

Low-Income Energy Policy Board

May 23, 2022



Welcome and Agenda

- ▶ Housekeeping
 - ▶ Roll Call
 - ▶ Announcements
 - ▶ Reflections on the Kickoff
 - ▶ Approval of Minutes
 - ▶ Presentation on AAA Subcommittee Goals
 - ▶ Subcommittee Updates and Observations
 - ▶ Discussion
 - ▶ Public Q&A
 - ▶ Next Steps
-
- ▶ Meeting to remain open for informal dialogue



Housekeeping

3



PLEASE MUTE YOURSELF
WHEN NOT SPEAKING



BOARD MEMBERS, YOU
MAY RAISE YOUR HAND
TO SPEAK OR COMMENT
IN THE CHAT



THERE WILL BE A PUBLIC
Q&A AT THE END OF THE
MEETING



Roll Call



- ▶ Rick Bunch - 5 Lakes Energy; Michigan Municipal Association for Utility Issues
- ▶ Alexis Blizman - Ecology Center
- ▶ Briana DuBose- EcoWorks Detroit
- ▶ Martin Kushler – ACEEE (American Council for an Energy Efficient Economy)
- ▶ Patrick Leahy - SEMCO Energy Gas Company
- ▶ Kasey McNeally - Superior Watershed
- ▶ Wende Randall - Kent County Essential Needs Task Force
- ▶ Cory Connolly - Department of Environment, Great Lakes, and Energy
- ▶ Jeff Guilfoyle - Department of Treasury
- ▶ Joshua Rivera – Department of Health and Human Services – Economic Stability Administration
- ▶ Kelly Rose – Michigan State Housing Development Authority
- ▶ Standing in for Ninah Sasy is Laura Drayton - Department of Health and Human Services - Social Determinants of Health Strategy
- ▶ Shatina Jones – MPSC Diversity, Equity, and Inclusion Officer



Introductions

- ▶ Briana Parker – Elevate
- ▶ Synia Gant-Jordan
- ▶ Rachael A. Eubanks – Department of Treasury
- ▶ Derrell Slaughter – National Resource Defense Council; Governor’s Council on Climate Solutions
- ▶ Elaina Braunschweig - Analyst, Regulated Energy Division
- ▶ Jamie Curtis - Grant Administrator, Michigan Energy Assistance Program
- ▶ Christina Forist – Manager, Compliance & Investigation Section
- ▶ Reka Holley - Voelker – Manager, Communications Section
- ▶ Amy Rittenhouse - Communications Specialist
- ▶ Jake Thelen - Departmental Specialist, Compliance & Investigation Section
- ▶ Mary Wilkins - Departmental Specialist, Customer Assistance Division



Announcements

A Little About Language

- ▶ The power/ importance of language
- ▶ Recognition of the usefulness of developing common language across our work
- ▶ An invitation to challenge language that may not be the best choice
- ▶ An open door to co-leaders where private discussion is desired



Recruiting and Welcoming

- ▶ Additional Members with Lived Experience of Energy Poverty



Customer Assistance & Protections 101

- ▶ Wednesday, May 25
 - ▶ 2:00 – 3:00 pm
- ▶ Wednesday, June 1
 - ▶ 11:00 – Noon
- ▶ ArmstrongA3@michigan.gov



Responsibilities of this Board

Responsibilities of the Board

- Cross-pollination and system coordination
- Communication
- Decision-making
- Planning



Quick Recap of Last Meeting

11



Welcoming Remarks
by Commissioner Phillips



Board Introductions
Facilitated by Andrew McNeally



Board Overview by Anne Armstrong,
Andrew McNeally and Brad Banks



Committee Presentations



Homework

Reflect on Discussion Topics
Thoughts on impacting system issues
Prepare to discuss LIEP Board goals

Approval of Minutes

APRIL 29, 2022



Affordability, Alignment, and Assistance Subcommittee Goals and Data Discussion

13

Create and refine customer journey maps

Identify pain points and develop goals document

Discuss data collection needed to tie data to goals

Begin reviewing the effectiveness of existing assistance programs and defining success through data



Subcommittee Updates

14

- ▶ Energy Waste Reduction Low-Income Workgroup (EWR-LI) met on 5/5.
 - ▶ Presentations on Diversity, Equity, and Inclusion (DEI,) LIHEAP Direct Support, and Energy Affordability & Accessibility Collaborative (EAAC) subcommittee work
- ▶ Affordability Alignment and Assistance (AAA) met on 5/12 and with EWR on 5/6.
 - ▶ Subcommittee leaders are working on a way to get members to more actively engage in goals and data request tracking.
 - ▶ Developed an excel file to track and assess if/how our current assistance framework is working.
- ▶ Workforce Development (WD) met on 5/13 and had 4 new folks join.
- ▶ Definitions met on 5/18.
 - ▶ Discussed how to structure a companion document to the proposed definition of energy affordability.



Subcommittee Updates

15

- ▶ Data Analysis & Regulatory Review (DARR) met on 5/19.
 - ▶ Revisited the data being reported to the Commission through the Quarterly Report and the U-20757 monthly report.
 - ▶ Open discussion around what “other” data we should be collecting, how we plan on using the data, and if any of the current data points can be removed.
- ▶ Outreach & Education (O&E) met on 5/19.
 - ▶ Reviewed their goals & proposed 2022 Workplan
 - ▶ Overview of the MPSC’s materials and their development process
- ▶ Health & Safety (H&S) will meet on 5/24.
 - ▶ What topline policies/actions need to happen for this to be successful, and are we going to map out some strategies for getting them done?



Opportunities for Collaboration

16



- ▶ AAA leaders met with Anne and Mary to determine how AAA and Definitions subcommittees will tackle the topic of affordability.
 - ▶ Ensuring open communication along the way.
 - ▶ AAA has offered to provide information on the customer journey framework to Definitions subcommittee as needed.
- ▶ H&S and WD are looking at joint talking points to include in candidate education and other opportunities.
- ▶ WD plans to partner with administrative agencies like MSHDA and continue to explore partnerships with other subcommittees.
- ▶ EAAC subcommittee staff-leads will meet on the 25th to discuss any shared data requests for consistency and efficiency.

Reminders From Our Last Meeting

- ▶ Constituents want us to know that health and wellness, safety, efficiency, and sustainability are important considerations in assessing the affordability of energy.
- ▶ How should the AAA subcommittee implement recommendations?
 - ▶ Work directly with utilities/MEAP grantees to implement process improvement recommendations?
 - ▶ Have the Commission create an order on their own motion for utility matters?
 - ▶ How does the board plan to approach state legislative change if called for?
 - ▶ Are there any other topics the AAA should address?
- ▶ Come with thoughts on how you think this board can impact system issues.
- ▶ Prepare to discuss LIEP Board goals.





Board Discussion

Public Q&A



Next Steps

20

- ▶ Customer Assistance & Protections 101
 - ▶ May 25th 2:00 to 3:00 PM [Click here to join the meeting](#)
 - ▶ June 1st 11:00 AM to Noon [Click here to join the meeting](#)
 - ▶ ArmstrongA3@michigan.gov
- ▶ Sign up for the Summit Planning Committee by June 3rd: <https://www.research.net/r/LIEPSummitPlanning>
- ▶ Next Meeting: June 27 @ 10 AM
- ▶ Informal dialogue





Informal Dialogue