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[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Department&Dpt=LG&Level\\_1=Public+Service+Commission](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Department&Dpt=LG&Level_1=Public+Service+Commission)

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| B1. Technical Standards for Gas Service (R 460.2301 - R 460.2383) (For All Customers)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002301&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002301&amp;Dpt=CI&amp;RngHigh=</a>  | B-1.00 |
| B2. Consumer Standards and Billing Practices for Electric and Gas Residential Service<br>(R 460.101 - R 460.169)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46000101&amp;Dpt=&amp;RngHigh=48702110">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46000101&amp;Dpt=&amp;RngHigh=48702110</a> | B-3.00 |
| B3. Uncollectibles Allowance Recovery Fund (R 460.2601 - R 460.2625) (Residential Customers)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002601&amp;Dpt=&amp;RngHigh=48702110">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002601&amp;Dpt=&amp;RngHigh=48702110</a>                     | B-5.00 |
| B4. Commercial and Industrial Billing Practices (R 460.2071 - R 460.2086) (Non Residential)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002071&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002071&amp;Dpt=CI&amp;RngHigh=</a>                                  | B-5.00 |
| B5. Practice and Procedure Before the Commission (R 460.17101 - R 460.17701)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46017101&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46017101&amp;Dpt=CI&amp;RngHigh=</a>   | B-6.00 |
| B6. Filing Procedures for Electric, Water, Steam and Gas Utilities (R 460.2011 - R 460.2031)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002011&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002011&amp;Dpt=CI&amp;RngHigh=</a>                                 | B-6.00 |
| B7. Residential Conservation Program Standards (R 460.2401 - R 460.2414)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002401&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002401&amp;Dpt=CI&amp;RngHigh=</a>   | B-6.00 |
| B8. Preservation of Records of Electric, Gas and Water Utilities (R 460.2501 - R 460.2582)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002501&amp;Dpt=&amp;RngHigh=48702110">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46002501&amp;Dpt=&amp;RngHigh=48702110</a>                       | B-6.00 |
| B9. Michigan Gas Safety Standards (R 460.20101 - R 460.20606)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46020101&amp;Dpt=&amp;RngHigh=48702110">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46020101&amp;Dpt=&amp;RngHigh=48702110</a>  | B-6.00 |
| B10. Production and Transmission of Natural Gas (R 460.851 - R 460.875)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46000851&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46000851&amp;Dpt=CI&amp;RngHigh=</a>  | B-6.00 |
| B11. Uniform System of Accounts for Major and Nonmajor Gas Utilities (R 460.9021, R 460.9039)<br><a href="http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46009021&amp;Dpt=CI&amp;RngHigh=">http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&amp;Admin_Num=46009021&amp;Dpt=CI&amp;RngHigh=</a>                                | B-6.00 |
| B12. Rate Case Filing Requirements for Major Gas Utilities<br><a href="http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF">http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF</a>   | B-6.00 |

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Issued January 7, 2008 by  
Eugene N. Dubay  
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| Michigan Public Service<br>Commission |
| <b>January 8, 2008</b>                |
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ORDER U-15152, U-14893

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| Original Sheet No. D-2.00             | October 10, 2007                       |
| Sheet No. D-3.00                      | See Effective Date on Sheet No. D-3.00 |
| <b>First Revised Sheet No. D-4.00</b> | <b>First Billing Cycle April 2008</b>  |
| <b>First Revised Sheet No. D-5.00</b> | <b>First Billing Cycle April 2008</b>  |
| <b>First Revised Sheet No. D-6.00</b> | <b>First Billing Cycle April 2008</b>  |
| Original Sheet No. D-7.00             | October 10, 2007                       |
| Original Sheet No. D-8.00             | October 10, 2007                       |
| Original Sheet No. E-1.00             | October 10, 2007                       |
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| Original Sheet No. E-3.00             | October 10, 2007                       |
| Original Sheet No. E-4.00             | October 10, 2007                       |
| Original Sheet No. E-5.00             | October 10, 2007                       |
| Original Sheet No. E-6.00             | October 10, 2007                       |
| Original Sheet No. E-7.00             | October 10, 2007                       |
| Original Sheet No. E-8.00             | October 10, 2007                       |
| Original Sheet No. E-9.00             | October 10, 2007                       |
| Original Sheet No. E-10.00            | October 10, 2007                       |
| Original Sheet No. E-11.00            | October 10, 2007                       |
| Original Sheet No. E-12.00            | October 10, 2007                       |
| Original Sheet No. E-13.00            | October 10, 2007                       |
| Original Sheet No. E-14.00            | October 10, 2007                       |
| Original Sheet No. E-15.00            | October 10, 2007                       |
| Original Sheet No. E-16.00            | October 10, 2007                       |
| First Revised Sheet No. E-17.00       | January 7, 2008                        |
| Original Sheet No. E-18.00            | October 10, 2007                       |
| Original Sheet No. E-19.00            | October 10, 2007                       |
| Original Sheet No. E-20.00            | October 10, 2007                       |
| Original Sheet No. E-21.00            | October 10, 2007                       |
| Original Sheet No. E-22.00            | October 10, 2007                       |

|                                  |
|----------------------------------|
| CANCELLED                        |
| BY ORDER <u>U-15452, U-15152</u> |
| REMOVED BY <u>RL</u>             |
| DATE <u>07-16-08</u>             |

Continued on Sheet No. A-8.00

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|                                       |
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| Filed <u>BJ</u>                       |



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| Original Sheet No. C-23.00             | October 10, 2007                       |
| Original Sheet No. C-24.00             | October 10, 2007                       |
| Original Sheet No. C-25.00             | October 10, 2007                       |
| Original Sheet No. C-26.00             | October 10, 2007                       |
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| Original Sheet No. C-35.00             | October 10, 2007                       |
| Original Sheet No. D-1.00              | October 10, 2007                       |
| Original Sheet No. D-2.00              | October 10, 2007                       |
| Sheet No. D-3.00                       | See Effective Date on Sheet No. D-3.00 |
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| Original Sheet No. E-2.00              | October 10, 2007                       |
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| Original Sheet No. E-12.00             | October 10, 2007                       |
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| Original Sheet No. E-14.00             | October 10, 2007                       |
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| Original Sheet No. E-16.00             | October 10, 2007                       |
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Continued on Sheet No. A-8.00

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ORDER U-15152, U-15452

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DATE 03-20-08

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| Original Sheet No. C-23.00 | October 10, 2007                       |
| Original Sheet No. C-24.00 | October 10, 2007                       |
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| Original Sheet No. D-4.00  | October 10, 2007                       |
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Continued on Sheet No. A-8.00

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DATE 03-05-08

(Continued From Sheet No. B-4.00)

B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110)

PART 11. COMMISSION APPEAL PROCEDURES

- R 460.158 Informal appeal.
- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
- R 460.162 Appeal review.
- R 460.163 Shutoff pending decision.
- R 460.164 Informal appeal decision.
- R 460.165 Failure to comply with informal appeal decision.
- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002601&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110)

PART 1. GENERAL PROVISIONS

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
- R 460.2623 Notice of deposit.
- R 460.2624 Disputes; procedure for resolution.
- R 460.2625 Disbursement of funds.

B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086)

(Applicable to nonresidential customers and Multifamily Dwelling Service Rate A-1 customers)

[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002071&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=)

- R 460.2071 Applicability; purpose.
- R 460.2072 Definitions.
- R 460.2074 Selection of rate
- R 460.2075 Meter reading interval.
- R 460.2076 Cycle billing.
- R 460.2077 Billing information.
- R 460.2078 Discounts and delayed payment charges.
- R 460.2079 Delivery and payment of bills.
- R 460.2080 Special service.
- R 460.2081 Billing errors.
- R 460.2082 Customer complaints; investigation; records.

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| CANCELLED<br>BY<br>ORDER <u>U-15152, U-14852</u> |
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| <b>January 8, 2008</b>                |
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(Continued From Sheet No. B-5.00)

B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086) (Contd)  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002071&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=)

R 460.2083 Customer deposits.

Refer to the Company's approved Rule C5.2, Credit, Deposits and Guarantees

R 460.2084 Discontinuation, termination or denial of service.

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (l) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C5.11 Discontinuance of Service.

R 460.2085 Settlement agreement.

R 460.2086 Default of settlement agreement.

ADDITIONAL ADMINISTRATIVE RULES

\* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below .

B5. PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46017101&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=)

B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002011&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=)

B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002401&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=)

B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46002501&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110)

B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46020101&Dpt=&RngHigh=48702110](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46020101&Dpt=&RngHigh=48702110)

B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46000851&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000851&Dpt=CI&RngHigh=)

B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=46009021&Dpt=CI&RngHigh=](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009021&Dpt=CI&RngHigh=)

B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES  
[http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039\\_01-17-1992.PDF](http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF)

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