



RADIO INVENTORY CONTROL

MPSCS-RM simplifies radio onboarding and template design!

- Integrates your information with existing data to provide a powerful oversight tool;
- Promptly generates work orders. Email alerts will be sent to end users so they can monitor work order status and track their own talkgroups;
- Consolidates crucial information including ID's, serial numbers, and addresses, eliminating most emails, phone calls and spreadsheets;
- Promptly addresses work orders, thus preventing backlogs, hastening response time and providing timelier billing.



MPSCS-RM FAQ

Description & Purpose

MPSCS Radio Management (MPSCS-RM) is a web-based software that will enable MPSCS member agencies to better manage and service their radios. MPSCS-RM will generate work orders, track inventories and ID's, and facilitate onboarding and removal of radios to/from the system.

When will it be available?

MPSCS-RM became available to all MPSCS members on May 26, 2021.

How will agencies access MPSCS-RM?

Access will be through the MILogin portal (see picture).



How will member agencies benefit?

Faster service, greater efficiencies and reduced downtime. Radio onboarding and orders for template design will be simplified. Records will be made more accurate, and billing more timely. Through access to the MPSCS Operational Management System, agencies can easily track radio talkgroups, check order status, report changes of radio ownership, and track their radios' interactions with the MPSCS system. Email alerts will be sent to agencies providing status updates on billing, payments and work orders. Agencies can easily disable lost or stolen radios.

What about training?

The vendor, MCM Technology, has trained MPSCS personnel, who have prepared training manuals and step-by-step screenshot documents available on the MPSCS website: (www.michigan.gov/mpscs)

Where can I get more information on MPSCS-RM?

MPSCS may post additional information on its website as needed. Also stay tuned for advisory bulletins and coverage in the *MPSCS Update* newsletter.