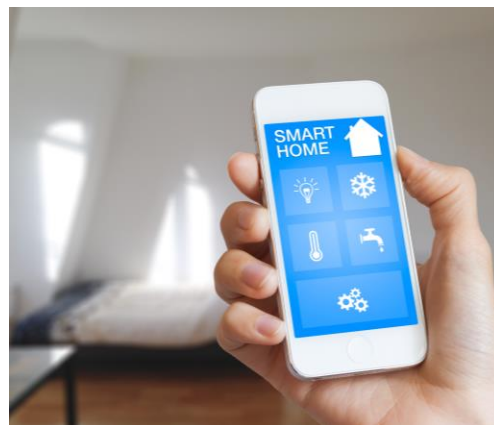


LOW-INCOME ENERGY POLICY BOARD

“Reducing the number of households with unsustainable energy burdens”



Anne Armstrong &
Andrew McNeally

Co-leaders

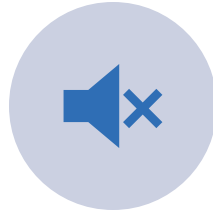
December 9, 2024



Meeting Reminders



THIS MEETING IS
BEING RECORDED



PLEASE MUTE
YOURSELF WHEN NOT
SPEAKING



BOARD MEMBERS,
YOU MAY RAISE YOUR
HAND TO SPEAK OR
COMMENT IN THE
CHAT



PLACE
ANNOUNCEMENTS IN
THE CHAT



Welcome and Agenda



**Roll Call and
Approval of
Minutes**

**Reminder of our
Purpose and
Values**

Recap of 2024

**Policy Priorities
Discussion**

**Next Steps &
Announcements**

Public Comment

Roll Call of Members with Lived Experience & Invested Parties

Marie Touré– Board
Member with Lived
Experience

Synia Gant-Jordan –
Board Member with
Lived Experience

Mike Berkowitz –
Elevate

Rick Bunch - 5 Lakes
Energy; Michigan
Municipal
Association for Utility
Issues (MI-MAUI)

Alexis Blizman -
Ecology Center

Briana DuBose-
EcoWorks Detroit

Patrick Leahy -
SEMCO Energy Gas
Company

Kasey M. Grieco -
Superior Watershed
Partnership (SWP)

Wende Randall -
Kent County
Essential Needs Task
Force (ENTF)

Gustavo Rotondaro –
Michigan 211

Roll Call of Policy Experts



Joy Wang – Dept. of Environment, Great Lakes, & Energy (EGLE)



Nicole Denson-Sogbaka – Dept. of Health & Human Services (DHHS)



Rachael A. Eubanks – Dept. of Treasury



Jeff Guilfoyle – Dept. of Treasury



Kelly Rose – Michigan State Housing Development Authority (MSHDA)



Ninah Sasy – Dept. of Health & Human Services - Social Determinants of Health Strategy (DHHS)



Kris Schoenow – Dept. of Health & Human Services – Bureau of Community Action and Economic Opportunity (DHHS-BCAEO)



Derrell Slaughter – National Resource Defense Council; Governor's Council on Climate Solutions (NRDC)

Roll Call of Staff Policy Experts

- ❑ Brad Banks – Departmental Specialist, Energy Waste Reduction
- ❑ Elaina Braunschweig - Analyst, Regulated Energy Division
- ❑ Jennifer Brooks – Outreach Coordinator, Communications Section
- ❑ Jamie Curtis - Grant Administrator, Michigan Energy Assistance Program
- ❑ Christina Forist – Manager, Compliance & Investigation Section
- ❑ Karen Gould – Manager, Energy Waste Reduction
- ❑ Reka Holley - Voelker – Manager, Communications Section
- ❑ Shatina Jones – MPSC Diversity, Equity, and Inclusion Officer
- ❑ Amy Rittenhouse - Communications Coordinator
- ❑ Jake Thelen - Departmental Specialist, Compliance & Investigation Section
- ❑ Mary Wilkins - Departmental Specialist, Customer Assistance Division

Approval of Minutes – October 28, 2024

Please respond in the chat:

- ☐ Board member name
- ☐ Vote on meeting minutes
 - Approve
 - Do Not Approve
 - Abstain



Low-Income Energy Policy Board Purpose



□ Purpose

- To guide the process of assessing energy affordability and accessibility holistically, especially through linking energy waste reduction services and energy assistance programs.

□ Overarching Goal

- Reduce the number of households with unsustainable energy burdens

□ Policy Pillars

- Customer Centered Engagement & Coordination
- Affordability & Customer Protections
- Low-Income Energy Waste Reduction

Board Values



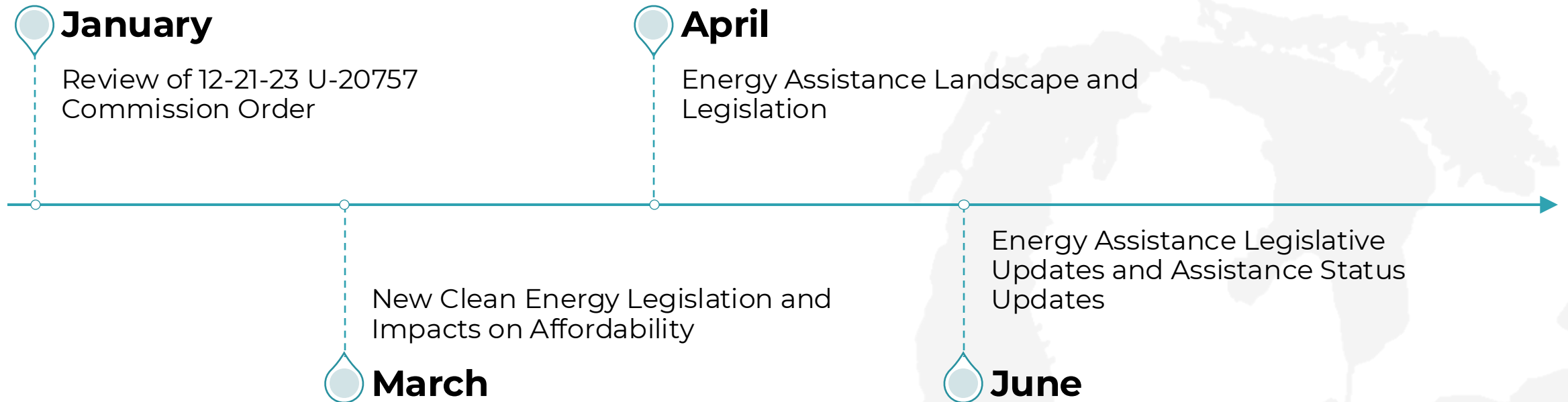
We value affordability and inclusion in policy actions that create measurable impact.

We achieve positive outcomes that impact home energy security, health, housing, and a healthy climate.

We build solutions through collaboration and diversity of representation, input, experience, and knowledge.

We act with respect, transparency, and integrity.

Recap of 2024 – Orders and Legislation



Recap of 2024 - Panel Discussions

July

Finding Solutions When the Money is Gone

September

Serving Vulnerable Households with Energy Waste Reduction Services

August

Energy Efficiency, Home Weatherization Systems and Vulnerable Households

October

Increasing Coordination to Serve Vulnerable Households

Identifying Policy Priorities

Thoughts about Stability

- ❑ Have housing stability for all, so that everyone will be able to be in an affordable, safe and healthy home environment.
- ❑ End homelessness.
- ❑ Create a methodology for prioritizing vulnerable households.
- ❑ Protect programs to continue forward momentum.

Ideas around Holistic Approaches



Create safer, healthier, and more comfortable living environments.



Create an outcome that is transformational for the market, not just the outcome of any specific program..



Increase the energy efficiency of homes to create environmental sustainability,



Take a more holistic approach to the FY25 SER plan.



Amplify the message that we need programs that address repairs that allow for whole home energy efficiency, electrification and renewables.



Move beyond crisis, take a more preventative approach,



Link services together through SDoH Hubs.



Allow creativity to happen.



Coordination Concepts



When a customer is in need, find them, recognize all their needs at once, get resources to them ASAP in a unified way.

A matrix or some kind of comprehensive pathway for residents to get needed assistance.

Try to align requirements as much as possible.

Ensure that those fielding calls are educated in the resources available.

Triage through tiers: Reaching livability, pre-weatherization, and then a handoff to energy efficiency.



Data sharing

Make data sharing **easier** to allow referrals and benefits to pass along without multiple points of contact.



A state office for coordination

A clearinghouse.

Not competing between different programs (for contractors, etc.)

Thinking about Trust



It takes time to build trust.

It sounds too good to be true.
Danger of false expectations in terms of timing.



Understand what the customer journey looks like.

What are the minimum requirements needed that don't deter that customer from participation?



Be proactive with education.

Partner with trusted community organizations.
Understand the value.



Overcome the perception of need at that home

That it is right here, right now.

Energy Specific Ideas

Upcoming expansion of weatherization, an upcoming RFP to expand the weatherization network, and a marketing campaign to accompany the expansion.

Consider automatic restoration of power during extreme weather events.

Be much more flexible with recovery of forbearance.

Identify contingency funding for extreme weather events.

Bring energy codes up to 21st century standards.

Policy Priorities



What in your mind is the most important policy idea we've discussed this year?



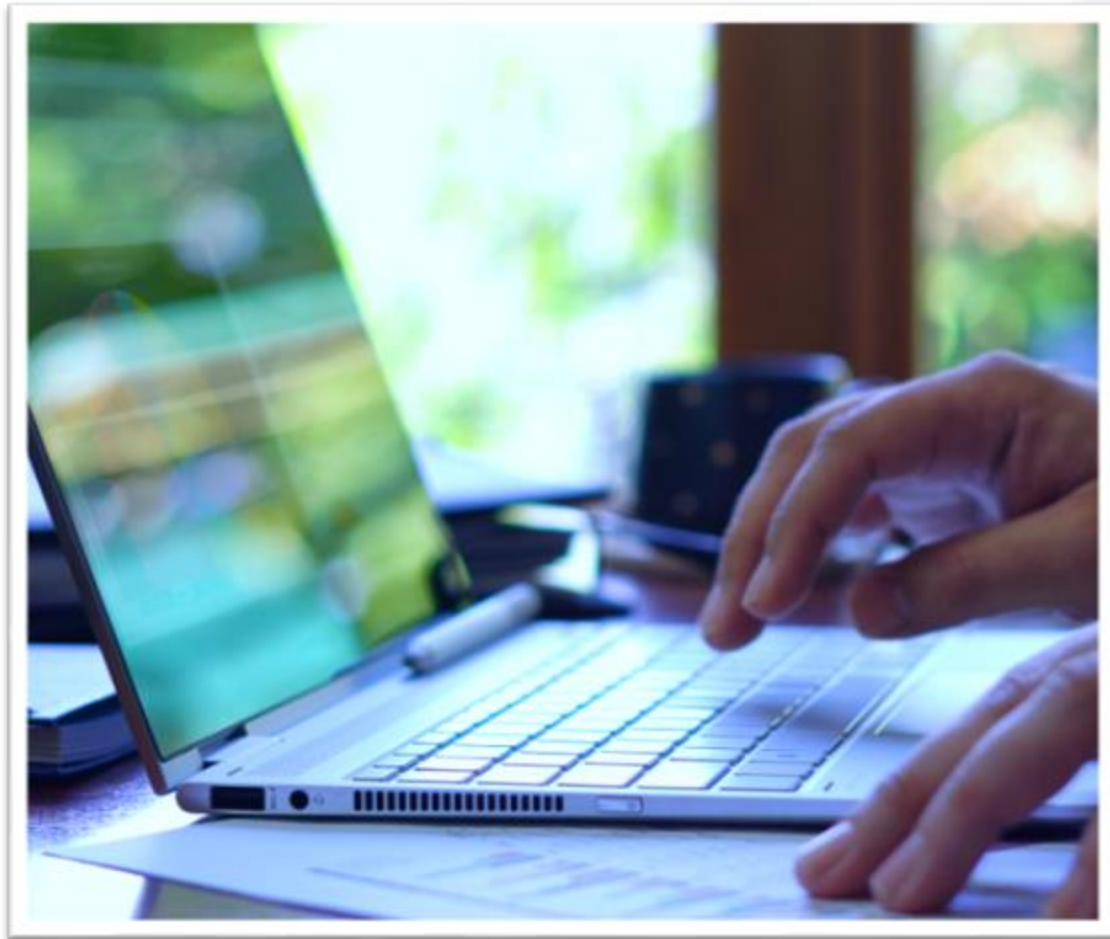
What is the most urgent?



What is the most actionable?

Announcements and Next Steps

U-20757 Staff Report



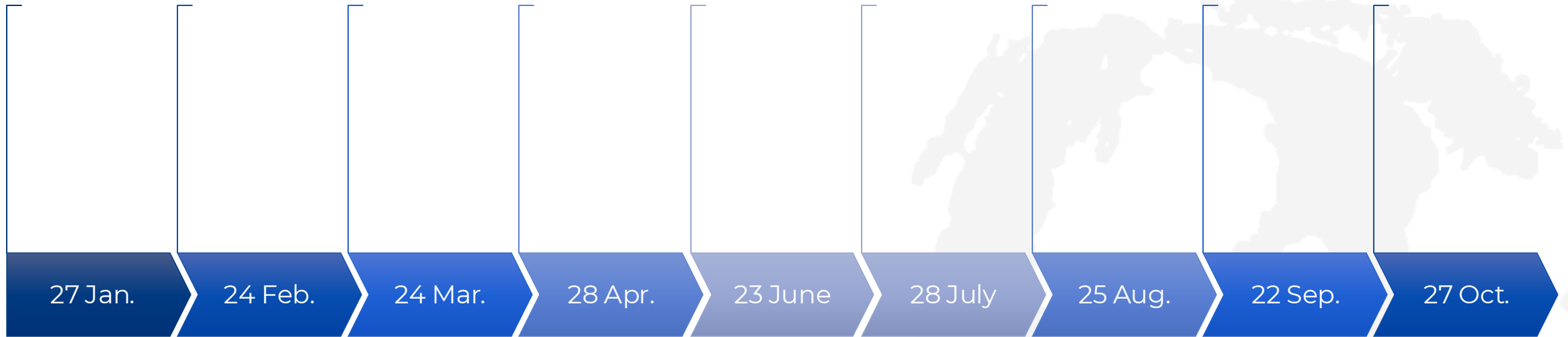
- ❑ To be filed to the U-20757 Docket by year end.
- ❑ Includes updates on the work of:
 - Critical Care Collaborative
 - Data Analysis and Regulatory Review Subcommittee
 - Definitions Subcommittee
 - Customer Focused Data and Metrics internal working group

Announcements

- ❑ Upcoming workgroup and subcommittee meetings:
 - EWR-LI Health and Safety
 - ❑ Tuesday, Jan. 7 @ 10:00 AM
 - EAAC AAA Subcommittee
 - ❑ Tuesday, Jan. 7 @ 1:00 PM
 - EWR –LI Workgroup
 - ❑ Thursday, Jan. 9 @ 9:00 AM
 - EWR-LI Workforce Develop.
 - ❑ Friday, Jan. 10 @ 9:00 AM
- ❑ Voting Item: Board minutes result



2025 Meeting Dates



Public Comment

