

Affordability, Alignment, and Assistance Subcommittee

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Agenda

1.

**Goals
Progress
And
Timeline
Review**

2.

**Progress Survey
Results**

3.

Discussion

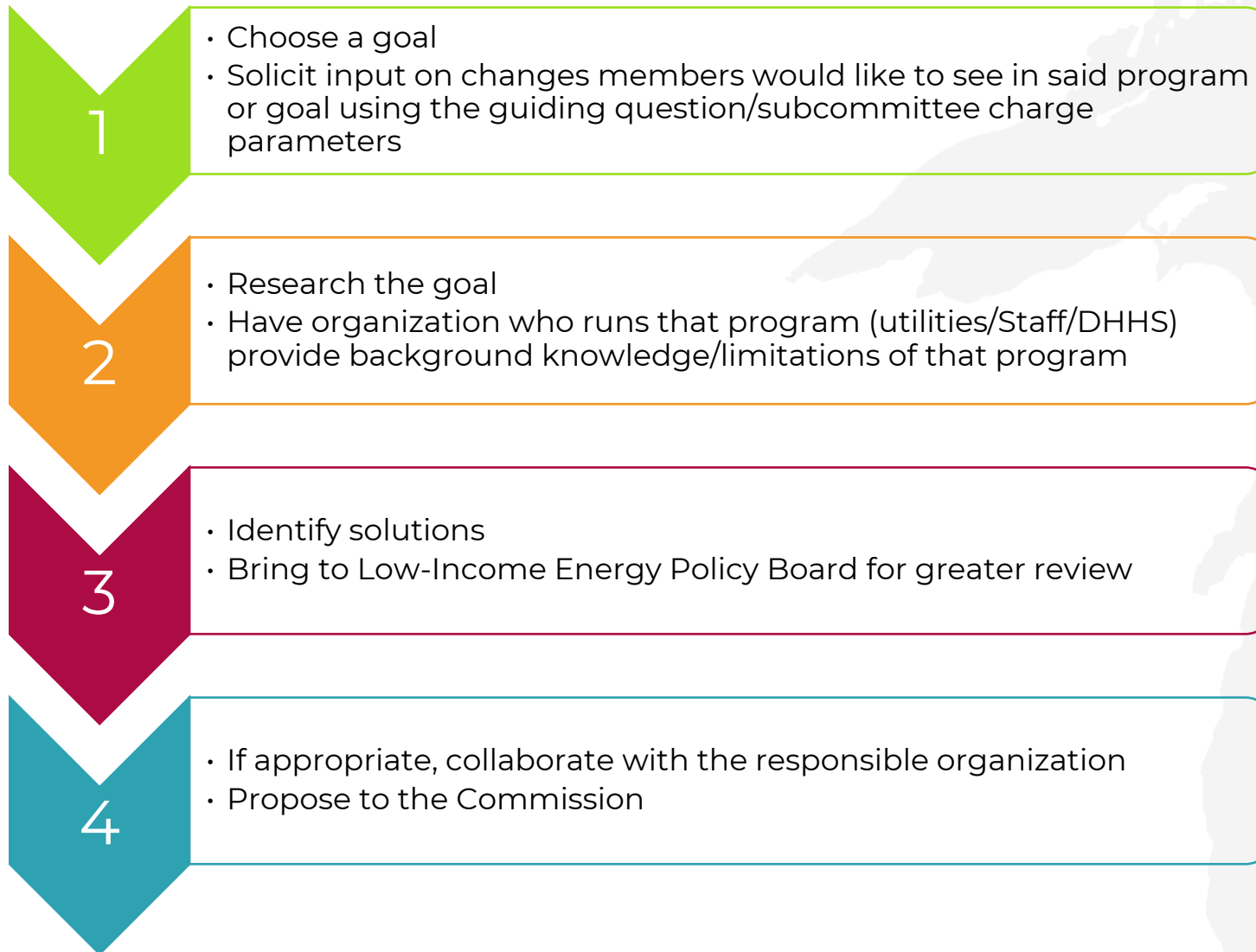
4.

**Next Steps
And Updates**

Potential topics for 2023

- ❑ Wrap up streamlining current assistance
- ❑ Why rates increase—special session with broader group?
- ❑ Topics sent to the EAAC from Commission Orders
- ❑ Reduce crisis cycling

Goals Structure



Progress

Goal: customer journey

- 20757 report coming Q1 2023
- Finalizing work Q1 2023

Goal: Do our assistance programs work?

- Data collected
- Recommendations sent to policy board
- improve system coming 2023?

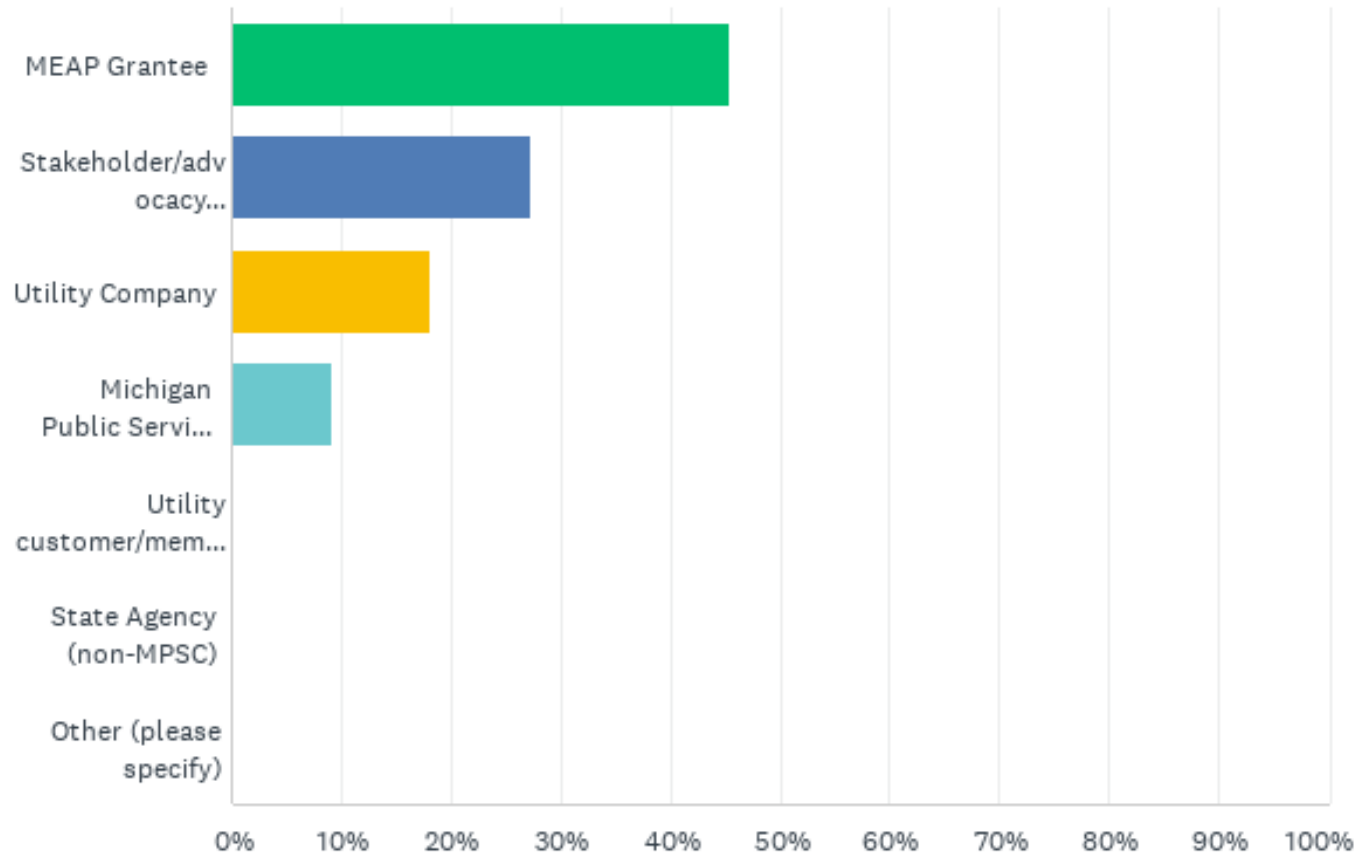


Progress Survey Results

If you participated in the Low-Income Energy Policy Board Summit, did your experience there affect how you would respond to the progress survey?

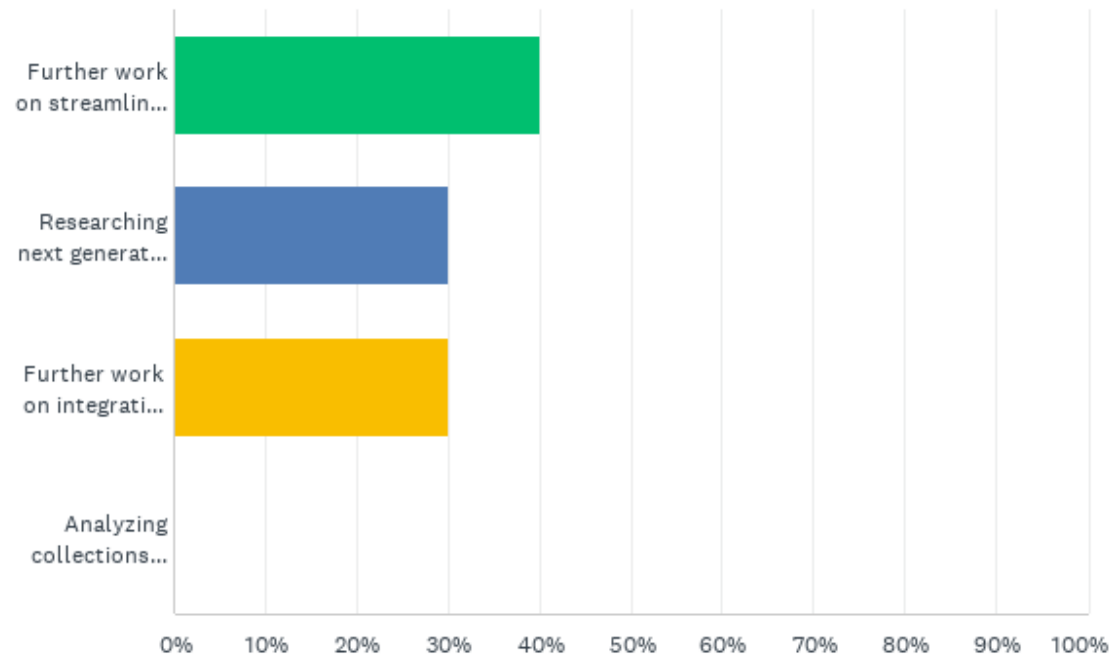
Survey Results: Question 1

Q1 What affiliation best describes your representation in this subcommittee?



Survey Results: Question 2

Q2 Select one of the following topic areas in the AAA subcommittee charge that the AAA should focus on in the coming year*: *Note this list includes items the subcommittee has already addressed: EWR integration recommendations and streamlining/improving accessibility of existing energy assistance programs, but please select if you feel the work is incomplete and provide additional context in the following question.



Survey Results: Question 3

Q3 What specifically about that focus area would you like to see improvement on ?

Answered: 8 Skipped: 3

#	RESPONSES	DATE
1	Connecting households with the available funding more easily	11/1/2022 12:20 PM
2	SER is still challenging and confusing to many who need to access it.	10/24/2022 4:01 PM
3	No comments at this time.	10/24/2022 10:50 AM
4	1. monitoring and tracking EWR/weatherization status of households receiving energy assistance; 2. increasing funding and provision of EWR/weatherization services to households receiving energy assistance	10/13/2022 10:03 PM
5	Affordability is key to most households and those who struggle typically are not just going through a hard time, rather the rates are just unaffordable and will remain that way for multiple years for that customer.	10/13/2022 3:42 PM
6	Collaboration between MEAP Grantees and utility companies with energy waste reduction services.	10/13/2022 2:38 PM
7	Customer's ability to be approved for SER when in need, but not currently past due. We force customers that do need help to create an emergency to get SER and into MEAP.	10/10/2022 4:24 PM
8	Affordability for all. Energy usage measuring (in-home/per plug). decrease tariffs required by utility, or consider these 'charges' as a whole. rate securities, lock in plans (like propane has).	10/10/2022 1:45 PM

Survey Results: Question 4

Q4 What presenters/education would you like to see to understand complexities of energy affordability (or other topics you're interested in)?

Answered: 5 Skipped: 6

#	RESPONSES	DATE
1	A presentation from EWR providers and some type of document we can use to steer households in the right way	11/1/2022 12:20 PM
2	1. Customer(s) explaining their energy affordability journey 2. Participants defining their ideal energy assistance programs 3. Someone from Civilla could present to the AAA subcommittee (and the Outreach & Education subcommittee) about the Project Cohere pilot.	10/24/2022 10:50 AM
3	1. Utilities to present on how they are increasing efforts to get EWR/weatherization services to households receiving energy assistance; 2. State government representative to present how they are taking advantage of federal funding opportunities for home energy efficiency and weatherization services (e.g., from the IRA and the Infrastructure legislation)	10/13/2022 10:03 PM
4	What other state's utilities are doing to manage the affordability. Bringing in those experts and comparing them to what our utilities are doing would be helpful.	10/13/2022 3:42 PM
5	Why is electric so expensive? How do the investors make money/how much? What is the elimination of coal going to do to the natural gas rate?	10/10/2022 1:45 PM

Survey Results: Question 5

Q5 Is there additional data you believe we need to analyze energy affordability? Are there important questions related to this committee's charge that could be answered through data analysis? If so, what are those questions?

Answered: 6 Skipped: 5

#	RESPONSES	DATE
1	Defining affordable energy is a tough one. There are so many factors that are part of this.	11/1/2022 12:21 PM
2	Not at this time.	10/24/2022 10:50 AM
3	Collect data on whether and to what extent households receiving energy assistance are (a)being referred to, and (b) actually receiving EWR and weatherization services.	10/13/2022 10:06 PM
4	Which customers are getting on affordable payment plans and keeping up with those programs. Are those customers getting EWR services? Are the ones that are receiving EWR having an easier time keeping up with the payment plans?	10/13/2022 3:49 PM
5	If the programs in place are not working for low income-maybe offer them to middle class. These individuals are more likely to need just a little help to get back on their feet. The data appears to suggest low income need a different type of support. Let's make energy affordable-and keep that rate.	10/10/2022 1:50 PM
6	I think there is already a lot of data and sometimes it is overwhelming to try to process all at once.	10/10/2022 1:43 PM

Survey Results: Question 6

Q6 Share any thoughts, questions, or comments on the data that has been collected and shared so far:

Answered: 3 Skipped: 8

#	RESPONSES	DATE
1	Presentations have been very thorough. The survey result presentations are vey helpful.	10/13/2022 3:49 PM
2	it seems to focus mostly on low income and EWR. I don't believe these topics are granular and feel bigger data would show a different picture. Data showing energy users compared to energy users would show who our audience more dynamically. Then programs could be developed for each layer based on energy use.	10/10/2022 1:50 PM
3	I agree seeing it in a graph would be helpful.	10/10/2022 1:43 PM

Survey Results: Question 7

Q7 Other Provide any feedback any comments or feedback on the subcommittee's work so far:

Answered: 4 Skipped: 7

#	RESPONSES	DATE
1	I think this is a big undertaking. It seems like the attendance has dwindled at the meetings more recently. Maybe send out an invite to improve participation and attendance. This may bring some fresh ideas to the table.	11/1/2022 12:22 PM
2	I appreciate that this effort is being made.	10/13/2022 10:06 PM
3	Great job thus far!	10/13/2022 3:49 PM
4	Thank you for your expertise and willingness to ask for feedback.	10/10/2022 1:50 PM

AAA Commission Charge

- ❑ Look at all aspects of energy affordability including:
 - **streamlining** and making more **accessible** existing energy assistance programs
 - ❑ 2021-2022
 - researching next generation **affordable payment plans**
 - ❑ Tentatively 2023
 - analyzing **collections** processes
 - ❑ Potentially 2023
 - integration with **EWR** and weatherization, and rate design
 - ❑ EWR 2022

Moving Forward

- ❑ Staff has requested an extension for the 20757 2022 report
 - To incorporate results from the summit & follow-up
- ❑ Recommendations to the Commission will be based on discussions at the LIEPB September meeting and Summit
- ❑ Awaiting Commission direction to see which ideas/goals will affect the AAA work going forward

Next Steps



Next Meeting:

Determined based on today's meeting feedback



Data:

Crisis cycling data is complete and will be uploaded on the [website](#) in the data and goals tracker. Feel free to choose different graphs to best view it



Goals:

Goalsetting for 2023



Leadership:

Working on education around why rates increase