# 2022 MISS DIG Annual Meeting

January 19, 2022



# Agenda



- Authority
- Damage Reporting
- Damage Prevention Statistics
- PHMSA Audit
- Complaints
- Enforcement Activity
- Strategic Planning
- Incidents

# Authority



#### State

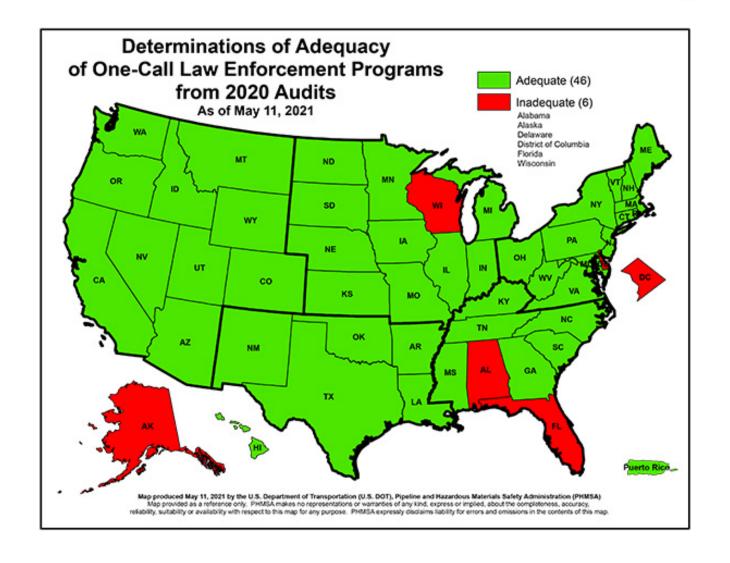
- Public Act 174 of 2013
- Michigan Underground Facility Owners and Operators (Rule 460.11 et seq.)
- Public Act 165 of 1969
- Michigan Gas Safety Standards (Rules 460.20101 et seq.)

#### Federal

- Protecting our Infrastructure of Pipelines Enhancing Safety (PIPES) Act of 2020
- 49 CFR Part 196
- No Exemptions

# Authority





# Damage Reporting



- In 2018, the Common Ground Alliance made significant changes to the Damage Information Reporting Tool (DIRT) field form.
- Effective January 1, 2020, MPSC adopted the changes.
  - Updated Damage Reporting Manual and CSV File available on MPSC website or upon request.
  - Damage Data submission deadlines are as follows:

<b>Reporting Period</b>	<b>Due Date</b>
First Quarter	May 15 <sup>th</sup>
Second Quarter	August 15 <sup>th</sup>
Third Quarter	November 15 <sup>th</sup>
Fourth Quarter	February 15 <sup>th</sup>

## Damage Reporting



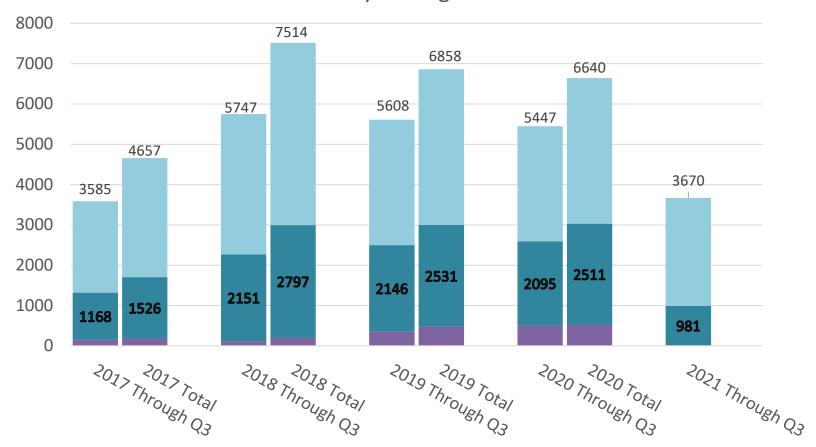
- On April 15, 2019, the MPSC launched a new pipeline safety database.
- Utilizes the Operations email account (<u>LARA-MPSC-Operations@michigan.gov</u>).
  - Replies to database emails should contain the case reference (e.g., "ref:\_00Dr08vPn.\_500r04lQ1o:ref"), which will direct to the appropriate database case.
- Quarterly damage data submittals automatically generate a case.

# All Utility Damages

## Damage Prevention Statistics







- Data Not Collected Damages Without Locate Request Damages With Locate Request

# Natural Gas Damages

# Damage Prevention Statistics







■ Data Not Collected ■ Damages Without Locate Request ■ Damages With Locate Request



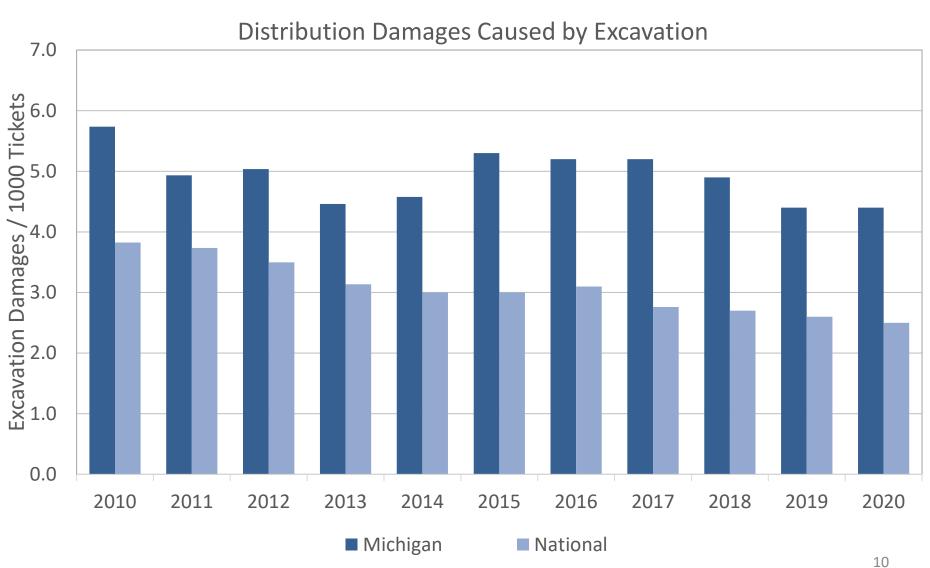
# (Gas Distribution) 2020 Excavation Damages

Michigan	
Total Excavation Damages	4,359
Total Excavation Tickets	1,000,022
Excavation Damages / 1000 Tickets	4.4

National	
Excavation Damages / 1000 Tickets	2.5



#### Gas Facility Damages Per 1000 Tickets





#### Gas Leaks Per Unit of Infrastructure

#### 2020 Michigan Leak Summary

Mains	
Excavation Leaks	483
Leaks / 100 Miles of Main	0.80

Services	
Excavation Leaks	3678
Leaks / 1000 Services	1.10



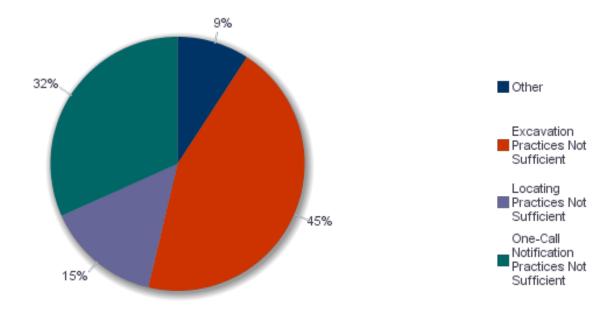
(Gas Distribution)







#### Michigan Gas Distribution Pipeline Excavation Damages by Root Cause



25,343

Calendar Year	Number of Excavation Tickets	Number of Excavation Damages	Damages per Thousand Tickets	One-Call Notification Practices Not Sufficient	Locating Practices Not Sufficient	Excavation Practices Not Sufficient	Other	One-Call Notification Practices Not Sufficient	Locating Practices Not Sufficient	Excavation Practices Not Sufficient	Other
2020	1,000,022	4,362	4.4	1,446	762	1,941	213	33%	17%	44%	5%
2019	928,529	4,117	4.4	1,362	716	1,556	483	33%	17%	38%	12%
2018	819,538	4,054	4.9	1,177	633	1,954	290	29%	16%	48%	7%
2017	822,578	4,271	5.2	1,238	636	2,108	289	29%	15%	49%	7%
2016	827,516	4,272	5.2	1,361	466	1,999	446	32%	11%	47%	10%
2015	796,641	4,267	5.4	1,451	481	1,727	608	34%	11%	40%	14%

Source: US DOT Pipeline and Hazardous Materials Safety Administration

#### PHMSA Audit



- PHMSA Conducted an Adequacy Evaluation of Michigan's Enforcement of PA 174 on July 29, 2021 for CY2020.
  - Letter received November 5, 2021 deeming the Program adequate.

## PHMSA Audit



- Areas to focus on:
  - Hand digging and soft excavation damages.
  - Making enforcement actions publicly available.
  - Locator performance.
    - Mismarking
    - Late marking
  - 1<sup>st</sup> and 2<sup>nd</sup> party damages
  - Data quality
    - Unknown/Other

# Complaints



- Damage Prevention Complaint Form is available on the MPSC website: <a href="www.michigan.gov/MPSC">www.michigan.gov/MPSC</a>
  - Users must use a browser other than Internet Explorer
- Attachments can be provided via replying to the complaint submission confirmation email.
  - Replies should contain the case reference (e.g., "ref:\_00Dr08vPn.\_500r04lQ1o:ref"), which will direct to the appropriate database case.

# Complaints



• PA 174 complaints filed

Year	Complaints Received	Issued NOPV with Penalty	Issued NOPV	Warning
2019	47	4	1	2
2020	90	14	8	2
2021	34	17	2	4

# Complaints



#### Frequent Issues

- In 2021, 12 complaints were received against contract locators.
  - Public Act 174 pertains to facility owners and excavators.
- All complaints must have an attempt at resolution prior to filing.
  - 460.17(2): "Before filing a complaint, the complainant shall make a good faith attempt to settle the dispute with the respondent using any reasonable means of resolution acceptable to the involved parties."
  - If facility owner contact information is unknown can contact MISS DIG.

# **Enforcement Activity**



- In 2021, 14 reportable pipeline safety incident cases involving damage prevention were opened.
  - A total of \$32,500 in penalties were assessed in 2021.

Type of Letter	Excavator	Facility Operator
NOPV with Penalty	7	4
NOPV	-	3
Warning	1	-

# **Enforcement Activity**



- In 2021, proactive damage prevention inspections leading to enforcement actions.
  - A total of \$54,000 in penalties were assessed.

Type of Letter	Excavator	Facility Operator
NOPV with Penalty	17	10
NOPV	5	6

# Strategic Planning



- 1. Soft Excavation and Exemptions
- 2. Increased Field Presence
- 3. Increased Enforcement
- 4. Data Sharing and Quality
- 5. Performance Metrics
- 6. Stakeholder Engagement
- 7. Staffing

#### Field Presence



- The MPSC goal to have a greater field presence.
  - Provide education to excavators.
  - Site visits to ensure compliance with PA 174 for excavators and facility owners.
  - Investigate damages as they occur.

## **Investigation Process**



- Complaints
  - Formal
  - Informal
- Onsite Damage Investigations
  - Reported incidents under Public Act 165 of 1969
  - Staff initiated/real time damage notifications
- Data Analysis
  - Late or no positive response
  - Quarterly damage reporting

## **Investigation Process**



- Evidence typically requested
  - Damage report or field notes
  - Correspondence between the complainant/respondent
  - Facility operator staking records or maps
  - Photographs: before and after the damage, timestamped
  - Any other pertinent information

## **Investigation Process**

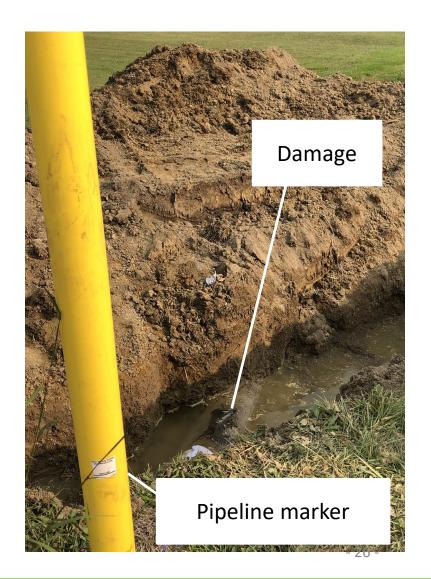


#### **Evidence and Documentation**

- Photographs
  - Pre-job walk through, staking and re-stakes, postdamage
  - Ensure a complete picture is painted
  - Timestamped and location shown, preferably
- Correspondence
  - Phone calls with facility owners, stakers
- Damage reports
  - Describe what occurred and why
  - Take measurements



- September 15, 2020
- 20-inch steel transmission line,
   630 psig
- Directional drilling to install cable
- Operator enforcement
  - 192.614: Failure to mark facility
- Excavator enforcement
  - MCL 460.725(9): Failure to stop excavation when positive response indicates presence of a facility with no marks visible





#### (Continued from previous slide)

- Directional drilling parallel to distribution main
- No damage.
- MCL 460.725(5): "For excavations in a caution zone parallel to a facility, an excavator shall use soft excavation at intervals as often as reasonably necessary..."
- Recommendation to establish a set interval to hand expose.





- December 8, 2020
- Six-inch plastic distribution main
- Excavator hand exposed marked main and was digging outside the caution zone when unmarked main was hit.
- Estimated property damage \$213,274
- 1,314 customer outages
- Operator Enforcement
  - 192.614(a) Inaccurate staking.
  - Recommendations:
  - Provide as-builts to staking contractor until mapped.
  - Provide staking contractor abandoned pipeline maps.
  - Label locating wires in test stations.





- December 15, 2020
- House Explosion
- Threaded/Coupled Distribution Main
- City working on sewer lateral repair.
- Gas main separated during backfill/compacting.
- Excavator Enforcement
  - MCL 460.725(6):
     Failure to brace facilities.





- March 31, 2021
- 4" plastic main
- Low pressure
- Not marked
- Operator enforcement
  - 192.614(c)(5) –
     Failure to provide temporary marking of buried pipelines.





- June 1, 2021
- Test tube valve within valve box
- 100 psig
- 1 Mmcf gas loss
- "Mill and Fill" operations
- Excavator enforcement
  - 460.725(1) Failure to provide dig notice.
- Operator enforcement
  - 192.614(a) Failure to provide dig notice.





- July 7, 2021
- 4" main
- 10 MAOP
- Facilities hand located.
   Damage occurred during excavation with miniexcavator to further expose.
- Service tee broken off, and electric cable for streetlights severed.
- Gas ignited.
- Employee injured.
- Under investigation.









#### **Lessons Learned**

- Contact MISS DIG for additional assistance
  - Destroyed markings; unmarked facility; facility owner contact information
- Ensure soft excavation is adequate
  - Parallel excavations; if facility becomes covered hand expose again
- When a facility is damaged protect self and others
  - If it is safe, shut down equipment; do not move equipment; evacuate the area; contact 911 and the facility owner
- If in doubt, place a ticket
  - Saw cutting, milling, landscaping, driving stakes

# Questions?

