

U-20464 Statewide Energy Assessment  
Emergency Management Questions  
Responses due by April 29, 2019 if possible

**General Questions:** Please answer all that apply. If you are a membership group representing multiple entities, please provide responses from each entity individually, if possible.

1. Who are the primary and secondary emergency management staff contacts for MPSC to use during outage events?
  - Do you know who to contact at MPSC regarding this information?
2. SEOC (State Emergency Operations Center) agency update calls are typically 9am and 4pm, during which, the Energy (ESF-12) representative from the MPSC will report the most current energy related information. When are the optimal points/times of day to provide the MSPC updates during an emergency event?
3. During severe or catastrophic events, County EMs or Michigan State Police (MSP) may request industry presence at state or local EOCs. Have any staff been designated as representatives if this occurs?
4. What are your primary and secondary methods of emergency communication if current systems (internet, cellular) are lost?
5. Does your organization employ the incident command system (ICS) as an organizational structure for emergency planning and response? If so, please describe these efforts (age of program, staff training, etc.).
6. How often do you conduct exercises or training with local Emergency Managers or county EOCs? Please describe these efforts.
7. Explain the process of identifying commercial or industrial customers who represent lifeline or critical sectors who should be on a priority restoration list?
  - Would you benefit from and participate in facilitated information exchanges with these sectors (i.e. 1<sup>st</sup> month-healthcare, 2<sup>nd</sup> month-water, 3<sup>rd</sup> month-etc.)?
8. Do you see a need for revisions to the curtailment priorities described in electric tariffs to better reflect the MISO or PJM tariffs?
9. Do you see a need for revising the curtailment priorities or operational flow orders described in the natural gas tariffs to better reflect the interdependency of natural gas used for heating as well as electric generation?
10. Do you have an outage management system available online? If so, how are outage numbers displayed (county, statewide, etc.)? Please provide link.
11. Are there any improvement suggestions you have for MPSC or MSP during energy emergency preparedness or actual response activities?

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The MPSC currently receives correspondence from IOUs and COOPs during emergency events that cause outages. This information is shared with the State Police and Governor's office to provide situational awareness and help improve planning and response efforts. Occasionally there are gaps in this information in regard to unregulated entities and it is the State's goal to fill these gaps and equip emergency response personnel with the most comprehensive assessment possible.

We would like to streamline and standardize the process and ensure we are receiving this information at times of the day that are most useful to response agencies. Please review the following and indicate if you are agreeable to the request below or if you have any suggestions/concerns.

- Brief description of situation utility/provider is facing, including cause of interruption (i.e., ice, wind, flood, etc.)
- Total number of current outages system-wide
- Number of current outages by county (if possible)
- Expected restoration timeline
- Number of line downs and unsecured lines
- Number of crews, including mutual assistance crews responding to event
- Requests for assistance from MSP or other State agencies.
- Current EM contact or on-call staff member(s)

### Current Reporting Guidelines

- Severe conditions that result in outages of 5 percent or more of a provider's total customers. Stricter guidelines exist for:
  - Consumers Energy – any outage over 50,000 customers
  - DTE – any outage over 75,000 customers
- Events of significant magnitude that result in issuances of an official state of emergency declaration by the local, state, or federal government.