

# PRESQUE ISLE ELECTRIC & GAS CO-OP

## RATE BOOK FOR NATURAL GAS SERVICE

These Standard Rules and Regulations and Rate Schedules contained herein have been adopted by the Cooperative to govern its relations with Member-Consumers and have been approved by the Michigan Public Service Commission as an integral part of its Rate Book for Gas Service.

Copies of the Cooperative's Rate Book for Natural Gas Service are available on Presque Isle Electric & Gas Co-op's website at the following website address <https://www.pieg.com/RateInformation.cfm?p=78> or at the Michigan Public Service Commission's website at the following website address, <http://www.michigan.gov/mpsc/0,1607,7-159-16385-124197--,00.html>.

### Territory

This Rate Book for Natural Gas Service applies to the regulated territory served with Natural Gas by the Cooperative.

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By: Brian Burns  
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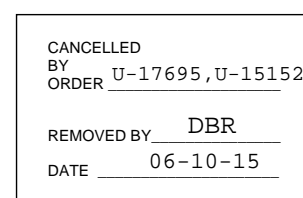
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
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B1. Technical Standards for Gas Service (R 460.2301 - R 460.2383) (For All Customers) <a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002301&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002301&amp;Dpt=CI&amp;RngHigh=</a>	B-1.00
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Original Sheet No. A-2.02	August 31, 2009
Original Sheet No. A-2.03	August 31, 2009
First Revised Sheet No. A-2.04	August 26, 2009
<b>Twelfth</b> Revised Sheet No. A-3.00	<b>June 10, 2015</b>
Original Sheet No. A-3.01	August 31, 2009
Ninth Revised Sheet No. A-3.02	December 1, 2014
Original Sheet No. A-4.00	August 31, 2009
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Original Sheet No. A-6.00	August 31, 2009
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<b>Second</b> Revised Sheet No. B-1.00	<b>June 10, 2015</b>
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<b>Second</b> Revised Sheet No. B-3.00	<b>June 10, 2015</b>
<b>Second</b> Revised Sheet No. B-4.00	<b>June 10, 2015</b>
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<b>Second</b> Revised Sheet No. B-6.00	<b>June 10, 2015</b>
<b>Second</b> Revised Sheet No. B-7.00	<b>June 10, 2015</b>
<b>Second</b> Revised Sheet No. B-8.00	<b>June 10, 2015</b>
<b>Second</b> Revised Sheet No. B-9.00	<b>June 10, 2015</b>

(Continued on Sheet No. A-3.01)

Issued **June 10, 2015**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-17848, U-15152
REMOVED BY <u>RL</u>
DATE <u>12-15-15</u>

Michigan Public Service Commission
<b>June 10, 2015</b>
Filed <u>DBR</u>

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First Revised Sheet No. B-7.00	October 8, 2012
First Revised Sheet No. B-8.00	October 8, 2012
First Revised Sheet No. B-9.00	October 8, 2012

Issued: **November 7, 2014**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

Michigan Public Service Commission
<b>November 12, 2014</b>
Filed 

CANCELLED BY ORDER <u>U-17695, U-15152</u>
REMOVED BY <u>DBR</u>
DATE <u>06-10-15</u>

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Issued: **July 18, 2014**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-17599, U-15152
REMOVED BY <u>RL</u>
DATE <u>11-12-14</u>

Michigan Public Service Commission
<b>July 21, 2014</b>
Filed <u>RL</u>

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Issued: **June 10, 2014**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-13150, U-15152
REMOVED BY RL
DATE 07-21-14

Michigan Public Service Commission
<b>June 11, 2014</b>
Filed DBR

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(Continued on Sheet No. A-3.01)

Issued: **October 1, 2013**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-15152, U-17336
REMOVED BY <u>DBR</u>
DATE <u>06-11-14</u>

Michigan Public Service Commission
<b>October 1, 2013</b>
Filed <u>R</u>

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Issued: **May 15, 2013**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-17240, U-15152
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DATE 10-01-13

Michigan Public Service Commission
<b>May 16, 2013</b>
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Issued: **February 13, 2013**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-17135, U-15152
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DATE 05-16-13

Michigan Public Service Commission
<b>February 13, 2013</b>
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First Revised Sheet No. B-9.00	<b>October 8, 2012</b>

(Continued on Sheet No. A-3.01)

Issued: **October 9, 2012**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER <u>U-17003, U-15152</u>
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DATE <u>02-13-13</u>

Michigan Public Service Commission
<b>October 9, 2012</b>
Filed <u>RL</u>

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Issued: **May 2, 2012**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER	U-15152
REMOVED BY	RL
DATE	10-09-12

Michigan Public Service Commission	
<b>May 2, 2012</b>	
Filed	

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Original Sheet No. B-2.00	August 31, 2009
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Issued: **March 27, 2012**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-16926, U-15152
REMOVED BY RL
DATE 05-02-12

Michigan Public Service Commission
<b>March 27, 2012</b>
Filed 


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Issued: **October 26, 2011**

By: Brian Burns  
President and CEO  
Onaway, Michigan

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DATE 03-27-12	Filed 

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Original Sheet No. B-5.00	August 31, 2009
Original Sheet No. B-6.00	August 31, 2009
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Original Sheet No. B-8.00	August 31, 2009
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(Continued on Sheet No. A-3.01)

Issued: **October 12, 2009**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED  
BY  
ORDER U-16556, U-15152  
  
REMOVED BY RL  
DATE 10-26-11

Michigan Public Service  
Commission  
**October 13, 2009**  
Filed RL

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Original Sheet No. B-2.00	<b>August 31, 2009</b>
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(Continued on Sheet No. A-3.01)

Issued **August 24, 2009**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

Michigan Public Service  
Commission

**August 25, 2009**

Filed \_\_\_\_\_  


CANCELLED  
BY  
ORDER U-15342, U-15152

REMOVED BY RL

DATE 10-13-09

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Issued: **November 27, 2017**

By: **Tom Sobeck**  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER <u>U-18485</u>
REMOVED BY <u>DBR</u>
DATE <u>9-5-19</u>

Michigan Public Service Commission
<b>November 28, 2017</b>
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First Revised Sheet No. D-4.00	February 1, 2013
First Revised Sheet No. D-5.00	February 1, 2016
<b>Fourth</b> Revised Sheet No. D-5.01	<b>October 20, 2016</b>
<b>Fourth</b> Revised Sheet No. D-6.00	<b>October 20, 2016</b>
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Issued: **October 20, 2016**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED  
BY ORDER U-18259, U-15152  
REMOVED BY RL  
DATE 11-28-17

Michigan Public Service  
Commission  
October 20, 2016  
Filed 

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after **November 1, 2016**

Issued under authority of the MPSC  
dated **October 11, 2016** Case No. **U-18059**



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Issued: **May 26, 2016**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-18059, U-15152
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DATE 10-20-16

Michigan Public Service Commission
<b>June 1, 2016</b>
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after **May 26, 2016**

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Issued: **December 14, 2015**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED  
BY ORDER U-17945, U-15152  
  
REMOVED BY RL  
DATE 06-01-16

Michigan Public Service  
Commission  
December 15, 2015  
Filed 

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Issued: **November 7, 2014**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED  
BY ORDER U-17848, U-15152  
REMOVED BY RL  
DATE 12-15-15

Michigan Public Service  
Commission  
**November 12, 2014**  
Filed 

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Issued: **June 10, 2014**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

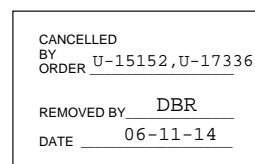
CANCELLED BY ORDER U-17599, U-15152
REMOVED BY RL
DATE 11-12-14

Michigan Public Service Commission
June 11, 2014
Filed DBR

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Issued: **October 1, 2013**  
By: Brian Burns  
President and CEO  
Onaway, Michigan



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Issued: **May 15, 2013**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER <u>U-17240, U-15152</u>
REMOVED BY <u>RL</u>
DATE <u>10-01-13</u>

Michigan Public Service Commission
<b>May 16, 2013</b>
Filed <u>RL</u>

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Issued: **February 13, 2013**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-17135, U-15152
REMOVED BY <u>RL</u>
DATE <u>05-16-13</u>

Michigan Public Service Commission
<b>February 13, 2013</b>
Filed <u>RL</u>

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Issued: **May 2, 2012**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-17003, U-15152
REMOVED BY: <u>RL</u>
DATE <u>02-13-13</u>

Michigan Public Service Commission
<b>May 2, 2012</b>
Filed <u>RL</u>



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Issued **March 27, 2012**  
By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED  
BY ORDER U-16926, U-15152  
  
REMOVED BY RL  
DATE 05-02-12

Michigan Public Service  
Commission  
**March 27, 2012**  
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Issued **October 26, 2011**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED BY ORDER U-16556, U-15152
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DATE 03-27-12

Michigan Public Service Commission
<b>October 26, 2011</b>
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after **November 1, 2011**

Issued under authority of the Michigan  
Public Service Commission dated **10/20/11**  
in Case No. **U-16556**

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Issued: **October 12, 2009**

By: Brian Burns  
President and CEO  
Onaway, Michigan

CANCELLED  
BY ORDER U-16556, U-15152  
  
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Michigan Public Service  
Commission

**October 13, 2009**

Filed RL

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Original Sheet No. D-8.00	<b>August 31, 2009</b>
Original Sheet No. D-8.01	<b>August 31, 2009</b>
Original Sheet No. E-1.00	<b>August 31, 2009</b>
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DATE 10-13-09

**SECTION B**  
**ADMINISTRATIVE RULES INDEX**

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 R 460.2384) (FOR ALL CUSTOMERS)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_06\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_06_AdminCode.pdf)

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R 460.2302 Application, Intention, and Interpretation of Rules; Utility Rules and Regulations  
R 460.2303 Rescission

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**PART 5 INSPECTION OF METERS**

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R 460.2352 Diaphragm-Type Meters; Meter Tests; Reports  
R 460.2353 Retirement of Meters  
R 460.2354 Accuracy of Metering Equipment; Tests; Standards  
R 460.2355 Meter Shop; Design; Meter Testing System; Standards; Handling; Calibration Cards; Calibrated Orifices  
R 460.2356 Pressure Measurement Standards  
R 460.2357 Records; Meter Tests  
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(Continued on Sheet No. B-2.00)

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**SECTION B  
ADMINISTRATIVE RULES INDEX**

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002301&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002301&Dpt=CI&RngHigh=)

**PART 1. GENERAL PROVISIONS**

**R 460.2301** Definitions.  
**R 460.2302** Application, intention, and interpretation of rules; utility rules and regulations.

**PART 2. RECORDS, REPORTS, AND OTHER INFORMATION**

**R 460.2321** Retention of records.  
**R 460.2322** Location of records.  
**R 460.2323** Reports and records generally.

**PART 3. SERVICE REQUIREMENTS**

**R 460.2331** Sale of gas.  
**R 460.2332** Permanent service line rules.  
**R 460.2333** Main extension rules.  
**R 460.2334** Temporary service.  
**R 460.2335** Interruptions of service.

**PART 4. ENGINEERING**

**R 460.2341** Gas facilities; construction and installation.  
**R 460.2342** Standards of accepted engineering practice.

**PART 5. INSPECTION OF METERS**

**R 460.2351** Meters and associated metering devices; inspections and tests.  
**R 460.2352** Diaphragm-type meters; meter tests; reports.  
**R 460.2353** Retirement of meters.  
**R 460.2354** Accuracy of metering equipment; tests; standards.  
**R 460.2355** Meter shop; design; meter testing system; standards; handling; calibration cards; calibrated orifices.  
**R 460.2356** Pressure measurement standards.  
**R 460.2357** Records; meter tests.  
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(Continued on Sheet No. B-2.00)

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**SECTION B**  
**ADMINISTRATIVE RULES INDEX**  
**(Continued from Sheet No. B-1.00)**

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 R 460.2384) (FOR ALL CUSTOMERS)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_06\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_06_AdminCode.pdf)

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**B2. CONSUMERS STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 R 460.169)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/107\\_92\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf)

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(Continued on Sheet No. B-3.00)

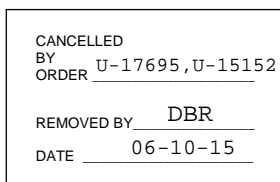
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**SECTION B**  
**ADMINISTRATIVE RULES INDEX**  
(Continued from Sheet No. B-1.00)

**B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)**  
(Contd)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002301&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002301&Dpt=CI&RngHigh=)

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- R 460.2361 Bill adjustment; meter accuracy.
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- R 460.2363 Refunds.
- R 460.2364 Rebilling.
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- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.
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- R 460.2381 Gas purity.
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**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

**PART 1. GENERAL PROVISIONS**

- R 460.101 Application of rules.
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- R 460.105 Additional rules.

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(Continued on Sheet No. B-3.00)

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**SECTION B**  
**ADMINISTRATIVE RULES INDEX**  
**(Continued from Sheet No. B-2.00)**

**B2. CONSUMERS STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 R 460.169) (Contd)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/107\\_92\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf)

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- PART 3. DEPOSITS AND GUARANTEE TERMS AND CONDITIONS
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- PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND RELOCATION
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- PART 6. VOLUNTARY TERMINATION
- R 460.127 Voluntary Termination

(Continued on Sheet No. B-4.00)

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**SECTION B**  
**ADMINISTRATIVE RULES INDEX**  
(Continued from Sheet No. B-2.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

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- R 460.111 General deposit conditions.**
- R 460.112 Guarantee terms and conditions.**

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- R 460.123 Bill information.**
- R 460.124 Separate bills.**
- R 460.125 Billing for non-tariff services.**
- R 460.126 Billing error.**

**PART 6. VOLUNTARY TERMINATION OF SERVICE**

- R 460.127 Voluntary termination.**

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**ADMINISTRATIVE RULES INDEX**  
**(Continued from Sheet No. B-3.00)**

**B2. CONSUMERS STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 R 460.169) (Contd)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/107\\_92\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/107_92_AdminCode.pdf)

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(Continued on Sheet No. B-5.00)

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**ADMINISTRATIVE RULES INDEX**  
(Continued from Sheet No. B-3.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

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- R 460.143 Shutoff prohibited.
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**PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS**

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- R 460.146 Notice of energy assistance programs.
- R 460.147 Medical emergency.
- R 460.148 Winter protection plan for low-income customers.
- R 460.149 Winter protection plan for senior citizens.
- R 460.150 Military protections.

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**ADMINISTRATIVE RULES INDEX**  
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**B2. CONSUMERS STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 R 460.169) (Contd)**

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PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT

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PART 11. COMMISSION APPEAL PROCEDURES

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**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)  
**RESCINDED****

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_09\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_09_AdminCode.pdf)

PART 1 GENERAL PROVISIONS AND DEFINITIONS

R 460.2601 Application of Rules  
R 460.2602 Definitions

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**ADMINISTRATIVE RULES INDEX**  
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**B2. CONSUMERS STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 R 460.169) (Contd)**

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**PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT**

R 460.151 Disputed Claim  
R 460.152 Utility Hearing and Hearing Officers  
R 460.153 Notice of Hearing  
R 460.154 Hearing Procedures  
R 460.155 Settlement Agreement  
R 460.156 Default of Settlement Agreement  
R 460.157 Same Dispute

**PART 11. COMMISSION APPEAL PROCEDURES**

R 460.158 Informal Appeal  
R 460.159 Filing Procedures  
R 460.160 Informal Appeal Procedures  
R 460.161 Interim Determination  
R 460.162 Appeal Review  
R 460.163 Shutoff Pending Decision  
R 460.164 Informal Appeal Decision  
R 460.165 Failure to Comply With Informal Appeal Decision  
R 460.166 Same Dispute  
R 460.167 Formal Appeal  
R 460.168 Other Remedies  
R 460.169 Scope of Rules

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_09\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_09_AdminCode.pdf)

**PART 1 GENERAL PROVISIONS AND DEFINITIONS**

R 460.2601 Application of Rules  
R 460.2602 Definitions

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**ADMINISTRATIVE RULES INDEX**  
(Continued from Sheet No. B-4.00)

**B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

**PART 10. DISPUTED CLAIM, HEARING AND SETTLEMENT AGREEMENT**

- R 460.151 Disputed claim.
- R 460.152 Utility hearing and hearing officers.
- R 460.153 Notice of hearing.
- R 460.154 Hearing procedures.
- R 460.155 Settlement agreement.
- R 460.156 Default of settlement agreement.
- R 460.157 Same dispute.

**PART 11. COMMISSION APPEAL PROCEDURES**

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
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- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002601&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110)

**PART 1. GENERAL PROVISIONS**

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

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**ADMINISTRATIVE RULES INDEX**  
**(Continued from Sheet No. B-5.00)**

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625) (Contd)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_09\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_09_AdminCode.pdf)

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- R 460.2622 Annual Deposits
- R 460.2623 Notice of Deposit
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- R 460.2625 Disbursement of Funds

**B4. Billing Practices Applicable to Non-Residential Electric and Gas Customers (R 460.1601 R 460.1640)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_03\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_03_AdminCode.pdf)

PART 1 GENERAL PROVISIONS

- R 460.1601 Applicability; Purpose
- R 460.1602 Definitions
- R 460.1603 Discrimination Prohibited
- R 460.1604 Form of Proceedings
- R 460.1605 Additional Rules

PART 2 APPLICATION FOR SERVICE

- R 460.1606 Application for New Service

PART 3 GENERAL CUSTOMER DEPOSIT CONDITIONS

- R 460.1607 Customer Deposits

PART 4 METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS,  
VOLUNTARY TERMINATION, AND METER RELOCATION

- R 460.1608 Meter Reading Interval and Estimated Bills
- R 460.1609 Meter Inaccuracies; Billing Adjustments
- R 460.1610 Voluntary Termination
- R 460.1611 Meter or Facilities Relocation Charge

(Continued on Sheet No. B-7.00)

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**SECTION B**  
**ADMINISTRATIVE RULES INDEX**  
(Continued from Sheet No. B-5.00)

**B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625) (Contd)**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002601&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110)

**PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND**

**R 460.2621** Uncollectibles allowance recovery fund.  
**R 460.2622** Annual deposits.  
**R 460.2623** Notice of deposit.  
**R 460.2624** Disputes; procedure for resolution.  
**R 460.2625** Disbursement of funds.

**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS**  
(R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46001601&Dpt=LG&RngHigh](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh)

**PART 1.**

**R 460.1601** Applicability purpose.  
**R 460.1602** Definitions.  
**R 460.1603** Discrimination prohibited.  
**R 460.1604** Form of proceedings.  
**R 460.1605** Additional rules.

**PART 2. APPLICATION FOR SERVICE**

**R 460.1606** Application for new service.

**PART 3. GENERAL CUSTOMER DEPOSIT CONDITIONS**

**R 460.1607** Customer Deposits.

**PART 4. METER READING, ESTIMATED BILLS, BILLING ADJUSTMENTS, VOLUNTARY TERMINATION, AND METER RELOCATION**

**R 460.1608** Meter reading interval and estimated bills.  
**R 460.1609** Metering inaccuracies; billing adjustments.  
**R 460.1610** Voluntary termination.  
**R 460.1611** Meter or facilities relocation charge.

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**B4. Billing Practices Applicable to Non-Residential Electric and Gas Customers (R 460.1601 R 460.1640)**  
**(Contd)**

[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_03\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_03_AdminCode.pdf)

**PART 5 BILLING AND PAYMENTS**

R 460.1612 Cycle Billing  
R 460.1613 Billing Information  
R 460.1614 Discounts and Late Payment Charges  
R 460.1615 Delivery and Payment of Bills  
R 460.1616 Billing for Unregulated Service  
R 460.1617 Billing Errors

**PART 6 CUSTOMER RELATIONS AND UTILITY PROCEDURES**

R 460.1618 Selection of Rate, Customer Information and Service  
R 460.1619 Inspection  
R 460.1620 Customer Access To Consumption Data  
R 460.1621  
R 460.1622 Customer Complaints; Investigation; Records  
R 460.1623 Records and Reports

**PART 7 SHUTOFFS AND RESTORATION**

R 460.1624 Notice of Shutoff  
R 460.1625 Denial or Shutoff of Service To Customers  
R 460.1626 Manner of Shutoff for Service Provided With Remote Shutoff and Restoration Capability

(Continued on Sheet No. B-8.00)

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**B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS**  
(R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS)  
(Contd)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46001601&Dpt=LG&RngHigh](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh)

**PART 5. BILLING AND PAYMENTS**

**R 460.1612** Cycle billing.  
**R 460.1613** Billing information.  
**R 460.1614** Discounts and late payment charges.  
**R 460.1615** Delivery and payment of bills.  
**R 460.1616** Billing for unregulated service.  
**R 460.1617** Billing errors.

**PART 6. CUSTOMER RELATIONS AND UTILITY PROCEDURES**

**R 460.1618** Selection of rate, customer information, and service.  
**R 460.1619** Inspection.  
**R 460.1620** Customer access to consumption data.  
**R 460.1621** Servicing utility equipment on customer's premises.  
**R 460.1622** Customer complaints; investigation; records.  
**R 460.1623** Records and reports.

**PART 7. SHUTOFFS AND RESTORATION**

**R 460.1624** Notice of shutoff.  
**R 460.1625** Denial or shutoff of service to customer.  
**R 460.1626** Manner of shutoff for service provided with remote shutoff and restoration capability.

(Continued on Sheet No. B-8.00)

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- B4. Billing Practices Applicable to Non-Residential Electric and Gas Customers (R 460.1601 R 460.1640)**  
**(Contd)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_03\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_03_AdminCode.pdf)

PART 8	DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS
R 460.1628	Disputed Claim
R 460.1629	Settlement Agreement
R 460.1630	Default of Settlement Agreement
R 460.1631	Informal Hearing and Hearing Officers
R 460.1632	Notice of Hearing
R 460.1633	Hearing Procedures
R 460.1634	Informal Appeal Procedures
R 460.1635	Interim Determination
R 460.1636	Appeal Review
R 460.1637	Shutoff Pending Decision
R 460.1638	Informal Appeal Decision
R 460.1639	Failure to Comply With Informal Appeal Decision
R 460.1640	Scope of Rules

**ADDITIONAL ADMINISTRATIVE RULES**

\*Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below.

- B5. Practice and Procedure Before the Commission (R 460.17101 - R 460.17701)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/934\\_2009-046LR\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/934_2009-046LR_AdminCode.pdf)
- B6. Filing Procedures for Electric, Water, Steam and Gas Utilities (R 460.2011 - R 460.2031)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_04\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_04_AdminCode.pdf)
- B7. Residential Conservation Program Standards (R 460.2401 - R 460.2414)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_07\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_07_AdminCode.pdf)
- B8. Preservation of Records of Electric, Gas and Water Utilities (R 460.2501 - R 460.2582)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/836\\_10802\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/836_10802_AdminCode.pdf)

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- B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS**  
(R 460.1601 - 460.1640) (INCLUDING MULTIFAMILY DWELLING SERVICE RATE A-1 CUSTOMERS)  
(Contd)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46001601&Dpt=LG&RngHigh](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46001601&Dpt=LG&RngHigh)

**PART 8. PART 8. DISPUTED CLAIMS, HEARINGS AND SETTLEMENT AGREEMENTS**

<b>R 460.1628</b>	<b>Disputed claim.</b>
<b>R 460.1629</b>	<b>Settlement agreement.</b>
<b>R 460.1630</b>	<b>Default of settlement agreement.</b>
<b>R 460.1631</b>	<b>Informal hearing and hearing officers.</b>
<b>R 460.1632</b>	<b>Notice of hearing.</b>
<b>R 460.1633</b>	<b>Hearing procedures.</b>
<b>R 460.1634</b>	<b>Informal appeal procedures.</b>
<b>R 460.1635</b>	<b>Interim determination.</b>
<b>R 460.1636</b>	<b>Appeal review.</b>
<b>R 460.1637</b>	<b>Shutoff pending decision.</b>
<b>R 460.1638</b>	<b>Informal appeal decision.</b>
<b>R 460.1639</b>	<b>Failure to comply with informal appeal decision.</b>
<b>R 460.1640</b>	<b>Scope of rules.</b>

**ADDITIONAL ADMINISTRATIVE RULES**

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below .

- B5. PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46017101&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=)
- B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002011&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=)
- B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002401&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=)
- B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002501&Dpt=&RngHigh=48702](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702)  
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**SECTION B**  
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**(Continued from Sheet No. B-8.00)**

- B9. Michigan Gas Safety Standards (R 460.20101 - R 460.20606)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_17\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_17_AdminCode.pdf)
- B10. Production and Transmission of Natural Gas (R 460.851 - R 460.875)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_00\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_00_AdminCode.pdf)
- B11. Uniform System of Accounts for Major and Nonmajor Gas Utilities (R 460.9021, R 460.9039)**  
[http://www7.dleg.state.mi.us/orr/Files/AdminCode/108\\_13\\_AdminCode.pdf](http://www7.dleg.state.mi.us/orr/Files/AdminCode/108_13_AdminCode.pdf)
- B12. Rate Case Filing Requirements for Major Gas Utilities**  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039\\_01-17-1992.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF)

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- B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46020101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46020101&Dpt=&RngHigh=48702110)
- B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000851&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000851&Dpt=CI&RngHigh=)
- B11. B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039**  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46009021&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009021&Dpt=CI&RngHigh=)
- B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES**  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039\\_01-17-1992.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF)

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