Affordability, Alignment and Assistance Subcommittee

Kristen Bolds (St. Vincent de Paul) <u>kbolds@svdpdetroit.org</u> Elaina Braunschweig (MPSC—Rates and Tariff) <u>Braunschweige@michigan.gov</u> Jamie Curtis (MPSC—MEAP administrator) <u>CurtisJ14@michigan.gov</u>



Meeting Overview

- Goals Progress and Timeline Review
- Discussion on Data Analyzing Program Effectiveness
- Next Steps and Updates

*Slides and materials are shared on the EAAC website in the AAA section



Goals Structure

- Choose a goal
- Solicit input on changes members would like to see in said program or goal using the guiding question/subcommittee charge parameters
- Research the goal
- Have organization who runs that program (utilities/Staff/DHHS) provide background knowledge/limitations of that program

• Identify solutions

3

• Bring to Low-Income Energy Policy Board for greater review

- If appropriate, collaborate with the responsible organization
- Propose to the Commission

Progress

Goal: customer journey

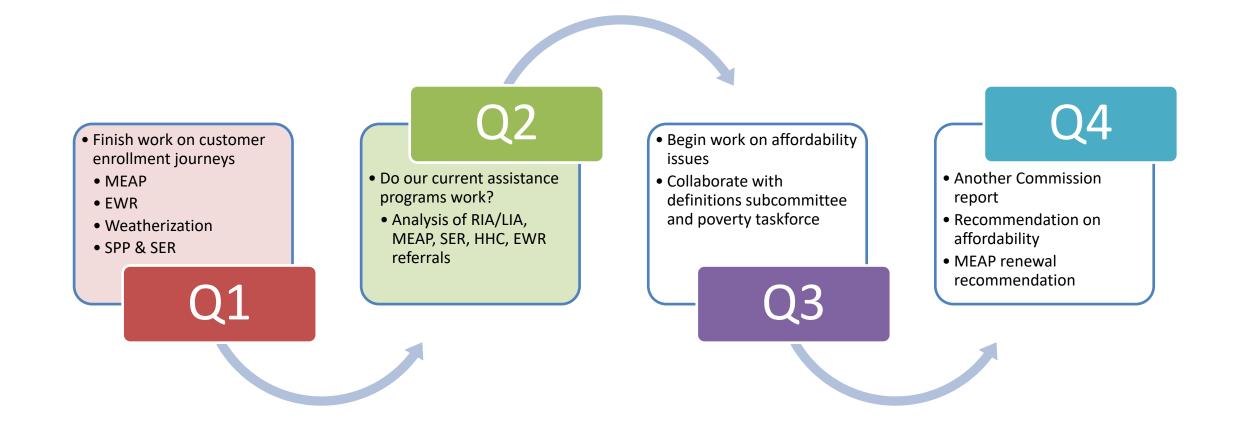
- Currently bringing the recommendations to the policy board for review
- Then leadership will work to implement recommendations

Goal: Do our assistance programs work?

 Currently researching this question and collecting data



Potential Timeline for 2022



*This timeline is tentative and subject to change based on the priorities of the AAA members



Data Tracking Discussion

The Excel file will be shared to your screen, but if you'd like to navigate the document and provide feedback more easily, please open the document that was emailed out yesterday (or you can access an older version on the website)



Consider frequency, granularity, use of data

- Frequency considerations
 - Most data requests will be one-time, historical pulls
- Granularity considerations (zip code, etc)
 - Weigh the cost of collecting the data, how/if the data informs a decision
 - Commission staff is currently evaluating the level of necessary granularity
 - Consider if similar information can be obtained from other sources
- Publicly available data vs. Commission use
 - Some data is publicly available
 - Data that is not publicly available must directly inform Commission activities in order to be requested
- Intended program outcome considerations
 - As we begin to analyze data, we need to keep in mind the intended outcomes of each program.
 - E.g. SER is intended to resolve a household's crisis—not lead to self-sufficiency
 - Utility credits are required to be offered alongside other programs (MEAP, SER, HHC) so it will not be possible to determine their "effectiveness," either—their goal is also not selfsufficiency

MPSC

Progress and Low-Income Updates

Shared the customer journey maps and goals document with the LIEP Board

* If you know of any developments in the low-income field, let us know



Next Steps

- Updated Goals Tracking and Customer Journey documents on the website.
- Working with Low-Income Energy Policy Board. Let us know if you want to be invited to these meetings.
- Leadership is working with Commission staff and other subcommittees to coordinate on data goals.

3

