



STATE OF MICHIGAN  
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## Energy Affordability and Accessibility Collaborative Data Analysis & Regulatory Review Subcommittee

### Meeting #2

April 21, 2022

10:00 a.m. to 12:00 p.m.

[Click here to join the meeting](#)

+1 248-509-0316, 119037789# Phone Conference ID: 119 037 789#

Agenda Items		
10:00 5 min	Welcome/Agenda Review	Kasey McNeally
10:05 10 min	Overview of Commission Charge & Commission Utility Metrics	Kasey McNeally
10:15 5 min	What type of information does the Quarterly Reports (R 460.151) collect?	Chris Forist
10:20 5 min	U-20757 Data Reporting Journey & What type of data the U-20757 reflects?	Jake Thelen
10:25 30 min	Breakdown of Each Data Category Metric (Payment Performance, Payment Plans & Payment Programs)	Chris Forist & Jake Thelen
10 min	<b>- Break -</b>	
11:05 30 min	Breakdown of Each Data Category Metric (Shutoff, Restoration, Customer Service, & Informal Hearings)	Chris Forist & Jake Thelen
11:35 15 min	Follow-up – Open Discussion	Rick Bunch
11:50 10 min	Next Steps	Rick Bunch
	Adjourn	

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