

Michigan Statewide Interoperable Communications Training Conference

March 4, 2025



Things To Know

GIS Repository

- Peninsula Fiber Network is routing all calls using Location Based Routing in Michigan. All carriers have LBR in place at this time. Important to keep it updated.
- Please review your user access forms annually. As a reminder this is a two-step process for gaining access to the repository.

911 Impact of Traffic Safety

- Amy Thomas is attending the Michigan Traffic Safety Summit this week and will continue to discuss the impact 911 has on traffic safety response.
- Grants available to 911

Things To Know

NENA 911/988

- The NENA standard for 911/988 has been approved and published.
- A copy can be found on the NENA website at nena.org.
- Common Ground/MiCal will be reaching out to 911 to discuss how they can work together and create an MOU.

Michigan 911/988 Workgroup

- Meets monthly.
- Collaborating efforts on educating the public on 911 vs 988.
- Working towards developing procedures with 911 unique to their communities.
- Contact me if you are interested in participating.

911 Training Subcommittee

- Training standards have not been reviewed since implementation in 2012.
- Once the Michigan Public Service Commission initiates the process it can take up to 18 months to get in place
- Goal is to update the standards to meet the needs of telecommunicators today.
 - The process involves the State 911 Office, 911 Training Subcommittee, State 911 Committee, Michigan Public Service Commission, and Attorney Generals Office.

Outages

PSAPs experiencing a 911 outage should be completing the Outage Report in MiSNAP as soon as possible.

- Used to track trends
- Keep track of continued outages by a provider
- Notifies the SNO and SNC of statewide communication issues

State 911 Plan Review

- Review Plan annually
- Report on goals and objectives
 - **Objective 5:** Coordinate with Emergency Management and relevant Interoperability groups to include PSAPs in the planning, testing, training, exercising, and evaluation of interoperability exercises; increase cross participation and collaboration within the SNC, subcommittees, and workgroups.
 - **Objective 6:** Identify and routinely partner with local, regional, state, federal, and tribal agencies to ensure inclusion in initiatives that impact the 911 ecosystem, with a goal of contributing to a more effective and efficient emergency communications ecosystem.

State 911 Committee and Subcommittees

- SNC meets quarterly and has four subcommittees
 - 911 Training Subcommittee
 - Certification Subcommittee
 - Emerging Technology Subcommittee
 - Legislative Action Subcommittee

All meetings are open to the public and meeting dates and locations are posted on our website at www.Michigan.gov/snc

Emerging Technology Subcommittee

Vendor registration and
sponsorships are also open!

If you are interested in presenting, scan the QR
code to submit your session or contact me at
MSP-SNC@michigan.gov.

**The 2025 911 Technology Forum will be held
September 15-17 at the Kensington Hotel in Ann Arbor, MI**

The Call for Papers is open! We invite all industry partners, business professionals, educators, and APCO & NENA members to submit a written proposal for a presentation or panel discussion. The forum provides two days of learning about technology in the communication industry for 911 directors, supervisors, EMS, emergency planners, fire, and law enforcement personnel.



All submissions are due by April 18, 2025

If selected, you will be contacted with further details.

Thank you for your consideration!

THANK YOU!

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