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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Department&Dpt=LG&Level\\_1=Public+Service+Commission](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Department&Dpt=LG&Level_1=Public+Service+Commission)

B1. Technical Standards for Gas Service (R 460.2301 - R 460.2383) (For All Customers) <a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002301&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002301&amp;Dpt=CI&amp;RngHigh=</a>	B-1.00
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B3. Uncollectibles Allowance Recovery Fund (R 460.2601 - R 460.2625) (Residential Customers) <a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002601&amp;Dpt=&amp;RngHigh=48702110">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002601&amp;Dpt=&amp;RngHigh=48702110</a>	B-5.00
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B6. Filing Procedures for Electric, Water, Steam and Gas Utilities (R 460.2011 - R 460.2031) <a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002011&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002011&amp;Dpt=CI&amp;RngHigh=</a>	B-6.00
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B12. Rate Case Filing Requirements for Major Gas Utilities <a href="http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF">http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF</a>	B-6.00

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DATE 03-16-10

Michigan Public Service  
Commission

September 2, 2009

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Michael V. Palmeri  
Executive Vice President and C.F.O.

Continued on Sheet No. A-8.00

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Executive Vice President and C.F.O.

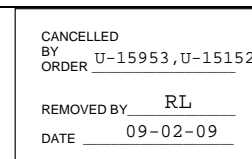


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Sr. V.P. and C.O.O.  
Port Huron, MI

Michigan Public Service Commission
July 29, 2008
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CANCELLED BY ORDER <u>U-15703, U-15152</u>
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DATE <u>03-17-09</u>

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Eugene N. Dubay  
Sr. V.P. and C.O.O.  
Port Huron, MI

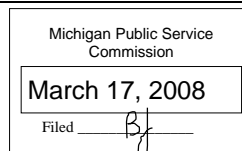




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Sr. V.P. and C.O.O.  
Port Huron, MI

Michigan Public Service  
Commission

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DATE 03-20-08

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October 10, 2007

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Michigan Public Service Commission
<b>October 29, 2009</b>
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DATE <u>07-07-10</u>

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Michael V. Palmeri  
Sr. V.P. and C.F.O.  
Port Huron, MI

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DATE 06-26-09

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Original Sheet No. F-8.00	October 10, 2007
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Original Sheet No. F-10.00	October 10, 2007
Original Sheet No. F-11.00	October 10, 2007
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B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

PART 11. COMMISSION APPEAL PROCEDURES

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002601&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110)

PART 1. GENERAL PROVISIONS

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086)

(Applicable to nonresidential customers and Multifamily Dwelling Service Rate A-1 customers)

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002071&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=)

- R 460.2071 Applicability; purpose.
- R 460.2072 Definitions.
- R 460.2074 Selection of rate
- R 460.2075 Meter reading interval.
- R 460.2076 Cycle billing.
- R 460.2077 Billing information.
- R 460.2078 Discounts and delayed payment charges.
- R 460.2079 Delivery and payment of bills.
- R 460.2080 Special service.
- R 460.2081 Billing errors.
- R 460.2082 Customer complaints; investigation; records.

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- B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086) (Contd)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002071&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=)

R 460.2083 Customer deposits.

Refer to the Company's approved Rule C5.2, Credit, Deposits and Guarantees

R 460.2084 Discontinuation, termination or denial of service.

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (l) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C5.11 Discontinuance of Service.

R 460.2085 Settlement agreement.

R 460.2086 Default of settlement agreement.

#### ADDITIONAL ADMINISTRATIVE RULES

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below .

- B5. PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46017101&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=)
- B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002011&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=)
- B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002401&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=)
- B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002501&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110)
- B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46020101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46020101&Dpt=&RngHigh=48702110)
- B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000851&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000851&Dpt=CI&RngHigh=)
- B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46009021&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009021&Dpt=CI&RngHigh=)
- B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039\\_01-17-1992.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF)

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The Company may discontinue service without notice other than personal notice at the time of discontinuance, in case the meter or piping on the customer's premises is tampered with in any manner to allow unmetered gas to be used.

The Company will discontinue service to any customer upon request by the customer. However, if reconnection is requested by the same customer on the same premises within one (1) year after discontinuance, the customer shall be charged a turn-on charge.

C5.12 Turn-On Charges:

Transfers of service, where service at a premise is transferred from one customer to a subsequent customer, and where the transfer does not require the dispatch of a Company employee to the premise, shall be made with a charge of \$5.00 to the customer moving in (transferee). A premise with a Landlord Agreements shall be exempt from this charge. Where a service turn-on requires the dispatch of a Company employee to the premise, the following turnon charges shall apply:

A. In the case of the same customer requesting turn-off and turn-on on the same premise within one year, the customer shall be charged \$75.00.

B. In all other circumstances where a service turn-on requires the dispatch of a Company employee, a single service turn-on charge of \$50.00 will be collected. This charge will become part of the customer's arrears and will be subject to the same requirements applicable thereto.

C. If customer requests turn-on after normal business hours and the request can be accommodated, after hour charges may be applied.

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