

GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS PUBLIC SERVICE COMMISSION

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SALLY A. TALBERG CHAIRMAN DANIEL C. SCRIPPS COMMISSIONER

Energy Waste Reduction (EWR) Low Income Workgroup

May 28, 2020 9:00 a.m. – 11:00 a.m.

Join Zoom Meeting

https://gcc01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fus02web.zoom.us%2Fj%2F84806 538624%3Fpwd%3DTnRkcU5rMW9zaXExR3VoRHJuTkErUT09&data=02%7C01%7CBanksB1%40mic higan.gov%7C1c836f80e3ca4c9a8b3608d8015e7997%7Cd5fb7087377742ad966a892ef47225d1%7C0%7 C0%7C637260852559869256&sdata=AghtYjx6mVA8l3wfj5IIHNIjguWfw9Wn6BaTu1GGjS4%3D&am p;reserved=0

Meeting ID: 848 0653 8624

Password: 220689 One tap mobile

+13017158592,,84806538624#,,1#,220689# US (Germantown)

+13126266799,,84806538624#,,1#,220689# US (Chicago)

Dial by your location

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EWR Low Income Workgroup webpage link

https://www.michigan.gov/mpsc/0,9535,7-395-93307 93312 93320 94834-484084--,00.html

Welcome and introductions

- Welcome exercise in chat
- Instructions to rename selves and link audio to video if calling in

Choose small group discussion topics

- <u>Workforce</u>: How can we ensure that the EE workforce continues to get paid and is still available and ready to ramp up quickly when the crisis is over?
- Flexibility: What amount of flexibility is appropriate in program delivery?
- <u>Safety</u>: How can utilities and implementers ensure safety and build trust with customers, especially with income-eligible housing that needs upgrades the most?
- <u>Income-eligible programs</u>: What is the best way to move forward with income-eligible programs? What strategies or measures are opportune?
- <u>Growing need</u>: How can income-eligible programs adapt to accommodate a growing number of income-qualified customers?
- <u>Marketing & education</u>: What consumer education needs are there related to energy assistance, weatherization, and income-eligible programs as they face the long-term impacts of the pandemic? What is the role of reducing energy consumption?
- From Brad: MPSC Staff are working on a report to the Commissioners and want stakeholder input on what should be in that report. What do work group members think is important? What best practices are out there? How can negative impacts, both short-term and long-term, be mitigated? What is the path forward? What PPE protocols need to be in place, what are the baseline standards that utilities are already using? Executive Orders 202070 and 202077 from the Governor address some of this. Would like PPE guidance to be standard across state agencies.
- Give instructions on how to sign up

Review timeline to-date

- Summarize Commission order
- Summarize 05.01 meeting
- Summarize 05.14 meeting
- Summarize MPSC Staff needs and progress to-date
- Questions from the group

Instructions for small groups

- Notetaker
- Specific questions that MPSC Staff need answered
- Questions from the group

Small group discussion

Short Break

Large group discussion

- Concise report-back on specific questions. Perhaps these concise answers are all
 pasted by groups into the same spot in a Google Doc for folks to look at?
- Discussion

Wrap up and next steps