

# When you need us, we stand ready.

Fact Sheet

Verizon Response Team



**You are ready to respond, so are we. The Verizon Response Team works hand in hand with local emergency officials and is available 24/7 to help you stay connected.**

The Verizon Response Team is ready to support first responders, government agencies, nonprofit organizations and communities, helping them stay connected during emergencies.

---

## Mission-critical communications



### Mobile communications equipment

- Verizon Cells on Wheels, Cells on Light Trucks and Satellite Picocell On Trailer are self-contained mobile cell sites specifically designed for rapid and short-term response.



### Satellite deployables

- Enables setup in remote areas without microwave or other wired back-haul, with optional satellite back-haul.



### Rugged deployables

- Purpose-built, weatherproof, military-grade, with a built-in 4G LTE solution that combines high-power charging mAh battery.



### Voice over IP

- Rapidly turn up new mobile-enabled operations centers (minutes vs. months).



### Drones

- UAS 107 Licensed Drone Program across the U.S. that provides situational awareness during an event.

---

## Keep your agency connected during emergencies

Verizon Response Team is a national, rapid deploy, professionally trained team who solve routine and complex communication challenges in all environments. This team of multi-disciplinary professionals have over 250 years of combined service in the military, public safety and advanced technology to establish mission critical communications to keep you connected.

### Verizon Response Team support includes:

- Nationwide 24/7 hot-line: 800.981.9558
- Loaner phones and data device
- Enterprise-grade 4G LTE routers with directional antenna solutions
- Mobile communication equipment, Cells on Wheels, Cells on Light Trucks and Satellite Picocell on Trailer
- Emergency communication and charging centers
- Pre-event planning and site assessments
- Verizon Security Assistance Team support – missing persons/search and rescue

---

## Learn more

For more information on Verizon Response Team, contact your Verizon Account Manager. Phone 800.981.9558 or visit [verizon.com/business/solutions/public-sector](https://www.verizon.com/business/solutions/public-sector).

