

# CONSUMERS ENERGY COMPANY

## RATE BOOK FOR NATURAL GAS SERVICE

These Standard Rules and Regulations and Rate Schedules contained herein have been adopted by the Company to govern its relations with customers and have been approved by the Michigan Public Service Commission as an integral part of its Rate Book for Natural Gas Service.

Copies of the Company's Rate Book for Natural Gas Service are available on Consumers Energy Company's website at the following website address, [http://www.consumersenergy.com/tariffs.nsf/GAS\\_TARIFFS?OpenView](http://www.consumersenergy.com/tariffs.nsf/GAS_TARIFFS?OpenView) or at the Michigan Public Service Commission's website at the following website address, <http://www.michigan.gov/mpsc/0,1607,7-159-16385-110722--,00.html>.

### Territory

This Rate Book for Natural Gas Service applies to the entire territory served with Natural Gas by the Company .

**THIS RATE BOOK SUPERSEDES AND CANCELS RATE BOOK**

**M.P.S.C. No. 1 - Gas**

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

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President and Chief Executive Officer,  
Jackson, Michigan



CANCELLED  
BY  
ORDER U-17693, U-15152

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DATE 06-15-15

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President and Chief Executive Officer,  
Jackson, Michigan

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Jackson, Michigan

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**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

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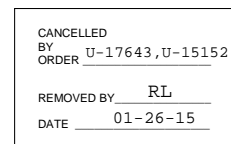
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Issued June 4, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan



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J. G. Russell,  
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Michigan Public Service Commission
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President and Chief Operating Officer,  
Jackson, Michigan

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Michigan Public Service  
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President and Chief Operating Officer,  
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Issued January 23, 2015 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

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Michigan Public Service  
 Commission

January 26, 2015

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Issued May 26, 2010 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

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Michigan Public Service Commission  <div style="border: 1px solid black; padding: 5px; display: inline-block;"> <b>June 1, 2010</b> </div> Filed <u>RL</u>
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President and Chief Operating Officer,  
Jackson, Michigan

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Jackson, Michigan

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Michigan Public Service Commission
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(Continued on Sheet No. A-6.00)

Issued June 28, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

July 2, 2019

Filed DBR

CANCELLED  
BY  
ORDER U-20233

REMOVED BY DBR

DATE 7-16-19



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(Continued on Sheet No. A-6.00)

Issued June 14, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

June 18, 2019

Filed DBR \_\_\_\_\_

CANCELLED  
BY  
ORDER U-10859 \_\_\_\_\_

REMOVED BY DBR \_\_\_\_\_

DATE 7-2-19 \_\_\_\_\_

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(Continued on Sheet No. A-6.00)

Issued March 29, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

April 1, 2019

Filed DBR

CANCELLED  
BY  
ORDER U-15152,U-20356,U-20233

REMOVED BY DBR

DATE 6-18-19

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(Continued on Sheet No. A-6.00)

Issued March 15, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
March 18, 2019
Filed DBR

CANCELLED BY ORDER U-15152,U-10859
REMOVED BY DBR
DATE 4-1-19

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(Continued on Sheet No. A-6.00)

Issued March 1, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-20233 \_\_\_\_\_  
REMOVED BY DBR \_\_\_\_\_  
DATE 3-18-19 \_\_\_\_\_

Michigan Public Service  
Commission  
March 5, 2019  
Filed DBR \_\_\_\_\_

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Issued February 28, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

February 28, 2019

Filed DBR

CANCELLED  
BY  
ORDER U-10755

REMOVED BY DBR

DATE 3-5-19

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(Continued on Sheet No. A-6.00)

Issued January 16, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>January 17, 2019</b>
Filed <u>        </u> DBR <u>        </u>

CANCELLED BY ORDER <u>U-15152,U-18361</u>
REMOVED BY <u>DBR</u>
DATE <u>2-28-19</u>

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(Continued on Sheet No. A-6.00)

Issued January 11, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**January 14, 2019**  
Filed DBR

CANCELLED  
BY  
ORDER U-18367,U-18411  
REMOVED BY DBR  
DATE 1-17-19

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(Continued on Sheet No. A-6.00)

Issued December 27, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

January 7, 2019

Filed DBR

CANCELLED  
BY  
ORDER U-10859

REMOVED BY DBR

DATE 1-14-19



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(Continued on Sheet No. A-6.00)

Issued November 30, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

December 3, 2018

Filed DBR

CANCELLED  
BY  
ORDER U-20028

REMOVED BY DBR

DATE 1-7-19

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<i>Seventh Revised Sheet No. A-24.00</i>	<i>November 2, 2018</i>
Sixth Revised Sheet No. B-1.00	December 11, 2017
Seventh Revised Sheet No. B-2.00	December 11, 2017
Fifth Revised Sheet No. B-3.00	December 11, 2017
Original Sheet No. B-3.10	December 11, 2017
Fifth Revised Sheet No. B-4.00	December 11, 2017
Sixth Revised Sheet No. B-5.00	December 11, 2017
Fifth Revised Sheet No. B-5.10	December 11, 2017
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Original Sheet No. C-2.00	October 10, 2007
First Revised Sheet No. C-3.00	May 21, 2008
First Revised Sheet No. C-4.00	January 23, 2015
First Revised Sheet No. C-5.00	May 18, 2010

(Continued on Sheet No. A-6.00)

Issued November 2, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

November 5, 2018

Filed DBR

CANCELLED  
BY ORDER U-20287

REMOVED BY DBR

DATE 12-3-18

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<i>One Hundred and Forty-Sixth Revised Sheet No. A-5.00</i>	<i>November 1, 2018</i>
Sixtieth Revised Sheet No. A-6.00	September 28, 2018
<i>One Hundred and Twenty-Seventh Revised Sheet No. A-7.00</i>	<i>November 1, 2018</i>
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First Revised Sheet No. A-13.00	October 6, 2015
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First Revised Sheet No. A-15.00	October 6, 2015
Original Sheet No. A-16.00	October 10, 2007
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First Revised Sheet No. A-20.00	April 21, 2016
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(Continued on Sheet No. A-6.00)

Issued November 1, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>November 1, 2018</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-18424</u>
REMOVED BY <u>DBR</u>
DATE <u>11-5-18</u>

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First Revised Sheet No. C-5.00	May 18, 2010

(Continued on Sheet No. A-6.00)

Issued October 26, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**October 29, 2018**

Filed DBR

CANCELLED  
BY  
ORDER U-15152,U-18367

REMOVED BY DBR

DATE 11-1-18

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(Continued on Sheet No. A-6.00)

Issued October 11, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

October 11, 2018

Filed DBR

CANCELLED  
BY  
ORDER U-18485

REMOVED BY DBR

DATE 10-29-18

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(Continued on Sheet No. A-6.00)

Issued September 28, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

October 1, 2018

Filed DBR

CANCELLED  
BY  
ORDER U-15152

REMOVED BY DBR

DATE 10-11-18

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(Continued on Sheet No. A-6.00)

Issued September 4, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

September 4, 2018

Filed DBR

CANCELLED  
BY  
ORDER U-10859

REMOVED BY DBR

DATE 10-1-18

**TABLE OF CONTENTS - CHECKLIST**

<u>Sheet No.</u>	<u>Sheet Effective Date</u>
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(Continued on Sheet No. A-6.00)

Issued July 3, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
July 12, 2018
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-18424,U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>9-4-18</u>



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(Continued on Sheet No. A-6.00)

Issued June 29, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

July 9, 2018

Filed DBR

CANCELLED  
BY ORDER U-20103

REMOVED BY DBR

DATE 7-12-18

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(Continued on Sheet No. A-6.00)

Issued March 30, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**April 16, 2018**  
Filed DBR

CANCELLED  
BY ORDER U-15152,U-10859  
REMOVED BY DBR  
DATE 7-9-18

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(Continued on Sheet No. A-6.00)

Issued March 16, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-15152, U-10859  
  
REMOVED BY DBR  
DATE 04-16-18

Michigan Public Service  
Commission  
  
**March 16, 2018**  
  
Filed CEP

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First Revised Sheet No. A-15.00	October 6, 2015
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(Continued on Sheet No. A-6.00)

Issued February 14, 2018 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-15152  
REMOVED BY CEP  
DATE 03-16-18

Michigan Public Service  
Commission  
**February 14, 2018**  
Filed CEP

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(Continued on Sheet No. A-6.00)

Issued February 12, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-15152</u>
REMOVED BY <u>CEP</u>
DATE <u>02-23-18</u>

Michigan Public Service Commission
<b>February 12, 2018</b>
Filed <u>CEP</u>

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Issued January 29, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-18120, U-15152
REMOVED BY CEP _____
DATE 02-23-18 _____

Michigan Public Service Commission
January 29, 2018
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Issued January 16, 2018 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

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BY ORDER U-15152, U-18261  
  
REMOVED BY CEP  
DATE 01-30-18

Michigan Public Service  
Commission  
**January 16, 2018**  
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(Continued on Sheet No. A-6.00)

Issued January 5, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-15152</u>
REMOVED BY <u>CEP</u>
DATE <u>1-25-18</u>

Michigan Public Service Commission
January 5, 2018
Filed <u>CEP</u>



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Issued December 27, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-15152
REMOVED BY CEP
DATE 1-08-18

Michigan Public Service Commission
December 27, 2017
Filed CEP

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Issued December 18, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
December 20, 2017
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-18331, U-15152</u>
REMOVED BY <u>CEP</u>
DATE <u>1-08-18</u>

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Issued December 1, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
December 5, 2017  
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CANCELLED  
BY  
ORDER U-15152,U-18151  
REMOVED BY DBR  
DATE 12-20-17

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Issued November 14, 2017 by  
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Jackson, Michigan

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Commission  
November 16, 2017  
Filed 

CANCELLED  
BY  
ORDER U-18331, U-15152  
  
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DATE 12-05-17

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(Continued on Sheet No. A-6.00)

Issued October 12, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED U-18367  
BY ORDER U-18151, U-15152  
  
REMOVED BY RL  
DATE 11-16-17

Michigan Public Service  
Commission  
  
October 12, 2017  
  
Filed DBR

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(Continued on Sheet No. A-6.00)

Issued September 28, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
September 28, 2017
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-18136,U-18151</u>
REMOVED BY <u>DBR</u>
DATE <u>10-12-17</u>

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(Continued on Sheet No. A-6.00)

Issued August 10, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
August 15, 2017  
Filed 

CANCELLED  
BY  
ORDER U-15152, U-10859  
REMOVED BY DBR  
DATE 09-28-17

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(Continued on Sheet No. A-6.00)

Issued August 7, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-18124, U-15152  
REMOVED BY RL  
DATE 08-15-17

Michigan Public Service  
Commission  
August 7, 2017  
Filed 



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(Continued on Sheet No. A-6.00)

CANCELLED  
BY ORDER U-17771, U-15152  
REMOVED BY: RL  
DATE 08-07-17

Issued June 29, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
July 3, 2017  
Filed DBR

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(Continued on Sheet No. A-6.00)

Issued May 16, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**May 16, 2017**  
Filed 

CANCELLED  
BY ORDER U-10859, U-15152  
REMOVED BY DBR  
DATE 07-03-17

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Issued April 14, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED U-18136, U-18325  
BY ORDER U-18151, U-15152  
REMOVED BY RL  
DATE 05-16-17

Michigan Public Service  
Commission  
April 17, 2017  
Filed 


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Issued March 30, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-18151, U-15152  
  
REMOVED BY RL  
DATE 04-17-17

Michigan Public Service  
Commission  
March 30, 2017  
Filed 

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(Continued on Sheet No. A-6.00)

Issued March 15, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 03-30-17

Michigan Public Service Commission
<b>March 15, 2017</b>
Filed DBR

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(Continued on Sheet No. A-6.00)

Issued February 28, 2017 by  
**Patti Poppe,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>March 1, 2017</b>
Filed <u>DBR</u>

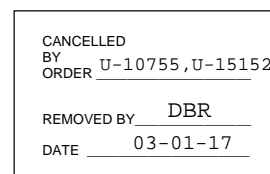
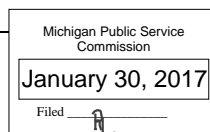
CANCELLED BY ORDER <u>U-18151, U-17668</u>
REMOVED BY <u>DBR</u>
DATE <u>03-15-17</u>

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Issued January 27, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan



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CANCELLED  
BY ORDER U-18124, U-15152  
  
REMOVED BY RL  
DATE 01-30-17

(Continued on Sheet No. A-6.00)

Issued January 5, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
  
January 9, 2017  
  
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Issued December 19, 2016 by  
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President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
December 19, 2016  
Filed 

CANCELLED  
BY ORDER U-10859, U-15152  
REMOVED BY DBR  
DATE 01-09-17

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Issued November 16, 2016 by  
**Patti Poppe,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

CANCELLED U-18136,U-17943  
 BY ORDER U-17882,U-15152  
 REMOVED BY RL  
 DATE 12-19-16

Michigan Public Service  
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 November 16, 2016  
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Issued October 20, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-17943,U-17900,U-18077 U-18025,U15152
REMOVED BY	RL
DATE	11-16-16

Michigan Public Service Commission
<b>October 20, 2016</b>
Filed <u>DBR</u>

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Issued September 13, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

September 15, 2016

Filed DBR

CANCELLED  
BY  
ORDER U-15152, U-10859

REMOVED BY DBR

DATE 10-20-16

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ORDER U-17943, U-15152

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DATE 09-15-16

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ORDER U-17943, U-18077

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President and Chief Executive Officer,  
Jackson, Michigan

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Commission

July 13, 2016

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BY  
ORDER U-17505, U-17943

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DATE 07-19-16

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Issued June 28, 2016 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

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Commission  
**June 28, 2016**  
Filed 

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BY  
ORDER U-15152, U-10859  
REMOVED BY DBR  
DATE 07-13-16



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(Continued on Sheet No. A-6.00)

Issued June 14, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-18105, U-15152  
REMOVED BY RL  
DATE 06-28-16

Michigan Public Service  
Commission

**June 16, 2016**

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<i>Ninety-First Revised Sheet No. A-7.00</i>	<i>May 16, 2016</i>
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(Continued on Sheet No. A-6.00)

Issued May 16, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**May 16, 2016**

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CANCELLED  
BY  
ORDER U-17943, U-15152

REMOVED BY DBR

DATE 06-16-16

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Issued April 26, 2016 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>April 27, 2016</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-17943, U-18035</u>
REMOVED BY <u>DBR</u>
DATE <u>05-16-16</u>

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Issued April 21, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

April 22, 2016

Filed DBR

CANCELLED  
BY  
ORDER U-17882, U-15152

REMOVED BY DBR

DATE 04-27-16

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Issued April 14, 2016 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission

April 18, 2016

Filed DBR

CANCELLED  
 BY  
 ORDER U-17055, U-10859

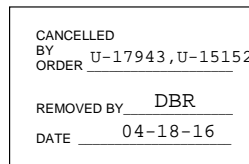
REMOVED BY DBR  
 DATE 04-22-16

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Issued March 25, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan



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Issued March 16, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-17984, U-15152</u>
REMOVED BY <u>RL</u>
DATE <u>03-28-16</u>

Michigan Public Service Commission
<b>March 17, 2016</b>
Filed <u>DBR</u>

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Issued February 19, 2016 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**February 22, 2016**

Filed DBR

CANCELLED  
BY  
ORDER U-17943, U-17868

REMOVED BY DBR

DATE 03-17-16



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(Continued on Sheet No. A-6.00)

Issued March 16, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-17984, U-15152</u>
REMOVED BY <u>RL</u>
DATE <u>03-28-16</u>

Michigan Public Service Commission
<b>March 17, 2016</b>
Filed <u>DBR</u>

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(Continued on Sheet No. A-6.00)

Issued January 12, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

January 14, 2016

Filed DBR

CANCELLED  
BY  
ORDER U-10859, U-15152

REMOVED BY DBR

DATE 02-22-16

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Original Sheet No. A-20.00	October 10, 2007
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(Continued on Sheet No. A-6.00)

Issued December 23, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
December 28, 2015  
Filed \_\_\_\_\_

CANCELLED  
BY  
ORDER U-15152, U-17882  
  
REMOVED BY DBR  
DATE 01-14-16

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Issued December 18, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17771, U-15152  
REMOVED BY RL  
DATE 12-28-15

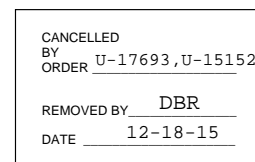
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Commission  
December 18, 2015  
Filed DBR

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Issued December 9, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan



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Issued October 29, 2015 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED  
BY  
ORDER U-17831, U-15152  
  
REMOVED BY RL  
DATE 12-10-15

Michigan Public Service  
Commission  
**November 2, 2015**  
Filed RL

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Issued October 6, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17863, U-15152  
REMOVED BY RL  
DATE 11-02-15

Michigan Public Service  
Commission  
October 6, 2015  
Filed 

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(Continued on Sheet No. A-6.00)

Issued October 2, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-15152
REMOVED BY	RL
DATE	10-06-15

Michigan Public Service Commission
October 5, 2015
Filed DBR



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Issued September 11, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
September 14, 2015
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-10859, U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>10-05-15</u>

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(Continued on Sheet No. A-6.00)

Issued August 12, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17693, U-17868  
  
REMOVED BY DBR  
DATE 09-14-15

Michigan Public Service  
Commission  
  
**August 13, 2015**  
  
Filed DBR

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Issued July 31, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17505, 17693

REMOVED BY DBR

DATE 08-13-15

Michigan Public Service  
Commission

**July 31, 2015**

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Issued June 26, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-10859, U-15152  
  
REMOVED BY DBR  
DATE 07-31-15

Michigan Public Service  
Commission  
**June 29, 2015**  
Filed DBR

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Original Sheet No. A-18.00	October 10, 2007
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(Continued on Sheet No. A-6.00)

Issued June 12, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>June 15, 2015</b>
Filed <u>        </u> DBR <u>        </u>

CANCELLED BY ORDER <u>U-17863, U-15152</u>
REMOVED BY <u>        </u> DBR <u>        </u>
DATE <u>        </u> 06-29-15 <u>        </u>

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(Continued on Sheet No. A-6.00)

Issued May 14, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17693, U-15152  
  
REMOVED BY DBR  
DATE 06-15-15

Michigan Public Service  
Commission  
  
**May 18, 2015**  
  
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Issued May 1, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17693, U-15152  
  
REMOVED BY DBR  
DATE 05-18-15

Michigan Public Service  
Commission  
  
**May 4, 2015**  
  
Filed DBR

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Issued April 14, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**April 15, 2015**  
Filed DBR

CANCELLED  
BY  
ORDER U-10859, U15152  
  
REMOVED BY DBR  
DATE 05-04-15



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(Continued on Sheet No. A-6.00)

Issued March 13, 2015 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

CANCELLED  
 BY ORDER U-17693, U-15152  
 REMOVED BY DBR  
 DATE 04-15-15

Michigan Public Service  
 Commission  
 March 16, 2015  
 Filed DBR

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Issued February 27, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17643, U-17693
REMOVED BY DBR
DATE 03-16-15

Michigan Public Service Commission
<b>March 2, 2015</b>
Filed 

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Issued February 12, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17668, U-15152  
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DATE 03-02-15

Michigan Public Service  
Commission  
**February 17, 2015**  
Filed DBR

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Issued January 30, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17082,U-15152  
  
REMOVED BY DBR  
DATE 02-17-15

Michigan Public Service  
Commission  
  
**February 4, 2015**  
  
Filed DBR

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Issued January 23, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY DBR
DATE 02-04-15

Michigan Public Service Commission
January 26, 2015
Filed 

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Issued January 2, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17643, U-15152  
  
REMOVED BY RL  
DATE 01-26-15

Michigan Public Service  
Commission  
  
**January 5, 2015**  
  
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Issued December 12, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17643, U-15152  
  
REMOVED BY DBR  
DATE 01-05-15

Michigan Public Service  
Commission  
  
**December 15, 2014**  
  
Filed DBR

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Issued December 4, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17334,U-17505  
  
REMOVED BY DBR  
DATE 12-15-14

Michigan Public Service  
Commission  
  
December 5, 2014  
  
Filed DBR





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Issued October 20, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**October 23, 2014**  
Filed DBR

CANCELLED  
BY  
ORDER U-17505, U-15152  
REMOVED BY RL  
DATE 10-29-14

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Issued October 15, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-15152, U-10859
REMOVED BY <u>DBR</u>
DATE <u>10-23-14</u>

Michigan Public Service Commission
<b>October 16, 2014</b>
Filed <u>  <i>JR</i>  </u>

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Issued October 10, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17493, U-15152  
REMOVED BY RL  
DATE 10-16-14

Michigan Public Service  
Commission  
October 14, 2014  
Filed 

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Issued September 12, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17580, U-15152  
  
REMOVED BY RL  
DATE 10-14-14

Michigan Public Service  
Commission  
  
September 15, 2014  
  
Filed DBR

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Issued August 13, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-17334, U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>09-15-14</u>

Michigan Public Service Commission
<b>August 14, 2014</b>
Filed <u>                    </u>

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Issued July 31, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED <u>U-17174</u> BY ORDER <u>U-17334, U-15152</u>  REMOVED BY <u>RL</u> DATE <u>08-14-14</u>
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Michigan Public Service Commission  <b>August 5, 2014</b>  Filed <u>DBR</u>
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(Continued on Sheet No. A-6.00)

Issued July 15, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-10859, U-15152

REMOVED BY DBR  
DATE 08-05-14

Michigan Public Service  
Commission

**July 17, 2014**

Filed 



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Issued June 13, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-17334, U-17082
BY	U-13150, U-15152
ORDER	
REMOVED BY	RL
DATE	07-17-14

Michigan Public Service Commission
<b>June 16, 2014</b>
Filed <u>        </u> DBR <u>        </u>

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Issued June 4, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-15152, U-17334  
  
REMOVED BY DBR  
DATE 06-16-14

Michigan Public Service  
Commission  
**June 5, 2014**  
Filed RL

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Issued May 15, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17597, U-15152
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Michigan Public Service Commission
<b>May 15, 2014</b>
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Issued May 9, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

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DATE	05-14-14

Michigan Public Service Commission
May 12, 2014
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Issued April 11, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-15152, U-17334  
  
REMOVED BY: DBR  
DATE 05-12-14

Michigan Public Service  
Commission  
**April 14, 2014**  
Filed 

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Issued April 2, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859,U-15152
REMOVED BY RL
DATE 04-14-14

Michigan Public Service Commission
April 2, 2014
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Issued March 14, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17584, U-15152
REMOVED BY RL
DATE 04-02-14

Michigan Public Service Commission
<b>March 17, 2014</b>
Filed 

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(Continued on Sheet No. A-6.00)

Issued January 23, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

U-16860,U-16855	
CANCELLED	
BY	
ORDER	U-17334, U-15152
REMOVED BY	RL
DATE	03-17-14

Michigan Public Service Commission
<b>January 23, 2014</b>
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Issued January 15, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 01-23-14

Michigan Public Service Commission
<b>January 21, 2014</b>
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Issued December 23, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**January 7, 2014**  
Filed 

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BY ORDER U-17133,U-15152  
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(Continued on Sheet No. A-6.00)

Issued December 18, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

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DATE 01-07-13

Michigan Public Service  
Commission  
**December 18, 2013**  
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Original Sheet No. C-4.00	October 10, 2007
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(Continued on Sheet No. A-6.00)

Issued December 13, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17082,U-17133 U-17174,U-15152  
REMOVED BY RL  
DATE 12-18-13

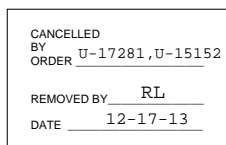
Michigan Public Service Commission  
December 17, 2013  
Filed [Signature]

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(Continued on Sheet No. A-6.00)

Issued November 14, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan



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Issued October 8, 2013 by

J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-15152, U-17102

REMOVED BY DBR

DATE 11-14-13

Michigan Public Service  
Commission

**October 9, 2013**

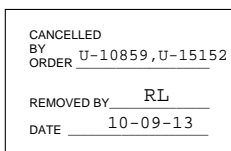
Filed [Signature]

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Issued September 13, 2013 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**



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Issued July 16, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-16860, U-17174
BY	
ORDER	U-17133, U-15152
REMOVED BY	RL
DATE	09-17-13

Michigan Public Service Commission
<b>July 16, 2013</b>
Filed 



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(Continued on Sheet No. A-6.00)

Issued July 10, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

U-17038, U-17133  
CANCELLED  
BY ORDER U-16860-R, U15152  
REMOVED BY RL  
DATE 07-16-13

Michigan Public Service  
Commission  
July 10, 2013  
Filed RL

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(Continued on Sheet No. A-6.00)

Issued May 30, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY: RL
DATE 07-10-13

Michigan Public Service Commission
June 3, 2013
Filed 

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(Continued on Sheet No. A-6.00)

Issued May 16, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-16860
BY ORDER	U-16736, U-15152
REMOVED BY	RL
DATE	06-03-13

Michigan Public Service Commission
<b>May 20, 2013</b>
Filed 

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(Continued on Sheet No. A-6.00)

Issued April 16, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-16855 U-17133, U-15152
REMOVED BY	RL
DATE	05-20-13

Michigan Public Service Commission
<b>April 18, 2013</b>
Filed 

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Issued April 11, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17038,U-15152  
  
REMOVED BY RL  
DATE 04-18-13

Michigan Public Service  
Commission  
April 11, 2013  
Filed RL

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Issued March 15, 2013 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED  
BY ORDER U-10859, U-15152  
  
REMOVED BY RL  
DATE 04-11-13

Michigan Public Service  
Commission  
**March 18, 2013**  
Filed RL

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(Continued on Sheet No. A-6.00)

Issued February 13, 2013 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED BY ORDER U-17133, U-15152
REMOVED BY RL
DATE 03-18-13

Michigan Public Service Commission
February 14, 2013
Filed 

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Issued January 15, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-16885
BY	
ORDER	U-16924, U-15152
REMOVED BY	RL
DATE	02-14-13

Michigan Public Service Commission
<b>January 15, 2013</b>
Filed _____



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Issued November 1, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-16924, U-10859
BY ORDER	U-17038, U-15152
REMOVED BY	RL
DATE	01-15-13

Michigan Public Service Commission
<b>November 7, 2012</b>
Filed _____

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Issued October 1, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17038, U-15152
REMOVED BY RL
DATE 11-07-12

Michigan Public Service Commission
October 1, 2012
Filed 

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Issued August 14, 2012 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 10-01-12

Michigan Public Service Commission
<b>August 15, 2012</b>
Filed 

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Issued July 10, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED U-16963,U016855  
BY ORDER U-16924,U-15152  
REMOVED BY: RL  
DATE 08-15-12

Michigan Public Service  
Commission  
July 11, 2012  
Filed 

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Issued June 14, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-10859
BY	U-17038, U-15152
ORDER	
REMOVED BY	RL
DATE	07-11-12

Michigan Public Service Commission
<b>June 14, 2012</b>
Filed 

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Issued May 21, 2012 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED	U-16855
BY ORDER	U-16924, U-15152
REMOVED BY	RL
DATE	06-14-12

Michigan Public Service Commission
<b>May 22, 2012</b>
Filed 

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Issued May 15, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

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REMOVED BY	RL
DATE	05-22-12

Michigan Public Service Commission	
<b>May 16, 2012</b>	
Filed	

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Issued March 30, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-16303
BY	
ORDER	U-16670,U-15152
REMOVED BY	RL
DATE	05-16-12

Michigan Public Service Commission
<b>April 2, 2012</b>
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(Continued on Sheet No. A-6.00)

Issued March 16, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

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BY ORDER U-10859, U-15152  
REMOVED BY RL  
DATE 04-02-12

Michigan Public Service  
Commission  
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Issued February 27, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

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Michigan Public Service Commission
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Issued January 5, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-16855, U-15152
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DATE 02-27-12

Michigan Public Service Commission
January 5, 2012
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Issued September 30, 2011 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859,U-15152
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DATE <u>01-05-12</u>

Michigan Public Service Commission
<b>October 3, 2011</b>
Filed <u>RL</u>

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Issued July 1, 2011 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
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REMOVED BY: RL  
DATE 10-03-11

Michigan Public Service  
Commission  
July 6, 2011  
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Issued June 9, 2011 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

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Michigan Public Service Commission
<b>June 13, 2011</b>
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Issued May 16, 2011 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

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Michigan Public Service  
Commission  
**May 16, 2011**  
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Issued April 14, 2011 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

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Issued March 31, 2011 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

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Michigan Public Service Commission
<b>March 31, 2011</b>
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CANCELLED  
BY ORDER U-10859,U-15152  
REMOVED BY: RL  
DATE 03-31-11

(Continued on Sheet No. A-6.00)

Issued January 14, 2011 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
January 18, 2011  
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Jackson, Michigan

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January 4, 2011
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DATE <u>    01-18-11    </u>

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BY  
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DATE 01-05-11

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BY ORDER U-16441, U-15152  
REMOVED BY RL  
DATE 01-03-11

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Issued September 30, 2010 by  
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President and Chief Executive Officer,  
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**October 4, 2010**

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BY ORDER U-16412, U-15152

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DATE 12-14-10

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REMOVED BY RL  
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Jackson, Michigan

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June 1, 2010  
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BY  
ORDER U-15152, U-10859  
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DATE 06-30-10



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Issued March 31, 2010 by  
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President and Chief Operating Officer,  
Jackson, Michigan

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Issued March 15, 2010 by  
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President and Chief Operating Officer,  
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March 17, 2010

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BY ORDER U-15152, U-10859

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DATE 04-02-10

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President and Chief Operating Officer,  
Jackson, Michigan

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BY ORDER U15152, U16149  
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Commission  
January 20, 2010  
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President and Chief Operating Officer,  
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Commission

**January 7, 2010**

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ORDER U-15041r, U15152

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DATE 01-20-10

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BY ORDER U-15704, U-15723

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First Revised Sheet No. A-10.00	July 1, 2008
Original Sheet No. A-11.00	October 10, 2007
Original Sheet No. A-12.00	October 10, 2007
Original Sheet No. A-13.00	October 10, 2007
Original Sheet No. A-14.00	October 10, 2007
Original Sheet No. A-15.00	October 10, 2007
Original Sheet No. A-16.00	October 10, 2007
Original Sheet No. A-17.00	October 10, 2007
Original Sheet No. A-18.00	October 10, 2007
First Revised Sheet No. A-19.00	July 1, 2008
Original Sheet No. A-20.00	October 10, 2007
Original Sheet No. A-21.00	October 10, 2007
First Revised Sheet No. A-22.00	May 21, 2008
Original Sheet No. A-23.00	October 10, 2007
First Revised Sheet No. A-24.00	March 31, 2008
Original Sheet No. B-1.00	October 10, 2007
First Revised Sheet No. B-2.00	May 21, 2008
First Revised Sheet No. B-3.00	March 31, 2008
First Revised Sheet No. B-4.00	March 31, 2008
First Revised Sheet No. B-5.00	May 21, 2008
Original Sheet No. B-5.10	May 21, 2008
First Revised Sheet No. B-6.00	May 21, 2008
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First Revised Sheet No. C-3.00	May 21, 2008
Original Sheet No. C-4.00	October 10, 2007
Original Sheet No. C-5.00	October 10, 2007

(Continued on Sheet No. A-6.00)

Issued October 3, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**October 3, 2008**

Filed RL

CANCELLED U-10859  
BY  
ORDER U-15506, U-15152

REMOVED BY RL  
DATE 01-07-09

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<i>Sixth Revised Sheet No. A-5.00</i>	<i>July 1, 2008</i>
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<i>First Revised Sheet No. A-10.00</i>	<i>July 1, 2008</i>
Original Sheet No. A-11.00	October 10, 2007
Original Sheet No. A-12.00	October 10, 2007
Original Sheet No. A-13.00	October 10, 2007
Original Sheet No. A-14.00	October 10, 2007
Original Sheet No. A-15.00	October 10, 2007
Original Sheet No. A-16.00	October 10, 2007
Original Sheet No. A-17.00	October 10, 2007
Original Sheet No. A-18.00	October 10, 2007
<i>First Revised Sheet No. A-19.00</i>	<i>July 1, 2008</i>
Original Sheet No. A-20.00	October 10, 2007
Original Sheet No. A-21.00	October 10, 2007
First Revised Sheet No. A-22.00	May 21, 2008
Original Sheet No. A-23.00	October 10, 2007
First Revised Sheet No. A-24.00	March 31, 2008
Original Sheet No. B-1.00	October 10, 2007
First Revised Sheet No. B-2.00	May 21, 2008
First Revised Sheet No. B-3.00	March 31, 2008
First Revised Sheet No. B-4.00	March 31, 2008
First Revised Sheet No. B-5.00	May 21, 2008
Original Sheet No. B-5.10	May 21, 2008
First Revised Sheet No. B-6.00	May 21, 2008
First Revised Sheet No. C-1.00	May 21, 2008
Original Sheet No. C-2.00	October 10, 2007
First Revised Sheet No. C-3.00	May 21, 2008
Original Sheet No. C-4.00	October 10, 2007
Original Sheet No. C-5.00	October 10, 2007

(Continued on Sheet No. A-6.00)

Issued July 1, 2008 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-15152, U-10859  
  
REMOVED BY RL  
DATE 10-03-08

Michigan Public Service  
Commission  
**July 2, 2008**  
Filed RJ



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First Revised Sheet No. A-3.00	June 23, 2008
Original Sheet No. A-4.00	October 10, 2007
Fifth Revised Sheet No. A-5.00	June 23, 2008
Third Revised Sheet No. A-6.00	June 23, 2008
Fourth Revised Sheet No. A-7.00	June 23, 2008
Fourth Revised Sheet No. A-8.00	June 23, 2008
Original Sheet No. A-9.00	October 10, 2007
Original Sheet No. A-10.00	October 10, 2007
Original Sheet No. A-11.00	October 10, 2007
Original Sheet No. A-12.00	October 10, 2007
Original Sheet No. A-13.00	October 10, 2007
Original Sheet No. A-14.00	October 10, 2007
Original Sheet No. A-15.00	October 10, 2007
Original Sheet No. A-16.00	October 10, 2007
Original Sheet No. A-17.00	October 10, 2007
Original Sheet No. A-18.00	October 10, 2007
Original Sheet No. A-19.00	October 10, 2007
Original Sheet No. A-20.00	October 10, 2007
Original Sheet No. A-21.00	October 10, 2007
First Revised Sheet No. A-22.00	May 21, 2008
Original Sheet No. A-23.00	October 10, 2007
First Revised Sheet No. A-24.00	March 31, 2008
Original Sheet No. B-1.00	October 10, 2007
First Revised Sheet No. B-2.00	May 21, 2008
First Revised Sheet No. B-3.00	March 31, 2008
First Revised Sheet No. B-4.00	March 31, 2008
First Revised Sheet No. B-5.00	May 21, 2008
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First Revised Sheet No. C-3.00	May 21, 2008
Original Sheet No. C-4.00	October 10, 2007
Original Sheet No. C-5.00	October 10, 2007

(Continued on Sheet No. A-6.00)

Issued June 20, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**June 24, 2008**

Filed \_\_\_\_\_  


CANCELLED  
BY \_\_\_\_\_  
ORDER U-15152

REMOVED BY NAP

DATE 07-02-08

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<i>Fourth Revised Sheet No. A-5.00</i>	<i>April 8, 2008</i>
Second Revised Sheet No. A-6.00	March 31, 2008
Third Revised Sheet No. A-7.00	March 31, 2008
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Original Sheet No. A-9.00	October 10, 2007
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Original Sheet No. A-11.00	October 10, 2007
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Original Sheet No. A-15.00	October 10, 2007
Original Sheet No. A-16.00	October 10, 2007
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Original Sheet No. A-18.00	October 10, 2007
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Original Sheet No. C-3.00	October 10, 2007
Original Sheet No. C-4.00	October 10, 2007
Original Sheet No. C-5.00	October 10, 2007

(Continued on Sheet No. A-6.00)

Issued April 8, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

April 10, 2008

Filed BJ

CANCELLED  
BY  
ORDER U-15152, U-14852

REMOVED BY RL

DATE 06-24-08

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<i>Second Revised Sheet No. A-6.00</i>	<i>March 31, 2008</i>
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<i>Second Revised Sheet No. A-8.00</i>	<i>March 31, 2008</i>
Original Sheet No. A-9.00	October 10, 2007
Original Sheet No. A-10.00	October 10, 2007
Original Sheet No. A-11.00	October 10, 2007
Original Sheet No. A-12.00	October 10, 2007
Original Sheet No. A-13.00	October 10, 2007
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Original Sheet No. A-18.00	October 10, 2007
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Original Sheet No. A-22.00	October 10, 2007
Original Sheet No. A-23.00	October 10, 2007
<i>First Revised Sheet No. A-24.00</i>	<i>March 31, 2008</i>
Original Sheet No. B-1.00	October 10, 2007
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<i>First Revised Sheet No. B-3.00</i>	<i>March 31, 2008</i>
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(Continued on Sheet No. A-6.00)

Issued March 31, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

April 8, 2008

Filed BJ

CANCELLED  
BY  
ORDER U-15152, U-15454

REMOVED BY NAP

DATE 04-15-08

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Original Sheet No. C-2.00	October 10, 2007
Original Sheet No. C-3.00	October 10, 2007
Original Sheet No. C-4.00	October 10, 2007
Original Sheet No. C-5.00	October 10, 2007

(Continued on Sheet No. A-6.00)

Issued March 10, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

March 11, 2008

Filed BJ

CANCELLED  
BY  
ORDER U-15152

REMOVED BY NAP

DATE 04-08-08

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Original Sheet No. C-3.00	October 10, 2007
Original Sheet No. C-4.00	October 10, 2007
Original Sheet No. C-5.00	October 10, 2007

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Issued December 20, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

December 21, 2007

Filed RL

CANCELLED  
BY ORDER U-15152, U-15454

REMOVED BY NAP

DATE 03-13-08

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Original Sheet No. C-3.00	October 10, 2007
Original Sheet No. C-4.00	October 10, 2007
Original Sheet No. C-5.00	October 10, 2007

(Continued on Sheet No. A-6.00)

Issued November 27, 2007 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>November 28, 2007</b>
Filed _____ <i>RL</i>

CANCELLED BY _____ ORDER <u>U-15152, U-10859</u>
REMOVED BY <u>NAP</u>
DATE <u>12-21-07</u>

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Original Sheet No. C-18.00	October 10, 2007
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Second Revised Sheet No. C-21.00	September 1, 2018
Original Sheet No. C-22.00	October 10, 2007
First Revised Sheet No. C-23.00	January 14, 2015
Second Revised Sheet No. C-23.10	September 1, 2018
First Revised Sheet No. C-24.00	January 14, 2015
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Issued October 4, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

October 16, 2019

Filed DBR

CANCELLED  
BY  
ORDER U-20322

REMOVED BY DBR

DATE 11-15-19

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Original Sheet No. C-8.00	October 10, 2007
Original Sheet No. C-9.00	October 10, 2007
Original Sheet No. C-10.00	October 10, 2007
Original Sheet No. C-11.00	October 10, 2007
Original Sheet No. C-12.00	October 10, 2007
Original Sheet No. C-13.00	October 10, 2007
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Original Sheet No. C-18.00	October 10, 2007
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First Revised Sheet No. C-20.00	May 21, 2008
Second Revised Sheet No. C-21.00	September 1, 2018
Original Sheet No. C-22.00	October 10, 2007
First Revised Sheet No. C-23.00	January 14, 2015
Second Revised Sheet No. C-23.10	September 1, 2018
First Revised Sheet No. C-24.00	January 14, 2015
Second Revised Sheet No. C-25.00	December 11, 2017
First Revised Sheet No. C-26.00	December 11, 2017
Sixth Revised Sheet No. C-27.00	December 11, 2017
Third Revised Sheet No. C-27.10	September 1, 2018
Sixth Revised Sheet No. C-28.00	December 11, 2017
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First Revised Sheet No. C-29.00	April 22, 2016
Original Sheet No. C-30.00	October 10, 2007
Original Sheet No. C-31.00	October 10, 2007
First Revised Sheet No. C-32.00	January 14, 2015
Second Revised Sheet No. C-33.00	January 14, 2015
Third Revised Sheet No. C-34.00	September 1, 2018
First Revised Sheet No. C-35.00	January 14, 2015
Original Sheet No. C-36.00	October 10, 2007
Seventh Revised Sheet No. C-37.00	September 1, 2018
Eleventh Revised Sheet No. C-38.00	July 11, 2016
Twenty-Second Revised Sheet No. C-39.00	June 28, 2019
Eleventh Revised Sheet No. C-40.00	September 28, 2017
Twenty-Eighth Revised Sheet No. C-41.00	June 28, 2019
Eighth Revised Sheet No. C-42.00	September 28, 2017
Fortieth Revised Sheet No. C-43.00	March 29, 2019
<i>Seventh Revised Sheet No. C-43.10</i>	<i>October 3, 2019</i>
<i>Twenty-Second Revised Sheet No. C-44.00</i>	<i>October 3, 2019</i>
<i>Thirty-First Revised Sheet No. C-45.00</i>	<i>October 3, 2019</i>
Thirty-Ninth Revised Sheet No. C-46.00	January 5, 2018
Eighth Revised Sheet No. C-46.50	January 11, 2019
<i>Fifth Revised Sheet No. C-46.60</i>	<i>October 3, 2019</i>
<i>Thirty-Fourth Revised Sheet No. C-47.00</i>	<i>October 3, 2019</i>
<i>Thirtieth Revised Sheet No. C-48.00</i>	<i>October 3, 2019</i>
<i>Thirty-Eighth Revised Sheet No. C-49.00</i>	<i>October 3, 2019</i>
<i>Thirty-Third Revised Sheet No. C-50.00</i>	<i>October 3, 2019</i>
<i>Fourth Revised Sheet No. C-50.50</i>	<i>October 3, 2019</i>

(Continued on Sheet No. A-7.00)

Issued October 3, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>October 3, 2019</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-20322</u>
REMOVED BY <u>DBR</u>
DATE <u>10-16-19</u>



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<u>Sheet No.</u>	<u>Sheet Effective Date</u>
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<i>Thirty-Seventh Revised Sheet No. C-49.00</i>	<i>June 28, 2019</i>
<i>Thirty-Second Revised Sheet No. C-50.00</i>	<i>June 28, 2019</i>
Third Revised Sheet No. C-50.50	January 11, 2019

(Continued on Sheet No. A-7.00)

Issued June 28, 2019 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

July 2, 2019

Filed DBR

CANCELLED  
BY  
ORDER U-10859

REMOVED BY DBR

DATE 10-3-19

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Issued March 29, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
April 1, 2019
Filed DBR

CANCELLED BY ORDER U-10859
REMOVED BY DBR
DATE 7-2-19

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<i>Third Revised Sheet No. C-50.50</i>	<i>January 11, 2019</i>

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Issued January 11, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>January 14, 2019</b>
Filed <u>DBR</u>

CANCELLED BY ORDER U-15152,U-18059
REMOVED BY <u>DBR</u>
DATE <u>4-1-19</u>

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Issued September 28, 2018 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

October 1, 2018

Filed DBR

CANCELLED  
BY ORDER U-10859

REMOVED BY DBR

DATE 1-14-19

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Issued September 4, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
September 4, 2018
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-10859</u>
REMOVED BY <u>DBR</u>
DATE <u>10-1-18</u>

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(Continued on Sheet No. A-7.00)

Issued June 29, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

July 9, 2018

Filed DBR

CANCELLED  
BY  
ORDER U-18424,U-15152

REMOVED BY DBR

DATE 9-4-18

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(Continued on Sheet No. A-7.00)

Issued March 30, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

April 16, 2018

Filed DBR

CANCELLED  
BY  
ORDER U-15152,U-10859

REMOVED BY DBR  
DATE 7-9-18

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(Continued on Sheet No. A-7.00)

Issued February 12, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-15152, U-10859
REMOVED BY DBR _____
DATE 04-16-18 _____

Michigan Public Service Commission
February 12, 2018
Filed CEP _____



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Issued January 5, 2018 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-18120, U-15152</u>
REMOVED BY <u>CEP</u>
DATE <u>02-23-18</u>

Michigan Public Service Commission
January 5, 2018
Filed <u>CEP</u>

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Issued September 28, 2017 by  
**Patti Poppe,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service Commission
September 28, 2017
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-15152</u>
REMOVED BY <u>CEP</u>
DATE <u>1-08-18</u>

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Issued August 10, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
August 15, 2017  
Filed 

CANCELLED  
BY  
ORDER U-15152, U-10859  
  
REMOVED BY DBR  
DATE 09-28-17

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Issued June 29, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-18124, U-15152
REMOVED BY RL
DATE 08-15-17

Michigan Public Service Commission
July 3, 2017
Filed DBR

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Issued March 30, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan



CANCELLED BY ORDER U-10859, U-15152
REMOVED BY DBR
DATE 07-03-17

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CANCELLED  
BY ORDER U-10859, U-15152  
REMOVED BY RL  
DATE 03-30-17

(Continued on Sheet No. A-7.00)

Issued January 5, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**January 9, 2017**  
Filed DBR

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<i>First Revised Sheet No. C-46.50</i>	<i>October 20, 2016</i>
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<i>Twenty-Fourth Revised Sheet No. C-50.00</i>	<i>October 20, 2016</i>

(Continued on Sheet No. A-7.00)

Issued October 20, 2016 by  
**Patti Poppe,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission

**October 20, 2016**

Filed DBR

CANCELLED  
 BY  
 ORDER U-10859, U-15152

REMOVED BY DBR

DATE 01-09-17

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Original Sheet No. C-12.00	October 10, 2007
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Issued September 13, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

September 15, 2016

Filed DBR

CANCELLED  
BY  
ORDER U-15152,U-10859

REMOVED BY DBR

DATE 10-20-16



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Twenty-Seventh Revised Sheet No. C-49.00	February 19, 2016
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Issued July 11, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

July 13, 2016

Filed DBR

CANCELLED  
BY  
ORDER U-17943, U-15152

REMOVED BY DBR

DATE 09-15-16

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Issued April 26, 2016 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>April 27, 2016</b>
Filed <u>DBR</u>

CANCELLED BY <u>U-15152,U-10859</u>
REMOVED BY <u>DBR</u>
DATE <u>07-13-16</u>

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Issued April 21, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

April 22, 2016

Filed DBR

CANCELLED  
BY ORDER U-17882, U-15152

REMOVED BY DBR

DATE 04-27-16

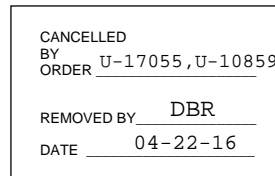
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Issued March 25, 2016 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**



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Issued February 19, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17984, U-15152
REMOVED BY <u>RL</u>
DATE <u>03-28-16</u>

Michigan Public Service Commission
<b>February 22, 2016</b>
Filed <u>DBR</u>

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(Continued on Sheet No. A-7.00)

Issued February 19, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17984, U-15152
REMOVED BY <u>RL</u>
DATE <u>03-28-16</u>

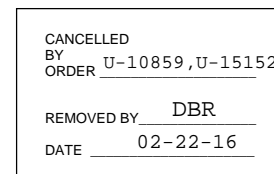
Michigan Public Service Commission
<b>February 22, 2016</b>
Filed <u>DBR</u>

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Original Sheet No. C-14.00	October 10, 2007
Original Sheet No. C-15.00	October 10, 2007
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Original Sheet No. C-17.00	October 10, 2007
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Issued October 29, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan



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Issued October 2, 2015 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED  
BY  
ORDER U-17863, U-15152  
  
REMOVED BY: RL  
DATE: 11-02-15

Michigan Public Service  
Commission  
**October 5, 2015**  
Filed DBR



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Issued July 31, 2015 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

CANCELLED BY ORDER <u>U-10859, U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>10-05-15</u>

Michigan Public Service Commission
<b>July 31, 2015</b>
Filed <u>DBR</u>

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Issued June 26, 2015 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>June 29, 2015</b>
Filed _____ DBR _____

CANCELLED BY ORDER <u>U-10859, U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>07-31-15</u>

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Issued May 1, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17863, U-15152
REMOVED BY DBR
DATE 06-29-15

Michigan Public Service Commission
<b>May 4, 2015</b>
Filed <u>DBR</u>

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Issued January 30, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U15152
REMOVED BY DBR
DATE 05-04-15

Michigan Public Service Commission
February 4, 2015
Filed DBR

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Issued January 23, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-10859, U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>02-04-15</u>

Michigan Public Service Commission
<b>January 26, 2015</b>
Filed <u>RL</u>

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(Continued on Sheet No. A-7.00)

Issued October 20, 2014 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED BY ORDER U-17643, U-15152
REMOVED BY <u>RL</u>
DATE <u>01-26-15</u>

Michigan Public Service Commission
<b>October 23, 2014</b>
Filed <u>DBR</u>

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Issued October 15, 2014 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED BY ORDER U-15152, U-10859
REMOVED BY DBR
DATE 10-23-14

Michigan Public Service Commission
October 16, 2014
Filed 

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Issued July 31, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17493, U-15152
REMOVED BY <u>RL</u>
DATE <u>10-16-14</u>

Michigan Public Service Commission
<b>August 5, 2014</b>
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Issued June 4, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY: DBR
DATE 08-05-14

Michigan Public Service Commission
<b>June 5, 2014</b>
Filed <u>RL</u>

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Issued April 11, 2014 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission  
**April 14, 2014**  
 Filed 

CANCELLED  
 BY  
 ORDER U-17597, U-15152  
  
 REMOVED BY RL  
 DATE 06-05-14

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Issued January 23, 2014 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY <u>RL</u>
DATE <u>04-14-14</u>

Michigan Public Service Commission
<b>January 23, 2014</b>
Filed <u>RL</u>

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Issued October 8, 2013 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED BY ORDER U-10859,U-15152
REMOVED BY RL
DATE 01-23-14

Michigan Public Service Commission
<b>October 9, 2013</b>
Filed 

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Issued July 10, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 10-09-13

Michigan Public Service Commission
<b>July 10, 2013</b>
Filed 

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Issued April 11, 2013 by

J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 07-10-13

Michigan Public Service Commission
April 11, 2013
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Issued January 15, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 04-11-13

Michigan Public Service Commission
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
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(Continued on Sheet No. A-7.00)

Issued October 1, 2012 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED	U-16924, U-10859
BY	
ORDER	U-17038, U-15152
REMOVED BY	RL
DATE	01-15-13

Michigan Public Service Commission
<b>October 1, 2012</b>
Filed 



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Issued July 10, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 10-01-12

Michigan Public Service Commission
<b>July 11, 2012</b>
Filed 

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Issued June 14, 2012 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

CANCELLED BY ORDER	U-10859 U-17038, U-15152
REMOVED BY	RL
DATE	07-11-12

Michigan Public Service Commission
<b>June 14, 2012</b>
Filed 

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Issued March 30, 2012 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-16855 U-16924, U-15152
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DATE	06-14-12

Michigan Public Service Commission
<b>April 2, 2012</b>
Filed 

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Issued January 5, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 04-02-12

Michigan Public Service Commission
January 5, 2012
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Issued September 30, 2011 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

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DATE 01-05-12

Michigan Public Service Commission
<b>October 3, 2011</b>
Filed 

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Issued July 1, 2011 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
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DATE 10-03-11

Michigan Public Service Commission
July 6, 2011
Filed 

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Tenth Revised Sheet No. C-49.00	March 31, 2011
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(Continued on Sheet No. A-7.00)

Issued June 9, 2011 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-10859 U-16485, U-15152
REMOVED BY	RL
DATE	07-06-11

Michigan Public Service Commission
<b>June 13, 2011</b>
Filed 

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Issued March 31, 2011 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-16418, U-15152  
REMOVED BY RL  
DATE 06-13-11

Michigan Public Service  
Commission  
**March 31, 2011**  
Filed 



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Issued January 3, 2011 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 03-31-11

Michigan Public Service Commission
January 4, 2011
Filed MKS

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Issued September 30, 2010 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>October 4, 2010</b>
Filed _____

CANCELLED BY ORDER <u>U-10859, U-15152</u>
REMOVED BY <u>MS</u>
DATE <u>01-05-11</u>

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CANCELLED  
BY ORDER U-10859, U-15152  
REMOVED BY RL  
DATE 10-04-10

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Issued June 30, 2010 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**June 30, 2010**  
Filed RL

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Issued May 26, 2010 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**June 1, 2010**

Filed \_\_\_\_\_  
*RL*

CANCELLED  
BY  
ORDER U-15152, U-10859

REMOVED BY RL

DATE 06-30-10

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Issued March 31, 2010 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**April 2, 2010**

Filed RL

CANCELLED  
BY ORDER U-15986, U-15152

REMOVED BY RL

DATE 06-01-10

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Issued January 6, 2010 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

January 7, 2010

Filed 

CANCELLED U-10755  
BY ORDER U-15152, U-10859  
REMOVED BY RL  
DATE 04-02-10

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Issued December 18, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

December 18, 2009

Filed RL

CANCELLED  
BY  
ORDER U-15152, U-10859

REMOVED BY RL

DATE 01-07-10

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Issued October 6, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>October 7, 2009</b>
Filed _____

CANCELLED BY ORDER	U-15152 U-15704, U-15723
REMOVED BY	RL
DATE	12-18-09



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Issued June 24, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**June 24, 2009**

Filed RL

CANCELLED U-15152  
BY ORDER U-10755, U-10859

REMOVED BY RL  
DATE 10-07-09

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Issued March 27, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**March 27, 2009**

Filed RL

CANCELLED  
BY ORDER U-10859, U-15152

REMOVED BY RL

DATE 06-24-09

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Issued January 6, 2009 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service Commission
January 7, 2009
Filed

CANCELLED BY ORDER <u>U-10859, U-15152</u>
REMOVED BY <u>RL</u>
DATE <u>03-27-09</u>

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Issued October 3, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**October 3, 2008**

Filed RL

CANCELLED U-10859  
BY ORDER U-15506, U-15152

REMOVED BY RL

DATE 01-07-09

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Issued July 1, 2008 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-15152,U-10859  
  
REMOVED BY RL  
DATE 10-03-08

Michigan Public Service  
Commission  
**July 2, 2008**  
Filed RJ

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Issued June 20, 2008 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission

**June 24, 2008**

Filed \_\_\_\_\_

*AL*

CANCELLED  
 BY \_\_\_\_\_  
 ORDER U-15152

REMOVED BY NAP

DATE 07-02-08

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First Revised Sheet No. C-42.00	December 20, 2007
First Revised Sheet No. C-43.00	December 20, 2007
Original Sheet No. C-44.00	October 10, 2007
First Revised Sheet No. C-45.00	December 20, 2007
<i>Second Revised Sheet No. C-46.00</i>	<i>March 31, 2008</i>
<i>First Revised Sheet No. C-47.00</i>	<i>March 31, 2008</i>
First Revised Sheet No. C-48.00	December 20, 2007
<i>First Revised Sheet No. C-49.00</i>	<i>March 31, 2008</i>
First Revised Sheet No. C-50.00	December 20, 2007

(Continued on Sheet No. A-7.00)

Issued March 31, 2008 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
April 8, 2008  
Filed     Bj    

CANCELLED  
BY  
ORDER U-15152, U-14852  
REMOVED BY RL  
DATE 06-24-08

**TABLE OF CONTENTS - CHECKLIST**  
(Continued From Sheet No. A-5.00)

<u>Sheet No.</u>	<u>Sheet Effective Date</u>
Original Sheet No. C-6.00	October 10, 2007
Original Sheet No. C-7.00	October 10, 2007
Original Sheet No. C-8.00	October 10, 2007
Original Sheet No. C-9.00	October 10, 2007
Original Sheet No. C-10.00	October 10, 2007
Original Sheet No. C-11.00	October 10, 2007
Original Sheet No. C-12.00	October 10, 2007
Original Sheet No. C-13.00	October 10, 2007
Original Sheet No. C-14.00	October 10, 2007
Original Sheet No. C-15.00	October 10, 2007
Original Sheet No. C-16.00	October 10, 2007
Original Sheet No. C-17.00	October 10, 2007
Original Sheet No. C-18.00	October 10, 2007
Original Sheet No. C-19.00	October 10, 2007
Original Sheet No. C-20.00	October 10, 2007
Original Sheet No. C-21.00	October 10, 2007
Original Sheet No. C-22.00	October 10, 2007
Original Sheet No. C-23.00	October 10, 2007
Original Sheet No. C-24.00	October 26, 2007
Original Sheet No. C-25.00	October 26, 2007
Original Sheet No. C-26.00	October 26, 2007
Original Sheet No. C-27.00	October 26, 2007
Original Sheet No. C-28.00	October 10, 2007
Original Sheet No. C-29.00	October 10, 2007
Original Sheet No. C-30.00	October 10, 2007
Original Sheet No. C-31.00	October 10, 2007
Original Sheet No. C-32.00	October 10, 2007
Original Sheet No. C-33.00	October 10, 2007
Original Sheet No. C-34.00	October 10, 2007
Original Sheet No. C-35.00	October 26, 2007
Original Sheet No. C-36.00	October 10, 2007
Original Sheet No. C-37.00	October 10, 2007
Original Sheet No. C-38.00	October 10, 2007
<i>First Revised Sheet No. C-39.00</i>	<i>December 20, 2007</i>
<i>First Revised Sheet No. C-40.00</i>	<i>December 20, 2007</i>
<i>First Revised Sheet No. C-41.00</i>	<i>December 20, 2007</i>
<i>First Revised Sheet No. C-42.00</i>	<i>December 20, 2007</i>
<i>First Revised Sheet No. C-43.00</i>	<i>December 20, 2007</i>
Original Sheet No. C-44.00	October 10, 2007
<i>First Revised Sheet No. C-45.00</i>	<i>December 20, 2007</i>
<i>First Revised Sheet No. C-46.00</i>	<i>December 20, 2007</i>
Original Sheet No. C-47.00	October 10, 2007
<i>First Revised Sheet No. C-48.00</i>	<i>December 20, 2007</i>
Original Sheet No. C-49.00	October 10, 2007
<i>First Revised Sheet No. C-50.00</i>	<i>December 20, 2007</i>

(Continued on Sheet No. A-7.00)

Issued December 20, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

December 21, 2007

Filed RL

CANCELLED  
BY ORDER U-15152

REMOVED BY NAP

DATE 04-08-08



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<u>Sheet No.</u>	<u>Sheet Effective Date</u>
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Original Sheet No. C-7.00	October 10, 2007
Original Sheet No. C-8.00	October 10, 2007
Original Sheet No. C-9.00	October 10, 2007
Original Sheet No. C-10.00	October 10, 2007
Original Sheet No. C-11.00	October 10, 2007
Original Sheet No. C-12.00	October 10, 2007
Original Sheet No. C-13.00	October 10, 2007
Original Sheet No. C-14.00	October 10, 2007
Original Sheet No. C-15.00	October 10, 2007
Original Sheet No. C-16.00	October 10, 2007
Original Sheet No. C-17.00	October 10, 2007
Original Sheet No. C-18.00	October 10, 2007
Original Sheet No. C-19.00	October 10, 2007
Original Sheet No. C-20.00	October 10, 2007
Original Sheet No. C-21.00	October 10, 2007
Original Sheet No. C-22.00	October 10, 2007
Original Sheet No. C-23.00	October 10, 2007
Original Sheet No. C-24.00	October 26, 2007
Original Sheet No. C-25.00	October 26, 2007
Original Sheet No. C-26.00	October 26, 2007
Original Sheet No. C-27.00	October 26, 2007
Original Sheet No. C-28.00	October 10, 2007
Original Sheet No. C-29.00	October 10, 2007
Original Sheet No. C-30.00	October 10, 2007
Original Sheet No. C-31.00	October 10, 2007
Original Sheet No. C-32.00	October 10, 2007
Original Sheet No. C-33.00	October 10, 2007
Original Sheet No. C-34.00	October 10, 2007
Original Sheet No. C-35.00	October 26, 2007
Original Sheet No. C-36.00	October 10, 2007
Original Sheet No. C-37.00	October 10, 2007
Original Sheet No. C-38.00	October 10, 2007
Original Sheet No. C-39.00	October 10, 2007
Original Sheet No. C-40.00	October 10, 2007
Original Sheet No. C-41.00	October 10, 2007
Original Sheet No. C-42.00	October 10, 2007
Original Sheet No. C-43.00	October 10, 2007
Original Sheet No. C-44.00	October 10, 2007
Original Sheet No. C-45.00	October 10, 2007
Original Sheet No. C-46.00	October 10, 2007
Original Sheet No. C-47.00	October 10, 2007
Original Sheet No. C-48.00	October 10, 2007
Original Sheet No. C-49.00	October 10, 2007
Original Sheet No. C-50.00	October 10, 2007

(Continued on Sheet No. A-7.00)

Issued November 27, 2007 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>November 28, 2007</b>
Filed _____ 

CANCELLED BY ORDER <u>U-15152, U-10859</u>
REMOVED BY <u>NAP</u>
DATE <u>12-21-07</u>

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(Continued From Sheet No. A-6.00)

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Eighth Revised Sheet No. C-53.00	March 30, 2017
Twenty-Ninth Revised Sheet No. C-54.00	June 28, 2019
Twenty-Second Revised Sheet No. C-55.00	June 28, 2019
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
Thirty-Eighth Revised Sheet No. C-57.00	October 3, 2019
Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
Second Revised Sheet No. C-61.00	January 9, 2019
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Sixth Revised Sheet No. D-1.10	January 2019 Billing Month
<i>Forty-Eighth Revised Sheet No. D-1.20</i>	<i>September 2019 Billing Month</i>
Fifth Revised Sheet No. D-1.30	June 1, 2019
Second Revised Sheet No. D-1.40	October 1, 2019
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Thirteenth Revised Sheet No. D-3.00	April 2019 - March 2020 Billing Month
Seventeenth Revised Sheet No. D-4.00	April 2019 - March 2020 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
Thirteenth Revised Sheet No. D-8.00	October 1, 2019
Third Revised Sheet No. D-8.10	October 1, 2019
Thirteenth Revised Sheet No. D-9.00	October 1, 2019
First Revised Sheet No. D-10.00	April 22, 2016
Fourteenth Revised Sheet No. D-11.00	October 1, 2019
Eleventh Revised Sheet No. D-12.00	October 1, 2019
Third Revised Sheet No. E-1.00	September 1, 2018
Original Sheet No. E-2.00	October 10, 2007
Third Revised Sheet No. E-3.00	March 31, 2016
Sixth Revised Sheet No. E-4.00	October 1, 2019
Original Sheet No. E-5.00	October 10, 2007
Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
Ninth Revised Sheet No. E-11.00	October 1, 2019
Fifth Revised Sheet No. E-12.00	October 1, 2019
Fourth Revised Sheet No. E-13.00	October 1, 2019
Sixth Revised Sheet No. E-14.00	January 2019 Billing Month
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued October 14, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>October 16, 2019</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>11-15-19</u>

**TABLE OF CONTENTS - CHECKLIST**

(Continued From Sheet No. A-6.00)

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Third Revised Sheet No. C-52.00	October 2, 2015
Eighth Revised Sheet No. C-53.00	March 30, 2017
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Twenty-Second Revised Sheet No. C-55.00	June 28, 2019
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
Thirty-Eighth Revised Sheet No. C-57.00	October 3, 2019
Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
Second Revised Sheet No. C-61.00	January 9, 2019
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Sixth Revised Sheet No. D-1.10	January 2019 Billing Month
Forty-Seventh Revised Sheet No. D-1.20	August 2019 Billing Month
Fifth Revised Sheet No. D-1.30	June 1, 2019
<i>Second Revised Sheet No. D-1.40</i>	<i>October 1, 2019</i>
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Thirteenth Revised Sheet No. D-3.00	April 2019 - March 2020 Billing Month
Seventeenth Revised Sheet No. D-4.00	April 2019 - March 2020 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
<i>Thirteenth Revised Sheet No. D-8.00</i>	<i>October 1, 2019</i>
<i>Third Revised Sheet No. D-8.10</i>	<i>October 1, 2019</i>
<i>Thirteenth Revised Sheet No. D-9.00</i>	<i>October 1, 2019</i>
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<i>Fourteenth Revised Sheet No. D-11.00</i>	<i>October 1, 2019</i>
<i>Eleventh Revised Sheet No. D-12.00</i>	<i>October 1, 2019</i>
Third Revised Sheet No. E-1.00	September 1, 2018
Original Sheet No. E-2.00	October 10, 2007
Third Revised Sheet No. E-3.00	March 31, 2016
<i>Sixth Revised Sheet No. E-4.00</i>	<i>October 1, 2019</i>
Original Sheet No. E-5.00	October 10, 2007
Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
<i>Ninth Revised Sheet No. E-11.00</i>	<i>October 1, 2019</i>
<i>Fifth Revised Sheet No. E-12.00</i>	<i>October 1, 2019</i>
<i>Fourth Revised Sheet No. E-13.00</i>	<i>October 1, 2019</i>
Sixth Revised Sheet No. E-14.00	January 2019 Billing Month
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued October 4, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>October 16, 2019</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-20223</u>
REMOVED BY <u>DBR</u>
DATE <u>10-16-19</u>

**TABLE OF CONTENTS - CHECKLIST**

(Continued From Sheet No. A-6.00)

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Original Sheet No. C-62.50	October 25, 2018
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Twenty-Sixth Revised Sheet No. D-1.10	January 2019 Billing Month
Forty-Seventh Revised Sheet No. D-1.20	August 2019 Billing Month
Fifth Revised Sheet No. D-1.30	June 1, 2019
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Thirteenth Revised Sheet No. D-3.00	April 2019 - March 2020 Billing Month
Seventeenth Revised Sheet No. D-4.00	April 2019 - March 2020 Billing Month
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Third Revised Sheet No. D-7.00	September 1, 2018
Twelfth Revised Sheet No. D-8.00	September 1, 2018
Second Revised Sheet No. D-8.10	January 2019 Billing Month
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Third Revised Sheet No. E-13.00	September 1, 2018
Sixth Revised Sheet No. E-14.00	January 2019 Billing Month
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued October 3, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

October 3, 2019

Filed DBR

CANCELLED  
BY ORDER U-20322

REMOVED BY DBR

DATE 10-16-19

**TABLE OF CONTENTS - CHECKLIST**

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Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
Second Revised Sheet No. C-61.00	January 9, 2019
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Sixth Revised Sheet No. D-1.10	January 2019 Billing Month
Forty-Seventh Revised Sheet No. D-1.20	August 2019 Billing Month
<i>Fifth Revised Sheet No. D-1.30</i>	<i>June 1, 2019</i>
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Thirteenth Revised Sheet No. D-3.00	April 2019 - March 2020 Billing Month
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First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued July 16, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
July 16, 2019
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-10859</u>
REMOVED BY <u>DBR</u>
DATE <u>10-3-19</u>

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Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Thirteenth Revised Sheet No. D-3.00	April 2019 - March 2020 Billing Month
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Sixth Revised Sheet No. E-14.00	January 2019 Billing Month
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued June 28, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
July 2, 2019
Filed <u>DBR</u>

CANCELLED BY ORDER U-20233
REMOVED BY <u>DBR</u>
DATE <u>7-16-19</u>

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Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
Second Revised Sheet No. C-61.00	January 9, 2019
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Sixth Revised Sheet No. D-1.10	January 2019 Billing Month
<i>Forty-Seventh Revised Sheet No. D-1.20</i>	<i>August 2019 Billing Month</i>
Fourth Revised Sheet No. D-1.30	December 1, 2018
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Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Thirteenth Revised Sheet No. D-3.00	April 2019 - March 2020 Billing Month
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Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
Twelfth Revised Sheet No. D-8.00	September 1, 2018
Second Revised Sheet No. D-8.10	January 2019 Billing Month
Twelfth Revised Sheet No. D-9.00	January 2019 Billing Month
First Revised Sheet No. D-10.00	April 22, 2016
Thirteenth Revised Sheet No. D-11.00	January 2019 Billing Month
Tenth Revised Sheet No. D-12.00	January 2019 Billing Month
Third Revised Sheet No. E-1.00	September 1, 2018
Original Sheet No. E-2.00	October 10, 2007
Third Revised Sheet No. E-3.00	March 31, 2016
Fifth Revised Sheet No. E-4.00	September 1, 2018
Original Sheet No. E-5.00	October 10, 2007
Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
Eighth Revised Sheet No. E-11.00	September 1, 2018
Fourth Revised Sheet No. E-12.00	September 1, 2018
Third Revised Sheet No. E-13.00	September 1, 2018
Sixth Revised Sheet No. E-14.00	January 2019 Billing Month
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued June 14, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

June 18, 2019

Filed DBR

CANCELLED  
BY  
ORDER U-10859

REMOVED BY DBR

DATE 7-2-19

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Eighth Revised Sheet No. C-53.00	March 30, 2017
Twenty-Eighth Revised Sheet No. C-54.00	January 11, 2019
Twenty-First Revised Sheet No. C-55.00	January 11, 2019
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
Thirty-Sixth Revised Sheet No. C-57.00	January 11, 2019
Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
Second Revised Sheet No. C-61.00	January 9, 2019
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Sixth Revised Sheet No. D-1.10	January 2019 Billing Month
Forty-Sixth Revised Sheet No. D-1.20	December 2018 Billing Month
Fourth Revised Sheet No. D-1.30	December 1, 2018
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
<i>Thirteenth Revised Sheet No. D-3.00</i>	<i>April 2019 - March 2020 Billing Month</i>
<i>Seventeenth Revised Sheet No. D-4.00</i>	<i>April 2019 - March 2020 Billing Month</i>
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
Twelfth Revised Sheet No. D-8.00	September 1, 2018
Second Revised Sheet No. D-8.10	January 2019 Billing Month
Twelfth Revised Sheet No. D-9.00	January 2019 Billing Month
First Revised Sheet No. D-10.00	April 22, 2016
Thirteenth Revised Sheet No. D-11.00	January 2019 Billing Month
Tenth Revised Sheet No. D-12.00	January 2019 Billing Month
Third Revised Sheet No. E-1.00	September 1, 2018
Original Sheet No. E-2.00	October 10, 2007
Third Revised Sheet No. E-3.00	March 31, 2016
Fifth Revised Sheet No. E-4.00	September 1, 2018
Original Sheet No. E-5.00	October 10, 2007
Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
Eighth Revised Sheet No. E-11.00	September 1, 2018
Fourth Revised Sheet No. E-12.00	September 1, 2018
Third Revised Sheet No. E-13.00	September 1, 2018
Sixth Revised Sheet No. E-14.00	January 2019 Billing Month
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued March 15, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

March 18, 2019

Filed DBR

CANCELLED  
BY  
ORDER U-15152,U-20356,U-20233

REMOVED BY DBR

DATE 6-18-19



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Eighth Revised Sheet No. C-53.00	March 30, 2017
Twenty-Eighth Revised Sheet No. C-54.00	January 11, 2019
Twenty-First Revised Sheet No. C-55.00	January 11, 2019
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
Thirty-Sixth Revised Sheet No. C-57.00	January 11, 2019
Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
<i>Second Revised Sheet No. C-61.00</i>	<i>January 9, 2019</i>
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Sixth Revised Sheet No. D-1.10	January 2019 Billing Month
Forty-Sixth Revised Sheet No. D-1.20	December 2018 Billing Month
Fourth Revised Sheet No. D-1.30	December 1, 2018
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
Sixteenth Revised Sheet No. D-4.00	April 2018 - March 2019 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
Twelfth Revised Sheet No. D-8.00	September 1, 2018
Second Revised Sheet No. D-8.10	January 2019 Billing Month
Twelfth Revised Sheet No. D-9.00	January 2019 Billing Month
First Revised Sheet No. D-10.00	April 22, 2016
Thirteenth Revised Sheet No. D-11.00	January 2019 Billing Month
Tenth Revised Sheet No. D-12.00	January 2019 Billing Month
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Original Sheet No. E-6.00	October 10, 2007
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First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
Eighth Revised Sheet No. E-11.00	September 1, 2018
Fourth Revised Sheet No. E-12.00	September 1, 2018
Third Revised Sheet No. E-13.00	September 1, 2018
Sixth Revised Sheet No. E-14.00	January 2019 Billing Month
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued February 28, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

February 28, 2019

Filed DBR

CANCELLED  
BY ORDER U-20233

REMOVED BY DBR

DATE 3-18-19

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Eighth Revised Sheet No. C-53.00	March 30, 2017
Twenty-Eighth Revised Sheet No. C-54.00	January 11, 2019
Twenty-First Revised Sheet No. C-55.00	January 11, 2019
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
Thirty-Sixth Revised Sheet No. C-57.00	January 11, 2019
Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
First Revised Sheet No. C-61.00	October 25, 2018
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Sixth Revised Sheet No. D-1.10	January 2019 Billing Month
<i>Forty-Sixth Revised Sheet No. D-1.20</i>	<i>December 2018 Billing Month</i>
Fourth Revised Sheet No. D-1.30	December 1, 2018
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
Sixteenth Revised Sheet No. D-4.00	April 2018 - March 2019 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
Twelfth Revised Sheet No. D-8.00	September 1, 2018
Second Revised Sheet No. D-8.10	January 2019 Billing Month
Twelfth Revised Sheet No. D-9.00	January 2019 Billing Month
First Revised Sheet No. D-10.00	April 22, 2016
Thirteenth Revised Sheet No. D-11.00	January 2019 Billing Month
Tenth Revised Sheet No. D-12.00	January 2019 Billing Month
Third Revised Sheet No. E-1.00	September 1, 2018
Original Sheet No. E-2.00	October 10, 2007
Third Revised Sheet No. E-3.00	March 31, 2016
Fifth Revised Sheet No. E-4.00	September 1, 2018
Original Sheet No. E-5.00	October 10, 2007
Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
Eighth Revised Sheet No. E-11.00	September 1, 2018
Fourth Revised Sheet No. E-12.00	September 1, 2018
Third Revised Sheet No. E-13.00	September 1, 2018
Sixth Revised Sheet No. E-14.00	January 2019 Billing Month
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued January 16, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**January 17, 2019**

Filed DBR

CANCELLED  
BY ORDER U-15152,U-18361

REMOVED BY DBR

DATE 2-28-19

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Eighth Revised Sheet No. C-53.00	March 30, 2017
<i>Twenty-Eighth Revised Sheet No. C-54.00</i>	<i>January 11, 2019</i>
<i>Twenty-First Revised Sheet No. C-55.00</i>	<i>January 11, 2019</i>
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
<i>Thirty-Sixth Revised Sheet No. C-57.00</i>	<i>January 11, 2019</i>
Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
First Revised Sheet No. C-61.00	October 25, 2018
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Sixth Revised Sheet No. D-1.10	January 2019 Billing Month
Forty-Fifth Revised Sheet No. D-1.20	November 2018 Billing Month
Fourth Revised Sheet No. D-1.30	December 1, 2018
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
Sixteenth Revised Sheet No. D-4.00	April 2018 - March 2019 Billing Month
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First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
Twelfth Revised Sheet No. D-8.00	September 1, 2018
Second Revised Sheet No. D-8.10	January 2019 Billing Month
Twelfth Revised Sheet No. D-9.00	January 2019 Billing Month
First Revised Sheet No. D-10.00	April 22, 2016
Thirteenth Revised Sheet No. D-11.00	January 2019 Billing Month
Tenth Revised Sheet No. D-12.00	January 2019 Billing Month
Third Revised Sheet No. E-1.00	September 1, 2018
Original Sheet No. E-2.00	October 10, 2007
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Original Sheet No. E-5.00	October 10, 2007
Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
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First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
Eighth Revised Sheet No. E-11.00	September 1, 2018
Fourth Revised Sheet No. E-12.00	September 1, 2018
Third Revised Sheet No. E-13.00	September 1, 2018
Sixth Revised Sheet No. E-14.00	January 2019 Billing Month
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued January 11, 2019 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

January 14, 2019

Filed DBR

CANCELLED  
BY  
ORDER U-18367,U-18411

REMOVED BY DBR

DATE 1-17-19

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Eighth Revised Sheet No. C-53.00	March 30, 2017
Twenty-Seventh Revised Sheet No. C-54.00	September 28, 2018
Twentieth Revised Sheet No. C-55.00	June 29, 2018
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
Thirty-Fifth Revised Sheet No. C-57.00	September 28, 2018
Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
First Revised Sheet No. C-61.00	October 25, 2018
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
<i>Twenty-Sixth Revised Sheet No. D-1.10</i>	<i>January 2019 Billing Month</i>
Forty-Fifth Revised Sheet No. D-1.20	November 2018 Billing Month
Fourth Revised Sheet No. D-1.30	December 1, 2018
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
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First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
Twelfth Revised Sheet No. D-8.00	September 1, 2018
<i>Second Revised Sheet No. D-8.10</i>	<i>January 2019 Billing Month</i>
<i>Twelfth Revised Sheet No. D-9.00</i>	<i>January 2019 Billing Month</i>
First Revised Sheet No. D-10.00	April 22, 2016
<i>Thirteenth Revised Sheet No. D-11.00</i>	<i>January 2019 Billing Month</i>
<i>Tenth Revised Sheet No. D-12.00</i>	<i>January 2019 Billing Month</i>
Third Revised Sheet No. E-1.00	September 1, 2018
Original Sheet No. E-2.00	October 10, 2007
Third Revised Sheet No. E-3.00	March 31, 2016
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Original Sheet No. E-5.00	October 10, 2007
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First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
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First Revised Sheet No. E-10.00	January 14, 2015
Eighth Revised Sheet No. E-11.00	September 1, 2018
Fourth Revised Sheet No. E-12.00	September 1, 2018
Third Revised Sheet No. E-13.00	September 1, 2018
<i>Sixth Revised Sheet No. E-14.00</i>	<i>January 2019 Billing Month</i>
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued December 27, 2018 by  
**Patti Poppe,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service Commission
January 7, 2019
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-10859</u>
REMOVED BY <u>DBR</u>
DATE <u>1-14-19</u>

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First Revised Sheet No. C-61.00	October 25, 2018
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Fifth Revised Sheet No. D-1.10	September 1, 2018
Forty-Fifth Revised Sheet No. D-1.20	November 2018 Billing Month
<i>Fourth Revised Sheet No. D-1.30</i>	<i>December 1, 2018</i>
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
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First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
Twelfth Revised Sheet No. D-8.00	September 1, 2018
First Revised Sheet No. D-8.10	December 11, 2017
Eleventh Revised Sheet No. D-9.00	September 1, 2018
First Revised Sheet No. D-10.00	April 22, 2016
Twelfth Revised Sheet No. D-11.00	September 1, 2018
Ninth Revised Sheet No. D-12.00	September 1, 2018
Third Revised Sheet No. E-1.00	September 1, 2018
Original Sheet No. E-2.00	October 10, 2007
Third Revised Sheet No. E-3.00	March 31, 2016
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First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
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Fourth Revised Sheet No. E-12.00	September 1, 2018
Third Revised Sheet No. E-13.00	September 1, 2018
Fifth Revised Sheet No. E-14.00	September 1, 2018
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued November 30, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>December 3, 2018</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-20028</u>
REMOVED BY <u>DBR</u>
DATE <u>1-7-19</u>

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Third Revised Sheet No. C-59.00	December 11, 2017
Second Revised Sheet No. C-60.00	October 25, 2018
First Revised Sheet No. C-61.00	October 25, 2018
First Revised Sheet No. C-62.00	October 25, 2018
Original Sheet No. C-62.50	October 25, 2018
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Fifth Revised Sheet No. D-1.10	September 1, 2018
<i>Forty-Fifth Revised Sheet No. D-1.20</i>	<i>November 2018 Billing Month</i>
Third Revised Sheet No. D-1.30	September 1, 2018
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
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First Revised Sheet No. D-8.10	December 11, 2017
Eleventh Revised Sheet No. D-9.00	September 1, 2018
First Revised Sheet No. D-10.00	April 22, 2016
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Fourth Revised Sheet No. E-12.00	September 1, 2018
Third Revised Sheet No. E-13.00	September 1, 2018
Fifth Revised Sheet No. E-14.00	September 1, 2018
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued November 1, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>November 1, 2018</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-20287</u>
REMOVED BY <u>DBR</u>
DATE <u>12-3-18</u>

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Eighth Revised Sheet No. C-53.00	March 30, 2017
Twenty-Seventh Revised Sheet No. C-54.00	September 28, 2018
Twentieth Revised Sheet No. C-55.00	June 29, 2018
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
Thirty-Fifth Revised Sheet No. C-57.00	September 28, 2018
Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
<i>Second Revised Sheet No. C-60.00</i>	<i>October 25, 2018</i>
<i>First Revised Sheet No. C-61.00</i>	<i>October 25, 2018</i>
<i>First Revised Sheet No. C-62.00</i>	<i>October 25, 2018</i>
<i>Original Sheet No. C-62.50</i>	<i>October 25, 2018</i>
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Fifth Revised Sheet No. D-1.10	September 1, 2018
Forty-Fourth Revised Sheet No. D-1.20	September 1, 2018
Third Revised Sheet No. D-1.30	September 1, 2018
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
Sixteenth Revised Sheet No. D-4.00	April 2018 - March 2019 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Third Revised Sheet No. D-7.00	September 1, 2018
Twelfth Revised Sheet No. D-8.00	September 1, 2018
First Revised Sheet No. D-8.10	December 11, 2017
Eleventh Revised Sheet No. D-9.00	September 1, 2018
First Revised Sheet No. D-10.00	April 22, 2016
Twelfth Revised Sheet No. D-11.00	September 1, 2018
Ninth Revised Sheet No. D-12.00	September 1, 2018
Third Revised Sheet No. E-1.00	September 1, 2018
Original Sheet No. E-2.00	October 10, 2007
Third Revised Sheet No. E-3.00	March 31, 2016
Fifth Revised Sheet No. E-4.00	September 1, 2018
Original Sheet No. E-5.00	October 10, 2007
Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
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Fourth Revised Sheet No. E-12.00	September 1, 2018
Third Revised Sheet No. E-13.00	September 1, 2018
Fifth Revised Sheet No. E-14.00	September 1, 2018
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued October 26, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**October 29, 2018**

Filed DBR

CANCELLED  
BY  
ORDER U-15152,U-18367

REMOVED BY DBR

DATE 11-1-18

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Eighth Revised Sheet No. C-53.00	March 30, 2017
Twenty-Seventh Revised Sheet No. C-54.00	September 28, 2018
Twentieth Revised Sheet No. C-55.00	June 29, 2018
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
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Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
First Revised Sheet No. C-60.00	December 11, 2017
Original Sheet No. C-61.00	October 18, 2013
Original Sheet No. C-62.00	October 18, 2013
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Fifth Revised Sheet No. D-1.10	September 1, 2018
<i>Forty-Fourth Revised Sheet No. D-1.20</i>	September 1, 2018
<i>Third Revised Sheet No. D-1.30</i>	September 1, 2018
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
Sixteenth Revised Sheet No. D-4.00	April 2018 - March 2019 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
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First Revised Sheet No. D-8.10	December 11, 2017
Eleventh Revised Sheet No. D-9.00	September 1, 2018
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Third Revised Sheet No. E-1.00	September 1, 2018
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Fifth Revised Sheet No. E-4.00	September 1, 2018
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Third Revised Sheet No. E-13.00	September 1, 2018
Fifth Revised Sheet No. E-14.00	September 1, 2018
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued October 11, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>October 11, 2018</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-18485</u>
REMOVED BY <u>DBR</u>
DATE <u>10-29-18</u>



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Original Sheet No. C-62.00	October 18, 2013
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Fifth Revised Sheet No. D-1.10	September 1, 2018
Forty-Third Revised Sheet No. D-1.20	September 1, 2018
Second Revised Sheet No. D-1.30	September 1, 2018
First Revised Sheet No. D-1.40	July 2019 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
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Fifth Revised Sheet No. E-14.00	September 1, 2018
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued September 28, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>October 1, 2018</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>10-11-18</u>

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Eighth Revised Sheet No. C-53.00	March 30, 2017
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<i>Twenty-Fifth Revised Sheet No. D-1.10</i>	<i>September 1, 2018</i>
<i>Forty-Third Revised Sheet No. D-1.20</i>	<i>September 1, 2018</i>
<i>Second Revised Sheet No. D-1.30</i>	<i>September 1, 2018</i>
<i>First Revised Sheet No. D-1.40</i>	<i>July 2019 Billing Month</i>
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
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<i>Twelfth Revised Sheet No. D-8.00</i>	<i>September 1, 2018</i>
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<i>Third Revised Sheet No. E-1.00</i>	<i>September 1, 2018</i>
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<i>Eighth Revised Sheet No. E-11.00</i>	<i>September 1, 2018</i>
<i>Fourth Revised Sheet No. E-12.00</i>	<i>September 1, 2018</i>
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<i>Fifth Revised Sheet No. E-14.00</i>	<i>September 1, 2018</i>
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued September 4, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
September 4, 2018
Filed DBR

CANCELLED BY ORDER U-10859
REMOVED BY DBR
DATE 10-1-18

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<u>Sheet No.</u>	<u>Sheet Effective Date</u>
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Eighth Revised Sheet No. C-53.00	March 30, 2017
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First Revised Sheet No. C-60.00	December 11, 2017
Original Sheet No. C-61.00	October 18, 2013
Original Sheet No. C-62.00	October 18, 2013
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<i>Forty-Second Revised Sheet No. D-1.20</i>	<i>July 2018 Billing Month</i>
<i>First Revised Sheet No. D-1.30</i>	<i>July 2018 Billing Month</i>
<i>Original Sheet No. D-1.40</i>	<i>July 2018 Billing Month</i>
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
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Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
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Second Revised Sheet No. E-13.00	August 7, 2017
Fourth Revised Sheet No. E-14.00	August 7, 2017
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued July 3, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

July 12, 2018

Filed DBR

CANCELLED  
BY  
ORDER U-18424,U-15152

REMOVED BY DBR

DATE 9-4-18

**TABLE OF CONTENTS - CHECKLIST**

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Eighth Revised Sheet No. C-53.00	March 30, 2017
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<i>Twentieth Revised Sheet No. C-55.00</i>	<i>June 29, 2018</i>
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Twenty-Fourth Revised Sheet No. D-1.10	February 2018 Billing Month
Forty-First Revised Sheet No. D-1.20	January 2018 Billing Month
Original Sheet No. D-1.30	January 2018 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Twelfth Revised Sheet No. D-3.00	April 2018 - March 2019 Billing Month
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First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued June 29, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

July 9, 2018

Filed DBR

CANCELLED  
BY  
ORDER U-20103

REMOVED BY DBR

DATE 7-12-18

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Twenty-First Revised Sheet No. C-56.00	October 2, 2015
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Original Sheet No. D-1.30	January 2018 Billing Month
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued March 30, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
April 16, 2018
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-15152,U-10859</u>
REMOVED BY <u>DBR</u>
DATE <u>7-9-18</u>

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Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
Seventh Revised Sheet No. E-11.00	August 7, 2017
Third Revised Sheet No. E-12.00	August 7, 2017
Second Revised Sheet No. E-13.00	August 7, 2017
Fourth Revised Sheet No. E-14.00	August 7, 2017
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued March 16, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-15152, U-10859  
  
REMOVED BY DBR  
DATE 04-16-18

Michigan Public Service  
Commission  
**March 16, 2018**  
Filed CEP

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Eighth Revised Sheet No. C-53.00	March 30, 2017
Twenty-Fourth Revised Sheet No. C-54.00	September 28, 2017
Eighteenth Revised Sheet No. C-55.00	January 5, 2018
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
Thirty-Second Revised Sheet No. C-57.00	January 5, 2018
Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
Third Revised Sheet No. C-59.00	December 11, 2017
First Revised Sheet No. C-60.00	December 11, 2017
Original Sheet No. C-61.00	October 18, 2013
Original Sheet No. C-62.00	October 18, 2013
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Fourth Revised Sheet No. D-1.10	February 2018 Billing Month
<i>Forty-First Revised Sheet No. D-1.20</i>	<i>January 2018 Billing Month</i>
Original Sheet No. D-1.30	January 2018 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Eleventh Revised Sheet No. D-3.00	April 2017 - March 2018 Billing Month
Fifteenth Revised Sheet No. D-4.00	April 2017 - March 2018 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Second Revised Sheet No. D-7.00	August 7, 2017
Eleventh Revised Sheet No. D-8.00	August 7, 2017
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Second Revised Sheet No. E-13.00	August 7, 2017
Fourth Revised Sheet No. E-14.00	August 7, 2017
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued February 14, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-15152</u>
REMOVED BY <u>CEP</u>
DATE <u>03-16-18</u>

Michigan Public Service Commission
<b>February 14, 2018</b>
Filed <u>CEP</u>

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Fifth Revised Sheet No. C-58.00	October 2, 2015
Third Revised Sheet No. C-58.10	January 23, 2018
<i>Third Revised Sheet No. C-59.00</i>	<i>December 11, 2017</i>
<i>First Revised Sheet No. C-60.00</i>	<i>December 11, 2017</i>
Original Sheet No. C-61.00	October 18, 2013
Original Sheet No. C-62.00	October 18, 2013
First Revised Sheet No. D-1.00	January 14, 2015
Twenty-Fourth Revised Sheet No. D-1.10	February 2018 Billing Month
Fortieth Revised Sheet No. D-1.20	December 2017 Billing Month
Original Sheet No. D-1.30	January 2018 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Eleventh Revised Sheet No. D-3.00	April 2017 - March 2018 Billing Month
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Fourth Revised Sheet No. E-14.00	August 7, 2017
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued February 12, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-15152

REMOVED BY CEP

DATE 02-23-18

Michigan Public Service  
Commission

**February 12, 2018**

Filed CEP



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<i>Third Revised Sheet No. C-58.10</i>	<i>January 23, 2018</i>
Second Revised Sheet No. C-59.00	June 1, 2009
Original Sheet No. C-60.00	October 18, 2013
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Original Sheet No. C-62.00	October 18, 2013
First Revised Sheet No. D-1.00	January 14, 2015
<i>Twenty-Fourth Revised Sheet No. D-1.10</i>	<i>February 2018 Billing Month</i>
Fortieth Revised Sheet No. D-1.20	December 2017 Billing Month
Original Sheet No. D-1.30	January 2018 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Eleventh Revised Sheet No. D-3.00	April 2017 - March 2018 Billing Month
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued January 29, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-18120, U-15152</u>
REMOVED BY <u>CEP</u>
DATE <u>02-23-18</u>

Michigan Public Service Commission
<b>January 29, 2018</b>
Filed <u>CEP</u>

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Twenty-Third Revised Sheet No. D-1.10	January 2018 Billing Month
<i>Fortieth Revised Sheet No. D-1.20</i>	<i>December 2017 Billing Month</i>
Original Sheet No. D-1.30	January 2018 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
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First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued January 16, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-15152, U-18261
REMOVED BY CEP
DATE 01-30-18

Michigan Public Service Commission
January 16, 2018
Filed CEP

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Thirty-Ninth Revised Sheet No. D-1.20	December 2017 Billing Month
Original Sheet No. D-1.30	January 2018 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Eleventh Revised Sheet No. D-3.00	April 2017 - March 2018 Billing Month
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First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued January 5, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-15152</u>
REMOVED BY <u>CEP</u>
DATE <u>1-25-18</u>

Michigan Public Service Commission
January 5, 2018
Filed <u>CEP</u>

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First Revised Sheet No. D-1.00	January 14, 2015
<i>Twenty-Third Revised Sheet No. D-1.01</i>	<i>January 2018 Billing Month</i>
Thirty-Ninth Revised Sheet No. D-1.20	December 2017 Billing Month
Original Sheet No. D-1.30	January 2018 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Eleventh Revised Sheet No. D-3.00	April 2017 - March 2018 Billing Month
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First Revised Sheet No. E-16.00	January 14, 2015
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(Continued on Sheet No. A-8.00)

Issued December 27, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-15152 _____
REMOVED BY CEP _____
DATE 1-08-18 _____

Michigan Public Service Commission
December 27, 2017
Filed CEP _____

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<i>Twenty-Second Revised Sheet No. D-1.10</i>	<i>January 2018 Billing Month</i>
Thirty-Ninth Revised Sheet No. D-1.20	December 2017 Billing Month
Original Sheet No. D-1.30	January 2018 Billing Month
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued December 1, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>December 5, 2017</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-18331, U-15152</u>
REMOVED BY <u>CEP</u>
DATE <u>1-08-18</u>

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<i>Thirty-Ninth Revised Sheet No. D-1.20</i>	<i>December 2017 Billing Month</i>
Original Sheet No. D-1.30	January 2018 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
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Fourth Revised Sheet No. E-4.00	August 7, 2017
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Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
Seventh Revised Sheet No. E-11.00	August 7, 2017
Third Revised Sheet No. E-12.00	August 7, 2017
Second Revised Sheet No. E-13.00	August 7, 2017
Fourth Revised Sheet No. E-14.00	August 7, 2017
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued November 14, 2017 by  
**Patti Poppe,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>November 16, 2017</b>
Filed 

CANCELLED BY ORDER U-18331,U-15152
REMOVED BY <u>DBR</u>
DATE <u>12-05-17</u>

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Eighth Revised Sheet No. C-53.00	March 30, 2017
Twenty-Fourth Revised Sheet No. C-54.00	September 28, 2017
Seventeenth Revised Sheet No. C-55.00	September 28, 2017
Twenty-First Revised Sheet No. C-56.00	October 2, 2015
Thirty-First Revised Sheet No. C-57.00	September 28, 2017
Fifth Revised Sheet No. C-58.00	October 2, 2015
Second Revised Sheet No. C-58.10	January 14, 2015
Second Revised Sheet No. C-59.00	June 1, 2009
Original Sheet No. C-60.00	October 18, 2013
Original Sheet No. C-61.00	October 18, 2013
Original Sheet No. C-62.00	October 18, 2013
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Twenty-First Revised Sheet No. D-1.10	August 2017 Billing Month
<i>Thirty-Eighth Revised Sheet No. D-1.20</i>	<i>November 2017 Billing Month</i>
Original Sheet No. D-1.30	January 2018 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Eleventh Revised Sheet No. D-3.00	April 2017 - March 2018 Billing Month
Fifteenth Revised Sheet No. D-4.00	April 2017 - March 2018 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
Second Revised Sheet No. D-7.00	August 7, 2017
Eleventh Revised Sheet No. D-8.00	August 7, 2017
Original Sheet No. D-8.10	August 7, 2017
Tenth Revised Sheet No. D-9.00	August 7, 2017
First Revised Sheet No. D-10.00	April 22, 2016
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Eighth Revised Sheet No. D-12.00	August 7, 2017
Second Revised Sheet No. E-1.00	January 14, 2015
Original Sheet No. E-2.00	October 10, 2007
Third Revised Sheet No. E-3.00	March 31, 2016
Fourth Revised Sheet No. E-4.00	August 7, 2017
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued October 12, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-18367 U-18151, U-15152
REMOVED BY	RL
DATE	11-16-17

Michigan Public Service Commission
<b>October 12, 2017</b>
Filed <u>DBR</u>

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<i>Seventeenth Revised Sheet No. C-55.00</i>	<i>September 28, 2017</i>
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<i>Thirty-First Revised Sheet No. C-57.00</i>	<i>September 28, 2017</i>
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Original Sheet No. C-62.00	October 18, 2013
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Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued September 28, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
September 28, 2017
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-18136, U-18151</u>
REMOVED BY <u>DBR</u>
DATE <u>10-12-17</u>



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Issued August 10, 2017 by  
**Patti Poppe,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission  
**August 15, 2017**  
 Filed \_\_\_\_\_

CANCELLED  
 BY  
 ORDER U-15152, U-10859  
 REMOVED BY DBR  
 DATE 09-28-17

**TABLE OF CONTENTS - CHECKLIST**  
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First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

Issued August 7, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-18124, U-15152  
REMOVED BY RL  
DATE 08-15-17

Michigan Public Service  
Commission  
August 7, 2017  
Filed 

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Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued June 29, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17771, U-15152  
REMOVED BY RL  
DATE 08-07-17

Michigan Public Service  
Commission  
July 3, 2017  
Filed DBR

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First Revised Sheet No. E-16.00	January 14, 2015
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(Continued on Sheet No. A-8.00)

Issued May 16, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan



CANCELLED  
BY  
ORDER U-10859, U-15152  
REMOVED BY DBR  
DATE 07-03-17

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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

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Issued March 30, 2017 by  
**Patti Poppe,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

U-18136, U-18325  
 CANCELLED BY ORDER U-18151, U-15152  
 REMOVED BY RL  
 DATE 05-16-17

Michigan Public Service Commission  
**March 30, 2017**  
 Filed 

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First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
First Revised Sheet No. E-10.00	January 14, 2015
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued March 15, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-10859, U-15152  
REMOVED BY RL  
DATE 03-30-17

Michigan Public Service  
Commission  
March 15, 2017  
Filed DBR

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First Revised Sheet No. E-16.00	January 14, 2015
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(Continued on Sheet No. A-8.00)

Issued January 27, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
January 30, 2017  
Filed 

CANCELLED  
BY  
ORDER U-18151, U-17668  
REMOVED BY DBR  
DATE 03-15-17

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CANCELLED  
BY ORDER U-18124, U-15152  
REMOVED BY: RL  
DATE 01-30-17

(Continued on Sheet No. A-8.00)

Issued January 5, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**January 9, 2017**  
Filed DBR



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Issued December 19, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
December 19, 2016  
Filed \_\_\_\_\_

CANCELLED  
BY ORDER U-10859, U-15152  
REMOVED BY DBR  
DATE 01-09-17

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Issued November 16, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-18136, U-17943 U-17882, U-15152
REMOVED BY	RL
DATE	12-19-16

Michigan Public Service Commission
November 16, 2016
Filed 

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CANCELLED BY ORDER U-17943,U-17900,U-18077  
BY ORDER U-18025,U15152  
REMOVED BY RL  
DATE 11-16-16

(Continued on Sheet No. A-8.00)

Issued October 20, 2016 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**October 20, 2016**  
Filed DBR

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Issued September 13, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

September 15, 2016

Filed DBR

CANCELLED  
BY  
ORDER U-15152, U-10859

REMOVED BY DBR

DATE 10-20-16

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Issued August 12, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

August 15, 2016

Filed DBR

CANCELLED  
BY  
ORDER U-17943, U-15152

REMOVED BY DBR

DATE 09-15-16

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<i>Thirty-First Revised Sheet No. D-1.20</i>	<i>August 2016 Billing Month</i>
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued July 14, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>July 19, 2016</b>
Filed <u>DBR</u>

CANCELLED BY ORDER <u>U-17943, U-18077</u>
REMOVED BY <u>DBR</u>
DATE <u>08-15-16</u>

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(Continued on Sheet No. A-8.00)

Issued July 11, 2016 by  
**Patti Poppe,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>July 13, 2016</b>
Filed <u>        </u> DBR <u>        </u>

CANCELLED BY ORDER <u>        </u> U-17505, U-17943
REMOVED BY <u>        </u> DBR <u>        </u>
DATE <u>        </u> 07-19-16 <u>        </u>

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First Revised Sheet No. E-16.00	January 14, 2015
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Issued June 28, 2016 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission  
**June 28, 2016**  
 Filed 

CANCELLED  
 BY ORDER U-15152, U-10859  
 REMOVED BY DBR  
 DATE 07-13-16



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Issued June 14, 2016 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

CANCELLED BY ORDER	U-18105, U-15152
REMOVED BY	RL
DATE	06-28-16

Michigan Public Service Commission
<b>June 16, 2016</b>
Filed <u>DBR</u>

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Issued May 16, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-17943, U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>06-16-16</u>

Michigan Public Service Commission
<b>May 16, 2016</b>
Filed <u>DBR</u>

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Issued April 26, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17943, U-18035  
  
REMOVED BY DBR  
DATE 05-16-16

Michigan Public Service  
Commission  
  
**April 27, 2016**  
  
Filed DBR

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Issued April 14, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**April 18, 2016**  
Filed DBR

CANCELLED  
BY  
ORDER U-17882, U-15152  
REMOVED BY DBR  
DATE 04-27-16

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Issued March 16, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**March 17, 2016**

Filed DBR

CANCELLED  
BY  
ORDER U-17943, U-15152

REMOVED BY DBR

DATE 04-18-16

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Issued February 19, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**February 22, 2016**

Filed DBR

CANCELLED  
BY  
ORDER U-17943, U-17868

REMOVED BY DBR

DATE 03-17-16

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Seventeenth Revised Sheet No. C-51.00	October 2, 2015
Third Revised Sheet No. C-52.00	October 2, 2015
Sixth Revised Sheet No. C-53.00	January 30, 2015
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Twenty-Fifth Revised Sheet No. C-57.00	October 2, 2015
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Original Sheet No. C-62.00	October 18, 2013
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Nineteenth Revised Sheet No. D-1.10	January 2016 Billing Month
<i>Twenty-Sixth Revised Sheet No. D-1.20</i>	<i>January 14, 2016</i>
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Eighth Revised Sheet No. D-3.00	April 2015 - March 2016 Billing Month
Eleventh Revised Sheet No. D-4.00	April 2015 - March 2016 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued January 12, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>January 14, 2016</b>
Filed <u>DBR</u>

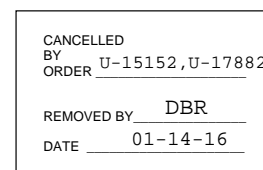
CANCELLED BY ORDER <u>U-10859, U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>02-22-16</u>

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First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued December 23, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan





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First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued December 18, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17771, U-15152
REMOVED BY: <u>RL</u>
DATE: <u>12-28-15</u>

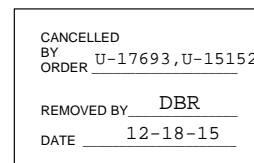
Michigan Public Service Commission
<b>December 18, 2015</b>
Filed <u>DBR</u>

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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued December 9, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan



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<i>First Revised Sheet No. E-17.00</i>	<i>January 14, 2015</i>

(Continued on Sheet No. A-8.00)

Issued October 2, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY _____ ORDER U-17831, U-15152
REMOVED BY <u>RL</u>
DATE <u>12-10-15</u>

Michigan Public Service Commission
<b>October 5, 2015</b>
Filed <u>DBR</u>

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First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued September 11, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-10859, U-15152  
  
REMOVED BY DBR  
DATE 10-05-15

Michigan Public Service  
Commission  
**September 14, 2015**  
Filed DBR

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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued August 12, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
August 13, 2015
Filed <u>        DBR        </u>

CANCELLED BY <u>        U-17693, U-17868        </u> ORDER <u>                                </u>
REMOVED BY <u>        DBR        </u>
DATE <u>        09-14-15        </u>

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First Revised Sheet No. E-10.00	January 14, 2015
Fifth Revised Sheet No. E-11.00	January 14, 2015
First Revised Sheet No. E-12.00	May 18, 2010
First Revised Sheet No. E-13.00	May 18, 2010
Third Revised Sheet No. E-14.00	May 27, 2011
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued July 31, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17505,17693  
  
REMOVED BY DBR  
  
DATE 08-13-15

Michigan Public Service  
Commission  
**July 31, 2015**  
Filed DBR

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Sixth Revised Sheet No. C-53.00	January 30, 2015
Eighteenth Revised Sheet No. C-54.00	May 1, 2015
Twelfth Revised Sheet No. C-55.00	May 1, 2015
Twentieth Revised Sheet No. C-56.00	January 30, 2015
Twenty-Third Revised Sheet No. C-57.00	May 1, 2015
Fourth Revised Sheet No. C-58.00	January 30, 2015
Second Revised Sheet No. C-58.10	January 14, 2015
Second Revised Sheet No. C-59.00	June 1, 2009
Original Sheet No. C-60.00	October 18, 2013
Original Sheet No. C-61.00	October 18, 2013
Original Sheet No. C-62.00	October 18, 2013
First Revised Sheet No. D-1.00	January 14, 2015
Seventeenth Revised Sheet No. D-1.10	January 2015 Billing Month
<i>Twenty-Second Revised Sheet No. D-1.20</i>	<i>June 2015 Billing Month</i>
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Eighth Revised Sheet No. D-3.00	April 2015 - March 2016 Billing Month
Eleventh Revised Sheet No. D-4.00	April 2015 - March 2016 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
Second Revised Sheet No. D-6.00	January 14, 2015
First Revised Sheet No. D-7.00	May 18, 2010
Ninth Revised Sheet No. D-8.00	January 14, 2015
Eighth Revised Sheet No. D-9.00	January 14, 2015
Original Sheet No. D-10.00	October 10, 2007
Ninth Revised Sheet No. D-11.00	January 14, 2015
Sixth Revised Sheet No. D-12.00	January 14, 2015
Second Revised Sheet No. E-1.00	January 14, 2015
Original Sheet No. E-2.00	October 10, 2007
Second Revised Sheet No. E-3.00	January 14, 2015
Original Sheet No. E-4.00	October 10, 2007
Original Sheet No. E-5.00	October 10, 2007
Original Sheet No. E-6.00	October 10, 2007
First Revised Sheet No. E-7.00	January 14, 2015
First Revised Sheet No. E-8.00	January 14, 2015
First Revised Sheet No. E-9.00	January 14, 2015
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First Revised Sheet No. E-13.00	May 18, 2010
Third Revised Sheet No. E-14.00	May 27, 2011
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued May 14, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-10859, U-15152  
  
REMOVED BY DBR  
DATE 07-31-15

Michigan Public Service  
Commission  
  
**May 18, 2015**  
Filed DBR

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Sixth Revised Sheet No. C-53.00	January 30, 2015
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Second Revised Sheet No. C-58.10	January 14, 2015
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Original Sheet No. C-61.00	October 18, 2013
Original Sheet No. C-62.00	October 18, 2013
First Revised Sheet No. D-1.00	January 14, 2015
Seventeenth Revised Sheet No. D-1.10	January 2015 Billing Month
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Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Eighth Revised Sheet No. D-3.00	April 2015 - March 2016 Billing Month
Eleventh Revised Sheet No. D-4.00	April 2015 - March 2016 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
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First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued May 1, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17693, U-15152  
  
REMOVED BY DBR  
DATE 05-18-15

Michigan Public Service  
Commission  
  
**May 4, 2015**  
  
Filed DBR



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Original Sheet No. C-62.00	October 18, 2013
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Seventeenth Revised Sheet No. D-1.10	January 2015 Billing Month
<i>Twenty-First Revised Sheet No. D-1.20</i>	<i>January 14, 2015</i>
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
<i>Eighth Revised Sheet No. D-3.00</i>	<i>April 2015 - March 2016 Billing Month</i>
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Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
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First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued March 13, 2015 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED BY ORDER U-10859,U15152
REMOVED BY DBR
DATE 05-04-15

Michigan Public Service Commission
<b>March 16, 2015</b>
Filed DBR

**TABLE OF CONTENTS - CHECKLIST**  
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Seventeenth Revised Sheet No. D-1.10	January 2015 Billing Month
<i>Twentieth Revised Sheet No. D-1.20</i>	<i>March 2015 Billing Month</i>
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Seventh Revised Sheet No. D-3.00	April 2014 - March 2015 Billing Month
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First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued February 12, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17643, U-17693  
  
REMOVED BY DBR  
DATE 03-16-15

Michigan Public Service  
Commission  
  
**February 17, 2015**  
  
Filed DBR

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<i>Seventeenth Revised Sheet No. C-54.00</i>	<i>January 30, 2015</i>
<i>Eleventh Revised Sheet No. C-55.00</i>	<i>January 30, 2015</i>
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<i>Fourth Revised Sheet No. C-58.00</i>	<i>January 30, 2015</i>
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Original Sheet No. C-62.00	October 18, 2013
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Seventeenth Revised Sheet No. D-1.10	January 2015 Billing Month
Nineteenth Revised Sheet No. D-1.20	January 14, 2015
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Seventh Revised Sheet No. D-3.00	April 2014 - March 2015 Billing Month
Tenth Revised Sheet No. D-4.00	April 2014 - March 2015 Billing Month
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First Revised Sheet No. E-13.00	May 18, 2010
Third Revised Sheet No. E-14.00	May 27, 2011
First Revised Sheet No. E-15.00	January 14, 2015
First Revised Sheet No. E-16.00	January 14, 2015
First Revised Sheet No. E-17.00	January 14, 2015

(Continued on Sheet No. A-8.00)

Issued January 30, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-17082,U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>02-17-15</u>

Michigan Public Service Commission
<b>February 4, 2015</b>
Filed <u>DBR</u>

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Fifth Revised Sheet No. C-53.00	October 20, 2014
Sixteenth Revised Sheet No. C-54.00	October 20, 2014
Tenth Revised Sheet No. C-55.00	October 20, 2014
Nineteenth Revised Sheet No. C-56.00	October 20, 2014
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Third Revised Sheet No. C-58.00	April 11, 2014
<i>Second Revised Sheet No. C-58.10</i>	<i>January 14, 2015</i>
Second Revised Sheet No. C-59.00	June 1, 2009
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Original Sheet No. C-61.00	October 18, 2013
Original Sheet No. C-62.00	October 18, 2013
<i>First Revised Sheet No. D-1.00</i>	<i>January 14, 2015</i>
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Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Seventh Revised Sheet No. D-3.00	April 2014 - March 2015 Billing Month
Tenth Revised Sheet No. D-4.00	April 2014 - March 2015 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
<i>Second Revised Sheet No. D-6.00</i>	<i>January 14, 2015</i>
First Revised Sheet No. D-7.00	May 18, 2010
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<i>Eighth Revised Sheet No. D-9.00</i>	<i>January 14, 2015</i>
Original Sheet No. D-10.00	October 10, 2007
<i>Ninth Revised Sheet No. D-11.00</i>	<i>January 14, 2015</i>
<i>Sixth Revised Sheet No. D-12.00</i>	<i>January 14, 2015</i>
<i>Second Revised Sheet No. E-1.00</i>	<i>January 14, 2015</i>
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Original Sheet No. E-5.00	October 10, 2007
Original Sheet No. E-6.00	October 10, 2007
<i>First Revised Sheet No. E-7.00</i>	<i>January 14, 2015</i>
<i>First Revised Sheet No. E-8.00</i>	<i>January 14, 2015</i>
<i>First Revised Sheet No. E-9.00</i>	<i>January 14, 2015</i>
<i>First Revised Sheet No. E-10.00</i>	<i>January 14, 2015</i>
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Third Revised Sheet No. E-14.00	May 27, 2011
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<i>First Revised Sheet No. E-17.00</i>	<i>January 14, 2015</i>

(Continued on Sheet No. A-8.00)

Issued January 23, 2015 by

J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY DBR
DATE 02-04-15

Michigan Public Service Commission
January 26, 2015
Filed 

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Fifth Revised Sheet No. C-53.00	October 20, 2014
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Tenth Revised Sheet No. C-55.00	October 20, 2014
Nineteenth Revised Sheet No. C-56.00	October 20, 2014
Twenty-First Revised Sheet No. C-57.00	October 20, 2014
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Original Sheet No. D-1.00	October 10, 2007
Seventeenth Revised Sheet No. D-1.10	January 2015 Billing Month
<i>Eighteenth Revised Sheet No. D-1.20</i>	<i>January 2, 2015</i>
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Seventh Revised Sheet No. D-3.00	April 2014 - March 2015 Billing Month
Tenth Revised Sheet No. D-4.00	April 2014 - March 2015 Billing Month
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Eighth Revised Sheet No. D-8.00	July 10, 2012
Seventh Revised Sheet No. D-9.00	July 10, 2012
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Original Sheet No. E-15.00	October 10, 2007
Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued January 2, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17643, U-15152
REMOVED BY RL
DATE 01-26-15

Michigan Public Service Commission
<b>January 5, 2015</b>
Filed DBR

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Original Sheet No. C-62.00	October 18, 2013
Original Sheet No. D-1.00	October 10, 2007
Seventeenth Revised Sheet No. D-1.10	January 2015 Billing Month
<i>Seventeenth Revised Sheet No. D-1.20</i>	<i>December 2014 Billing Month</i>
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Seventh Revised Sheet No. D-3.00	April 2014 - March 2015 Billing Month
Tenth Revised Sheet No. D-4.00	April 2014 - March 2015 Billing Month
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First Revised Sheet No. E-12.00	May 18, 2010
First Revised Sheet No. E-13.00	May 18, 2010
Third Revised Sheet No. E-14.00	May 27, 2011
Original Sheet No. E-15.00	October 10, 2007
Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued December 12, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17643, U-15152
REMOVED BY DBR
DATE 01-05-15

Michigan Public Service Commission
December 15, 2014
Filed DBR

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Sixteenth Revised Sheet No. C-54.00	October 20, 2014
Tenth Revised Sheet No. C-55.00	October 20, 2014
Nineteenth Revised Sheet No. C-56.00	October 20, 2014
Twenty-First Revised Sheet No. C-57.00	October 20, 2014
Third Revised Sheet No. C-58.00	April 11, 2014
First Revised Sheet No. C-58.10	June 2012 Billing Month
Second Revised Sheet No. C-59.00	June 1, 2009
Original Sheet No. C-60.00	October 18, 2013
Original Sheet No. C-61.00	October 18, 2013
Original Sheet No. C-62.00	October 18, 2013
Original Sheet No. D-1.00	October 10, 2007
<i>Seventeenth Revised Sheet No. D-1.10</i>	<i>January 2015 Billing Month</i>
Sixteenth Revised Sheet No. D-1.20	November 2014 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Seventh Revised Sheet No. D-3.00	April 2014 - March 2015 Billing Month
Tenth Revised Sheet No. D-4.00	April 2014 - March 2015 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
First Revised Sheet No. D-5.10	March 15, 2010
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Original Sheet No. E-16.00	October 10, 2007
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(Continued on Sheet No. A-8.00)

Issued December 4, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-17334,U-17505</u>
REMOVED BY <u>DBR</u>
DATE <u>12-15-14</u>

Michigan Public Service Commission
<b>December 5, 2014</b>
Filed <u>DBR</u>

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Sixteenth Revised Sheet No. D-1.10	August 2014 Billing Month
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Seventh Revised Sheet No. D-3.00	April 2014 - March 2015 Billing Month
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Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued October 24, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17601, U-15152
REMOVED BY DBR
DATE 12-05-14

Michigan Public Service Commission
October 29, 2014
Filed 



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Issued October 20, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17505, U-15152
REMOVED BY RL
DATE 10-29-14

Michigan Public Service Commission
October 23, 2014
Filed DBR

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(Continued on Sheet No. A-8.00)

Issued September 12, 2014 by

**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-15152,U-10859</u>
REMOVED BY <u>DBR</u>
DATE <u>10-23-14</u>

Michigan Public Service Commission
<b>September 15, 2014</b>
Filed <u>DBR</u>

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Original Sheet No. E-16.00	October 10, 2007
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Issued August 13, 2014 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

CANCELLED BY ORDER	U-17334, U-15152
REMOVED BY	DBR
DATE	09-15-14

Michigan Public Service Commission
<b>August 14, 2014</b>
Filed

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Issued July 31, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-17174
BY	
ORDER	U-17334, U-15152
REMOVED BY	RL
DATE	08-14-14

Michigan Public Service Commission
<b>August 5, 2014</b>
Filed <u>DBR</u>

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(Continued on Sheet No. A-8.00)

Issued July 15, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-10859, U-15152  
REMOVED BY DBR  
DATE 08-05-14

Michigan Public Service  
Commission  
July 17, 2014  
Filed 

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(Continued on Sheet No. A-8.00)

Issued June 13, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-17334, U-17082 U-13150, U-15152
REMOVED BY	RL
DATE	07-17-14

Michigan Public Service Commission
<b>June 16, 2014</b>
Filed <u>DBR</u>

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Third Revised Sheet No. C-58.00	April 11, 2014
First Revised Sheet No. C-58.10	June 2012 Billing Month
Second Revised Sheet No. C-59.00	June 1, 2009
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Original Sheet No. C-62.00	October 18, 2013
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<i>Thirteenth Revised Sheet No. D-1.20</i>	April 2014 Billing Month
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Seventh Revised Sheet No. D-3.00	April 2014 - March 2015 Billing Month
Tenth Revised Sheet No. D-4.00	April 2014 - March 2015 Billing Month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing Month
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Original Sheet No. E-15.00	October 10, 2007
Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued May 15, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-15152, U-17334
REMOVED BY DBR
DATE 06-16-14

Michigan Public Service Commission
<b>May 15, 2014</b>
Filed 

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(Continued on Sheet No. A-8.00)

Issued May 9, 2014 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

U-17334	
CANCELLED BY ORDER	U-17584, U-15152
REMOVED BY	RL
DATE	05-14-14

Michigan Public Service Commission	
May 12, 2014	
Filed	DBR



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Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued April 11, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-15152, U-17334
REMOVED BY	DBR
DATE	05-12-14

Michigan Public Service Commission
<b>April 14, 2014</b>
Filed 

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Original Sheet No. E-16.00	October 10, 2007
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(Continued on Sheet No. A-8.00)

Issued April 2, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-10859, U-15152</u>
REMOVED BY <u>RL</u>
DATE <u>04-14-14</u>

Michigan Public Service Commission
<b>April 2, 2014</b>
Filed <u>RL</u>

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Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
<i>Seventh Revised Sheet No. D-3.00</i>	<i>April 2014 - March 2015 Billing Month</i>
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Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued March 14, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17584, U-15152
REMOVED BY RL
DATE 04-02-14

Michigan Public Service Commission
<b>March 17, 2014</b>
Filed <u>RL</u>

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Original Sheet No. E-16.00	October 10, 2007
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(Continued on Sheet No. A-8.00)

Issued January 23, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED U-16860,U-16855  
BY ORDER U-17334,U-15152  
REMOVED BY RL  
DATE 03-17-14

Michigan Public Service  
Commission  
**January 23, 2014**  
Filed RL

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(Continued on Sheet No. A-8.00)

Issued January 15, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-10859, U-15152  
  
REMOVED BY RL  
DATE 01-23-14

Michigan Public Service  
Commission  
**January 21, 2014**  
Filed RL

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(Continued on Sheet No. A-8.00)

Issued December 23, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-16860,U-16855 U-17133, U-15152
REMOVED BY	RL
DATE	01-21-14

Michigan Public Service Commission
<b>January 7, 2014</b>
Filed _____

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Seventh Revised Sheet No. D-9.00	July 10, 2012
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Fifth Revised Sheet No. D-12.00	May 27, 2011
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Original Sheet No. E-6.00	October 10, 2007
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Third Revised Sheet No. E-14.00	May 27, 2011
Original Sheet No. E-15.00	October 10, 2007
Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued December 18, 2013 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED BY ORDER U-17351, U-15152
REMOVED BY RL
DATE 01-07-13

Michigan Public Service Commission
<b>December 18, 2013</b>
Filed 

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Original Sheet No. E-16.00	October 10, 2007
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(Continued on Sheet No. A-8.00)

Issued December 13, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED U-17082,U-17133  
BY ORDER U-17174,U-15152  
REMOVED BY RL  
DATE 12-18-13

Michigan Public Service  
Commission  
**December 17, 2013**  
Filed RL



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Original Sheet No. E-16.00	October 10, 2007
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Issued November 14, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-17281, U-15152</u>
REMOVED BY <u>RL</u>
DATE <u>12-17-13</u>

Michigan Public Service Commission
<b>November 14, 2013</b>
Filed <u>RL</u>

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Issued October 8, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-15152, U-17102</u>
REMOVED BY <u>DBR</u>
DATE <u>11-14-13</u>

Michigan Public Service Commission
<b>October 9, 2013</b>
Filed <u>                    </u>

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(Continued on Sheet No. A-8.00)

Issued September 13, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859,U-15152
REMOVED BY <u>RL</u>
DATE <u>10-09-13</u>

Michigan Public Service Commission
<b>September 17, 2013</b>
Filed <u>RL</u>

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Issued July 16, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED U-16860, U-17174  
BY ORDER U-17133, U-15152  
REMOVED BY: RL  
DATE 09-17-13

Michigan Public Service  
Commission  
**July 16, 2013**  
Filed 

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(Continued on Sheet No. A-8.00)

Issued July 10, 2013 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED	U-17038,U-17133
BY	
ORDER	U-16860-R,U15152
REMOVED BY	RL
DATE	07-16-13

Michigan Public Service Commission
<b>July 10, 2013</b>
Filed 

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Original Sheet No. E-16.00	October 10, 2007
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(Continued on Sheet No. A-8.00)

Issued May 30, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 07-10-13

Michigan Public Service Commission
<b>June 3, 2013</b>
Filed 

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Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued May 16, 2013 by

J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-16860
BY ORDER	U-16736, U-15152
REMOVED BY	RL
DATE	06-03-13

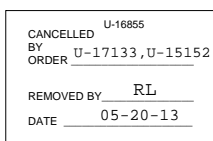
Michigan Public Service Commission
<b>May 20, 2013</b>
Filed _____

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Original Sheet No. E-15.00	October 10, 2007
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Issued April 16, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan





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Issued April 11, 2013 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17038,U-15152
REMOVED BY RL
DATE 04-18-13

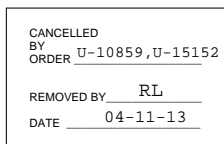
Michigan Public Service Commission
April 11, 2013
Filed 

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Issued March 15, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan



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(Continued on Sheet No. A-8.00)

Issued February 13, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17133, U-15152
REMOVED BY: RL
DATE: 03-18-13

Michigan Public Service Commission
February 14, 2013
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Issued January 15, 2013 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-16855 U-16924, U-15152
REMOVED BY	RL
DATE	02-14-13

Michigan Public Service Commission
January 15, 2013
Filed 

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Issued November 1, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-16924, U-10859 U-17038, U-15152
REMOVED BY	RL
DATE	01-15-13

Michigan Public Service Commission
<b>November 7, 2012</b>
Filed 


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Issued October 1, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17038, U-15152
REMOVED BY RL
DATE 11-07-12

Michigan Public Service Commission
October 1, 2012
Filed 

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Issued August 14, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 10-01-12

Michigan Public Service Commission
August 15, 2012
Filed 

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(Continued on Sheet No. A-8.00)

Issued July 10, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-16963,U016855 U-16924,U-15152
REMOVED BY	RL
DATE	08-15-12

Michigan Public Service Commission
<b>July 11, 2012</b>
Filed 



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First Revised Sheet No. C-52.00	October 6, 2009
Third Revised Sheet No. C-53.00	January 6, 2010
Ninth Revised Sheet No. C-54.00	January 5, 2012
Fifth Revised Sheet No. C-55.00	January 5, 2012
Tenth Revised Sheet No. C-56.00	March 30, 2012
Twelfth Revised Sheet No. C-57.00	March 30, 2012
Second Revised Sheet No. C-58.00	March 27, 2009
First Revised Sheet No. C-58.10	June 2012 Billing month
Second Revised Sheet No. C-59.00	June 1, 2009
Original Sheet No. D-1.00	October 10, 2007
Eighth Revised Sheet No. D-1.10	June 2012 Billing month
Second Revised Sheet No. D-1.20	March 1, 2012
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
Fifth Revised Sheet No. D-3.00	April 2012 - March 2013 Billing month
Seventh Revised Sheet No. D-4.00	April 2012 - March 2013 Billing month
Fifth Revised Sheet No. D-5.00	April 2011 - March 2012 Billing month
First Revised Sheet No. D-5.10	March 15, 2010
First Revised Sheet No. D-6.00	May 18, 2010
First Revised Sheet No. D-7.00	May 18, 2010
<i>Seventh Revised Sheet No. D-8.00</i>	<i>June 8, 2012</i>
<i>Sixth Revised Sheet No. D-9.00</i>	<i>June 8, 2012</i>
Original Sheet No. D-10.00	October 10, 2007
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First Revised Sheet No. E-12.00	May 18, 2010
First Revised Sheet No. E-13.00	May 18, 2010
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Original Sheet No. E-15.00	October 10, 2007
Original Sheet No. E-16.00	October 10, 2007
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(Continued on Sheet No. A-8.00)

Issued June 14, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED	U-10859
BY	ORDER U-17038, U-15152
REMOVED BY	RL
DATE	07-11-12

Michigan Public Service Commission
<b>June 14, 2012</b>
Filed 

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<i>Eighth Revised Sheet No. D-1.10</i>	<i>June 2012 Billing month</i>
Second Revised Sheet No. D-1.20	March 1, 2012
Sheet No. D-2.00	See Effective Date on Sheet No. D-2.00
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Original Sheet No. E-16.00	October 10, 2007
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Issued May 21, 2012 by

**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED BY ORDER	U-16855 U-16924, U-15152
REMOVED BY	RL
DATE	06-14-12

Michigan Public Service Commission
<b>May 22, 2012</b>
Filed 

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Original Sheet No. E-16.00	October 10, 2007
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Issued May 15, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-16963,U-15152
REMOVED BY <u>RL</u>
DATE <u>05-22-12</u>

Michigan Public Service Commission
<b>May 16, 2012</b>
Filed <u>RL</u>

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Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued March 30, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED U-16303  
BY ORDER U-16670, U-15152  
REMOVED BY RL  
DATE 05-16-12

Michigan Public Service  
Commission  
April 2, 2012  
Filed 

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Original Sheet No. E-16.00	October 10, 2007
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(Continued on Sheet No. A-8.00)

Issued March 16, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-10859, U-15152  
  
REMOVED BY RL  
DATE 04-02-12

Michigan Public Service  
Commission  
**March 16, 2012**  
Filed LRS

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Original Sheet No. E-16.00	October 10, 2007
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Issued February 27, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-16924, U-10755  
REMOVED BY LRS  
DATE 03-19-12

Michigan Public Service  
Commission  
February 27, 2012  
Filed 

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Issued January 5, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-16855, U-15152
REMOVED BY	RL
DATE	02-27-12

Michigan Public Service Commission
January 5, 2012
Filed _____

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Issued July 1, 2011 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY RL
DATE 01-05-12

Michigan Public Service Commission
July 6, 2011
Filed 



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(Continued on Sheet No. A-8.00)

Issued June 9, 2011 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-10859 U-16485, U-15152
REMOVED BY	RL
DATE	07-06-11

Michigan Public Service Commission
<b>June 13, 2011</b>
Filed 

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Issued May 16, 2011 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-16418, U-15152
REMOVED BY RL
DATE 06-13-11

Michigan Public Service Commission
May 16, 2011
Filed 

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Issued April 14, 2011 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

U-16302	
CANCELLED BY ORDER	U-16485, U-15152
REMOVED BY	RL
DATE	05-16-11

Michigan Public Service Commission
<b>April 14, 2011</b>
Filed

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Issued March 31, 2011 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

U-16441 CANCELLED BY ORDER U-16485, U-15152
REMOVED BY <u>RL</u>
DATE <u>04-14-11</u>

Michigan Public Service Commission
<b>March 31, 2011</b>
Filed <u>RL</u>

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Issued January 14, 2011 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10859, U-15152
REMOVED BY: <u>RL</u>
DATE <u>03-31-11</u>

Michigan Public Service Commission
January 18, 2011
Filed <u>MKS</u>

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Issued January 3, 2011 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service Commission
January 4, 2011
Filed <u>    MKS    </u>

CANCELLED BY ORDER <u>U-16149, U-15152</u>
REMOVED BY <u>    MS    </u>
DATE <u>    01-18-11    </u>

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Issued December 29, 2010 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**January 3, 2011**

Filed \_\_\_\_\_

CANCELLED  
BY  
ORDER U-10859, U-15152

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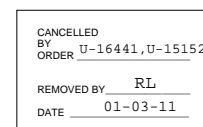
DATE 01-05-11

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Issued December 13, 2010 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**



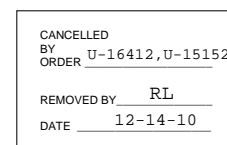


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Issued September 30, 2010 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan



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CANCELLED  
BY ORDER U-10859, U-15152  
REMOVED BY RL  
DATE 10-04-10

(Continued on Sheet No. A-8.00)

Issued June 30, 2010 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
June 30, 2010  
Filed RL

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Issued May 26, 2010 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**June 1, 2010**

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BY  
ORDER U-15152, U-10859

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DATE 06-30-10

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Jackson, Michigan

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BY ORDER U-15986, U-15152

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DATE 06-01-10

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Issued March 15, 2010 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>March 17, 2010</b>
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REMOVED BY <u>RL</u>
DATE <u>04-02-10</u>

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J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

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Michigan Public Service Commission
<b>January 20, 2010</b>
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Issued January 6, 2010 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission

**January 7, 2010**

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 BY  
 ORDER U-15041r, U15152

REMOVED BY RL

DATE 01-20-10

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Issued November 18, 2009 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

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**November 19, 2009**

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BY ORDER U-15152,U-10859

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DATE 01-07-10



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Jackson, Michigan

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BY ORDER U-15986, U-15152

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DATE 11-19-09

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President and Chief Operating Officer,  
Jackson, Michigan

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Commission

**June 24, 2009**

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BY ORDER U-10755, U-10859

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DATE 10-07-09

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**June 3, 2009**

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BY ORDER U-10859, U-15152

REMOVED BY RL

DATE 06-24-09

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Issued March 27, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**March 27, 2009**

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CANCELLED  
BY ORDER U-15889, U-15152

REMOVED BY RL

DATE 06-02-09

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Issued March 16, 2009 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>March 17, 2009</b>
Filed <u>BJ</u>

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BY ORDER <u>U-10859, U-15152</u>
REMOVED BY <u>RL</u>
DATE <u>03-27-09</u>

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Issued February 13, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**February 18, 2009**

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CANCELLED  
BY  
ORDER U-15704, U-15152

REMOVED BY RL

DATE 03-18-09

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Issued January 6, 2009 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**January 7, 2009**

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CANCELLED  
BY ORDER U-15454, U-15152

REMOVED BY RL

DATE 02-18-09

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Issued October 3, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**October 3, 2008**

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BY ORDER U-15506, U-15152

REMOVED BY RL  
DATE 01-07-09



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Issued June 20, 2008 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-15152, U-10859</u>
REMOVED BY <u>RL</u>
DATE <u>10-03-08</u>

Michigan Public Service Commission
<b>June 24, 2008</b>
Filed <u>RL</u>

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Issued March 31, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

April 8, 2008

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CANCELLED  
BY  
ORDER U-15152, U-14852

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DATE 06-24-08

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Issued March 10, 2008 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>March 11, 2008</b>
Filed <u>BJ</u>

CANCELLED BY ORDER <u>U-15152</u>
REMOVED BY <u>NAP</u>
DATE <u>04-08-08</u>

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Issued December 20, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

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Commission

December 21, 2007

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BY  
ORDER U-15152, U-15454

REMOVED BY NAP

DATE 03-13-08

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Original Sheet No. E-16.00	October 10, 2007
Original Sheet No. E-17.00	October 10, 2007

(Continued on Sheet No. A-8.00)

Issued November 27, 2007 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**November 28, 2007**

Filed RL

CANCELLED  
BY  
ORDER U-15152, U-10859

REMOVED BY NAP

DATE 12-21-07

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Fourth Revised Sheet No. F-3.00	January 2017 Billing Month
Second Revised Sheet No. F-3.10	January 2017 Billing Month
First Revised Sheet No. F-4.00	November 10, 2009
First Revised Sheet No. F-4.10	January 14, 2015
Original Sheet No. F-4.20	November 10, 2009
Third Revised Sheet No. F-5.00	September 11, 2014
Second Revised Sheet No. F-6.00	May 18, 2010
Second Revised Sheet No. F-7.00	September 11, 2014
Third Revised Sheet No. F-8.00	April 22, 2016
Second Revised Sheet No. F-9.00	May 27, 2011
<i>Fourth Revised Sheet No. G-1.00</i>	<i>April 14, 2017</i>
Third Revised Sheet No. G-2.00	April 8, 2008
Third Revised Sheet No. G-3.00	April 8, 2008

Issued April 14, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
**April 17, 2017**  
Filed \_\_\_\_\_  



CANCELLED  
BY ORDER U-20439 \_\_\_\_\_  
REMOVED BY DBR \_\_\_\_\_  
DATE 8-22-19 \_\_\_\_\_

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Third Revised Sheet No. G-3.00	April 8, 2008

Issued November 16, 2016 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-18151, U-15152  
  
REMOVED BY RL  
DATE 04-17-17

Michigan Public Service  
Commission  
**November 16, 2016**  
Filed 

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Third Revised Sheet No. G-3.00	April 8, 2008

Issued April 26, 2016 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED U-17943,U-17900,U-18077  
BY  
ORDER U-18025,U15152  
REMOVED BY RL  
DATE 11-16-16

Michigan Public Service  
Commission  
**April 27, 2016**  
Filed DBR



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Issued April 14, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**April 15, 2015**

Filed DBR

CANCELLED  
BY  
ORDER U-17882, U-15152

REMOVED BY DBR

DATE 04-27-16

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Third Revised Sheet No. G-2.00	April 8, 2008
Third Revised Sheet No. G-3.00	April 8, 2008

Issued January 23, 2015 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED  
BY ORDER U-17693, U-15152  
  
REMOVED BY DBR  
DATE 04-15-15

Michigan Public Service  
Commission  
**January 26, 2015**  
Filed RL

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Issued October 10, 2014 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED  
BY  
ORDER U-17643, U-15152  
  
REMOVED BY RL  
DATE 01-26-15

Michigan Public Service  
Commission  
**October 14, 2014**  
Filed RL

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Issued June 9, 2011 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED  
BY U-17580,U-15152  
ORDER \_\_\_\_\_  
REMOVED BY: RL  
DATE 10-14-14

Michigan Public Service  
Commission  
June 13, 2011  
Filed \_\_\_\_\_

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Third Revised Sheet No. G-3.00	April 8, 2008

Issued May 26, 2010 by  
**J. G. Russell,**  
**President and Chief Executive Officer,**  
**Jackson, Michigan**

CANCELLED  
BY ORDER U-16418, U-15152  
REMOVED BY RL  
DATE 06-13-11

Michigan Public Service  
Commission  
**June 1, 2010**  
Filed RL

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Second Revised Sheet No. G-1.00	April 8, 2008
Third Revised Sheet No. G-2.00	April 8, 2008
Third Revised Sheet No. G-3.00	April 8, 2008

Issued November 18, 2009 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

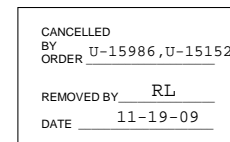
Michigan Public Service  
Commission  
**November 19, 2009**  
Filed RL

CANCELLED  
BY  
ORDER U-15986, U-15152  
REMOVED BY RL  
DATE 06-01-10

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<i>First Revised Sheet No. F-3.00</i>	<i>November 10, 2009</i>
<i>Original Sheet No. 3.10</i>	<i>November 10, 2009</i>
<i>First Revised Sheet No. F-4.00</i>	<i>November 10, 2009</i>
<i>Original Sheet No. F-4.10</i>	<i>November 10, 2009</i>
<i>Original Sheet No. F-4.20</i>	<i>November 10, 2009</i>
<i>Second Revised Sheet No. F-5.00</i>	<i>November 10, 2009</i>
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<i>First Revised Sheet No. F-8.00</i>	<i>November 10, 2009</i>
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Issued November 10, 2009 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan



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Third Revised Sheet No. G-2.00	April 8, 2008
Third Revised Sheet No. G-3.00	April 8, 2008

Issued June 20, 2008 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**June 24, 2008**

Filed \_\_\_\_\_  


CANCELLED  
BY ORDER U-15929, U-15152

REMOVED BY RL  
DATE 11-13-09



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Original Sheet No. F-8.00	October 10, 2007
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Issued April 8, 2008 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
April 10, 2008  
Filed BJ

CANCELLED  
BY ORDER U-15152, U-14852  
REMOVED BY RL  
DATE 06-24-08

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Original Sheet No. F-3.00	October 10, 2007
Original Sheet No. F-4.00	October 10, 2007
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<i>Second Revised Sheet No. G-2.00</i>	<i>March 31, 2008</i>
<i>Second Revised Sheet No. G-3.00</i>	<i>March 31, 2008</i>

Issued March 31, 2008 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

**April 8, 2008**

Filed     Bj    

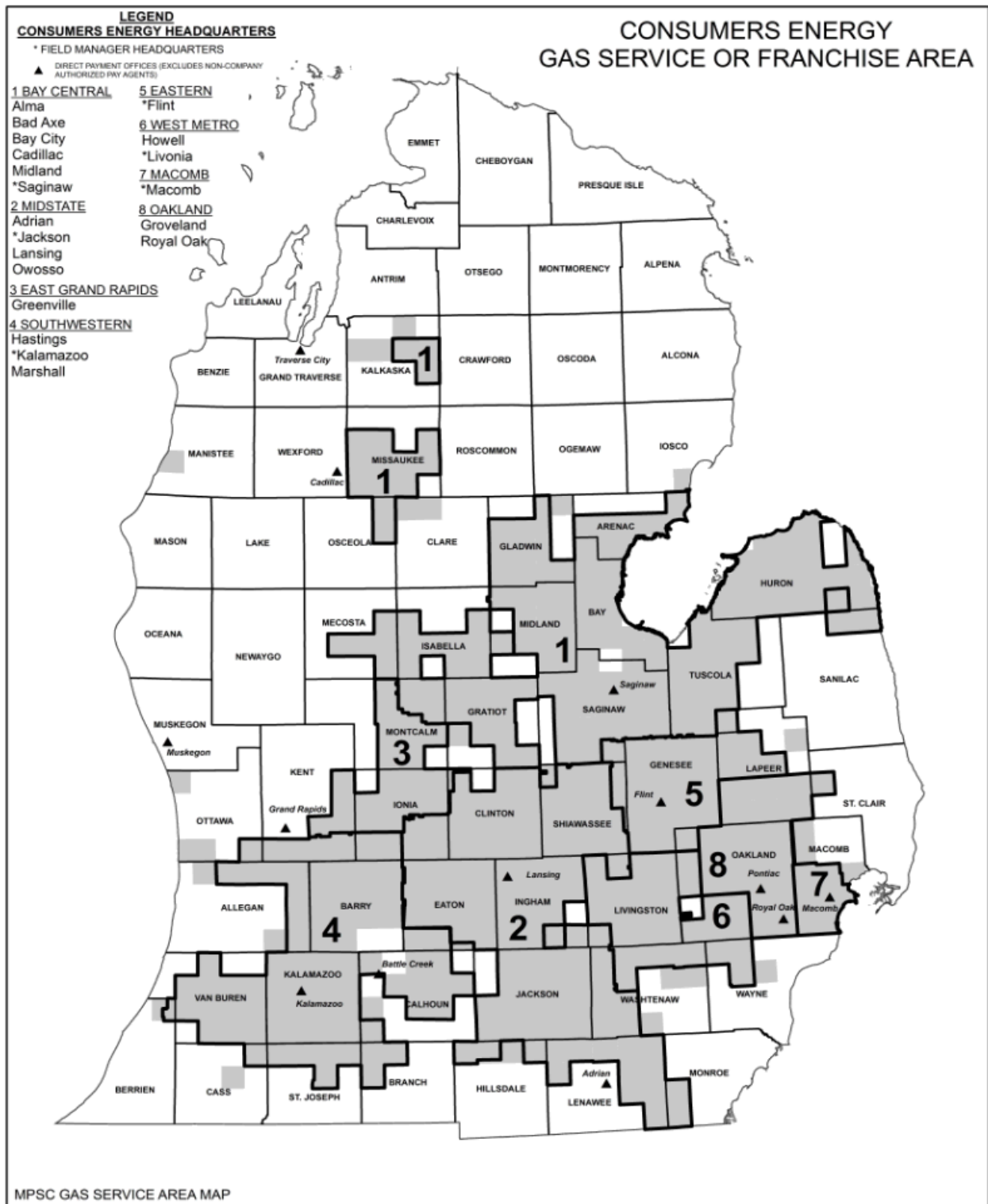
CANCELLED  
BY U-15152, U-15454  
ORDER

REMOVED BY NAP

DATE 04-15-08







Issued April 21, 2016 by  
**J. G. Russell,**  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission

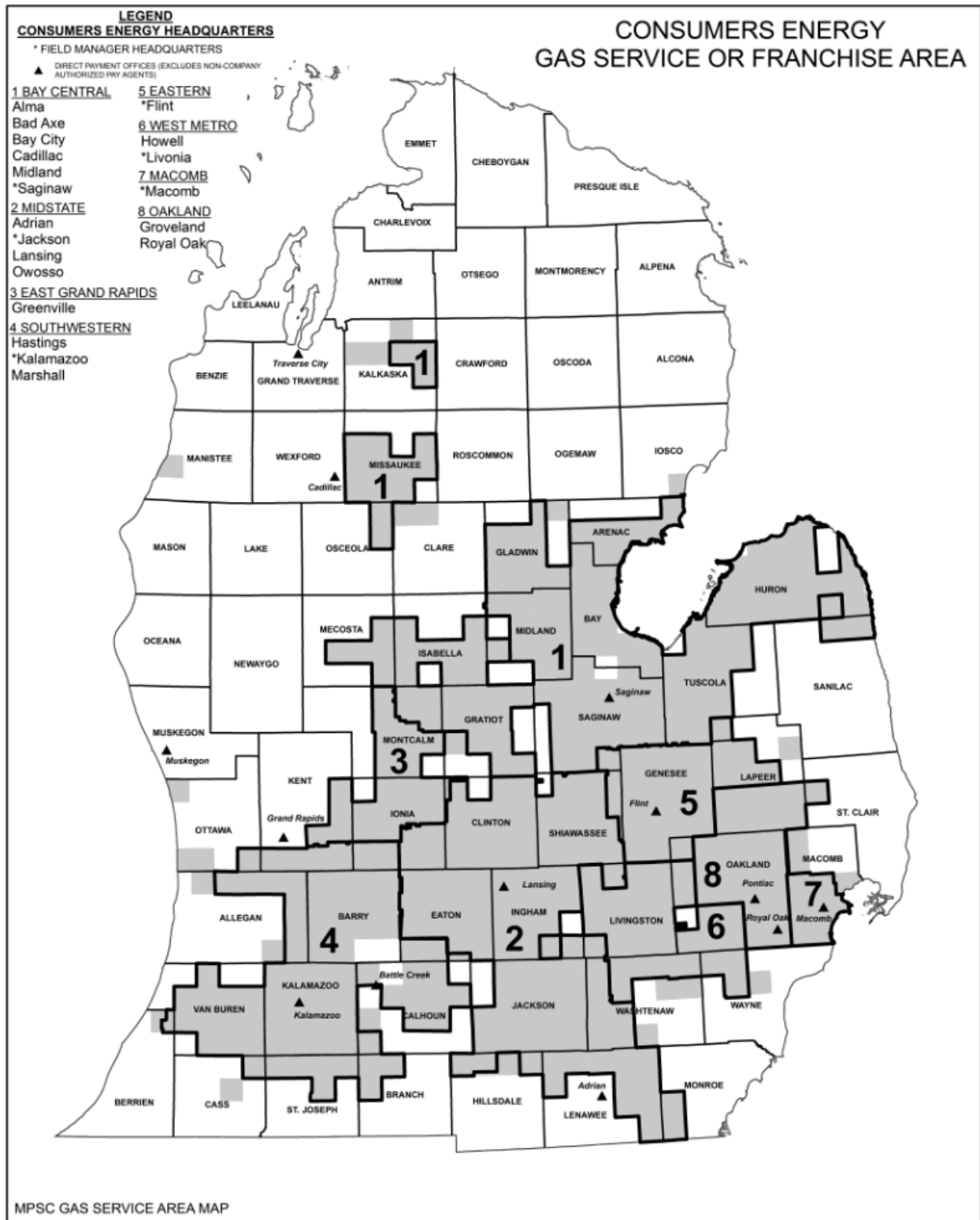
April 22, 2016

Filed DBR

CANCELLED  
 BY  
 ORDER U-17943, U-18077

REMOVED BY DBR

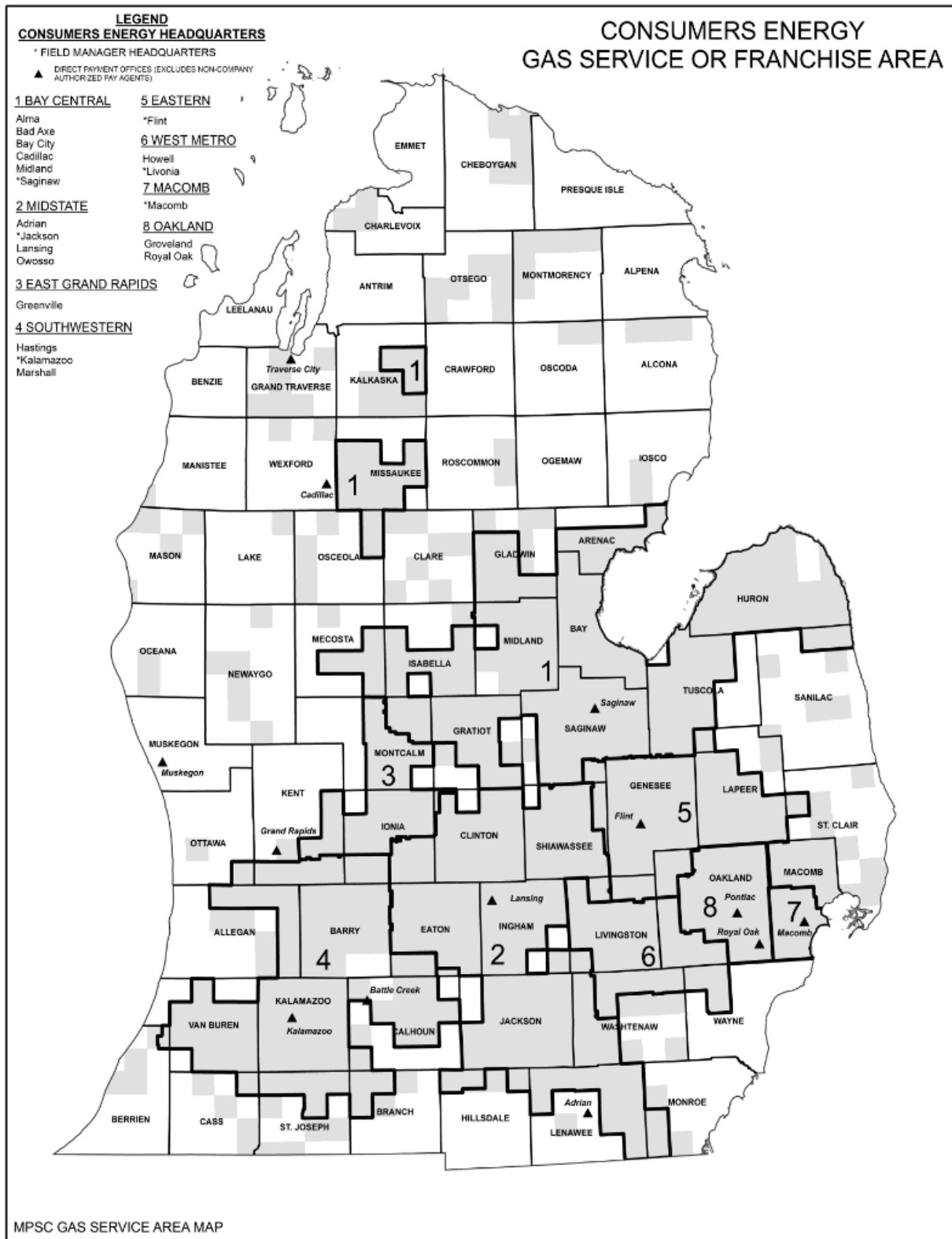
DATE 08-15-16



Issued December 18, 2015 by  
 J. G. Russell,  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission  
 December 18, 2015  
 Filed DBR

CANCELLED  
 BY  
 ORDER U-17055, U-10859  
 REMOVED BY DBR  
 DATE 04-22-16



Issued October 6, 2015 by  
 J. G. Russell,  
 President and Chief Executive Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission  
 October 6, 2015  
 Filed \_\_\_\_\_

CANCELLED  
 BY ORDER U-17693, U-15152  
 REMOVED BY DBR  
 DATE 12-18-15

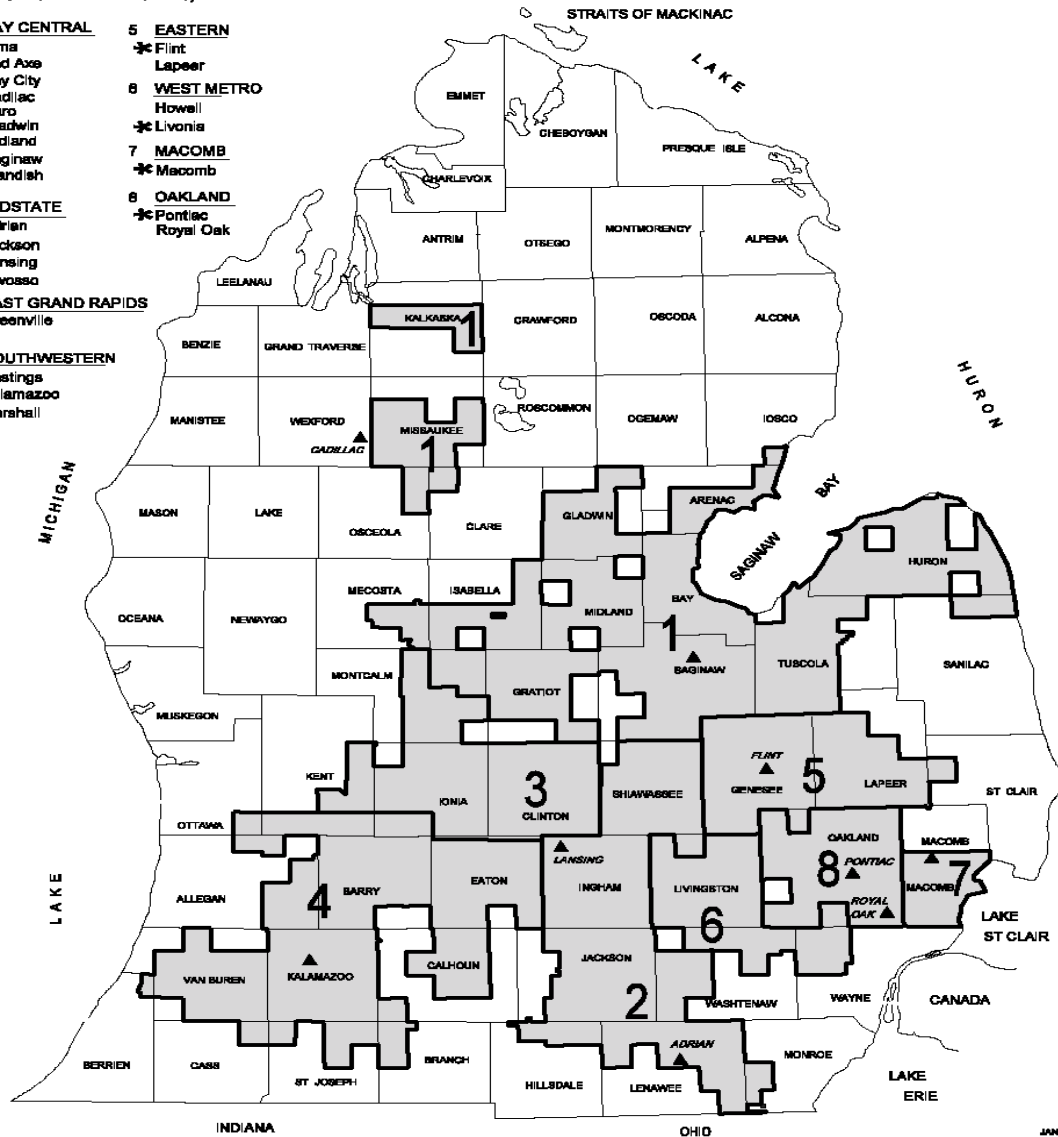
**LEGEND**  
**CONSUMERS ENERGY HEADQUARTERS**

- \* FIELD MANAGERS HEADQUARTERS
- ▲ DIRECT PAYMENT OFFICES (EXCLUDES NON-COMPANY AUTHORIZED PAY AGENTS)

- 1 **BAY CENTRAL**  
 Alma  
 Bad Axe  
 Bay City  
 Cadillac  
 Caro  
 Gladwin  
 Midland
- \* Saginaw  
 Standish
- 2 **MIDSTATE**  
 Adrian  
 \* Jackson  
 Lansing  
 Owosso
- 3 **EAST GRAND RAPIDS**  
 Greenville
- 4 **SOUTHWESTERN**  
 Hastings  
 \* Kalamazoo  
 Marshall

- 5 **EASTERN**  
 \* Flint  
 Lapeer
- 6 **WEST METRO**  
 Howell  
 \* Livonia
- 7 **MACOMB**  
 \* Macomb
- 8 **OAKLAND**  
 \* Pontiac  
 Royal Oak

**Consumers Energy**  
 GAS SERVICE OR FRANCHISE AREA



MPSO GAS SERVICE AREA MAP

JANUARY 2007  
 TECHNICAL SERVICES - ELECTRIC DISTRIBUTION

Issued November 27, 2007 by  
 J. G. Russell,  
 President and Chief Operating Officer,  
 Jackson, Michigan

CANCELLED  
 BY ORDER U-15152  
 REMOVED BY RL  
 DATE 10-06-15

Michigan Public Service  
 Commission  
 November 28, 2007  
 Filed RL



**TERRITORY SERVED**

County	Incorporated		Townships
	Cities	Villages	
Allegan	Holland		Dorr Gun Plain Leighton Martin Otsego Overisel Salem Watson Wayland
Arenac	Au Gres Omer Standish	Sterling	Arenac Au Gres Deep River Lincoln Sims Standish Whitney
Barry	Hastings	Freeport Middleville Nashville Woodland	Baltimore Barry Carlton Castleton Hastings Hope Irving Maple Grove Orangeville Prairieville Rutland Thornapple Woodland Yankee Springs
Bay	Auburn Bay City Essexville Kawkawlin Midland Pinconning		Bangor Beaver Frankenlust Fraser Garfield Hampton Kawkawlin Merritt Monitor Mount Forest Pinconning Portsmouth Williams
Berrien			Watervliet

(Continued on Sheet No. A-11.00)

Issued July 1, 2008 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

CANCELLED  
 BY ORDER U-15152  
 REMOVED BY RL  
 DATE 10-06-15

Michigan Public Service  
 Commission  
**July 2, 2008**  
 Filed RT

**TERRITORY SERVED**

<u>County</u>	<u>Incorporated</u>		<u>Townships</u>
	<u>Cities</u>	<u>Villages</u>	
Allegan	Holland		Dorr Gun Plain Leighton Martin Otsego Overisel Salem Watson Wayland
Arenac	Au Gres Omer Standish	Sterling	Arenac Au Gres Deep River Lincoln Sims Standish Whitney
Barry	Hastings	Freeport Middleville Nashville Woodland	Baltimore Barry Carlton Castleton Hastings Hope Irving Maple Grove Orangeville Prairieville Rutland Thornapple Woodland Yankee Springs
Bay	Auburn Bay City Essexville Kawkawlin Linwood Midland Munger Pinconning		Bangor Beaver Frankenlust Fraser Garfield Hampton Kawkawlin Merritt Monitor Mount Forest Pinconning Portsmouth Williams
Berrien			Watervliet

(Continued on Sheet No. A-11.00)

Issued November 27, 2007 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service Commission
<b>November 28, 2007</b>
Filed <u>RL</u>

CANCELLED BY ORDER <u>U-15152</u>
REMOVED BY <u>NAP</u>
DATE <u>07-02-08</u>

**TERRITORY SERVED**  
 (Continued From Sheet No. A-10.00)

County	Incorporated		Townships
	Cities	Villages	
Branch		Sherwood	Matteson Sherwood Union
Calhoun	Marshall	Athens	Athens Bedford Convis Eckford Emmett Fredonia Lee Leroy Marengo Marshall
Cass		Marcellus	Penn Marcellus
Clare			Summerfield Winterfield
Clinton	DeWitt Saint Johns	Eagle Elsie Fowler Hubbardston Ovid Westphalia	Bath Bengal Bingham Dallas DeWitt Duplain Eagle Greenbush
Eaton	Charlotte Eaton Rapids Grand Ledge Lansing Olivet Potterville	Bellevue Dimondale Mulliken Sunfield Vermontville	Bellevue Benton Carmel Chester Delta Eaton Eaton Rapids Hamlin
			Lebanon Olive Ovid Riley Victor Watertown Westphalia
			Kalamo Oneida Roxand Sunfield Vermontville Walton Windsor

(Continued on Sheet No. A-12.00)

Issued October 6, 2009 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

CANCELLED  
 BY ORDER U-15152  
 REMOVED BY RL  
 DATE 10-06-15

Michigan Public Service  
 Commission  
**October 7, 2009**  
 Filed RL

**TERRITORY SERVED**  
 (Continued From Sheet No. A-10.00)

County	Incorporated		Townships
	Cities	Villages	
Branch		Sherwood	Matteson Sherwood Union
Calhoun	Marshall	Athens	Athens Bedford Convis Eckford Emmett Fredonia Lee Leroy Marengo Marshall
Cass		Marcellus	Penn Marcellus
Clare			Summerfield
Clinton	DeWitt Saint Johns	Eagle Elsie Fowler Hubbardston Ovid Westphalia	Bath Bengal Bingham Dallas DeWitt Duplain Eagle Greenbush
Eaton	Charlotte Eaton Rapids Grand Ledge Lansing Olivet Pottersville	Bellevue Dimondale Mulliken Sunfield Vermontville	Bellevue Benton Carmel Chester Delta Eaton Eaton Rapids Hamlin
			Lebanon Olive Ovid Riley Victor Watertown Westphalia
			Kalamo Oneida Roxand Sunfield Vermontville Walton Windsor

(Continued on Sheet No. A-12.00)

Issued November 27, 2007 by  
 J. G. Russell,  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission  
**November 28, 2007**  
 Filed RL

CANCELLED U-15152  
 BY ORDER U-10755, U-10859  
 REMOVED BY RL  
 DATE 10-07-09

**TERRITORY SERVED**  
 (Continued From Sheet No. A-12.00)

County	Incorporated		Townships
	Cities	Villages	
Hillsdale			Litchfield Moscow Scipio Somerset
Huron	Bad Axe Harbor Beach	Caseville Elkton Kinde Owendale Pigeon Port Austin Port Hope Sebewaing Ubly	Bingham Brookfield Caseville Colfax Dwight Fair Haven Gore Grant Hume Lake Lincoln Mc Kinley Meade Oliver Pointe Aux Barques Port Austin Rubicon Sand Beach Sebewaing Sheridan Sherman Sigel Verona Winsor
Ingham	East Lansing Lansing Leslie Mason Williamston	Dansville Stockbridge Webberville	Alaiedon Aurelius Bunkerhill Delhi Ingham Lansing Le Roy Leslie Locke Meridian Onondaga Stockbridge Vevay Wheatfield Williamstown

(Continued on Sheet No. A-14.00)

Issued November 27, 2007 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

CANCELLED  
 BY \_\_\_\_\_ U-15152  
 ORDER \_\_\_\_\_  
 REMOVED BY RL  
 DATE 10-06-15

Michigan Public Service  
 Commission  
**November 28, 2007**  
 Filed RL

**TERRITORY SERVED**  
 (Continued From Sheet No. A-13.00)

<u>County</u>	<u>Incorporated</u>		<u>Townships</u>
	<u>Cities</u>	<u>Villages</u>	
Ionia	Ionia Portland	Clarksville Hubbardston Lake Odessa Lyons Muir Pewamo Saranac	Berlin Boston Campbell Danby Easton Ionia Keene Lyons  Alabaster
Iosco			
Isabella		Lake Isabella Shepherd	Broomfield Chippewa Coe Deerfield Denver Lincoln Rolland Sherman Union
Jackson	Jackson	Brooklyn Cement City Grass Lake Hanover Parma	Blackman Columbia Grass Lake Hanover Henrietta Leoni Liberty Napoleon  Norvell Pulaski Rives Sandstone Spring Arbor Summit Tompkins Waterloo

(Continued on Sheet No. A-15.00)

Issued March 31, 2011 by  
**J. G. Russell,**  
 President and Executive Operating Officer,  
 Jackson, Michigan

CANCELLED  
 BY ORDER U-15152  
 REMOVED BY RL  
 DATE 10-06-15

Michigan Public Service  
 Commission  
**March 31, 2011**  
 Filed RL

**TERRITORY SERVED**  
 (Continued From Sheet No. A-13.00)

County	Incorporated		Townships
	Cities	Villages	
Ionia	Ionia Portland	Clarksville Hubbardston Lake Odessa Lyons Muir Pewamo Saranac	Berlin Boston Campbell Danby Easton Ionia Keene Lyons  Alabaster
Iosco			
Isabella		Lake Isabella Shepherd	Broomfield Chippewa Coe Deerfield Denver Isabella Lincoln Rolland Sherman Union
Jackson	Jackson	Brooklyn Cement City Grass Lake Hanover Parma	Blackman Columbia Grass Lake Hanover Henrietta Leoni Liberty Napoleon  Norvell Pulaski Rives Sandstone Spring Arbor Summit Tompkins Waterloo

CANCELLED  
 BY  
 ORDER U-10859, U-15152  
  
 REMOVED BY RL  
 DATE 03-31-11

(Continued on Sheet No. A-15.00)

Issued November 27, 2007 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission  
 November 28, 2007  
 Filed RL

**TERRITORY SERVED**  
 (Continued From Sheet No. A-14.00)

County	Incorporated		Townships
	Cities	Villages	
Kalamazoo	Galesburg Kalamazoo Parchment Portage	Augusta Climax Richland Schoolcraft Vicksburg	Alamo Brady Charleston Climax Comstock Cooper Kalamazoo Oshtemo
Kalkaska			Cold Springs Bear Lake Excelsior Kalkaska
Kent	Lowell	Caledonia	Bowne Byron Caledonia Cascade Gaines Grattan Lowell Vergennes
Lapeer	Imlay City Lapeer	Almont Columbiaville Dryden Metamora Otter Lake	Almont Arcadia Attica Burnside Deerfield Dryden Elba
			Hadley Imlay Lapeer Marathon Mayfield Metamora Oregon

(Continued on Sheet No. A-16.00)

Issued November 27, 2007 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

CANCELLED  
 BY ORDER U-15152  
 REMOVED BY RL  
 DATE 10-06-15

Michigan Public Service  
 Commission  
**November 28, 2007**  
 Filed 



**TERRITORY SERVED**  
 (Continued From Sheet No. A-16.00)

County	Incorporated		Townships
	Cities	Villages	
Macomb	Center Line Eastpointe Fraser Mount Clemens Roseville Saint Clair Shores Sterling Heights Utica Warren		Bruce Chesterfield Clinton Harrison Macomb Shelby Washington
Mecosta		Mecosta	Austin Millbrook Morton Sheridan Wheatland
Midland	Coleman Midland	Sanford	Edenville Greendale Homer Hope Ingersoll Jerome Larkin Lee Lincoln Midland Mills Mount Haley Warren
Missaukee	Lake City Mc Bain		Aetna Butterfield Caldwell Clam Union Enterprise Forest Lake Reeder Richland Riverside
Monroe			Summerfield Whiteford

(Continued on Sheet No. A-18.00)

Issued November 27, 2007 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

CANCELLED  
 BY ORDER U-15152  
 REMOVED BY RL  
 DATE 10-06-15

Michigan Public Service  
 Commission  
 November 28, 2007  
 Filed 

**TERRITORY SERVED**  
 (Continued From Sheet No. A-18.00)

County	Incorporated		Townships
	Cities	Villages	
Ottawa			Jamestown Spring Lake
Saginaw	Frankenmuth Saginaw Zilwaukee	Birch Run Chesaning Merrill Oakley Saint Charles	Albee Birch Run Blumfield Brady Bridgeport Buena Vista Carrollton Chesaning Fremont Frankenmuth James Jonesfield Kochville
Saint Clair		Capac	Mussey
Saint Joseph		Mendon	Flowerfield Leonidas Mendon Nottawa <i>Park</i>
Sanilac		Minden City	Delaware Minden

(Continued on Sheet No. A-20.00)

Issued July 1, 2008 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

CANCELLED  
 BY ORDER U-15152  
 REMOVED BY RL  
 DATE 10-06-15

Michigan Public Service  
 Commission  
**July 2, 2008**  
 Filed RL

**TERRITORY SERVED**  
 (Continued From Sheet No. A-18.00)

County	Incorporated		Townships
	Cities	Villages	
Ottawa			Jamestown Spring Lake
Saginaw	Frankenmuth Saginaw Zilwaukee	Birch Run Chesaning Merrill Oakley Saint Charles	Albee Birch Run Blumfield Brady Bridgeport Buena Vista Carrollton Chesaning Fremont Frankenmuth James Jonesfield Kochville
Saint Clair		Capac	Mussey
Saint Joseph		Mendon	Flowerfield Leonidas Mendon Nottawa
Sanilac		Minden City	Delaware Minden

(Continued on Sheet No. A-20.00)

Issued November 27, 2007 by  
 J. G. Russell,  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission  
**November 28, 2007**  
 Filed RL

CANCELLED  
 BY \_\_\_\_\_  
 ORDER U-15152  
 REMOVED BY NAP  
 DATE 07-02-08

**TERRITORY SERVED**  
 (Continued From Sheet No. A-19.00)

<u>County</u>	<u>Incorporated</u>		<u>Townships</u>
	<u>Cities</u>	<u>Villages</u>	
Shiawassee	Corunna Durand Laingsburg Owosso Perry	Bancroft Byron Lennon Morrice New Lothrop Ovid Vernon	Antrim Bennington Burns Caledonia Hazelton Middlebury New Haven Owosso Perry Rush Sciota Shiawassee Venice Vernon Woodhull
Tuscola	Vassar	Akron Caro Fairgrove Gagetown Mayville Millington Reese Unionville	Akron Almer Arbela Columbia Denmark Ellington Elmwood Fairgrove Fremont Gilford Indianfields Juniata Millington Tuscola Vassar Watertown
Van Buren	Bangor Hartford	Breedsville Decatur Lawrence Lawton Mattawan Paw Paw	Almena Antwerp Arlington Bangor Columbia Decatur Hamilton Hartford Lawrence Paw Paw Porter Waverly

(Continued on Sheet No. A-21.00)

Issued November 27, 2007 by  
**J. G. Russell,**  
 President and Chief Operating Officer,  
 Jackson, Michigan

Michigan Public Service  
 Commission

**November 28, 2007**

Filed RL

CANCELLED  
 BY  
 ORDER U-17055, U-10859

REMOVED BY DBR

DATE 04-22-16

**TECHNICAL TERMS AND ABBREVIATIONS  
(FOR ALL CUSTOMERS)**

**I. The definitions of the following technical terms and abbreviations are applicable to the Company's Gas Rate Book and are not contained in the other Sections thereof.**

**A. For All Utilities**

- (1) "Commission" means the Michigan public service commission.
- (2) "Effective Date" means the date when the tariff sheet must be followed.
- (3) "Issue Date" means the date the Company files a tariff sheet with the Commission.
- (4) "Rate Book" means the complete set of Company filings submitted in accordance with the "Filing Procedures for Electric, Wastewater, Steam and Gas Utilities".
- (5) "Rate Schedule" or "Rider" means the rate or charge for a particular classification of service, including all special terms and conditions under which that service is furnished at the prescribed rate or charge.
- (6) "Rate Sheet" or "Tariff Sheet" means any of the documents filed in accordance with the "Filing Procedures for Electric, Wastewater, Steam and Gas Utilities".
- (7) "Rules and Regulations" means the rules, regulations, practices, classifications, exceptions, and conditions that the Company must observe when providing service.
- (8) "Standard Customer Forms Index" means a listing showing the number, title, and revision date for all standard forms, in any format (preprinted or electronically preformatted) that the Company uses to document contracts or other agreements that create or alter a customer's rights or responsibilities in dealings with the Company. Standard customer forms require a customer signature or are specifically referenced within the Rate Book for execution between the Company and customers.

**B. Company**

- (1) Ccf - 100 cubic feet
- (2) Company - Consumers Energy Company
- (3) Dekatherm - 10 therms or 1,000,000 British thermal units
- (4) Mcf - 1,000 cubic feet

**II. Definitions of additional technical terms and abbreviations are contained in the following sections:**

**A. Section C - Part II - General Rules and Regulations (For All Customers)**

- (1) Rule C3.1 Curtailment of Gas Service - Definitions
  - (a) Blanket Certificate Customer
  - (b) Capacity Deficiency
  - (c) Capacity Restriction
  - (d) Commercial Gas Requirements
  - (e) Customers
  - (f) Deliveries
  - (g) End Use Customer
  - (h) Force Majeure
  - (i) Industrial Gas Requirements
  - (j) Requirements for Plant Protection
  - (k) Requirements for Services Essential for Public Health and Safety
  - (l) Residential Gas Requirements
  - (m) System Supply Customer
- (2) Rule C4.3 Application of Residential Usage and *Non-Residential Usage*
  - (a) Household
  - (b) *Non-Residential Usage*
  - (c) Residential Usage
- (3) Rule C4.5 Mobile Home Park - Individually Served
  - (a) Mobile Home Park
- (4) Rule C4.6 Centrally Metered Installation - A. Definition of a Centrally Metered Installation
  - (a) Centrally Metered Installation
- (5) Rule C5.2 Bills and Payments - J. Energy Theft, Stolen Meter and Switched Meter
  - (a) Stolen Meter
  - (b) Switched Meter

(Continued on Sheet No. A-23.00)

Issued June 20, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-15986, U-15152
REMOVED BY RL
DATE 06-01-10

Michigan Public Service Commission
<b>June 24, 2008</b>
Filed 

Effective for service rendered on  
and after May 21, 2008

Issued under authority of the  
Michigan Public Service Commission  
dated May 20, 2008  
in Case No. U-14852

**TECHNICAL TERMS AND ABBREVIATIONS  
(FOR ALL CUSTOMERS)**

**I. The definitions of the following technical terms and abbreviations are applicable to the Company's Gas Rate Book and are not contained in the other Sections thereof.**

**A. For All Utilities**

- (1) "Commission" means the Michigan public service commission.
- (2) "Effective Date" means the date when the tariff sheet must be followed.
- (3) "Issue Date" means the date the Company files a tariff sheet with the Commission.
- (4) "Rate Book" means the complete set of Company filings submitted in accordance with the "Filing Procedures for Electric, Wastewater, Steam and Gas Utilities".
- (5) "Rate Schedule" or "Rider" means the rate or charge for a particular classification of service, including all special terms and conditions under which that service is furnished at the prescribed rate or charge.
- (6) "Rate Sheet" or "Tariff Sheet" means any of the documents filed in accordance with the "Filing Procedures for Electric, Wastewater, Steam and Gas Utilities".
- (7) "Rules and Regulations" means the rules, regulations, practices, classifications, exceptions, and conditions that the Company must observe when providing service.
- (8) "Standard Customer Forms Index" means a listing showing the number, title, and revision date for all standard forms, in any format (preprinted or electronically preformatted) that the Company uses to document contracts or other agreements that create or alter a customer's rights or responsibilities in dealings with the Company. Standard customer forms require a customer signature or are specifically referenced within the Rate Book for execution between the Company and customers.

**B. Company**

- (1) Ccf - 100 cubic feet
- (2) Company - Consumers Energy Company
- (3) Dekatherm - 10 therms or 1,000,000 British thermal units
- (4) Mcf - 1,000 cubic feet

**II. Definitions of additional technical terms and abbreviations are contained in the following sections:**

**A. Section C - Part II - General Rules and Regulations (For All Customers)**

- (1) Rule C3.1 Curtailment of Gas Service - Definitions
  - (a) Blanket Certificate Customer
  - (b) Capacity Deficiency
  - (c) Capacity Restriction
  - (d) Commercial Gas Requirements
  - (e) Customers
  - (f) Deliveries
  - (g) End Use Customer
  - (h) Force Majeure
  - (i) Industrial Gas Requirements
  - (j) Requirements for Plant Protection
  - (k) Requirements for Services Essential for Public Health and Safety
  - (l) Residential Gas Requirements
  - (m) System Supply Customer
- (2) Rule C4.3 Application of Residential Usage and Nonresidential Usage
  - (a) Household
  - (b) Nonresidential Usage
  - (c) Residential Usage
- (3) Rule C4.5 Mobile Home Park - Individually Served
  - (a) Mobile Home Park
- (4) Rule C4.6 Centrally Metered Installation - A. Definition of a Centrally Metered Installation
  - (a) Centrally Metered Installation
- (5) Rule C5.2 Bills and Payments - J. Energy Theft, Stolen Meter and Switched Meter
  - (a) Stolen Meter
  - (b) Switched Meter

(Continued on Sheet No. A-23.00)

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-15152, U-14852  
REMOVED BY RL  
DATE 06-24-08

Michigan Public Service  
Commission  
November 28, 2007  
Filed RL

Effective for service rendered on  
and after October 10, 2007

Issued under authority of the  
Michigan Public Service Commission  
dated October 9, 2007  
in Case No. U-15152

**TECHNICAL TERMS AND ABBREVIATIONS  
(FOR ALL CUSTOMERS)  
(Continued From Sheet No. A-22.00)**

**II. Definitions of additional technical terms and abbreviations are contained in the following sections: (Contd)**

**B. Section E - Gas Transportation Standards and Billing Practices - Definitions**

- |                                |  |
|--------------------------------|--|
| (1) Account                    | (10) Gas Rate Book                     |
| (2) Allowance for Use and Loss | (11) Load Balancing Charge             |
| (3) Annual Contract Quantity   | (12) Maximum Daily Quantity            |
| (4) Authorized Tolerance Level | (13) MMBtu                             |
| (5) <i>Business Day</i>        | (a) Month                              |
| (6) Cubic Foot of Gas          | (b) Nominations                        |
| (7) Day                        | (c) Total Heating Value Per Cubic Foot |
| (8) Designated Sales Rate      | (14) Unauthorized Gas Usage Charge     |
| (9) Gas                        |  |

Continued on Sheet No. A-24.00

Issued May 26, 2010 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-20439  
  
REMOVED BY DBR  
DATE 8-22-19

Michigan Public Service  
Commission  
**June 1, 2010**  
Filed 

Effective for service rendered on  
and after May 18, 2010

Issued under authority of the  
Michigan Public Service Commission  
dated May 17, 2010  
in Case No. U-15986

**TECHNICAL TERMS AND ABBREVIATIONS**  
**(FOR ALL CUSTOMERS)**  
(Continued From Sheet No. A-22.00)

**II. Definitions of additional technical terms and abbreviations are contained in the following sections: (Contd)**

**B. Section E - Gas Transportation Standards and Billing Practices - Definitions**

- |                                |  |
|--------------------------------|--|
| (1) Account                    | (9) Gas Rate Book                      |
| (2) Allowance for Use and Loss | (10) Load Balancing Charge             |
| (3) Annual Contract Quantity   | (11) Maximum Daily Quantity            |
| (4) Authorized Tolerance Level | (12) MMBtu                             |
| (5) Cubic Foot of Gas          | (a) Month                              |
| (6) Day                        | (b) Nominations                        |
| (7) Designated Sales Rate      | (c) Total Heating Value Per Cubic Foot |
| (8) Gas                        | (13) Unauthorized Gas Usage Charge     |

Issued November 27, 2007 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-15986, U-15152  
  
REMOVED BY RL  
DATE 06-01-10

Michigan Public Service  
Commission  
**November 28, 2007**  
Filed 

Continued on Sheet No. A-24.00)

Effective for service rendered on  
and after October 10, 2007

Issued under authority of the  
Michigan Public Service Commission  
dated October 9, 2007  
in Case No. U-15152



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**SUPPLEMENTAL UTILITY SERVICE CHARGES**

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

**METER TEST CHARGE**

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

**SERVICE LINE AND/OR METER RELOCATION CHARGE**

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$15.08 per foot for any additional service line required for any residential modification, or  
\$27.36 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1/4". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

**TEMPORARY CUTBACK OF SERVICE LINE**

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$655. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$355 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

**WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE**

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

**ELEVATED PRESSURE CHARGE**

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided though a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

**ITEMIZED STATEMENT CHARGE**

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

---

**Issued March 1, 2019 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan**

CANCELLED  
BY ORDER U-20322  
REMOVED BY DBR  
DATE 10-16-19

Michigan Public Service  
Commission  
**March 5, 2019**  
Filed DBR

**Effective for service rendered on  
and after March 1, 2019**

**Issued under authority of the  
Michigan Public Service Commission  
dated March 11, 1996  
in Case No. U-10755**

## SUPPLEMENTAL UTILITY SERVICE CHARGES

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

### METER TEST CHARGE

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

### SERVICE LINE AND/OR METER RELOCATION CHARGE

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$11.37 per foot for any additional service line required for any residential modification, or  
\$22.77 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1/4". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

### TEMPORARY CUTBACK OF SERVICE LINE

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$655. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$355 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

### WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

### ELEVATED PRESSURE CHARGE

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided through a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

### ITEMIZED STATEMENT CHARGE

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

Issued November 2, 2018 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-10755
REMOVED BY DBR
DATE 3-5-19

Michigan Public Service Commission
November 5, 2018
Filed DBR

Effective for service rendered on  
and after November 2, 2018

Issued under authority of the  
Michigan Public Service Commission  
dated March 11, 1996  
in Case No. U-10755  
and dated August 28, 2018  
in Case No. U-18424

## SUPPLEMENTAL UTILITY SERVICE CHARGES

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

### METER TEST CHARGE

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

### SERVICE LINE AND/OR METER RELOCATION CHARGE

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$9.49 per foot for any additional service line required for any residential modification, or  
\$17.22 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1/4". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

### TEMPORARY CUTBACK OF SERVICE LINE

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$655. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$355 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

### WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

### ELEVATED PRESSURE CHARGE

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided through a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

### ITEMIZED STATEMENT CHARGE

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

Issued February 28, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-18424
REMOVED BY DBR
DATE 11-5-18

Michigan Public Service Commission
March 1, 2017
Filed DBR

Effective for service rendered on  
and after March 1, 2017

Issued under authority of the  
Michigan Public Service Commission  
dated March 11, 1996  
in Case No. U-10755

## SUPPLEMENTAL UTILITY SERVICE CHARGES

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

### METER TEST CHARGE

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

### SERVICE LINE AND/OR METER RELOCATION CHARGE

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$7.82 per foot for any additional service line required for any residential modification, or \$14.43 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1¼". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

### TEMPORARY CUTBACK OF SERVICE LINE

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$655. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$355 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

### WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

### ELEVATED PRESSURE CHARGE

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided through a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

### ITEMIZED STATEMENT CHARGE

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

Issued April 21, 2016 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-10755, U-15152  
  
REMOVED BY DBR  
DATE 03-01-17

Michigan Public Service  
Commission  
  
April 22, 2016  
  
Filed DBR

Effective for service rendered on  
and after March 1, 2016

Issued under authority of the  
Michigan Public Service Commission  
dated March 11, 1996  
in Case No. U-10755

## SUPPLEMENTAL UTILITY SERVICE CHARGES

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

### METER TEST CHARGE

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

### SERVICE LINE AND/OR METER RELOCATION CHARGE

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$9.68 per foot for any additional service line required for any residential modification, or  
\$9.57 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1/4". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

### TEMPORARY CUTBACK OF SERVICE LINE

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$655. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$355 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

### WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

### ELEVATED PRESSURE CHARGE

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided through a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

### ITEMIZED STATEMENT CHARGE

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

Issued March 16, 2012 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-17055,U-10859</u>
REMOVED BY <u>DBR</u>
DATE <u>04-22-16</u>

Michigan Public Service Commission
<b>March 16, 2012</b>
Filed <u>LRS</u>

Effective for service rendered on  
and after March 1, 2012

Issued under authority of the  
Michigan Public Service Commission  
dated March 11, 1996  
in Case No. U-10755

### SUPPLEMENTAL UTILITY SERVICE CHARGES

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

#### METER TEST CHARGE

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

#### SERVICE LINE AND/OR METER RELOCATION CHARGE

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$8.84 per foot for any additional service line required for any residential modification, or  
\$8.73 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1/4". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

#### TEMPORARY CUTBACK OF SERVICE LINE

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$655. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$355 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

#### WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

#### ELEVATED PRESSURE CHARGE

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided through a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

#### ITEMIZED STATEMENT CHARGE

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

Issued March 31, 2010 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-16924, U-10755
REMOVED BY LRS
DATE 03-19-12

Michigan Public Service Commission
<b>April 2, 2010</b>
Filed 

Effective for service rendered on  
and after March 1, 2010

Issued under authority of the  
Michigan Public Service Commission  
dated March 11, 1996  
in Case No. U-10755

## SUPPLEMENTAL UTILITY SERVICE CHARGES

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

### METER TEST CHARGE

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

### SERVICE LINE AND/OR METER RELOCATION CHARGE

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$9.44 per foot for any additional service line required for any residential modification, or \$8.82 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1 1/4". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

### TEMPORARY CUTBACK OF SERVICE LINE

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$655. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$355 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

### WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

### ELEVATED PRESSURE CHARGE

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided through a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

### ITEMIZED STATEMENT CHARGE

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

Issued October 6, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-10755 U-15152, U-10859
REMOVED BY	RL
DATE	04-02-10

Michigan Public Service Commission
<b>October 7, 2009</b>
Filed 

Effective for service rendered on  
and after March 1, 2009

Issued under authority of the  
Michigan Public Service Commission  
dated March 11, 1996  
in Case No. U-10755

## SUPPLEMENTAL UTILITY SERVICE CHARGES

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

### METER TEST CHARGE

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

### SERVICE LINE AND/OR METER RELOCATION CHARGE

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$10.75 per foot for any additional service line required for any residential modification, or \$10.04 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1½". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

### TEMPORARY CUTBACK OF SERVICE LINE

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$655. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$355 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

### WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

### ELEVATED PRESSURE CHARGE

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided though a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

### ITEMIZED STATEMENT CHARGE

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

Issued March 31, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-15152 U-10755, U-10859
REMOVED BY	RL
DATE	10-07-09

Michigan Public Service Commission
<b>April 8, 2008</b>
Filed <u>BJ</u>

Effective for service rendered on  
and after March 1, 2008

Issued under authority of the  
Michigan Public Service Commission  
dated March 11, 1996  
in Case No. U-10755



### SUPPLEMENTAL UTILITY SERVICE CHARGES

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

#### METER TEST CHARGE

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

#### SERVICE LINE AND/OR METER RELOCATION CHARGE

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$10.35 per foot for any additional service line required for any residential modification, or \$9.43 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1 $\frac{1}{4}$ ". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

#### TEMPORARY CUTBACK OF SERVICE LINE

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$714. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$364 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

#### WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

#### ELEVATED PRESSURE CHARGE

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided though a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

#### ITEMIZED STATEMENT CHARGE

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

(Continued on Sheet No. A-25.00)

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-10755  
  
REMOVED BY NAP  
DATE 04-08-08

Michigan Public Service  
Commission  
November 28, 2007  
Filed 

Effective for service rendered on  
and after October 10, 2007

Issued under authority of the  
Michigan Public Service Commission  
dated October 9, 2007  
in Case No. U-15152

**SECTION B  
ADMINISTRATIVE RULES INDEX**

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1504\\_2015-007LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1504_2015-007LR_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

**R 460.2301 Definitions.**

R 460.14001 (revised to R460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**R 460.2302 Application, intention, and interpretation of rules; utility rules and regulations.**

**PART 2. RECORDS, REPORTS, AND OTHER INFORMATION**

**R 460.2321 Retention of records.**

R 460.2501 et seq. are the Rules Pertaining to Preservation of Records of Electric, Gas and Water Utilities. See Rule B8.

**R 460.2322 Location of records.**

**R 460.2323 Reports and records generally.**

**PART 3. SERVICE REQUIREMENTS**

**R 460.2331 Sale of gas.**

**R 460.2332 Permanent service line rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2333 Main extension rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2334 Temporary service.**

Refer to the Company's approved Rule C1.4, Unusual Facility Requirements

**R 460.2335 Interruptions of service.**

R 460.2101 (revised to R 460.101) et seq. are the Consumer Standards and Billing Practices for Electric and Gas Residential Service. R 460.14001 (revised to R 460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**PART 4. ENGINEERING**

**R 460.2341 Gas facilities; construction and installation.**

**R 460.2342 Standards of accepted engineering practice.**

**PART 5. INSPECTION OF METERS**

**R 460.2351 Meters and associated metering devices; inspections and tests.**

The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated *February 28, 2017* in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2019. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, refer to Rule 52 in conjunction with diaphragm-type meters. Refer to the Company's approved Rule C6, Metering and Metering Equipment.

**R 460.2352 Diaphragm-type meters; meter tests; reports.**

The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated *February 28, 2017* in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2019. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, the following Subrule 7(b) as amended and approved by Commission Order dated December 18, 1984 in Case No. U-8000 applies to the Company: "(7)(b) The number of meters in each meter class tested and found within the norm and within each 1% variance from norm between 90% accuracy and 110% accuracy. Meters that are slower than 90% and faster than 110% shall each be grouped separately."

(Continued on Sheet No. B-2.00)

Issued December 18, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-18120, U-15152  
  
REMOVED BY CEP  
DATE 02-23-18

Michigan Public Service  
Commission  
  
December 20, 2017  
  
Filed DBR

Effective for service rendered on  
and after December 18, 2017

Issued under authority of the  
Michigan Public Service Commission  
dated October 9, 2007  
in Case No. U-15152

**SECTION B  
ADMINISTRATIVE RULES INDEX**

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)**  
[http://w3.lara.state.mi.us/orrsearch/108\\_06\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_06_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

**R 460.2301 Definitions.**

R 460.14001 (revised to R460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**R 460.2302 Application, intention, and interpretation of rules; utility rules and regulations.**

**PART 2. RECORDS, REPORTS, AND OTHER INFORMATION**

**R 460.2321 Retention of records.**

R 460.2501 et seq. are the Rules Pertaining to Preservation of Records of Electric, Gas and Water Utilities. See Rule B8.

**R 460.2322 Location of records.**

**R 460.2323 Reports and records generally.**

**PART 3. SERVICE REQUIREMENTS**

**R 460.2331 Sale of gas.**

**R 460.2332 Permanent service line rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2333 Main extension rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2334 Temporary service.**

Refer to the Company's approved Rule C1.4, Unusual Facility Requirements

**R 460.2335 Interruptions of service.**

R 460.2101 (revised to R 460.101) et seq. are the Consumer Standards and Billing Practices for Electric and Gas Residential Service. R 460.14001 (revised to R 460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**PART 4. ENGINEERING**

**R 460.2341 Gas facilities; construction and installation.**

**R 460.2342 Standards of accepted engineering practice.**

**PART 5. INSPECTION OF METERS**

**R 460.2351 Meters and associated metering devices; inspections and tests.**

The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated *February 28, 2017* in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2019. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, refer to Rule 52 in conjunction with diaphragm-type meters. Refer to the Company's approved Rule C6, Metering and Metering Equipment.

**R 460.2352 Diaphragm-type meters; meter tests; reports.**

The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated *February 28, 2017* in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2019. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, the following Subrule 7(b) as amended and approved by Commission Order dated December 18, 1984 in Case No. U-8000 applies to the Company: "(7)(b) The number of meters in each meter class tested and found within the norm and within each 1% variance from norm between 90% accuracy and 110% accuracy. Meters that are slower than 90% and faster than 110% shall each be grouped separately."

(Continued on Sheet No. B-2.00)

Issued March 15, 2017 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER <u>U-15152,U-18151</u>
REMOVED BY <u>DBR</u>
DATE <u>12-20-17</u>

Michigan Public Service Commission
<b>March 15, 2017</b>
Filed <u>DBR</u>

Effective for service rendered on  
and after March 1, 2017

Issued under authority of the  
Michigan Public Service Commission  
dated February 28, 2017  
in Case No. U-17668

**SECTION B**  
**ADMINISTRATIVE RULES INDEX**

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)**  
[http://w3.lara.state.mi.us/orrsearch/108\\_06\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_06_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

**R 460.2301 Definitions.**

R 460.14001 (revised to R460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**R 460.2302 Application, intention, and interpretation of rules; utility rules and regulations.**

**PART 2. RECORDS, REPORTS, AND OTHER INFORMATION**

**R 460.2321 Retention of records.**

R 460.2501 et seq. are the Rules Pertaining to Preservation of Records of Electric, Gas and Water Utilities. See Rule B8.

**R 460.2322 Location of records.**

**R 460.2323 Reports and records generally.**

**PART 3. SERVICE REQUIREMENTS**

**R 460.2331 Sale of gas.**

**R 460.2332 Permanent service line rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2333 Main extension rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2334 Temporary service.**

Refer to the Company's approved Rule C1.4, Unusual Facility Requirements

**R 460.2335 Interruptions of service.**

R 460.2101 (revised to R 460.101) et seq. are the Consumer Standards and Billing Practices for Electric and Gas Residential Service.

R 460.14001 (revised to R 460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**PART 4. ENGINEERING**

**R 460.2341 Gas facilities; construction and installation.**

**R 460.2342 Standards of accepted engineering practice.**

**PART 5. INSPECTION OF METERS**

**R 460.2351 Meters and associated metering devices; inspections and tests.**

The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated February 12, 2015 in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2016. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, refer to Rule 52 in conjunction with diaphragm-type meters. Refer to the Company's approved Rule C6, Metering and Metering Equipment.

**R 460.2352 Diaphragm-type meters; meter tests; reports.**

The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated February 12, 2015 in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2016. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, the following Subrule 7(b) as amended and approved by Commission Order dated December 18, 1984 in Case No. U-8000 applies to the Company: "(7)(b) The number of meters in each meter class tested and found within the norm and within each 1% variance from norm between 90% accuracy and 110% accuracy. Meters that are slower than 90% and faster than 110% shall each be grouped separately."

(Continued on Sheet No. B-2.00)

Issued June 12, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission  
March 15, 2017  
Filed \_\_\_\_\_ DBR \_\_\_\_\_

Michigan Public Service  
Commission  
June 15, 2015  
Filed \_\_\_\_\_ DBR \_\_\_\_\_

Effective for service rendered on  
and after June 12, 2015

Issued under authority of the  
Michigan Public Service Commission  
dated October 9, 2007  
in Case No. U-15152

**SECTION B**  
**ADMINISTRATIVE RULES INDEX**

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_06\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_06_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

**R 460.2301 Definitions.**

R 460.14001 (revised to R460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**R 460.2302 Application, intention, and interpretation of rules; utility rules and regulations.**

**PART 2. RECORDS, REPORTS, AND OTHER INFORMATION**

**R 460.2321 Retention of records.**

R 460.2501 et seq. are the Rules Pertaining to Preservation of Records of Electric, Gas and Water Utilities. See Rule B8.

**R 460.2322 Location of records.**

**R 460.2323 Reports and records generally.**

**PART 3. SERVICE REQUIREMENTS**

**R 460.2331 Sale of gas.**

**R 460.2332 Permanent service line rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2333 Main extension rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2334 Temporary service.**

Refer to the Company's approved Rule C1.4, Unusual Facility Requirements

**R 460.2335 Interruptions of service.**

R 460.2101 (revised to R 460.101) et seq. are the Consumer Standards and Billing Practices for Electric and Gas Residential Service.  
R 460.14001 (revised to R 460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**PART 4. ENGINEERING**

**R 460.2341 Gas facilities; construction and installation.**

**R 460.2342 Standards of accepted engineering practice.**

**PART 5. INSPECTION OF METERS**

**R 460.2351 Meters and associated metering devices; inspections and tests.**

*The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated February 12, 2015 in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2016. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, refer to Rule 52 in conjunction with diaphragm-type meters. Refer to the Company's approved Rule C6, Metering and Metering Equipment.*

**R 460.2352 Diaphragm-type meters; meter tests; reports.**

*The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated February 12, 2015 in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2016. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, the following Subrule 7(b) as amended and approved by Commission Order dated December 18, 1984 in Case No. U-8000 applies to the Company: "(7)(b) The number of meters in each meter class tested and found within the norm and within each 1% variance from norm between 90% accuracy and 110% accuracy. Meters that are slower than 90% and faster than 110% shall each be grouped separately."*

(Continued on Sheet No. B-2.00)

Issued February 27, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17693, U-15152
REMOVED BY DBR
DATE 06-15-15

Michigan Public Service Commission
<b>March 2, 2015</b>
Filed 

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and after February 12, 2015

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Michigan Public Service Commission  
dated February 12, 2015  
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**SECTION B**  
**ADMINISTRATIVE RULES INDEX**

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_06\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_06_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

**R 460.2301 Definitions.**

R 460.14001 (revised to R460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**R 460.2302 Application, intention, and interpretation of rules; utility rules and regulations.**

**PART 2. RECORDS, REPORTS, AND OTHER INFORMATION**

**R 460.2321 Retention of records.**

R 460.2501 et seq. are the Rules Pertaining to Preservation of Records of Electric, Gas and Water Utilities. See Rule B8.

**R 460.2322 Location of records.**

**R 460.2323 Reports and records generally.**

**PART 3. SERVICE REQUIREMENTS**

**R 460.2331 Sale of gas.**

**R 460.2332 Permanent service line rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2333 Main extension rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2334 Temporary service.**

Refer to the Company's approved Rule C1.4, Unusual Facility Requirements

**R 460.2335 Interruptions of service.**

R 460.2101 (revised to R 460.101) et seq. are the Consumer Standards and Billing Practices for Electric and Gas Residential Service.

R 460.14001 (revised to R 460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**PART 4. ENGINEERING**

**R 460.2341 Gas facilities; construction and installation.**

**R 460.2342 Standards of accepted engineering practice.**

**PART 5. INSPECTION OF METERS**

**R 460.2351 Meters and associated metering devices; inspections and tests.**

Refer to Rule 52 in conjunction with diaphragm-type meters. The Company adopted the requirements of Rule 52 as approved by Commission order dated December 18, 1984 in Case No. U-8000. Refer to the Company's approved Rule C6, Metering and Metering Equipment.

**R 460.2352 Diaphragm-type meters; meter tests; reports.**

The Company adopted the requirements of Rule 52 as approved by Commission order dated December 18, 1984 in Case No. U-8000. The following Subrule 7(b) as amended and approved by Commission order dated December 18, 1984 in Case No. U-8000 applies to the Company: "(7)(b) The number of meters in each meter class tested and found within the norm and within each 1% variance from norm between 90% accuracy and 110% accuracy. Meters that are slower than 90% and faster than 110% shall each be grouped separately."

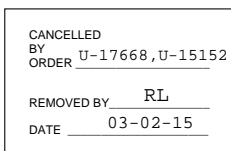
(Continued on Sheet No. B-2.00)

Issued August 14, 2012 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan



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**SECTION B**  
**ADMINISTRATIVE RULES INDEX**

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)**  
*http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002301&Dpt=CI&RngHigh=*

**PART 1. GENERAL PROVISIONS**

**R 460.2301 Definitions.**

R 460.14001 (revised to R460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**R 460.2302 Application, intention, and interpretation of rules; utility rules and regulations.**

**PART 2. RECORDS, REPORTS, AND OTHER INFORMATION**

**R 460.2321 Retention of records.**

R 460.2501 et seq. are the Rules Pertaining to Preservation of Records of Electric, Gas and Water Utilities. See Rule B8.

**R 460.2322 Location of records.**

**R 460.2323 Reports and records generally.**

**PART 3. SERVICE REQUIREMENTS**

**R 460.2331 Sale of gas.**

**R 460.2332 Permanent service line rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2333 Main extension rules.**

Refer to the Company's approved Rule C8, Customer Attachment Program.

**R 460.2334 Temporary service.**

Refer to the Company's approved Rule C1.4, Unusual Facility Requirements

**R 460.2335 Interruptions of service.**

R 460.2101 (revised to R 460.101) et seq. are the Consumer Standards and Billing Practices for Electric and Gas Residential Service.

R 460.14001 (revised to R 460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

**PART 4. ENGINEERING**

**R 460.2341 Gas facilities; construction and installation.**

**R 460.2342 Standards of accepted engineering practice.**

**PART 5. INSPECTION OF METERS**

**R 460.2351 Meters and associated metering devices; inspections and tests.**

Refer to Rule 52 in conjunction with diaphragm-type meters. The Company adopted the requirements of Rule 52 as approved by Commission order dated December 18, 1984 in Case No. U-8000. Refer to the Company's approved Rule C6, Metering and Metering Equipment.

**R 460.2352 Diaphragm-type meters; meter tests; reports.**

The Company adopted the requirements of Rule 52 as approved by Commission order dated December 18, 1984 in Case No. U-8000. The following Subrule 7(b) as amended and approved by Commission order dated December 18, 1984 in Case No. U-8000 applies to the Company: "(7)(b) The number of meters in each meter class tested and found within the norm and within each 1% variance from norm between 90% accuracy and 110% accuracy. Meters that are slower than 90% and faster than 110% shall each be grouped separately."

(Continued on Sheet No. B-2.00)

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

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BY ORDER U-16924, U-15152  
REMOVED BY RL  
DATE 08-15-12

Michigan Public Service  
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(Continued From Sheet No. B-1.00)

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS) (Contd)**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1504\\_2015-007LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1504_2015-007LR_AdminCode.pdf)

**PART 5. INSPECTION OF METERS (Contd)**

- R 460.2353 Retirement of meters.
- R 460.2354 Accuracy of metering equipment; tests; standards.
- R 460.2355 Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.
- R 460.2356 Pressure measurement standards.
- R 460.2357 Records; meter tests.
- R 460.2358 Records; meter and associated metering device data.

**PART 6. BILL ADJUSTMENT; METER ACCURACY**

- R 460.2361 Bill adjustment; meter accuracy.
- R 460.2362 Determination of adjustment.
- R 460.2363 Refunds.

The Company adopted the requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000. Pursuant to the Commission's Order in Case No. U-17668, the Company will be considered to have "adopted the requirements of R 460.2352" for the duration of the waiver of the Rule 52 meter testing requirements which was granted in that proceeding.

**R 460.2364 Rebilling.**

Refer to the Company's approved Rule C5.2L, Meter Error Nonregistering Meter.

**R 460.2365 Consumption data records.**

**PART 7. SHUTOFF OF SERVICE**

- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.

Refer to the Company's approved Rule C1.3, Use of Service. Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.128, Applicability.

**R 460.2372 Gas facilities hazard.**

**R 460.2373 Shutoff of service.**

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.136, Emergency Shutoff. Refer to the Company's approved Rule C5.1, Access to Customer's Premises.

**R 460.2374 Customer notification of shutoff of service.**

Refer to the (1) Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2, R 460.137, R 460.138, R 460.139, R 460.140 and R 460.141, (2) Billing Practices Applicable to Non-Residential Electric and Gas Customers Including Multifamily Dwelling Service Rate A-1 Customers, Rule B4, R 460.1625, and (3) Company approved Rule C11, Shutoff of Service.

**PART 8. GAS QUALITY**

- R 460.2381 Gas purity.
- R 460.2382 Heating value; authorized variations.
- R 460.2383 Heating value records; location and accuracy of measuring equipment; frequency of heating value determination.

(Continued on Sheet No. B-3.00)

Issued December 18, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-18120, U-15152  
  
REMOVED BY CEP  
DATE 02-23-18

Michigan Public Service  
Commission  
  
December 20, 2017  
  
Filed DBR

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(Continued From Sheet No. B-1.00)

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS) (Contd)**  
[http://w3.lara.state.mi.us/orrsearch/108\\_06\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_06_AdminCode.pdf)

**PART 5. INSPECTION OF METERS (Contd)**

- R 460.2353 Retirement of meters.
- R 460.2354 Accuracy of metering equipment; tests; standards.
- R 460.2355 Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.
- R 460.2356 Pressure measurement standards.
- R 460.2357 Records; meter tests.
- R 460.2358 Records; meter and associated metering device data.

**PART 6. BILL ADJUSTMENT; METER ACCURACY**

- R 460.2361 Bill adjustment; meter accuracy.
- R 460.2362 Determination of adjustment.
- R 460.2363 Refunds.

The Company adopted the requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000. Pursuant to the Commission's Order in Case No. U-17668, the Company will be considered to have "adopted the requirements of R 460.2352" for the duration of the waiver of the Rule 52 meter testing requirements which was granted in that proceeding.

**R 460.2364 Rebilling.**

Refer to the Company's approved Rule C5.2I., Meter Error Nonregistering Meter.

- R 460.2365 Consumption data records.

**PART 7. SHUTOFF OF SERVICE**

- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.

Refer to the Company's approved Rule C1.3, Use of Service.

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.128, Applicability.

- R 460.2372 Gas facilities hazard.

- R 460.2373 Shutoff of service.

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.136, Emergency Shutoff. Refer to the Company's approved Rule C5.1, Access to Customer's Premises.

**R 460.2374 Customer notification of shutoff of service.**

Refer to the (1) Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2, R 460.137, R 460.138, R 460.139, R 460.140 and R 460.141, (2) Billing Practices Applicable to Non-Residential Electric and Gas Customers Including Multifamily Dwelling Service Rate A-1 Customers, Rule B4, R 460.1625, and (3) Company approved Rule C11, Shutoff of Service.

**PART 8. GAS QUALITY**

- R 460.2381 Gas purity.
- R 460.2382 Heating value; authorized variations.
- R 460.2383 Heating value records; location and accuracy of measuring equipment; frequency of heating value determination.

(Continued on Sheet No. B-3.00)

Issued June 12, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-15152,U-18151  
  
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DATE 12-20-17

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Commission  
  
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Filed DBR

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(Continued From Sheet No. B-1.00)

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS) (Contd)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_06\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_06_AdminCode.pdf)

**PART 5. INSPECTION OF METERS (Contd)**

- R 460.2353 Retirement of meters.
- R 460.2354 Accuracy of metering equipment; tests; standards.
- R 460.2355 Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.
- R 460.2356 Pressure measurement standards.
- R 460.2357 Records; meter tests.
- R 460.2358 Records; meter and associated metering device data.

**PART 6. BILL ADJUSTMENT; METER ACCURACY**

- R 460.2361 Bill adjustment; meter accuracy.
- R 460.2362 Determination of adjustment.
- R 460.2363 Refunds.

The Company adopted the requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000. Pursuant to the Commission's Order in Case No. U-17668, the Company will be considered to have "adopted the requirements of R 460.2352" for the duration of the waiver of the Rule 52 meter testing requirements which was granted in that proceeding.

**R 460.2364 Rebilling.**

Refer to the Company's approved Rule C5.2I., Meter Error Nonregistering Meter.

**R 460.2365 Consumption data records.**

**PART 7. SHUTOFF OF SERVICE**

**R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.**

Refer to the Company's approved Rule C1.3, Use of Service.  
Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.128, Applicability.

**R 460.2372 Gas facilities hazard.**

**R 460.2373 Shutoff of service.**

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.136, Emergency Shutoff. Refer to the Company's approved Rule C5.1, Access to Customer's Premises.

**R 460.2374 Customer notification of shutoff of service.**

Refer to the (1) Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2, R 460.137, R 460.138, R 460.139, R 460.140 and R 460.141, (2) Billing Practices Applicable to Non-Residential Electric and Gas Customers Including Multifamily Dwelling Service Rate A-1 Customers, Rule B4, R 460.1625, and (3) Company approved Rule C11, Shutoff of Service.

**PART 8. GAS QUALITY**

- R 460.2381 Gas purity.
- R 460.2382 Heating value; authorized variations.
- R 460.2383 Heating value records; location and accuracy of measuring equipment; frequency of heating value determination.

(Continued on Sheet No. B-3.00)

Issued February 27, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17693, U-15152  
REMOVED BY DBR  
DATE 06-15-15

Michigan Public Service  
Commission  
March 2, 2015  
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(Continued From Sheet No. B-1.00)

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS) (Contd)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_06\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_06_AdminCode.pdf)

**PART 5. INSPECTION OF METERS (Contd)**

- R 460.2353 Retirement of meters.**
- R 460.2354 Accuracy of metering equipment; tests; standards.**
- R 460.2355 Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.**
- R 460.2356 Pressure measurement standards.**
- R 460.2357 Records; meter tests.**
- R 460.2358 Records; meter and associated metering device data.**

**PART 6. BILL ADJUSTMENT; METER ACCURACY**

- R 460.2361 Bill adjustment; meter accuracy.**
- R 460.2362 Determination of adjustment.**
- R 460.2363 Refunds.**

The Company adopted the requirements of Rule 52 as approved by Commission order dated December 18, 1984 in Case No. U-8000.

**R 460.2364 Rebilling.**

Refer to the Company's approved Rule C5.2I., Meter Error Nonregistering Meter.

**R 460.2365 Consumption data records.**

**PART 7. SHUTOFF OF SERVICE**

- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.**

Refer to the Company's approved Rule C1.3, Use of Service.  
Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.128, Applicability.

**R 460.2372 Gas facilities hazard.**

**R 460.2373 Shutoff of service.**

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.136, Emergency Shutoff. Refer to the Company's approved Rule C5.1, Access to Customer's Premises.

**R 460.2374 Customer notification of shutoff of service.**

Refer to the (1) Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2, R 460.137, R 460.138, R 460.139, R 460.140 and R 460.141, (2) Billing Practices Applicable to Non-Residential Electric and Gas Customers Including Multifamily Dwelling Service Rate A-1 Customers, Rule B4, R 460.1625, and (3) Company approved Rule C11, Shutoff of Service.

**PART 8. GAS QUALITY**

- R 460.2381 Gas purity.**
- R 460.2382 Heating value; authorized variations.**
- R 460.2383 Heating value records; location and accuracy of measuring equipment; frequency of heating value determination.**

(Continued on Sheet No. B-3.00)

Issued August 14, 2012 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-17668, U-15152  
REMOVED BY RL  
DATE 03-02-15

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Commission  
August 15, 2012  
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(Continued From Sheet No. B-1.00)

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS) (Contd)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002301&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002301&Dpt=CI&RngHigh=)

**PART 5. INSPECTION OF METERS (Contd)**

- R 460.2353 Retirement of meters.
- R 460.2354 Accuracy of metering equipment; tests; standards.
- R 460.2355 Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.
- R 460.2356 Pressure measurement standards.
- R 460.2357 Records; meter tests.
- R 460.2358 Records; meter and associated metering device data.

**PART 6. BILL ADJUSTMENT; METER ACCURACY**

- R 460.2361 Bill adjustment; meter accuracy.
- R 460.2362 Determination of adjustment.
- R 460.2363 Refunds.

The Company adopted the requirements of Rule 52 as approved by Commission order dated December 18, 1984 in Case No. U-8000.

**R 460.2364 Rebilling.**

Refer to the Company's approved Rule C5.2I., Meter Error Nonregistering Meter.

**R 460.2365 Consumption data records.**

**PART 7. SHUTOFF OF SERVICE**

- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.

Refer to the Company's approved Rule C1.3, Use of Service.

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.128, Applicability.

**R 460.2372 Gas facilities hazard.**

**R 460.2373 Shutoff of service.**

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.136, Emergency Shutoff. Refer to the Company's approved Rule C5.1, Access to Customer's Premises.

**R 460.2374 Customer notification of shutoff of service.**

Refer to the (1) Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2, R 460.137, R 460.138, R 460.139, R 460.140 and R 460.141, (2) Billing Practices Applicable to Non-Residential Electric and Gas Customers Including Multifamily Dwelling Service Rate A-1 Customers, Rule B4, R 460.1625, and (3) Company approved Rule C11, Shutoff of Service.

**PART 8. GAS QUALITY**

- R 460.2381 Gas purity.
- R 460.2382 Heating value; authorized variations.
- R 460.2383 Heating value records; location and accuracy of measuring equipment; frequency of heating value determination.

(Continued on Sheet No. B-3.00)

Issued June 2, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-16963,U016855  
U-16924,U-15152  
REMOVED BY RL  
DATE 08-15-12

Michigan Public Service  
Commission  
**June 3, 2009**  
Filed RL

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(Continued From Sheet No. B-1.00)

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS) (Contd)**  
*http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002301&Dpt=CI&RngHigh=*

**PART 5. INSPECTION OF METERS (Contd)**

- R 460.2353 Retirement of meters.
- R 460.2354 Accuracy of metering equipment; tests; standards.
- R 460.2355 Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.
- R 460.2356 Pressure measurement standards.
- R 460.2357 Records; meter tests.
- R 460.2358 Records; meter and associated metering device data.

**PART 6. BILL ADJUSTMENT; METER ACCURACY**

- R 460.2361 Bill adjustment; meter accuracy.
- R 460.2362 Determination of adjustment.
- R 460.2363 Refunds.

The Company adopted the requirements of Rule 52 as approved by Commission order dated December 18, 1984 in Case No. U-8000.

**R 460.2364 Rebilling.**

Refer to the Company's approved Rule C5.2I., Meter Error or Nonregistering Meter.

**R 460.2365 Consumption data records.**

**PART 7. SHUTOFF OF SERVICE**

- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.

Refer to the Company's approved Rule C1.3, Use of Service.

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.128, Applicability.

**R 460.2372 Gas facilities hazard.**

**R 460.2373 Shutoff of service.**

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.136, Emergency Shutoff. Refer to the Company's approved Rule C5.1, Access to Customer's Premises.

**R 460.2374 Customer notification of shutoff of service.**

Refer to the (1) Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2, R 460.137, R 460.138, R 460.139, R 460.140 and R 460.141, (2) Billing Practices *Applicable to Non-Residential Electric and Gas Customers Including Multifamily Dwelling Service Rate A-1 Customers*, Rule B4, R 460.1625, and (3) Company approved Rule C10, Shutoff of Service.

**PART 8. GAS QUALITY**

- R 460.2381 Gas purity.
- R 460.2382 Heating value; authorized variations.
- R 460.2383 Heating value records; location and accuracy of measuring equipment; frequency of heating value determination.

(Continued on Sheet No. B-3.00)

Issued June 20, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-15889, U-15152
REMOVED BY	RL
DATE	06-02-09

Michigan Public Service Commission
<b>June 24, 2008</b>
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(Continued From Sheet No. B-1.00)

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS) (Contd)**  
*http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46002301&Dpt=CI&RngHigh=*

**PART 5. INSPECTION OF METERS (Contd)**

- R 460.2353 Retirement of meters.
- R 460.2354 Accuracy of metering equipment; tests; standards.
- R 460.2355 Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.
- R 460.2356 Pressure measurement standards.
- R 460.2357 Records; meter tests.
- R 460.2358 Records; meter and associated metering device data.

**PART 6. BILL ADJUSTMENT; METER ACCURACY**

- R 460.2361 Bill adjustment; meter accuracy.
- R 460.2362 Determination of adjustment.
- R 460.2363 Refunds.

The Company adopted the requirements of Rule 52 as approved by Commission order dated December 18, 1984 in Case No. U-8000.

**R 460.2364 Rebilling.**

Refer to the Company's approved Rule C5.2I., Meter Error or Nonregistering Meter.

**R 460.2365 Consumption data records.**

**PART 7. SHUTOFF OF SERVICE**

- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.

Refer to the Company's approved Rule C1.3, Use of Service.

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.128, Applicability.

**R 460.2372 Gas facilities hazard.**

**R 460.2373 Shutoff of service.**

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., R 460.136, Emergency Shutoff. Refer to the Company's approved Rule C5.1, Access to Customer's Premises.

**R 460.2374 Customer notification of shutoff of service.**

Refer to the (1) Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2, R 460.137, R 460.138, R 460.139, R 460.140 and R 460.141, (2) Commercial and Industrial Billing Practices for Nonresidential Customers and Multifamily Dwelling Service Rate A-1 Customers, Rule B4, R 460.2084, and (3) Company approved Rule C10, Shutoff of Service.

**PART 8. GAS QUALITY**

- R 460.2381 Gas purity.
- R 460.2382 Heating value; authorized variations.
- R 460.2383 Heating value records; location and accuracy of measuring equipment; frequency of heating value determination.

(Continued on Sheet No. B-3.00)

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

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November 28, 2007

Filed RL

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CANCELLED  
BY  
ORDER U-15152, U-14852  
  
REMOVED BY RL  
DATE 06-24-08

(Continued From Sheet No. B-2.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169)**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1365\\_2014-038LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1365_2014-038LR_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

- R 460.101 Application of rules.
- R 460.102 Definitions.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
- R 460.105 Additional rules.

**PART 2. APPLICATION FOR SERVICE**

- R 460.106 Service requests for new or previous customers.
- R 460.107 Applicant information.

**PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS**

- R 460.108 Prohibited practices.
- R 460.109 Deposit for new customer.
- R 460.110 Deposit for a previous customer or for continued service.
- R 460.111 General deposit conditions.
- R 460.112 Guarantee terms and conditions.

**PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND RELOCATION**

**R 460.113 Actual and estimated meter reading.**

As approved by Commission order dated October 22, 1986 in Case No. U-8110. Also refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.

**R 460.114 Company representative identification.**

**R 460.115 Customer meter reading.**

Refer to the Company's approved Rule C5.2 C., Customer Meter Reads.

**R 460.116 Meter accuracy, meter errors, meter relocation.**

Refer to the Company's approved Rule C5.3, Restoration of Service.

**PART 5. BILLING AND PAYMENT STANDARDS**

**R 460.117 Billing frequency; method of delivery.**

Refer to the Company's approved Rule C5.2 A., Billing Frequency.

**R 460.118 Equal monthly billing.**

**R 460.119 Cycle billing.**

**R 460.120 Payment of bill.**

Refer to the Company's approved Rule C5.2 D., Responsibility for Payment, and C5.2 E., Due Date.

**R 460.121 Payment period.**

**R 460.122 Allowable charges.**

Refer to the Company's approved Rule C5.2 F., Late Payment Charge and the "Due Date and Late Payment Charge" provision of the Residential Service Rate Schedules.

**R 460.123 Bill information.**

**R 460.124 Separate bills.**

**R 460.125 Billing for non-tariff services.**

**R 460.126 Billing error.**

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule R 460.102(C) for the definition of a "Billing Error" and to the Company approved Rules C5.2 H., Billing Error, C5.2 I., Meter Error or Nonregistering Meter and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.

**PART 6. VOLUNTARY TERMINATION OF SERVICE**

**R 460.127 Voluntary termination.**

(Continued on Sheet No. B-4.00)

Issued December 18, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-18120, U-15152  
  
REMOVED BY CEP  
DATE 02-23-18

Michigan Public Service  
Commission  
  
December 20, 2017  
  
Filed DBR

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(Continued From Sheet No. B-2.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169)**

[http://w3.lara.state.mi.us/orrsearch/107\\_92\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/107_92_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

- R 460.101 Application of rules.
- R 460.102 Definitions.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
- R 460.105 Additional rules.

**PART 2. APPLICATION FOR SERVICE**

- R 460.106 Service requests for new or previous customers.
- R 460.107 Applicant information.

**PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS**

- R 460.108 Prohibited practices.
- R 460.109 Deposit for new customer.
- R 460.110 Deposit for a previous customer or for continued service.
- R 460.111 General deposit conditions.
- R 460.112 Guarantee terms and conditions.

**PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND RELOCATION**

**R 460.113 Actual and estimated meter reading.**

As approved by Commission order dated October 22, 1986 in Case No. U-8110. Also refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.

**R 460.114 Company representative identification.**

**R 460.115 Customer meter reading.**

Refer to the Company's approved Rule C5.2 C., Customer Meter Reads.

**R 460.116 Meter accuracy, meter errors, meter relocation.**

Refer to the Company's approved Rule C5.3, Restoration of Service.

**PART 5. BILLING AND PAYMENT STANDARDS**

**R 460.117 Billing frequency; method of delivery.**

Refer to the Company's approved Rule C5.2 A., Billing Frequency.

**R 460.118 Equal monthly billing.**

**R 460.119 Cycle billing.**

**R 460.120 Payment of bill.**

Refer to the Company's approved Rule C5.2 D., Responsibility for Payment, and C5.2 E., Due Date.

**R 460.121 Payment period.**

**R 460.122 Allowable charges.**

Refer to the Company's approved Rule C5.2 F., Late Payment Charge and the "Due Date and Late Payment Charge" provision of the Residential Service Rate Schedules.

**R 460.123 Bill information.**

**R 460.124 Separate bills.**

**R 460.125 Billing for non-tariff services.**

**R 460.126 Billing error.**

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule R 460.102(C) for the definition of a "Billing Error" and to the Company approved Rules C5.2 H., Billing Error, C5.2 I., Meter Error or Nonregistering Meter and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.

**PART 6. VOLUNTARY TERMINATION OF SERVICE**

**R 460.127 Voluntary termination.**

(Continued on Sheet No. B-4.00)

Issued June 12, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-15152,U-18151  
REMOVED BY DBR  
DATE 12-20-17

Michigan Public Service  
Commission

June 15, 2015

Filed DBR

Effective for service rendered on  
and after June 12, 2015

Issued under authority of the  
Michigan Public Service Commission  
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in Case No. U-15152



(Continued From Sheet No. B-2.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/107\\_92\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

- R 460.101 Application of rules.
- R 460.102 Definitions.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
- R 460.105 Additional rules.

**PART 2. APPLICATION FOR SERVICE**

- R 460.106 Service requests for new or previous customers.
- R 460.107 Applicant information.

**PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS**

- R 460.108 Prohibited practices.
- R 460.109 Deposit for new customer.
- R 460.110 Deposit for a previous customer or for continued service.
- R 460.111 General deposit conditions.
- R 460.112 Guarantee terms and conditions.

**PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND  
RELOCATION**

**R 460.113 Actual and estimated meter reading.**

As approved by Commission order dated October 22, 1986 in Case No. U-8110. Also refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.

**R 460.114 Company representative identification.**

**R 460.115 Customer meter reading.**

Refer to the Company's approved Rule C5.2 C., Customer Meter Reads.

**R 460.116 Meter accuracy, meter errors, meter relocation.**

Refer to the Company's approved Rule C5.3, Restoration of Service.

**PART 5. BILLING AND PAYMENT STANDARDS**

**R 460.117 Billing frequency; method of delivery.**

Refer to the Company's approved Rule C5.2 A., Billing Frequency.

**R 460.118 Equal monthly billing.**

**R 460.119 Cycle billing.**

**R 460.120 Payment of bill.**

Refer to the Company's approved Rule C5.2 D., Responsibility for Payment, and C5.2 E., Due Date.

**R 460.121 Payment period.**

**R 460.122 Allowable charges.**

Refer to the Company's approved Rule C5.2 F., Late Payment Charge and the "Due Date and Late Payment Charge" provision of the Residential Service Rate Schedules.

**R 460.123 Bill information.**

**R 460.124 Separate bills.**

**R 460.125 Billing for non-tariff services.**

**R 460.126 Billing error.**

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule R 460.102(C) for the definition of a "Billing Error" and to the Company approved Rules C5.2 H., Billing Error, C5.2 I., Meter Error or Nonregistering Meter and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.

**PART 6. VOLUNTARY TERMINATION OF SERVICE**

**R 460.127 Voluntary termination.**

(Continued on Sheet No. B-4.00)

Issued August 14, 2012 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17693, U-15152  
  
REMOVED BY DBR  
DATE 06-15-15

Michigan Public Service  
Commission  
August 15, 2012  
Filed RL

Effective for service rendered on  
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Michigan Public Service Commission  
dated October 9, 2007  
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(Continued From Sheet No. B-2.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169)**

*http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000101&Dpt=&RngHigh=48702110*

**PART 1. GENERAL PROVISIONS**

- R 460.101 Application of rules.
- R 460.102 Definitions.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
- R 460.105 Additional rules.

**PART 2. APPLICATION FOR SERVICE**

- R 460.106 Service requests for new or previous customers.
- R 460.107 Applicant information.

**PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS**

- R 460.108 Prohibited practices.
- R 460.109 Deposit for new customer.
- R 460.110 Deposit for a previous customer or for continued service.
- R 460.111 General deposit conditions.
- R 460.112 Guarantee terms and conditions.

**PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND RELOCATION**

- R 460.113 Actual and estimated meter reading.

*As approved by Commission order dated October 22, 1986 in Case No. U-8110. Also refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.*

- R 460.114 Company representative identification.

- R 460.115 Customer meter reading.

*Refer to the Company's approved Rule C5.2 C., Customer Meter Reads.*

- R 460.116 Meter accuracy, meter errors, meter relocation.

*Refer to the Company's approved Rule C5.3, Restoration of Service.*

**PART 5. BILLING AND PAYMENT STANDARDS**

- R 460.117 Billing frequency; method of delivery.

*Refer to the Company's approved Rule C5.2 A., Billing Frequency.*

- R 460.118 Equal monthly billing.

- R 460.119 Cycle billing.

- R 460.120 Payment of bill.

*Refer to the Company's approved Rule C5.2 D., Responsibility for Payment, and C5.2 E., Due Date.*

- R 460.121 Payment period.

- R 460.122 Allowable charges.

*Refer to the Company's approved Rule C5.2 F., Late Payment Charge and the "Due Date and Late Payment Charge" provision of the Residential Service Rate Schedules.*

- R 460.123 Bill information.

- R 460.124 Separate bills.

- R 460.125 Billing for non-tariff services.

- R 460.126 Billing error.

*Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule R 460.102(C) for the definition of a "Billing Error" and to the Company approved Rules C5.2 H., Billing Error, C5.2 I., Meter Error or Nonregistering Meter and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.*

**PART 6. VOLUNTARY TERMINATION OF SERVICE**

- R 460.127 Voluntary termination.

(Continued on Sheet No. B-4.00)

Issued March 31, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED U-16963, U016855  
BY ORDER U-16924, U-15152  
REMOVED BY: RL  
DATE: 08-15-12

Michigan Public Service  
Commission

April 8, 2008

Filed Bj

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(Continued From Sheet No. B-2.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169)**

*http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000101&Dpt=&RngHigh=48702110*

**PART 1. GENERAL PROVISIONS**

- R 460.101 Application of rules.
- R 460.102 Definitions.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
- R 460.105 Additional rules.

**PART 2. APPLICATION FOR SERVICE**

- R 460.106 Service requests for new or previous customers.
- R 460.107 Applicant information.

**PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS**

- R 460.108 Prohibited practices.
- R 460.109 Deposit for new customer.
- R 460.110 Deposit for a previous customer or for continued service.
- R 460.111 General deposit conditions.
- R 460.112 Guarantee terms and conditions.

**PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND RELOCATION**

- R 460.113 Actual and estimated meter reading.
- R 460.114 Company representative identification.
- R 460.115 Customer meter reading.
- R 460.116 Meter accuracy, meter errors, meter relocation.

**PART 5. BILLING AND PAYMENT STANDARDS**

- R 460.117 Billing frequency; method of delivery.
- R 460.118 Equal monthly billing.
- R 460.119 Cycle billing.
- R 460.120 Payment of bill.
- R 460.121 Payment period.
- R 460.122 Allowable charges.
- R 460.123 Bill information.
- R 460.124 Separate bills.
- R 460.125 Billing for non-tariff services.
- R 460.126 Billing error.

**PART 6. VOLUNTARY TERMINATION OF SERVICE**

- R 460.127 Voluntary termination.

(Continued on Sheet No. B-4.00)

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-15152
REMOVED BY	NAP
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Michigan Public Service Commission
November 28, 2007
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(Continued From Sheet No. B-3.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1365\\_2014-038LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1365_2014-038LR_AdminCode.pdf)

**PART 7. UTILITY PROCEDURES**

- R 460.128 Applicability.
- R 460.129 Complaint procedures.
- R 460.130 Personnel procedures.
- R 460.131 Publication of procedures.
- R 460.132 Access to rules and rates.

Refer to the Company's approved Rule C4.2, Choice of Rates.

- R 460.133 Reporting requirements.
- R 460.134 Inspection.
- R 460.135 Customer access to consumption data.

**PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE**

**R 460.136 Emergency shutoff.**

Refer to the Technical Standards for Gas Service, R 460.2301 (f), Definition for Hazardous Condition and R 460.2373 (a), Shutoff of Service.

**R 460.137 Shutoff permitted.**

Refer to the Technical Standards for Gas Service, R 460.2301, (f), (l) and (n), Definitions for Hazardous and Potentially Hazardous Conditions, Required Access and R 460.2372, Shutoff of Service.

**R 460.138 Notice of shutoff.**

Refer to the Company's approved Rule C5.2 E., Due Date.

- R 460.139 Form of notice.
- R 460.140 Time of shutoff.
- R 460.141 Manner of shutoff.

Refer to the Company's approved Rule C5.2 G., Returned Bill Payments and Rule C5.3, Restoration of Service.

- R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.
- R 460.143 Shutoff prohibited.
- R 460.144 Restoration of service.

Refer to the Company's approved Rule C5.3, Restoration of Service.

**PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS**

- R 460.145 Listing of energy assistance programs.
- R 460.146 Notice of energy assistance programs.
- R 460.147 Medical emergency.
- R 460.148 Winter protection plan for low-income customers.
- R 460.149 Winter protection plan for senior citizens.
- R 460.150 Military protections.

**PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT**

- R 460.151 Disputed claim.
- R 460.152 Utility hearing and hearing officers.
- R 460.153 Notice of hearing.
- R 460.154 Hearing procedures.
- R 460.155 Settlement agreement.
- R 460.156 Default of settlement agreement.
- R 460.157 Same dispute.

(Continued on Sheet No. B-5.00)

Issued December 18, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-18120, U-15152  
  
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DATE 02-23-18

Michigan Public Service  
Commission  
  
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(Continued From Sheet No. B-3.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169) (Contd)**

[http://w3.lara.state.mi.us/orrsearch/107\\_92\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/107_92_AdminCode.pdf)

**PART 7. UTILITY PROCEDURES**

- R 460.128 Applicability.
- R 460.129 Complaint procedures.
- R 460.130 Personnel procedures.
- R 460.131 Publication of procedures.
- R 460.132 Access to rules and rates.

Refer to the Company's approved Rule C4.2, Choice of Rates.

- R 460.133 Reporting requirements.
- R 460.134 Inspection.
- R 460.135 Customer access to consumption data.

**PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE**

**R 460.136 Emergency shutoff.**

Refer to the Technical Standards for Gas Service, R 460.2301 (f), Definition for Hazardous Condition and R 460.2373 (a), Shutoff of Service.

**R 460.137 Shutoff permitted.**

Refer to the Technical Standards for Gas Service, R 460.2301, (f), (l) and (n), Definitions for Hazardous and Potentially Hazardous Conditions, Required Access and R 460.2372, Shutoff of Service.

**R 460.138 Notice of shutoff.**

Refer to the Company's approved Rule C5.2 E., Due Date.

- R 460.139 Form of notice.
- R 460.140 Time of shutoff.
- R 460.141 Manner of shutoff.

Refer to the Company's approved Rule C5.2 G., Returned Bill Payments and Rule C5.3, Restoration of Service.

- R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.
- R 460.143 Shutoff prohibited.
- R 460.144 Restoration of service.

Refer to the Company's approved Rule C5.3, Restoration of Service.

**PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS**

- R 460.145 Listing of energy assistance programs.
- R 460.146 Notice of energy assistance programs.
- R 460.147 Medical emergency.
- R 460.148 Winter protection plan for low-income customers.
- R 460.149 Winter protection plan for senior citizens.
- R 460.150 Military protections.

**PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT**

- R 460.151 Disputed claim.
- R 460.152 Utility hearing and hearing officers.
- R 460.153 Notice of hearing.
- R 460.154 Hearing procedures.
- R 460.155 Settlement agreement.
- R 460.156 Default of settlement agreement.
- R 460.157 Same dispute.

(Continued on Sheet No. B-5.00)

Issued June 12, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

Michigan Public Service  
Commission

June 15, 2015

Filed DBR

Effective for service rendered on  
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CANCELLED  
BY  
ORDER U-15152,U-18151

REMOVED BY DBR

DATE 12-20-17

(Continued From Sheet No. B-3.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169) (Contd)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/107\\_92\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf)

**PART 7. UTILITY PROCEDURES**

- R 460.128 Applicability.
- R 460.129 Complaint procedures.
- R 460.130 Personnel procedures.
- R 460.131 Publication of procedures.
- R 460.132 Access to rules and rates.

Refer to the Company's approved Rule C4.2, Choice of Rates.

- R 460.133 Reporting requirements.
- R 460.134 Inspection.
- R 460.135 Customer access to consumption data.

**PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE**

**R 460.136 Emergency shutoff.**

Refer to the Technical Standards for Gas Service, R 460.2301 (f), Definition for Hazardous Condition and R 460.2373 (a), Shutoff of Service.

**R 460.137 Shutoff permitted.**

Refer to the Technical Standards for Gas Service, R 460.2301, (f), (l) and (n), Definitions for Hazardous and Potentially Hazardous Conditions, Required Access and R 460.2372, Shutoff of Service.

**R 460.138 Notice of shutoff.**

Refer to the Company's approved Rule C5.2 E., Due Date.

- R 460.139 Form of notice.
- R 460.140 Time of shutoff.
- R 460.141 Manner of shutoff.

Refer to the Company's approved Rule C5.2 G., Returned Bill Payments and Rule C5.3, Restoration of Service.

- R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.
- R 460.143 Shutoff prohibited.
- R 460.144 Restoration of service.

Refer to the Company's approved Rule C5.3, Restoration of Service.

**PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS**

- R 460.145 Listing of energy assistance programs.
- R 460.146 Notice of energy assistance programs.
- R 460.147 Medical emergency.
- R 460.148 Winter protection plan for low-income customers.
- R 460.149 Winter protection plan for senior citizens.
- R 460.150 Military protections.

**PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT**

- R 460.151 Disputed claim.
- R 460.152 Utility hearing and hearing officers.
- R 460.153 Notice of hearing.
- R 460.154 Hearing procedures.
- R 460.155 Settlement agreement.
- R 460.156 Default of settlement agreement.
- R 460.157 Same dispute.

(Continued on Sheet No. B-5.00)

Issued August 14, 2012 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17693, U-15152
REMOVED BY <u>DBR</u>
DATE <u>06-15-15</u>

Michigan Public Service Commission
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(Continued From Sheet No. B-3.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169) (Contd)**

*http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000101&Dpt=&RngHigh=48702110*

**PART 7. UTILITY PROCEDURES**

- R 460.128 Applicability.
- R 460.129 Complaint procedures.
- R 460.130 Personnel procedures.
- R 460.131 Publication of procedures.
- R 460.132 Access to rules and rates.

*Refer to the Company's approved Rule C4.2, Choice of Rates.*

- R 460.133 Reporting requirements.
- R 460.134 Inspection.
- R 460.135 Customer access to consumption data.

**PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE**

- R 460.136 Emergency shutoff.

*Refer to the Technical Standards for Gas Service, R 460.2301 (f), Definition for Hazardous Condition and R 460.2373 (a), Shutoff of Service.*

- R 460.137 Shutoff permitted.

*Refer to the Technical Standards for Gas Service, R 460.2301, (f), (l) and (n), Definitions for Hazardous and Potentially Hazardous Conditions, Required Access and R 460.2372, Shutoff of Service.*

- R 460.138 Notice of shutoff.

*Refer to the Company's approved Rule C5.2 E., Due Date.*

- R 460.139 Form of notice.
- R 460.140 Time of shutoff.
- R 460.141 Manner of shutoff.

*Refer to the Company's approved Rule C5.2 G., Returned Bill Payments and Rule C5.3, Restoration of Service.*

- R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.
- R 460.143 Shutoff prohibited.
- R 460.144 Restoration of service.

*Refer to the Company's approved Rule C5.3, Restoration of Service.*

**PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS**

- R 460.145 Listing of energy assistance programs.
- R 460.146 Notice of energy assistance programs.
- R 460.147 Medical emergency.
- R 460.148 Winter protection plan for low-income customers.
- R 460.149 Winter protection plan for senior citizens.
- R 460.150 Military protections.

**PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT**

- R 460.151 Disputed claim.
- R 460.152 Utility hearing and hearing officers.
- R 460.153 Notice of hearing.
- R 460.154 Hearing procedures.
- R 460.155 Settlement agreement.
- R 460.156 Default of settlement agreement.
- R 460.157 Same dispute.

(Continued on Sheet No. B-5.00)

Issued March 31, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

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Michigan Public Service Commission
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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169) (Contd)**

*http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46000101&Dpt=&RngHigh=48702110*

**PART 7. UTILITY PROCEDURES**

- R 460.128 Applicability.
- R 460.129 Complaint procedures.
- R 460.130 Personnel procedures.
- R 460.131 Publication of procedures.
- R 460.132 Access to rules and rates.
- R 460.133 Reporting requirements.
- R 460.134 Inspection.
- R 460.135 Customer access to consumption data.

**PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE**

- R 460.136 Emergency shutoff.
- R 460.137 Shutoff permitted.
- R 460.138 Notice of shutoff.
- R 460.139 Form of notice.
- R 460.140 Time of shutoff.
- R 460.141 Manner of shutoff.
- R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.
- R 460.143 Shutoff prohibited.
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**PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS**

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- R 460.149 Winter protection plan for senior citizens.
- R 460.150 Military protections.

**PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT**

- R 460.151 Disputed claim.
- R 460.152 Utility hearing and hearing officers.
- R 460.153 Notice of hearing.
- R 460.154 Hearing procedures.
- R 460.155 Settlement agreement.
- R 460.156 Default of settlement agreement.
- R 460.157 Same dispute.

(Continued on Sheet No. B-5.00)

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-15152
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DATE	04-08-08

Michigan Public Service Commission
<b>November 28, 2007</b>
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(Continued From Sheet No. B-4.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE (R 460.101 - R 460.169) (Contd)**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1779\\_2018-001LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1779_2018-001LR_AdminCode.pdf)

**PART 11. APPEAL PROCEDURES**

**R 460.160** *Customer hearing appeal.*

**R 460.161** *Filing procedures.*

**R 460.162** *Customer hearing appeal procedures.*

**R 460.163** *Interim determination.*

**R 460.164** *Appeal review.*

**R 460.165** *Customer hearing appeal decision.*

**R 460.166** *Failure to comply with customer hearing appeal decision.*

**R 460.167** *Same dispute.*

**R 460.168** *Formal appeal.*

**R 460.169** *Other remedies.*

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625) (RESIDENTIAL CUSTOMERS) - Rescinded November 12, 2013**

[https://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/108\\_09\\_AdminCode.pdf](https://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/108_09_AdminCode.pdf)

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS) – Rescinded December 11, 2017**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364\\_2014-037LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364_2014-037LR_AdminCode.pdf)

**ADDITIONAL ADMINISTRATIVE RULES**

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

**B5. RULES OF PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701**

[http://w3.lara.state.mi.us/GSA\\_Indexed/ORR/108\\_15\\_AdminCode.pdf](http://w3.lara.state.mi.us/GSA_Indexed/ORR/108_15_AdminCode.pdf)

**B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/832\\_10798\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/832_10798_AdminCode.pdf)

**B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414 – Rescinded April 20, 2017**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/835\\_10801\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/835_10801_AdminCode.pdf)

**B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1679\\_2017-003LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1679_2017-003LR_AdminCode.pdf)

**B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1667\\_2016-057LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1667_2016-057LR_AdminCode.pdf)

**B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/828\\_10794\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/828_10794_AdminCode.pdf)

**B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/841\\_10807\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/841_10807_AdminCode.pdf)

**B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES**

[http://www.michigan.gov/documents/mpsc/U-18238\\_7-31-17\\_587708\\_7.pdf](http://www.michigan.gov/documents/mpsc/U-18238_7-31-17_587708_7.pdf)

Issued February 12, 2018 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

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Michigan Public Service  
Commission  
  
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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1365\\_2014-038LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1365_2014-038LR_AdminCode.pdf)

**PART 11. COMMISSION APPEAL PROCEDURES**

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625) (RESIDENTIAL CUSTOMERS) - Rescinded November 12, 2013**

[https://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/108\\_09\\_AdminCode.pdf](https://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/108_09_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

**PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND**

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS)**

[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364\\_2014-037LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364_2014-037LR_AdminCode.pdf)

- R 460.1601 Applicability purpose.
- R 460.1602 Definitions.
- R 460.1603 Discrimination prohibited.
- R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.

(Continued on Sheet No. B-5.10)

Issued December 18, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

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Michigan Public Service Commission
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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169) (Contd)**

[http://w3.lara.state.mi.us/orrsearch/107\\_92\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/107_92_AdminCode.pdf)

**PART 11. COMMISSION APPEAL PROCEDURES**

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)  
(RESIDENTIAL CUSTOMERS) - Rescinded November 12, 2013**

[http://w3.lara.state.mi.us/orrsearch/837\\_10803\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/837_10803_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

**PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND**

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS  
(R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS)**

[http://w3.lara.state.mi.us/orrsearch/108\\_03\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_03_AdminCode.pdf)

- R 460.1601 Applicability purpose.
- R 460.1602 Definitions.
- R 460.1603 Discrimination prohibited.
- R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.

(Continued on Sheet No. B-5.10)

Issued June 12, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

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Michigan Public Service  
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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169) (Contd)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/107\\_92\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf)

**PART 11. COMMISSION APPEAL PROCEDURES**

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)  
(RESIDENTIAL CUSTOMERS) - Rescinded November 12, 2013**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_09\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_09_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

**PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND**

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS  
(R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_03\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_03_AdminCode.pdf)

- R 460.1601 Applicability purpose.
- R 460.1602 Definitions.
- R 460.1603 Discrimination prohibited.
- R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.

(Continued on Sheet No. B-5.10)

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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE  
(R 460.101 - R 460.169) (Contd)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/107\\_92\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf)

**PART 11. COMMISSION APPEAL PROCEDURES**

- R 460.158 Informal appeal.
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- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_09\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_09_AdminCode.pdf)

**PART 1. GENERAL PROVISIONS**

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

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- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS  
(R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_03\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_03_AdminCode.pdf)

- R 460.1601 Applicability purpose.
- R 460.1602 Definitions.
- R 460.1603 Discrimination prohibited.
- R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.

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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)**

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

**PART 11. COMMISSION APPEAL PROCEDURES**

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)**

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002601&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110)

**PART 1. GENERAL PROVISIONS**

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

**PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND**

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS)**

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46001601&Dpt=LG&RngHigh](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh)

- R 460.1601 Applicability purpose.
- R 460.1602 Definitions.
- R 460.1603 Discrimination prohibited.
- R 460.1604 Form of proceedings.
- R 460.1605 Additional rules.

(Continued on Sheet No. B-5.10)

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President and Chief Operating Officer,  
Jackson, Michigan

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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)**

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

**PART 11. COMMISSION APPEAL PROCEDURES**

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)**

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002601&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110)

**PART 1. GENERAL PROVISIONS**

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

**PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND**

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

**B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086)**

(Applicable to nonresidential customers and Multifamily Dwelling Service Rate A-1 customers)

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002071&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=)

- R 460.2071 Applicability; purpose.
- R 460.2072 Definitions.
- R 460.2074 Selection of rate
- R 460.2075 Meter reading interval.
- R 460.2076 Cycle billing.
- R 460.2077 Billing information.
- R 460.2078 Discounts and delayed payment charges.
- R 460.2079 Delivery and payment of bills.
- R 460.2080 Special service.
- R 460.2081 Billing errors.
- R 460.2082 Customer complaints; investigation; records.

(Continued on Sheet No. B-6.00)

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J. G. Russell,  
President and Chief Operating Officer,  
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BY  
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**Issued February 12, 2018 by  
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(Continued From Sheet No. B-5.00)

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364\\_2014-037LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364_2014-037LR_AdminCode.pdf)

**PART 2. APPLICATION FOR SERVICE**

**R 460.1606 Application for new service.**

**PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS**

**R 460.1607 Customer Deposits.**

Refer to the Company's approved Rule C10., Customer Deposits.

**PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION**

**R 460.1608 Meter reading interval and estimated bills.**

Refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.

**R 460.1609 Metering inaccuracies; billing adjustments.**

**R 460.1610 Voluntary termination.**

**R 460.1611 Meter or facilities relocation charge.**

**PART 5. BILLING AND PAYMENTS**

**R 460.1612 Cycle billing.**

**R 460.1613 Billing information.**

**R 460.1614 Discounts and late payment charges.**

**R 460.1615 Delivery and payment of bills.**

**R 460.1616 Billing for unregulated service.**

**R 460.1617 Billing errors.**

Refer to the Company's approved Rule C5.2 H., Billing Error and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.

**PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES**

**R 460.1618 Selection of rate, customer information, and service.**

Refer to the Company's approved Rule C4.2, Choice of Rates.

**R 460.1619 Inspection.**

**R 460.1620 Customer access to consumption data.**

**R 460.1621 Servicing utility equipment on customer's premises.**

**R 460.1622 Customer complaints; investigation; records.**

**R 460.1623 Records and reports.**

**PART 7. SHUTOFFS AND RESTORATION**

**R 460.1624 Notice of shutoff.**

**R 460.1625 Denial or shutoff of service to customer.**

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (1) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C11.

**R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.**

(Continued on Sheet No. B-6.00)

Issued December 18, 2017 by  
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**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS**

[http://w3.lara.state.mi.us/orrsearch/108\\_03\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_03_AdminCode.pdf)

**PART 2. APPLICATION FOR SERVICE**

**R 460.1606 Application for new service.**

**PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS**

**R 460.1607 Customer Deposits.**

Refer to the Company's approved Rule C10., Customer Deposits.

**PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION**

**R 460.1608 Meter reading interval and estimated bills.**

Refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.

**R 460.1609 Metering inaccuracies; billing adjustments.**

**R 460.1610 Voluntary termination.**

**R 460.1611 Meter or facilities relocation charge.**

**PART 5. BILLING AND PAYMENTS**

**R 460.1612 Cycle billing.**

**R 460.1613 Billing information.**

**R 460.1614 Discounts and late payment charges.**

**R 460.1615 Delivery and payment of bills.**

**R 460.1616 Billing for unregulated service.**

**R 460.1617 Billing errors.**

Refer to the Company's approved Rule C5.2 H., Billing Error and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.

**PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES**

**R 460.1618 Selection of rate, customer information, and service.**

Refer to the Company's approved Rule C4.2, Choice of Rates.

**R 460.1619 Inspection.**

**R 460.1620 Customer access to consumption data.**

**R 460.1621 Servicing utility equipment on customer's premises.**

**R 460.1622 Customer complaints; investigation; records.**

**R 460.1623 Records and reports.**

**PART 7. SHUTOFFS AND RESTORATION**

**R 460.1624 Notice of shutoff.**

**R 460.1625 Denial or shutoff of service to customer.**

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (1) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C11.

**R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.**

(Continued on Sheet No. B-6.00)

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(Continued From Sheet No. B-5.00)

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_03\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_03_AdminCode.pdf)

**PART 2. APPLICATION FOR SERVICE**

**R 460.1606 Application for new service.**

**PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS**

**R 460.1607 Customer Deposits.**

Refer to the Company's approved Rule C10., Customer Deposits.

**PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION**

**R 460.1608 Meter reading interval and estimated bills.**

Refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.

**R 460.1609 Metering inaccuracies; billing adjustments.**

**R 460.1610 Voluntary termination.**

**R 460.1611 Meter or facilities relocation charge.**

**PART 5. BILLING AND PAYMENTS**

**R 460.1612 Cycle billing.**

**R 460.1613 Billing information.**

**R 460.1614 Discounts and late payment charges.**

**R 460.1615 Delivery and payment of bills.**

**R 460.1616 Billing for unregulated service.**

**R 460.1617 Billing errors.**

Refer to the Company's approved Rule C5.2 H., Billing Error and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.

**PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES**

**R 460.1618 Selection of rate, customer information, and service.**

Refer to the Company's approved Rule C4.2, Choice of Rates.

**R 460.1619 Inspection.**

**R 460.1620 Customer access to consumption data.**

**R 460.1621 Servicing utility equipment on customer's premises.**

**R 460.1622 Customer complaints; investigation; records.**

**R 460.1623 Records and reports.**

**PART 7. SHUTOFFS AND RESTORATION**

**R 460.1624 Notice of shutoff.**

**R 460.1625 Denial or shutoff of service to customer.**

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (1) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C11.

**R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.**

(Continued on Sheet No. B-6.00)

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**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46001601&Dpt=LG&RngHigh](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh)

**PART 2. APPLICATION FOR SERVICE**

**R 460.1606** Application for new service.

**PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS**

**R 460.1607** Customer Deposits.

Refer to the Company's approved Rule C10., Customer Deposits.

**PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION**

**R 460.1608** Meter reading interval and estimated bills.

Refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.

**R 460.1609** Metering inaccuracies; billing adjustments.

**R 460.1610** Voluntary termination.

**R 460.1611** Meter or facilities relocation charge.

**PART 5. BILLING AND PAYMENTS**

**R 460.1612** Cycle billing.

**R 460.1613** Billing information.

**R 460.1614** Discounts and late payment charges.

**R 460.1615** Delivery and payment of bills.

**R 460.1616** Billing for unregulated service.

**R 460.1617** Billing errors.

Refer to the Company's approved Rule C5.2 H., Billing Error and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.

**PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES**

**R 460.1618** Selection of rate, customer information, and service.

Refer to the Company's approved Rule C4.2, Choice of Rates.

**R 460.1619** Inspection.

**R 460.1620** Customer access to consumption data.

**R 460.1621** Servicing utility equipment on customer's premises.

**R 460.1622** Customer complaints; investigation; records.

**R 460.1623** Records and reports.

**PART 7. SHUTOFFS AND RESTORATION**

**R 460.1624** Notice of shutoff.

**R 460.1625** Denial or shutoff of service to customer.

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (1) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C11.

**R 460.1626** Manner of shutoff for service provided with remote shutoff and restoration capability.

(Continued on Sheet No. B-6.00)

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President and Chief Operating Officer,  
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(Continued From Sheet No. B-5.00)

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS  
(R 460.1601 - 460.1640)**

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\_Num=46001601&Dpt=LG&RngHigh

**PART 2. APPLICATION FOR SERVICE**

**R 460.1606 Application for new service.**

**PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS**

**R 460.1607 Customer deposits.**

Refer to the Company's approved Rule C9., Customer Deposits.

**PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION**

**R 460.1608 Meter reading interval and estimated bills.**

Refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.

**R 460.1609 Metering inaccuracies; billing adjustments.**

**R 460.1610 Voluntary termination.**

**R 460.1611 Meter or facilities relocation charge.**

**PART 5. BILLING AND PAYMENTS**

**R 460.1612 Cycle billing.**

**R 460.1613 Billing information.**

**R 460.1614 Discounts and late payment charges.**

**R 460.1615 Delivery and payment of bills.**

**R 460.1616 Billing for unregulated service.**

**R 460.1617 Billing errors.**

Refer to the Company's approved Rule C5.2 H., Billing Error and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.

**PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES**

**R 460.1618 Selection of rate, customer information, and service.**

Refer to the Company's approved Rule C4.2, Choice of Rates.

**R 460.1619 Inspection**

**R 460.1620 Customer access to consumption data.**

**R 460.1621 Servicing utility equipment on customer's premises.**

**R 460.1622 Customer complaints; investigation; records.**

**R 460.1623 Records and reports.**

**PART 7. SHUTOFFS AND RESTORATION**

**R 460.1624 Notice of shutoff.**

**R 460.1625 Denial or shutoff of service to customers.**

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (1) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C10

**R 460.1626 Manner of shutoff for service provided with remote shutoff and restoration capability.**

(Continued on Sheet No. B-6.00)

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J. G. Russell,  
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(Continued From Sheet No. B-5.10)

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (Contd)**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364\\_2014-037LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364_2014-037LR_AdminCode.pdf)

**PART 8. DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS**

- R 460.1628 Disputed claim.
- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
- R 460.1631 Informal hearing and hearing officers.
- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- R 460.1634 Informal appeal procedures.
- R 460.1635 Interim determination.
- R 460.1636 Appeal review.
- R 460.1637 Shutoff pending decision.
- R 460.1638 Informal appeal decision.
- R 460.1639 Failure to comply with informal appeal decision.
- R 460.1640 Scope of rules.

**ADDITIONAL ADMINISTRATIVE RULES**

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

**B5. RULES OF PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701**  
[http://w3.lara.state.mi.us/GSA\\_Indexed/ORR/108\\_15\\_AdminCode.pdf](http://w3.lara.state.mi.us/GSA_Indexed/ORR/108_15_AdminCode.pdf)

**B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/832\\_10798\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/832_10798_AdminCode.pdf)

**B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414 – Rescinded  
April 20, 2017**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/835\\_10801\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/835_10801_AdminCode.pdf)

**B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1679\\_2017-003LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1679_2017-003LR_AdminCode.pdf)

**B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1667\\_2016-057LR\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1667_2016-057LR_AdminCode.pdf)

**B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/828\\_10794\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/828_10794_AdminCode.pdf)

**B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021,  
R 460.9039**  
[http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/841\\_10807\\_AdminCode.pdf](http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/841_10807_AdminCode.pdf)

**B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES**  
[http://www.michigan.gov/documents/mpsc/U-10039\\_01-17-1992\\_594855\\_7.PDF](http://www.michigan.gov/documents/mpsc/U-10039_01-17-1992_594855_7.PDF)

Issued December 18, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

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(Continued From Sheet No. B-5.10)

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (Contd)**  
[http://w3.lara.state.mi.us/orrsearch/108\\_03\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_03_AdminCode.pdf)

**PART 8. DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS**

- R 460.1628 Disputed claim.
- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
- R 460.1631 Informal hearing and hearing officers.
- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- R 460.1634 Informal appeal procedures.
- R 460.1635 Interim determination.
- R 460.1636 Appeal review.
- R 460.1637 Shutoff pending decision.
- R 460.1638 Informal appeal decision.
- R 460.1639 Failure to comply with informal appeal decision.
- R 460.1640 Scope of rules.

**ADDITIONAL ADMINISTRATIVE RULES**

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

**B5. RULES OF PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701**  
[http://w3.lara.state.mi.us/orrsearch/934\\_2009-046LR\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/934_2009-046LR_AdminCode.pdf)

**B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031**  
[http://w3.lara.state.mi.us/orrsearch/108\\_04\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_04_AdminCode.pdf)

**B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414 – Rescinded**  
*April 20, 2017*  
[http://w3.lara.state.mi.us/orr/Files/AdminCode/835\\_10801\\_AdminCode.pdf](http://w3.lara.state.mi.us/orr/Files/AdminCode/835_10801_AdminCode.pdf)

**B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582**  
[http://w3.lara.state.mi.us/orrsearch/108\\_08\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_08_AdminCode.pdf)

**B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606**  
[http://w3.lara.state.mi.us/orrsearch/108\\_17\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_17_AdminCode.pdf)

**B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875**  
[http://w3.lara.state.mi.us/orrsearch/108\\_00\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_00_AdminCode.pdf)

**B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039**  
[http://w3.lara.state.mi.us/orrsearch/108\\_13\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_13_AdminCode.pdf)

**B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES**  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039\\_01-17-1992.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF)

Issued May 16, 2017 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

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in Case No. U-18325

(Continued From Sheet No. B-5.10)

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (Contd)**  
[http://w3.lara.state.mi.us/orrsearch/108\\_03\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_03_AdminCode.pdf)

**PART 8. DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS**

- R 460.1628 Disputed claim.
- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
- R 460.1631 Informal hearing and hearing officers.
- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- R 460.1634 Informal appeal procedures.
- R 460.1635 Interim determination.
- R 460.1636 Appeal review.
- R 460.1637 Shutoff pending decision.
- R 460.1638 Informal appeal decision.
- R 460.1639 Failure to comply with informal appeal decision.
- R 460.1640 Scope of rules.

**ADDITIONAL ADMINISTRATIVE RULES**

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below .

**B5. RULES OF PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701**  
[http://w3.lara.state.mi.us/orrsearch/934\\_2009-046LR\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/934_2009-046LR_AdminCode.pdf)

**B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031**  
[http://w3.lara.state.mi.us/orrsearch/108\\_04\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_04_AdminCode.pdf)

**B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414**  
[http://w3.lara.state.mi.us/orrsearch/108\\_07\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_07_AdminCode.pdf)

**B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582**  
[http://w3.lara.state.mi.us/orrsearch/108\\_08\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_08_AdminCode.pdf)

**B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606**  
[http://w3.lara.state.mi.us/orrsearch/108\\_17\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_17_AdminCode.pdf)

**B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875**  
[http://w3.lara.state.mi.us/orrsearch/108\\_00\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_00_AdminCode.pdf)

**B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039**  
[http://w3.lara.state.mi.us/orrsearch/108\\_13\\_AdminCode.pdf](http://w3.lara.state.mi.us/orrsearch/108_13_AdminCode.pdf)

**B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES**  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039\\_01-17-1992.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF)

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(Continued From Sheet No. B-5.10)

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (Contd)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_03\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_03_AdminCode.pdf)

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- R 460.1629 Settlement agreement.
- R 460.1630 Default of settlement agreement.
- R 460.1631 Informal hearing and hearing officers.
- R 460.1632 Notice of hearing.
- R 460.1633 Hearing procedures.
- R 460.1634 Informal appeal procedures.
- R 460.1635 Interim determination.
- R 460.1636 Appeal review.
- R 460.1637 Shutoff pending decision.
- R 460.1638 Informal appeal decision.
- R 460.1639 Failure to comply with informal appeal decision.
- R 460.1640 Scope of rules.

**ADDITIONAL ADMINISTRATIVE RULES**

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below .

- B5. RULES OF PRACTICE AND PROCEDURE R 460.17101 - R 460.17701**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/934\\_2009-046LR\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/934_2009-046LR_AdminCode.pdf)
- B6. FILING PROCEDURES FOR ELECTRIC, WASTE WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_04\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_04_AdminCode.pdf)
- B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_07\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_07_AdminCode.pdf)
- B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/836\\_10802\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/836_10802_AdminCode.pdf)
- B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_17\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_17_AdminCode.pdf)
- B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_00\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_00_AdminCode.pdf)
- B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_13\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_13_AdminCode.pdf)
- B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES**  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039\\_01-17-1992.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF)

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(Continued From Sheet No. B-5.10)

- B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS (Contd)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46001601&Dpt=LG&RngHigh](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh)

**PART 8. DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS**

- R 460.1628 Disputed claim.*  
*R 460.1629 Settlement agreement.*  
*R 460.1630 Default of settlement agreement.*  
*R 460.1631 Informal hearing and hearing officers.*  
*R 460.1632 Notice of hearing.*  
*R 460.1633 Hearing procedures.*  
*R 460.1634 Informal appeal procedures.*  
*R 460.1635 Interim determination.*  
*R 460.1636 Appeal review.*  
*R 460.1637 Shutoff pending decision.*  
*R 460.1638 Informal appeal decision.*  
*R 460.1639 Failure to comply with informal appeal decision.*  
*R 460.1640 Scope of rules.*

**ADDITIONAL ADMINISTRATIVE RULES**

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below .

- B5. PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46017101&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=)
- B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002011&Dpt=CI&RngHigh =](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=)
- B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002401&Dpt=CI&RngHigh =](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=)
- B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002501&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110)
- B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46020101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46020101&Dpt=&RngHigh=48702110)
- B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000851&Dpt=CI&RngHigh =](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000851&Dpt=CI&RngHigh=)
- B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46009021&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009021&Dpt=CI&RngHigh=)
- B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES**  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039\\_01-17-1992.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF)

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**B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086) (Contd)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002071&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=)

**R 460.2083 Customer deposits.**

Refer to the Company's approved Rule C9, Customer Deposits

**R 460.2084 Discontinuation, termination or denial of service.**

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (1) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C10 Shutoff of Service.

**R 460.2085 Settlement agreement.**

**R 460.2086 Default of settlement agreement.**

**ADDITIONAL ADMINISTRATIVE RULES**

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below .

**B5. PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46017101&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=)

**B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002011&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=)

**B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002401&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=)

**B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002501&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110)

**B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46020101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46020101&Dpt=&RngHigh=48702110)

**B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000851&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000851&Dpt=CI&RngHigh=)

**B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46009021&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009021&Dpt=CI&RngHigh=)

**B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES**  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039\\_01-17-1992.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF)

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**SECTION C - PART I  
COMPANY RULES AND REGULATIONS  
(FOR ALL CUSTOMERS)**

**INTENT OF SECTION C - PART I**

These General Rules and Regulations for all customers are not to supersede but are in addition to Rule B 1, Technical Standards for Gas Service, Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, *Billing Practices Applicable to Non-Residential Electric and Gas Customers.*

**C1. CHARACTERISTICS OF SERVICE**

**C1.1 Character of Service**

The Company shall endeavor, but does not guarantee, to furnish a continuous supply of gas and to maintain pressure in its lines within reasonable limits.

The Company shall not be liable for interruptions in the service, variations in the pressure, or variations in the service characteristics, or for any loss or damage of any kind or character occasioned thereby, due to causes or conditions beyond the Company's reasonable control, and such causes or conditions shall be deemed to specifically include, but not be limited to the following: acts or omissions of customers or third parties; operation of safety devices except when such operation is caused by the negligence of the Company; absence of an alternate supply of service; failure, malfunction, breakage, necessary repairs or inspection of machinery, facilities or equipment when the Company has carried on a program of maintenance consistent with the general standards prevailing in the industry; act of God; war; action of the elements; storm or flood; fire; riot; labor dispute or disturbances; or the exercise of authority or regulation by governmental or military authorities.

Regardless of contracts in force, the Company shall have the right (a) to institute and maintain curtailments of gas service in accordance with the provisions of Rule C3, Curtailment of Gas Service, of this Gas Rate Book, and (b) in the event of an emergency causing a short-term shortage of gas supply, to grant preference to that service, which in the Company's judgment, is most essential to the public health, safety and welfare.

Before purchasing equipment or installing piping, the customer shall secure from the Company information regarding whether new or additional gas loads are being accepted and the characteristics of the service available.

No ownership rights in facilities provided by the Company shall pass to any person as a result of any deposit or contribution made under these rules. Deposits or contributions made by customers shall not be refundable unless expressly provided in these rules.

The Company will make a leakage test prior to the establishment of gas service. The Company shall not be liable for the installation, maintenance or use of fuel lines, piping or appliances owned by the consumer or installed beyond the Company's meter nor shall the Company be liable for any continuing duty of inspection of such equipment or facilities.

**C1.2 Hours of Service**

Gas shall be supplied 24 hours per day except as provided elsewhere in the Company's Gas Rate Book.

(Continued on Sheet No. C-2.00)

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**SECTION C - PART I  
COMPANY RULES AND REGULATIONS  
(FOR ALL CUSTOMERS)**

**INTENT OF SECTION C - PART I**

These General Rules and Regulations for all customers are not to supersede but are in addition to Rule B 1, Technical Standards for Gas Service, Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Commercial and Industrial Billing Practices.

**C1. CHARACTERISTICS OF SERVICE**

**C1.1 Character of Service**

The Company shall endeavor, but does not guarantee, to furnish a continuous supply of gas and to maintain pressure in its lines within reasonable limits.

The Company shall not be liable for interruptions in the service, variations in the pressure, or variations in the service characteristics, or for any loss or damage of any kind or character occasioned thereby, due to causes or conditions beyond the Company's reasonable control, and such causes or conditions shall be deemed to specifically include, but not be limited to the following: acts or omissions of customers or third parties; operation of safety devices except when such operation is caused by the negligence of the Company; absence of an alternate supply of service; failure, malfunction, breakage, necessary repairs or inspection of machinery, facilities or equipment when the Company has carried on a program of maintenance consistent with the general standards prevailing in the industry; act of God; war; action of the elements; storm or flood; fire; riot; labor dispute or disturbances; or the exercise of authority or regulation by governmental or military authorities.

Regardless of contracts in force, the Company shall have the right (a) to institute and maintain curtailments of gas service in accordance with the provisions of Rule C3, Curtailment of Gas Service, of this Gas Rate Book, and (b) in the event of an emergency causing a short-term shortage of gas supply, to grant preference to that service, which in the Company's judgment, is most essential to the public health, safety and welfare.

Before purchasing equipment or installing piping, the customer shall secure from the Company information regarding whether new or additional gas loads are being accepted and the characteristics of the service available.

No ownership rights in facilities provided by the Company shall pass to any person as a result of any deposit or contribution made under these rules. Deposits or contributions made by customers shall not be refundable unless expressly provided in these rules.

The Company will make a leakage test prior to the establishment of gas service. The Company shall not be liable for the installation, maintenance or use of fuel lines, piping or appliances owned by the consumer or installed beyond the Company's meter nor shall the Company be liable for any continuing duty of inspection of such equipment or facilities.

**C1.2 Hours of Service**

Gas shall be supplied 24 hours per day except as provided elsewhere in the Company's Gas Rate Book.

(Continued on Sheet No. C-2.00)

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(Continued From Sheet No. C-2.00)

**C1. CHARACTERISTICS OF SERVICE (Contd)**

**C1.3 Use of Service (Contd)**

- K. For failure of the customer to post a cash security deposit or other form of guarantee, when required in accordance with the Rules and Regulations.
- L. For failure of the customer to pay a delinquent account not in dispute.
- M. For failure of the nonresidential customer to pay any delinquent nonresidential account incurred by the customer under a different account name, by the customer's predecessor in interest or by any other entity, the debt of which, the customer is legally obligated to assume.
- N. For failure of the customer to comply with the terms and conditions of a settlement agreement, interim determination or complaint determination between the customer and the Company.
- O. For violation of, or noncompliance with, the Company's Gas Rate Book.

**C1.4 Unusual Facility Requirements**

The Company reserves the right to make special contractual arrangements as to the provision of necessary service facilities, duration of contract, minimum bills, or other service conditions with respect to customers with large or unusual requirements for gas, or with respect to customers whose establishments are remote from the Company's existing suitable facilities, or with respect to customers whose requirements otherwise necessitate unusual investments by the Company or with respect to customers whose service requirements may be of a short term, temporary or transient nature.

**C1.5 Invalidity of Oral Agreements or Representations**

No employee or agent of the Company is authorized to modify or supplement the Rules and Regulations and Rate Schedules of this Gas Rate Book or any contract by oral agreement or representation, and no such oral agreement or representation shall be binding upon the Company.

**C1.6 Transfers of Gas**

Customers shall be allowed to transfer their gas requirements from one location to another under the following conditions:

- A. Customers owning a building may transfer gas requirements for gas equipment in that building to a new location provided that such gas requirements are not used at the old location.
- B. Customers not owning a building may transfer gas requirements attributable to the gas equipment they own; provided, however, that gas requirements associated with heating and maintaining a building in habitable condition cannot be transferred without the specific written consent of the building owner.

(Continued on Sheet No. C-4.00)

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**C1. CHARACTERISTICS OF SERVICE (Contd)**

**C1.6 Transfers of Gas (Contd)**

- C. Where partial transfer of gas requirements for gas equipment in a building is requested, sufficient equipment must be removed from service or converted to another source of fuel in that building to equal the gas requirements of the transferred equipment.
- D. Gas requirements for gas equipment cannot be transferred from one class of service to another, except residences converted to commercial use may continue to utilize gas requirements of existing equipment.
- E. Service to transferred equipment must be initiated within 12 months after shutoff of service at the original location. All costs (except the costs of a standard meter and standard regulator) associated with transfers must be borne by the customer requesting the transfer.
- F. Once gas requirements are transferred to a new location, resumption of service at the old location is subject to the rules (including gas allocation) governing service to new customers.
- G. Customers restricted by a gas service contract to an annual capacity reservation and who operate at two or more locations may transfer, in total or in part, gas volumes from one such restricted account to another.

**C2. CONTROLLED SERVICE**

A. Scope

This rule provides the Company with the authorization to control the attachment of load, consistent with changes in gas supply as they occur.

This rule shall apply to additional equipment installed by an existing customer following the declaration of a controlled service condition but not to the additional use of gas in equipment installed previous to the declaration of a Controlled Service Condition.

B. Notice of Controlled Service Condition

The Company shall provide not less than 90 days' advance written notice of a Controlled Service condition to all firm customers, except where actions by foreign, federal, state or local government, regulatory agencies or force majeure preclude the giving of such notice.

C. Application for Service

Upon the declaration of a Controlled Service condition, all those within the affected priorities requesting gas sales service shall make written application for such service on a form provided by the Company.

D. Approval of Application for Service

- (1) As the Company is able to contract for gas supplies at reasonable and prudent prices, terms and conditions, applications for service shall be approved subject to the following:
  - (a) Approval shall be on a first-requested, first-served basis within each Controlled Service Priority.

(Continued on Sheet No. C-5.00)

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
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(Continued From Sheet No. C-4.00)

**C2. CONTROLLED SERVICE (Contd)**

**D. Approval of Application for Service (Contd)**

- (b) The Company shall open the highest Priority first. If all the applicants within that Priority are granted service, and sufficient supply is available, the next highest Priority shall be opened. When the Company opens a Priority previously closed, the Company shall supply written notice to those within that Priority that have applications on file indicating the Priority is open and that the requested supplies of gas are available.
  - (c) If the available supply is committed before granting all applicants service, then those applicants who do not receive service shall have their application kept on file and their standing reserved within their Priority, but shall not receive preference over a later applicant who qualifies for a higher Priority, when gas becomes available and Priorities are again opened.
  - (d) An applicant whose Priority is open at the time of application may be granted immediate approval through written notification by the Company, provided such applicant demonstrates to the satisfaction of the Company that the construction and installation of the necessary equipment will proceed in a timely manner.
  - (e) An applicant whose Priority is closed at the time of application, shall have that application for service kept on file by Priority and by the date the application was received.
- (2) The Company may not grant service to new customers or permit additional load by existing customers, if:
- (a) The Company is curtailing any customers in the affected service area under the Capacity Deficiency provisions of Rule C3, Curtailment of Gas Service.
  - (b) The Company is curtailing any customers under the Gas Supply Deficiency provisions of Rule C3, Curtailment of Gas Service, except that the Company may attach Priority One customers provided no customers in Curtailment Priority Two are being curtailed and except that the Company may attach transportation load without System Supply Entitlement Charge (SSEC) backup.
- (3) The Company reserves the right to attach new interruptible loads, to provide Transportation rate customers with "Authorized Gas" under the "Authorized Gas Usage Charge" provision of the rate or to supply gas under the "Restricted Sales" provision of this rule.
- (4) The written notification by the Company granting approval of the application shall specify the date by which gas service must commence.

**E. Forfeiture**

- (1) A customer shall install the necessary equipment and commence gas service by the date specified in the Company's notification of approval, otherwise the customer's reservation of gas supply is forfeited.
- (2) When the Company grants approval in those cases where the Application for Gas Service was not initially granted, the customer shall notify the Company in writing within 30 days (from the date of the Company's written notification of approval) of the customer's intention to accept service. If the customer does not respond within 30 days, the customer's original application is void.

(Continued on Sheet No. C-6.00)

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**C2. CONTROLLED SERVICE (Contd)**

E. Forfeiture (Contd)

- (3) If any time after commencing firm gas service, a customer switches to transportation service, that customer forfeits firm sales customer status on all volumes except those volumes protected by payment of the SSEC. After five years from the date of such forfeit, a customer may apply for firm sales rate status.

F. Restricted Sales

As a result of warmer-than-normal weather, or other factors, the Company may have gas in excess of its immediate load. The Company may sell such excess gas subject to:

- (1) The provision of a net economic benefit to the Company's customers as a result of the sale of such gas.
- (2) Demonstration by the Company that the sale of such gas caused no detriment to its customers.
- (3) The Gas Supply Deficiency Curtailment Priority Eight of Rule C 3, Curtailment of Gas Service, for all special contract sales of such gas.
- (4) Commission approval of such sales on a special contract basis, limited as to time and volume.

G. Priorities

- (1) Service shall be controlled under this rule in accordance with the following Priorities. Priority One constitutes the highest Priority which will be the last Priority controlled.

**PRIORITY ONE**

The purchase of natural gas by any residential customer for any purpose except space heating or air conditioning. The use of gas by any commercial customer to provide a service such as would normally be provided by non-space heating or air conditioning residential use of gas.

**PRIORITY TWO**

The purchase of natural gas by any residential customer for space heating or air conditioning and the use of natural gas for services essential for public health and safety as defined in Rule C 3, Curtailment of Gas Service.

**PRIORITY THREE**

The purchase of natural gas by any *Non-Residential* customer for space heating or air conditioning or any use of gas by a commercial customer not included in Priority One.

**PRIORITY FOUR**

The purchase of natural gas by any industrial customer for industrial processing or in gas-fired afterburners to limit or abate obnoxious odors or air pollution.

(Continued on Sheet No. C-7.00)

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(Continued From Sheet No. C-5.00)

**C2. CONTROLLED SERVICE (Contd)**

E. Forfeiture (Contd)

- (3) If any time after commencing firm gas service, a customer switches to transportation service, that customer forfeits firm sales customer status on all volumes except those volumes protected by payment of the SSEC. After five years from the date of such forfeit, a customer may apply for firm sales rate status.

F. Restricted Sales

As a result of warmer-than-normal weather, or other factors, the Company may have gas in excess of its immediate load. The Company may sell such excess gas subject to:

- (1) The provision of a net economic benefit to the Company's customers as a result of the sale of such gas.  
(2) Demonstration by the Company that the sale of such gas caused no detriment to its customers.  
(3) The Gas Supply Deficiency Curtailment Priority Eight of Rule C3, Curtailment of Gas Service, for all special contract sales of such gas.  
(4) Commission approval of such sales on a special contract basis, limited as to time and volume.

G. Priorities

- (1) Service shall be controlled under this rule in accordance with the following Priorities. Priority One constitutes the highest Priority which will be the last Priority controlled.

**PRIORITY ONE**

The purchase of natural gas by any residential customer for any purpose except space heating or air conditioning. The use of gas by any commercial customer to provide a service such as would normally be provided by non-space heating or air conditioning residential use of gas.

**PRIORITY TWO**

The purchase of natural gas by any residential customer for space heating or air conditioning and the use of natural gas for services essential for public health and safety as defined in Rule C3, Curtailment of Gas Service.

**PRIORITY THREE**

The purchase of natural gas by any nonresidential customer for space heating or air conditioning or any use of gas by a commercial customer not included in Priority One.

**PRIORITY FOUR**

The purchase of natural gas by any industrial customer for industrial processing or in gas-fired afterburners to limit or abate obnoxious odors or air pollution.

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Issued November 27, 2007 by  
**J. G. Russell,**  
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(Continued From Sheet No. C-18.00)

**C4. APPLICATION OF RATES**

**C4.1 Classes of Service**

The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in the Company's Gas Rate Book.

Service to different delivery points and/or different classes of service on the same premises shall be separately metered and separately billed. In no case shall service be shared with another premises or transmitted off the premises to which it is delivered.

**C4.2 Choice of Rates**

In some cases the customer is eligible to take service under a choice of rates. Upon request, the Company shall advise the customer in the selection of the rate which will give the customer the lowest cost of service, based on the information available, but the responsibility for the selection of the rate lies with the customer.

After the customer has selected the rate under which the customer elects to take service, the customer shall not be permitted to change from that rate to another rate until at least 12 months have elapsed. The customer shall not be permitted to evade this rule by temporarily terminating service. However, the Company may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The effective date of a rate change under this rule shall be the beginning read date of the next bill issued, *providing the Company was notified 30 days prior to the effective date.* The intent of this rule is to prohibit frequent shifts from rate to rate.

No refund shall be made of the difference in charges under different rates applicable to the same class of service.

**C4.3 Application of Residential Usage and Non-Residential Usage**

**A. Residential Usage and Rate Application**

For purposes of rate application "residential usage" shall be usage metered and consumed within an individual household, and reasonably appurtenant and related to and normally associated with such a household, for such applications as space conditioning, cooking, water heating, refrigeration, clothes drying, incineration, lighting and other similar household applications.

The term "household" includes single-family homes, farm homes, seasonal dwellings, duplexes, and individual living units within mobile home parks, condominiums, apartments and cooperatives; provided, however, to qualify for residential usage a household must have the normal household facilities such as bathroom, individual cooking and kitchen sink facilities, *and have received an occupancy permit or similar instrument, if issued, by the local governing authority.*

The term "principal residence customer" is a customer who takes service at a permanent, year-round dwelling which is his/her Principal Residence throughout the year. The residence address would normally be the customer's voting address and the address used on the customer's driver's licence.

(Continued on Sheet No. C-20.00)

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J. G. Russell,  
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**C4. APPLICATION OF RATES**

**C4.1 Classes of Service**

The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in the Company's Gas Rate Book.

Service to different delivery points and/or different classes of service on the same premises shall be separately metered and separately billed. In no case shall service be shared with another premises or transmitted off the premises to which it is delivered.

**C4.2 Choice of Rates**

In some cases the customer is eligible to take service under a choice of rates. Upon request, the Company shall advise the customer in the selection of the rate which will give the customer the lowest cost of service, based on the information available, but the responsibility for the selection of the rate lies with the customer.

After the customer has selected the rate under which the customer elects to take service, the customer shall not be permitted to change from that rate to another rate until at least 12 months have elapsed. The customer shall not be permitted to evade this rule by temporarily terminating service. However, the Company may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The effective date of a rate change under this rule shall be the beginning read date of the next bill issued. The intent of this rule is to prohibit frequent shifts from rate to rate.

No refund shall be made of the difference in charges under different rates applicable to the same class of service.

**C4.3 Application of Residential Usage and Non-Residential Usage**

**A. Residential Usage and Rate Application**

For purposes of rate application "residential usage" shall be usage metered and consumed within an individual household, and reasonably appurtenant and related to and normally associated with such a household, for such applications as space conditioning, cooking, water heating, refrigeration, clothes drying, incineration, lighting and other similar household applications.

The term "household" includes single-family homes, farm homes, seasonal dwellings, duplexes, and individual living units within mobile home parks, condominiums, apartments and cooperatives; provided, however, to qualify for residential usage a household must have the normal household facilities such as bathroom, individual cooking and kitchen sink facilities.

*The term "principal residence customer" is a customer who takes service at a permanent, year-round dwelling which is his/her Principal Residence throughout the year. The residence address would normally be the customer's voting address and the address used on the customer's driver's licence.*

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**C4. APPLICATION OF RATES**

**C4.1 Classes of Service**

The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in the Company's Gas Rate Book.

Service to different delivery points and/or different classes of service on the same premises shall be separately metered and separately billed. In no case shall service be shared with another premises or transmitted off the premises to which it is delivered.

**C4.2 Choice of Rates**

In some cases the customer is eligible to take service under a choice of rates. Upon request, the Company shall advise the customer in the selection of the rate which will give the customer the lowest cost of service, based on the information available, but the responsibility for the selection of the rate lies with the customer.

After the customer has selected the rate under which the customer elects to take service, the customer shall not be permitted to change from that rate to another rate until at least 12 months have elapsed. The customer shall not be permitted to evade this rule by temporarily terminating service. However, the Company may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The effective date of a rate change under this rule shall be the beginning read date of the next bill issued. The intent of this rule is to prohibit frequent shifts from rate to rate.

No refund shall be made of the difference in charges under different rates applicable to the same class of service.

**C4.3 Application of Residential Usage and Non-Residential Usage**

**A. Residential Usage and Rate Application**

For purposes of rate application "residential usage" shall be usage metered and consumed within an individual household, and reasonably appurtenant and related to and normally associated with such a household, for such applications as space conditioning, cooking, water heating, refrigeration, clothes drying, incineration, lighting and other similar household applications.

The term "household" includes single-family homes, farm homes, seasonal dwellings, duplexes, and individual living units within mobile home parks, condominiums, apartments and cooperatives; provided, however, to qualify for residential usage a household must have the normal household facilities such as bathroom, individual cooking and kitchen sink facilities.

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President and Chief Operating Officer,  
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**C4. APPLICATION OF RATES**

**C4.1 Classes of Service**

The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in the Company's Gas Rate Book.

Service to different delivery points and/or different classes of service on the same premises shall be separately metered and separately billed. In no case shall service be shared with another premises or transmitted off the premises to which it is delivered.

**C4.2 Choice of Rates**

In some cases the customer is eligible to take service under a choice of rates. Upon request, the Company shall advise the customer in the selection of the rate which will give the customer the lowest cost of service, based on the information available, but the responsibility for the selection of the rate lies with the customer.

After the customer has selected the rate under which the customer elects to take service, the customer shall not be permitted to change from that rate to another rate until at least 12 months have elapsed. The customer shall not be permitted to evade this rule by temporarily terminating service. However, the Company may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The effective date of a rate change under this rule shall be the beginning read date of the next bill issued. The intent of this rule is to prohibit frequent shifts from rate to rate.

No refund shall be made of the difference in charges under different rates applicable to the same class of service.

**C4.3 Application of Residential Usage and Nonresidential Usage**

**A. Residential Usage and Rate Application**

For purposes of rate application "residential usage" shall be usage metered and consumed within an individual household, and reasonably appurtenant and related to and normally associated with such a household, for such applications as space conditioning, cooking, water heating, refrigeration, clothes drying, incineration, lighting and other similar household applications.

The term "household" includes single-family homes, farm homes, seasonal dwellings, duplexes, and individual living units within mobile home parks, condominiums, apartments and cooperatives; provided, however, to qualify for residential usage a household must have the normal household facilities such as bathroom, individual cooking and kitchen sink facilities.

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**C4. APPLICATION OF RATES (Contd)**

**C4.3 Application of Residential Usage and Nonresidential Usage (Contd)**

(1) Private Family Dwellings:

Private family dwellings where individual household usage is separately metered and consumed shall be billed on Residential Service Rate A. A private family dwelling shall include:

- (a) a single-family home
- (b) a farm home
- (c) a seasonal dwelling
- (d) a duplex
- (e) a separately metered mobile home
- (f) a separately metered household within a condominium
- (g) a separately metered household within an apartment complex
- (h) a separately metered household within a cooperative complex
- (i) a separately metered generator to serve a residential household

(2) Homes or Dormitories for Groups Other Than Private Family Dwellings:

Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for up to six persons where residential usage is metered and consumed shall be classified as residential and billed on Residential Service Rate A. The landlord and the landlord's immediate family are not included in the six-person limitation.

(3) Multifamily Dwellings Served Through a Single Meter:

A multifamily dwelling shall be considered any duplex, apartment building, mobile home park, condominium, cooperative or other grouping of households. A multifamily dwelling served through a single meter where residential usage is metered and consumed shall be billed as follows:

- (a) Multifamily dwellings containing two households shall be billed on Residential Service Rate A.
- (b) Multifamily dwellings containing more than two households shall be billed on Multifamily Dwelling Service Rate A-1.

**B. Nonresidential Usage and Rate Application**

For purposes of rate application, "nonresidential usage" shall be usage metered and consumed that does not qualify for residential usage. Nonresidential usage includes usage associated with the purchase, sale, or supplying (for profit or otherwise) of a commodity or service by a public or private person, entity, organization or institution. Nonresidential usage includes usage associated with penal institutions, corrective institutions, motels, hotels or swimming pool heater usage that is separately metered at a private family dwelling that is taking service under a gas residential service rate.

Nonresidential usage shall be billed on the Company's appropriate General Service Rate.

Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for more than six persons shall be classified as nonresidential and billed on the appropriate General Service Rate. The landlord and the landlord's immediate family are not included in the six-person rule.

(Continued on Sheet No. C-21.00)

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**C4. APPLICATION OF RATES (Contd)**

**C4.3 Application of Residential Usage and *Non-Residential* Usage (Contd)**

C. Combined Residential and *Non-Residential* Usage and Rate Application

When the gas supplied to a customer is used for both residential and *Non-Residential* purposes, the piping may be so arranged that the residential and *Non-Residential* usage is metered separately. Each type of usage shall be billed on the appropriate rate. If the usage is not separately metered, the combined usage shall be billed on the appropriate General Service Rate.

**C4.4 Resale**

No customer shall resell gas service to others. The renting of premises with the cost of gas service included in the rental as an incident of tenancy, the sale of gas to transient tenants or supplying gas under the terms of Rates CC, ST, LT and XLT are not considered to be a resale of such service.

**C4.5 Mobile Home Park - Individually Served**

For purposes of this rule, the definition of a mobile home park is a parcel or tract of land under the control of a person upon which three or more mobile homes are located on a continual, nonrecreational basis and which is offered to the public for that purpose regardless of whether a charge is made therefore, together with any building, structure, enclosure, street, equipment, or facility used or intended for use incident to the occupancy of a mobile home.

Service to separately metered mobile homes shall be billed on Residential Service Rate A.

The mobile home park shall be of a permanent nature with improved streets and with individual water and sewer connections to each lot. Ordinarily, gas service to a mobile home shall be in the name of the occupant. However, service to lots designated for occasional or short-term occupancy shall be in the name of the owner of the park or an authorized representative.

At the request of the owner of the mobile home park or an authorized representative, the Company shall install gas distribution mains in accordance with Rule C8, Customer Attachment Program, for any mobile home park qualifying hereunder.

The owner of the park or an authorized representative shall provide the Company with the necessary easement for construction, operation, maintenance and replacement of the Company's facilities on the park property. The owner of the mobile home park or an authorized representative shall provide, own, install and maintain, in accordance with Company specifications, suitable meter and regulator pedestals of a design subject to approval of the Company. The owner of the park or an authorized representative shall provide, own, install and maintain the facilities from the outlet side of the meter and regulator to each mobile home.

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**C4. APPLICATION OF RATES (Contd)**

**C4.3 Application of Residential Usage and Nonresidential Usage (Contd)**

C. Combined Residential and Nonresidential Usage and Rate Application

When the gas supplied to a customer is used for both residential and nonresidential purposes, the piping may be so arranged that the residential and nonresidential usage is metered separately. Each type of usage shall be billed on the appropriate rate. If the usage is not separately metered, the combined usage shall be billed on the appropriate General Service Rate.

**C4.4 Resale**

No customer shall resell gas service to others. The renting of premises with the cost of gas service included in the rental as an incident of tenancy, the sale of gas to transient tenants or supplying gas under the terms of Rates CC, ST, LT and XLT are not considered to be a resale of such service.

**C4.5 Mobile Home Park - Individually Served**

For purposes of this rule, the definition of a mobile home park is a parcel or tract of land under the control of a person upon which three or more mobile homes are located on a continual, nonrecreational basis and which is offered to the public for that purpose regardless of whether a charge is made therefore, together with any building, structure, enclosure, street, equipment, or facility used or intended for use incident to the occupancy of a mobile home.

Service to separately metered mobile homes shall be billed on Residential Service Rate A.

The mobile home park shall be of a permanent nature with improved streets and with individual water and sewer connections to each lot. Ordinarily, gas service to a mobile home shall be in the name of the occupant. However, service to lots designated for occasional or short-term occupancy shall be in the name of the owner of the park or an authorized representative.

At the request of the owner of the mobile home park or an authorized representative, the Company shall install gas distribution mains in accordance with Rule C8, Customer Attachment Program, for any mobile home park qualifying hereunder.

The owner of the park or an authorized representative shall provide the Company with the necessary easement for construction, operation, maintenance and replacement of the Company's facilities on the park property. The owner of the mobile home park or an authorized representative shall provide, own, install and maintain, in accordance with Company specifications, suitable meter and regulator pedestals of a design subject to approval of the Company. The owner of the park or an authorized representative shall provide, own, install and maintain the facilities from the outlet side of the meter and regulator to each mobile home.

(Continued on Sheet No. C-22.00)

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**C4. APPLICATION OF RATES (Contd)**

**C4.6 Centrally Metered Installation (Contd)**

**D. Customer-Owned Centrally Metered Installation Installed Prior to May 24, 1996**

Where a customer owns the service lines in a centrally metered installation, the customer must inspect, operate and maintain the installation in accordance with applicable code requirements or must enter into a contract with a person who is qualified to inspect, operate and maintain the installation in accordance with applicable code requirements. The Company shall offer the customer a contract which provides for operation and maintenance in accordance with applicable code requirements. Under the terms of the contract, the Company shall be permitted to recover the direct cost for service performed plus an appropriate administrative overhead.

**E. Conversion of a Centrally Metered Installation to Individual Meters**

Where a centrally metered gas customer requests conversion from a single meter serving more than one household to separate meters serving individual households, the customer shall pay a nonrefundable contribution in aid of construction equal to the cost of:

- (1) Installation of meters and regulators, but not the cost of meters and regulators.
- (2) Relocation of any service lines.
- (3) Additional service lines.
- (4) Additional main in accordance with Rule C8, Customer Attachment Program, and all other provisions included within this Rule C4.6.
- (5) Removal of existing facilities.
- (6) Connection Fee required in accordance with Rule C8, Customer Attachment Program.

The customer shall receive credit toward these costs for the salvage value of the facilities removed except meters and regulators. Payment for gas service billed through the individual meters shall be the responsibility of the centrally metered customer who requests the conversion until the occupant of a household requests gas service in his or her own name.

The customer or the customer's agent shall continue to provide, own, install and maintain facilities beyond the outlet of the Company's meter.

**C4.7 Aggregation of Accounts**

*A customer may qualify for aggregation of accounts under Option A or B below. Aggregation is not available to Gas Customer Choice (GCC) customers.*

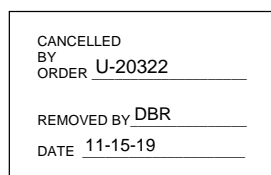
**Option A: Contiguous Facilities**

*When an industrial or commercial customer purchasing gas under General Service Rate Schedule GS or a commercial and/or industrial transportation customer transporting gas under the Transportation Rate Schedule occupies a group of buildings or parts of buildings which are exclusively used by such customer as a unitary enterprise under a common ownership or leasehold, the quantities of gas supplied to such buildings or parts of building under the same Rate Schedule will be added for the purpose of determining the amount of the bill which such customer shall receive for service, provided:*

- A. The buildings or parts of buildings are situated upon the same parcel or contiguous parcels of land and are exclusively occupied and used by the customer as a unitary enterprise at one location and under one management; or*

(Continued on Sheet No. C-23.10)

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(Continued From Sheet No. C-22.00)

**C4. APPLICATION OF RATES (Contd)**

**C4.6 Centrally Metered Installation (Contd)**

**D. Customer-Owned Centrally Metered Installation Installed Prior to May 24, 1996**

Where a customer owns the service lines in a centrally metered installation, the customer must inspect, operate and maintain the installation in accordance with applicable code requirements or must enter into a contract with a person who is qualified to inspect, operate and maintain the installation in accordance with applicable code requirements. The Company shall offer the customer a contract which provides for operation and maintenance in accordance with applicable code requirements. Under the terms of the contract, the Company shall be permitted to recover the direct cost for service performed plus an appropriate administrative overhead.

**E. Conversion of a Centrally Metered Installation to Individual Meters**

Where a centrally metered gas customer requests conversion from a single meter serving more than one household to separate meters serving individual households, the customer shall pay a nonrefundable contribution in aid of construction equal to the cost of:

- (1) Installation of meters and regulators, but not the cost of meters and regulators.
- (2) Relocation of any service lines.
- (3) Additional service lines.
- (4) Additional main in accordance with Rule C8, Customer Attachment Program, and all other provisions included within this Rule C4.6.
- (5) Removal of existing facilities.
- (6) Connection Fee required in accordance with Rule C8, Customer Attachment Program.

The customer shall receive credit toward these costs for the salvage value of the facilities removed except meters and regulators. Payment for gas service billed through the individual meters shall be the responsibility of the centrally metered customer who requests the conversion until the occupant of a household requests gas service in his or her own name.

The customer or the customer's agent shall continue to provide, own, install and maintain facilities beyond the outlet of the Company's meter.

**C5. CUSTOMER RESPONSIBILITIES**

**C5.1 Access to Customer's Premises**

The Company's authorized agents shall have access to the customer's premises at all reasonable hours, to install, inspect, read, repair, relocate or remove its meters; to install, operate, maintain, relocate and remove other Company property, and to inspect and determine the load characteristics of appliances installed on the customer's premises. Neglect or refusal on the part of the customer to provide reasonable access shall be sufficient cause for shutoff of service by the Company, and assurance of access may be required before service is restored.

**C5.2 Bills and Payments**

**A. Billing Frequency**

Bills for gas service shall be rendered on approximately a monthly basis, and shall be due and payable on or before the due date shown on each bill.

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(Continued From Sheet No. C-23.00)

**C4. APPLICATION OF RATES (Contd)**

**C4.7 Aggregation of Accounts (Contd)**

**Option A: Contiguous Facilities (Contd)**

- B. The building or parts of buildings, separated by a public street or alley (but not including a limited-access highway), are situated upon parcels of land which occupy wholly or in part immediately opposite street frontages on the same street or alley and are exclusively occupied and used by the customer as a unitary enterprise at one location and under one management.
- C. The facility designated as the master account shall be subject to and billed under the provisions of its General Service Rate Schedule or Transportation Rate Schedule and will pay the master customer charge and the applicable distribution charge or transportation rate. Facilities designated as contiguous to the master account will pay the contiguous customer charge and the applicable distribution charge or transportation rate in effect for its General Service Rate Schedule or Transportation Rate Schedule.

**Option B: Non-Contiguous Facilities**

A customer receiving gas service at multiple facilities under a common ownership may elect to aggregate the quantities of gas supplied to such facilities if the following conditions are met:

- A. The customer must designate one of the facilities as the master account. The master account must be a transportation account under Rate ST, LT, XLT or *XXLT*.
- B. Only subsidiary accounts will be eligible for aggregation with the master account. To qualify as a subsidiary account a facility must be served under a sales service Rate Schedule (Rate A, A-1, GS). The customer must specify which of the other facilities will be designated as a subsidiary account.
- C. The facility designated as the master account shall be subject to and billed under the provisions of its transportation tariff. Facilities designated as subsidiary accounts shall be subject to all the terms and conditions of the master account tariff, except that the subsidiary accounts will pay the customer charge and distribution charge in effect for their designated sales rates rather than the customer charge and transportation charge in effect for the master account.

**C5. CUSTOMER RESPONSIBILITIES**

**C5.1 Access to Customer's Premises**

The Company's authorized agents shall have access to the customer's premises at all reasonable hours, to install, inspect, read, repair, relocate or remove its meters; to install, operate, maintain, relocate and remove other Company property, and to inspect and determine the load characteristics of appliances installed on the customer's premises. Neglect or refusal on the part of the customer to provide reasonable access shall be sufficient cause for shutoff of service by the Company, and assurance of access may be required before service is restored.

**C5.2 Bills and Payments**

A. Billing Frequency

Bills for gas service shall be rendered on approximately a monthly basis, and shall be due and payable on or before the due date shown on each bill.

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(Continued From Sheet No. C-23.00)

**C4. APPLICATION OF RATES (Contd)**

**C4.7 Aggregation of Accounts (Contd)**

**Option A: Contiguous Facilities (Contd)**

- B. The building or parts of buildings, separated by a public street or alley (but not including a limited-access highway), are situated upon parcels of land which occupy wholly or in part immediately opposite street frontages on the same street or alley and are exclusively occupied and used by the customer as a unitary enterprise at one location and under one management.
- C. *The facility designated as the master account shall be subject to and billed under the provisions of its General Service Rate Schedule or Transportation Rate Schedule and will pay the master customer charge and the applicable distribution charge or transportation rate. Facilities designated as contiguous to the master account will pay the contiguous customer charge and the applicable distribution charge or transportation rate in effect for its General Service Rate Schedule or Transportation Rate Schedule.*

**Option B: Non-Contiguous Facilities**

A customer receiving gas service at multiple facilities under a common ownership may elect to aggregate the quantities of gas supplied to such facilities if the following conditions are met:

- A. The customer must designate one of the facilities as the master account. The master account must be a transportation account under Rate ST, LT, or XLT.
- B. Only subsidiary accounts will be eligible for aggregation with the master account. To qualify as a subsidiary account a facility must be served under a sales service Rate Schedule (Rate A, A-1, GS). The customer must specify which of the other facilities will be designated as a subsidiary account.
- C. The facility designated as the master account shall be subject to and billed under the provisions of its transportation tariff. Facilities designated as subsidiary accounts shall be subject to all the terms and conditions of the master account tariff, except that the subsidiary accounts will pay the customer charge and distribution charge in effect for their designated sales rates rather than the customer charge and transportation charge in effect for the master account.

**C5. CUSTOMER RESPONSIBILITIES**

**C5.1 Access to Customer's Premises**

The Company's authorized agents shall have access to the customer's premises at all reasonable hours, to install, inspect, read, repair, relocate or remove its meters; to install, operate, maintain, relocate and remove other Company property, and to inspect and determine the load characteristics of appliances installed on the customer's premises. Neglect or refusal on the part of the customer to provide reasonable access shall be sufficient cause for shutoff of service by the Company, and assurance of access may be required before service is restored.

**C5.2 Bills and Payments**

A. Billing Frequency

Bills for gas service shall be rendered on approximately a monthly basis, and shall be due and payable on or before the due date shown on each bill.

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**C4. APPLICATION OF RATES (Contd)**

**C4.7 Aggregation of Accounts (Contd)**

**Option A: Contiguous Facilities (Contd)**

B. The building or parts of buildings, separated by a public street or alley (but not including a limited-access highway), are situated upon parcels of land which occupy wholly or in part immediately opposite street frontages on the same street or alley and are exclusively occupied and used by the customer as a unitary enterprise at one location and under one management.

**Option B: Master Account**

A customer receiving gas service at multiple facilities under a common ownership may elect to aggregate the quantities of gas supplied to such facilities if the following conditions are met:

- A. The customer must designate one of the facilities as the master account. The master account must be a transportation account under Rate ST, LT, or XLT.
- B. Only subsidiary accounts will be eligible for aggregation with the master account. To qualify as a subsidiary account a facility must be served under a sales service Rate Schedule (Rate A, A-1, GS). The customer must specify which of the other facilities will be designated as a subsidiary account.
- C. The facility designated as the master account shall be subject to and billed under the provisions of its transportation tariff. Facilities designated as subsidiary accounts shall be subject to all the terms and conditions of the master account tariff, except that the subsidiary accounts will pay the customer charge and distribution charge in effect for their designated sales rates rather than the customer charge and transportation charge in effect for the master account.

**C5. CUSTOMER RESPONSIBILITIES**

**C5.1 Access to Customer's Premises**

The Company's authorized agents shall have access to the customer's premises at all reasonable hours, to install, inspect, read, repair, relocate or remove its meters; to install, operate, maintain, relocate and remove other Company property, and to inspect and determine the load characteristics of appliances installed on the customer's premises. Neglect or refusal on the part of the customer to provide reasonable access shall be sufficient cause for shutoff of service by the Company, and assurance of access may be required before service is restored.

**C5.2 Bills and Payments**

**A. Billing Frequency**

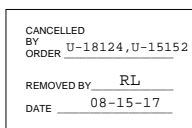
Bills for gas service shall be rendered on approximately a monthly basis, and shall be due and payable on or before the due date shown on each bill.

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**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.2 Bills and Payments (Contd)**

**B. Meter Reads and Estimated Bills**

The Company shall schedule meters to be read on approximately a monthly basis and will attempt to read meters in accordance with such schedule.

When the Company is unable to obtain an actual meter reading, the bill shall be estimated on the basis of past service records, adjusted, as may be appropriate. Where past service records are not available or suitable for use, such billing shall be based upon whatever other service data are available. Each such account shall be adjusted as necessary each time an actual meter reading is obtained.

**C. Customer Meter Reads**

Bills rendered for gas service for periods for which readings were not obtained shall have the same force and effect as those based upon actual meter readings. Any customer may read his/her own meter and provide the readings to the Company on a secure Company website, by telephone or on appropriate forms which shall be provided by the Company.

**D. Responsibility for Payment**

The customer is responsible for the payment of bills until service is ordered shut off or terminated and the Company has had reasonable time to secure a final meter reading.

**E. Due Date**

The Company shall allow each customer a period of not less than 21 calendar days, from the date the bill was transmitted to pay in full.

If a bill remains unpaid and not in dispute five days after its due date, the Company shall then have the right to issue to the customer a notice of intent to shut off service ten days or more after issuance of the notice.

**F. Late Payment Charge**

The Company shall assess a late payment charge as authorized by the Company's Gas Rate Book.

**G. Returned Bill Payments**

A check, debit card, credit card or other form of payment remitted as a bill payment and returned or an authorized prepayment not honored by the bank or financial institution against which it is drawn shall be rebilled to the customer's account. A \$15.00 charge shall be assessed to the customer for processing a payment or an authorized prepayment returned by a bank or other financial institution for reason of insufficient funds, account closed, no account and similar situations, excluding bank or financial institution errors.

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(Continued From Sheet No. C-24.00)

C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.2 Bills and Payments (Contd)

H. Billing Error

(1) Overcharge

If a customer has been overcharged as a result of incorrect reading of the meter by a Company representative, incorrect remote meter read, incorrect meter constant, incorrect calculation of the applicable rate, incorrect application of the Rate Schedule, a meter switched by the Company or a Company representative, or other similar reasons, the amount of the overcharge shall be adjusted, refunded, or credited to the customer promptly upon discovery by the Company. The Company shall not make retroactive adjustments when the customer has not notified the Company as to pertinent conditions of service. The Company is not required to adjust, refund or credit an overcharge beyond the three-year period immediately preceding discovery of the overcharge, unless the customer is able to present a record establishing an earlier date of occurrence or commencement of the overcharge.

(2) Undercharge

(a) If a customer has been undercharged as a result of incorrect reading of the meter by a Company representative, incorrect remote meter read, incorrect meter constant, incorrect calculation of the applicable rate, incorrect application of the Rate Schedule, a meter switched by the Company or a Company representative, or other similar reasons, the undercharge may be billed to the customer subject to Section H(2)(b) of this rule. The Company shall not make retroactive adjustments when the customer has not notified the Company as to pertinent conditions of service.

(b) Except in cases of energy theft, stolen meter, switched meter by someone other than the Company or a Company representative, meter error or nonregistering meter, the following limitations shall apply to the backbilling of customers.

(i) Backbilling of residential customers is limited to the one-year period immediately preceding the discovery of the undercharge. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be shut off during this time for nonpayment of the amount of the backbilling.

(ii) Backbilling of *Non-Residential* customers and Multifamily Dwelling Service Rate A-1 customers is limited to the one-year period immediately preceding discovery of the undercharge. In instances where the Company could not have detected the undercharge through regular meter readings or the exercise of reasonable diligence in preparing and reviewing a customer's bills or records, the Company may backbill a customer for a period of up to three years immediately preceding discovery of the undercharge. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be shut off during this time for nonpayment of the amount of the backbilling.

I. Meter Error or Nonregistering Meter

(1) Overcharge

If a customer has been overcharged as a result of a meter error or nonregistering meter, the amount of the overcharge shall be adjusted, refunded or credited to the customer promptly upon discovery by the Company in accordance with Rule B 1 of the Technical Standards for Gas Service.

(Continued on Sheet No. C-26.00)

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C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.2 Bills and Payments (Contd)

H. Billing Error

(1) Overcharge

If a customer has been overcharged as a result of incorrect reading of the meter by a Company representative, incorrect remote meter read, incorrect meter constant, incorrect calculation of the applicable rate, incorrect application of the Rate Schedule, a meter switched by the Company or a Company representative, or other similar reasons, the amount of the overcharge shall be adjusted, refunded, or credited to the customer promptly upon discovery by the Company. The Company shall not make retroactive adjustments when the customer has not notified the Company as to pertinent conditions of service. The Company is not required to adjust, refund or credit an overcharge beyond the three-year period immediately preceding discovery of the overcharge, unless the customer is able to present a record establishing an earlier date of occurrence or commencement of the overcharge.

(2) Undercharge

- (a) If a customer has been undercharged as a result of incorrect reading of the meter by a Company representative, incorrect remote meter read, incorrect meter constant, incorrect calculation of the applicable rate, incorrect application of the Rate Schedule, a meter switched by the Company or a Company representative, or other similar reasons, the undercharge may be billed to the customer subject to Section H(2)(b) of this rule. The Company shall not make retroactive adjustments when the customer has not notified the Company as to pertinent conditions of service.
- (b) Except in cases of energy theft, stolen meter, switched meter by someone other than the Company or a Company representative, meter error or nonregistering meter, the following limitations shall apply to the backbilling of customers.
  - (i) Backbilling of residential customers is limited to the one-year period immediately preceding the discovery of the undercharge. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be shut off during this time for nonpayment of the amount of the backbilling.
  - (ii) Backbilling of nonresidential customers and Multifamily Dwelling Service Rate A-1 customers is limited to the one-year period immediately preceding discovery of the undercharge. In instances where the Company could not have detected the undercharge through regular meter readings or the exercise of reasonable diligence in preparing and reviewing a customer's bills or records, the Company may backbill a customer for a period of up to three years immediately preceding discovery of the undercharge. The customer shall be given a reasonable time in which to pay the amount of the backbilling and service shall not be shut off during this time for nonpayment of the amount of the backbilling.

I. Meter Error or Nonregistering Meter

(1) Overcharge

If a customer has been overcharged as a result of a meter error or nonregistering meter, the amount of the overcharge shall be adjusted, refunded or credited to the customer promptly upon discovery by the Company in accordance with Rule B 1 of the Technical Standards for Gas Service.

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**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.2 Bills and Payments (Contd)**

**I. Meter Error or Nonregistering Meter (Contd)**

**(2) Undercharge**

If a customer has been undercharged as a result of a meter error or nonregistering meter, the amount of the undercharge may be billed to the customer in accordance with Rule B 1 of the Technical Standards for Gas Service.

**J. Energy Theft, Stolen Meter and Switched Meter**

In cases where metered or unmetered energy theft, stolen meter or switched meter by someone other than a Company representative are involved, refunds and backbillings are for the determined duration of the period. Where the duration cannot be reasonably established or estimated, the Company shall adjust the billing for the past three years on the basis of actual monthly consumption determined from the most recent 36 months of consumption data.

Metered or unmetered energy theft includes but is not limited to tampering, unauthorized use, diversion and interference. For purposes of this rule, a stolen meter is classified as any meter not specifically assigned to that service location by the Company. For purposes of this rule, a switched meter is classified as a meter incorrectly assigned to a customer resulting in the customer being billed for another customer's consumption.

The Company reserves the right to recover all unbilled service revenue and costs associated with the theft of energy, stolen meter or switched meter. The offending customer who intentionally stole a meter, switched a meter or who was intentionally involved in energy theft shall pay all associated costs including costs for discovery, investigation and rewards for discovery. The customer who did not intentionally steal a meter, switch a meter or who did not intentionally become involved in energy theft shall pay for their energy usage according to Section H of this rule.

The owner of a multiple-metered building shall be responsible for accurately tracing all fuel lines and for tagging such fuel lines with Company-provided tags to assure individual units are properly metered. The Company shall not set the meters until the fuel lines are identified. The owner of a multiple-metered building could be held responsible for any underrecovery of revenues resulting from improperly tagged meters. Any future expense of tracing fuel lines due to instances of switched meters related to errors in tracing and tagging of such fuel lines shall be the responsibility of the current owner of the multiple-metered building.

**C5.3 Restoration of Service**

Restoration charges and meter relocation charges shall be made by the Company to partially cover the cost of shutting off, terminating and restoring service.

Where service has been shut off for reasons as outlined in Rule C 1.3, Use of Service, or where service is restored following a voluntary termination within less than twelve months of that termination by the same customer at the same location, a restoration charge of \$50.00 shall be collected from the customer whose service was shut off if service was shut off at the customer's meter or at the curb valve. If an excavation was necessary to shut off service, a restoration charge of \$500 shall be collected from the customer whose service was shut off. The Company shall provide a minimum of 48 hours notice to the customer that excavation is to be scheduled through a tag left on the premises or notification by mail.

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(Continued From Sheet No. C-26.00)

**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.3 Restoration of Service (Contd)**

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, a meter relocation charge, if applicable, and assessed in accordance with Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.116, Meter Accuracy, Meter Errors, Meter Relocations, R 460.144, Restoration of Service, and with Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers, R 460.1611, Meter or Facilities Relocation Charge, shall be collected from the customer whose service was shut off. The Company shall charge the customer for relocating the meter, based on the Company's current cost.

The restoration charge and meter relocation charge, if applicable, shall be billed to the customer and shall be paid before service is restored.

An On-Premises *Site Visit* Charge of \$15.00 shall be assessed to the customer if a Company employee is sent to the premises to either serve the customer with a shut-off notification or to shut off service, unless the customer presents evidence that reasonably indicates the claim has been satisfied or is currently in dispute. The charge *shall be applied* to the customer account. The Company shall not assess this fee twice on the same notice for shutoff.

In the case of shutoff of service, the Company shall restore service only after the customer has paid all applicable charges authorized by its Gas Rate Book, subject to the customer's right to dispute such charges as set forth in Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers.

**C5.4 Shutoff Protection Plan for Residential Customers**

**A. Eligibility**

Eligible low-income customers and senior citizen customers may choose to participate in the Shutoff Protection Plan (SPP) in lieu of the applicable Winter Protection Plan as described in Rule B2., Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.148, Winter Protection Plan for Low-income Customers, or R 460.149, Winter Protection Plan for Senior Citizens. For purposes of this Company rule, an eligible low-income customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months and whose household income does not exceed 200% of the federal poverty guidelines as published by the United States Department of Health and Human Services or who receives supplemental security income or low-income assistance through the Department of Human Services or successor agency, food stamps, or Medicaid. In addition, an eligible senior citizen customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months, is 65 years of age or older, and advises the utility of his or her eligibility. An eligible customer enrolled in the SPP shall be referred to as an SPP Customer. Customers who are actively participating in the Consumers Affordable Resource for Energy (CARE) Pilot or have participated in the CARE Pilot during the concurrent heating season are not eligible to participate in SPP until the beginning of the next heating season. Customers may become eligible for a modified SPP as provided for in Rule C5.4. B.

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Jackson, Michigan

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**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.3 Restoration of Service (Contd)**

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, a meter relocation charge, if applicable, and assessed in accordance with Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.116, Meter Accuracy, Meter Errors, Meter Relocations, R 460.144, Restoration of Service, and with Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers, R 460.1611, Meter or Facilities Relocation Charge, shall be collected from the customer whose service was shut off. The Company shall charge the customer for relocating the meter, based on the Company's current cost.

The restoration charge and meter relocation charge, if applicable, shall be billed to the customer and shall be paid before service is restored.

An On-Premises Collection Charge of \$15.00 shall be assessed to the customer if a Company employee is sent to the premises to either serve the customer with a shut-off notification or to shut off service, unless the customer presents evidence that reasonably indicates the claim has been satisfied or is currently in dispute. The charge may be collected at the time of the site visit or charged to the customer account. The Company shall not assess this fee twice on the same notice for shutoff.

In the case of shutoff of service, the Company shall restore service only after the customer has paid all applicable charges authorized by its Gas Rate Book, subject to the customer's right to dispute such charges as set forth in Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers.

**C5.4 Shutoff Protection Plan for Residential Customers**

**A. Eligibility**

Eligible low-income customers and senior citizen customers may choose to participate in the Shutoff Protection Plan (SPP) in lieu of the applicable Winter Protection Plan as described in Rule B2., Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.148, Winter Protection Plan for Low-income Customers, or R 460.149, Winter Protection Plan for Senior Citizens. For purposes of this Company rule, an eligible low-income customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months and whose household income does not exceed 200% of the federal poverty guidelines as published by the United States Department of Health and Human Services or who receives supplemental security income or low-income assistance through the Department of Human Services or successor agency, food stamps, or Medicaid. In addition, an eligible senior citizen customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months, is 65 years of age or older, and advises the utility of his or her eligibility. An eligible customer enrolled in the SPP shall be referred to as an SPP Customer. Customers who are actively participating in the Consumers Affordable Resource for Energy (CARE) Pilot or have participated in the CARE Pilot during the concurrent heating season are not eligible to participate in SPP until the beginning of the next heating season. *Customers may become eligible for a modified SPP as provided for in Rule C5.4. B.*

(Continued on Sheet No. C-27.10)

Issued March 25, 2016 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-18124, U-15152
REMOVED BY	RL
DATE	08-15-17

Michigan Public Service Commission	
March 28, 2016	
Filed	

Effective for service rendered on  
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**Michigan Public Service Commission**  
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in Case No. U-17984

(Continued From Sheet No. C-26.00)

**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.3 Restoration of Service (Contd)**

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, a meter relocation charge, if applicable, and assessed in accordance with Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.116, Meter Accuracy, Meter Errors, Meter Relocations, R 460.144, Restoration of Service, and with Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers, R 460.1611, Meter or Facilities Relocation Charge, shall be collected from the customer whose service was shut off. The Company shall charge the customer for relocating the meter, based on the Company's current cost.

The restoration charge and meter relocation charge, if applicable, shall be billed to the customer and shall be paid before service is restored.

An On-Premises Collection Charge of \$15.00 shall be assessed to the customer if a Company employee is sent to the premises to either serve the customer with a shut-off notification or to shut off service, unless the customer presents evidence that reasonably indicates the claim has been satisfied or is currently In Dispute. The charge may be collected at the time of the site visit or charged to the customer account. The Company shall not assess this fee twice on the same notice for shutoff.

In the case of shutoff of service, the Company shall restore service only after the customer has paid all applicable charges authorized by its Gas Rate Book, subject to the customer's right to dispute such charges as set forth in Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers.

**C5.4 Shutoff Protection Plan for Residential Customers**

**A. Eligibility**

Eligible low-income customers and senior citizen customers may choose to participate in the Shutoff Protection Plan (SPP) in lieu of the applicable Winter Protection Plan as described in Rule B2., Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.148, Winter Protection Plan for Low-income Customers, or R 460.149, Winter Protection Plan for Senior Citizens. For purposes of this Company rule, an eligible low-income customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months and whose household income does not exceed 200% of the federal poverty guidelines as published by the United States Department of Health and Human Services or who receives supplemental security income or low-income assistance through the Department of Human Services or successor agency, food stamps, or Medicaid. In addition, an eligible senior citizen customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months, is 65 years of age or older, and advises the utility of his or her eligibility. An eligible customer enrolled in the SPP shall be referred to as an SPP Customer. *Customers who are actively participating in the Consumers Affordable Resource for Energy (CARE) Pilot or have participated in the CARE Pilot during the concurrent heating season are not eligible to participate in SPP until the beginning of the next heating season.*

(Continued on Sheet No. C-27.10)

Issued October 15, 2014 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER	U-17984, U-15152
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DATE	03-28-16

Michigan Public Service Commission
<b>October 16, 2014</b>
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(Continued From Sheet No. C-26.00)

**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.3 Restoration of Service (Contd)**

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, a meter relocation charge, if applicable, and assessed in accordance with Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.116, Meter Accuracy, Meter Errors, Meter Relocations, R 460.144, Restoration of Service, and with Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers, R 460.1611, Meter or Facilities Relocation Charge, shall be collected from the customer whose service was shut off. The Company shall charge the customer for relocating the meter, based on the Company's current cost.

The restoration charge and meter relocation charge, if applicable, shall be billed to the customer and shall be paid before service is restored.

An On-Premises Collection Charge of \$15.00 shall be assessed to the customer if a Company employee is sent to the premises to either serve the customer with a shut-off notification or to shut off service, unless the customer presents evidence that reasonably indicates the claim has been satisfied or is currently In Dispute. The charge may be collected at the time of the site visit or charged to the customer account. The Company shall not assess this fee twice on the same notice for shutoff.

In the case of shutoff of service, the Company shall restore service only after the customer has paid all applicable charges authorized by its Gas Rate Book, subject to the customer's right to dispute such charges as set forth in Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers.

**C5.4 Shutoff Protection Plan for Residential Customers**

**A. Eligibility**

*Eligible low-income customers and senior citizen customers may choose to participate in the Shutoff Protection Plan (SPP) in lieu of the applicable Winter Protection Plan as described in Rule B2., Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.148, Winter Protection Plan for Low-income Customers, or R 460.149, Winter Protection Plan for Senior Citizens. For purposes of this Company rule, an eligible low-income customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months and whose household income does not exceed 200% of the federal poverty guidelines as published by the United States Department of Health and Human Services or who receives supplemental security income or low-income assistance through the Department of Human Services or successor agency, food stamps, or Medicaid. In addition, an eligible senior citizen customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months, is 65 years of age or older, and advises the utility of his or her eligibility. An eligible customer enrolled in the SPP shall be referred to as an SPP Customer.*

(Continued on Sheet No. C-27.10)

Issued December 18, 2009 by  
**J. G. Russell,**  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17493, U-15152  
  
REMOVED BY RL  
DATE 10-16-14

Michigan Public Service  
Commission  
**December 18, 2009**  
Filed RL

Effective for bills rendered on  
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(Continued From Sheet No. C-26.00)

C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.3 Restoration of Service (Contd)

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, a meter relocation charge, if applicable, and assessed in accordance with Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.116, Meter Accuracy, Meter Errors, Meter Relocations, R 460.144, Restoration of Service, and with Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers, R 460.1611, Meter or Facilities Relocation Charge, shall be collected from the customer whose service was shut off. The Company shall charge the customer for relocating the meter, based on the Company's current cost.

The restoration charge and meter relocation charge, if applicable, shall be billed to the customer and shall be paid before service is restored.

An On-Premises Collection Charge of \$15.00 shall be assessed to the customer if a Company employee is sent to the premises to either serve the customer with a shut-off notification or to shut off service, unless the customer presents evidence that reasonably indicates the claim has been satisfied or is currently In Dispute. The charge may be collected at the time of the site visit or charged to the customer account. The Company shall not assess this fee twice on the same notice for shutoff.

In the case of shutoff of service, the Company shall restore service only after the customer has paid all applicable charges authorized by its Gas Rate Book, subject to the customer's right to dispute such charges as set forth in Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Billing Practices Applicable to Non-Residential Electric and Gas Customers.

(Continued on Sheet No. C-28.00)

Issued June 20, 2008 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

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BY	
ORDER	U-15704, U-15723
REMOVED BY	RL
DATE	12-18-09

Michigan Public Service Commission
<b>June 24, 2008</b>
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Issued under authority of the  
Michigan Public Service Commission  
dated May 20, 2008  
in Case No. U-14852

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C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.3 Restoration of Service (Contd)

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, a meter relocation charge, if applicable, and assessed in accordance with Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, R 460.116, Meter Accuracy, Meter Errors, Meter Relocations, and R 460.144, Restoration of Service, shall be collected from the customer whose service was shut off. The Company shall charge the customer for relocating the meter, based on the Company's current cost.

The restoration charge and meter relocation charge, if applicable, shall be billed to the customer and shall be paid before service is restored.

An On-Premises Collection Charge of \$15.00 shall be assessed to the customer if a Company employee is sent to the premises to either serve the customer with a shut-off notification or to shut off service, unless the customer presents evidence that reasonably indicates the claim has been satisfied or is currently In Dispute. The charge may be collected at the time of the site visit or charged to the customer account. The Company shall not assess this fee twice on the same notice for shutoff.

In the case of shutoff of service, the Company shall restore service only after the customer has paid all applicable charges authorized by its Gas Rate Book, subject to the customer's right to dispute such charges as set forth in Rule B2, Consumer Standards and Billing Practices for Electric and Gas Residential Service, and Rule B4, Commercial and Industrial Billing Practices.

(Continued on Sheet No. C-28.00)

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED  
BY  
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REMOVED BY RL  
DATE 06-24-08

Michigan Public Service  
Commission  
**November 28, 2007**  
Filed RL

Effective for service rendered on  
and after October 26, 2007

Issued under authority of the  
Michigan Public Service Commission  
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in Case No. U-14851



(Continued From Sheet No. C-27.00)

**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.4 Shutoff Protection Plan for Residential Customers (Contd)**

**B. Enrollment**

An eligible customer may enroll at any time of the calendar year in the SPP. Where unauthorized use of utility service has not occurred, to enroll an eligible customer must (1) contact the Company and indicate that they wish to enroll, (2) be able to demonstrate that he or she has made application for state or federal heating assistance, or has a household income that does not exceed 200% of the federal poverty guidelines as published by the United States Department of Health and Human Services or receives supplemental security income or low-income assistance through the Department of Human Services or successor agency, food stamps, or Medicaid,(3) within 14 days of a customer calling to enroll in the SPP, have completed the enrollment process by paying a minimum down payment of 10% of the total amount owed to the Company at the time of the request to enroll. An eligible customer is not enrolled in the SPP until the enrollment requirements are fulfilled. Customers previously enrolled in the SPP the last twelve months who default may be permitted to re-enroll in a modified SPP payment arrangement, at the discretion of the Company, if they have demonstrated a willingness to satisfy the terms of the payment plan through their payment history or have received assistance that will improve the customer's ability to satisfy the payment arrangements. The modified SPP repayment period shall not exceed 24 months.

Customers who enroll in the SPP who have not been enrolled in the SPP for more than twelve months may not be required to pay a deposit or reconnection fee, if applicable. Customers who enroll in the SPP who were previously enrolled in the SPP in the last twelve months and removed due to default may be required to pay a deposit and a reconnection fee, if applicable.

Where unauthorized use of utility service has occurred, the customer must pay 100% of the portion of charges that are the result of the unauthorized use. Upon receipt of payment, the customer shall be considered eligible if all other eligibility requirements are met. The customer may then enroll under the conditions described previously. The payment of unauthorized use charges may be made at the same time as the down payment of the total amount owed to the Company is made. In the event that the down payment of the total amount owed to the Company is made without payment of the unauthorized charges at the same time or previously, the payment received shall first be applied to the unauthorized charges.

In the event that an eligible customer has contacted the Company to indicate a wish to enroll but the requirements so described are not met in full, the eligible customer shall then be subject to credit action as though no contact with the Company had occurred. In the event that all Company obligations to shut off service have been met, the eligible customer shall receive a minimum of one communication at least 24 hours prior to shutoff of service.

**C. Customer Protection**

Once enrolled in the SPP, a utility shall not shut off service to a SPP Customer if the customer pays to the Company a monthly amount equal to 1/12th of the estimated annual bill for the SPP Customer and a Company-specified amount between 1/12th and 1/24th of any remaining delinquent balance owed to the Company at the time of the enrollment. While the customer is enrolled in the SPP and payments are made by the due date of the amount due shown on the bill, no late payment charges will be assessed. The SPP Customer may participate in the SPP for a maximum period of 24 months or until the delinquent charges are eliminated and the SPP Customer is able to pay his or her regular monthly energy bills.

The estimated annual bill for the SPP Customer and the delinquent balance due may be recalculated periodically by the Company. The Company may also recalculate the estimated annual bill and the delinquent balance due upon the transfer of a balance owed on another account in compliance with *Rule B2.*, Consumer Standards and Billing Practices for Electric and *Natural Gas Service*.

(Continued on Sheet No. C-28.00)

Issued February 12, 2018 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-18424  
  
REMOVED BY DBR  
DATE 9-4-18

Michigan Public Service  
Commission  
  
February 12, 2018  
  
Filed CEP

Effective for service rendered on  
and after December 11, 2017

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Michigan Public Service Commission  
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(Continued From Sheet No. C-27.00)

**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.4 Shutoff Protection Plan for Residential Customers (Contd)**

**B. Enrollment**

An eligible customer may enroll at any time of the calendar year in the SPP. Where unauthorized use of utility service has not occurred, to enroll an eligible customer must (1) contact the Company and indicate that they wish to enroll, (2) be able to demonstrate that he or she has made application for state or federal heating assistance, or has a household income that does not exceed 200% of the federal poverty guidelines as published by the United States Department of Health and Human Services or receives supplemental security income or low-income assistance through the Department of Human Services or successor agency, food stamps, or Medicaid, (3) within 14 days of a customer calling to enroll in the SPP, have completed the enrollment process by paying a minimum down payment of 10% of the total amount owed to the Company at the time of the request to enroll. An eligible customer is not enrolled in the SPP until the enrollment requirements are fulfilled. Customers previously enrolled in the SPP the last twelve months who default may be permitted to re-enroll in a modified SPP payment arrangement, at the discretion of the Company, if they have demonstrated a willingness to satisfy the terms of the payment plan through their payment history or have received assistance that will improve the customer's ability to satisfy the payment arrangements. The modified SPP repayment period shall not exceed 24 months.

Customers who enroll in the SPP who have not been enrolled in the SPP for more than twelve months may not be required to pay a deposit or reconnection fee, if applicable. Customers who enroll in the SPP who were previously enrolled in the SPP in the last twelve months and removed due to default may be required to pay a deposit and a reconnection fee, if applicable.

Where unauthorized use of utility service has occurred, the customer must pay 100% of the portion of charges that are the result of the unauthorized use. Upon receipt of payment, the customer shall be considered eligible if all other eligibility requirements are met. The customer may then enroll under the conditions described previously. The payment of unauthorized use charges may be made at the same time as the down payment of the total amount owed to the Company is made. In the event that the down payment of the total amount owed to the Company is made without payment of the unauthorized charges at the same time or previously, the payment received shall first be applied to the unauthorized charges.

In the event that an eligible customer has contacted the Company to indicate a wish to enroll but the requirements so described are not met in full, the eligible customer shall then be subject to credit action as though no contact with the Company had occurred. In the event that all Company obligations to shut off service have been met, the eligible customer shall receive a minimum of one communication at least 24 hours prior to shutoff of service.

**C. Customer Protection**

Once enrolled in the SPP, a utility shall not shut off service to a SPP Customer if the customer pays to the Company a monthly amount equal to 1/12th of the estimated annual bill for the SPP Customer and a Company-specified amount between 1/12th and 1/24th of any remaining delinquent balance owed to the Company at the time of the enrollment. While the customer is enrolled in the SPP and payments are made by the due date of the amount due shown on the bill, no late payment charges will be assessed. The SPP Customer may participate in the SPP for a maximum period of 24 months or until the delinquent charges are eliminated and the SPP Customer is able to pay his or her regular monthly energy bills.

The estimated annual bill for the SPP Customer and the delinquent balance due may be recalculated periodically by the Company. The Company may also recalculate the estimated annual bill and the delinquent balance due upon the transfer of a balance owed on another account in compliance with the Consumer Standards and Billing Practices for Electric and Gas Residential Service.

(Continued on Sheet No. C-28.00)

Issued March 25, 2016 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-18120, U-15152
REMOVED BY CEP _____
DATE 02-23-18 _____

Michigan Public Service Commission
March 28, 2016
Filed _____

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(Continued From Sheet No. C-27.00)

C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.4 Shutoff Protection Plan for Residential Customers (Contd)

B. Enrollment

An eligible customer may enroll at any time of the calendar year in the SPP. Where unauthorized use of utility service has not occurred, to enroll an eligible customer must (1) contact the Company and indicate that they wish to enroll, (2) within 14 days of requesting shutoff protection, be able to demonstrate that he or she has made application for state or federal heating assistance, (3) within 14 days of a customer calling to enroll in the SPP, have paid 10% of the total amount owed to the Company at the time of the request to enroll for a customer who has not been enrolled in the SPP for more than twelve months or have paid 20% of total amount owed to the Company at the time of the request to enroll for a customer who was previously enrolled once in the last twelve months in the SPP and removed due to default. An eligible customer is not enrolled in the SPP until the enrollment requirements are fulfilled. Customers who enroll in the SPP who have not been enrolled in the SPP for more than twelve months may not be required to pay a deposit or reconnection fee, if applicable. Customers who enroll in the SPP who were previously enrolled in the SPP in the last twelve months and removed due to default may not be required to pay a deposit but may be required to pay a reconnection fee, if applicable.

Where unauthorized use of utility service has occurred, the customer must pay 100% of the portion of charges that are the result of the unauthorized use. Upon receipt of payment, the customer shall be considered eligible if all other eligibility requirements are met. The customer may then enroll under the conditions described previously. The payment of unauthorized use charges may be made at the same time as the 10% or 20% of total amount owed to the Company is made. In the event that the payment for 10% or 20% of the total amount owed to the Company is made without payment of the unauthorized charges at the same time or previously, the payment received shall first be applied to the unauthorized charges.

In the event that an eligible customer has contacted the Company to indicate a wish to enroll but the requirements so described are not met in full, the eligible customer shall then be subject to credit action as though no contact with the Company had occurred. In the event that all Company obligations to shut off service have been met, the eligible customer shall receive a minimum of one communication at least 24 hours prior to shutoff of service.

C. Customer Protection

Once enrolled in the SPP, a utility shall not shut off service to a SPP Customer if the customer pays to the Company a monthly amount equal to 1/12th of the estimated annual bill for the SPP Customer and 1/18th of any delinquent balance owed to the Company at the time of the request to enroll. While the customer is enrolled in the SPP and payments are made by the due date of the amount due shown on the bill, no late payment charges will be assessed. The SPP Customer may participate in the SPP for a maximum period of 18 months or until the delinquent charges are eliminated and the SPP Customer is able to pay his or her regular monthly energy bills.

The estimated annual bill for the SPP Customer and the delinquent balance due may be recalculated periodically by the Company. The Company may also recalculate the estimated annual bill and the delinquent balance due upon the transfer of a balance owed on another account in compliance with the Consumer Standards and Billing Practices for Electric and Gas Residential Service.

(Continued on Sheet No. C-28.00)

Issued December 18, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED BY ORDER U-17984, U-15152
REMOVED BY RL
DATE 03-28-16

Michigan Public Service Commission
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Filed 

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**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.4 Shutoff Protection Plan for Residential Customers (Contd)**

**D. Default**

Should a SPP Customer fail to make payment by the due date, a shutoff notice specific to this SPP shall be issued but shall comply with the requirements of Part 8 of Rule B2., Consumer Standards and Billing Practices for Electric and *Natural* Gas Service. If the SPP Customer makes payment before the date provided for shutoff of service, the customer shall not be considered to be in default but shall remain in the SPP. If the SPP Customer makes payment after this date, the SPP Customer shall be in default and shall be removed from the SPP. The customer shall be subject to shutoff, provided the 24-hour notice was made by the Company.

**E. Participation in Other Shutoff Protection Plans**

Customers eligible to participate under the Winter Protection Plan for *Eligible Low Income Customers*, Rules R 460.131 and R 460.132, *Winter Protection Plan for Eligible Senior Citizens Customers* will be required to waive their rights to participate under the Winter Protection Plan in order to participate in the Plan. Upon enrollment, the Company shall send written confirmation of the enrollment terms and include notice of this provision.

**C5.5 Customer-Selected Due Date Program**

Notwithstanding other provisions in this tariff book, the Company, at its discretion, may provide its combination electric and gas service customers the option to select the day of the month on which their bill is due, regardless of the meter read date. Participating customers must have an electric AMI transmitting technology meter.

Participation in the Customer-Selected Due Date Program is available to customers, as determined by the Company, when technically feasible based on the customer's selected rate and billing options. Customers not eligible to participate include, but not limited to, customers billed on a calendar-month basis or customers on Gas Transportation or Gas Outdoor Lighting rates.

The Customer-Selected Due Date Program is only available for the following rate categories: Residential (A and A-1) and General Service (GS-1, GS-2 and GS-3).

(Continued on Sheet No. C-28.10)

Issued February 12, 2018 by  
**Patti Poppe,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
BY ORDER U-20322 \_\_\_\_\_  
  
REMOVED BY DBR \_\_\_\_\_  
DATE 10-16-19 \_\_\_\_\_

Michigan Public Service  
Commission  
  
February 12, 2018  
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**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.4 Shutoff Protection Plan for Residential Customers (Contd)**

**D. Default**

Should a SPP Customer fail to make payment by the due date, a shutoff notice specific to this SPP shall be issued but shall comply with the requirements of Part 8 of Rule B2., Consumer Standards and Billing Practices for Electric and Gas Residential Service. If the SPP Customer makes payment before the date provided for shutoff of service, the customer shall not be considered to be in default but shall remain in the SPP. If the SPP Customer makes payment after this date, the SPP Customer shall be in default and shall be removed from the SPP. The customer shall be subject to shutoff, provided the 24-hour notice was made by the Company.

**E. Participation in Other Shutoff Protection Plans**

Customers eligible to participate under the Winter Protection Plan, Rules R 460.148 and R 460.149, will be required to waive their rights to participate under the Winter Protection Plan in order to participate in the Plan. Upon enrollment, the Company shall send written confirmation of the enrollment terms and include notice of this provision.

**C5.5 Customer-Selected Due Date Program**

Notwithstanding other provisions in this tariff book, the Company, at its discretion, may provide its combination electric and gas service customers the option to select the day of the month on which their bill is due, regardless of the meter read date. Participating customers must have an electric AMI transmitting technology meter.

Participation in the Customer-Selected Due Date Program is available to customers, as determined by the Company, when technically feasible based on the customer's selected rate and billing options. Customers not eligible to participate include, but not limited to, customers billed on a calendar-month basis or customers on Gas Transportation or Gas Outdoor Lighting rates.

The Customer-Selected Due Date Program is only available for the following rate categories: Residential (A and A-1) and General Service (GS-1, GS-2 and GS-3).

(Continued on Sheet No. C-28.10)

Issued September 13, 2016 by  
Patti Poppe,  
President and Chief Executive Officer,  
Jackson, Michigan

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**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.4 Shutoff Protection Plan for Residential Customers (Contd)**

**D. Default**

Should a SPP Customer fail to make payment by the due date, a shutoff notice specific to this SPP shall be issued but shall comply with the requirements of Part 8 of Rule B2., Consumer Standards and Billing Practices for Electric and Gas Residential Service. If the SPP Customer makes payment before the date provided for shutoff of service, the customer shall not be considered to be in default but shall remain in the SPP. If the SPP Customer makes payment after this date, the SPP Customer shall be in default and shall be removed from the SPP. The customer shall be subject to shutoff, provided the 24-hour notice was made by the Company.

**E. Participation in Other Shutoff Protection Plans**

Customers eligible to participate under the Winter Protection Plan, Rules R 460.148 and R 460.149, will be required to waive their rights to participate under the Winter Protection Plan in order to participate in the Plan. Upon enrollment, the Company shall send written confirmation of the enrollment terms and include notice of this provision.

**C5.5 Customer-Selected Due Date Program**

Notwithstanding other provisions in this tariff book, the Company, at its discretion, may provide its combination electric and gas service customers the option to select the day of the month on which their bill is due, regardless of the meter read date. Participating customers must have an electric AMI transmitting technology meter.

*Participation in the Customer-Selected Due Date Program is available to customers, as determined by the Company, when technically feasible based on the customer's selected rate and billing options. Customers not eligible to participate include, but not limited to, customers billed on a calendar-month basis or customers on Gas Transportation or Gas Outdoor Lighting rates.*

The Customer-Selected Due Date Program is only available for the following rate categories: Residential (A and A-1) and General Service (GS-1, GS-2 and GS-3).

(Continued on Sheet No. C-28.10)

Issued October 29, 2015 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

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Michigan Public Service Commission  
dated October 7, 2015  
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BY  
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DATE 09-15-16

Michigan Public Service  
Commission  
November 2, 2015  
Filed 

(Continued From Sheet No. C-27.10)

**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.4 Shutoff Protection Plan for Residential Customers (Contd)**

**D. Default**

Should a SPP Customer fail to make payment by the due date, a shutoff notice specific to this SPP shall be issued but shall comply with the requirements of Part 8 of Rule B2., Consumer Standards and Billing Practices for Electric and Gas Residential Service. If the SPP Customer makes payment before the date provided for shutoff of service, the customer shall not be considered to be in default but shall remain in the SPP. If the SPP Customer makes payment after this date, the SPP Customer shall be in default and shall be removed from the SPP. The customer shall be subject to shutoff, provided the 24-hour notice was made by the Company.

**E. Participation in Other Shutoff Protection Plans**

Customers eligible to participate under the Winter Protection Plan, Rules R 460.148 and R 460.149, will be required to waive their rights to participate under the Winter Protection Plan in order to participate in the Plan. Upon enrollment, the Company shall send written confirmation of the enrollment terms and include notice of this provision.

**C5.5 Customer-Selected Due Date Program**

Notwithstanding other provisions in this tariff book, the Company, at its discretion, may provide its combination electric and gas service customers the option to select the day of the month on which their bill is due, regardless of the meter read date. Participating customers must have an electric AMI transmitting technology meter.

Customers participating in the Company's Shutoff Protection Plan, Winter Protection Program, Budget Plan or prepaid billing option are not eligible for the Customer-Selected Due Date Program. Customers on Gas Transportation or Gas Outdoor Lighting rates are also not eligible for the Customer-Selected Due Date Program.

The Customer-Selected Due Date Program is only available for the following rate categories: Residential (A and A-1) and General Service (GS-1, GS-2 and GS-3).

(Continued on Sheet No. C-28.10)

Issued June 26, 2015 by  
**J. G. Russell,**  
President and Chief Executive Officer,  
Jackson, Michigan

CANCELLED  
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REMOVED BY RL  
DATE 11-02-15

Michigan Public Service  
Commission  
**June 29, 2015**  
Filed DBR

Effective for service rendered on  
and after June 3, 2015

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Michigan Public Service Commission  
dated May 13, 2014  
in Case No. U-17597 and  
dated June 3, 2015  
in Case No. U-17863

(Continued From Sheet No. C-27.10)

**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.4 Shutoff Protection Plan for Residential Customers (Contd)**

**D. Default**

Should a SPP Customer fail to make payment by the due date, a shutoff notice specific to this SPP shall be issued but shall comply with the requirements of Part 8 of Rule B2., Consumer Standards and Billing Practices for Electric and Gas Residential Service. If the SPP Customer makes payment before the date provided for shutoff of service, the customer shall not be considered to be in default but shall remain in the SPP. If the SPP Customer makes payment after this date, the SPP Customer shall be in default and shall be removed from the SPP. The customer shall be subject to shutoff, provided the 24-hour notice was made by the Company.

**E. Participation in Other Shutoff Protection Plans**

Customers eligible to participate under the Winter Protection Plan, Rules R 460.148 and R 460.149, will be required to waive their rights to participate under the Winter Protection Plan in order to participate in the Plan. Upon enrollment, the Company shall send written confirmation of the enrollment terms and include notice of this provision.

**C5.5 Customer-Selected Due Date Program**

*Notwithstanding other provisions in this tariff book, the Company, at its discretion, may provide its combination electric and gas service customers the option to select the day of the month on which their bill is due, regardless of the meter read date. Participating customers must have an electric AMI transmitting technology meter.*

*Customers participating in the Company's Shutoff Protection Plan, Winter Protection Program, Budget Plan or prepaid billing option are not eligible for the Customer-Selected Due Date Program. Customers on Gas Transportation or Gas Outdoor Lighting rates are also not eligible for the Customer-Selected Due Date Program.*

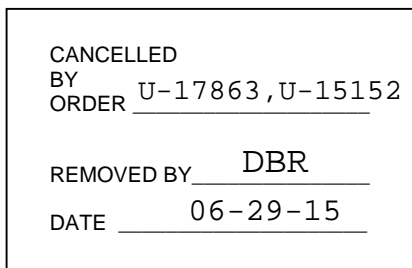
*The Customer-Selected Due Date Program is only available for the following rate categories: Residential (A and A-1) and General Service (GS-1, GS-2 and GS-3).*

(Continued on Sheet No. C-28.10 )

Issued June 4, 2014 by  
J. G. Russell,  
President and Chief Executive Officer,  
Jackson, Michigan

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the Company's June 2014 Billing Month

Issued under authority of the  
Michigan Public Service Commission  
dated May 13, 2014  
in Case No. U-17597





(Continued From Sheet No. C-27.10)

**C5. CUSTOMER RESPONSIBILITIES (Contd)**

**C5.4 Shutoff Protection Plan for Residential Customers (Contd)**

**D. Default**

*Should a SPP Customer fail to make payment by the due date, a shutoff notice specific to this SPP shall be issued but shall comply with the requirements of Part 8 of Rule B2., Consumer Standards and Billing Practices for Electric and Gas Residential Service. If the SPP Customer makes payment before the date provided for shutoff of service, the customer shall not be considered to be in default but shall remain in the SPP. If the SPP Customer makes payment after this date, the SPP Customer shall be in default and shall be removed from the SPP. The customer shall be subject to shutoff, provided the 24-hour notice was made by the Company.*

**E. Participation in Other Shutoff Protection Plans**

*Customers eligible to participate under the Winter Protection Plan, Rules R 460.148 and R 460.149, will be required to waive their rights to participate under the Winter Protection Plan in order to participate in the Plan. Upon enrollment, the Company shall send written confirmation of the enrollment terms and include notice of this provision.*

**C6. METERING AND METERING EQUIPMENT**

The customer shall provide and maintain, free of expense to the Company, space suitable for the meter set assembly, regulator, meter and other metering facilities located in accordance with the following :

New Residential Service – shall be outside at a point of attachment designated by the Company .

New Commercial and Industrial Service – shall be outside, but if not feasible, then at the point of service line entrance designated by the Company.

Mobile Home Service – shall be on an outside meter pedestal of a design approved by the Company and which the mobile home park owner or authorized representative shall provide, own, install and maintain in accordance with Company specifications.

The customer shall permit only authorized agents of the Company, or other personnel lawfully authorized to do so to initiate service or to inspect, test, repair or remove Company-owned equipment. If the meter set assembly regulator, meter or metering facilities are damaged or destroyed through the neglect of the customer, the cost of necessary repairs or replacements shall be paid by the customer.

The Company shall test meter accuracy upon request of a customer if the customer does not request a test more than once every two years, and if the customer agrees to accept the results of the test as the basis for determining the difference claimed. No charge shall be made to the customer for the first test in any five-year period, but if subsequent tests during the same period, for the same customer, show the meter to be within the allowable limits of accuracy, the Company shall charge the customer for subsequent tests based on the Company's current costs. The charge to a customer for a meter test shall be filed with the Commission at least thirty days prior to being amended. If such test reveals the meter registration to be outside the accuracy limits prescribed in these rules, the cost of the test shall be refunded and a billing adjustment made. The customer may be present at the time of the test if the customer makes a request prior to the test. A written report shall be made to the customer by the Company and the Company shall maintain a record of the test.

(Continued on Sheet No. C-29.00)

Issued December 18, 2009 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

CANCELLED  
BY  
ORDER U-17597, U-15152  
  
REMOVED BY RL  
DATE 06-05-14

Michigan Public Service  
Commission  
December 18, 2009  
Filed 

Effective for bills rendered on  
and after December 2, 2009

Issued under authority of the  
Michigan Public Service Commission  
dated December 1, 2009  
in Case No. U-15723

(Continued From Sheet No. C-27.00)

**C6. METERING AND METERING EQUIPMENT**

The customer shall provide and maintain, free of expense to the Company, space suitable for the meter set assembly, regulator, meter and other metering facilities located in accordance with the following :

New Residential Service - shall be outside at a point of attachment designated by the Company .

New Commercial and Industrial Service - shall be outside, but if not feasible, then at the point of service line entrance designated by the Company .

Mobile Home Service - shall be on an outside meter pedestal of a design approved by the Company and which the mobile home park owner or authorized representative shall provide, own, install and maintain in accordance with Company specifications.

The customer shall permit only authorized agents of the Company, or other personnel lawfully authorized to do so to initiate service or to inspect, test, repair or remove Company-owned equipment. If the meter set assembly regulator, meter or metering facilities are damaged or destroyed through the neglect of the customer, the cost of necessary repairs or replacements shall be paid by the customer .

The Company shall test meter accuracy upon request of a customer if the customer does not request a test more than once every two years, and if the customer agrees to accept the results of the test as the basis for determining the difference claimed. No charge shall be made to the customer for the first test in any five-year period, but if subsequent tests during the same period, for the same customer, show the meter to be within the allowable limits of accuracy, the Company shall charge the customer for subsequent tests based on the Company's current costs. The charge to a customer for a meter test shall be filed with the Commission at least thirty days prior to being amended. If such test reveals the meter registration to be outside the accuracy limits prescribed in these rules, the cost of the test shall be refunded and a billing adjustment made. The customer may be present at the time of the test if the customer makes a request prior to the test. A written report shall be made to the customer by the Company and the Company shall maintain a record of the test .

(Continued on Sheet No. C-29.00)

Issued November 27, 2007 by  
J. G. Russell,  
President and Chief Operating Officer,  
Jackson, Michigan

Michigan Public Service Commission
<b>November 28, 2007</b>
Filed _____ 

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DATE 12-18-09