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**Energy Accessibility and Affordability Collaborative
Outreach and Education Subcommittee
Meeting Minutes
September 9, 2021**

1. Welcome and Group Agreements

- Be accountable
- Use “I” Statements when speaking
- We are here for a bigger purpose -
- Celebrate each other’s sharing/ideas.
- Contribute to a space of care, keep each other safe.
- Practice making space for others when you have talked a lot and speak up when you can. Call in others.
- Lead with impact over intentions, ask for clarification from a place of curiosity when in doubt. Let us be mindful of our actions.
- Umoja principle - if you want to go fast go alone if you want to go far go together
- Take the time to address issues in the moment, reflect on issues in real-time, take responsibility to honor our commitments

2. Introduction and discussion regarding the value each participant brings to the committee’s work

3. Identifying Goals – Short Term

- Gather Resources & Review
- Know where resources are in terms of personnel
- Community Engagement - Understand the priorities of the community (share list) -- We need to listen to the community
- Brainstorm ways to get information to everyone (digital divide, etc)
- Call others into this meeting (community groups)
- Accommodate the needs of communities
 - The West District Council (statewide St. Vincent Depaul - need to add to outreach list) - what do our customers need?
- St. Vincent Depaul has been doing energy workshops
- Coordination between agencies - what is the current process? How can this process be improved?

4. Identifying Goals – Long Term
 - Energy Affordability Accessibility Town Hall on assistance programs
 - Customers viewpoint as part of the work (outreach to churches, schools, etc.) All hands on Deck
 - Continuous Outreach Plan for the group
 - Statewide representation from all the utilities
 - How do we have consistent follow up with communities?
 - Listening to the narrative of community
 - Storytelling - shifting the narrative

5. Discussion regarding Effective Community Engagement
 - Working along side community
 - Local context
 - Introductions and relationship building

6. Resources
 - [Stories of Community Engagement: Anne Price, President of the Insight Center \(temboo.com\)](#)

7. Next Steps and Follow up
 - Review Community engagement resource
 - Define immediate goals and delegate teams
 - Gatherine resources
 - Community outreach and engagement
 - Coordination between agencies
 - Review next steps