

## Tuesday, March 4

**Opening Address from MPSCS** - An update on the progress and challenges of the MPSCS over the past year.

**Opening Address from EMHSD** - An update on the progress and challenges of the EMHSD over the past year.

**CISA:** An overview of CISA Region 5 and National Special Security Events (NSSE) activities within the region.

**FEMA Region 5-Regional Emergency Communications Coordination Working Group** – Updates on activities in FEMA Region 5.

**Conversations That Count: Establishing Lifelines for Better Response** - This session emphasizes the critical role of building a strong network of connections to enhance job performance and improve public safety. Participants will engage in meaningful conversations that foster valuable relationships, providing support and resources when it matters most. By growing their network, they strengthen the foundation for more efficient, effective responses, ensuring better outcomes for both their work and the safety of the community.

### Work Group Updates

- **AUXCOMM Work Group** - An update on the progress and challenges of the AUXCOMM Work Group over the past year.
- **Building RF and Paging Work Group** - An update on the progress and challenges of the Building RF and Paging Work Group over the past year.
- **Communications Unit Work Group** - An update on the progress and challenges of the COMU Work Group over the past year.
- **Encryption Work Group** - An update on the progress and challenges of the Encryption Work Group over the past year.
- **Public Alerting Work Group** - An update on the progress and challenges of the Public Alerting Work Group over the past year.
- **Security Work Group** - An update on the progress and challenges of the Security Work Group over the past year.
- **State 911 Office** - An update on the progress and challenges of the State 911 Office over the past year.

## **Wednesday, March 5**

**Executing a National Special Security Event: 2024 Republican National Convention** - A discussion about preparations, execution and last-minute changes in communications and operations of the 2024 Republican National Convention in Milwaukee, WI.

**Communications Success: Lessons from a Total Solar Eclipse** - April 8, 2024, saw the culmination of months and years of communications preparation. The stars literally aligned, and the state of Indiana saw great communications success. We will discuss what that success looked like and borrow lessons to ensure we continue to make progress for the public safety community as well as those we serve.

**Michigan AUXCOMM Recognition Updates** - This session provides AUXCOMM updates, particularly on the recognition and renewal processes. There will be an opportunity for Q&A.

**FirstNet Program Progress Updates and Solutions Review** - This session will review and provide updates on the FirstNet Program in Michigan, and Public Safety products and solutions.

**Don't Pay the Price: Ransomware Attack Recovery and Defense** - In June of 2023, Grand Traverse County was hit by a ransomware attack. The attack was first noticed by Central Dispatch, who was also the most acutely affected department of the county. They developed new systems and managed to overcome an extremely difficult time.

**Alerts, Warnings, and Notifications. Oh My!** - This presentation will provide an overview of items to consider when planning for alerting, warning, and notifying the public during an emergency. We will discuss the importance of cross-border memorandums of understanding (MOUs) and how to leverage them to alert on behalf of another jurisdiction, the importance of monthly proficiency demonstrations, as well as tips on using the Message Design Dashboard to create effective message templates. We will also run through a short tabletop exercise to put what was learned during the session into practice.

**Deploying Ad Hoc CBRS Networks: Enhancing Field Communications in Critical Response** - This session will explore how Citizens Broadband Radio Service (CBRS) can significantly enhance first responder communications, particularly in dynamic and critical environments like disaster response scenarios. The focus will be on demonstrating how CBRS offers ad hoc, rapidly deployable, and interoperable communication solutions, moving away from traditional fixed networks.

**Serious Games for Serious Challenges** - Serious Games for Serious Challenges! Have you felt like your exercises were missing something? What we are missing is the use of Serious Games to assist us with training and exercises. They can be a way to help your staff or students learn to make decisions, act, reenforce training or plans, and stimulate teambuilding! We will discuss some of the different types of games available and how the Cybersecurity and Infrastructure Security Agency (CISA) Emergency Communications Division is incorporating playing games into trainings and exercises. We will discuss how YOU can incorporate wargames, boardgames and escape rooms into your events. There will be demonstrations, and maybe a game during our time together!

**Encryption 101 for 911**- PSAPs are feeling the pressure to begin moving toward encrypting any information obtained through LEIN that is transmitted via radio (voice). Encryption 101 for 911 presents the path and many challenges associated with implementing encrypted radio traffic for 911 centers and the agencies they serve. This session will present the fundamentals of encryption types and then deep

dive into careful considerations that may not be readily apparent, as was experienced by Mason-Oceana 911 on their multi-year journey toward encryption.

**Special Events at Michigan International Speedway** - This session covers two special events hosted annually at Michigan International Speedway (MIS). The Faster Horses Country Music Festival is a weekend long event attracting 30,000-40,000 patrons, with the majority camping onsite. The NASCAR Race brings approximately 50,000 patrons, with the majority also camping onsite. **Lead Boldly: Growing Strong Teams for Lasting Impact**- During this presentation, Jon and Katrina will discuss tips for creating and leading a successful team using time tested leadership theories. **Michigan AUXCOMM Recognition Updates** - This session provides AUXCOMM updates, particularly on the recognition and renewal processes. There will be an opportunity for Q&A.

**Searching for Mr. Moffett** - This session explores the weeklong endeavor of searching for Mr. Moffett. We will discuss planning for the coordination of civilian volunteers, working with several different search and rescue groups as well as government agencies.

**Lead Boldly: Growing Strong Teams for Lasting Impact** - During this presentation, Jon and Katrina will discuss tips for creating and leading a successful team using time tested leadership theories.

**A Mapping Application for Michigan State Police Search and Rescue** - A presentation on the Michigan State Police (MSP) Special Operations Division (SOD) Aviation, K9, and Marine services. The session will cover single person search and rescue (SAR) in rural landscape and solutions for tracking teams in real time during SAR missions. Learned other organizations were using SAR Common Operating Platform (COP) and wanted to modernize efforts.

## **Closing Session**

### **Thursday, March 6**

**National Weather Service – Evolving Communication for a Weather-Ready Nation** - Communication plays a key role in the National Weather Service (NWS) primary mission of the protection of lives and property. This session will provide examples of how the NWS has evolved its communication before, during and after winter and severe weather events in recent years. It will also discuss how the NWS in Michigan is working more closely to improve communication both within its weather warning program and through engagement with communities in all phases of emergency management.

**AUXCOMM Communications Exercise at the FirstTry Triathlon** - This session covers the completion process of six Auxiliary Communicators (AUXC) position task books (PTBs) at the FirstTry Triathlon in Linden, MI.

**Intelligence Sharing During the 2024 Elections** - This presentation will outline the tools and systems utilized to facilitate the flow of information and intelligence during the November 2024 elections.

**Strengthening the Ways Communities Recover from Incidents Through Innovation** - This session provides a Verizon Frontline CRT overview of 2024 responses in Michigan. In addition, we will showcase our Innovation Team, new tech, and how our solutions will assist first responders during and after an incident.

**Frontline Strong Together: Introducing FST5 and the Effects of Trauma on First Responders** - FST5 is a program that addresses work-related stress and trauma among first responders and their families. This program developed a comprehensive behavioral and mental health education program with access to treatment from culturally competent therapists and resources throughout the state. It provides training to strengthen and improve work-life resiliency, career longevity and peer support teams within agencies. Participants will leave with a greater understanding of the causes of PTSD and SUD. They will learn how to address them with a focus on building stronger relationships and creating a better work-life balance. Links to research will be available.

**Cybersecurity and Infrastructure Security Agency (CISA) 101** - Representatives of the Cybersecurity and Infrastructure Security Agency (CISA) Michigan team will provide an overview of who CISA is and the services it provides to state, local, and tribal entities.

**Michigan Task Force 1's EMAC Deployment - TX Floods 2024** - This session provides a high-level overview of MI-TF1's EMAC deployment of a Type I Swiftwater/Floodwater team for the horrific flooding in May 2024. We will share lessons learned and best practices for communications and technology that synced over 35 teams, covering 112 counties, split into two operational divisions. The communication and information sharing challenges, solutions, and lessons learned during the team's 17-day deployment.