficient funds or no account, excluding bank error. R
- (f) The applicant requests service at a household that was inhabited by the applicant during a period in which all or a part of a prior past due service account was incurred by another household member who still resides at the household, if, at the time of the request for service, the account remains unpaid and is not in dispute. R
- (g) The applicant is unable to provide prior utility service history information with any Michigan Utility during the last six years. N
- (2) The company shall not require a cash deposit as a condition of new service in either of the following situations: N
 - (a) Where payment to the company is the responsibility of the department of social services. N
 - (b) Where the applicant secures a guarantor who is a customer of good standing with the company. N
- Cash deposit or other guarantee for previous customers or continued service R
- Rule 19. The company shall not require a cash deposit or other guarantee as a condition of providing or restoring service to a previous customer or continued service to a current customer, unless such customer has an unsatisfactory credit standing with the company due to any one of the following: R
 - (a) The customer or applicant is responsible for a prior service account which is past due; which accrued within the last six years, except as otherwise provided by statute; and which, at the time of the request for service, remains unpaid and is not in dispute. N

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Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 74
Cancels Original Sheet No. 74

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 73)

- (b) The service of the customer has been discontinued for nonpayment of a delinquent account not in dispute.
- (c) In an unauthorized manner, the customer interfered with the service of the company situated or delivered on or about the customer's premises, if the finding of unauthorized interference or use is made and determined after a notice and opportunity for hearing is provided to the customer pursuant to these rules and is not in dispute.
- (d) The applicant or customer misrepresents his or her identity or credit standing. Appropriate credit information may include positive identification or prior service account history with any Michigan utility.
- (e) The customer fails or is unable to provide appropriate credit information at the time service is provided or restored. Appropriate credit information may include positive identification or prior service account history with any Michigan utility.
- (f) The company has had two or more checks for the customer's account returned from a bank within the last three years for insufficient funds or no account, excluding bank error.

Other standards prohibited

Rule 20. The company shall not require a cash deposit or other guarantee as a condition of new or continued utility service based upon any of the following:

- (a) Commercial credit standards
- (b) Income
- (c) Home ownership
- (d) Residential location
- (e) Race

(Continued to Sheet No. 75)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 74

RULES AND REGULATIONS – STATE OF MICHIGAN

- (b) The service of the customer has been discontinued for nonpayment of a delinquent account not in dispute.
- (c) In an unauthorized manner, the customer interfered with the service of the company situated or delivered on or about the customer's premises, if the finding of unauthorized interference or use is made and determined after a notice and opportunity for hearing is provided to the customer pursuant to these rules and is not in dispute.
- (d) The applicant or customer misrepresents his or her identity or credit standing. Appropriate credit information may include positive identification or prior service account history with any Michigan utility. **N**
- (e) The customer fails or is unable to provide appropriate credit information at the time service is provided or restored. Appropriate credit information may include positive identification or prior service account history with any Michigan utility. **N**
- (f) The company has had two or more checks for the customer's account returned from a bank within the last three years for insufficient funds or no account, excluding bank error.

Other standards prohibited

Rule 20. The company shall not require a cash deposit or other guarantee as a condition of new or continued utility service based upon any of the following: **R**

- (a) Commercial credit standards
- (b) Income
- (c) Home ownership
- (d) Residential location
- (e) Race

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Executive Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 75
Cancels Original Sheet No. 75

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 74)

- (f) Color
- (g) Creed
- (h) Sex
- (i) Age
- (j) National origin
- (k) Any other criteria not authorized by these rules

General deposit conditions

Rule 21. A cash deposit required pursuant to these rules is subject to all of the following terms and conditions:

- (a) A deposit required as a condition of new service or providing or continuing service due to a prior outstanding account not in dispute shall be the lesser of twice the average projected system-wide monthly bill or one month's projected average bill for the premises. The company may also require payment of the prior outstanding account as a condition of new or continued service if the prior account is in the customer or applicant's name, is delinquent and is owed to the company, and was accrued within the last six years.
- (b) A deposit required as a condition of providing continuing service due to discontinuance for nonpayment shall be determined as follows:
 - (i) If the customer has been disconnected once within the last three years, the deposit shall not exceed 1 times the average one-month bill for the premises or 2 times the company's system-wide average one-month bill for residential service, whichever is less
 - (ii) If the customer has been disconnected twice within the last three years, the deposit shall not exceed 2 times the average one-month bill for the premises or 3 times the company's system-wide average one-month bill for residential service, whichever is less.

(Continued to Sheet No. 76)

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Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 75

RULES AND REGULATIONS – STATE OF MICHIGAN

- (f) Color
- (g) Creed
- (h) Sex
- (i) Age
- (j) National origin
- (k) Any other criteria not authorized by these rules

General deposit conditions

Rule 21. A cash deposit required pursuant to these rules is subject to all of the following terms and conditions:

- (a) A deposit required as a condition of new service or providing or continuing service due to a prior outstanding account not in dispute shall be the lesser of twice the average projected system-wide monthly bill or one month's projected average bill for the premises. The company may also require payment of the prior outstanding account as a condition of new or continued service if the prior account is in the customer or applicant's name, is delinquent and is owed to the company, and was accrued within the last six years. **R**
- (b) A deposit required as a condition of providing continuing service due to discontinuance for nonpayment shall be determined as follows: **R**
 - (i) If the customer has been disconnected once within the last three years, the deposit shall not exceed 1 times the average one-month bill for the premises or 2 times the company's system-wide average one-month bill for residential service, whichever is less. **N**
 - (ii) If the customer has been disconnected twice within the last three years, the deposit shall not exceed 2 times the average one-month bill for the premises or 3 times the company's system-wide average one-month bill for residential service, whichever is less. **N**

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Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 76
Cancels Original Sheet No. 76

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 75)

- (iii) If the customer has been disconnected three times in the last three years, the deposit shall not exceed 3 times the average one-month bill for the premises or 4 times the company's system-wide average one-month bill for residential service, whichever is less.

The company may also require payment of the prior outstanding usage and approved charges as a condition of providing or continuing service.

- (c) A deposit required as a condition for providing or continuing service due to interference, diversion, or unauthorized use shall not exceed the lesser of 3 times the average projected one-month premises bill or 5 times the company's system-wide average one-month bill for residential accounts. The company may also require payment of the prior outstanding and approved charges of the customer as a condition of providing or continuing service.
- (d) Before requiring a deposit as a condition of service, except in the case of unauthorized use, diversion, or interference, the company shall have offered the customer, prior to discontinuance for nonpayment, the opportunity to enter into a settlement agreement as provided in Rules 38 through 50.
- (e) Interest at the rate of 9% per annum shall be payable on all deposits. Interest shall be credited semi-annually upon the service account of the customer or paid upon the return of the deposit, whichever occurs first. The commission, by order, may revise the annual interest rate not later than January 31 of each year after the effective date of these rules, after having given notice of the proposed revision by publication in three daily newspapers of general circulation, one of which shall be in the Upper Peninsula, and having afforded all interested parties the opportunity to comment upon the proposed interest rate.

(Continued to Sheet No. 77)

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Vice President
Milwaukee, Wisconsin

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RULES AND REGULATIONS – STATE OF MICHIGAN

- (iii) If the customer has been disconnected three times in the last three years, the deposit shall not exceed 3 times the average one-month bill for the premises or 4 times the company's system-wide average one-month bill for residential service, whichever is less. **N**

The company may also require payment of the prior outstanding usage and approved charges as a condition of providing or continuing service. **N**

- (c) A deposit required as a condition for providing or continuing service due to interference, diversion, or unauthorized use shall not exceed the lesser of 3 times the average projected one-month premises bill or 5 times the company's system-wide average one-month bill for residential accounts. The company may also require payment of the prior outstanding and approved charges of the customer as a condition of providing or continuing service. **D**
N

- (d) Before requiring a deposit as a condition of service, except in the case of unauthorized use, diversion, or interference, the company shall have offered the customer, prior to discontinuance for nonpayment, the opportunity to enter into a settlement agreement as provided in Rules 38 through 50. **R**

- (e) Interest at the rate of 9% per annum shall be payable on all deposits. Interest shall be credited semi-annually upon the service account of the customer or paid upon the return of the deposit, whichever occurs first. The commission, by order, may revise the annual interest rate not later than January 31 of each year after the effective date of these rules, after having given notice of the proposed revision by publication in three daily newspapers of general circulation, one of which shall be in the Upper Peninsula, and having afforded all interested parties the opportunity to comment upon the proposed interest rate.

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Executive Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 77
Cancels Original Sheet No. 77

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 76)

- (f) Upon termination of service, the deposit, with accrued interest, shall be credited to the final bill and the balance shall be returned promptly to the customer.
- (g) The credit of a customer shall be established and a deposit and accrued interest shall be refunded promptly by the company upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months. For purposes of this rule, payment is satisfactory if made before the issuance of a notice of discontinuation of service for nonpayment not in dispute or within three days after issuance of the next succeeding monthly bill, whichever is sooner. Deposits for unauthorized use, diversion, or interference may be retained by the company for a period of 24 months and shall be refunded upon satisfactory payment of the final 12 months of charges.
- (h) The company shall maintain a detailed record of all deposits received from customers. The record shall show all of the following minimum information:
 - (i) The name of each customer.
 - (ii) The location of the premises occupied by the customer at the time of making the deposit and each successive location while the deposit is retained.
 - (iii) The date of making, and the amount of the deposit.
 - (iv) The date and amounts of interest paid.
- (i) Each customer posting a cash deposit shall receive, in writing, at the time of tender of deposit funds, a receipt as evidence thereof, which shall contain all of the following minimum information:
 - (i) Name of customer.
 - (ii) Place of payment
 - (iii) Date of payment

(Continued to Sheet No. 78)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 77

RULES AND REGULATIONS – STATE OF MICHIGAN

- (f) Upon termination of service, the deposit, with accrued interest, shall be credited to the final bill and the balance shall be returned promptly to the customer.
- (g) The credit of a customer shall be established and a deposit and **R** accrued interest shall be refunded promptly by the company upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months. For purposes of this rule, payment is satisfactory if made before the issuance of a notice of discontinuation of service for nonpayment not in dispute or within three days after issuance of the next succeeding monthly bill, whichever is sooner. Deposits for unauthorized use, diversion, or interference may be retained by the company for a period of 24 months and shall be refunded upon satisfactory payment of the final 12 months of charges.
- (h) The company shall maintain a detailed record of all deposits received from customers. The record shall show all of the following minimum information:
- (i) The name of each customer.
 - (ii) The location of the premises occupied by the customer at the time of making the deposit and each successive location while the deposit is retained.
 - (iii) The date of making, and the amount of the deposit.
 - (iv) The date and amounts of interest paid.
- (i) Each customer posting a cash deposit shall receive, in writing, at the time of tender of deposit funds, a receipt as evidence thereof, which shall contain all of the following minimum information:
- (i) Name of customer.
 - (ii) Place of payment
 - (iii) Date of payment

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DATE 06-18-07

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Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 78
Cancels Original Sheet No. 78

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 77)

- (iv) Amount of payment.
- (v) Identifiable name and signature of the company employee receiving payment.
- (vi) A statement of the terms and conditions governing the receipt, retention, and return of deposit funds.

- (j) The company shall provide means whereby a customer entitled to a return of his or her deposit is not deprived of deposit funds even though he or she may be unable to produce the original receipt for the deposit.

- (k) The company shall apply deposit standards uniformly as a condition of utility service to all residential customers.

- (l) For purposes of this rule, both of the following provisions apply:
 - (i) The company's system wide average one-month bill for residential accounts shall be based upon the previous 12 months' consumption priced at current rates.
 - (ii) The average one-month bill for the premises shall be based upon the previous 12 months' consumption at the premises priced at current rates.

Guarantee instead of deposit

Rule 22. Instead of a cash deposit required by these rules, the company shall accept the written guarantee of a customer in good standing of the company or the guarantee of the Michigan Department of Social Services where payment to the company is the responsibility of the Department of Social Services.

(Continued to Sheet No. 79)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 78

RULES AND REGULATIONS – STATE OF MICHIGAN

- (iv) Amount of payment.
- (v) Identifiable name and signature of the company employee receiving payment.
- (vi) A statement of the terms and conditions governing the receipt, retention, and return of deposit funds.

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(k) The company shall apply deposit standards uniformly as a condition of utility service to all residential customers.

(l) For purposes of this rule, both of the following provisions apply: **N**

(i) The company's system wide average one-month bill for residential accounts shall be based upon the previous 12 months' consumption priced at current rates. **N**

(ii) The average one-month bill for the premises shall be based upon the previous 12 months' consumption at the premises priced at current rates. **N**

Guarantee instead of deposit

R

Rule 22. Instead of a cash deposit required by these rules, the company shall accept the written guarantee of a customer in good standing of the company or the guarantee of the Michigan Department of Social Services where payment to the company is the responsibility of the Department of Social Services. **R**

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Thomas J. Cassidy,
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 79
Cancels Original Sheet No. 79

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 78)

Guarantee terms and conditions

- Rule 23. A guarantee accepted in accordance with these rules is subject to all of the following terms and conditions:
- (a) It shall be in writing and shall be renewed in a similar manner at least annually.
 - (b) It shall state the terms of guarantee, the maximum amount guaranteed, and that the company shall not hold the guarantor liable for sums in excess thereof, unless agreed to in a separate written instrument.
 - (c) Credit shall be established for the customer and the guarantor shall be released upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months, unless the guarantee was required due to unauthorized use, diversion, or interference.
 - (d) A guarantee resulting from unauthorized use, diversion, or interference may be retained for 24 months. Additionally, release of such guarantee is conditioned upon timely payment of the latest 12 months of the guarantee period, before rendering of the next succeeding bill, pursuant to Rule 21.
 - (e) For purposes of this rule, payment is satisfactory if made before the issuance of a notice of discontinuation of service for nonpayment not in dispute or within three days after issuance of the next succeeding monthly bill, whichever is sooner.
 - (f) The company may withhold release of a guarantor pending the resolution of a discontinuance for nonpayment in dispute in accordance with these rules.

(Continued to Sheet No. 80)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 79

RULES AND REGULATIONS – STATE OF MICHIGAN

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- (b) It shall state the terms of guarantee, the maximum amount guaranteed, and that the company shall not hold the guarantor liable for sums in excess thereof, unless agreed to in a separate written instrument.
- (c) Credit shall be established for the customer and the guarantor shall be released upon satisfactory payment by the customer of all proper charges for utility service for a period of 12 consecutive months, unless the guarantee was required due to unauthorized use, diversion, or interference. **R**
- (d) A guarantee resulting from unauthorized use, diversion, or interference may be retained for 24 months. Additionally, release of such guarantee is conditioned upon timely payment of the latest 12 months of the guarantee period, before rendering of the next succeeding bill, pursuant to Rule 21. **N**
- (e) For purposes of this rule, payment is satisfactory if made before the issuance of a notice of discontinuation of service for nonpayment not in dispute or within three days after issuance of the next succeeding monthly bill, whichever is sooner. **N**
- (f) The company may withhold release of a guarantor pending the resolution of a discontinuance for nonpayment in dispute in accordance with these rules. **N**

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Issued June 12, 1986 by
Thomas J. Cassidy,
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 80
Cancels Original Sheet No. 80

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 79)

Deposit refund

- Rule 24. The company shall refund all cash deposits held as security for residential service currently in its possession and terminate all existing guarantees in lieu of deposits not maintained or executed in compliance with this part. The company shall notify each customer that any deposit so refunded is pursuant to these rules. Interest on refunded deposits shall accrue in accordance with the interest rate paid by the company on the effective date of these rules. The company may apply all deposits subject to refund against existing arrearages not in dispute prior to refund.

Applicability

- Rule 25. These procedures shall be applicable to all customers inquiries and complaints made to the company regarding residential utility service and charges therefor.

Complaint procedures

- Rule 26. (1) The company shall establish procedures which will insure the efficient and thorough receipt, investigation and, where possible, resolution of all customer inquiries, service requests and complaints regarding residential utility service and charges therefor.
- (2) The company shall obtain commission approval of any substantive changes in the procedures prior to implementation.

Personnel procedures required

- Rule 27. The company shall establish personnel procedures which as a minimum insure that:
- (a) Qualified personnel shall be available and prepared at all times during normal business hours to receive and respond to all customer inquiries, service requests, and complaints. The Company shall make necessary arrangements to insure that customers unable to communicate in the English language receive prompt and effective assistance.

(Continued to Sheet No. 81)

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Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 80

RULES AND REGULATIONS – STATE OF MICHIGAN

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

Second Revised Sheet No. 81
Cancels First Revised Sheet No. 81

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 80)

- (b) Qualified personnel responsible for and authorized to enter into written settlement agreements on behalf of the company shall be available at all times during normal business hours to respond to customer inquiries and complaints.
- (c) Qualified personnel shall be available at all times to receive and initiate response to customer contacts regarding any discontinuance of service and emergency conditions occurring within the company's service area.
- (d) Names, addresses, and telephone numbers of personnel designated and authorized to receive and respond to the requests and directives of the commission regarding customer inquiries, service requests and complaints are current and on file with the consumer services division.

Utility hearing officers

- Rule 28.
- (1) The company shall employ or contract with competent utility hearing officers who shall be notaries public and qualified to administer oaths and other supporting personnel as necessary to comply with rules pertaining to discontinuance of residential service.
 - (2) Utility hearing officers so employed or contracted to comply with subrule (1) of this rule, shall function exclusively in this capacity and shall not engage in any other activities for or on behalf of the company, ***nor on behalf of any Alternative Electric Supplier operating in the state of Michigan.***
 - (3) Utility hearing officers and utility hearing procedures shall be subject at all times to investigation and review by the commission to insure the impartiality and integrity of the hearing process.

(Continued to Sheet No. 82)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Implement Retail Access)

First Revised Sheet No. 81
Cancels Original Sheet No. 81

RULES AND REGULATIONS – STATE OF MICHIGAN

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Larry Salustro,
Senior Vice President
Milwaukee, Wisconsin

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Dated **10-11-01** in Case No. **U-12649**



RULES AND REGULATIONS – STATE OF MICHIGAN

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Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

Effective for electric service
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 82
Cancels Original Sheet No. 82

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 81)

Publication of procedures

- Rule 29.
- (1) The company shall prepare a pamphlet which in layman's terms summarizes the rights and responsibilities of its customers in accordance with these rules and other applicable provisions.
 - (2) The pamphlet shall be displayed prominently and be available at all company office locations open to the general public and shall be mailed to each residential customer of the company. Thereafter the pamphlet shall be delivered or mailed to each new customer of the company upon the commencement of service and shall be available at all times upon request.
 - (3) The pamphlet shall contain information concerning, but not limited to:
 - (a) Billing procedures and estimation standards.
 - (b) Methods for customers to verify billing accuracy.
 - (c) Explanation of operation of fuel clauses.
 - (d) Customer payment standards and procedures.
 - (e) Security deposit and guarantee standards.
 - (f) Discontinuation and reconnection of service.
 - (g) Inquiry, service, and complaint procedures.
 - (h) Public service commission consumer procedures.
 - (4) The cover of each pamphlet shall indicate conspicuously that the pamphlet is being provided in accordance with the rules of the commission and shall indicate in Spanish that the pamphlet or a translation thereof is available in Spanish. Upon request, the company shall provide the pamphlet or a translation thereof in the Spanish language.

(Continued to Sheet No. 83)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 82

RULES AND REGULATIONS – STATE OF MICHIGAN

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 - (g) Inquiry, service, and complaint procedures.
 - (h) Public service commission consumer procedures.
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Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin



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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Second Revised Sheet No. 83
Cancels **First Revised** Sheet No. 83

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 82)

Customer or public access to rules and rates

- Rule 30.
- (1) The company shall provide each customer, within 60 days of start of service, within 60 days after issuance of a new rate case order, and at least once a year, a clear and concise explanation of all rates for which that customer may be eligible, a notice that complete rate schedules are available upon request, and a notice of availability of company assistance in determining the most appropriate rate for a customer when that customer is eligible to receive service under more than one rate.
 - (2) The company shall provide to each customer, within 60 days after the company has filed a general rate case with the commission, a notice that the company has requested that the commission change its rates, a notice that copies of the company's application for a change of rates are available for inspection at all offices of the company, and a notice that an explanation of the proposed changes to the company's rates is available from the company upon request.
 - (3) The company shall keep on file, at all offices of the company, and shall provide public access to, all of the following documents:
 - (a) A copy of these rules.
 - (b) All other rules of the company as filed with the commission regarding customer service.
 - (c) Schedules of all residential rates and service charges.
 - (d) Proposed rate schedules.

(Continued to Sheet No. 83.1)

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Roman A. Draba
Vice President
Milwaukee, Wisconsin

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DATE <u>12-13-07</u>

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Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 83
Cancels Original Sheet No. 83

RULES AND REGULATIONS – STATE OF MICHIGAN

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Customer or public access to rules and rates

R

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N

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N

(3) The company shall keep on file, at all offices of the company, and shall provide public access to, all of the following documents:

R

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- (b) All other rules of the company as filed with the commission regarding customer service.
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- (d) Proposed rate schedules.

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Thomas J. Cassidy
Executive Vice President
Milwaukee, Wisconsin



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RULES AND REGULATIONS - STATE OF MICHIGAN

quest, the company shall provide the pamphlet or a translation thereof in the Spanish language.

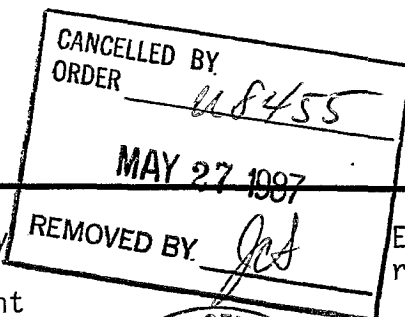
Public access to rules and rates

Rule 30. The company shall keep on file and provide public access to a copy of these rules, all other rules of the company as filed with the commission regarding customer service and a schedule of all residential rates and service charges together with an explanation of the operation of any applicable fuel clause at all offices of the company. Suitable signs shall be posted conspicuously at each such location calling attention to the public that the rules, regulations and rate schedules are so filed and available for inspection. Upon request, the company shall provide one copy of these rules or schedules to a customer without charge.

Reporting requirement

Rule 31. The company shall file a quarterly report within 20 days after the end of each calendar quarter with the consumer services division, which in detail contains information concerning:

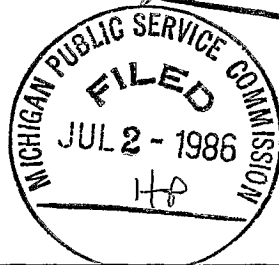
- (a) The payment performance of its customers in relation to established due and payable periods.
- (b) The number and general description of all complaints registered with the company.
- (c) The number of discontinuation notices issued by the company and the reasons therefor.
- (d) The number of hearings held by the company, the type of the dispute relating thereto and the number of complaint determinations issued.



Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

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In Case No. U-8378



WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 83.1
Cancels Original Sheet No. 83.1

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 83)

- (e) Clear and concise explanations of both existing and proposed rate schedules.
- (f) An explanation of the operations of any applicable fuel clause.
- (4) Suitable signs shall be posted in conspicuous locations at all offices of the company calling public attention to the fact that the rules, regulations, rate schedules, proposed rate schedules, explanations of rate schedules, and explanations of proposed rate schedules are so filed and available for inspection. Upon request, the company shall provide 1 copy of these rules, explanations, or schedules to a customer without charge.

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 - (b) The number and general description of all complaints registered with the company.
 - (c) The number of discontinuation notices issued by the company and the reasons therefor.
 - (d) The number of hearings held by the company, the type of the dispute relating thereto and the number of complaint determinations issued.

(Continued to Sheet No. 84)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 83.1

RULES AND REGULATIONS – STATE OF MICHIGAN

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- (a) The payment performance of its customers in relation to established due and payable periods.
 - (b) The number and general description of all complaints registered with the company.
 - (c) The number of discontinuation notices issued by the company and the reasons therefor.
 - (d) The number of hearings held by the company, the type of the dispute relating thereto and the number of complaint determinations issued.

CANCELLED BY ORDER	U-15071
REMOVED BY	RL
DATE	06-18-07

Issued August 5, 1987 by
Thomas J. Cassidy
Executive Vice President
Milwaukee, Wisconsin



Effective for electric service
rendered on and after June 24, 1987

Issued under authority of the
Michigan Public Service Commission
Dated May 27, 1987 In Case No. U-8455

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 84
Cancels Original Sheet No. 84

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 83.1)

- (e) The number of written settlement agreements entered into by the company and a synopsis of the terms, conditions and standards upon which the settlement agreements were entered into.
- (f) The actual number of discontinuations of service and the number of reconnections.
- (g) A critique of the performance of the consumer services division of the commission.

Inspection

Rule 32. The company shall permit authorized staff of the commission to inspect all of the company's operations relating to customer service.

Time of discontinuation

- Rule 33.
- (1) Subject to the requirements of these rules, the company may discontinue service to a residential customer on the date specified in the notice of discontinuation or within a reasonable time thereafter only between the hours of 8 a.m. and 4 p.m.
 - (2) Service shall not be discontinued on a day, or a day immediately preceding a day, when the services of the company are not available to the general public for the purpose of reconnecting discontinued service.
 - (3) Service shall not be discontinued pending the resolution of a complaint with the commission.

Manner of discontinuation

- Rule 34.
- (1) At least one day preceding physical discontinuation of service, the company shall make reasonable efforts to contact the customer by telephone to advise the customer of the pending action and what steps must be taken to avoid discontinuation.

(Continued to Sheet No. 85)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

CANCELLED BY ORDER	U-14851
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DATE	12-13-07

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 84

RULES AND REGULATIONS – STATE OF MICHIGAN

- (e) The number of written settlement agreements entered into by the company and a synopsis of the terms, conditions and standards upon which the settlement agreements were entered into.
- (f) The actual number of discontinuations of service and the number of reconnections.
- (g) A critique of the performance of the consumer services division of the commission.

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 - (3) Service shall not be discontinued pending the resolution of a complaint with the commission.

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Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

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Dated June 3, 1986 In Case No. U-8378

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 85
Cancels Original Sheet No. 85

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 84)

- (2) Immediately preceding the physical disconnection of service, the employee of the company designated to perform such function shall identify himself or herself to the customer or other responsible person then upon the premises and shall announce the purpose of his or her presence.
- (3) The employee shall have in his or her possession the past due account of the customer and request any available verification that the outstanding claims have been satisfied or are currently in dispute. Upon the presentation of evidence which reasonably indicates that the claim has been satisfied or is currently in dispute, service shall not be discontinued.
- (4) The employee may be authorized to accept payment and, in such cases, shall not discontinue service if the customer then and there tenders payment in full, together with a reasonable charge for sending the employee to the premises if provided in the company's schedule of rates and tariffs.
- (5) Payment may be made by the customer in any reasonable manner, including personal check. Payment by personal check is not reasonable if the customer has on a previous occasion within the last three years tendered payment in this manner and the check has been returned for insufficient funds or no account.
- (6) If prior telephone contact has not been made as provided in subrule (1) of this rule and the customer or other responsible person is not in or upon the premises, the employee shall leave notice, in a manner conspicuous to the customer, that service will be discontinued on or after the next business day unless outstanding claims have been satisfied. If the customer or other responsible person has been telephonically contacted, service may be discontinued immediately.

(Continued to Sheet No. 86)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 85

RULES AND REGULATIONS – STATE OF MICHIGAN

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- (4) The employee may be authorized to accept payment and, in such cases, shall not discontinue service if the customer then and there tenders payment in full, together with a reasonable charge for sending the employee to the premises if provided in the company's schedule of rates and tariffs.
- (5) Payment may be made by the customer in any reasonable manner, including personal check. Payment by personal check is not reasonable if the customer has on a previous occasion within the last three years tendered payment in this manner and the check has been returned for insufficient funds or no account.
- (6) If prior telephone contact has not been made as provided in subrule (1) of this rule and the customer or other responsible person is not in or upon the premises, the employee shall leave notice, in a manner conspicuous to the customer, that service will be discontinued on or after the next business day unless outstanding claims have been satisfied. If the customer or other responsible person has been telephonically contacted, service may be discontinued immediately.

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Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 86
Cancels Original Sheet No. 86

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 85)

- (7) If the customer or other responsible person is not in or upon the premises upon the return of the employee, or upon the first visit if the customer or other responsible person does not respond when it reasonably appears that the premises are occupied, the employee may discontinue service.
- (8) When service is discontinued, the employee shall leave notice upon the premises in a manner conspicuous to the customer that service has been discontinued and the address and telephone number of the company where the customer may arrange to have service restored.

Medical emergency

Rule 35. Notwithstanding any other provision of these rules, the company shall postpone the physical discontinuation of utility service to a residential customer for a reasonable time not in excess of 21 days if the customer produces a physician's certificate or note from a public health or social services official which states that physical discontinuation will aggravate an existent medical emergency of the customer, a member of his or her family or other permanent resident of the premises where service is rendered. The certificate shall identify the medical emergency and specify the period of time during which discontinuation will aggravate the circumstances. The postponement may be extended by renewal of the certificate or notice.

Restoration of service

- Rule 36. (1) After service has been discontinued, the company shall restore service promptly upon the customer's request when the cause for discontinuation of service has been cured or credit arrangements satisfactory to the company have been made.
- (2) Every effort shall be made to restore service at all times on the day restoration is requested, and, in any event, restoration shall be made not later than the first working day after the day of the request of the customer.

(Continued to Sheet No. 87)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 86

RULES AND REGULATIONS – STATE OF MICHIGAN

- (7) If the customer or other responsible person is not in or upon the premises upon the return of the employee, or upon the first visit if the customer or other responsible person does not respond when it reasonably appears that the premises are occupied, the employee may discontinue service.
- (8) When service is discontinued, the employee shall leave notice upon the premises in a manner conspicuous to the customer that service has been discontinued and the address and telephone number of the company where the customer may arrange to have service restored.

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 - (2) Every effort shall be made to restore service at all times on the day restoration is requested, and, in any event, restoration shall be made not later than the first working day after the day of the request of the customer. **R**

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BY	U-15071
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Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 87
Cancels Original Sheet No. 87

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 86)

- (3) The company may assess the customer a charge, including reasonable cost incurred, for restoration of service and relocating the customer's meter if such charges are provided in the company's approved schedule of rates and tariffs.

Charges for meter relocation

- Rule 37. A utility may assess the meter relocation charge pursuant to subrule (3) of Rule 36 in any of the following situations:
- (a) The customer's service had been discontinued by disconnection at the street or pole because access to the meter could not be obtained.
 - (b) The customer's service had been otherwise discontinued for nonpayment on two occasions.
 - (c) The utility was refused access to the meter by a responsible adult on five separate occasions and the utility complies with all of the following provisions:
 - (i) Can produce documentation of written requests for access.
 - (ii) Determines that the account is three or more months in arrears and not in dispute.
 - (III) Has employed reasonable efforts to secure access to the meter.
 - (d) The customer's service has been discontinued due to unauthorized use, diversion, or interference, or the customer acknowledges personal responsibility and is billed for unauthorized use, diversion, or interference. Charges for meter relocation requested pursuant to this rule shall be as specified in the utility's schedule of rates and tariffs.

(Continued to Sheet No. 88)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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Dated **5/23/07** in Case No. **U-15071**

CANCELLED BY ORDER	<u>U-14851</u>
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DATE	<u>12-13-07</u>

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 87

RULES AND REGULATIONS – STATE OF MICHIGAN

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Charges for meter relocation **N**

Rule 37. A utility may assess the meter relocation charge pursuant to subrule (3) of Rule 36 in any of the following situations: **N**

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 - (i) Can produce documentation of written requests for access.
 - (ii) Determines that the account is three or more months in arrears and not in dispute.
 - (iii) Has employed reasonable efforts to secure access to the meter.
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CANCELLED BY ORDER	U-15071
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Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin



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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 88
Cancels Original Sheet No. 88

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 87)

Discontinuance

Rule 38. Subject to the requirements of these rules, the company may discontinue service to a residential customer for one or more of the following reasons:

- (a) Nonpayment of a delinquent account.
- (b) Failure to post a cash security deposit or other form of guarantee.
- (c) Unauthorized use, diversion, or interference with the utility service situated or delivered on or about the customer's premises.
- (d) Failure to comply with the terms and conditions of a settlement agreement.
- (e) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, meter reading, maintenance, or replacement.
- (f) Misrepresentation of identify for the purpose of obtaining utility service.
- (g) Violation of any other rules of the company on file with, and approved by, the commission which adversely affects the safety of the customer's or other persons or the integrity of the company's energy delivery system.
- (h) A delinquent account for service remains unpaid and is not in dispute and is owed by a current member of the customer's household if the customer lived at the same residence served by the company at the time that all or part of the debt was incurred. This subdivision shall only be applied if the company is not currently holding a deposit pursuant to subrule (f) of Rule 18.

(Continued to Sheet No. 89)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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Effective for electric service
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Dated **5/23/07** in Case No. **U-15071**

WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 88

RULES AND REGULATIONS – STATE OF MICHIGAN

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- (b) Failure to post a cash security deposit or other form of guarantee.
- (c) Unauthorized use, diversion, or interference with the utility service situated or delivered on or about the customer's premises. **R**
- (d) Failure to comply with the terms and conditions of a settlement agreement.
- (e) Refusal to grant access at reasonable times to equipment installed upon the premises of the customer for the purpose of inspection, meter reading, maintenance, or replacement.
- (f) Misrepresentation of identify for the purpose of obtaining utility service.
- (g) Violation of any other rules of the company on file with, and approved by, the commission which adversely affects the safety of the customer's or other persons or the integrity of the company's energy delivery system.
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BY
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REMOVED BY RL
DATE 06-18-07

Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin



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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 89
Cancels Original Sheet No. 89

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 88)

Discontinuance of service; reconciliation of accounts

- Rule 39. (1) None of the following shall constitute sufficient cause for the company to discontinue service:
- (a) The failure of a customer to pay for merchandise, appliances, or services not approved by the commission as an integral part of the utility service provided by the company.
 - (b) The failure of a customer to pay for concurrent service received at a separate metering point, residence, or location. In the event of discontinuation or termination of service at a separate residential metering point, residence, or location in accordance with these rules, the company may transfer any unpaid balance to any other residential service account of the customer.
 - (c) The failure of a customer to pay for a different class of service received at the same or different location. The placing of more than one meter at the same location for the purpose of billing the usage of specific domestic energy using devices under optional rate schedules or provisions is not construed as a different class of service for the purpose of this rule.
 - (d) The failure of a customer, such as a landlord, to pay for service where service is used by another person, such as a tenant. The company may discontinue service, however, in any of the following circumstances:
 - (i) If the customer supplies a written statement under oath that the premises are unoccupied.
 - (ii) If the premises are occupied, and the occupant agrees in writing to the discontinuation of service.

(Continued to Sheet No. 90)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 89

RULES AND REGULATIONS – STATE OF MICHIGAN

Discontinuance of service; reconciliation of accounts

R

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- (a) The failure of a customer to pay for merchandise, appliances, or services not approved by the commission as an integral part of the utility service provided by the company.
 - (b) The failure of a customer to pay for concurrent service received at a separate metering point, residence, or location. In the event of discontinuation or termination of service at a separate residential metering point, residence, or location in accordance with these rules, the company may transfer any unpaid balance to any other residential service account of the customer.
 - (c) The failure of a customer to pay for a different class of service received at the same or different location. The placing of more than one meter at the same location for the purpose of billing the usage of specific domestic energy using devices under optional rate schedules or provisions is not construed as a different class of service for the purpose of this rule.
 - (d) The failure of a customer, such as a landlord, to pay for service where service is used by another person, such as a tenant. The company may discontinue service, however, in any of the following circumstances:
 - (i) If the customer supplies a written statement under oath that the premises are unoccupied.
 - (ii) If the premises are occupied, and the occupant agrees in writing to the discontinuation of service.

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BY
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Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin



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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 90
Cancels Original Sheet No. 90

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 89)

- (iii) If it is not feasible to provide service to the occupant as a customer without a major revision of existing distribution facilities. Where it is feasible to so provide service, the company, after providing notice as required in these rules, shall offer the occupant the opportunity to subscribe for service in his or her own name. If the occupant then declines to so subscribe, the company may discontinue service pursuant to these rules. The company shall not attempt to recover any outstanding bills or other charges due upon the account of any other person.
- (2) As used in this rule:
- (a) “Eligible customer” means either an eligible low-income customer or an eligible senior citizen customer.
- (b) “Eligible low-income customer” means any utility customer whose household income does not exceed 125% of the poverty level, as published by the United States Department of Health and Human Services, or who receives any of the following:
- (i) Supplemental security income, aid to families with dependent children, or general assistance if the department of social services’ voluntary heating fuel program is unavailable to the recipient.
- (ii) Food stamps.
- (iii) Medicaid
- (c) “Eligible senior citizen customer” means any utility customer who is 65 years of age or older and who advises the company of his or her eligibility.

(Continued to Sheet No. 90)

Issued **5/23/07** by
Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 90

RULES AND REGULATIONS – STATE OF MICHIGAN

- (iii) If it is not feasible to provide service to the occupant as a customer without a major revision of existing distribution facilities. Where it is feasible to so provide service, the company, after providing notice as required in these rules, shall offer the occupant the opportunity to subscribe for service in his or her own name. If the occupant then declines to so subscribe, the company may discontinue service pursuant to these rules. The company shall not attempt to recover any outstanding bills or other charges due upon the account of any other person. **R**
- (2) As used in this rule: **R**
- (a) "Eligible customer" means either an eligible low-income customer or an eligible senior citizen customer. **N**
- (b) "Eligible low-income customer" means any utility customer whose household income does not exceed 125% of the poverty level, as published by the United States Department of Health and Human Services, or who receives any of the following: **N**
- (i) Supplemental security income, aid to families with dependent children, or general assistance if the department of social services' voluntary heating fuel program is unavailable to the recipient. **N**
- (ii) Food stamps. **N**
- (iii) Medicaid **N**
- (c) "Eligible senior citizen customer" means any utility customer who is 65 years of age or older and who advises the company of his or her eligibility. **N**

Issued June 12, 1986 by
Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

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Cancels Original Sheet No. 91

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 90)

- (3) Utility service to an eligible customer shall not be discontinued during the space heating season for nonpayment of a delinquent account if the customer is an eligible senior citizen customer or if the customer pays to the company a monthly amount equal to not less than 7% of the estimated annual bill for the eligible customer and the eligible customer demonstrates, within 10 business days of requesting shutoff protection, that he or she has made application for state or federal heating assistance.

If an arrearage exists at the time an eligible customer applies for protection from discontinuance of service during the space heating season, the company shall permit the customer to pay the arrearage in not less than 12 monthly installments.

- (4) The company may discontinue service to an eligible low-income customer who does not pay the monthly amounts referred to in subrule (3) of this rule after giving notice in the manner set forth in these rules. The company is not required to offer a settlement agreement to an eligible low-income customer who fails to make the monthly payments referred to in subrule (3) of this rule.
- (5) At the conclusion of the space heating season, the company shall reconcile the accounts of eligible customers and permit customers to pay any amounts owing in equal monthly installments between March 31 and December 1. Service to eligible customers who fail to make installation payments on a timely basis may be discontinued in the manner required by these rules.
- (6) An eligible low-income customer whose utility service has been discontinued before applying for winter protection shall not be required to pay any fee for the restoral of service or any security deposit pursuant to Rule 18 during the space heating season.

(Continued to Sheet No. 92)

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Roman A. Draba
Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 91

RULES AND REGULATIONS – STATE OF MICHIGAN

- (3) Utility service to an eligible customer shall not be discontinued during the space heating season for nonpayment of a delinquent account if the customer is an eligible senior citizen customer or if the customer pays to the company a monthly amount equal to not less than 7% of the estimated annual bill for the eligible customer and the eligible customer demonstrates, within 10 business days of requesting shutoff protection, that he or she has made application for state or federal heating assistance. **R**

If an arrearage exists at the time an eligible customer applies for protection from discontinuance of service during the space heating season, the company shall permit the customer to pay the arrearage in not less than 12 monthly installments.

- (4) The company may discontinue service to an eligible low-income customer who does not pay the monthly amounts referred to in subrule (3) of this rule after giving notice in the manner set forth in these rules. The company is not required to offer a settlement agreement to an eligible low-income customer who fails to make the monthly payments referred to in subrule (3) of this rule. **R**
- (5) At the conclusion of the space heating season, the company shall reconcile the accounts of eligible customers and permit customers to pay any amounts owing in equal monthly installments between March 31 and December 1. Service to eligible customers who fail to make installation payments on a timely basis may be discontinued in the manner required by these rules.
- (6) An eligible low-income customer whose utility service has been discontinued before applying for winter protection shall not be required to pay any fee for the restoral of service or any security deposit pursuant to Rule 18 during the space heating season. **R**

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BY
ORDER U-15071

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DATE 06-18-07

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Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 92
Cancels Original Sheet No. 92

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 91)

Notice of discontinuation of service

- Rule 40.
- (1) The company shall not discontinue residential service pursuant to Rule 38 unless written notice by first-class mail is sent to the customer or personally served not less than 10 days before the date of the proposed discontinuance. Notice shall be sent to the account name and address and to the address where service is provided, if different. Service of notice by mail is complete upon mailing. The company shall maintain an accurate record of the date of mailing.
 - (2) The company shall permit a residential customer to designate a consenting individual or agency to receive a copy of this notice of discontinuation sent by the company to the customer.
 - (3) Not less than 30 days before the proposed discontinuance of service to a single-metered dwelling used as a residence for five or more families, the company shall mail or deliver a notice, if possible, to each dwelling unit which indicates that the customer of record, the landlord, has failed to pay an outstanding bill and is subject to termination of service on or after a specified date.

Form of notice

- Rule 41. Notice of discontinuation of service shall contain all the following information:
- (a) The name and address of the customer and the address of the service, if different.
 - (b) A clear and concise statement of the reason for the proposed discontinuation of service.
 - (c) The date, on or after which service will be discontinued unless the customer takes appropriate action.

(Continued to Sheet No. 93)

Issued **5/23/07** by
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RULES AND REGULATIONS – STATE OF MICHIGAN

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 93
Cancels Original Sheet No. 93

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 92)

- (d) The right of the customer to enter into a settlement agreement with the company if the claim is for moneys not in dispute and the customer is presently unable to pay in full the amount due the company.
- (e) The right of the customer to file a complaint disputing the claim of the company before the date of the proposed discontinuation of service.
- (f) The right of the customer to request a hearing before a utility hearing officer if the complaint cannot be otherwise resolved and a statement that the customer must pay to the company that portion of the bill not in dispute within three days of the date that the hearing is requested.
- (g) The right of the customer to represent himself or herself or to be represented by counsel, or to be assisted by other persons of his or her choice in the complaint process.
- (h) A statement that service will not be discontinued pending the resolution of a complaint filed with the company in accordance with the rules of the Michigan Public Service Commission.
- (i) The telephone number and address of the company where the customer may make inquiry, enter into a settlement agreement, or file a complaint.
- (j) A statement advising the customer to contact a social service agency immediately if the customer believes he or she might be eligible for emergency economic assistance.
- (k) A statement indicating that discontinuation of service may be postponed if a medical emergency exists in the customer's residence.

(Continued to Sheet No. 94)

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 93

RULES AND REGULATIONS – STATE OF MICHIGAN

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 94
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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 93)

- (1) A statement that a deposit of up to 150.00 may be required if the customer is disconnected for nonpayment of a delinquent account.

Complaints and disputed claims.

- Rule 42. (1) When a customer advises the company prior to the date of the proposed discontinuation of service that all or any part of any billing as rendered is in dispute, the company shall:
- (a) Immediately record the date, time and place the complaint is made and mail postcard verification to the customer.
 - (b) Investigate the dispute promptly and completely.
 - (c) Advise the customer of the results of the investigation.
 - (d) Attempt to resolve the dispute informally in a manner mutually satisfactory to both parties.
 - (e) Provide the opportunity for each customer to enter into a reasonable settlement agreement in order to mutually settle the disputed claim or to satisfy any liability not in dispute.
- (2) A customer may advise the company that a claim is in dispute in any reasonable manner, such as by written notice, in person, or by a telephone call directed to the company.
- (3) The company, in attempting to resolve the dispute in a mutually satisfactory manner, may employ telephone communication personal meetings, on-site visits, or any other technique reasonably conducive to dispute settlement.

(Continued to Sheet No. 95)

Issued **5/23/07** by
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Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 94

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 95
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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 94)

Hearings

Rule 43. If the parties are unable to resolve the dispute in a mutually satisfactory manner, the company shall afford a customer the opportunity for a hearing before a utility hearing officer. If the customer fails to request a hearing within three days from the date that the opportunity for hearing is offered or if the customer fails to pay the amount which represents that part of the bill not in dispute within three days of the date that the hearing is requested, the company may exercise its rights pursuant to these rules.

Payment of amount not in dispute

- Rule 44.
- (1) If a customer requests a hearing before a utility hearing officer, he or she shall pay to the company an amount equal to that part of the bill not in dispute.
 - (2) The amount not in dispute shall be mutually determined by the parties. The parties shall consider the customer's prior consumption history, weather variations, the nature of the dispute and any other pertinent factors in determining the amount not in dispute.
 - (3) If the parties are unable to mutually determine the amount not in dispute the customer shall pay the company 50% of the bill in dispute not to exceed \$100 per billing period which shall represent the amount not in dispute.
 - (4) The amount not in dispute shall be subject to review at the hearing before the utility hearing officer in accordance with Rule 46.
 - (5) Failure of the customer to pay to the company the amount in dispute within three days of the date that the hearing is requested shall constitute a waiver of the customer's right to the hearing, and the company may then proceed to discontinue service as provided in Rules 33 and 34.

(Continued to Sheet No. 96)

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

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RULES AND REGULATIONS – STATE OF MICHIGAN

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M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 96
Cancels Original Sheet No. 96

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 95)

- (6) If the dispute is ultimately resolved in favor of the customer in whole or part, any excess moneys paid by the customer shall be refunded promptly with interest at 6% per annum.

Notice of hearing

- Rule 45. (1) The customer and the company shall be mailed or personally served written notice of the time, date, and place of the hearing at least 10 days prior to the hearing.
- (2) The notice shall describe the hearing procedures as contained in these rules.
- (3) Failure of the customer or the company to attend the hearing without due cause or prior request for adjournment constitutes a waiver of the right of that party to the hearing.

Hearing procedures

- Rule 46. (1) The company shall establish a hearing procedure which, at a minimum, provides that the customer and the company have all of the following rights:
- (a) The right to represent themselves, or to be represented by counsel, or to be assisted by a person of their choice.
- (b) The right to examine not less than two days prior to a scheduled hearing, a list of all witnesses who will testify, and all documents, records, files, account data and similar material which may be relevant to the issues to be raised at the hearing.
- (c) The right to present evidence, testimony, and oral and written argument.

(Continued to Sheet No. 97)

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Roman A. Draba
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Milwaukee, Wisconsin

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M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 97
Cancels Original Sheet No. 97

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 96)

- (d) The right to confront, question, and cross-examine witnesses appearing on behalf of the other party.
- (2) A hearing requested by the customer or his or her authorized representative shall be held at a time during normal business hours. The company shall take reasonable steps to insure that customers unable to attend hearings due to physical incapacity shall not be denied the right to a hearing.
- (3) The burden of proof is upon the company in all cases.
- (4) All witnesses appearing for either party shall testify under oath.
- (5) All hearings shall be informal and the proceedings need not be recorded or transcribed. All evidence relevant to the dispute shall be received and the formal rules of evidence shall not apply.
- (6) For each hearing held, the utility hearing officer shall compile a hearing record which contains all of the following:
 - (a) A concise statement, in writing, of the position of the company relative to the dispute.
 - (b) A concise statement in writing of the position of the customer relative to the dispute. If the customer has not reduced, or is unable to reduce, his or her position to writing, the hearing process shall provide a method for accomplishing this with the opportunity for proper acknowledgement by the customer.
 - (c) Copies of all evidence submitted by the parties.

(Continued to Sheet No. 98)

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RULES AND REGULATIONS – STATE OF MICHIGAN

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 98
Cancels Original Sheet No. 98

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 97)

- (7) Upon the closing of the record, the utility hearing office shall state his or her findings and decision orally and shall issue a complaint determination in a form approved by the commission which shall contain both of the following:
- (a) A concise summary of the evidence and argument presented by the parties.
 - (b) The decision of the utility hearing officer based solely upon the evidence presented and the reason therefor.
- (8) Upon the issuance of a complaint determination, the utility hearing officer shall orally advise the customer and the company of all of the following:
- (a) That each party has a right to file by mail, telephone, or in person, within five days after the date of issuance of the complaint determination, an informal appeal with the consumer services division of the commission.
 - (b) That if appealed, the decision of the utility hearing officer, including a finding that service may be discontinued, is stayed pending review by the consumer services division.
 - (c) The address and telephone number where the customer may file an informal appeal with the commission.
- (9) Before issuance of a complaint determination, the utility hearing officer may propose to the parties a settlement of all matters in dispute. Acceptance of the proposed settlement by both parties is binding unless the company fails or refuses to abide by the terms of the settlement. The agreement shall be reduced to writing and signed by both parties in the presence of the utility hearing officer.

(Continued to Sheet No. 99)

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M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 98

RULES AND REGULATIONS – STATE OF MICHIGAN

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M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 99
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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 98)

- (10) If, at the conclusion of the hearing, a utility hearing officer finds that the company may discontinue service unless the customer complies with the complaint determination, he or she shall so notify the customer and authorize the company to immediately issue and serve the customer or his or her representative personally with written notice, in a form approved by the commission, that service will be discontinued after five days unless compliance or payment occurs or the determination is appealed in accordance with these rules.
- (11) At the conclusion of the hearing, the utility hearing officer shall serve the parties with all of the following:
- (a) A copy of the complaint determination.
 - (b) Appeal information as provided in subrule (8) of this rule.
 - (c) Where applicable, the settlement agreement or notice of discontinuation of service.
- (12) The complaint determination, settlement agreement, or notice of discontinuation of service shall be made part of the hearing record and, together with other documents contained therein, shall be certified by the utility hearing officer.
- (13) The complaint determination is binding upon the parties unless appealed as provided in these rules.

Settlement agreement

- Rule 47. (1) If the company and the customer arrive at a mutually satisfactory settlement of any claim in dispute or the customer does not dispute liability to the company but claims inability to pay the outstanding bill in full, the company shall offer the customer the opportunity to enter into a settlement agreement.

(Continued to Sheet No. 100)

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Original Sheet No. 99

RULES AND REGULATIONS – STATE OF MICHIGAN

- (10) If, at the conclusion of the hearing, a utility hearing officer finds that the company may discontinue service unless the customer complies with the complaint determination, he or she shall so notify the customer and authorize the company to immediately issue and serve the customer or his or her representative personally with written notice, in a form approved by the commission, that service will be discontinued after five days unless compliance or payment occurs or the determination is appealed in accordance with these rules.
- (11) At the conclusion of the hearing, the utility hearing officer shall serve the parties with all of the following:
- (a) A copy of the complaint determination.
 - (b) Appeal information as provided in subrule (8) of this rule.
 - (c) Where applicable, the settlement agreement or notice of discontinuation of service.
- (12) The complaint determination, settlement agreement, or notice of discontinuation of service shall be made part of the hearing record and, together with other documents contained therein, shall be certified by the utility hearing officer.
- (13) The complaint determination is binding upon the parties unless appealed as provided in these rules.

Settlement agreement

- Rule 47. (1) If the company and the customer arrive at a mutually satisfactory settlement of any claim in dispute or the customer does not dispute liability to the company but claims inability to pay the outstanding bill in full, the company shall offer the customer the opportunity to enter into a settlement agreement.

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Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin



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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric
(Reformatting)

First Revised Sheet No. 100
Cancels Original Sheet No. 100

RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 99)

- (2) A settlement agreement shall be in writing and signed by the customer or his or her representative and a representative of the company authorized to enter into the agreement. A settlement reached by telephone shall be confirmed by the company in writing and mailed to the customer with instructions to sign a confirming copy and return it in a prepaid self-addressed return envelope as provided. The original settlement agreement shall be maintained on file by the company for two years
- (3) Every settlement agreement entered into due to the customer's inability to pay the outstanding bill in full shall provide that service will not be discontinued if the customer pays a reasonable amount of the outstanding bill and agrees to pay a reasonable portion of the remaining balance in installments until the bill is paid.
- (4) For purposes of determining reasonableness under these rules the parties shall consider the:
- (a) Size of the delinquent account.
 - (b) Customer's ability to pay.
 - (c) Customer's payment history.
 - (d) Time that the debt has been outstanding
 - (e) Reasons why debt has been outstanding.
 - (f) Any other relevant factors concerning the circumstances of the customer.
- (5) A settlement agreement offered by the company shall state immediately preceding the space provided for the customer's signature and in bold face print at least two sizes larger than any other used thereon, that "IF YOU ARE NOT SATISFIED WITH THIS AGREEMENT, DO NOT SIGN. YOU MAY FILE AN INFORMAL COMPLAINT AND HAVE A HEARING BEFORE A UTILITY HEARING OFFICER BEFORE YOUR SERVICE MAY BE TERMINATED.

IF YOU DO SIGN THIS AGREEMENT, YOU GIVE UP YOUR RIGHT TO AN INFORMAL HEARING BEFORE A UTILITY HEARING OFFICER ON ANY MATTER INVOLVED IN THIS DISPUTE EXCEPT THE COMPANY'S FAILURE TO FOLLOW THE TERMS OF THIS AGREEMENT.

(Continued to Sheet No. 101)

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 100

RULES AND REGULATIONS – STATE OF MICHIGAN

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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 100)

Default of settlement agreement

- Rule 48. (1) If a customer fails to comply with the terms and conditions of a settlement agreement, the company may discontinue service after notifying the customer, in writing, by personal service or first class mail, of all the following:
- (a) That the customer is in default of the settlement agreement.
 - (b) The nature of the default.
 - (c) That unless full payment of the claim is made within 10 days from the date of mailing, the company will discontinue service.
 - (d) The date, on or after, upon which service will be discontinued.
 - (e) That the customer has a right to request a hearing before a utility hearing officer only if the customer alleges that the company has failed or refused to follow the terms of the settlement agreement.
 - (f) The address and telephone number where the customer may file the request for hearing with the company.

(Continued to Sheet No. 102)

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M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 101

RULES AND REGULATIONS – STATE OF MICHIGAN

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(Reformatting)

First Revised Sheet No. 102
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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 101)

- (2) Upon determination by the utility hearing officer, a complaint determination and notice of proposed action shall be issued in accordance with Rule 46.
- (3) The company is not required to enter into any subsequent settlement agreement with a customer until the terms of any previous settlement agreement have been fully executed.
- (4) The company is not required to enter into any subsequent settlement with a customer who defaults upon the terms and conditions of a previous agreement.
- (5) If a settlement agreement is reached, following a notice of discontinuance, the failure of the customer to abide by the terms of the settlement agreement during the first 60 days after the agreement is made constitutes a waiver of the notice required by subrule (1) of this rule.

Res Judicata

Rule 49. The company may treat a customer complaint or dispute involving the same question or issue based upon the same facts as res judicata and is not required to comply with these rules more than once prior to discontinuance of service.

Emergency discontinuation

Rule 50. Notwithstanding any other provision of these rules, the company may discontinue residential service temporarily for reasons of health or safety or in a state or national emergency.

Informal appeal

Rule 51. Within five days from the date of service of a complaint determination of a utility hearing officer, either party may file an informal appeal with the consumer services division of the commission.

(Continued to Sheet No. 103)

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M.P.S.C. No. 2, Appendix A – Electric

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RULES AND REGULATIONS – STATE OF MICHIGAN

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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 102)

Filing procedures

- Rule 52.
- (1) An informal appeal may be filed in any reasonable manner. The informal appeal need not be in writing and may be initiated by telephone or in person at the office of the commission.
 - (2) A written appeal need not be verified.
 - (3) The appealing party shall provide the following information to the commission.
 - (a) Name and address of the customer.
 - (b) Name of the company involved.
 - (c) The nature of the original complaint in a clear and concise manner.
 - (d) The relief requested and whether the customer has pursued the remedies available with the company complained of pursuant to these provisions.

Exhaustion of remedies

- Rule 53.
- The commission may require the customer to pursue remedies directly with the company as provided in these rules prior to the acceptance for filing of an informal appeal. The commission specifically reserves the right to waive this rule when in equity and good conscience circumstances so require.

Informal appeal procedure

- Rule 54.
- (1) Upon filing, the appeal shall be assigned to a complaint and information officer of the consumer services division, or other officer or employee of the commission as the commission may designate, who shall reduce the appeal to writing and shall be responsible for:

(Continued to Sheet No. 104)

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M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 103

RULES AND REGULATIONS – STATE OF MICHIGAN

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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 103)

- a) Advising the appealing party of the procedures of the commission by telephone or in writing.
 - b) Advising the other party that an informal appeal has been filed.
 - c) Issuing interim determinations as may be necessary in the proceedings.
 - d) Reviewing or investigating the appeal as provided in these rules.
 - e) Issuing an informal appeal decision.
- (2) Upon notification by the commission that an informal appeal has been filed, the utility hearing officer shall forthwith file with the consumer services division the certified hearing record concerning the matter in dispute. The parties shall be bound by the evidence presented at the hearing and contained in the hearing record. The complaint and information officer shall not be required to receive or consider any additional evidence or information submitted by a party in arriving at the informal appeal decision.
- (3) In all appeals filed pursuant to these rules, the company has the burden of proof.

Interim determinations

- Rule 55. (1) After the receipt of the hearing record and pending the final resolution of an informal appeal, the complaint and information office may issue an interim determination upon such terms and conditions as he deems appropriate. In the case of appeals regarding bills or deposits, the complaint and information officer may require a customer to pay the undisputed portion of a claim in order to continue the prohibition against the discontinuance of service as provided in these rules. The complaint and information officer may consider such amounts as reasonably appear to reflect the cost of utility service in determining the undisputed portion of a claim.

(Continued to Sheet No. 105)

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 104

RULES AND REGULATIONS – STATE OF MICHIGAN

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(Reformatting)

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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 104)

- (a) If a customer fails to abide by the terms and conditions of an interim determination within 10 days of the date of personal service or mailing thereof by first class mail, the company may discontinue service as provided in these rules.

Appeal review

Rule 56. The complaint and information officer shall review the informal appeal thoroughly and when necessary, conduct further investigation. New evidence may be offered by any party if the complaint and information officer determines that it is relevant and could not have been offered at the hearing before the utility hearing officer through the exercise of due diligence by the offering party. When further investigation is necessary, the complaint and information officer may request additional evidence or upon his or her own motion, may hold an informal conference with the parties or their representatives at a time and place designated by the officer. If either party fails to appear at the informal conference without good cause shown or prior request for adjournment, the right of the absent party to appear at the conference shall be waived. At any informal conference, each party shall have the right to:

- (a) Represent himself or herself or to be represented by counsel or other person of his or her choice.
- (b) Present oral and documentary evidence.
- (c) Refute in a reasonable manner the evidence of the other party.
- (d) Submit an oral or written statement of position.

(Continued to Sheet No. 106)

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Original Sheet No. 105

RULES AND REGULATIONS – STATE OF MICHIGAN

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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 105)

Discontinuance pending decision

Rule 57. The company shall not discontinue residential service nor issue a notice of discontinuation relative to the matter in dispute pending the decision of the consumer services division unless pursuant to the terms of an interim determination.

Informal appeal decision

Rule 58. The complaint and information officer or other employee so designated by the commission shall, within 30 days after the filing of the certified record, issue a written informal appeal decision affirming, modifying , or reversing the complaint determination. In reversing or modifying the complaint determination, the decision shall set forth the terms and conditions for continued service, discontinuation, or a proposed settlement agreement as required by the facts and circumstances. The decision shall state the relevant findings of fact and the reasons for the decision.

Notice and discontinuation

Rule 59. A copy of the informal appeal decision shall be served personally or sent by first class mail to the parties. Failure of either party to comply with the the decision within 10 days from the date of service of mailing thereof shall permit the action or remedy as provided therein.

Res judicata

Rule 60. The consumer services division may treat an informal appeal involving the same question or issue based upon same facts as res judicata and may dismiss without following every procedure set forth in these rules.

(Continued to Sheet No. 107)

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RULES AND REGULATIONS – STATE OF MICHIGAN
(Continued from Sheet No. 106)

Formal appeal

Rule 61. Either party may appeal the decision of the complaint and information officer by filing a formal complaint in accordance with the rules of practice and procedure before the commission. A party may proceed in accordance with the terms of the informal appeal decision unless otherwise ordered by the presiding officer assigned to the formal complaint.

Other remedies

Rule 62. Nothing in these provisions shall be construed to prevent a party from pursuing appropriate legal and equitable remedies at any time prior to or after the issuance of any informal appeal decision.

B. General Service for Commercial and Industrial Customers (originally set forth in Order U-6400)

Customer deposits

- Rule 63. (1) The following provisions apply to new customer deposits:
- (a) Except as provided in subdivision (b) of this subrule, the company shall not require a deposit from a new customer as a condition of receiving service. The company may, with proper notification, require a deposit from a new customer if the customer exhibits an unsatisfactory record of bill payment within the first six months after service has commenced. Payment of bills on or before the due date shall constitute a satisfactory record of bill payment.
 - (b) The company may require a deposit for a new customer in cases involving service for short periods or special occasions, in cases where the new customer has an existing bad debt with the company, or in cases where other business accounts with the customer are experiencing collection activity.

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RULES AND REGULATIONS – STATE OF MICHIGAN

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Customer deposits

Rule 63. (1) The following provisions apply to new customer deposits:

- (a) Except as provided in subdivision (b) of this subrule, the company shall not require a deposit from a new customer as a condition of receiving service. The company may, with proper notification, require a deposit from a new customer if the customer exhibits an unsatisfactory record of bill payment within the first six months after service has commenced. Payment of bills on or before the due date shall constitute a satisfactory record of bill payment.
- (b) The company may require a deposit for a new customer in cases involving service for short periods or special occasions, in cases where the new customer has an existing bad debt with the company, or in cases where other business accounts with the customer are experiencing collection activity.

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Thomas J. Cassidy,
Executive Vice President
Milwaukee, Wisconsin

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 108

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- (2) Existing customers. An existing customer shall be classified as one who has received service for more than a six-month period. A deposit may be required following the mailing of two or more final disconnect notices within the most recent 12-month period or if service has been discontinued for nonpayment.
- (3) A deposit of not more than 3 times an average monthly billing may be required from customers who are subject to deposit provisions. The company shall provide reasonable terms for the payment of the deposit.
- (4) A deposit may be retained by the company until the customer compiles a record of 18 continuous months of bill payment on or before the due date.
- (5) Simple interest on deposits at the rate of 7% per annum shall be paid by the company to each customer who is required to make such deposit for the time the deposit is held by the company. Interest need not be paid unless the deposit is held for more than 12 months. Payment of the interest to the customer shall be made annually if requested by the customer. If payment of the interest is not requested, the interest shall be paid at the time the deposit is returned. Interest shall be accrued annually. The deposit shall cease to draw interest on the date the deposit is returned, on the date service is terminated, or on the date that notice that the deposit is no longer required is sent to the customer's last known address.
- (6) The company shall keep records which show all of the following information:
 - (a) The name and address of each depositor
 - (b) The amount and date of the deposit.

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- (c) Each transaction concerning the deposit.
- (7) The company shall issue a receipt of deposit to each customer from whom a deposit is received and shall provide means whereby a depositor may establish his or her claim if his or her receipt is lost.
- (8) A record of each unclaimed deposit shall be maintained for not less than three years, during which time the company shall make a reasonable effort to return the deposit.
- (9) Unclaimed deposits, together with accrued interest, shall be credited to an appropriate account and shall be disposed of pursuant to Michigan statutes.
- (10) Deposits for residential customers are governed by Rules 18 and 24.

Customer bill forms

- Rule 64.
- (1) The company shall bill each customer as promptly as possible after the reading of his or her meter. The bill shall show all of the following information:
 - (a) The reading of the meter at the beginning and at the end of the period for which the bill is rendered.
 - (b) The dates on which the meter was read at the beginning and end of the billing period.
 - (c) The number and kind of units metered.
 - (d) The applicable rate schedule or identification of the applicable rate schedule. If the actual rates are not shown, the bill shall carry a statement to the effect that the applicable rate schedule will be furnished on request.

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WISCONSIN ELECTRIC POWER COMPANY

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- (e) The gross amount or net amount of the bill, or both, including any applicable tax shown separately for the net amount.
- (f) The date by which the customer must pay the bill to benefit from any discount or to avoid any penalty.
- (g) A distinct marking to identify an estimated bill.
- (h) Any conversions from meter reading units to billing units, any calculations to determine billing units from recording or other devices, or any other factors, such as fuel adjustments, used in determining the bill. In place of such information on the bill, a statement shall appear on the bill advising the customer that such information can be obtained by contacting the company's principal office, except that any multiplier used to determine billing units shall be shown when used.
- (i) Billings rendered on a calendar month basis where the metered data is obtained from an electronic system and does not coincide with the billing dates shall reflect the read on the customer's bill taken at the time the data was collected.

- (2) Bill forms for residential customers are governed by Rules 4 to 14.

Denial of service; sufficient causes

Rule 65. (1) Service to commercial and industrial customers may be denied or discontinued for any of the following reasons:

- (a) Without notice if a condition on the customer's premises is determined by the company or a governmental agency to be hazardous.

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WISCONSIN ELECTRIC POWER COMPANY

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- (b) Without notice if a customer uses equipment in a manner which adversely affects the company's equipment or the company's service to others.
 - (c) Without notice if the customer tampers with the equipment furnished and owned by the company.
 - (d) Without notice if unauthorized use of the equipment furnished and owned by the company occurs, including obtaining the use of equipment by submitting a falsified application.
 - (e) For violation of, or noncompliance with, the company's rules on file with, and approved by, the commission.
 - (f) For failure of the customer to fulfill his or her contractual obligations for service or facilities which are subject to regulation by the commission.
 - (g) For failure of the customer to permit the company reasonable access to its equipment.
 - (h) For nonpayment of a bill if the company has made a reasonable attempt to effect collection.
 - (i) For failure of the customer to provide the company with a deposit as authorized by Rule 63.
- (2) Except as provided in subrule (1) (a), (b), (c), and (d) of this rule, the company shall give the customer written notice that he or she has not less than 10 days to make settlement of his or her account or to comply with the rules and regulations of the company, as the case may be, or have his or her service denied.

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- (3) At least one day before scheduled field action for disconnect, an attempt shall be made to contact the customer by telephone or in person. If no contact is made within 24 hours before disconnect, a notice shall be left at the premises in a conspicuous location indicating service may be disconnected the next business day if the bill is not paid. Service shall not be discontinued on the day preceding a day or days on which the company does not provide for receiving payments and restoring service, except as provided in subrule (1)(a), (b), (c), and (d) of this rule.

Denial of service, insufficient cause

- Rule 66. (1) The following reasons do not constitute sufficient cause for denial of service to a present or prospective customer:
- (a) Delinquency in payment for service by a previous occupant of the premises to be served.
 - (b) Failure to pay for merchandise purchased from the company.
 - (c) Failure to pay for a different type of class of public utility service.
 - (d) Failure to pay the bill of another customer as guarantor thereof.
- (2) The company shall not discontinue service during a reasonable time period given to a customer to pay the amount of a backbilling as provided in subrule (12) of Rule 112 and subrule (3) of Rule 113.

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

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RULES AND REGULATIONS – STATE OF MICHIGAN

Discounts and delayed payment charges

- Rule 67. Where provided for in an approved rate schedule, the company may grant a discount for prompt payment of a bill for service or may make a delayed payment charge for failure to make prompt payment. A delayed payment charge shall be applied to the unpaid balance outstanding if the bill is not paid in full on or before the date on which the bill is due.

Delivery and payment of bills

- Rule 68. A bill shall be mailed or delivered to the customer not less than **R** 21 days before the due date except for customers receiving summary billing service. In the case of those commercial and industrial customers voluntarily receiving summary billing service, the company shall permit each customer 15 calendar days from the date of rendition of each bill for payment in full. Failure to receive a bill properly rendered by the company does not extend the net bill period. If the date on which the net bill is due falls on Saturday, Sunday, or a holiday, the bill shall be due on the next business day. Customers who mail remittances before midnight of the last day of the net bill period shall receive the benefit of the net bill, the date of mailing to be determined as two days before its receipt by the company.

Summary billing service **N**

- Rule 69. Summary billing service is available to customers with more than one electric service account upon completion and acceptance of an application. Every month, a customer participating in this voluntary service will receive a single bill that summarizes data about each account on one statement. The separate accounts are listed individually on the statement and their sum total is placed on the summary bill. The customer pays the total amount owed on the summary bill account.

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RULES AND REGULATIONS - STATE OF MICHIGAN

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Discounts and delayed payment charges

Rule 67. Where provided for in an approved rate schedule, the company may grant a discount for prompt payment of a bill for service or may make a delayed payment charge for failure to make prompt payment. A delayed payment charge shall be applied to the unpaid balance outstanding if the bill is not paid in full on or before the date on which the bill is due.

Delivery and payment of bills

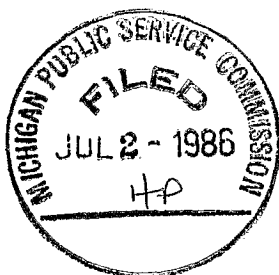
Rule 68. A bill shall be mailed or delivered to the customer not less than 21 days before the due date. Failure to receive a bill properly rendered by the company does not extend the net bill period. If the date on which the net bill is due falls on Saturday, Sunday, or a holiday, the bill shall be due on the next business day. Customers who mail remittances before midnight of the last day of the net bill period shall receive the benefit of the net bill, the date of mailing to be determined as two days before its receipt by the company.

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RULES AND REGULATIONS – STATE OF MICHIGAN

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SECTION VI
SERVICE RULES

Definitions as used in these rules:

- Rule 101.
- (a) "Commission" means the Michigan Public Service Commission.
 - (b) "Customer" means any person, firm, association, or corporation or any agency of the federal, state, county, or municipal government which is supplied with electric service by the company.
 - (c) "Electric plant" means all real estate, fixtures, or property that is owned, controlled, operated, or managed in connection with, or to facilitate the production, transmission, and delivery of , electric energy.
 - (d) "Meter", unless otherwise qualified, means a device that measures and registers the integral of an electrical quantity with respect to time.
 - (e) "Meter shop" means a shop where meters are inspected, repaired, and tested. A meter shop may be at a fixed location or may be mobile.
 - (f) "Premises" means an undivided piece of land which is not separated by public roads, streets, or alleys.
 - (g) "Utility" means an electric company, whether private, corporate, or cooperative, which operates under the jurisdiction of the commission.

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

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RULES AND REGULATIONS – STATE OF MICHIGAN

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Records; locations, examination

- Rule 102. (1) All records which are required by these rules or which are necessary for administration of these rules shall be kept within the state of Michigan or at various company facilities in the state of Wisconsin.
- (2) Records shall be available for examination by the commission or its authorized representatives at all reasonable hours.

Records preservation

- Rule 103. Unless otherwise specified in these rules, or by other order of the commission, all records that are required by these rules shall be preserved for the period of time specified in R 460.2501 et seq. of the Michigan Administrative Code.

Metered measurement of electricity

- Rule 104. (1) All electricity that is sold by the company shall be on the basis of meter measurement, except for temporary service or installations where the load is constant and the consumption may be readily computed or except as provided for in the company's filed rates.
- (2) Where practicable, the consumption of electricity within the company or by administrative units associated with the company shall be metered.

Installation of defective meter prohibited

- Rule 105. A meter shall not be installed if it is known to be mechanically or electrically defective, to have incorrect constants, or if it has not been tested, and adjusted if necessary, pursuant to Rules 120 to 137 of Section VI. The capacity of the meter and the register mechanism shall be consistent with the electric load requirements of the customer.

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WISCONSIN ELECTRIC POWER COMPANY

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Meter reading sheet or cards

Rule 106. The meter reading sheet or cards shall show all of the following information:

- (a) Customer's name and address
- (b) Identifying number or description of the meter, or both.
- (c) Meter readings.
- (d) Whether or not the reading has been estimated. A lack of meter reading indication on computer type cards indicates an estimated reading.
- (e) Any applicable multiplier or constant.

Meter charts and data collection system

- Rule 107.**
- (1) All meter and data collection systems charts taken from recording meters shall be marked with the date of the record, the meter number, the customer's name and location, and the chart multiplier.
 - (2) Electronic data collection systems shall contain sufficient information to identify the customer name, location, date of record, equipment numbers, and multipliers.

Meter multiplier

Rule 108. If it is necessary to apply a multiplier to the meter readings, the multiplier shall be marked on the face of the meter register.

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RULES AND REGULATIONS – STATE OF MICHIGAN

Meter reading interval

- Rule 109. (1) For commercial and industrial customers, the company shall **R** schedule meters to be read at least bi-monthly. However, meters of demand-metered commercial and industrial customers may be read on a bi-monthly basis only if such meters are capable of indicating demand on a monthly basis. To the extent practicable, the company shall not send a commercial or industrial customer two successive estimated bills. The company may permit the commercial or industrial customer to supply the meter readings on a form furnished by the company if an employee of the company reads the meter at least once each 12 months.
- (2) For residential customers, the company shall comply with the requirements set forth in Rules 4 to 8 of Section V.

Demand meter registration

- Rule 110. When an indicating or graphic demand meter registration is used for billing, the installation shall normally be designed so that the highest anticipated annual demand reading used for billing will appear in the upper half of the meter's range.

Customer information and service

- Rule 111. The company shall:
- (a) Maintain up-to-date maps, plans, or records of the company's entire transmission and distribution systems and such other information as may be necessary to enable the company to advise prospective customers and others entitled to the information as to the facilities available for serving prospective customers in the company's service area.
- (b) Assist the customer or prospective customer in selecting the most economical rate schedule based on the information supplied by the customer. However, the selection of the best available rate is the responsibility of the customer. Once the selection is made, the customer shall stay on the rate not less than 12

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Meter reading interval

- Rule 109. (1) For commercial and industrial customers, the company shall schedule meters to be read monthly. To the extent practicable, the company shall not send a commercial or industrial customer two successive estimated bills. The company may permit the commercial or industrial customer to supply the meter readings on a form furnished by the company if an employee of the company reads the meter at least once each 12 months.
- (2) For residential customers, the company shall comply with the requirements set forth in Rules 4 to 8 of Section V.

Demand meter registration

- Rule 110. When an indicating or graphic demand meter registration is used for billing, the installation shall normally be designed so that the highest anticipated annual demand reading used for billing will appear in the upper half of the meter's range.

Customer information and service

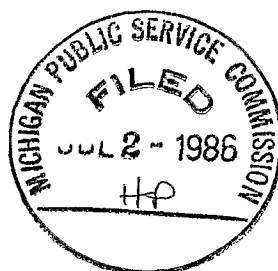
Rule 111. The company shall:

- (a) Maintain up-to-date maps, plans, or records of the company's entire transmission and distribution systems and such other information as may be necessary to enable the company to advise prospective customers and others entitled to the information as to the facilities available for serving prospective customers in the company's service area.
- (b) Assist the customer or prospective customer in selecting the most economical rate schedule based on the information supplied by the customer. However, the selection of the best available rate is the responsibility of the customer. Once the selection is made, the customer shall stay on the rate not less than 12

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RULES AND REGULATIONS – STATE OF MICHIGAN

months or until he or she notifies the company of changes in the conditions of his or her service which would warrant a different rate schedule.

- (c) Notify customers affected by a proposed change in rates or schedule classification by publishing a notice in newspapers of general circulation in the company's service area, individually or as otherwise required by the commission.
- (d) Post a notice in a conspicuous place in each office of the company where applications for service are received which informs the public that copies of the rate schedules and rules relating to the service of the company, as filed with the commission, are available for inspection.
- (e) Upon request, inform the company's customers as to the method of reading meters.
- (f) Upon request of a customer, transmit to that customer a clear **N** and concise statement of the actual consumption, or degree day adjusted consumption of energy by that customer for each billing period during the past 12 months unless such consumption data is not reasonably ascertainable by the company.
- (g) Furnish such additional information as the customer may reasonably request.

Metering errors

- Rule 112. (1) If a meter creeps, if a metering installation is found upon any test to have an average error of more than 2.0%, if a demand metering installation is found upon any test to have an average error or more than 1.0% in addition to the errors allowed under Rule 128, or if a meter registration has been found to be in error due to apparent tampering by person or persons known or unknown, an adjustment of bills for service for the period of inaccuracy shall be made in the case of over-registration and may be made in the case of under-registration.

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months or until he or she notifies the company of changes in the conditions of his or her service which would warrant a different rate schedule.

- (c) Notify customers affected by a proposed change in rates or schedule classification by publishing a notice in newspapers of general circulation in the company's service area, individually or as otherwise required by the commission.
- (d) Post a notice in a conspicuous place in each office of the company where applications for service are received which informs the public that copies of the rate schedules and rules relating to the service of the company, as filed with the commission, are available for inspection.
- (e) Upon request, inform the company's customers as to the method of reading meters.
- (f) Furnish such additional information as the customer may reasonably request.

Metering errors

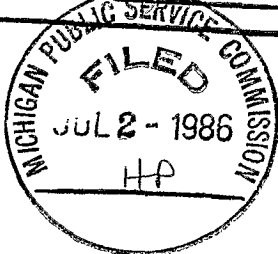
- Rule 112. (1) If a meter creeps, if a metering installation is found upon any test to have an average error of more than 2.0%, if a demand metering installation is found upon any test to have an average error of more than 1.0% in addition to the errors allowed under Rule 128, or if a meter registration has been found to be in error due to apparent tampering by person or persons known or unknown, an adjustment of bills for service for the period of inaccuracy shall be made in the case of over-registration and may be made in the case of under-registration.
- (2) The amount of the adjustment shall be calculated on the basis that the metering equipment should be 100% accurate with respect to the testing equipment used to make the test. For

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RULES AND REGULATIONS – STATE OF MICHIGAN

- (2) The amount of the adjustment shall be calculated on the basis that the metering equipment should be 100% accurate with respect to the testing equipment used to make the test. For single-phase watthour meters, the average accuracy shall be the arithmetic average of the percent registration at light load and at heavy load, giving the heavy load registration a weight of four and the light load registration a weight of one. For polyphase meters, the average accuracy shall be the arithmetic average of the percent registration at light load given a weight of one and at heavy load and 100% power factor given a weight of four and at heavy load and 50% lagging power factor given a weight of two.
- (3) If the date when the error in registration began can be determined, such date shall be the starting point for determination of the amount of the adjustment and shall be subject to subrule (12) of this rule.
- (4) If the date when the error in registration began cannot be determined, it shall be assumed that the error has existed for a period equal to $\frac{1}{2}$ of the time elapsed since the meter was installed or $\frac{1}{2}$ of the time elapsed since the last test, whichever is later, except as otherwise provided in subrule (6) of this rule and subject to subrule (12) of this rule.
- (5) Recalculation of bills shall be on the basis of the corrected monthly consumption.
- (6) The error in registration due to creep shall be calculated by timing the rate of creeping and by assuming that this creeping affected the registration of the meter for 25.0% of the time since the meter was installed or since the last test, whichever is later.
- (7) If the average error cannot be determined by test because of failure of part or all of the metering equipment, it is permissible to use the registration of check metering installations, if any, or to estimate the quantity of energy consumed based on available data. The customer shall be advised of the failure.

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RULES AND REGULATIONS - STATE OF MICHIGAN

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- (3) If the date when the error in registration began can be determined, such date shall be the starting point for determination of the amount of the adjustment and shall be subject to subrule (12) of this rule.
- (4) If the date when the error in registration began cannot be determined, it shall be assumed that the error has existed for a period equal to 1/2 of the time elapsed since the meter was installed or 1/2 of the time elapsed since the last test, whichever is later, except as otherwise provided in subrule (6) of this rule and subject to subrule (12) of this rule.
- (5) Recalculation of bills shall be on the basis of the corrected monthly consumption.
- (6) The error in registration due to creep shall be calculated by timing the rate of creeping and by assuming that this creeping affected the registration of the meter for 25.0% of the time since the meter was installed or since the last test, whichever is later.
- (7) If the average error cannot be determined by test because of failure of part or all of the metering equipment, it is permissible to use the registration of check metering installations, if any, or to estimate the quantity of energy consumed based on available data. The customer shall be advised of the failure

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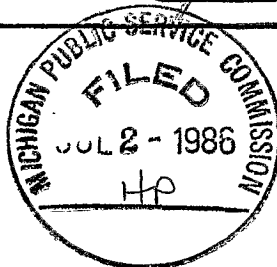
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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 120

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and of the basis for the estimate of the quantity billed. The same periods of error shall be used as explained in this rule.

- (8) If the recalculated bills indicate that more than \$1.00 is due to an existing customer or that \$2.00 is due a person who is no longer a customer of the company, the full amount of the calculated difference between the amount paid and the recalculated amount shall be refunded.
- (9) Refunds shall be made to the two most recent consumers who received service through the meter found to be in error. In the case of a previous consumer who is no longer a customer of the company, a notice of the amount due shall be mailed to such previous consumer at his or her last known address, and the company shall, upon demand made within three months thereafter, refund the same.
- (10) If the recalculation of billing indicates that an amount due the company is equal to or more than the amounts set forth in subrule (8) of this rule as minimum refunds, the company may bill the customer for the amount due, subject to subrule (12) of this rule.
- (11) The company may establish a policy whereby the minimum sum above which it will commence billing for amounts due to under-registration is more than the amounts set forth in subrule (8) of this rule as minimum refunds. The minimum sum established in the company policy shall be applied in all cases of under-registration to determine whether the customer will be billed for the amount due the company because of under-registration.,
- (12) Except in cases of tampering, the following limitations shall apply to the backbilling of residential, commercial, and industrial customers:

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- (a) Backbilling of residential customers and commercial customers with single-phase 240 volt meters is limited to the one-year period immediately preceding the discovery of the error. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be discontinued during this time for nonpayment of the amount of the backbilling.
- (b) Backbilling of industrial customers and commercial customers not included in subdivision (a) of this subrule is limited to the one-year period immediately preceding discovery of the error except in instances where the company has complied with the requirements set forth in Rules 120 to 137 governing the frequency and conditions under which a meter shall be tested and the company could not have detected the error through regular meter readings or the exercise of reasonable diligence in preparing and reviewing a customer's bills and records. In these instances, the company may backbill a customer for a period of up to three years immediately preceding discovery of the error. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be discontinued during this time for nonpayment of the amount of the backbilling.

Billing errors

- Rule 113. (1) If a customer has been overcharged as a result of incorrect reading of the meter, incorrect use of meter constants, incorrect application of the rate schedule, incorrect connection of the meter, or other similar reasons, the amount of the overcharge shall be adjusted, refunded, or credited to the customer. The company is not required to adjust, refund, or credit an overcharge beyond the three-year period immediately preceding discovery of the billing error, unless the customer is able to present a record establishing an earlier date of occurrence or commencement of the error.

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- (2) If a customer has been undercharged as a result of incorrect reading of the meter, incorrect use of meter constants, incorrect application of the rate schedule, incorrect connection of the meter, or other similar reasons, the undercharge may be billed to the customer subject to subrule (3) of this rule.
- (3) Except in cases of tampering, the following limitations shall apply to the backbilling of residential, commercial, and industrial customers:
- (a) Backbilling of residential customers and commercial customers with single-phase 240 volt meters is limited to the one-year period immediately preceding the discovery of the error. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be discontinued during this time for nonpayment of the amount of the backbilling.
- (b) Backbilling of industrial customers and commercial customers not included in subdivision (a) of this subrule is limited to the one-year period immediately preceding discovery of the error except in instances where the company could not have detected the error through regular meter readings or the exercise of reasonable diligence in preparing and reviewing a customer's bills and records. In these instances, the company may backbill a customer for a period of up to three years immediately preceding discovery of the error. The customer shall be given reasonable time in which to pay the amount of the backbilling and service shall not be discontinued during this time for nonpayment of the amount of the backbilling.

Estimated demand billing

Rule 114. Upon request of the customer, and if the customer's demand is normally estimated for billing purposes, the company shall measure the

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demand during the customer's normal operation and shall use the measured demand for billing.

Servicing utilization control equipment used on the customer's premises

Rule 115. The company shall service and maintain its equipment used on customer's premises and shall correctly set and keep in proper adjustment any thermostats, clocks, relays, time switches, or other devices which control the customer's service in accordance with the provisions in the company's rate schedules.

Customer complaints

Rule 116. Complaints concerning the charges, practices, facilities, or service of the company shall be investigated promptly and thoroughly. The company shall keep records of customer complaints that will enable the company to review and analyze its procedures and actions.

Temporary service

Rule 117. If the company renders temporary service to a customer, it shall require that the customer bear the cost of installing and removing the facilities in excess of any salvage realized.

Extension of facilities plan

Rule 118. The company shall develop a plan, acceptable to the commission, for the extension of facilities, where the investment is in excess of that included in the regular rates for service and for which the customer is required to pay all or part of the cost.

Standards of good practice

Rule 119. In the absence of specific rules of the commission, the company shall apply the provisions provided in the following publications, which are adopted by reference, as standards of accepted good practice:

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- (a) National electrical safety code, 1984 Edition (ANSI-C-2).
- (b) American National standard code for electricity meters (ANSI-C-12), 1975 Edition.
- (c) American National standard requirements, terminology and test code for instrument transformer (ANSI-C-57.12.80), 1978 Edition.

Customer-requested meter tests

- Rule 120.
- (1) Upon request by a customer to the company, the company shall make a test of the meter serving the customer. Any charge to the customer shall conform with the company's filed and approved rates and rules. Provided, however, that the company need not make more than one test in any 12-month period.
 - (2) The customer, or his or her representative, may be present when his or meter is tested.
 - (3) A report of the results of the test shall be made to the customer within a reasonable time after the completion of the test, and a record of the report, together with a complete record of each test, shall be kept on file at the office of the company.

Meter and associated device inspections and tests; certification of accuracy

- Rule 121. Every meter and associated device shall be inspected and tested in the meter shop of the company before being placed in service. The accuracy of each meter shall be certified to be within the tolerances permitted by these rules, except that the company may rely on the certification of accuracy by the manufacturer on all new self-contained single-phase meters.

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Meters with transformers post-installation inspection

Rule 122. Meters with associated instrument transformers and phase shifting transformers shall be inspected to determine the proper operation and wiring connections. Inspections shall be made within 60 days after installation by a qualified person who, when possible, should be someone other than the original installer. All self-contained, socket-type meters are excluded from post-installation inspections, except that the original installation shall be inspected when the meter is installed.

Meters and associated devices retirement tests

Rule 123. All meters and associated devices shall be tested after they are retired from service.

Metering electrical quantities

- Rule 124.
- (1) All electrical quantities that are to be metered as provided in Rule 104 shall be metered by commercially acceptable instruments which are owned and maintained by the company.
 - (2) Every reasonable effort shall be made to measure at one point all the electrical quantities necessary for billing a customer under a given rate.
 - (3) Except as provided for in the tariffs for customer-owned generating systems rated 20 kW or less (COGS 2), metering facilities located at any point where energy may flow in either direction and where the quantities measured are used for billing purposes shall consist of meters equipped with ratchets or other devices to prevent reverse registration and shall be so connected as to separately meter the energy flow in each direction.
 - (4) Reactive metering shall not be employed for determining the average power factor for billing purposes where energy may flow in either direction or where the customer may generate

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an appreciable amount of his or her energy requirements at any time, unless suitable directional relays and ratchets are installed to obtain correct registration under all conditions of operation.

- (5) All electric service of the same type rendered under the same rate schedule shall be metered with instruments having like characteristics, except that the commission may be requested to approve the use of instruments of different types if their use does not result in unreasonable discrimination. Either all of the reactive meters which may run backwards or none of the reactive meters used for measuring reactive power under one schedule shall be ratcheted.

Nondirect reading meters and meters operating from instrument transformers

- Rule 125. (1) Meters that are not direct reading and meters operating from instrument transformers shall have the multiplier plainly marked on the dial of the instrument or otherwise suitably marked. All charts and magnetic tapes taken from recording meters shall be marked with the date of the record, the meter number, customer, and chart multiplier, except as provided in Rule 107.
- (2) The register ratio shall be marked on all meter registers.
- (3) The watthour constant for the meter itself shall be shown on all watthour meters.

Rule 126. Watthour Meter Requirements

- (1) Watthour meters used for measuring electrical quantities supplied to customers shall: **R**
- (a) If they are designed for use on alternating current circuits, **N** be accurate to within plus or minus 1.0% at 2 unity power factor loads, one equal to approximately 10% and the other approximately 100% (plus or minus 10%) of the reference

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an appreciable amount of his or her energy requirements at any time, unless suitable directional relays and ratchets are installed to obtain correct registration under all conditions of operation.

- (5) All electric service of the same type rendered under the same rate schedule shall be metered with instruments having like characteristics, except that the commission may be requested to approve the use of instruments of different types if their use does not result in unreasonable discrimination. Either all of the reactive meters which may run backwards or none of the reactive meters used for measuring reactive power under one schedule shall be ratcheted.

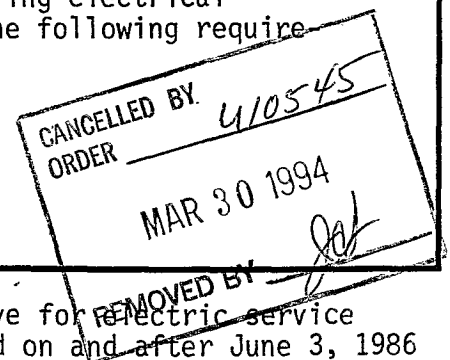
Nondirect reading meters and meters operating from instrument transformers

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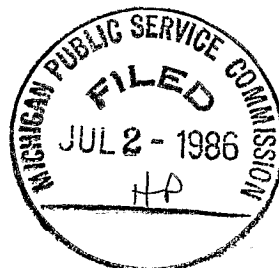
- (2) The register ratio shall be marked on all meter registers.
- (3) The watthour constant for the meter itself shall be shown on all watthour meters.

Watthour meter requirements

Rule 126. (1) Watthour meters that are used for measuring electrical quantities supplied shall meet all of the following requirements:



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test current; and shall register correctly within 2.0% plus or minus at a power factor of approximately 50% lagging and at a load between 75% and 100% of the reference test current of the meter. For self-contained meters the reference test current shall be the ampere or test ampere rating of the meter, whichever is shown on the nameplate. For meters used with current transformers the reference test current shall be the test-ampere rating of the meter or the secondary rating of the current transformers.
(PSC-113.40)

D

- (2) Polyphase meters shall have their elements in balance within 2.0% at rated test amperes at unity power factor and at approximately 50% lagging power factor.
- (3) Meters that are used with instrument transformers shall be adjusted so that the overall accuracy of the metering installation meets the requirements of this rule.
- (4) Meters and associated devices shall be adjusted as close as practical to zero error and within the accuracy limits specified in subrule (1) (c) of this rule.

Demand meters, registers, and attachments

Rule 127. A demand meter, demand register, or demand attachment that is used to measure a customer's service shall meet all of the following requirements:

- (a) Be in good mechanical and electrical condition.
- (b) Have proper constants, indicating scale, contact device, recording tape or chart, and resetting device.

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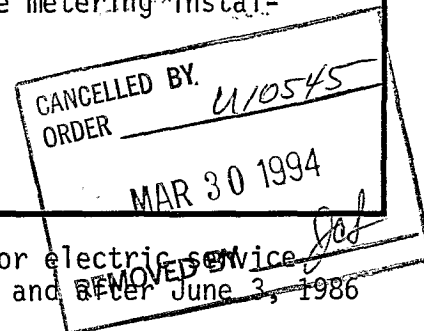
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- (a) Be of proper design for the circuit on which the meters are used; be in good mechanical and electrical condition; and have adequate insulation, correct internal connections, and correct register.
 - (b) Not creep at no load with all load wires disconnected at a rate of one complete revolution of the moving element in 10 minutes when potential is impressed.
 - (c) Be accurate to within plus or minus 1.0%, referred to the portable standard watthour meter as a base, at two unity power factor loads: light load (l.l.) and heavy load (h.l.). Light load test current for self-contained meters is equal to 10% of the rated test amperes of the meter. Heavy load test current for self-contained meters is between 75% and 100% of the rated test amperes of the meter. Heavy load test current for transformer rated meters is between 75% and 200% of the rated test amperes of the meter. Light load test current for transformer rated meters is between 5% and 10% of the rated test amperes of the meter.
 - (d) Be accurate to within plus or minus 2.0%, referred to the portable standard watthour meter as a base, at inductive load (i.l.), approximately 50% lagging power factor. Inductive load test current is approximately equal to heavy load test current.
- (2) Polyphase meters shall have their elements in balance within 2.0% at rated test amperes at unity power factor and at approximately 50% lagging power factor.
 - (3) Meters that are used with instrument transformers shall be adjusted so that the overall accuracy of the metering installation meets the requirements of this rule.

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- (c) Not register at no load.
- (d) Be accurate to the following degrees:
 - (i) Curve-drawing meters that record quantity-time curves and integrated-demand meters shall be accurate to within plus or minus 2.0% of full scale throughout their working range. Timing elements measuring specific demand intervals shall be accurate to within plus or minus 2.0%, and the timing element which serves to provide a record of the time of day when the demand occurs shall be accurate to within plus or minus 4 minutes in 24 hours.
 - (ii) Lagged-demand meters shall be accurate to within plus or minus 4.0% of full scale at final indication.

Instrument transformers used in conjunction with metering equipment

- Rule 128. (1) Instrument transformers used in conjunction with metering equipment to measure a customer's service shall meet both of the following requirements:
- (a) Be in proper mechanical condition and have satisfactory electrical insulation for the service on which used.
 - (b) Have characteristics such that the combined inaccuracies of all transformers supplying one or more meters in a given installation will not exceed the percentages listed in the following chart:

100% Power factor

50% Power factor

10%
Current
1%

100%
Current
.75%

10%
Current
3%

100%
Current
2%

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- (4) Meters and associated devices shall be adjusted as close as practical to zero error and within the accuracy limits specified in subrule (1)(c) of this rule.

Demand meters, registers, and attachments

Rule 127. A demand meter, demand register, or demand attachment that is used to measure a customer's service shall meet all of the following requirements:

- (a) Be in good mechanical and electrical condition.
- (b) Have proper constants, indicating scale, contact device, recording tape or chart, and resetting device.
- (c) Not register at no load.
- (d) Be accurate to the following degrees:
 - (i) Curve-drawing meters that record quantity-time curves and integrated-demand meters shall be accurate to within plus or minus 2.0% of full scale throughout their working range. Timing elements measuring specific demand intervals shall be accurate to within plus or minus 2.0%, and the timing element which serves to provide a record of the time of day when the demand occurs shall be accurate to within plus or minus 4 minutes in 24 hours.
 - (ii) Lagged-demand meters shall be accurate to within plus or minus 4.0% of full scale at final indication.

Instrument transformers used in conjunction with metering equipment

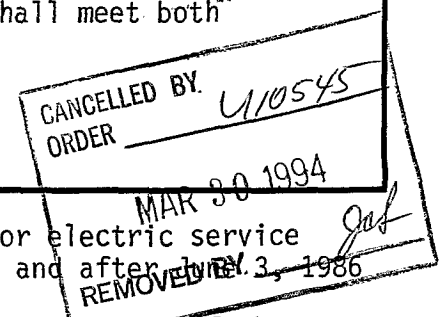
Rule 128. (1) Instrument transformers used in conjunction with metering equipment to measure a customer's service shall meet both of the following requirements:

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- (2) Meters that are used in conjunction with instrument transformers shall be adjusted so that the overall accuracies will come within the limits specified in this part.
- (3) Instrument transformers shall be tested with the meter with which they are associated by making an overall test or may be checked separately. If the transformers are tested separately, the meters shall also be checked to see that the overall accuracy of the installation is within the prescribed accuracy requirements of subrule (6) of Rule 132.
- (4) The results of tests of instrument transformers shall be kept on record and shall be available for use.
- (5) Phase shifting transformers shall have secondary voltages under balanced line voltage conditions within plus or minus 1.0% of the voltage impressed on the primary side of the transformer.

Portable indicating voltmeters

Rule 129. All portable indicating voltmeters that are used for determining the quality of service voltage to customers shall be checked against a suitable secondary reference standard at least once every six months. The accuracy of these voltmeters shall be rated so that the error of the indication is not more than plus or minus 1% of full scale. If the portable indicating voltmeter is found to be in error by more than the rated accuracy at commonly used scale deflections, it shall be adjusted.

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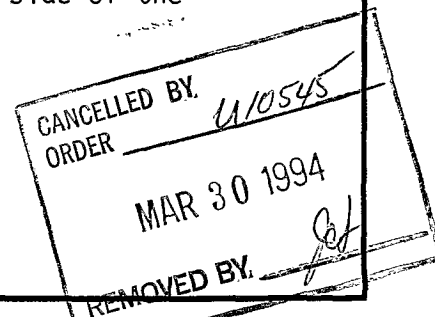
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- (a) Be in proper mechanical condition and have satisfactory electrical insulation for the service on which used.
- (b) Have characteristics such that the combined inaccuracies of all transformers supplying one or more meters in a given installation will not exceed the percentages listed in the following chart:

<u>100% Power factor</u>		<u>50% Power factor</u>	
<u>10%</u> <u>Current</u>	<u>100%</u> <u>Current</u>	<u>10%</u> <u>Current</u>	<u>100%</u> <u>Current</u>
1%	.75%	3%	2%

- (2) Meters that are used in conjunction with instrument transformers shall be adjusted so that the overall accuracies will come within the limits specified in this part.
- (3) Instrument transformers shall be tested with the meter with which they are associated by making an overall test or may be checked separately. If the transformers are tested separately, the meters shall also be checked to see that the overall accuracy of the installation is within the prescribed accuracy requirements of subrule (6) of Rule 132.
- (4) The results of tests of instrument transformers shall be kept on record and shall be available for use.
- (5) Phase shifting transformers shall have secondary voltages under balanced line voltage conditions within plus or minus 1.0% of the voltage impressed on the primary side of the transformer.



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- Rule 130.
- (1) The company shall maintain sufficient laboratories, meter testing shops, secondary standards, instruments, and facilities to determine the accuracy of all types of meters and measuring devices used by the company. The company may, if necessary, have all or part of the required tests made or its portable testing equipment checked by another utility or agency approved by the commission and having adequate and sufficient testing equipment to comply with these rules.
 - (2) At a minimum, the company shall keep all of the following testing equipment available:
 - (a) One or more portable standard watthour meters of a capacity and voltage range adequate to test all watthour meters used by the company.
 - (b) Portable indicating instruments that are necessary to determine the accuracy of all instruments used by the company.
 - (c) One or more secondary standards to check each of the various types of portable standard watthour meters used for testing watthour meters. Each secondary standard shall consist of an approved portable standard watthour meter kept permanently at one point and not used for fieldwork. Standards shall be well compensated for both classes of temperature errors, shall be practically free from errors due to ordinary voltage variations, and shall be free from erratic registration due to any cause.
 - (d) Suitable standards, which are not used for fieldwork, to check portable instruments used in testing.

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Portable indicating voltmeters

Rule 129. All portable indicating voltmeters that are used for determining the quality of service voltage to customers shall be checked against a suitable secondary reference standard at least once every six months. The accuracy of these voltmeters shall be rated so that the error of the indication is not more than plus or minus 1% of full scale. If the portable indicating voltmeter is found to be in error by more than the rated accuracy at commonly used scale deflections, it shall be adjusted.

Meter testing equipment

Rule 130. (1) The company shall maintain sufficient laboratories, meter testing shops, secondary standards, instruments, and facilities to determine the accuracy of all types of meters and measuring devices used by the company. The company may, if necessary, have all or part of the required tests made or its portable testing equipment checked by another utility or agency approved by the commission and having adequate and sufficient testing equipment to comply with these rules.

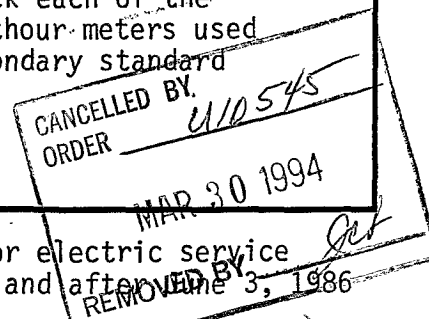
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- (a) One or more portable standard watthour meters of a capacity and voltage range adequate to test all watthour meters used by the company.
- (b) Portable indicating instruments that are necessary to determine the accuracy of all instruments used by the company.
- (c) One or more secondary standards to check each of the various types of portable standard watthour meters used for testing watthour meters. Each secondary standard

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- (3) The company shall provide and use primary standards with accuracies traceable to the United States National Bureau of Standards.

Test standards accuracy

- Rule 131.
- (1) The accuracies of all primary reference standards shall be certified as traceable to the National Bureau of Standards, either directly or through other recognized standards laboratories. These standards shall have their accuracy certified at the time of purchase. Standard cells shall be intercompared regularly and shall have at least one of them checked by a standardizing laboratory at intervals of not more than two years. Reference standards of resistance, potentiometers, and volt boxes shall be checked at intervals of not more than three years.
- (2) Secondary watt-hour meter standards shall not be in error by more than plus or minus 0.3% at loads and voltages at which they are to be used, and shall not be used to check or calibrate working standards, unless the secondary standard has been checked and adjusted, if necessary, within the preceding six months. Each secondary standard watt-hour meter shall have calibration data available and shall have a history card.
- (3) Secondary standard indicating instruments shall not be in error by more than plus or minus 0.5% of indication at commonly used scale deflection and shall not be used to check or calibrate portable indicating instruments, unless the secondary standard has been checked and adjusted, if necessary, within the preceding 12 months. A calibration record shall be maintained for each standard.

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RULES AND REGULATIONS - STATE OF MICHIGAN

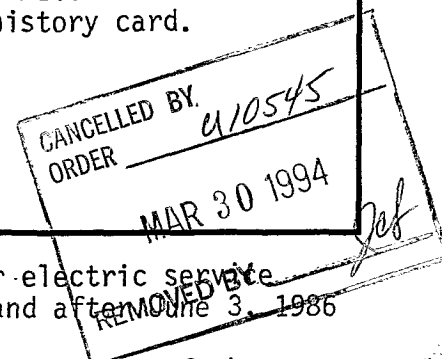
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shall consist of an approved portable standard watthour meter kept permanently at one point and not used for fieldwork. Standards shall be well compensated for both classes of temperature errors, shall be practically free from errors due to ordinary voltage variations, and shall be free from erratic registration due to any cause.

- (d) Suitable standards, which are not used for fieldwork, to check portable instruments used in testing.
- (3) The company shall provide and use primary standards with accuracies traceable to the United States National Bureau of Standards.

Test standards accuracy

- Rule 131. (1) The accuracies of all primary reference standards shall be certified as traceable to the National Bureau of Standards, either directly or through other recognized standards laboratories. These standards shall have their accuracy certified at the time of purchase. Standard cells shall be intercompared regularly and shall have at least one of them checked by a standardizing laboratory at intervals of not more than two years. Reference standards of resistance, potentiometers, and volt boxes shall be checked at intervals of not more than three years.
- (2) Secondary watthour meter standards shall not be in error by more than plus or minus 0.3% at loads and voltages at which they are to be used, and shall not be used to check or calibrate working standards, unless the secondary standard has been checked and adjusted, if necessary, within the preceding six months. Each secondary standard watthour meter shall have calibration data available and shall have a history card.



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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 132
Cancels Original Sheet No. 132

RULES AND REGULATIONS – STATE OF MICHIGAN

- (4) Regularly used working portable standard watthour meters shall be compared with a secondary standard at least once a month. Infrequently used working standards shall be compared with a secondary standard before they are used.
- (5) Working portable standard watthour meters shall be adjusted so that their percent registration is within 99.7% and 100.3% at 100% power factor and within 99.5% and 100.5% at 50% lagging power factor at all voltages and loads at which the standard may be used. A history and calibration record shall be kept for each working standard.
- (6) The meter accuracies required in this rule for all primary, secondary, and working standards shall be referred to 100%. Service measuring equipment shall be adjusted to within the accuracies required assuming the portable test equipment to be 100% accurate with the calibration correction taken into consideration.

Meter equipment testing requirements

- Rule 132. (1) The testing of any unit of metering equipment shall consist of a comparison of its accuracy with a standard of known accuracy. Units which are not properly connected or which do not meet the accuracy or other requirements of these meter and metering equipment rules at the time of testing shall be reconnected and rebuilt to meet such requirements and shall be adjusted to within the required accuracy and as close to zero error as practicable or else their use shall be discontinued.

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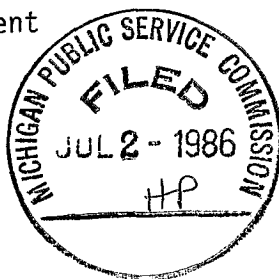
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- (3) Secondary standards indicating instruments shall not be in error by more than plus or minus 0.5% of indication at commonly used scale deflection and shall not be used to check or calibrate portable indicating instruments, unless the secondary standard has been checked and adjusted, if necessary, within the preceding 12 months. A calibration record shall be maintained for each standard.
- (4) Regularly used working portable standard watthour meters shall be compared with a secondary standard at least once a month. Infrequently used working standards shall be compared with a secondary standard before they are used.
- (5) Working portable standard watthour meters shall be adjusted so that their percent registration is within 99.7% and 100.3% at 100% power factor and within 99.5% and 100.5% at 50% lagging power factor at all voltages and loads at which the standard may be used. A history and calibration record shall be kept for each working standard.
- (6) The meter accuracies required in this rule for all primary, secondary, and working standards shall be referred to 100%. Service measuring equipment shall be adjusted to within the accuracies required assuming the portable test equipment to be 100% accurate with the calibration correction taken into consideration.

Meter equipment testing requirements

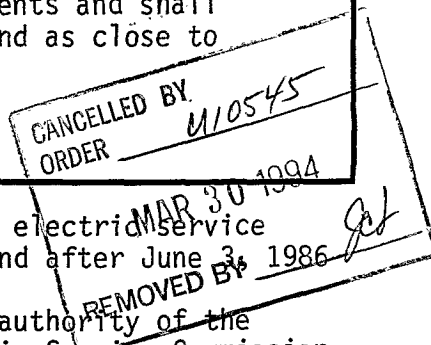
- Rule 132. (1) The testing of any unit of metering equipment shall consist of a comparison of its accuracy with a standard of known accuracy. Units which are not properly connected or which do not meet the accuracy or other requirements of these meter and metering equipment rules at the time of testing shall be reconnected and rebuilt to meet such requirements and shall be adjusted to within the required accuracy and as close to

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 133
Cancels Original Sheet No. 133

RULES AND REGULATIONS – STATE OF MICHIGAN

- (2) In-service self contained single phase and 3 wire network meters shall meet all of the following requirements: **R**

- (a) Be tested with the company's Wisconsin meters under a statistical sample test plan as specified in the following sections of the Wisconsin Administrative Code:

"PSC 113.518 Statistical sample testing plan for in-service self-contained, single phase, and 3-wire network meters." **N**

"(1) The statistical sample testing plan described in pars. (a) – (e) may be used for testing self-contained, single phase and 3-wire network meters without demand or electronic registers or pulsing devices in place of the periodic testing requirements of s.PSC 114.51, if the commission authorizes the adoption of the plan by a utility." **N**

"(a) All extended range, surge proof designed meters shall be divided into homogeneous groups based on meter design features and age. The groups shall be further divided into lot sizes categorized by manufacturer, type, serial number, group size or load duty cycle with lot sizes containing minimum of 301 meters and a maximum of 22,000 meters. The number of lots or lot composition and size may be changed at the end of the sample testing year to allow for increasing or decreasing analysis of accuracy testing requirements on any segment of meters in any lot." **N**

"(b) Annually, from each of the assembled lots, a coded sample size specified in Table A-2, Inspection Level IV, page 4 of Military Standard 414, (MIL-STD-414) dated 11 June 1957 and a corresponding actual sample size as shown on Table B-3, page 45, (MIL-STD-414), shall be randomly selected for testing and analysis purposes. Each meter in the lot sample shall be provided with a full load and light load test for accuracy at unity power factor, as specified under s. PSC 113.40 (1) (c). A separate statistical analysis shall be performed on each lot sample at each of these 2 load ranges." **N**

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zero error as practicable or else their use shall be discontinued.

(2) Self-contained, single-phase meters, except combination meters (meters which include demand devices or control devices), shall meet all of the following requirements:

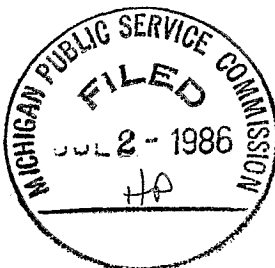
(a) Be checked for accuracy at unity power factor at the point where a meter is installed, at a central testing point, or in a mobile testing laboratory within a period of from 12 months before to 60 days after a meter is placed in service, except as provided for in Rule 121, and not later than six months after 192 months of service for a surge-resistant meter and not later than six months after 96 months of service for a non-surge-resistant meter.

(b) Notwithstanding subdivision (a) of this subrule, the testing of self-contained, single-phase meters in service shall be governed by a quality control plan as follows:

(i) Meters shall be divided into homogeneous groups by manufacturers' types, except as follows:

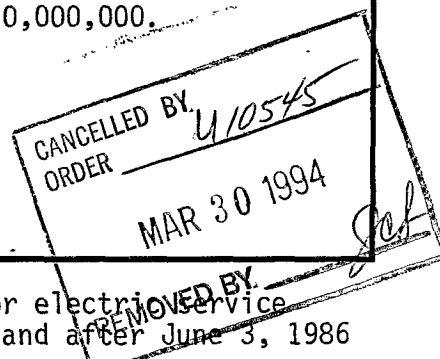
(A) Certain manufacturers' types shall be further subdivided into separate groups by manufacturers' serial numbers as follows: General Electric type I-30 shall be divided at serial number 20,241,829; Westinghouse type C shall be divided at serial number 16,350,000; Duncan type MF shall be divided at serial number 2,650,000; and Sangamo type J meters shall be divided starting with serial number 10,000,000.

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"In selecting meters to be included in the required sample, a limited number of meters found to be defective as defined below may be removed from the sample and replaced with the next meter in the same lot identified by the random selection process for that lot: **N**

(1) "Any meter found to be not registering (stopped) at either the full load or light load test point may be removed and replaced. **N**

"(c) The statistical analysis calculations for both the full and light load accuracy results from the sample lot tests shall be made following the example outlined on page 43 of MIL-STD-414 with the upper and lower specification limits, U and L designated at 102% and 98% respectively. The test criterion for acceptance or rejection of each lot shall be by the Standard Deviation Method, Double Specification Limit with an Acceptable Quantity Level (AQL) of 1.00 for the full load analysis and 4.00 for the light load analysis (both normal inspection) as shown on Table B-3, page 45 of MIL-STD-414." **N**

"(d) A lot shall be deemed acceptable for continued use if the total estimated percent defective (P) is less than the appropriate maximum allowable percent defective (M) as determined from Table B-3, page 45 of MIL-STD-414, following the procedure of par. (c) for both the full load and light load analysis test points at the respective designated Acceptable Quality Levels. All of the meters in the accepted lot may be retained in use without further accuracy adjustments and will be concluded to have the accuracy characteristics specified in s. PSC 113.40 (1) (c). Meters in the sample lot may be adjusted for acceptable accuracy as required or maintained as necessary and returned to the lot." **N**

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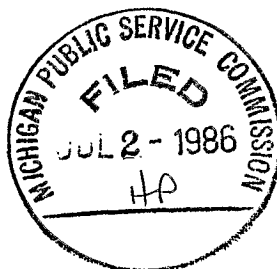


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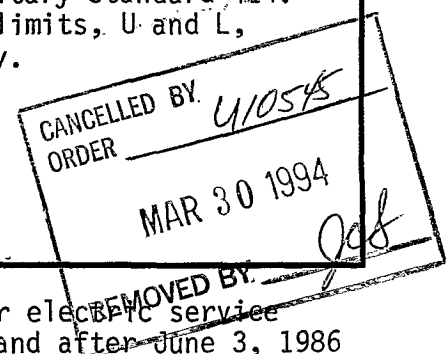
- (B) Non-surge-resistant meters that are installed in non-urban areas shall be treated as separate groups by manufacturers' type.
- (ii) The meters in each homogeneous group shall then be further subdivided into lots of not less than 301 nor more than 10,000 meters each, except that meters of the most recent design may be combined into the aforementioned lots regardless of manufacturers' type, except that where the number of meters of a single type is 8,001 or more, such number of meters shall be segregated by types for the formation of lots.
- (iii) From each assembled lot, a sample of the size specified in table A-2, page 4, Military Standard 414, June 11, 1957, shall be drawn annually using inspection level IV. The sample shall be drawn at random.
- (iv) The meters in each sample shall be tested for accuracy pursuant to the provisions of these rules.
- (v) The test criteria for acceptance or rejection of each lot shall be based on the test at heavy load only and shall be that designated for double specification limits and 2.50 acceptable quality level (normal inspection) as shown in table B-3, page 45, Military Standard 414, June 11, 1957.
- (vi) The necessary calculations shall be made pursuant to the illustration on page 43 of Military Standard 414. The upper and lower specification limits, U and L, shall be 102% and 98%, respectively.

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- "(e) A lot shall be deemed unacceptable and rejected for continued use if the total estimated percent defective (P) is greater than the appropriate maximum allowable percent defective (M) as determined from Table B-3, page 45 MIL-STD-414, following the procedure of par. (c) for both the full load and light load analysis test points at the respective designated Acceptable Quality Levels on any 2 annual sample testing analysis years for the lot or any meters in the lot. All meters in a rejected lot shall be provided with an appropriate test within a period of 48 months from the date of completion of the sample analysis and all the meters tested in the rejected lot shall be adjusted to the accuracies specified in s. PSC 113.40 (1) (c) . Annual statistical sample testing shall be terminated during the period when all of the meters in a rejected lot are being provided with a test and accuracy adjustment." **N**
- "(f) All meters in any lot may be tested and adjusted for proper accuracy over a 48 month period at the discretion of the utility without a sample analysis determination specifying the lot test is necessary." **N**

This plan does not alter the rules under which customers may request special tests of meters.

- (a) Be checked for accuracy in all of the following situations:
- (i) When a meter is suspected of being inaccurate or damaged.
 - (ii) When the accuracy of a meter is questioned by a customer in accordance with Rule 120.
 - (iii) Before use if a meter has been inactive for more than one year after having been in service.

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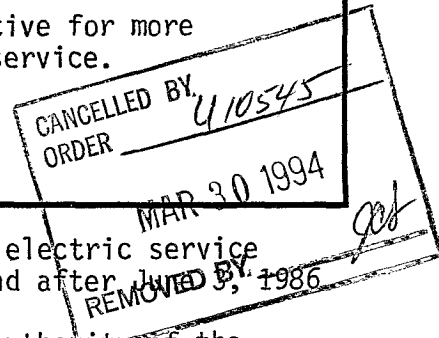
RULES AND REGULATIONS - STATE OF MICHIGAN

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- (vii) A lot shall be rejected if the total estimated percent defective (p), exceeds the appropriate maximum allowable percent defective (M) as determined from table B-3 as specified in paragraph (v) of this subdivision.
- (viii) All meters in a rejected lot shall be tested within a maximum period of 48 months and shall be adjusted pursuant to Rule 126 or shall be replaced with meters which meet the requirements of Rule 126.
- (ix) During each calendar year, new meter samples shall be drawn as specified in this subdivision from all meters in service, with the exception that lots that have been rejected shall be excluded from the sampling procedure until all meters included in the rejected lots have been tested.
- (x) The utility may elect to test all of the meters included in any lot on a 48-month test schedule without following the sampling procedure described in this subdivision.
- (xi) This plan does not alter the rules under which customers may request special tests of meters.
- (c) Be checked for accuracy in all of the following situations:
 - (i) When a meter is suspected of being inaccurate or damaged.
 - (ii) When the accuracy of a meter is questioned by a customer in accordance with Rule 120.
 - (iii) Before use if a meter has been inactive for more than one year after having been in service.

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M.P.S.C. No. 2, Appendix A – Electric

First Revised Sheet No. 136
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RULES AND REGULATIONS – STATE OF MICHIGAN

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- (iv) When a meter has been removed from service and has not been tested within the previous 48 months.
- (b) Be inspected for mechanical and electrical faults when the accuracy of the device is checked.
- (c) Have the register and the internal connections checked before the meter is first placed in service and when the meter is repaired.
- (d) Have the connections to the customer's circuits checked when the meter is tested on the premises or when removed for testing.
- (e) Be checked for accuracy at 50% power factor when purchased and after rebuilding.
- (f) A meter need not be tested or checked for any reason, except on complaint, if the device was tested, checked, and adjusted, if necessary, within the previous 12 months.
- (3) All single-phase meters that are not included in subrule (2) of this rule, together with associated equipment, such as demand devices, control devices, and instrument transformer rated meters, shall meet all of the following requirements:
 - (a) Be checked for accuracy at unity power factor at the point where a meter is installed, at a central testing point, or in a mobile testing laboratory as follows:
 - (1) Within a period of from 12 months before to 60 days after a meter is placed in service, except as provided for in Rule 121.

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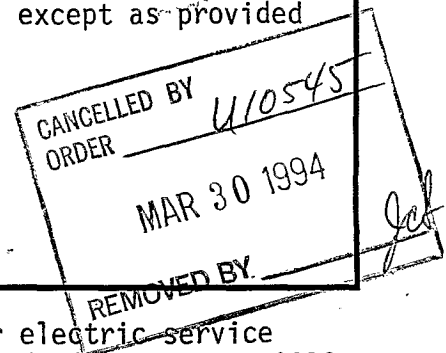
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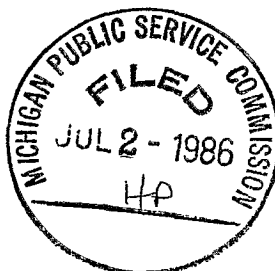
RULES AND REGULATIONS - STATE OF MICHIGAN

N

- (iv) When a meter has been removed from service and has not been tested within the previous 48 months.
- (d) Be inspected for mechanical and electrical faults when the accuracy of the device is checked.
- (e) Have the register and the internal connections checked before the meter is first placed in service and when the meter is repaired.
- (f) Have the connections to the customer's circuits checked when the meter is tested on the premises or when removed for testing.
- (g) Be checked for accuracy at 50% power factor when purchased and after rebuilding.
- (h) A meter need not be tested or checked for any reason, except on complaint, if the device was tested, checked, and adjusted, if necessary, within the previous 12 months.
- (3) All single-phase meters that are not included in subrule (2) of this rule, together with associated equipment, such as demand devices, control devices, and instrument transformer rated meters, shall meet all of the following requirements:
 - (a) Be checked for accuracy at unity power factor at the point where a meter is installed, at a central testing point, or in a mobile testing laboratory as follows:
 - (i) Within a period of from 12 months before to 60 days after a meter is placed in service, except as provided for in Rule 121.



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M.P.S.C. No. 2, Appendix A – Electric

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- (ii) Not later than six months after 144 months of service for surge-proof meter and not later than six months after 96 months of service for a non-surge-proof meter.
 - (iii) When a meter is suspected of being inaccurate or damaged.
 - (iv) When the accuracy of a meter is questioned by a customer in accordance with Rule 120.
 - (v) Before use when a meter has been inactive for more than one year after having been in service.
 - (vi) When a meter is removed from service and has not been tested within a period equal to $\frac{1}{2}$ of the normal test schedule.
- (b) Be inspected for mechanical and electrical faults when the accuracy of the device is checked.
 - © Have the register and the internal connections checked before the meter is first placed in service and when the meter is repaired.
 - (d) Have the connections to the customer's circuits checked when the meter is tested on the premises or when removed for testing.
 - (e) Be checked for accuracy at 50% power factor when purchased and after rebuilding.
 - (f) A meter need not be tested or checked for any reason, except on complaint, if the device was tested, checked and adjusted, if necessary, within the previous 12 months.

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WISCONSIN ELECTRIC POWER COMPANY

M.P.S.C. No. 2, Appendix A – Electric

Original Sheet No. 138

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4. All self-contained, three-phase meters and associated equipment shall meet all of the following requirements:
- (a) Be tested for accuracy at unity and 50% power factor as follows:
 - (i) Before being placed in service
 - (ii) Not later than six months after 120 months of service.
 - (iii) When a meter is suspected of being inaccurate or damaged.
 - (iv) When the accuracy of a meter is questioned by a customer in accordance with Rule 120.
 - (v) When a meter is removed from service.
 - (b) Be inspected for mechanical and electrical faults when the accuracy is checked.
 - (c) Have the register and internal connections checked before the meter is first installed, when repaired, and when the register is changed.
 - (d) Have the connections to the customer's circuits and multipliers checked when the equipment is tested for accuracy on the customer's premises.
5. All transformer-rated, three-phase meters and associated equipment shall meet all of the following requirements:
- 9a) Be checked for accuracy at unity and 50% power factor as follows:

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- (i) Before being placed in service.
- (ii) On the customer's premises within 60 days after installation, unless the transformers conform with the specifications outlined in the American National Standards Institute Standard ANSI C-57.13 of 1980, which is adopted by reference, and are of the 0.3 accuracy class, and unless the meter adjustment limits do not exceed plus or minus 1.5% at 50% power factor.
- (iii) Not later than six months after 48 months of service.
- (iv) When a meter is suspected of being inaccurate or damaged.
- (v) When the accuracy is questioned by a customer in accordance with Rule 120.
- (vi) When a meter is removed from service.
- (b) Be inspected for mechanical and electrical faults when the accuracy is checked.
- (c) Have the register and internal connections checked before the meter is first placed in service and when the meter is repaired.
- (d) Have the connections to the customer's circuits and multipliers checked when the equipment is tested for accuracy on the premises or when removed for testing and when instrument transformers are changed.
- (e) Be checked for accuracy at 50% power factor when purchased and after rebuilding.

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M.P.S.C. No. 2, Appendix A – Electric

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RULES AND REGULATIONS – STATE OF MICHIGAN

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- (6) Instrument transformers shall be tested in all of the following situations:
- (a) When first received, unless a transformer is accompanied by a certified test report by the manufacturer.
 - (b) When removed from service.
 - (c) Upon complaint.
 - (d) When there is evidence of damage.
 - (e) When an approved check, such as the variable burden method in the case of current transformers, made when the meter is tested indicates that a quantitative test is required.
- (7) Demand meters shall meet both of the following requirements:
- (a) Be tested for accuracy in all of the following situations:
 - (i) Before a meter is placed in service.
 - (ii) When an associated meter is tested and the demand meter is a block interval nonrecording type or a thermal type.
 - (iii) After two years of service if the meter is of the recording type, but it is not required if the meter is of the pulse-operated type and the demand reading is checked with the kilowatt-hour reading each billing cycle.
 - (iv) When a meter is suspected of being inaccurate or damaged.

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- (v) When the accuracy is questioned by a customer in accordance with Rule 120.
- (vi) When a meter is removed from service.
- (b) Be inspected for mechanical and electrical faults when a meter is tested in the field or in the meter shop.
- (8) Military Standard 414, June 11, 1957, is hereby adopted by reference.

Standards check by the commission

- Rule 133.
- (1) Upon request of the commission, the company shall submit one of its portable standard watt-hour meters and one portable indicating voltmeter, ammeter, and wattmeter to a commission-approved standards laboratory for checking of their accuracy.
 - (2) The company shall normally check its own working portable standard watt-hour meters or instruments against primary or secondary standards and shall calibrate these working standards or instruments before they are submitted with a record of such calibration attached to each of the working standards or instruments.

Metering equipment records

- Rule 134.
- (1) A test record shall be made whenever a unit of metering equipment **R** is tested and such shall be retained until a superseding test, but not less than 2 years or as may be necessary to comply with service rules regarding refunds on fast meters. This record shall show information to identify the unit and its location;

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RULES AND REGULATIONS - STATE OF MICHIGAN

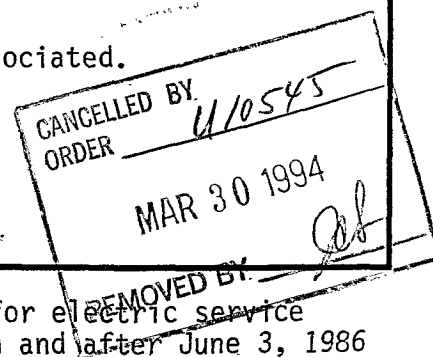
- (v) When the accuracy is questioned by a customer in accordance with Rule 120.
- (vi) When a meter is removed from service.
- (b) Be inspected for mechanical and electrical faults when a meter is tested in the field or in the meter shop.
- (8) Military Standard 414, June 11, 1957, is hereby adopted by reference.

Standards check by the commission

- Rule 133. (1) Upon request of the commission, the company shall submit one of its portable standard watthour meters and one portable indicating voltmeter, ammeter, and wattmeter to a commission-approved standards laboratory for checking of their accuracy.
- (2) The company shall normally check its own working portable standard watthour meters or instruments against primary or secondary standards and shall calibrate these working standards or instruments before they are submitted with a record of such calibration attached to each of the working standards or instruments.

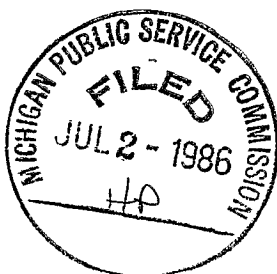
Metering equipment records

- Rule 134. (1) A complete record of the most recent test of all metering equipment shall be maintained. The record shall show all of the following information:
- (a) Identification and location of unit.
 - (b) Equipment with which the device is associated.
 - (c) The date of test.



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WISCONSIN ELECTRIC POWER COMPANY

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equipment with which the device is associated; the date of test; reason **R**
for the test; readings before and after the test; a statement as to whether or not the meter
“creeps” and in case of creeping, the rate; a statement of “as found” and “as left”
accuracies sufficiently complete to permit checking of the calculations employed;
indications showing that all required checks have been made; a statement of
repairs made, if any, and identification of the testing standard and the person
making the test. Test results from automatic testing equipment need not show the
detail of the calculations employed.

- (2) The company shall keep a record for each unit of metering equipment
showing when the unit was purchased; its cost; company identification;
associated equipment; essential name-plate data; dates of the last 2 tests; results
of the last “as found” and “as left” tests unless separate records are kept of each
test for each unit; and locations where installed with dates of installation and removal.
These records shall be maintained for the life of the meter or as may be necessary to
comply with service rules regarding refunds on fast meters.

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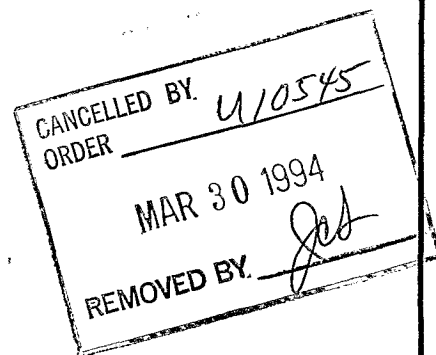
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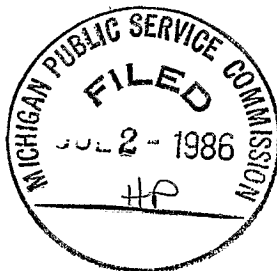
- (d) Reason for the test.
 - (e) Readings before and after the test.
 - (f) A statement as to whether or not the meter creeps and, in case of creeping, the rate.
 - (g) A statement of meter accuracies before and after adjustment sufficiently complete to permit checking of the calculations employed.
 - (h) Indications showing that all required checks have been made.
 - (i) A statement of repairs made, if any.
 - (j) Identification of the testing standard and the person making the test.
- (2) The company shall also keep a record for each unit of metering equipment which shows all of the following information:
- (a) When the unit was purchased.
 - (b) The unit's cost.
 - (c) The company's identification.
 - (d) Associated equipment.
 - (e) Essential nameplate date.
 - (f) The date of the last test.



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Average meter error

- Rule 135. If a metering installation is found upon any test to be in error by more than 2% at any test load, the average error shall be determined in one of the following ways:
- (a) If the metering installation is used to measure a load which has practically constant characteristics, such as a street-lighting load, the meter shall be tested under similar conditions of load and the accuracy of the meter "as found" shall be considered as the average accuracy.
 - (b) If a single-phase metering installation is used on a varying load, the average error shall be the weighted algebraic average of the error at light load and the error at heavy load, the latter being given a weighting of four times the former.
 - (c) If a polyphase metering installation is used on a varying load, the average error shall be the weighted algebraic average of its error at light load given a weighting of one, its error at heavy load and 100% power factor given a weighting of four, and at heavy load and 50% lagging power factor given a weighting of two.
 - (d) If a load, other than the light, heavy, and lower power factor load specified for routine testing, is more representative of the customary use of the metering equipment, its error at that load shall also be determined. In this case, the average error shall be computed by giving the error at such load and power factor a weighting of three and each of the errors at the other loads (light, heavy, and 50% lagging power factor) a weighting of one. Each error shall be assigned its proper sign.

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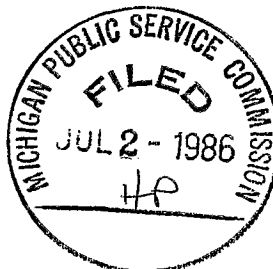
The record shall also show either the present service location with the date of installation or, if removed from service, the service location from which the unit was removed with the date of removal.

Average meter error

Rule 135. If a metering installation is found upon any test to be in error by more than 2% at any test load, the average error shall be determined in one of the following ways:

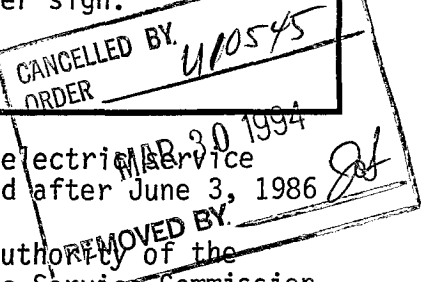
- (a) If the metering installation is used to measure a load which has practically constant characteristics, such as a street-lighting load, the meter shall be tested under similar conditions of load and the accuracy of the meter "as found" shall be considered as the average accuracy.
- (b) If a single-phase metering installation is used on a varying load, the average error shall be the weighted algebraic average of the error at light load and the error at heavy load, the latter being given a weighting of four times the former.
- (c) If a polyphase metering installation is used on a varying load, the average error shall be the weighted algebraic average of its error at light load given a weighting of one, its error at heavy load and 100% power factor given a weighting of four, and at heavy load and 50% lagging power factor given a weighting of two.
- (d) If a load, other than the light, heavy, and lower power factor load specified for routine testing, is more representative of the customary use of the metering equipment, its error at that load shall also be determined. In this case, the average error shall be computed by giving the error at such load and power factor a weighting of three and each of the errors at the other loads (light, heavy, and 50% lagging power factor) a weighting of one. Each error shall be assigned its proper sign.

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WISCONSIN ELECTRIC POWER COMPANY

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Reports to be filed with the commission

- Rule 136.
- (1) The company shall file with the commission, within 30 days after the first day of January of each year, a statement certified to by one of its officers that the company has complied with all the requirements set forth in these rules relating to meter standardizing equipment.
 - (2) For all meters that are not included in subrule (2) (b) of Rule 132, the company shall file with the commission, on or before the first day of April of each year, its annual tabulation of all its prior-to-adjustment meter test results covering the 12-month period ending December 31. The company shall summarize, by meter type, all individual meters and overall light and heavy load prior-to-adjustment test results at the power factors as required by these rules. The summary shall be divided into heavy load 100% power factor, light load 100% power factor, and heavy load 50% power factor test results and shall also be divided according to the length of meter test period and types of single-phase and polyphase meters. The summary shall show the number of meters or overall tests found within each of the following accuracy classifications:
 - (a) No recording.
 - (b) Creeping.
 - (c) 93.9% and under
 - (d) 94.0% to 95.9%.
 - (e) 96.0% to 97.9%.
 - (f) 98.0% to 98.9%.
 - (g) 99.0% to 100.0%.

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- (h) 100.1% to 101.0%
- (i) 101.1% to 102.0%
- (j) 102.1% to 104.0%
- (k) 104.1% to 106.0%
- (l) Over 106.0%

- (3) Each utility authorized to test meters under the statistical sample testing plan of a s PSC 113.518 shall submit to the commission, by April 15 of the following year, a summary of the statistical sample testing results for the prior calendar year. The summary shall include group and lot numbers; a description of meters in each lot; the number of meters in each lot; the number of meters sample tested in each lot; full load sample mean accuracy (x); estimated standard deviation (s) and total estimated percent defective (P); light load sample mean accuracy (x); estimated standard deviation (s) and total estimated percent defective (P); projected annual rates of change for x, s and P at both full and light load analysis points, lots requiring testing and actual x, s and P data from meters where entire lot tests were required under the program; group and lot numbers; a description of meters in each lot and the number of meters in each lot for the succeeding test year.

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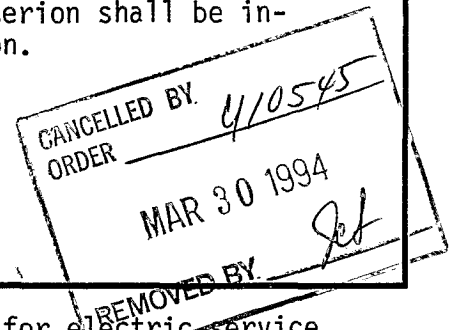
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- (h) 100.1% to 101.0%.
 - (i) 101.1% to 102.0%.
 - (j) 102.1% to 104.0%.
 - (k) 104.1% to 106.0%.
 - (l) Over 106.0%.
- (3) For all meters that are included in subrule (2)(b) of Rule 132, the company shall file with the commission, on or before the first day of April, all of the following:
- (a) A summary of all samples of meter lots that pass the acceptability criterion as set forth in Military Standard 414, including complete data on the type of meter, number of meters in lot, size of sample, average months in service since last test, and the computed p (total estimated percent defective in lot) and the corresponding M (maximum allowance percent defective) as determined from table B-3 in Military Standard 414, June 11, 1957.
 - (b) The necessary calculations made pursuant to the illustrations on page 43 of Military Standard 414 shall be retained for each sample drawn. In addition to the actual computation, the data should include the type of meter, number of meters in lot, meter numbers of sample meters, actual prior-to-adjustment test data of each meter tested, and months since last test for each meter in sample. A sample of the aforementioned calculations and data for a lot that passes the acceptability criterion shall be included in the report to the commission.



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Generating and interchange station meter tests

- Rule 137. (1) Generating and interchange station and watthour meters shall be tested in conjunction with their associated equipment as follows:
- (a) At least once every 24 months for generating station meters.
 - (b) At least once every 12 months for interchange meters
- (2) The accuracy limits for any particular device shall not be greater than the accuracy limits required elsewhere in these rules.

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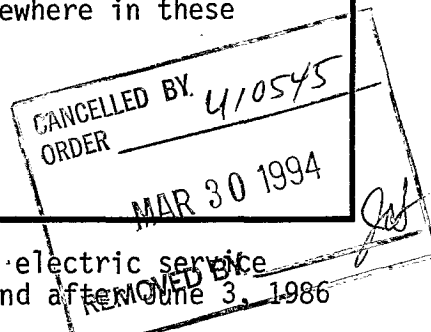
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- (c) A copy of the complete data, as outlined in subdivision (3) of this subrule, shall be included for each meter lot that fails to pass the acceptability criterion as set forth in Military Standard 414.
- (d) A report summarizing the testing of all meters in rejected lots. The heavy load preadjustment tests only shall be recorded and the accuracy classifications as established in subrule (2) of this rule shall be used. Each rejected lot shall be reported separately and shall be separated into groups by the number of months since the last test as follows:
 - (i) 0 to 48 months.
 - (ii) 49 to 72 months.
 - (iii) 73 to 96 months.
 - (iv) Over 96 months.

Generating and interchange station meter tests

Rule 137. (1) Generating and interchange station and watthour meters shall be tested in conjunction with their associated equipment as follows:

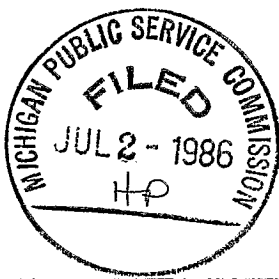
- (a) At least once every 24 months for generating station meters.
- (b) At least once every 12 months for interchange meters.
- (2) The accuracy limits for any particular device shall not be greater than the accuracy limits required elsewhere in these rules.



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WISCONSIN ELECTRIC POWER COMPANY

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Alternating current distribution systems

Rule 138. The standard frequency for alternating current distribution systems shall be 60 hertz. The frequency shall be maintained within limits which will permit the satisfactory operation of customers' clocks which are connected to the system.

Standard nominal service voltage

- Rule 139. (1) The company shall adopt and file with the commission standard nominal service voltages used on its distribution system.
- (2) With respect to secondary voltages, the following provisions shall apply:
- (a) For all retail service, the variations of voltage shall be not more than 5% above or below the standard voltage, except as noted in subrule (4) of this rule.
 - (b) Where three-phase service is provided, the company shall exercise reasonable care to assure that the phase voltages are balanced within practical tolerances.
- (3) With respect to primary voltages, the following provisions shall apply:
- (a) For service rendered principally for industrial or power purposes, the voltage variation shall not be more than 5% above or below the standard nominal voltages as filed in the company's rules, except as noted in subrule (4) of this rule.
 - (b) The limitations in subdivision (a) of this subrule do not apply to special contracts in which the customer specifically agrees to accept service with unregulated voltage.

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- (4) Voltages outside the limits specified in this rule shall not be considered a violation in the following situations:
- (a) If they arise from the action of the elements.
 - (b) If they are infrequent fluctuations.
 - (c) If they arise from service interruptions.
 - (d) If they arise from temporary separation of parts of the system from the main system.
 - (e) If they arise from voltage reductions that are required to reduce system load at times of supply deficiency.
 - (f) If they are from causes beyond the control of the company.

Voltage measurements and records

- Rule 140.
- (1) Voltage measurements shall be made at the company's service terminals. For single-phase service, the measurement shall be made between the grounded conductor and the ungrounded conductors or between the ungrounded conductors. For three-phase service, the measurement shall be made between the phase wires.
 - (2) The company shall make a sufficient number of voltage measurements, using recording voltmeters, to determine if voltages are in compliance with the requirements stated in Rule 139.
 - (3) All records obtained under subrule (2) of this rule shall be retained by the company for not less than 2 years and shall be available for inspection by the commission's representatives. These records shall indicate all of the following:

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- (a) The location where the voltage was determined.
- (b) The time and date of the determination.
- (c) The results of the comparison with an indicating voltmeter at the time a recording meter is set.

Voltage measurements

- Rule 141.
- (1) The company shall have access to at least one indicating voltmeter with a stated accuracy within 0.25% of full scale. This instrument shall be maintained within its stated accuracy.
 - (2) The company shall have not less than two indicating voltmeters with a stated accuracy within 1.0% of full scale.
 - (3) The company shall not have less than two portable recording voltmeters with a stated accuracy within 1.5% of full scale.
 - (4) Standards shall be checked periodically, in accordance with Rule 131, at the National Bureau of Standards or at a laboratory acceptable to the commission.
 - (5) Working instruments shall be checked periodically, in accordance with Rule 129, by comparing with a standard in the utility's meter shop.
 - (6) Extreme care shall be exercised in the handling of standards and instruments to assure that their accuracy is not disturbed.
 - (7) Each standard shall be accompanied at all times by a certificate or calibration card, duly signed and dated, on which the corrections required to compensate for errors found at the customary test points at the time of the last previous test are recorded.

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Interruptions of service

- Rule 142.
- (1) The company shall make a reasonable effort to avoid interruptions of service. When interruptions occur, service shall be reestablished within the shortest time practicable, consistent with safety.
 - (2) The company shall keep records of interruptions of service on its primary distribution system and shall make an analysis of the records for the purpose of determining steps to be taken to prevent recurrence of such interruptions. Such records shall include the following information concerning the interruptions:
 - (a) Cause.
 - (b) Date and time.
 - (c) Duration.
 - (3) The log for each unattended substation shall show interruptions which require attention at the substation to restore service, together with the estimated time of service restoration.
 - (4) Planned interruptions shall be made at a time that will not cause unreasonable inconvenience to customers and shall be preceded, if feasible, by adequate notice to those who will be affected.
 - (5) The company shall notify the commission by telephone of any interruption to the service of a major portion of its distribution system if such interruption lasts for more than one hour.

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Protective measures

Rule 143. The company shall exercise reasonable care to reduce the hazards to which its employees, its customers, and the general public may be subjected.

Safety program

Rule 144. The company shall comply with the provisions of the Occupational Safety and Health Act, 29 U.S.C. section 651 et seq., and Act No. 154 of the Public Acts of 1974, as amended, being section 408.1001 et seq. of the Michigan Compiled Laws, and known as the Michigan Occupational Safety and Health Act, and shall adopt and execute a safety program fitted to the size and type of its operations. At a minimum, the safety program shall comply with the following provisions:

- (a) Require employees to use suitable tools and equipment in order that they may perform their work in a safe manner.
- (b) Where appropriate, instruct employees in safe methods of performing their work.
- (c) Instruct employees who, in the course of their work, are subject to the hazards of electrical shock or drowning in accepted methods of artificial respiration.

Grounding of secondary distribution system

Rule 145. Unless otherwise specified by the commission, the company shall comply, and shall require its customers to comply, with the provisions of the applicable codes for the grounding of service entrance facilities. Utility ground connections shall be tested for resistance at the time of installation, unless multi-grounding is used.

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