

CONSUMERS ENERGY COMPANY

RATE BOOK FOR NATURAL GAS SERVICE

These Standard Rules and Regulations and Rate Schedules contained herein have been adopted by the Company to govern its relations with customers and have been approved by the Michigan Public Service Commission as an integral part of its Rate Book for Natural Gas Service.

Copies of the Company's Rate Book for Natural Gas Service are available on Consumers Energy Company's website at the following website address, http://www.consumersenergy.com/tariffs.nsf/GAS_TARIFFS?OpenView or at the Michigan Public Service Commission's website at the following website address, <http://www.dleg.state.mi.us/mpsc/gas/tariffconsumersgas.htm>.

Territory

This Rate Book for Natural Gas Service applies to the entire territory served with Natural Gas by the Company .

THIS RATE BOOK SUPERSEDES AND CANCELS RATE BOOK

M.P.S.C. No. 1 - Gas

Issued August 14, 2012 by
J. G. Russell,
President and Chief Executive Officer,
Jackson, Michigan



INDEX
SECTION A

| | <u>Sheet No.</u> |
|--------------------------------------|------------------|
| Title Page | A-1.00 |
| Index | A-2.00 |
| Table of Contents - Checklist | A-5.00 |
| Gas Service or Franchise Area | A-9.00 |
| Territory Served | A-10.00 |
| Technical Terms and Abbreviations | A-22.00 |
| Supplemental Utility Service Charges | A-24.00 |

SECTION B
ADMINISTRATIVE RULES INDEX

http://dmbinternet.state.mi.us/DMB/DTMBORR/AdminCode.aspx?AdminCode=Department&Dpt=LR&Level_1=Public+Service+Commission

| | |
|--|--------|
| B1. Technical Standards for Gas Service (R 460.2301 - R 460.2383) (For All Customers) http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1504_2015-007LR_AdminCode.pdf | B-1.00 |
| B2. Consumer Standards and Billing Practices for Electric and Natural Gas Service (R 460.101 - R 460.169) http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1779_2018-001LR_AdminCode.pdf | B-3.00 |
| B3. Uncollectibles Allowance Recovery Fund (R 460.2601 - R 460.2625) (Residential Customers) - Rescinded https://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/108_09_AdminCode.pdf | B-5.00 |
| B4. Billing Practices Applicable to Non-Residential Electric and Gas Customers (R 460.1601 - R 460.1640) (Including Multifamily Dwelling Service Rate A-1 Customers) - Rescinded http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364_2014-037LR_AdminCode.pdf | B-5.00 |
| B5. <i>Code of Conduct (R 460.10101 – R 460.10113)</i> https://www.michigan.gov/documents/mpsc/2018-002_LR_-_Final_-_Code_of_Conduct_643224_7.pdf | B-5.00 |
| B6. Practice and Procedure Before the Commission (R 460.17101 - R 460.17701) http://w3.lara.state.mi.us/GSA_Indexed/ORR/108_15_AdminCode.pdf | B-5.00 |
| B7. Filing Procedures for Electric, Water, Steam and Gas Utilities (R 460.2011 - R 460.2031) http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/832_10798_AdminCode.pdf | B-5.00 |
| B8. Residential Conservation Program Standards (R 460.2401 - R 460.2414) - Rescinded http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/835_10801_AdminCode.pdf | B-5.00 |
| B9. Preservation of Records of Electric, Gas and Water Utilities (R 460.2501 - R 460.2582) http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1679_2017-003LR_AdminCode.pdf | B-5.00 |
| B10. Michigan Gas Safety Standards (R 460.20101 - R 460.20606) http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1667_2016-057LR_AdminCode.pdf | B-5.00 |
| B11. Production and Transmission of Natural Gas (R 460.851 - R 460.875) http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/828_10794_AdminCode.pdf | B-5.00 |
| B12. Uniform System of Accounts for Major and Nonmajor Gas Utilities (R 460.9021, R 460.9039) http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/841_10807_AdminCode.pdf | B-5.00 |
| B13. Rate Case Filing Requirements for Major Gas Utilities http://www.michigan.gov/documents/mpsc/U-18238_7-31-17_587708_7.pdf | B-5.00 |

(Continued on Sheet No. A-3.00)

Issued February 28, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



INDEX
 (Continued From Sheet No. A-2.00)

Sheet No.

SECTION C
COMPANY RULES AND REGULATIONS

| | | |
|---|--|---------|
| Part I - Applicable to All Customers | | |
| C1. | CHARACTERISTICS OF SERVICE | |
| | C1.1 Character of Service | C-1.00 |
| | C1.2 Hours of Service | C-1.00 |
| | C1.3 Use of Service | C-2.00 |
| | C1.4 Unusual Facility Requirements | C-3.00 |
| | C1.5 Invalidity of Oral Agreements or Representations | C-3.00 |
| | C1.6 Transfers of Gas | C-3.00 |
| | C1.7 General Provisions of Service | C-4.00 |
| C2. | CONTROLLED SERVICE | C-4.00 |
| C3. | CURTAILMENT OF GAS SERVICE | C-7.00 |
| C4. | APPLICATION OF RATES | |
| | C4.1 Classes of Service | C-19.00 |
| | C4.2 Choice of Rates | C-19.00 |
| | C4.3 Application of Residential Usage and Non-Residential Usage | C-19.00 |
| | C4.4 Resale | C-21.00 |
| | C4.5 Mobile Home Park - Individually Served | C-21.00 |
| | C4.6 Centrally Metered Installation | C-22.00 |
| | C4.7 Aggregation of Accounts | C-23.00 |
| C5. | CUSTOMER RESPONSIBILITIES | |
| | C5.1 Access to Customer's Premises | C-23.10 |
| | C5.2 Bills and Payments | C-23.10 |
| | C5.3 Restoration of Service | C-26.00 |
| | C5.4 Shutoff Protection Plan for Residential Customers | C-27.00 |
| | C5.5 Customer-Selected Due Date Program | C-28.00 |
| | C5.6 <i>Non-Transmitting Gas Meter – Automated Meter Reading (AMR) Provision</i> | C-28.00 |
| C6. | METERING AND METERING EQUIPMENT | C-28.10 |
| C7. | GAS COST RECOVERY CLAUSE AND STANDARD REFUND PROCEDURES | |
| | C7.1 Gas Cost Recovery Clause | C-29.00 |
| | C7.2 Standard Refund Procedures for Gas Cost Recovery and Other Supplier Refunds | C-30.00 |
| C8. | CUSTOMER ATTACHMENT PROGRAM | C-34.00 |
| Part II - Energy Efficiency, Applicable to All Customers | | |
| C9. | ENERGY EFFICIENCY | |
| | C9.1 Energy Efficiency Program | C-58.10 |
| Part III - Applicable to Non-Residential Customers and Multifamily Dwelling Service Rate A-1 Customers | | |
| C10. | CUSTOMER DEPOSITS | C-59.00 |
| C11. | SHUTOFF OF SERVICE | C-59.00 |
| Part IV - Applicable to All Customers | | |
| C17. | CUSTOMER DATA PRIVACY | |
| | C17.1 Definitions | C-60.00 |
| | C17.2 Collection and Use of Data and Information | C-61.00 |
| | C17.3 Disclosure without Informed Customer Consent | C-61.00 |
| | C17.4 Disclosure to Contractors | C-62.00 |
| | C17.5 Customer Access to Data | C-62.00 |
| | C17.6 Customer Notice of Privacy Policies | C-62.50 |
| | C17.7 Limitation of Liability | C-62.50 |

(Continued on Sheet No. A-4.00)

Issued October 4, 2019 by
Patti Poppe,
 President and Chief Executive Officer,
 Jackson, Michigan



INDEX
(Continued From Sheet No. A-3.00)

Sheet No.

SECTION D
RATE SCHEDULES

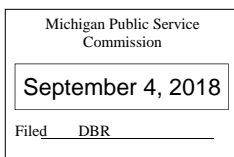
| | |
|--|---------|
| GENERAL TERMS AND CONDITIONS OF THE RATE SCHEDULES | D-1.00 |
| SURCHARGES | D-1.10 |
| GAS COST RECOVERY FACTORS | D-2.00 |
| QUARTERLY GAS COST RECOVERY (GCR) FACTOR CEILING PRICE ADJUSTMENT (CONTINGENCY) MECHANISM | D-3.00 |
| RATE CATEGORIES | D-6.00 |
| RESIDENTIAL SERVICE RATE A | D-8.00 |
| MULTIFAMILY DWELLING SERVICE RATE A-1 | D-9.00 |
| GENERAL SERVICE RATE GS-1, GS-2 AND GS-3 | D-11.00 |
| GENERAL SERVICE OUTDOOR LIGHTING RATE GL | D-12.00 |

SECTION E
TRANSPORTATION SERVICE

| | |
|---|--------------------|
| E1. GENERAL PROVISIONS AND DEFINITIONS | |
| E1.1 Definitions | E-1.00 |
| E1.2 Application of Rules | E-2.00 |
| E1.3 Possession of Gas | E-2.00 |
| E2. RECORDS, ACCOUNTING AND CONTROL | |
| E2.1 Transmittal of Notices, Bills and Payments | E-2.00 |
| E2.2 Nominations, Accounting and Control | E-3.00 |
| E3. GAS QUALITY | |
| E3.1 Quality | E-3.00 |
| E3.2 Heating Value | E-4.00 |
| E4. SERVICE REQUIREMENTS | |
| E4.1 Quantities | E-4.00 |
| E4.2 Delivery Pressure | E-5.00 |
| E4.3 Shutoff of Service | E-5.00 |
| E5. BILLING | E-5.00 |
| E6. AUTHORIZED GAS USAGE CHARGE | E-6.00 |
| E7. UNAUTHORIZED GAS USAGE CHARGE | E-6.00 |
| E8. TRANSPORTATION RATE RESTORATION CHARGE | E-6.00 |
| E9. TRANSPORTATION STANDARDS OF CONDUCT | E-9.00 |
| E10. TRANSPORTATION STANDARDS OF CONDUCT COMPLAINT PROCEDURES | E-10.00 |
| TRANSPORTATION SERVICE RATE (Rates ST, LT, XLT and XXL) CONTRACT STORAGE SERVICE RATE CS | E-11.00 E-15.00 |

(Continued on Sheet No. A-4.10)

Issued September 4, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



INDEX
(Continued From Sheet No. A-4.00)

Sheet No.

SECTION F
GAS CUSTOMER CHOICE PROGRAM

| | | |
|-----|---|--------|
| F1. | GENERAL PROVISIONS | F-1.00 |
| F2. | CUSTOMER PROTECTIONS | F-3.10 |
| F3. | SOLICITATION REQUIREMENTS | F-5.00 |
| F4. | SUPPLIER LICENSING AND CODE OF CONDUCT | F-5.00 |
| F5. | PROCEDURES FOR COMPLAINTS BETWEEN SUPPLIERS AND THE COMPANY | F-7.00 |
| | GAS CUSTOMER CHOICE RATE CC | F-8.00 |

SECTION G
GROUP TRANSPORTATION SERVICE PILOT PROGRAM

| | | |
|------|---|----------------|
| G1. | <i>GENERAL PROVISIONS AND DEFINITIONS</i> | |
| | <i>G1.1 Definitions</i> | <i>G-1.00</i> |
| | <i>G1.2 Application of Rules</i> | <i>G-3.00</i> |
| | <i>G1.3 Possession of Gas</i> | <i>G-3.00</i> |
| G2. | <i>RECORDS, ACCOUNTING AND CONTROL</i> | |
| | <i>G2.1 Transmittal of Notices, Bills and Payments</i> | <i>G-3.00</i> |
| | <i>G2.2 Nomination, Accounting and Control</i> | <i>G-3.00</i> |
| G3. | <i>GAS QUALITY</i> | |
| | <i>G3.1 Quality</i> | <i>G-4.00</i> |
| G4. | <i>SERVICE REQUIREMENTS</i> | |
| | <i>G4.1 Quantities</i> | <i>G-5.00</i> |
| | <i>G4.2 Delivery Pressure</i> | <i>G-6.00</i> |
| | <i>G4.3 Shutoff of Service</i> | <i>G-6.00</i> |
| G5. | <i>BILLING</i> | <i>G-6.00</i> |
| G6. | <i>UNAUTHORIZED GAS USAGE CHARGE</i> | <i>G-6.00</i> |
| G7. | <i>CUSTOMER PARTICIPATION IN A GROUP</i> | <i>G-6.00</i> |
| G8. | <i>DEPOSIT REQUIREMENTS</i> | <i>G-7.00</i> |
| G9. | <i>GROUP ADMINISTRATOR CONTRACT TERMINATION</i> | <i>G-7.00</i> |
| G10. | <i>GROUP TRANSPORTATION SERVICE PILOT PROGRAM STANDARDS OF CONDUCT</i> | <i>G-8.00</i> |
| G11. | <i>GROUP TRANSPORTATION SERVICE PILOT PROGRAM STANDARDS OF CONDUCT COMPLAINT PROCEDURES</i> | <i>G-9.00</i> |
| | <i>GROUP TRANSPORTATION SERVICE PILOT PROGRAM RATE</i> | <i>G-10.00</i> |

SECTION H
STANDARD CUSTOMER FORMS INDEX

| | |
|----------------|--------|
| STANDARD FORMS | H-1.00 |
|----------------|--------|

TABLE OF CONTENTS - CHECKLIST

| <u>Sheet No.</u> | <u>Sheet Effective Date</u> |
|--|---------------------------------|
| First Revised Sheet No. A-1.00 | August 14, 2012 |
| Eighth Revised Sheet No. A-2.00 | February 28, 2019 |
| Ninth Revised Sheet No. A-3.00 | October 4, 2019 |
| Fourth Revised Sheet No. A-4.00 | September 4, 2018 |
| Third Revised Sheet No. A-4.10 | August 22, 2019 |
| <i>One Hundred and Sixty-Fourth Revised Sheet No. A-5.00</i> | <i>November 15, 2019</i> |
| <i>Sixty-Sixth Revised Sheet No. A-6.00</i> | <i>November 15, 2019</i> |
| One Hundred and Fortieth Revised Sheet No. A-7.00 | November 8, 2019 |
| Fifteenth Revised Sheet No. A-8.00 | August 22, 2019 |
| Fourth Revised Sheet No. A-9.00 | August 12, 2016 |
| Second Revised Sheet No. A-10.00 | October 6, 2015 |
| Second Revised Sheet No. A-11.00 | October 6, 2015 |
| Original Sheet No. A-12.00 | October 10, 2007 |
| First Revised Sheet No. A-13.00 | October 6, 2015 |
| Second Revised Sheet No. A-14.00 | October 6, 2015 |
| First Revised Sheet No. A-15.00 | October 6, 2015 |
| Original Sheet No. A-16.00 | October 10, 2007 |
| First Revised Sheet No. A-17.00 | October 6, 2015 |
| Original Sheet No. A-18.00 | October 10, 2007 |
| Second Revised Sheet No. A-19.00 | October 6, 2015 |
| First Revised Sheet No. A-20.00 | April 21, 2016 |
| Original Sheet No. A-21.00 | October 10, 2007 |
| Second Revised Sheet No. A-22.00 | May 18, 2010 |
| Second Revised Sheet No. A-23.00 | January 1, 2020 |
| Ninth Revised Sheet No. A-24.00 | October 1, 2019 |
| | |
| Sixth Revised Sheet No. B-1.00 | December 11, 2017 |
| Seventh Revised Sheet No. B-2.00 | December 11, 2017 |
| Fifth Revised Sheet No. B-3.00 | December 11, 2017 |
| Original Sheet No. B-3.10 | December 11, 2017 |
| Fifth Revised Sheet No. B-4.00 | December 11, 2017 |
| Seventh Revised Sheet No. B-5.00 | January 9, 2019 |
| Sixth Revised Sheet No. B-5.10 | January 9, 2019 |
| Sixth Revised Sheet No. B-6.00 | December 11, 2017 |
| | |
| Second Revised Sheet No. C-1.00 | December 11, 2017 |
| Original Sheet No. C-2.00 | October 10, 2007 |
| First Revised Sheet No. C-3.00 | May 21, 2008 |
| First Revised Sheet No. C-4.00 | January 23, 2015 |
| First Revised Sheet No. C-5.00 | May 18, 2010 |

(Continued on Sheet No. A-6.00)

Issued November 15, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

| |
|---------------------------------------|
| Michigan Public Service Commission |
| November 15, 2019 |
| Filed _____ DBR _____ |

TABLE OF CONTENTS - CHECKLIST

(Continued From Sheet No. A-5.00)

| <u>Sheet No.</u> | <u>Sheet Effective Date</u> |
|---|-----------------------------|
| Second Revised Sheet No. C-6.00 | May 18, 2010 |
| Original Sheet No. C-7.00 | October 10, 2007 |
| Original Sheet No. C-8.00 | October 10, 2007 |
| Original Sheet No. C-9.00 | October 10, 2007 |
| Original Sheet No. C-10.00 | October 10, 2007 |
| Original Sheet No. C-11.00 | October 10, 2007 |
| Original Sheet No. C-12.00 | October 10, 2007 |
| Original Sheet No. C-13.00 | October 10, 2007 |
| Original Sheet No. C-14.00 | October 10, 2007 |
| Original Sheet No. C-15.00 | October 10, 2007 |
| Original Sheet No. C-16.00 | October 10, 2007 |
| Original Sheet No. C-17.00 | October 10, 2007 |
| Original Sheet No. C-18.00 | October 10, 2007 |
| Fourth Revised Sheet No. C-19.00 | January 14, 2015 |
| First Revised Sheet No. C-20.00 | May 21, 2008 |
| Second Revised Sheet No. C-21.00 | September 1, 2018 |
| Original Sheet No. C-22.00 | October 10, 2007 |
| <i>Second Revised Sheet No. C-23.00</i> | <i>December 25, 2019</i> |
| <i>Third Revised Sheet No. C-23.10</i> | <i>December 25, 2019</i> |
| First Revised Sheet No. C-24.00 | January 14, 2015 |
| Second Revised Sheet No. C-25.00 | December 11, 2017 |
| First Revised Sheet No. C-26.00 | December 11, 2017 |
| Sixth Revised Sheet No. C-27.00 | December 11, 2017 |
| Third Revised Sheet No. C-27.10 | September 1, 2018 |
| Seventh Revised Sheet No. C-28.00 | October 1, 2019 |
| Original Sheet No. C-28.10 | June 2014 Billing Month |
| First Revised Sheet No. C-29.00 | April 22, 2016 |
| Original Sheet No. C-30.00 | October 10, 2007 |
| Original Sheet No. C-31.00 | October 10, 2007 |
| First Revised Sheet No. C-32.00 | January 14, 2015 |
| Second Revised Sheet No. C-33.00 | January 14, 2015 |
| Fourth Revised Sheet No. C-34.00 | October 1, 2019 |
| First Revised Sheet No. C-35.00 | January 14, 2015 |
| Original Sheet No. C-36.00 | October 10, 2007 |
| Eighth Revised Sheet No. C-37.00 | October 1, 2019 |
| Eleventh Revised Sheet No. C-38.00 | July 11, 2016 |
| Twenty-Second Revised Sheet No. C-39.00 | June 28, 2019 |
| Eleventh Revised Sheet No. C-40.00 | September 28, 2017 |
| Twenty-Eighth Revised Sheet No. C-41.00 | June 28, 2019 |
| Eighth Revised Sheet No. C-42.00 | September 28, 2017 |
| Fortieth Revised Sheet No. C-43.00 | March 29, 2019 |
| Seventh Revised Sheet No. C-43.10 | October 3, 2019 |
| Twenty-Second Revised Sheet No. C-44.00 | October 3, 2019 |
| Thirty-First Revised Sheet No. C-45.00 | October 3, 2019 |
| Thirty-Ninth Revised Sheet No. C-46.00 | January 5, 2018 |
| Eighth Revised Sheet No. C-46.50 | January 11, 2019 |
| Fifth Revised Sheet No. C-46.60 | October 3, 2019 |
| Thirty-Fourth Revised Sheet No. C-47.00 | October 3, 2019 |
| Thirtieth Revised Sheet No. C-48.00 | October 3, 2019 |
| Thirty-Eighth Revised Sheet No. C-49.00 | October 3, 2019 |
| Thirty-Third Revised Sheet No. C-50.00 | October 3, 2019 |
| Fourth Revised Sheet No. C-50.50 | October 3, 2019 |

(Continued on Sheet No. A-7.00)

Issued November 15, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

| |
|---------------------------------------|
| Michigan Public Service Commission |
| November 15, 2019 |
| Filed _____ DBR _____ |

TABLE OF CONTENTS - CHECKLIST

(Continued From Sheet No. A-6.00)

| <u>Sheet No.</u> | <u>Sheet Effective Date</u> |
|---|--|
| Twenty-Fourth Revised Sheet No. C-51.00 | September 28, 2018 |
| Third Revised Sheet No. C-52.00 | October 2, 2015 |
| Eighth Revised Sheet No. C-53.00 | March 30, 2017 |
| Twenty-Ninth Revised Sheet No. C-54.00 | June 28, 2019 |
| Twenty-Second Revised Sheet No. C-55.00 | June 28, 2019 |
| Twenty-First Revised Sheet No. C-56.00 | October 2, 2015 |
| Thirty-Eighth Revised Sheet No. C-57.00 | October 3, 2019 |
| Fifth Revised Sheet No. C-58.00 | October 2, 2015 |
| Third Revised Sheet No. C-58.10 | January 23, 2018 |
| Third Revised Sheet No. C-59.00 | December 11, 2017 |
| Second Revised Sheet No. C-60.00 | October 25, 2018 |
| Second Revised Sheet No. C-61.00 | January 9, 2019 |
| First Revised Sheet No. C-62.00 | October 25, 2018 |
| Original Sheet No. C-62.50 | October 25, 2018 |
| | |
| First Revised Sheet No. D-1.00 | January 14, 2015 |
| Twenty-Sixth Revised Sheet No. D-1.10 | January 2019 Billing Month |
| <i>Forty-Ninth Revised Sheet No. D-1.20</i> | <i>December 2019 Billing Month</i> |
| <i>Sixth Revised Sheet No. D-1.30</i> | <i>December 2019 Billing Month</i> |
| Second Revised Sheet No. D-1.40 | October 1, 2019 |
| Sheet No. D-2.00 | See Effective Date on Sheet No. D-2.00 |
| Thirteenth Revised Sheet No. D-3.00 | April 2019 - March 2020 Billing Month |
| Seventeenth Revised Sheet No. D-4.00 | April 2019 - March 2020 Billing Month |
| Fifth Revised Sheet No. D-5.00 | April 2011 - March 2012 Billing Month |
| First Revised Sheet No. D-5.10 | March 15, 2010 |
| Second Revised Sheet No. D-6.00 | January 14, 2015 |
| Third Revised Sheet No. D-7.00 | September 1, 2018 |
| Thirteenth Revised Sheet No. D-8.00 | October 1, 2019 |
| Third Revised Sheet No. D-8.10 | October 1, 2019 |
| Thirteenth Revised Sheet No. D-9.00 | October 1, 2019 |
| First Revised Sheet No. D-10.00 | April 22, 2016 |
| Fourteenth Revised Sheet No. D-11.00 | October 1, 2019 |
| Eleventh Revised Sheet No. D-12.00 | October 1, 2019 |
| | |
| Third Revised Sheet No. E-1.00 | September 1, 2018 |
| Original Sheet No. E-2.00 | October 10, 2007 |
| Third Revised Sheet No. E-3.00 | March 31, 2016 |
| Sixth Revised Sheet No. E-4.00 | October 1, 2019 |
| Original Sheet No. E-5.00 | October 10, 2007 |
| Original Sheet No. E-6.00 | October 10, 2007 |
| First Revised Sheet No. E-7.00 | January 14, 2015 |
| First Revised Sheet No. E-8.00 | January 14, 2015 |
| First Revised Sheet No. E-9.00 | January 14, 2015 |
| First Revised Sheet No. E-10.00 | January 14, 2015 |
| Ninth Revised Sheet No. E-11.00 | October 1, 2019 |
| Fifth Revised Sheet No. E-12.00 | October 1, 2019 |
| Fourth Revised Sheet No. E-13.00 | October 1, 2019 |
| Sixth Revised Sheet No. E-14.00 | January 2019 Billing Month |
| First Revised Sheet No. E-15.00 | January 14, 2015 |
| First Revised Sheet No. E-16.00 | January 14, 2015 |
| First Revised Sheet No. E-17.00 | January 14, 2015 |

(Continued on Sheet No. A-8.00)

Issued November 8, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

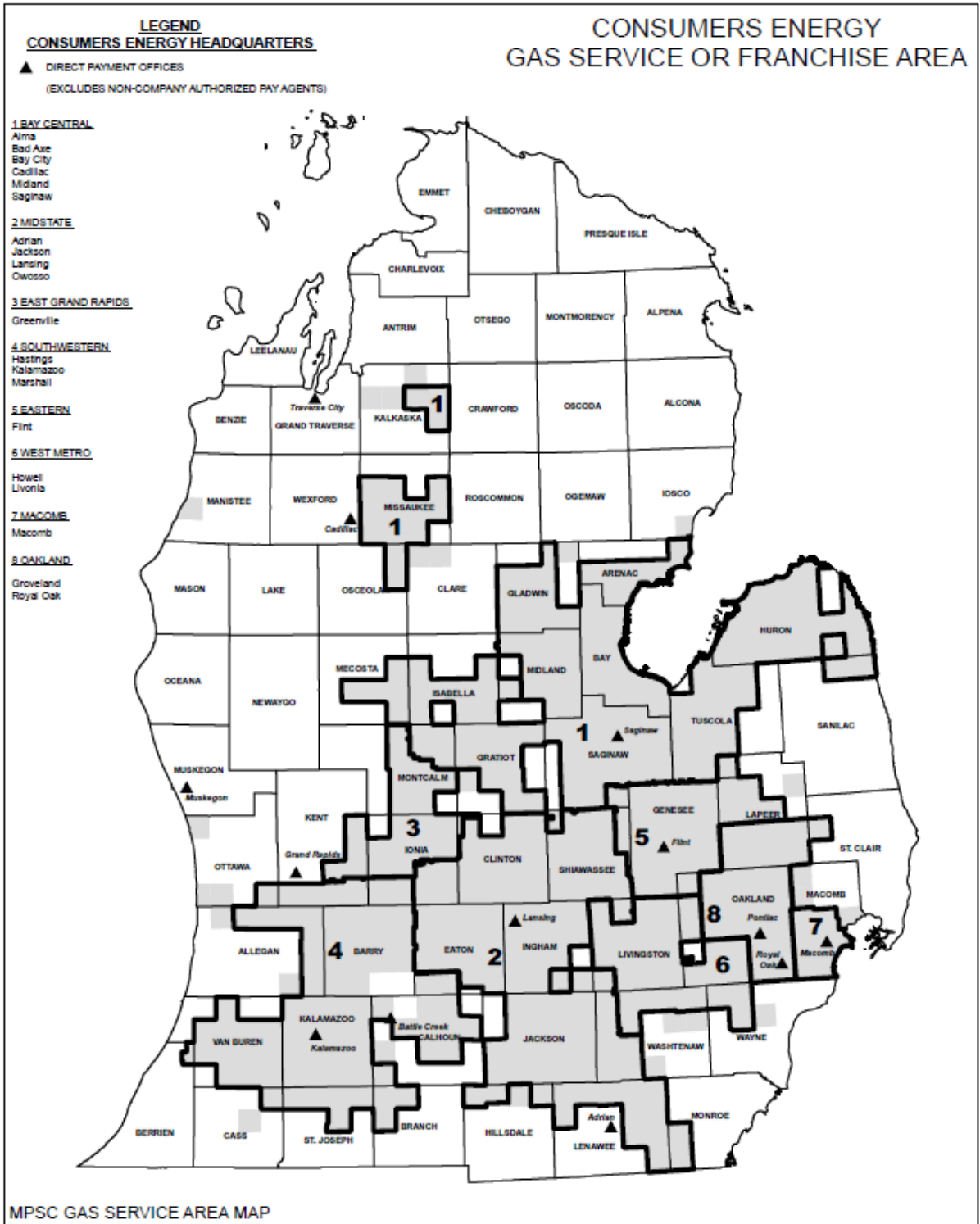
| |
|---------------------------------------|
| Michigan Public Service Commission |
| November 15, 2019 |
| Filed DBR _____ |

TABLE OF CONTENTS - CHECKLIST
(Continued From Sheet No. A-7.00)

| <u>Sheet No.</u> | <u>Sheet Effective Date</u> |
|--|-----------------------------|
| Third Revised Sheet No. F-1.00 | April 22, 2016 |
| Fourth Revised Sheet No. F-2.00 | January 2017 Billing Month |
| Fourth Revised Sheet No. F-3.00 | January 2017 Billing Month |
| Second Revised Sheet No. F-3.10 | January 2017 Billing Month |
| First Revised Sheet No. F-4.00 | November 10, 2009 |
| First Revised Sheet No. F-4.10 | January 14, 2015 |
| Original Sheet No. F-4.20 | November 10, 2009 |
| Third Revised Sheet No. F-5.00 | September 11, 2014 |
| Second Revised Sheet No. F-6.00 | May 18, 2010 |
| Second Revised Sheet No. F-7.00 | September 11, 2014 |
| Third Revised Sheet No. F-8.00 | April 22, 2016 |
| Second Revised Sheet No. F-9.00 | May 27, 2011 |
| <i>Fifth Revised Sheet No. G-1.00</i> | <i>January 1, 2020</i> |
| <i>Fourth Revised Sheet No. G-2.00</i> | <i>January 1, 2020</i> |
| <i>Fourth Revised Sheet No. G-3.00</i> | <i>January 1, 2020</i> |
| <i>Original Sheet No. G-4.00</i> | <i>January 1, 2020</i> |
| <i>Original Sheet No. G-5.00</i> | <i>January 1, 2020</i> |
| <i>Original Sheet No. G-6.00</i> | <i>January 1, 2020</i> |
| <i>Original Sheet No. G-7.00</i> | <i>January 1, 2020</i> |
| <i>Original Sheet No. G-8.00</i> | <i>January 1, 2020</i> |
| <i>Original Sheet No. G-9.00</i> | <i>January 1, 2020</i> |
| <i>Original Sheet No. G-10.00</i> | <i>January 1, 2020</i> |
| <i>Original Sheet No. G-11.00</i> | <i>January 1, 2020</i> |
| <i>Original Sheet No. H-1.00</i> | <i>August 22, 2019</i> |

Issued August 22, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

| |
|---|
| Michigan Public Service Commission |
| August 22, 2019 |
| Filed <u> </u> DBR <u> </u> |



Issued August 12, 2016 by
Patti Poppe,
 President and Chief Executive Officer,
 Jackson, Michigan

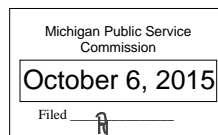
Michigan Public Service
 Commission
 August 15, 2016
 Filed DBR

TERRITORY SERVED

| <u>County</u> | <u>Incorporated</u> | | <u>Townships</u> |
|---------------|---|--|---|
| | <u>Cities</u> | <u>Villages</u> | |
| Allegan | Holland | | Dorr Gun Plain Leighton Martin Otsego Overisel Salem Wayland |
| Arenac | Au Gres Omer Standish | Sterling | Arenac Au Gres Deep River Lincoln Sims Standish Whitney |
| Barry | Hastings | Freeport Middleville Nashville Woodland | Baltimore Barry Carlton Castleton Hastings Hope Irving Maple Grove Orangeville Prairieville Rutland Thornapple Woodland Yankee Springs |
| Bay | Auburn Bay City Essexville Midland Pinconning | | Bangor Beaver Frankenlust Fraser Garfield Hampton Kawkawlin Merritt Monitor Mount Forest Pinconning Portsmouth Williams |
| Berrien | | | Watervliet |

(Continued on Sheet No. A-11.00)

Issued October 6, 2015 by
J. G. Russell,
 President and Chief Executive Officer,
 Jackson, Michigan



TERRITORY SERVED
 (Continued From Sheet No. A-10.00)

| County | Incorporated | | Townships |
|---------|--|---|--|
| | Cities | Villages | |
| Branch | | Sherwood | Matteson Sherwood Union |
| Calhoun | Marshall | Athens | Athens Bedford Convis Eckford Emmett Fredonia Lee Leroy Marengo Marshall |
| Cass | | Marcellus | Marcellus Penn |
| Clare | | | Summerfield Winterfield |
| Clinton | DeWitt Saint Johns | Eagle Elsie Fowler Hubbardston Ovid Westphalia | Bath Bengal Bingham Dallas DeWitt Duplain Eagle Greenbush Lebanon Olive Ovid Riley Victor Watertown Westphalia |
| Eaton | Charlotte Eaton Rapids Grand Ledge Lansing Olivet Potterville | Bellevue Dimondale Mulliken Sunfield Vermontville | Bellevue Benton Carmel Chester Delta Eaton Eaton Rapids Hamlin Kalamo Oneida Roxand Sunfield Vermontville Walton Windsor |

(Continued on Sheet No. A-12.00)

Issued October 6, 2015 by
J. G. Russell,
 President and Chief Executive Officer,
 Jackson, Michigan



TERRITORY SERVED
 (Continued From Sheet No. A-11.00)

| <u>County</u> | <u>Incorporated</u> | | <u>Townships</u> |
|---------------|---|---|---|
| | <u>Cities</u> | <u>Villages</u> | |
| Genesee | Burton Clio Davison Fenton Flint Flushing Grand Blanc Linden Montrose Mount Morris Swartz Creek | Gaines Goodrich Lennon Otisville Otter Lake | Argentine Atlas Clayton Davison Fenton Flint Flushing Forest Gaines Genesee Grand Blanc Montrose Mount Morris Mundy Richfield Thetford Vienna |
| Gladwin | Beaverton Gladwin | | Beaverton Bentley Billings Bourret Buckeye Clement Gladwin Grout Hay Sage Secord Tobacco |
| Gratiot | Alma Ithaca Saint Louis | Ashley Breckenridge | Arcada Bethany Elba Emerson New Haven Newark North Star Pine River Seville Sumner Washington Wheeler |

(Continued on Sheet No. A-13.00)

Issued November 27, 2007 by
 J. G. Russell,
 President and Chief Operating Officer,
 Jackson, Michigan

| |
|---------------------------------------|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____ AL |

TERRITORY SERVED
 (Continued From Sheet No. A-12.00)

| <u>County</u> | <u>Incorporated</u> | | <u>Townships</u> |
|---------------|---|---|---|
| | <u>Cities</u> | <u>Villages</u> | |
| Hillsdale | | | Litchfield Moscow Scipio Somerset |
| Huron | Bad Axe Harbor Beach | Caseville Elkton Kinde Owendale Pigeon Port Austin Port Hope Sebewaing Ubly | Bingham Brookfield Caseville Colfax Dwight Fair Haven Gore Grant Hume Lake Lincoln McKinley Meade Oliver <i>Paris</i> Point Aux Barques Port Austin Rubicon Sand Beach Sebewaing Sheridan Sherman Sigel Verona Winsor |
| Ingham | East Lansing Lansing Leslie Mason Williamston | Dansville Stockbridge Webberville | Alaiedon Aurelius Bunkerhill Delhi Ingham Lansing Leroy Leslie Locke Meridian Onondaga Stockbridge Vevay Wheatfield Williamstown |

(Continued on Sheet No. A-14.00)

Issued October 6, 2015 by
J. G. Russell,
 President and Chief Executive Officer,
 Jackson, Michigan



TERRITORY SERVED
 (Continued From Sheet No. A-13.00)

| <u>County</u> | <u>Incorporated</u> | | <u>Townships</u> |
|---------------|---------------------|---|--|
| | <u>Cities</u> | <u>Villages</u> | |
| Ionia | Ionia Portland | Clarksville Hubbardston Lake Odessa Lyons Muir Pewamo Saranac | Berlin Boston Campbell Danby Easton Ionia Keene Lyons Alabaster |
| Iosco | | | |
| Isabella | | Lake Isabella Shepherd | Broomfield Chippewa Coe Deerfield Denver Lincoln Rolland Sherman Union |
| Jackson | Jackson | Brooklyn Cement City Grass Lake Hanover Parma | Blackman Columbia Grass Lake Hanover Henrietta Leoni Liberty Napoleon Norvell Pulaski Rives Sandstone Spring Arbor Summit Tompkins Waterloo |

(Continued on Sheet No. A-15.00)

Issued October 6, 2015 by
J. G. Russell,
 President and Chief Executive Officer,
 Jackson, Michigan

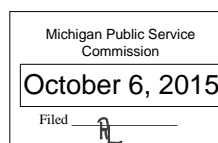


TERRITORY SERVED
 (Continued From Sheet No. A-14.00)

| County | Incorporated | | Townships |
|-----------|--|---|--|
| | Cities | Villages | |
| Kalamazoo | Galesburg Kalamazoo Parchment Portage | Augusta Climax Richland Schoolcraft Vicksburg | Alamo Brady Charleston Climax Comstock Cooper Kalamazoo Oshtemo |
| Kalkaska | | | Bear Lake Cold Springs Excelsior Kalkaska |
| Kent | Lowell | Caledonia | Bowne Byron Caledonia Cascade Gaines Grattan Lowell Vergennes |
| Lapeer | Imlay City Lapeer | Almont Columbiaville Dryden Metamora Otter Lake | Almont Arcadia Attica Burnside Deerfield Dryden Elba |
| | | | Hadley Imlay Lapeer Marathon Mayfield Metamora Oregon |

(Continued on Sheet No. A-16.00)

Issued October 6, 2015 by
J. G. Russell,
 President and Chief Executive Officer,
 Jackson, Michigan



TERRITORY SERVED
 (Continued From Sheet No. A-15.00)

| <u>County</u> | <u>Incorporated</u> | | <u>Townships</u> |
|---------------|---------------------|---|--|
| | <u>Cities</u> | <u>Villages</u> | |
| Lenawee | Tecumseh | Addison Blissfield Britton Cement City Clinton Deerfield Onsted | Blissfield Cambridge Clinton Deerfield Franklin Macon Palmyra Raisin Ridgeway Riga Rollin Tecumseh Woodstock |
| Livingston | Brighton Howell | Fowlerville Pinckney | Brighton Cohoctah Conway Deerfield Genoa Green Oak Hamburg Handy Hartland Howell Iosco Marion Oceola Putnam Tyrone Unadilla |

(Continued on Sheet No. A-17.00)

Issued November 27, 2007 by
 J. G. Russell,
 President and Chief Operating Officer,
 Jackson, Michigan

| |
|--|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____  |

TERRITORY SERVED
 (Continued From Sheet No. A-16.00)

| County | Incorporated | | Townships |
|-----------------|--|----------|---|
| | Cities | Villages | |
| Macomb | Center Line Eastpointe Fraser Mount Clemens Roseville Saint Clair Shores Sterling Heights Utica Warren | | Bruce Chesterfield Clinton Harrison Macomb Shelby Washington |
| <i>Manistee</i> | <i>Manistee</i> | | |
| Mecosta | | Mecosta | Austin Millbrook Morton Sheridan Wheatland |
| Midland | Coleman Midland | Sanford | Edenville Greendale Homer Hope Ingersoll Jerome Larkin Lee Lincoln Midland Mills Mount Haley Warren |
| Missaukee | Lake City McBain | | Aetna Butterfield Caldwell Clam Union Enterprise Forest Lake Reeder Richland Riverside |
| Monroe | | | Summerfield Whiteford |

(Continued on Sheet No. A-18.00)

Issued October 6, 2015 by
J. G. Russell,
 President and Chief Executive Officer,
 Jackson, Michigan



TERRITORY SERVED
 (Continued From Sheet No. A-17.00)

| <u>County</u> | <u>Incorporated</u> | | <u>Townships</u> |
|---------------|---|---|--|
| | <u>Cities</u> | <u>Villages</u> | |
| Montcalm | Stanton | Edmore Mc Bride Sheridan | Belvidere Bushnell Crystal Day Douglass Evergreen Fairplains Ferris Home Richland Sidney |
| Oakland | Auburn Hills Berkley Birmingham Bloomfield Hills Clawson Farmington Farmington Hills Ferndale Hazel Park Huntington Woods Keego Harbor Lake Angelus Lathrup Village Madison Heights Northville Novi Oak Park Orchard Lake Village Pleasant Ridge Pontiac Rochester Rochester Hills Royal Oak South Lyon Southfield Sylvan Lake Troy Walled Lake Wixom | Beverly Hills Bingham Farms Clarkston Franklin Holly Lake Orion Leonard Ortonville Oxford Wolverine Lake | Addison Bloomfield Brandon Commerce Groveland Highland Holly Independence Lyon Novi Oakland Orion Oxford Rose Royal Oak Southfield Springfield Waterford West Bloomfield White Lake |
| Osceola | | Marion | Marion Middle Branch |

(Continued on Sheet No. A-19.00)

Issued November 27, 2007 by
 J. G. Russell,
 President and Chief Operating Officer,
 Jackson, Michigan

| |
|--|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____  |

TERRITORY SERVED
 (Continued From Sheet No. A-18.00)

| <u>County</u> | <u>Incorporated</u> | | <u>Townships</u> |
|---------------|-------------------------------------|--|--|
| | <u>Cities</u> | <u>Villages</u> | |
| Ottawa | <i>Holland</i> | | Jamestown Spring Lake |
| Saginaw | Frankenmuth Saginaw Zilwaukee | Birch Run Chesaning Merrill Oakley Saint Charles | Albee Birch Run Blumfield Brady Bridgeport Buena Vista Carrollton Chesaning Frankenmuth Fremont James Jonesfield Kochville |
| Saint Clair | | Capac | Mussey |
| Saint Joseph | | Mendon | Flowerfield Leonidas Mendon Nottawa Park |
| Sanilac | | Minden City | Delaware Minden |

(Continued on Sheet No. A-20.00)

Issued October 6, 2015 by
J. G. Russell,
 President and Chief Executive Officer,
 Jackson, Michigan



TERRITORY SERVED
 (Continued From Sheet No. A-19.00)

| <u>County</u> | <u>Incorporated</u> | | <u>Townships</u> |
|---------------|--|---|--|
| | <u>Cities</u> | <u>Villages</u> | |
| Shiawassee | Corunna Durand Laingsburg Owosso Perry | Bancroft Byron Lennon Morrice New Lothrop Ovid Vernon | Antrim Bennington Burns Caledonia <i>Fairfield</i> Hazelton Middlebury New Haven Owosso Perry Rush Sciota Shiawassee Venice Vernon Woodhull |
| Tuscola | Vassar | Akron Caro Fairgrove Gagetown Mayville Millington Reese Unionville | Akron Almer Arbela Columbia Denmark Ellington Elmwood Fairgrove Fremont Gilford Indianfields Juniata Millington Tuscola Vassar Watertown |
| Van Buren | Bangor Hartford | Breedsville Decatur Lawrence Lawton Mattawan Paw Paw | Almena Antwerp Arlington Bangor Columbia Decatur Hamilton Hartford Lawrence Paw Paw Porter Waverly |

(Continued on Sheet No. A-21.00)

Issued April 21, 2016 by
J. G. Russell,
 President and Chief Executive Officer,
 Jackson, Michigan

| |
|---|
| Michigan Public Service Commission |
| April 22, 2016 |
| Filed <u> </u> DBR <u> </u> |

TERRITORY SERVED
(Continued From Sheet No. A-20.00)

| <u>County</u> | <u>Incorporated</u> | | <u>Townships</u> |
|---------------|--|-----------------|---|
| | <u>Cities</u> | <u>Villages</u> | |
| Washtenaw | | Manchester | Ann Arbor Bridgewater Dexter Freedom Lima Lyndon Manchester Northfield Salem Saline Sharon Superior Sylvan Webster |
| Wayne | Livonia Northville Plymouth Wayne Westland | | Northville Plymouth |

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

Michigan Public Service
Commission

November 28, 2007

Filed _____



**TECHNICAL TERMS AND ABBREVIATIONS
(FOR ALL CUSTOMERS)**

I. The definitions of the following technical terms and abbreviations are applicable to the Company's Gas Rate Book and are not contained in the other Sections thereof.

A. For All Utilities

- (1) "Commission" means the Michigan public service commission.
- (2) "Effective Date" means the date when the tariff sheet must be followed.
- (3) "Issue Date" means the date the Company files a tariff sheet with the Commission.
- (4) "Rate Book" means the complete set of Company filings submitted in accordance with the "Filing Procedures for Electric, Wastewater, Steam and Gas Utilities".
- (5) "Rate Schedule" or "Rider" means the rate or charge for a particular classification of service, including all special terms and conditions under which that service is furnished at the prescribed rate or charge.
- (6) "Rate Sheet" or "Tariff Sheet" means any of the documents filed in accordance with the "Filing Procedures for Electric, Wastewater, Steam and Gas Utilities".
- (7) "Rules and Regulations" means the rules, regulations, practices, classifications, exceptions, and conditions that the Company must observe when providing service.
- (8) "Standard Customer Forms Index" means a listing showing the number, title, and revision date for all standard forms, in any format (preprinted or electronically preformatted) that the Company uses to document contracts or other agreements that create or alter a customer's rights or responsibilities in dealings with the Company. Standard customer forms require a customer signature or are specifically referenced within the Rate Book for execution between the Company and customers.

B. Company

- (1) Ccf - 100 cubic feet
- (2) Company - Consumers Energy Company
- (3) Dekatherm - 10 therms or 1,000,000 British thermal units
- (4) Mcf - 1,000 cubic feet

II. Definitions of additional technical terms and abbreviations are contained in the following sections:

A. Section C - Part II - General Rules and Regulations (For All Customers)

- (1) Rule C3.1 Curtailment of Gas Service - Definitions
 - (a) Blanket Certificate Customer
 - (b) Capacity Deficiency
 - (c) Capacity Restriction
 - (d) Commercial Gas Requirements
 - (e) Customers
 - (f) Deliveries
 - (g) End Use Customer
 - (h) Force Majeure
 - (i) Industrial Gas Requirements
 - (j) Requirements for Plant Protection
 - (k) Requirements for Services Essential for Public Health and Safety
 - (l) Residential Gas Requirements
 - (m) System Supply Customer
- (2) Rule C4.3 Application of Residential Usage and Non-Residential Usage
 - (a) Household
 - (b) Non-Residential Usage
 - (c) *Principal Residence Customer*
 - (d) Residential Usage
- (3) Rule C4.5 Mobile Home Park - Individually Served
 - (a) Mobile Home Park
- (4) Rule C4.6 Centrally Metered Installation - A. Definition of a Centrally Metered Installation
 - (a) Centrally Metered Installation
- (5) Rule C5.2 Bills and Payments - J. Energy Theft, Stolen Meter and Switched Meter
 - (a) Stolen Meter
 - (b) Switched Meter

(Continued on Sheet No. A-23.00)

Issued May 26, 2010 by
J. G. Russell,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after May 18, 2010

Issued under authority of the
Michigan Public Service Commission
dated May 17, 2010
in Case No. U-15986

**TECHNICAL TERMS AND ABBREVIATIONS
(FOR ALL CUSTOMERS)
(Continued From Sheet No. A-22.00)**

II. Definitions of additional technical terms and abbreviations are contained in the following sections: (Contd)

B. Section E - Gas Transportation Standards and Billing Practices – Definitions

- | | |
|--------------------------------|--|
| (1) Account | (10) Gas Rate Book |
| (2) Allowance for Use and Loss | (11) Load Balancing Charge |
| (3) Annual Contract Quantity | (12) Maximum Daily Quantity |
| (4) Authorized Tolerance Level | (13) MMBtu |
| (5) Business Day | (a) Month |
| (6) Cubic Foot of Gas | (b) Nominations |
| (7) Day | (c) Total Heating Value Per Cubic Foot |
| (8) Designated Sales Rate | (14) Unauthorized Gas Usage Charge |
| (9) Gas | |

C. Section G – Group Transportation Service Pilot Program Standards and Billing Practices – Definitions

- | | |
|--------------------------------|---|
| (1) Account | (11) Group Annual Contract Quantity |
| (2) Allowance for Use and Loss | (12) Group Authorized Tolerance Level |
| (3) Business Day | (13) Group Maximum Daily Quantity |
| (4) Cubic Foot of Gas | (14) Group Minimum Daily Quantity |
| (5) Day | (15) MMBtu |
| (6) Enrollment | (16) Month |
| (7) Gas | (17) Nominations |
| (8) Gas Rate Book | (18) Supplier |
| (9) Group | (19) Total Heating Value Per Cubic Foot |
| (10) Group Administrator | (20) Unauthorized Gas Usage Charge |

Issued August 22, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after January 1, 2020

Issued under authority of the
Michigan Public Service Commission
dated August 8, 2019
in Case No. U-20439

SUPPLEMENTAL UTILITY SERVICE CHARGES

The charges shown on this sheet are not subject to approval by the Commission. Changes will be made by the Company from time-to-time to include current prices for the services offered.

METER TEST CHARGE

The charge for a gas meter test is \$63.00 when applicable pursuant to Rule B1, Technical Standards for Gas Service, Rule R 460.2351, Meters and Associated Metering Devices; Inspections and Tests. (Authorized by Rule C6, Metering and Metering Equipment.)

SERVICE LINE AND/OR METER RELOCATION CHARGE

The charge for meter relocation when applicable:

- a. \$570 for meter relocation only (does not include reconnection to the fuel line)
- b. \$13.53 per foot for any additional service line required for any residential modification, or
\$27.07 per foot for any additional service line required for any non-residential modification

The charge for service line relocation only is \$540 plus the cost per foot of service line from item (b) above for sizes through 1/4". For sizes 2" or larger an estimate will be used. (Authorized by Rule C8(A), Customer Attachment Program - Purpose.)

TEMPORARY CUTBACK OF SERVICE LINE

The charge for temporary cutback of a gas service line, when requested by the customer or made necessary by the customer, is \$655. If this work is scheduled to be performed at the same time (same trip) as other billable gas utility work for the customer, a revised price of \$355 shall apply. (Authorized by Rule C8, Customer Attachment Program.)

WINTER CONSTRUCTION/PRACTICAL DIFFICULTIES CHARGE

An additional charge of \$3 per foot of all underground construction as installed, excluding conduit, will be applied to projects constructed during the period of December 15 to April 15, for installation of distribution or service facilities, in administration of the Cost of Service Model referenced in Rule C8, Customer Attachment Program. (Authorized by C8, Customer Attachment Program.)

ELEVATED PRESSURE CHARGE

The Company generally provides standard pressure following the regulator. Should a customer request elevated pressure under conditions by which the Company would provide standard pressure, the Company may grant the request upon receipt of one of the following charges:

- a. \$60 fee if service can be provided through a 250RMM2 meter, or
- b. \$500 fee for most other installations.

(Authorized by Rule C8, Customer Attachment Program.)

ITEMIZED STATEMENT CHARGE

The charge for a MANUALLY PREPARED ITEMIZED STATEMENT requested by a customer shall be \$15.00 per statement.

Issued October 4, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after October 1, 2019

Issued under authority of the
Michigan Public Service
Commission Dated March 11, 1996
in Case No. U-10755

SECTION B
ADMINISTRATIVE RULES INDEX

B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)
http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1504_2015-007LR_AdminCode.pdf

PART 1. GENERAL PROVISIONS

R 460.2301 Definitions.

R 460.14001 (revised to R460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

R 460.2302 Application, intention, and interpretation of rules; utility rules and regulations.

PART 2. RECORDS, REPORTS, AND OTHER INFORMATION

R 460.2321 Retention of records.

R 460.2501 et seq. are the Rules Pertaining to Preservation of Records of Electric, Gas and Water Utilities. See Rule B8.

R 460.2322 Location of records.

R 460.2323 Reports and records generally.

PART 3. SERVICE REQUIREMENTS

R 460.2331 Sale of gas.

R 460.2332 Permanent service line rules.

Refer to the Company's approved Rule C8, Customer Attachment Program.

R 460.2333 Main extension rules.

Refer to the Company's approved Rule C8, Customer Attachment Program.

R 460.2334 Temporary service.

Refer to the Company's approved Rule C1.4, Unusual Facility Requirements

R 460.2335 Interruptions of service.

R 460.2101 (revised to R 460.101) et seq. are the Consumer Standards and Billing Practices for Electric and *Natural Gas* Service. R 460.14001 (revised to R 460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

PART 4. ENGINEERING

R 460.2341 Gas facilities; construction and installation.

R 460.2342 Standards of accepted engineering practice.

PART 5. INSPECTION OF METERS

R 460.2351 Meters and associated metering devices; inspections and tests.

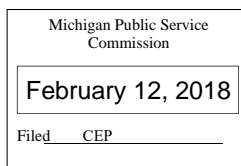
The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated February 28, 2017 in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2019. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, refer to Rule 52 in conjunction with diaphragm-type meters. Refer to the Company's approved Rule C6, Metering and Metering Equipment.

R 460.2352 Diaphragm-type meters; meter tests; reports.

The Commission granted the Company a waiver of the Rule 52 meter testing requirements for natural gas diaphragm meters in Case No. U-17668. Refer to the procedures approved in the Commission's Order dated February 28, 2017 in Case No. U-17668 for the testing requirements of the Company's natural gas diaphragm meters. Pursuant to the Commission's Order in Case No. U-17668, the Company's waiver of the Rule 52 meter testing requirements shall terminate on December 31, 2019. The requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000 shall be in effect after the termination of the waiver granted by the Commission in Case No. U-17668. After the termination of the Company's Rule 52 waiver, the following Subrule 7(b) as amended and approved by Commission Order dated December 18, 1984 in Case No. U-8000 applies to the Company: "(7)(b) The number of meters in each meter class tested and found within the norm and within each 1% variance from norm between 90% accuracy and 110% accuracy. Meters that are slower than 90% and faster than 110% shall each be grouped separately."

(Continued on Sheet No. B-2.00)

Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after December 11, 2017

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120

(Continued From Sheet No. B-1.00)

B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS) (Contd)
http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1504_2015-007LR_AdminCode.pdf

PART 5. INSPECTION OF METERS (Contd)

- R 460.2353 Retirement of meters.**
- R 460.2354 Accuracy of metering equipment; tests; standards.**
- R 460.2355 Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.**
- R 460.2356 Pressure measurement standards.**
- R 460.2357 Records; meter tests.**
- R 460.2358 Records; meter and associated metering device data.**

PART 6. BILL ADJUSTMENT; METER ACCURACY

- R 460.2361 Bill adjustment; meter accuracy.**
- R 460.2362 Determination of adjustment.**
- R 460.2363 Refunds.**

The Company adopted the requirements of Rule 52 as approved by Commission Order dated December 18, 1984 in Case No. U-8000. Pursuant to the Commission's Order in Case No. U-17668, the Company will be considered to have "adopted the requirements of R 460.2352" for the duration of the waiver of the Rule 52 meter testing requirements which was granted in that proceeding.

R 460.2364 Rebilling.

Refer to the Company's approved Rule C5.2I., Meter Error Nonregistering Meter.

R 460.2365 Consumption data records.

PART 7. SHUTOFF OF SERVICE

- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.**

Refer to the Company's approved Rule C1.3, Use of Service. Refer to the Consumer Standards and Billing Practices for Electric and *Natural* Gas Service, *R 460.145*, Applicability.

R 460.2372 Gas facilities hazard.

R 460.2373 Shutoff of service.

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2., *R 460.136*, Emergency Shutoff. Refer to the Company's approved Rule C5.1, Access to Customer's Premises.

R 460.2374 Customer notification of shutoff of service.

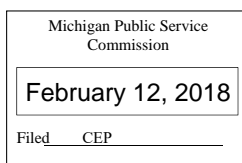
Refer to the (1) Consumer Standards and Billing Practices for Electric and *Natural* Gas Service, Rule B2, *R 460.101a*, *R 460.136*, *R 460.137*, *R 460.138*, *R 460.139*, *R 460.140*, *R 460.141*, *R 460.142*, *R 460.143*, and (2) Company approved Rule C11, Shutoff of Service.

PART 8. GAS QUALITY

- R 460.2381 Gas purity.**
- R 460.2382 Heating value; authorized variations.**
- R 460.2383 Heating value records; location and accuracy of measuring equipment; frequency of heating value determination.**

(Continued on Sheet No. B-3.00)

Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after December 11, 2017

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120

(Continued From Sheet No. B-2.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE
(R 460.101 - R 460.169)**

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1779_2018-001LR_AdminCode.pdf

PART 1. GENERAL PROVISIONS

- R 460.101 *Applicability; purpose.*
- R 460.101a *Scope of rules.*
- R 460.102 *Definitions; A to F.*
- R 460.102a *Definitions; G to P.*
- R 460.102b *Definitions; Q to Z.*
- R 460.103 **Discrimination prohibited.**
- R 460.104 **Conduct of proceedings.**
- R 460.105 **Additional rules.**

PART 2. APPLICATION FOR SERVICE

- R 460.106 **Service requests.**
- R 460.107 **Residential service account requirements.**

PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS

- R 460.108 **Prohibited practices.**
- R 460.109 **Deposit for residential customer.**
- R 460.110 **Rescinded.**
- R 460.111 **General deposit conditions for residential customers.**
- R 460.111a **General deposit conditions for nonresidential customers.**
- R 460.112 **Guarantee terms and conditions for residential customers.**

PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND METER RELOCATION

- R 460.113 **Actual and estimated meter reading.**

As approved by Commission order dated October 22, 1986 in Case No. U-8110. Also refer to the Company's approved Rule C5.2 B., Meter Reads and Estimated Bills.

- R 460.114 **Customer meter reading.**

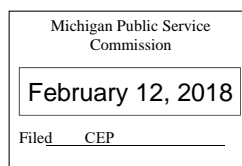
Refer to the Company's approved Rule C5.2 C., Customer Meter Reads.

- R 460.115 **Meter accuracy and errors.**
- R 460.116 **Meter relocation.**

Refer to the Company's approved Rule C5.3, Restoration of Service.

(Continued on Sheet No. B-3.10)

Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after December 11, 2017

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120

(Continued From Sheet No. B-3.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE
(R 460.101 - R 460.169) (Contd)**

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1779_2018-001LR_AdminCode.pdf

PART 5. BILLING AND PAYMENT STANDARDS

R 460.117 *Bill information.*

R 460.118 *Electronic billing requirement.*

R 460.119 *Separate bill; consolidation and balance transfers for residential and small nonresidential customers.*

R 460.120 *Billing frequency; method of delivery.*

Refer to the Company's approved Rule C5.2 A., Billing Frequency.

R 460.121 *Equal monthly billing.*

R 460.122 *Cycle billing.*

R 460.123 *Payment of bill.*

Refer to the Company's approved Rule C5.2 D., Responsibility for Payment, and C5.2 E., Due Date.

R 460.124 *Payment period.*

R 460.125 *Late payment charges.*

Refer to the Company's approved Rule C5.2 F., Late Payment Charge and the "Due Date and Late Payment Charge" provision of the Rate Schedules.

R 460.126 *Billing for unregulated non-energy services.*

R 460.126a *Billing error.*

Refer to the Consumer Standards and Billing Practices for Electric and Natural Gas Service Rule R 460.102 *Definitions; A to F* for the definition of a "Billing Error" and to the Company approved Rules C5.2 H., Billing Error, C5.2 I., Meter Error or Nonregistering Meter and C5.2 J., Energy Theft, Stolen Meter and Switched Meter.

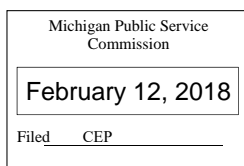
R 460.126b *Responsibility for unauthorized use of utility service.*

PART 6. VOLUNTARY TERMINATION OF SERVICE

R 460.127 *Voluntary termination.*

(Continued on Sheet No. B-4.00)

Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after December 11, 2017

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120

(Continued From Sheet No. B-3.10)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE
(R 460.101 - R 460.169) (Contd)**

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1779_2018-001LR_AdminCode.pdf

PART 7. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS FOR RESIDENTIAL CUSTOMERS

R 460.128 *Listing of energy assistance programs for residential customers.*

R 460.129 *Notice of energy assistance programs for residential customers.*

R 460.130 *Medical emergency.*

R 460.130a *Critical Care customer shut off protection*

R 460.131 *Winter protection plan for eligible low-income customers.*

R 460.132 *Winter protection plan for eligible senior citizen customers.*

R 460.133 *Eligible military customer.*

R 460.134 *Extreme weather condition policy.*

R 460.135 *Rescinded.*

PART 8. PROCEDURES FOR SHUTOFF AND RESTORATION OF SERVICE

R 460.136 **Emergency shutoff.**

Refer to the Technical Standards for Gas Service, R 460.2301 (f), Definition for Hazardous Condition and R 460.2373 (a), Shutoff of Service.

R 460.137 **Shutoff or denial of service permitted.**

Refer to the Technical Standards for Gas Service, R 460.2301, (f), (l) and (n), Definitions for Hazardous and Potentially Hazardous Conditions, Required Access and R 460.2372, Shutoff of Service.

R 460.138 *Shut off prohibited.*

R 460.139 *Notice of shut off.*

Refer to the Company's approved Rule C5.2 E., Due Date.

R 460.140 *Form of notice.*

R 460.141 *Time of shut off.*

R 460.142 **Manner of shutoff.**

Refer to the Company's approved Rule C5.2 G., Returned Bill Payments and Rule C5.3, Restoration of Service.

R 460.143 *Manner of shut off for service provided with remote shut off and restoration capability.*

R 460.144 **Restoration of service.**

Refer to the Company's approved Rule C5.3, Restoration of Service.

PART 9. CUSTOMER RELATIONS AND UTILITY PROCEDURES

R 460.145 *Applicability.*

R 460.146 *Payment plan procedures for residential and small nonresidential customers.*

R 460.147 *Personnel procedures.*

R 460.148 *Publication of procedures for residential and small nonresidential customers.*

R 460.149 *Access to rules and rates.*

Refer to the Company's approved Rule C4.2, Choice of Rates.

R 460.150 *Complaint procedures.*

R 460.151 *Reporting requirements.*

R 460.152 *Inspection.*

R 460.153 *Customer access to consumption data and confidentiality.*

PART 10. DISPUTES, HEARINGS AND SETTLEMENTS

R 460.154 *Disputed matters.*

R 460.155 *Customer hearing and hearing officers for residential and small nonresidential customers.*

R 460.156 *Notice of hearing.*

R 460.157 *Customer hearing procedures.*

R 460.158 *Settlement agreement procedures for residential and small nonresidential customers.*

R 460.159 *Default of settlement agreement procedures for residential and small nonresidential customers.*

(Continued on Sheet No. B-5.00)

Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

| |
|---------------------------------------|
| Michigan Public Service Commission |
| February 12, 2018 |
| Filed CEP _____ |

Effective for service rendered on
and after December 11, 2017

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120

(Continued From Sheet No. B-4.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND NATURAL GAS SERVICE
(R 460.101 - R 460.169) (Contd)**

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1779_2018-001LR_AdminCode.pdf

PART 11. APPEAL PROCEDURES

- R 460.160 Customer hearing appeal.
- R 460.161 Filing procedures.
- R 460.162 Customer hearing appeal procedures.
- R 460.163 Interim determination.
- R 460.164 Appeal review.
- R 460.165 Customer hearing appeal decision.
- R 460.166 Failure to comply with customer hearing appeal decision.
- R 460.167 Same dispute.
- R 460.168 Formal appeal.
- R 460.169 Other remedies.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)
(RESIDENTIAL CUSTOMERS) - Rescinded November 12, 2013**

https://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/108_09_AdminCode.pdf

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS
(R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS) –
Rescinded December 11, 2017**

http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1364_2014-037LR_AdminCode.pdf

B5. CODE OF CONDUCT (R 460.10101 – R 460.10113)

https://www.michigan.gov/documents/mpsc/2018-002_LR_-_Final_-_Code_of_Conduct_643224_7.pdf

PART 1. GENERAL PROVISIONS

- R 460.10101 Applicability.
- R 460.10102 Definitions.

PART 2. CROSS-SUBSIDIZATION AND PREFERENTIAL TREATMENT

- R 460.10103 Preventive measures.
- R 460.10104 Records.
- R 460.10105 Sharing of facilities and employees.
- R 460.10106 Marketing.
- R 460.10107 Utility and affiliate or alternative electric supplier relationship.

PART 3. DISCRIMINATION

- R 460.10108 Discrimination.

PART 4. INFORMATION SHARING

- R 460.10109 Disclosure of information.

PART 5. REPORTING, OVERSIGHT, AND PENALTIES

- R 460.10110 Notification.
- R 460.10111 Oversight.
- R 460.10112 Reporting.
- R 460.10113 Penalties.

(Continued on Sheet No. B-5.10)

Issued February 28, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after January 9, 2019

Issued under authority of the
Michigan Public Service Commission
dated December 20, 2018
in Case No. U-18361

(Continued From Sheet No. B-5.00)

ADDITIONAL ADMINISTRATIVE RULES

* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

- B6. RULES OF PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701**
http://w3.lara.state.mi.us/GSA_Indexed/ORR/108_15_AdminCode.pdf
- B7. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031**
http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/832_10798_AdminCode.pdf
- B8. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414 – Rescinded
April 20, 2017**
http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/835_10801_AdminCode.pdf
- B9. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582**
http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1679_2017-003LR_AdminCode.pdf
- B10. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606**
http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/1667_2016-057LR_AdminCode.pdf
- B11. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875**
http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/828_10794_AdminCode.pdf
- B12. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021,
R 460.9039**
http://dmbinternet.state.mi.us/DMB/ORRDocs/AdminCode/841_10807_AdminCode.pdf
- B13. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES**
http://www.michigan.gov/documents/mpsc/U-18238_7-31-17_587708_7.pdf

Issued February 28, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

| |
|---------------------------------------|
| Michigan Public Service Commission |
| February 28, 2019 |
| Filed DBR _____ |

Effective for service rendered on
and after January 9, 2019

Issued under authority of the
Michigan Public Service Commission
dated December 20, 2018
in Case No. U-18361

This sheet is cancelled and reserved for future use

**Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan**

Michigan Public Service
Commission

February 12, 2018

Filed CEP

**Effective for service rendered on
and after December 11, 2017**

**Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120**

**SECTION C - PART I
COMPANY RULES AND REGULATIONS
(FOR ALL CUSTOMERS)**

INTENT OF SECTION C - PART I

These General Rules and Regulations for all customers are not to supersede but are in addition to Rule B1, Technical Standards for Gas Service, Rule B2, Consumer Standards and Billing Practices for Electric and *Natural* Gas Service.

C1. CHARACTERISTICS OF SERVICE

C1.1 Character of Service

The Company shall endeavor, but does not guarantee, to furnish a continuous supply of gas and to maintain pressure in its lines within reasonable limits.

The Company shall not be liable for interruptions in the service, variations in the pressure, or variations in the service characteristics, or for any loss or damage of any kind or character occasioned thereby, due to causes or conditions beyond the Company's reasonable control, and such causes or conditions shall be deemed to specifically include, but not be limited to the following: acts or omissions of customers or third parties; operation of safety devices except when such operation is caused by the negligence of the Company; absence of an alternate supply of service; failure, malfunction, breakage, necessary repairs or inspection of machinery, facilities or equipment when the Company has carried on a program of maintenance consistent with the general standards prevailing in the industry; act of God; war; action of the elements; storm or flood; fire; riot; labor dispute or disturbances; or the exercise of authority or regulation by governmental or military authorities.

Regardless of contracts in force, the Company shall have the right (a) to institute and maintain curtailments of gas service in accordance with the provisions of Rule C3, Curtailment of Gas Service, of this Gas Rate Book, and (b) in the event of an emergency causing a short-term shortage of gas supply, to grant preference to that service, which in the Company's judgment, is most essential to the public health, safety and welfare.

Before purchasing equipment or installing piping, the customer shall secure from the Company information regarding whether new or additional gas loads are being accepted and the characteristics of the service available.

No ownership rights in facilities provided by the Company shall pass to any person as a result of any deposit or contribution made under these rules. Deposits or contributions made by customers shall not be refundable unless expressly provided in these rules.

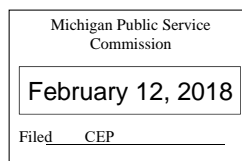
The Company will make a leakage test prior to the establishment of gas service. The Company shall not be liable for the installation, maintenance or use of fuel lines, piping or appliances owned by the consumer or installed beyond the Company's meter nor shall the Company be liable for any continuing duty of inspection of such equipment or facilities.

C1.2 Hours of Service

Gas shall be supplied 24 hours per day except as provided elsewhere in the Company's Gas Rate Book.

(Continued on Sheet No. C-2.00)

Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after December 11, 2017

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120

(Continued From Sheet No. C-1.00)

C1. CHARACTERISTICS OF SERVICE (Contd)

C1.3 Use of Service

The customer shall use the service so as not to cause a safety hazard, endanger the Company facilities or the customer's equipment or to disturb the Company's service to other customers. The Company disclaims any responsibility to inspect the customer's piping or equipment and shall not be held liable for any injury or damage resulting from the condition thereof.

The Company reserves the right to deny or shut off service under the following conditions or for any of the following reasons:

- A. Without prior notice to any customer for a condition on the customer's premises which is determined by the Company or a code authority to be hazardous.
- B. To any customer for a condition on the customer's premises which is determined by the Company or a code authority to be potentially hazardous.
- C. To any customer who uses equipment in a manner which adversely affects the Company's equipment or the Company's service to others.
- D. To any customer involved in metered or unmetered energy theft, including obtaining the use of equipment by submitting a falsified application. Energy theft includes but is not limited to:
 - (1) Tampering
 - (2) Unauthorized Use
 - (3) Diversion
 - (4) Interference
- E. For misrepresentation of identity for the purpose of obtaining utility service.
- F. For failure of the customer to permit the Company reasonable access to equipment installed upon the premises for the purpose of inspection, meter reading, maintenance, relocation, replacement or removal.
- G. For failure of the customer to install and/or maintain necessary devices to protect the customer's equipment in the event of service interruptions.
- H. For failure of the customer to install and/or maintain necessary devices to protect the Company's facilities against the creation of a vacuum or back pressure and against the entrance of any foreign material into the Company's system.
- I. For failure of the customer receiving service at 1 psig or greater to install and/or maintain equipment of adequate pressure ratings.
- J. For failure of the customer to comply with Rule C2, Controlled Service, and/or Rule C3, Curtailment of Gas Service.

(Continued on Sheet No. C-3.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|---------------------------------------|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____ RL |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-2.00)

C1. CHARACTERISTICS OF SERVICE (Contd)

C1.3 Use of Service (Contd)

- K. For failure of the customer to post a cash security deposit or other form of guarantee, when required in accordance with the Rules and Regulations.
- L. For failure of the customer to pay a delinquent account not in dispute.
- M. For failure of the *Non-Residential* customer to pay any delinquent *Non-Residential* account incurred by the customer under a different account name, by the customer's predecessor in interest or by any other entity, the debt of which, the customer is legally obligated to assume.
- N. For failure of the customer to comply with the terms and conditions of a settlement agreement, interim determination or complaint determination between the customer and the Company.
- O. For violation of, or noncompliance with, the Company's Gas Rate Book.

C1.4 Unusual Facility Requirements

The Company reserves the right to make special contractual arrangements as to the provision of necessary service facilities, duration of contract, minimum bills, or other service conditions with respect to customers with large or unusual requirements for gas, or with respect to customers whose establishments are remote from the Company's existing suitable facilities, or with respect to customers whose requirements otherwise necessitate unusual investments by the Company or with respect to customers whose service requirements may be of a short term, temporary or transient nature.

C1.5 Invalidity of Oral Agreements or Representations

No employee or agent of the Company is authorized to modify or supplement the Rules and Regulations and Rate Schedules of this Gas Rate Book or any contract by oral agreement or representation, and no such oral agreement or representation shall be binding upon the Company.

C1.6 Transfers of Gas

Customers shall be allowed to transfer their gas requirements from one location to another under the following conditions:

- A. Customers owning a building may transfer gas requirements for gas equipment in that building to a new location provided that such gas requirements are not used at the old location.
- B. Customers not owning a building may transfer gas requirements attributable to the gas equipment they own; provided, however, that gas requirements associated with heating and maintaining a building in habitable condition cannot be transferred without the specific written consent of the building owner.

(Continued on Sheet No. C-4.00)

Issued June 20, 2008 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan



Effective for service rendered on
and after May 20, 2008

Issued under authority of the
Michigan Public Service Commission
dated May 20, 2008
in Case No. U-14852

(Continued From Sheet No. C-3.00)

C1. CHARACTERISTICS OF SERVICE (Contd)

C1.6 Transfers of Gas (Contd)

- C. Where partial transfer of gas requirements for gas equipment in a building is requested, sufficient equipment must be removed from service or converted to another source of fuel in that building to equal the gas requirements of the transferred equipment.
- D. Gas requirements for gas equipment cannot be transferred from one class of service to another, except residences converted to commercial use may continue to utilize gas requirements of existing equipment.
- E. Service to transferred equipment must be initiated within 12 months after shutoff of service at the original location. All costs (except the costs of a standard meter and standard regulator) associated with transfers must be borne by the customer requesting the transfer.
- F. Once gas requirements are transferred to a new location, resumption of service at the old location is subject to the rules (including gas allocation) governing service to new customers.
- G. Customers restricted by a gas service contract to an annual capacity reservation and who operate at two or more locations may transfer, in total or in part, gas volumes from one such restricted account to another.

C1.7 General Provisions of Service

A. Service Requirements

The customer is required, at no expense to the Company: (a) to provide space for Company facilities on the customer's premises to meet the customer's needs for service, and (b) to allow the Company to trim, cut down, remove, or otherwise prevent future growth of trees and brush on the customer's premises that, in the Company's discretion, interfere or threaten to interfere with or be hazardous to the construction, operation and maintenance of the Company's facilities.

C2. CONTROLLED SERVICE

A. Scope

This rule provides the Company with the authorization to control the attachment of load, consistent with changes in gas supply as they occur.

This rule shall apply to additional equipment installed by an existing customer following the declaration of a controlled service condition but not to the additional use of gas in equipment installed previous to the declaration of a Controlled Service Condition.

B. Notice of Controlled Service Condition

The Company shall provide not less than 90 days' advance written notice of a Controlled Service condition to all firm customers, except where actions by foreign, federal, state or local government, regulatory agencies or force majeure preclude the giving of such notice.

C. Application for Service

Upon the declaration of a Controlled Service condition, all those within the affected priorities requesting gas sales service shall make written application for such service on a form provided by the Company.

D. Approval of Application for Service

- (1) As the Company is able to contract for gas supplies at reasonable and prudent prices, terms and conditions, applications for service shall be approved subject to the following:
 - (a) Approval shall be on a first-requested, first-served basis within each Controlled Service Priority.

(Continued on Sheet No. C-5.00)

Issued January 23, 2015 by
J. G. Russell,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after January 14, 2015

Issued under authority of the
Michigan Public Service Commission
dated January 13, 2015
in Case No. U-17643

(Continued From Sheet No. C-4.00)

C2. CONTROLLED SERVICE (Contd)

D. Approval of Application for Service (Contd)

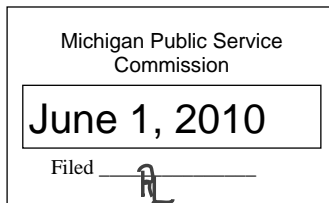
- (b) The Company shall open the highest Priority first. If all the applicants within that Priority are granted service, and sufficient supply is available, the next highest Priority shall be opened. When the Company opens a Priority previously closed, the Company shall supply written notice to those within that Priority that have applications on file indicating the Priority is open and that the requested supplies of gas are available.
 - (c) If the available supply is committed before granting all applicants service, then those applicants who do not receive service shall have their application kept on file and their standing reserved within their Priority, but shall not receive preference over a later applicant who qualifies for a higher Priority, when gas becomes available and Priorities are again opened.
 - (d) An applicant whose Priority is open at the time of application may be granted immediate approval through written notification by the Company, provided such applicant demonstrates to the satisfaction of the Company that the construction and installation of the necessary equipment will proceed in a timely manner.
 - (e) An applicant whose Priority is closed at the time of application, shall have that application for service kept on file by Priority and by the date the application was received.
- (2) The Company may not grant service to new customers or permit additional load by existing customers, if:
- (a) The Company is curtailing any customers in the affected service area under the Capacity Deficiency provisions of Rule C3, Curtailment of Gas Service.
 - (b) The Company is curtailing any customers under the Gas Supply Deficiency provisions of Rule C3, Curtailment of Gas Service, except that the Company may attach Priority One customers provided no customers in Curtailment Priority Two are being curtailed.
- (3) The Company reserves the right to attach new interruptible loads, to provide Transportation rate customers with "Authorized Gas" under the "Authorized Gas Usage Charge" provision of the rate or to supply gas under the "Restricted Sales" provision of this rule.
- (4) The written notification by the Company granting approval of the application shall specify the date by which gas service must commence.

E. Forfeiture

- (1) A customer shall install the necessary equipment and commence gas service by the date specified in the Company's notification of approval, otherwise the customer's reservation of gas supply is forfeited.
- (2) When the Company grants approval in those cases where the Application for Gas Service was not initially granted, the customer shall notify the Company in writing within 30 days (from the date of the Company's written notification of approval) of the customer's intention to accept service. If the customer does not respond within 30 days, the customer's original application is void.

(Continued on Sheet No. C-6.00)

Issued May 26, 2010 by
J. G. Russell,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after May 18, 2010

Issued under authority of the
Michigan Public Service Commission
dated May 17, 2010
in Case No. U-15986

(Continued From Sheet No. C-5.00)

C2. CONTROLLED SERVICE (Contd)

E. Forfeiture (Contd)

- (3) If any time after commencing firm gas service, a customer switches to transportation service, that customer forfeits firm sales customer status on all volumes. After five years from the date of such forfeit, a customer may apply for firm sales rate status.

F. Restricted Sales

As a result of warmer-than-normal weather, or other factors, the Company may have gas in excess of its immediate load. The Company may sell such excess gas subject to:

- (1) The provision of a net economic benefit to the Company's customers as a result of the sale of such gas.
(2) Demonstration by the Company that the sale of such gas caused no detriment to its customers.
(3) The Gas Supply Deficiency Curtailment Priority Eight of Rule C3, Curtailment of Gas Service, for all special contract sales of such gas.
(4) Commission approval of such sales on a special contract basis, limited as to time and volume.

G. Priorities

- (1) Service shall be controlled under this rule in accordance with the following Priorities. Priority One constitutes the highest Priority which will be the last Priority controlled.

PRIORITY ONE

The purchase of natural gas by any residential customer for any purpose except space heating or air conditioning. The use of gas by any commercial customer to provide a service such as would normally be provided by non-space heating or air conditioning residential use of gas.

PRIORITY TWO

The purchase of natural gas by any residential customer for space heating or air conditioning and the use of natural gas for services essential for public health and safety as defined in Rule C3, Curtailment of Gas Service.

PRIORITY THREE

The purchase of natural gas by any Non-Residential customer for space heating or air conditioning or any use of gas by a commercial customer not included in Priority One.

PRIORITY FOUR

The purchase of natural gas by any industrial customer for industrial processing or in gas-fired afterburners to limit or abate obnoxious odors or air pollution.

(Continued on Sheet No. C-7.00)

Issued May 26, 2010 by
J. G. Russell,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after May 18, 2010

Issued under authority of the
Michigan Public Service Commission
dated May 17, 2010
in Case No. U-15986

(Continued From Sheet No. C-6.00)

C2. CONTROLLED SERVICE (Contd)

G. Priorities (Contd)

PRIORITY FIVE

The purchase of natural gas for all other purposes not listed in Priority One through Four or Priority Six .

PRIORITY SIX

The purchase of natural gas for the generation of steam or electricity by utilities , or the firing of kilns which can be fired by other fuels.

- (2) A customer who has a pollution problem which presents a threat to the public health and safety , where the use of natural gas offers the only feasible solution to the problem, may petition the Commission to assign a Priority of use higher than that to which the customer would otherwise be entitled. The matter shall be considered by the Commission pursuant to its Rules of Practice relating to petitions or complaints .
- (3) The use of natural gas in boilers which have alternate fuel capability shall not qualify as requirements for services essential for public health and safety without the express authorization of the Commission . The matter shall be considered by the Commission pursuant to its Rules of Practice relating to petitions or complaints .

H. Penalties for Violation

Any gas used by a customer in additional equipment installed by an existing customer following the declaration of a controlled service condition and for which the customer has not received authorization , shall, during the period when a gas controlled service condition has been instituted pursuant to this rule , be subject to excess use charges of \$10 per Mcf, with such charges being in addition to the rates set forth in the applicable Company Rate Schedule . Failure of the customer to pay such excess use charge when due shall constitute sufficient cause for the Company to shut off gas service to such customer. The Company reserves the right to shut off service to any customer who violates any of the provisions of this rule.

C3. CURTAILMENT OF GAS SERVICE

C3.1 Definitions

The following terms used in this rule shall have the meanings hereinafter set forth:

- A. **Blanket certificate customer** is a transportation customer who has contracted with the Company to transport gas in interstate commerce pursuant to a blanket certificate issued to the Company by the Federal Energy Regulatory Commission (FERC).
- B. **Capacity deficiency** shall mean emergency situations whereby load temporarily exceeds the capacity of the Company's pipeline system to deliver volumes commensurate with such load, but such that the full design capacity of the system is unaffected. See Section C3.3D(3). of this rule.
- C. **Capacity restriction** shall mean restriction due to force majeure or other damage to the Company's facilities such that the full design capacity of the pipeline system is not available . See Section C3.3D(1). of this rule.

(Continued on Sheet No. C-8.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|--|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____  |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-7.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.1 Definitions (Contd)

- D. **Commercial gas requirements** shall include all service to customers engaged primarily in the furnishing or sale of goods or services including schools, local, state and federal government agencies and other public or private institutions for use other than those involving manufacturing or electric power generation .
- E. **Customers**, unless otherwise specified, shall mean sales customers, transportation customers and storage customers.
- F. **Deliveries** shall mean both transportation and sales volumes.
- G. **End use customer** is a customer under the Company's sales and transportation Rate Schedules where the gas is used or consumed on the customer's premises to which the gas was delivered.
- H. **Force majeure** shall mean acts of God, strikes, lockouts, or other industrial disturbances; acts of the public enemy, wars, blockades, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, storms (including but not limited to hurricanes or hurricane warnings), crevasses, floods, washouts, arrests and restraints of the government, either Federal or State, civil or military, civil disturbances. Force majeure shall also mean shutdowns for purposes of necessary repairs, relocation, or construction of facilities; failure of electronic data capability; breakage or accident to machinery or lines of pipe; the necessity of testing (as required by governmental authority or as deemed necessary by the Company for the safe operation thereof), the necessity of making repairs or alterations to machinery or lines of pipe; failure of surface equipment or pipelines; accidents, breakdowns, inability to obtain necessary materials, supplies or permits, or labor to perform or comply with any obligation or condition of service, rights of way; and any other causes, whether of the kind herein enumerated or otherwise which are not reasonably within the control of the Company . It is understood that the settlement of strikes and lockouts or controversies with landowners involving rights of way shall be entirely within the Company's discretion and that the above requirement that any force majeure be remedied with all reasonable dispatch shall not require the settlement of strikes or lockouts or controversies with landowners involving rights of way by acceding to the demands of the opposing party when such course is inadvisable in the discretion of the Company .
- I. **Industrial gas requirements** shall include all service to customers engaged primarily in a process which creates or changes raw or unfinished materials into another form or product including the generation of electric power.
- J. **Requirements for plant protection** shall mean such minimum volumes of gas as required to prevent physical harm to the plant facilities or danger to plant personnel when such protection cannot be afforded through the use of an alternate fuel. This includes the protection of such material in process as would otherwise be destroyed, but shall not include deliveries required to maintain plant production .

(Continued on Sheet No. C-9.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|---|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed  |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-8.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.1 Definitions (Contd)

- K. **Requirements for services essential for public health and safety** shall mean gas purchased for food processing and for use by or in connection with hospitals, convalescent homes, nursing homes, medical centers and clinics; water and sewage treatment and waste disposal facilities; civil defense centers and public utility buildings; newspapers, radio and television stations; fire stations, police stations, jails and penal institutions; and such other uses of gas as are found qualified by the Commission as requirements for services essential for public health and safety; provided, however, that requirements for boilers which have alternate fuel capability shall not qualify as requirements for services essential for public health and safety without the express authorization of the Commission.
- L. **Residential gas requirements** shall include all direct natural gas usage for space heating, cooking, water heating, and other residential uses in a single family dwelling or in an individual flat or apartment; or to two or more households served by a single meter (one customer) in a multiple family dwelling, or portion thereof. A "multiple family dwelling" includes such living facilities as, for example, cooperatives, condominiums and apartments; provided each household within such multiple family dwelling has the normal household facilities such as bathroom, individual cooking and kitchen sink. A "multiple family dwelling" does not include such living facilities as, for example, penal or corrective institutions, motels, hotels, dormitories, nursing homes, tourist homes, military barracks, hospitals, special care facilities or any other facilities primarily associated with the purchase, sale or supplying (for profit or otherwise) of a commodity, product or service by a public or private person, entity, organization or institution.
- M. **System supply customer**, shall mean those customers who purchase natural gas requirements from the Company.

C3.2 Curtailment of Gas Service for Gas Supply Deficiency

A. Determination of Need for Curtailment

- (1) If at any time the Company cannot provide continuous service to its system supply customers because of an inability to procure sufficient gas volumes from its interstate pipeline suppliers or other suppliers, and reliable short term supplies are not available at reasonable and prudent prices, the Company has the right to curtail the distribution of system supply gas to its customers in accordance with the provisions of this Rule.
- (2) In implementing this Rule, however, all sales of system supply gas to other than system supply customers shall be curtailed prior to curtailing, limiting or interrupting the distribution of gas to system supply customers.
- (3) The Company may separately institute curtailment of its system supply gas in the integrated and non-integrated portions of its total system, consistent with the inability to procure sufficient gas volumes in each respective portion of its system.
- (4) This Curtailment Rule (C3.2) does not apply to gas owned by parties other than the Company.

(Continued on Sheet No. C-10.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|---------------------------------------|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____ AL |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-9.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.2 Curtailment of Gas Service for Gas Supply Deficiency (Contd)

B. Notice of Curtailment

- (1) The Company shall provide not less than 90 days advance written notice of curtailment to all system supply customers expected to be curtailed, except where actions by foreign, federal, state, or local government or regulatory agencies preclude the giving of such notice.
- (2) The Company may immediately curtail or interrupt the distribution of system supply gas to non-system supply customers, by oral notice or otherwise, to the extent and for such duration as the Company in its sole judgement shall deem necessary.
- (3) Notification of curtailment shall specify the starting date, an estimate of the length of time the curtailment is expected to be in effect, and the classification of the priorities to be curtailed. Prior to and during the period of curtailment, all customers in curtailment priorities to be affected shall be given not less than 30 days advance written notice of the authorized volumes to which they will be entitled for the following month.

C. Method of Curtailment

- (1) Prior to curtailment, the Company will make a Public Service Announcement for voluntary dial-down actions by system supply customers.
- (2) Curtailments shall be made in accordance with the curtailment priorities set forth in Section E of this Rule, beginning with the lowest priority category and proceeding to the next highest priority category. The total curtailment shall equal the estimated deficiency of gas brought about by the demands of all customers purchasing system supply gas in the integrated and/or non-integrated portions of the Company's system.
- (3) Curtailments may be simultaneously instituted in more than one curtailment category provided that gas usage falling within a lower priority category has been completely curtailed.
- (4) When curtailment of less than 100% of the sales volume in a particular curtailment priority is required, the available volumes shall be allocated to each customer assigned to that priority, on a pro-rata basis, using the customer's base period volumes that correspond to the month being curtailed.

(Continued on Sheet No. C-11.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|--|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____  |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-10.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.2 Curtailment of Gas Service for Gas Supply Deficiency (Contd)

D. Base Period

(1) Base Period for System Supply Customers

- (a) For the purpose of determining the customer's volumes within each curtailment priority category, a twelve month base period shall be established. Such base period shall be fixed for the term of the curtailment. The base period volumes shall consist of the twelve consecutive monthly consumptions ending June of each year. In those instances where the customer has encountered strikes, interruption of gas service or unavoidable operational abnormalities, the Company may make reasonable adjustments to normalize the customer's requirements. Base period volumes may be adjusted for equipment added or deleted.
- (b) In determining monthly consumptions, the Company shall determine the gas used during each month of the period described above for all buildings, parts of buildings, and equipment associated with each customer's gas billing in accordance with the Company's Rules and Regulations. Volumes specified in Curtailment Priorities One through Five shall apply in the aggregate for all equipment of the same end use rather than on a unit of equipment basis.
- (c) The monthly consumption so determined, with such adjustments as provided above, shall then be used as the monthly requirement specified in the Curtailment Priority Categories. In determining a customer's Curtailment Priority Category, the applicable monthly requirement in the base period shall be used.

(2) Base Period for Non-System Supply Customers

A base period is not established pursuant to this Rule for non-system supply customers. The distribution of system supply gas to non-system supply customers is subject to Curtailment Priority Five whereby the Company has sole discretion in determining the extent and duration of curtailment of such customers.

E. Curtailment Priorities

For purposes of curtailment, five categories are established with Priority Five constituting the lowest priority and Priority One the highest.

PRIORITY FIVE

All non-residential customers having alternate fuel capability for that portion of their load covered by the alternate fuel and all sales of system supply gas to non-system supply customers.

PRIORITY FOUR

Commercial and industrial gas requirements in excess of 41,667 Mcf per the base period month being curtailed.

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

Michigan Public Service
Commission
November 28, 2007
Filed 

(Continued on Sheet No. C-12.00)

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-11.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.2 Curtailment of Gas Service for Gas Supply Deficiency (Contd)

E. Curtailment Priorities (Contd)

PRIORITY THREE

Commercial and industrial gas requirements of 8,334 Mcf to 41,667 Mcf per the base period month being curtailed.

PRIORITY TWO

Commercial gas requirements of 1,250 Mcf to 8,334 Mcf per the base period month being curtailed and industrial gas requirements of 8,334 Mcf or less per the base period month being curtailed.

PRIORITY ONE

Residential gas requirements, commercial gas requirements of 1,250 Mcf or less per the base period month being curtailed, requirements for plant protection, and requirements for services essential for public health and safety not covered by an alternate fuel.

F. Rate Adjustments

A customer shall not be liable for any part of a monthly service charge provided in a Rate Schedule if such customer's consumption under that rate is completely curtailed for the entire billing period. No other rate adjustments will be permitted.

G. Enforcement

- (1) The Company reserves the right to take special daily meter reads during periods when a curtailment has been instituted pursuant to Part C3.2 of this Rule. The Company reserves the right to inspect the customer's equipment, to install special metering, and to immediately terminate gas service for violations of this Rule. Once gas service is terminated, the Company may withhold such service until it is satisfied that the terms and conditions of this Rule will be observed.
- (2) There is nothing in this Rule that shall prevent a customer from challenging before the Commission the continuation of a curtailment or that shall abridge the customer's right to appeal any such determination to the Commission.

H. Penalty

After the Company has provided actual oral or written notice of curtailment to the affected end use customer, any gas used by such customer in excess of the volumes authorized during the period when a curtailment has been instituted pursuant to Part C3.2 of this Rule will be subject to excess use charges, with such charges being in addition to those normal charges made under the applicable Rate Schedules. The charge for such excess usage shall be the highest price reported for the Mich Con, Michigan Consumers Energy and Chicago LDCs during the period of curtailment as reported by Gas Daily or, in the event that Gas Daily discontinues its reporting of such prices, any comparable reporting services, plus \$10 per Mcf. Failure to pay an excess charge when rendered shall subject the customer to termination of gas service.

(Continued on Sheet No. C-13.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|---|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed  |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-12.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.3 Curtailment of Gas Service During an Emergency

A. Company's Rights to Curtail

The Company recognizes its primary public service obligation is to maintain gas service to its customers. If, in the event of an emergency arising out of extreme cold weather or other causes referred to as force majeure situations the Company determines that its ability to deliver gas may become inadequate to support continuous service to its customers on its system, the Company shall have the right to partially or completely curtail service to each of its customers in accordance with the order of curtailment set forth below, irrespective of the contracts in force. This plan applies to all gas sales, transportation and storage service provided by the Company except for gas moving on the Company's gathering systems. The Company will implement this curtailment plan throughout its system to the extent necessary and possible, consistent with its practical operation, considering such factors as system capacity and the extent to which curtailment of customers in a specific portion of the Company's system may remedy the emergency.

B. Steps Prior to Curtailment

When there is adequate time during an emergency situation, and if applicable, the following steps will be implemented by the Company prior to the enforcement of the curtailment plan established by this Rule.

- (1) Interrupt service provided under an "interruptible" rate or contract then in effect;
- (2) Implement contingency contracts for emergency gas supply purchases established in advance. Seek to purchase additional gas supplies at prices which shall be regarded as reasonable and prudent;
- (3) Curtail deliveries to any customer in excess of volumes allowed under contracts;
- (4) Implement an Operational Flow Order (OFO). An OFO invokes daily-balancing upon transportation customers and allows the Company to limit both transportation and storage customers' daily storage withdrawal volumes to that level authorized by the Company. Customers not balancing deliveries to the Company, with use, and authorized storage withdrawal volumes, on any date during an OFO will be subject to C3.3 penalties applied to such excess usage.
- (5) Make a public service announcement for voluntarily dial-down actions by system supply customers;
- (6) Ask transportation customers to voluntarily reduce use and/or increase deliveries.

C. Notice of Operational Flow Order (OFO) or Curtailment

If an OFO or curtailment becomes necessary, the Company shall provide notice to the Commission and all affected customers of the nature, probable duration and extent of such OFO or curtailment. Such notice will be given as far in advance as possible.

(Continued on Sheet No. C-14.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|--|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____  |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-13.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.3 Curtailment of Gas Service During an Emergency (Contd)

D. Method of Curtailment

- (1) If a curtailment becomes necessary due to capacity restrictions, the Company shall determine the amount of firm service capacity that is available (residual firm capacity). The Company shall allocate that residual firm capacity between (i) transportation service provided pursuant to a FERC blanket certificate (Blanket Certificate Customers) and (ii) all other services (Other Customers), such allocation being made pro rata between such two classes of service, based upon the total volumes scheduled for service within each class on the applicable day.
 - (a) The residual firm capacity which is allocated to Blanket Certificate Customers shall be allocated pro rata among the members of that class, based upon volumes scheduled for service by members of that class on the applicable day.
 - (b) The residual firm capacity which is allocated to the Other Customers shall be curtailed in accordance with the curtailment priority categories set forth in Section F of this Rule, beginning with Curtailment Priority Five and proceeding to the next highest priority category.
 - (i) Curtailments may be simultaneously instituted in more than one curtailment priority category provided that gas usage falling within a lower priority category is being completely curtailed.
 - (ii) If system deliverability permits only partial delivery of gas to a given priority category of use, curtailment will be effected on the basis of a pro rata sharing using the base period deliveries to customers for that priority category. If a customer has entered into an arrangement for voluntary reduction of use and/or increase in deliveries pursuant to Paragraph(B)(6) above, the volumes associated with such voluntary reductions of use or increase in deliveries shall be attributed to that customer's pro rata share.
 - (iii) Upon notice of a curtailment, the Company shall give customers with multiple locations, the option to select which location will be subject to the curtailment, consistent with the practical and physical operational constraints of the Company's system.
- (2) If curtailment becomes necessary due to an emergency situation resulting in a supply deficiency, with no associated capacity deficiency, the Company shall curtail gas service in accordance with Section C3.3D(1)(b), subject to the following conditions.
 - (a) Transportation customers shall have the option of having electronic remote metering installed or of establishing a means acceptable to the Company and the customer of determining daily consumption at the customer's expense. Negative daily imbalances incurred shall be curtailed pursuant to priorities determined as in Section (E) Base Period. Usage in balance with deliveries (flowing pipeline supplies) on a daily basis is exempt from curtailment under this paragraph.
 - (b) Blanket certificate customers are exempt from curtailment.
- (3) If curtailment becomes necessary due to an emergency situation resulting in a capacity deficiency, the Company shall curtail gas service in accordance with Section C3.3D(1)(b).
Blanket certificate customers are exempt from curtailment.

(Continued on Sheet No. C-15.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|--|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____  |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-14.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.3 Curtailment of Gas Service During an Emergency (Contd)

E. Base Period

- (1) For the purpose of determining the customer's volumes within each curtailment priority category, a twelve month base period shall be established. Such base period shall be fixed for the term of the curtailment. The base period volumes shall consist of the twelve consecutive monthly deliveries ending June of each year. In those instances where the customer has encountered strikes, interruption of gas service or unavoidable operational abnormalities, the Company may make reasonable adjustments to normalize the customer's requirements. Base period volumes shall be adjusted for equipment added or deleted and new loads.
- (2) In determining monthly deliveries, the Company shall determine the gas used during each month of the period described above for all buildings, parts of buildings, and equipment associated with each customer's gas billing in accordance with the Company's Rules and Regulations. Volumes specified in Curtailment Priority One through Five shall apply in the aggregate for all equipment of the same end use rather than on a unit of equipment basis.
- (3) The monthly deliveries so determined, with such adjustments as provided above, shall then be used as the monthly requirement specified in the Curtailment Priority Categories. In determining a customer's Curtailment Priority Category, the applicable monthly requirement in the base period shall be used.

F. Curtailment Priorities

- (1) For purposes of curtailment, firm end use sales and transportation customers whose service is not provided pursuant to a blanket certificate issued by the FERC will be treated equally in accordance with the curtailment priority categories set forth. Five categories are established with Priority Five being the first category to be curtailed and Priority One being the last. The Company will implement this curtailment plan throughout its system (except for its gathering systems) to the extent necessary and possible, consistent with its practical operation, considering such factors as system capacity and the extent to which curtailment of customers in a specific portion of the Company's system may remedy the emergency. Specifically, if curtailment of gas deliveries to a customer does not provide any relief to the Company, then the Company may continue to provide gas service for the customers.

PRIORITY FIVE

All non-residential customers having alternate fuel capability for that portion of their load covered by the alternate fuel and all sales of system supply gas to non-system supply customers.

PRIORITY FOUR

Commercial and industrial gas requirements in excess of 41,667 Mcf per the base period month being curtailed.

PRIORITY THREE

Commercial and industrial gas requirements of 8,334 Mcf to 41,667 Mcf per the base period month being curtailed.

(Continued on Sheet No. C-16.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|---|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed  |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-15.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.3 Curtailment of Gas Service During an Emergency (Contd)

F. Curtailment Priorities (Contd)

PRIORITY TWO

Non-residential customers having commercial gas requirements of 1,250 Mcf to 8,334 Mcf per the base period month being curtailed and industrial gas requirements of 8,334 Mcf or less per the base period month being curtailed.

PRIORITY ONE

Residential gas requirements, commercial gas requirements of 1,250 Mcf or less per the base period month being curtailed, requirements for plant protection, and requirements for services essential for public health and safety not covered by an alternate fuel.


- (2) The volumes of gas destined to end users of other local distribution companies (LDC) shall be classified into the same priority categories as the Company's on-system sales and transportation customers if the LDC provides the Company with the information necessary to make such a classification and an affidavit verifying the accuracy of such information. Such information shall be provided for each priority category in a manner similar to the information regarding the base period volumes of other customers as set forth in Paragraph E above. Any volumes for which the LDC fails to provide such information shall be presumed to be in Priority Four.
- (3) During an emergency curtailment of gas service, public utilities that generate and distribute electricity shall be granted Priority One service for that portion of the gas requirements of owned or firm contracted generation necessary to the discharge of the utilities' obligation to provide essential services and for which no practical alternatives exist.
 - (a) Such classification of volumes qualifying for Priority One shall be contingent upon the electric utility exercising due diligence in taking reasonable steps to minimize the use of natural gas during the course of the gas emergency, and consistent with maintenance of electric system integrity. To the extent that certain actions can minimize the use of natural gas, such actions may include, but are not limited to the following:
 - (i) Bring on line any non-gas reserve capacity.
 - (ii) Switch gas fired dual-fuel generating plants to an alternate fuel.
 - (iii) Attempt to procure incremental purchased power.
 - (iv) Curtail all non-firm off-system electric sales.

(Continued on Sheet No. C-17.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

Michigan Public Service
Commission

November 28, 2007

Filed 

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-16.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.3 Curtailment of Gas Service During an Emergency (Contd)

F. Curtailment Priorities (Contd)

- (b) If, after having exhausted all available options to minimize the use of natural gas, conditions are such that curtailment of any portion of the remaining gas service to the electric utility will induce the implementation of the Emergency Electrical Procedures, then Priority One capacity shall be allocated to the electric utility:
 - (i) Sufficient to obviate the need to implement short-term Emergency Electrical Procedures during the first week of the gas emergency provided that the Company has not invoked curtailment of Priority One customers. If, however, the emergency is of such a severe nature that Priority One customers must be curtailed, then the Company shall provide sufficient gas service to the electric utility to allow it to maintain its system integrity as it implements, to the fullest extent required by the emergency, both its short-term and long-term Emergency Electrical Procedures.
 - (ii) Or, if the Company has invoked curtailment priorities to a level no deeper than Priority Two, the Company shall provide the electric utility sufficient Priority One service to enable it to avoid the implementation of short-term Emergency Electrical Procedures during the first week of the gas emergency, and sufficient to avoid implementing long-term Emergency Electrical Procedures requiring public notification.
 - (iii) Or, if the Company has invoked curtailment priorities to a level no deeper than Priority Three, then the Company shall provide sufficient Priority One service to enable the electric utility to avoid the implementation of both short-term and long-term Emergency Electrical Procedures.

G. Diversion of Customer-Owned Gas During Gas Emergencies

If the Company determines that its ability to deliver gas is inadequate to support continuous service to its customers on its system and it enforces the curtailment plan established in this Rule, the Company shall give end user transportation customers the option to 1) have their curtailed deliveries injected into storage with the suspension of any penalties and with no other additional charges; or 2) sell to the Company their flowing pipeline supplies that have been curtailed. The price of the purchased gas will be negotiated between the transportation customer and the Company but be limited to the higher of a) the customer's reasonable costs associated with using alternate fuels during the period of diversion, b) the actual cost of the customer's diverted gas, or c) the highest city gate price of gas for the Company's end users contained in the publication "Gas Daily", delivered into the Company's system during the period of diversion. The Company shall not divert gas from transportation customers who do not have title to the gas being transported unless the owner of such gas voluntarily agrees that its gas may be purchased, borrowed or otherwise diverted by the Company pursuant to Option 1 or 2 above. Nothing in these Rules relieves the Company from its obligation, under Act 304, of demonstrating the reasonableness and prudence of its gas purchases.

H. Rate Adjustments

A customer shall not be liable for any part of a monthly service charge provided in a Rate Schedule if such customer's consumption under that rate is completely curtailed for the entire billing period. No other rate adjustments will be permitted unless otherwise provided by contract.

(Continued on Sheet No. C-18.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|--|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed _____  |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-17.00)

C3. CURTAILMENT OF GAS SERVICE (Contd)

C3.3 Curtailment of Gas Service During an Emergency (Contd)

I. Enforcement

- (1) The Company reserves the right to take special daily meter reads during periods when an Operational Flow Order (OFO) or curtailment has been instituted pursuant to Part C3.3 of this Rule. The Company reserves the right to inspect the customer's equipment, to install special metering, and to immediately physically interrupt gas service for violations of this Rule. Once gas service is terminated, the Company may withhold such service during the OFO or period of the curtailment until it is satisfied that the terms and conditions of this Rule will be observed.
- (2) There is nothing in this Rule that shall prevent a customer from challenging before the Commission the continuation of a curtailment or that shall abridge the customer's right to appeal any such determination to the Commission.

J. Penalty

After the Company has provided actual oral or written notice of implementation of and Operational Flow Order (OFO) or curtailment pursuant to Part C3.3 to the affected end use customer, any gas used by such customer in excess of the volumes authorized during the period when an OFO or curtailment has been instituted pursuant to Part C3.3 of this Rule will be subject to excess use charges, with such charges being in addition to those normal charges made under the applicable Rate Schedules. The charge for such excess usage shall be the highest price reported for the Mich Con, Michigan Consumers Energy and Chicago LDCs during the OFO or period of curtailment as reported by Gas Daily or, in the event that Gas Daily discontinues its reporting of such prices, any comparable reporting service, plus \$10 per Mcf. Failure to pay an excess charge when rendered shall subject the customer to termination of gas service.

C3.4 Limitation of Liability

The Company shall, when acting reasonably and prudently in accordance with these rules, not be liable for any loss, cost, damage, injury, or expense that may be sustained by customer by reason of partial or complete curtailment of gas service.

(Continued on Sheet No. C-19.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

Michigan Public Service
Commission

November 28, 2007

Filed _____
RL

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-18.00)

C4. APPLICATION OF RATES

C4.1 Classes of Service

The rates specified in this schedule are predicated upon the delivery of each class of service to a single metering point for the total requirements of each separate premises of the customer, unless otherwise provided for in the Company's Gas Rate Book.

Service to different delivery points and/or different classes of service on the same premises shall be separately metered and separately billed. In no case shall service be shared with another premises or transmitted off the premises to which it is delivered.

C4.2 Choice of Rates

In some cases the customer is eligible to take service under a choice of rates. Upon request, the Company shall advise the customer in the selection of the rate which will give the customer the lowest cost of service, based on the information available, but the responsibility for the selection of the rate lies with the customer.

After the customer has selected the rate under which the customer elects to take service, the customer shall not be permitted to change from that rate to another rate until at least 12 months have elapsed. The customer shall not be permitted to evade this rule by temporarily terminating service. However, the Company may, at its option, waive the provisions of this paragraph where it appears that an earlier change is requested for permanent rather than for temporary or seasonal advantage. The effective date of a rate change under this rule shall be the beginning read date of the next bill issued, providing the Company was notified 30 days prior to the effective date. The intent of this rule is to prohibit frequent shifts from rate to rate.

No refund shall be made of the difference in charges under different rates applicable to the same class of service.

C4.3 Application of Residential Usage and Non-Residential Usage

A. Residential Usage and Rate Application

For purposes of rate application "residential usage" shall be usage metered and consumed within an individual household, and reasonably appurtenant and related to and normally associated with such a household, for such applications as space conditioning, cooking, water heating, refrigeration, clothes drying, incineration, lighting and other similar household applications.

The term "household" includes single-family homes, farm homes, seasonal dwellings, duplexes, and individual living units within mobile home parks, condominiums, apartments and cooperatives; provided, however, to qualify for residential usage a household must have the normal household facilities such as bathroom, individual cooking and kitchen sink facilities, and have received an occupancy permit or similar instrument, if issued, by the local governing authority. *Customers requiring temporary gas service for a residential dwelling under construction shall be served under General Service Rate GS-1 Temporary Construction Service until a permit for occupancy is obtained for the premises.*

The term "principal residence customer" is a customer who takes service at a permanent, year-round dwelling which is his/her Principal Residence throughout the year. The residence address would normally be the customer's voting address and the address used on the customer's driver's license.

(Continued on Sheet No. C-20.00)

Issued January 23, 2015 by
J. G. Russell,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after January 14, 2015

Issued under authority of the
Michigan Public Service Commission
dated January 13, 2015
in Case No. U-17643

(Continued From Sheet No. C-19.00)

C4. APPLICATION OF RATES (Contd)

C4.3 Application of Residential Usage and *Non-Residential* Usage (Contd)

(1) Private Family Dwellings:

Private family dwellings where individual household usage is separately metered and consumed shall be billed on Residential Service Rate A. A private family dwelling shall include:

- (a) a single-family home
- (b) a farm home
- (c) a seasonal dwelling
- (d) a duplex
- (e) a separately metered mobile home
- (f) a separately metered household within a condominium
- (g) a separately metered household within an apartment complex
- (h) a separately metered household within a cooperative complex
- (i) a separately metered generator to serve a residential household

(2) Homes or Dormitories for Groups Other Than Private Family Dwellings:

Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for up to six persons where residential usage is metered and consumed shall be classified as residential and billed on Residential Service Rate A. The landlord and the landlord's immediate family are not included in the six-person limitation.

(3) Multifamily Dwellings Served Through a Single Meter:

A multifamily dwelling shall be considered any duplex, apartment building, mobile home park, condominium, cooperative or other grouping of households. A multifamily dwelling served through a single meter where residential usage is metered and consumed shall be billed as follows:

- (a) Multifamily dwellings containing two households shall be billed on Residential Service Rate A.
- (b) Multifamily dwellings containing more than two households shall be billed on Multifamily Dwelling Service Rate A-1.

B. *Non-Residential* Usage and Rate Application

For purposes of rate application, "*Non-Residential* usage" shall be usage metered and consumed that does not qualify for residential usage. *Non-Residential* usage includes usage associated with the purchase, sale, or supplying (for profit or otherwise) of a commodity or service by a public or private person, entity, organization or institution. *Non-Residential* usage includes usage associated with penal institutions, corrective institutions, motels, hotels or swimming pool heater usage that is separately metered at a private family dwelling that is taking service under a gas residential service rate.

Non-Residential usage shall be billed on the Company's appropriate General Service Rate.

Tourist homes, rooming houses, dormitories, nursing homes and other similarly occupied buildings containing sleeping accommodations for more than six persons shall be classified as *Non-Residential* and billed on the appropriate General Service Rate. The landlord and the landlord's immediate family are not included in the six-person rule.

(Continued on Sheet No. C-21.00)

Issued June 20, 2008 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|---------------------------------------|
| Michigan Public Service Commission |
| June 24, 2008 |
| Filed _____ RL |

Effective for service rendered on
and after May 21, 2008

Issued under authority of the
Michigan Public Service Commission
dated May 20, 2008
in Case No. U-14852

(Continued From Sheet No. C-20.00)

C4. APPLICATION OF RATES (Contd)

C4.3 Application of Residential Usage and Non-Residential Usage (Contd)

C. Combined Residential and Non-Residential Usage and Rate Application

When the gas supplied to a customer is used for both residential and Non-Residential purposes, the piping may be so arranged that the residential and Non-Residential usage is metered separately. Each type of usage shall be billed on the appropriate rate. If the usage is not separately metered, the combined usage shall be billed on the appropriate General Service Rate.

C4.4 Resale

No customer shall resell gas service to others. The renting of premises with the cost of gas service included in the rental as an incident of tenancy, the sale of gas to transient tenants or supplying gas under the terms of Rates CC, ST, LT, XLT and *XXLT* are not considered to be a resale of such service.

C4.5 Mobile Home Park - Individually Served

For purposes of this rule, the definition of a mobile home park is a parcel or tract of land under the control of a person upon which three or more mobile homes are located on a continual, non-recreational basis and which is offered to the public for that purpose regardless of whether a charge is made therefore, together with any building, structure, enclosure, street, equipment, or facility used or intended for use incident to the occupancy of a mobile home.

Service to separately metered mobile homes shall be billed on Residential Service Rate A.

The mobile home park shall be of a permanent nature with improved streets and with individual water and sewer connections to each lot. Ordinarily, gas service to a mobile home shall be in the name of the occupant. However, service to lots designated for occasional or short-term occupancy shall be in the name of the owner of the park or an authorized representative.

At the request of the owner of the mobile home park or an authorized representative, the Company shall install gas distribution mains in accordance with Rule C8, Customer Attachment Program, for any mobile home park qualifying hereunder.

The owner of the park or an authorized representative shall provide the Company with the necessary easement for construction, operation, maintenance and replacement of the Company's facilities on the park property. The owner of the mobile home park or an authorized representative shall provide, own, install and maintain, in accordance with Company specifications, suitable meter and regulator pedestals of a design subject to approval of the Company. The owner of the park or an authorized representative shall provide, own, install and maintain the facilities from the outlet side of the meter and regulator to each mobile home.

(Continued on Sheet No. C-22.00)

Issued September 4, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after September 1, 2018

Issued under authority of the
Michigan Public Service Commission
dated August 28, 2018
in Case No. U-18424

(Continued From Sheet No. C-21.00)

C4. APPLICATION OF RATES (Contd)

C4.6 Centrally Metered Installation

A. Definition of a Centrally Metered Installation

- (1) A centrally metered installation, defined by order of the Commission dated April 29, 1974 as amended June 10, 1974 in Case No. U-4211, December 7, 1989 in Case No. U-8924, and dated November 21, 2006 in Case No. U-14547 is one which meets all of the following conditions:
 - (a) The complex is served by a single meter installation; and
 - (b) The pipe is buried underground from the central meter installation to the location at which each service line enters each building or mobile home at its outside wall, and
 - (i) where the complex consists of buildings, two or more separate buildings, such as apartments, multifamily dwellings, dormitories or similar type buildings are supplied with gas and at least two buildings so supplied contain four or more living units, or
 - (ii) where the complex consists of mobile homes, four or more mobile homes used as living units are supplied with gas.
- (2) A centrally metered installation may also be an individual building served by a single meter installation where gas is provided to multiple living units.
- (3) Multiple living unit usage shall consist of the gas supplied for the individual dwelling units as well as all usage normally associated with buildings containing multiple living units.
- (4) All buried pipe from the outlet side of the Company's meter up to the outlet of the regulator on the customer side of the meter on the outside wall of each structure served, in addition to the pipe from the property line to the meter, shall be utility-owned or utility-operated lines.
- (5) Penal and corrective institutions are not considered to be centrally metered installations.

B. New Centrally Metered Installation

New centrally metered installations will be allowed after May 24, 1996. The cost of the gas main extension and all service lines (as defined in A, above) shall be paid for in accordance with the Company's Rule C8, Customer Attachment Program. All lines between the Company's existing distribution system and the outside wall of each structure containing living units supplied with gas shall be installed, owned, operated and maintained by the Company.

C. Addition to an Existing Centrally Metered Installation

At the customer's request, the Company shall extend gas service to an addition to an existing centrally metered installation. Additional lines shall be installed in accordance with Rule C8, Customer Attachment Program, and all other provisions within this Rule C4.6.

(Continued on Sheet No. C-23.00)

Issued November 27, 2007 by
J. G. Russell,
President and Chief Operating Officer,
Jackson, Michigan

| |
|---|
| Michigan Public Service Commission |
| November 28, 2007 |
| Filed  |

Effective for service rendered on
and after October 10, 2007

Issued under authority of the
Michigan Public Service Commission
dated October 9, 2007
in Case No. U-15152

(Continued From Sheet No. C-22.00)

C4. APPLICATION OF RATES (Contd)

C4.6 Centrally Metered Installation (Contd)

D. Customer-Owned Centrally Metered Installation Installed Prior to May 24, 1996

Where a customer owns the service lines in a centrally metered installation, the customer must inspect, operate and maintain the installation in accordance with applicable code requirements or must enter into a contract with a person who is qualified to inspect, operate and maintain the installation in accordance with applicable code requirements. The Company shall offer the customer a contract which provides for operation and maintenance in accordance with applicable code requirements. Under the terms of the contract, the Company shall be permitted to recover the direct cost for service performed plus an appropriate administrative overhead.

E. Conversion of a Centrally Metered Installation to Individual Meters

Where a centrally metered gas customer requests conversion from a single meter serving more than one household to separate meters serving individual households, the customer shall pay a nonrefundable contribution in aid of construction equal to the cost of:

- (1) Installation of meters and regulators, but not the cost of meters and regulators.
- (2) Relocation of any service lines.
- (3) Additional service lines.
- (4) Additional main in accordance with Rule C8, Customer Attachment Program, and all other provisions included within this Rule C4.6.
- (5) Removal of existing facilities.
- (6) Connection Fee required in accordance with Rule C8, Customer Attachment Program.

The customer shall receive credit toward these costs for the salvage value of the facilities removed except meters and regulators. Payment for gas service billed through the individual meters shall be the responsibility of the centrally metered customer who requests the conversion until the occupant of a household requests gas service in his or her own name.

The customer or the customer's agent shall continue to provide, own, install and maintain facilities beyond the outlet of the Company's meter.

C4.7 Aggregation of Accounts

A customer may qualify for aggregation of accounts under Option A or B below. Aggregation is available to Gas Customer Choice (GCC) customers *under Option A: Contiguous Facilities*.

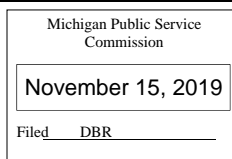
Option A: Contiguous Facilities

When an industrial or commercial customer purchasing gas under General Service Rate Schedule GS, *from an Authorized Gas Supplier (GCC)* or a commercial and/or industrial transportation customer transporting gas under the Transportation Rate Schedule occupies a group of buildings or parts of buildings which are exclusively used by such customer as a unitary enterprise under a common ownership or leasehold, the quantities of gas supplied to such buildings or parts of building under the same Rate Schedule will be added for the purpose of determining the amount of the bill which such customer shall receive for service, provided:

- A. The buildings or parts of buildings are situated upon the same parcel or contiguous parcels of land and are exclusively occupied and used by the customer as a unitary enterprise at one location and under one management; or

(Continued on Sheet No. C-23.10)

Issued November 15, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after December 25, 2019

Issued under authority of the
Michigan Public Service Commission
dated September 26, 2019
in Case No. U-20322

(Continued From Sheet No. C-23.00)

C4. APPLICATION OF RATES (Contd)

C4.7 Aggregation of Accounts (Contd)

Option A: Contiguous Facilities (Contd)

- B. The building or parts of buildings, separated by a public street or alley (but not including a limited-access highway), are situated upon parcels of land which occupy wholly or in part immediately opposite street frontages on the same street or alley and are exclusively occupied and used by the customer as a unitary enterprise at one location and under one management.
- C. The facility designated as the master account shall be subject to and billed under the provisions of its General Service Rate Schedule, *Gas Customer Choice Rate Schedule* or Transportation Rate Schedule and will pay the master customer charge and the applicable distribution charge or transportation rate. Facilities designated as contiguous to the master account will pay the contiguous customer charge and the applicable distribution charge or transportation rate in effect for its *master* General Service Rate Schedule, *Gas Customer Choice Rate Schedule* or Transportation Rate Schedule.

Option B: Non-Contiguous Facilities

A customer receiving gas service at multiple facilities under a common ownership may elect to aggregate the quantities of gas supplied to such facilities if the following conditions are met:

- A. The customer must designate one of the facilities as the master account. The master account must be a transportation account under Rate ST, LT, XLT or XXLT.
- B. Only subsidiary accounts will be eligible for aggregation with the master account. To qualify as a subsidiary account a facility must be served under a sales service Rate Schedule (Rate A, A-1, GS). The customer must specify which of the other facilities will be designated as a subsidiary account.
- C. The facility designated as the master account shall be subject to and billed under the provisions of its transportation tariff. Facilities designated as subsidiary accounts shall be subject to all the terms and conditions of the master account tariff, except that the subsidiary accounts will pay the customer charge and distribution charge in effect for their designated sales rates rather than the customer charge and transportation charge in effect for the master account.

C5. CUSTOMER RESPONSIBILITIES

C5.1 Access to Customer's Premises

The Company's authorized agents shall have access to the customer's premises at all reasonable hours, to install, inspect, read, repair, relocate or remove its meters; to install, operate, maintain, relocate and remove other Company property, and to inspect and determine the load characteristics of appliances installed on the customer's premises. Neglect or refusal on the part of the customer to provide reasonable access shall be sufficient cause for shutoff of service by the Company, and assurance of access may be required before service is restored.

C5.2 Bills and Payments

A. Billing Frequency

Bills for gas service shall be rendered on approximately a monthly basis, and shall be due and payable on or before the due date shown on each bill.

(Continued on Sheet No. C-24.00)

Issued November 15, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan

| |
|---------------------------------------|
| Michigan Public Service Commission |
| November 15, 2019 |
| Filed DBR |

Effective for service rendered on
and after December 25, 2019

Issued under authority of the
Michigan Public Service Commission
dated September 26, 2019
in Case No. U-20322

(Continued From Sheet No. C-23.10)

C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.2 Bills and Payments (Contd)

B. Meter Reads and Estimated Bills

The Company shall schedule meters to be read on approximately a monthly basis and will attempt to read meters in accordance with such schedule.

When the Company is unable to obtain an actual meter reading, the bill shall be estimated on the basis of past service records, adjusted, as may be appropriate. Where past service records are not available or suitable for use, such billing shall be based upon whatever other service data are available. Each such account shall be adjusted as necessary each time an actual meter reading is obtained.

C. Customer Meter Reads

Bills rendered for gas service for periods for which readings were not obtained shall have the same force and effect as those based upon actual meter readings. Any customer may read his/her own meter and provide the readings to the Company on a secure Company website, by telephone or on appropriate forms which shall be provided by the Company.

D. Responsibility for Payment

The customer is responsible for the payment of bills until service is ordered shut off or terminated and the Company has had reasonable time to secure a final meter reading.

E. Due Date

The Company shall allow each customer a period of not less than 21 calendar days, from the date the bill was transmitted to pay in full.

If a bill remains unpaid and not in dispute five days after its due date, the Company shall then have the right to issue to the customer a notice of intent to shut off service ten days or more after issuance of the notice.

F. Late Payment Charge

The Company shall assess a late payment charge as authorized by the Company's Gas Rate Book.

G. Returned Bill Payments

A check, debit card, credit card or other form of payment remitted as a bill payment and returned or an authorized prepayment not honored by the bank or financial institution against which it is drawn shall be rebilled to the customer's account. A \$15.00 charge shall be assessed to the customer for processing a payment or an authorized prepayment returned by a bank or other financial institution for reason of insufficient funds, account closed, no account and similar situations, excluding bank or financial institution errors.

(Continued on Sheet No. C-25.00)

Issued January 23, 2015 by
J. G. Russell,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after January 14, 2015

Issued under authority of the
Michigan Public Service Commission
dated January 13, 2015
in Case No. U-17643

(Continued From Sheet No. C-24.00)

C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.2 Bills and Payments (Contd)

H. Billing Error

(1) Overcharge

If a customer has been overcharged as a result of incorrect reading of the meter by a Company representative, incorrect remote meter read, incorrect meter constant *or pressure factor*, incorrect calculation of the applicable rate, incorrect application of the Rate Schedule, *failing to provide a monthly bill to the customer at the end of a billing cycle*, a meter switched by the Company or a Company representative, or other similar reasons, the amount of the overcharge shall be adjusted, refunded, or credited to the customer promptly upon discovery by the Company. The Company shall not make retroactive adjustments when the customer has not notified the Company as to pertinent conditions of service. The Company is not required to adjust, refund or credit an overcharge beyond the three-year period immediately preceding discovery of the overcharge, unless the customer is able to present a record establishing an earlier date of occurrence or commencement of the overcharge.

(2) Undercharge

- (a) If a customer has been undercharged as a result of incorrect reading of the meter by a Company representative, incorrect remote meter read, incorrect meter constant *or pressure factor*, incorrect calculation of the applicable rate, incorrect application of the Rate Schedule, *failing to provide a monthly bill to the customer at the end of a billing cycle*, a meter switched by the Company or a Company representative, or other similar reasons, the undercharge may be billed to the customer subject to Section H(2)(b) of this rule. The Company shall not make retroactive adjustments when the customer has not notified the Company as to pertinent conditions of service.
- (b) Except in cases of energy theft, stolen meter, switched meter by someone other than the Company or a Company representative, back billing of customers is limited to the one-year period immediately preceding the discovery of the undercharge. The customer shall be given a reasonable time in which to pay the amount of the back billing and service shall not be shut off during this time for nonpayment of the amount of the back billing.

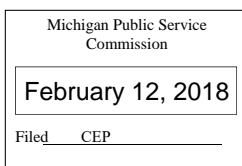
I. Meter Error or Non-registering Meter

(1) Overcharge

If a customer has been overcharged as a result of a meter error or non-registering meter, the amount of the overcharge shall be adjusted, refunded or credited to the customer promptly upon discovery by the Company in accordance with *R 460.115, Meter accuracy and errors*.

(Continued on Sheet No. C-26.00)

Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after December 11, 2017

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120

(Continued From Sheet No. C-25.00)

C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.2 Bills and Payments (Contd)

I. Meter Error or Non-registering Meter (Contd)

(2) Undercharge

If a customer has been undercharged as a result of a meter error or non-registering meter, the amount of the undercharge may be billed to the customer in accordance with *R 460.115, Meter accuracy and errors.*

J. Energy Theft, Stolen Meter and Switched Meter

In cases where metered or unmetered energy theft, stolen meter or switched meter by someone other than a Company representative are involved, refunds and back billings are for the determined duration of the period. Where the duration cannot be reasonably established or estimated, the Company shall adjust the billing for the past three years on the basis of actual monthly consumption determined from the most recent 36 months of consumption data.

Metered or unmetered energy theft includes but is not limited to tampering, unauthorized use, diversion and interference. For purposes of this rule, a stolen meter is classified as any meter not specifically assigned to that service location by the Company. For purposes of this rule, a switched meter is classified as a meter incorrectly assigned to a customer resulting in the customer being billed for another customer's consumption.

The Company reserves the right to recover all unbilled service revenue and costs associated with the theft of energy, stolen meter or switched meter. The offending customer, who intentionally stole a meter, switched a meter or who was intentionally involved in energy theft shall pay all associated costs including costs for discovery, investigation and rewards for discovery. The customer who did not intentionally steal a meter, switch a meter or who did not intentionally become involved in energy theft shall pay for their energy usage according to Section H of this rule.

The owner of a multiple-metered building shall be responsible for accurately tracing all fuel lines and for tagging such fuel lines with Company-provided tags to assure individual units are properly metered. The Company shall not set the meters until the fuel lines are identified. The owner of a multiple-metered building could be held responsible for any under recovery of revenues resulting from improperly tagged meters. Any future expense of tracing fuel lines due to instances of switched meters related to errors in tracing and tagging of such fuel lines shall be the responsibility of the current owner of the multiple-metered building.

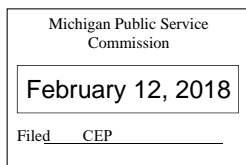
C5.3 Restoration of Service

Restoration charges and meter relocation charges shall be made by the Company to partially cover the cost of shutting off, terminating and restoring service.

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, or where service is restored following a voluntary termination within less than twelve months of that termination by the same customer at the same location, a restoration charge of \$50.00 shall be collected from the customer whose service was shut off if service was shut off at the customer's meter or at the curb valve. If an excavation was necessary to shut off service, a restoration charge of \$500 shall be collected from the customer whose service was shut off. The Company shall provide a minimum of 48 hours' notice to the customer that excavation is to be scheduled through a tag left on the premises or notification by mail.

(Continued on Sheet No. C-27.00)

Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after December 11, 2017

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120

(Continued From Sheet No. C-26.00)

C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.3 Restoration of Service (Contd)

Where service has been shut off for reasons as outlined in Rule C1.3, Use of Service, a meter relocation charge, if applicable, and assessed in accordance with Rule B2, Consumer Standards and Billing Practices for Electric and *Natural Gas Service*, R 460.116, Meter relocation, and R 460.144, Restoration of Service, shall be collected from the customer whose service was shut off. The Company shall charge the customer for relocating the meter, based on the Company's current cost.

The restoration charge and meter relocation charge, if applicable, shall be billed to the customer and shall be paid before service is restored.

An On-Premises Site Visit Charge of \$15.00 shall be assessed to the customer if a Company employee is sent to the premises to either serve the customer with a shut-off notification or to shut off service, unless the customer presents evidence that reasonably indicates the claim has been satisfied or is currently in dispute. The charge shall be applied to the customer account. The Company shall not assess this fee twice on the same notice for shutoff.

In the case of shutoff of service, the Company shall restore service only after the customer has paid all applicable charges authorized by its Gas Rate Book, subject to the customer's right to dispute such charges as set forth in Rule B2, Consumer Standards and Billing Practices for Electric and *Natural Gas Service*.

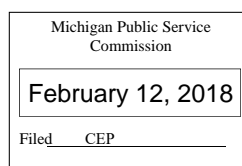
C5.4 Shutoff Protection Plan for Residential Customers

A. Eligibility

Eligible low-income customers and senior citizen customers may choose to participate in the Shutoff Protection Plan (SPP) in lieu of the applicable Winter Protection Plan as described in Rule B2., Consumer Standards and Billing Practices for Electric and *Natural Gas Service*, R 460.131, Winter Protection Plan for *Eligible Low-income Customers*, or R 460.132, Winter Protection Plan for *Eligible Senior Citizen Customers*. For purposes of this Company rule, an eligible low-income customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months and whose household income does not exceed 200% of the federal poverty guidelines as published by the United States Department of Health and Human Services or who receives supplemental security income or low-income assistance through the Department of Human Services or successor agency, food stamps, or Medicaid. In addition, an eligible senior citizen customer means a utility customer who has not had more than one default condition on the SPP in the last twelve months, is 65 years of age or older, and advises the utility of his or her eligibility. An eligible customer enrolled in the SPP shall be referred to as an SPP Customer. Customers who are actively participating in the Consumers Affordable Resource for Energy (CARE) Pilot or have participated in the CARE Pilot during the concurrent heating season are not eligible to participate in SPP until the beginning of the next heating season. Customers may become eligible for a modified SPP as provided for in Rule C5.4. B.

(Continued on Sheet No. C-27.10)

Issued February 12, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after December 11, 2017

Issued under authority of the
Michigan Public Service Commission
dated November 21, 2017
in Case No. U-18120

(Continued From Sheet No. C-27.00)

C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.4 Shutoff Protection Plan for Residential Customers (Contd)

B. Enrollment

An eligible customer may enroll at any time of the calendar year in the SPP. Where unauthorized use of utility service has not occurred, to enroll an eligible customer must (1) contact the Company and indicate that they wish to enroll, (2) be able to demonstrate that he or she has made application for state or federal heating assistance, or has a household income that does not exceed 200% of the federal poverty guidelines as published by the United States Department of Health and Human Services or receives supplemental security income or low-income assistance through the Department of Human Services or successor agency, food stamps, or Medicaid,(3) within 14 days of a customer calling to enroll in the SPP, have completed the enrollment process by paying a minimum down payment of 10% of the total amount owed to the Company at the time of the request to enroll. An eligible customer is not enrolled in the SPP until the enrollment requirements are fulfilled. Customers previously enrolled in the SPP the last twelve months who default may be permitted to re-enroll in a modified SPP payment arrangement, at the discretion of the Company, if they have demonstrated a willingness to satisfy the terms of the payment plan through their payment history or have received assistance that will improve the customer's ability to satisfy the payment arrangements. The modified SPP repayment period shall not exceed 24 months.

Customers who enroll in the SPP who have not been enrolled in the SPP for more than twelve months may not be required to pay a deposit or reconnection fee, if applicable. Customers who enroll in the SPP who were previously enrolled in the SPP in the last twelve months and removed due to default may be required to pay a deposit and a reconnection fee, if applicable.

Where unauthorized use of utility service has occurred, the customer must pay 100% of the portion of charges that are the result of the unauthorized use. Upon receipt of payment, the customer shall be considered eligible if all other eligibility requirements are met. The customer may then enroll under the conditions described previously. The payment of unauthorized use charges may be made at the same time as the down payment of the total amount owed to the Company is made. In the event that the down payment of the total amount owed to the Company is made without payment of the unauthorized charges at the same time or previously, the payment received shall first be applied to the unauthorized charges.

In the event that an eligible customer has contacted the Company to indicate a wish to enroll but the requirements so described are not met in full, the eligible customer shall then be subject to credit action as though no contact with the Company had occurred. In the event that all Company obligations to shut off service have been met, the eligible customer shall receive a minimum of one communication at least 24 hours prior to shutoff of service.

C. Customer Protection

Once enrolled in the SPP, a utility shall not shut off service to a SPP Customer if the customer pays to the Company a monthly amount equal to 1/12th of the estimated annual bill for the SPP Customer and a Company-specified amount between 1/12th and 1/24th of any remaining delinquent balance owed to the Company at the time of the enrollment. *The Company shall have the right to deny or shut off service in accordance with Rules and Regulations of the Company as authorized by the Michigan Public Service Commission outlined in Rule C1.3, Use of Service and in Rule C5.1, Access to Customer's Premises.* While the customer is enrolled in the SPP and payments are made by the due date of the amount due shown on the bill, no late payment charges will be assessed. The SPP Customer may participate in the SPP for a maximum period of 24 months or until the delinquent charges are eliminated and the SPP Customer is able to pay his or her regular monthly energy bills.

The estimated annual bill for the SPP Customer and the delinquent balance due may be recalculated periodically by the Company. The Company may also recalculate the estimated annual bill and the delinquent balance due upon the transfer of a balance owed on another account in compliance with Rule B2., Consumer Standards and Billing Practices for Electric and Natural Gas Service.

(Continued on Sheet No. C-28.00)

Issued September 4, 2018 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after September 1, 2018

Issued under authority of the
Michigan Public Service Commission
dated August 28, 2018
in Case No. U-18424

(Continued From Sheet No. C-27.10)

C5. CUSTOMER RESPONSIBILITIES (Contd)

C5.4 Shutoff Protection Plan for Residential Customers (Contd)

D. Default

Should a SPP Customer fail to make payment by the due date, a shutoff notice specific to this SPP shall be issued but shall comply with the requirements of Part 8 of Rule B2., Consumer Standards and Billing Practices for Electric and Natural Gas Service. If the SPP Customer makes payment before the date provided for shutoff of service, the customer shall not be considered to be in default but shall remain in the SPP. If the SPP Customer makes payment after this date, the SPP Customer shall be in default and shall be removed from the SPP. The customer shall be subject to shutoff, provided the 24-hour notice was made by the Company.

E. Participation in Other Shutoff Protection Plans

Customers eligible to participate under the Winter Protection Plan for Eligible Low Income Customers, Rules R 460.131 and R 460.132, Winter Protection Plan for Eligible Senior Citizens Customers will be required to waive their rights to participate under the Winter Protection Plan in order to participate in the Plan. Upon enrollment, the Company shall send written confirmation of the enrollment terms and include notice of this provision.

C5.5 Customer-Selected Due Date Program

Notwithstanding other provisions in this tariff book, the Company, at its discretion, may provide its combination electric and gas service customers the option to select the day of the month on which their bill is due, regardless of the meter read date. Participating customers must have an electric AMI transmitting technology meter.

Participation in the Customer-Selected Due Date Program is available to customers, as determined by the Company, when technically feasible based on the customer's selected rate and billing options. Customers not eligible to participate include, but not limited to, customers billed on a calendar-month basis or customers on Gas Transportation or Gas Outdoor Lighting rates. The Customer-Selected Due Date Program is only available for the following rate categories: Residential (A and A-1) and General Service (GS-1, GS-2 and GS-3).

C5.6 Non-Transmitting Gas Meter – Automated Meter Reading (AMR) Provision

Customers served on Residential Service Rates A or A-1 and General Service Rates GS-1 have the option to choose a non-transmitting Gas meter. In order for a customer to be eligible to participate in the Non-Transmitting Gas Meter Provision, the customer must have a gas meter that is accessible to Company employees and the customer shall have zero instances of unauthorized use, theft, fraud and/or threats of violence toward Company employees. Customers paying the monthly charge for the Electric Non-Transmitting Meter Provision within the Company's service territory are not subject to Non-Transmitting Gas Meter – AMR Provision charges. Gas-only utility service customer electing a Non-Transmitting Gas Meter will pay the following charges per premises or billing meter:

| | | |
|-------------------------|-----------------|---|
| <i>Up Front Charge:</i> | <i>\$109.94</i> | <i>a one-time charge per billing meter per request if the notice is given before the transmitting meter is installed</i> |
| | <i>OR</i> | |
| | <i>\$177.53</i> | <i>a one-time charge per billing meter per request if the notice is given after the transmitting meter is installed</i> |
| <i>Monthly Charge:</i> | <i>\$6.03</i> | <i>per month at each premises as defined in Rule B1., Technical Standards for Gas Service. Multiple metered units shall be charged per billing meter.</i> |

All standard charges and provisions of the customer's applicable tariff shall apply.

(Continued on Sheet No. C-28.10)

Issued October 4, 2019 by
Patti Poppe,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on
and after October 1, 2019

Issued under authority of the
Michigan Public Service Commission
dated September 26, 2019
in Case No. U-20322

(Continued From Sheet No. C-28.00)

C6. METERING AND METERING EQUIPMENT

The customer shall provide and maintain, free of expense to the Company, space suitable for the meter set assembly, regulator, meter and other metering facilities located in accordance with the following:

New Residential Service – shall be outside at a point of attachment designated by the Company.

New Commercial and Industrial Service – shall be outside, but if not feasible, then at the point of service line entrance designated by the Company.

Mobile Home Service – shall be on an outside meter pedestal of a design approved by the Company and which the mobile home park owner or authorized representative shall provide, own, install and maintain in accordance with Company specifications.

The customer shall permit only authorized agents of the Company, or other personnel lawfully authorized to do so to initiate service or to inspect, test, repair or remove Company-owned equipment. If the meter set assembly regulator, meter or metering facilities are damaged or destroyed through the neglect of the customer, the cost of necessary repairs or replacements shall be paid by the customer.

The Company shall test meter accuracy upon request of a customer if the customer does not request a test more than once every two years, and if the customer agrees to accept the results of the test as the basis for determining the difference claimed. No charge shall be made to the customer for the first test in any five-year period, but if subsequent tests during the same period, for the same customer, show the meter to be within the allowable limits of accuracy, the Company shall charge the customer for subsequent tests based on the Company's current costs. The charge to a customer for a meter test shall be filed with the Commission at least thirty days prior to being amended. If such test reveals the meter registration to be outside the accuracy limits prescribed in these rules, the cost of the test shall be refunded and a billing adjustment made. The customer may be present at the time of the test if the customer makes a request prior to the test. A written report shall be made to the customer by the Company and the Company shall maintain a record of the test.

(Continued on Sheet No. C-29.00)

Issued June 4, 2014 by
J. G. Russell,
President and Chief Executive Officer,
Jackson, Michigan



Effective for service rendered on and after
the Company's June 2014 Billing Month

Issued under authority of the
Michigan Public Service Commission
dated May 13, 2014
in Case No. U-17597