

EAAC: Data Analysis & Regulatory Review Kickoff

3/15/2022



Charge

Review the long-term data collection strategy and review of customer protections.

The charge will focus on two parts:

- 1) Data Analysis
- 2) Regulatory Review of the Consumer Standards and Billing Practices for Electric and Natural Gas Service (Billing Rules)



Goal and Purpose

- ✓ Engage in discussions that will assist MPSC Staff in preparing a report providing recommendations to be filed in December 2022, under Case No. U-20757.
- ✓ Continue to focus on the needs and protections for:
 - purpose of identifying and addressing customer protection
 - affordability measures moving forward
- ✓ Participants need to be open-minded and NOT push one's agenda or needs.



Introduction Activity

Each member:

- 1) Introduce yourself
- 2) Who do you represent?
- 3) Why is the data important to you?





Roles & Overview

Subcommittee leaders:

Kasey McNeally

Superior Watersheds

kaseym@superiorwatersheds.org

Jake Thelen

MPSC Staff

thelenj7@michigan.gov

Rick Bunch

5 Lakes Energy, LLC

rbunch@5lakesenergy.com

Christina Forist

MPSC Staff

foristc@michigan.gov



Expectations

- Meet monthly, on the third Tuesday of the month
- Conducted from 10:00 a.m. – 12:00 p.m.
- Resource Guide:
<https://www.michigan.gov/mpsc/commission/workgroups/energy-affordability-and-accessibility-collaborative>
 - Bios
 - Goals
 - Timelines
 - Suggestion Box

Part 1:

Provide a detailed discussion and overview of the existing collection of data

- data will set a foundation for open dialogue
- provide insight into current data collection efforts, primarily focusing on shutoff and arrearage data
- exploring the need for additional data to help customers with energy assistance and craft additional customer protections

Part 2:

Provide a detailed discussion and education of the meaning and intent of each of the existing Billing Rules – Part 7

- provide a basis for an open discussion
- review any modifications or gaps that have been identified



U-20757 Data Reporting Journey

- 4/15/20 – Bi-weekly reporting on shut-offs and restorations
- 5/20/20 – Staff updates on reporting to include arrearage data by customers and amounts
- 10/10/20 – Monthly reporting on shut-offs, restorations, payment plans and arrearages.
- 6/30/21 – Public Data Site is live. Data which was previously only available on the docket by an individual utility is now presented in a more easily analyzable format on the MPSC website.

https://www.michigan.gov/mpsc/0,9535,7-395-93309_93438_93459-561128--,00.html



How was this for you?





What's next

- Next meeting:
April 19th at 10:00 a.m. – 12:00 p.m.
- Educate and review data the MPSC is currently collecting
 - Side-by-side comparison
 - Definition clarification