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DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
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U-20629: Service Quality and Reliability Standards for Electric Service Workgroup Meeting #3

Wednesday, February 12, 2020; 1:00 p.m. – 4:00 p.m.
Lake Michigan Hearing Room, Michigan Public Service Commission

Map to MPSC Offices: [7109 West Saginaw Highway, Lansing, MI 48917](#)

[Join Skype Meeting](#)

Join by phone: +1 (248) 509-0316,,44429812# (Dial-in Number)

Agenda Items		
1:00 pm	Welcome, Introduction and Recap	Charyl Kirkland Electric Operations Section
1:05 pm	HOLD: Public Sector Consultants Multi-State Review: Service Quality & Reliability Standards for Electric Service*	Eric Pardini, Public Sector Consultants
1:45 pm	Wire Down Relief & Outage Standards Subgroup Summaries	Charyl Kirkland Electric Operations Section
2:00 pm	January 24, 2020 Comments Summary	Charyl Kirkland Electric Operations Section
2:15 pm	Break	
2:30 pm	HOLD: Momentary Outages and Definitions Presentation	Joe Eto, Lawrence Berkeley National Laboratory
3:15 pm	Service Quality and Reliability: Definitions Updates	Charyl Kirkland Electric Operations Section
3:45 pm	Closing Statements / March 12 th Meeting Overview	MPSC Staff
4:00 pm	Adjourn	

Tentatively Scheduled—Subject to Change

Coffee and tea will be provided. To reduce waste, please consider bringing your own reusable cup.