

From: [Pablo Gomez](#)
To: [Holley, Reka \(LARA\)](#)
Subject: Re: MPSC – MI Power Grid - Customer Education and Participation recommendations now available for review
Date: Wednesday, February 9, 2022 4:21:09 PM
Attachments: [Outlook-smdnt4b5](#)

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Hello Reka,

I hope you're doing well.

I'm writing in response to the email below. I have a particular comment about the draft recommendations:

Since the MI Power Grid objective of Customer Engagement is "providing Michigan residents and businesses with the energy technologies, programs, and price signals that will allow customers to be more active and effective participants in the state's transition to increased clean and distributed energy resources", I was expecting to see this reflected in the draft, and especially in the customer education section. The draft mentions education for customers regarding regulatory process, the role of the Commission, and the "energy issues that impacts them", but it does not specifically mention education in the transition of the way in which electric power is generated and distributed, the technologies involved, and how consumers can be more active and engaged during this transition. Perhaps this is implied in the draft, but I did not see any mention of education on clean energy, DER, demand side response, etc. It seems that the educational aspect is focused mostly on energy use and accessibility.

Please let me know if any clarifications are required about my comments.

Thanks,

Pablo

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From: Michigan Public Service Commission <MPSC@govsubscriptions.michigan.gov>
Sent: Wednesday, February 9, 2022 1:51 PM
To: Pablo Gomez <pablo.gomez@wmich.edu>

Subject: MPSC – MI Power Grid - Customer Education and Participation recommendations now available for review

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Michigan Public Service Commission



Thank you for your continued interest in the Customer Education and Participation workgroup of the Commission’s MI Power Grid Initiative. The MPSC Staff has completed the draft recommendations for the Customer Education and Participation portion of the report. The draft recommendations can be found on the MPG Customer Education and Participation [webpage](#) or can be accessed [here](#). Stakeholders are encouraged to review the recommendations and provide feedback or comments by close of business on February 22, 2022, via email to Reka Holley Voelker at HolleyR@michigan.gov. Stakeholder feedback and comments will be posted to the MPG Customer Education and Participation webpage after February 22. As always, should you have any questions relating to the Customer Education and Participation workgroup, please visit the workgroup [webpage](#) or reach out to Danielle Rogers (RogersD8@michigan.gov) or Kayla Gibbs (GibbsK2@michigan.gov). Again, thank you for your participation and interest! We look forward to reviewing your feedback and comments.

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