

MSHDA Neighborhood Enhancement Program

Final Outcome Report

December 30, 2019

Grant #: HDF-2019-837-NEP	
Grant Begin Date: 07/01/2019	Grant End Date: 12/31/2019
Grantee: City of Grand Haven Neighborhood Housing Services	
Contact: Rhonda Kleyn	Phone: 616-935-3275
Email: rkleyn@grandhaven.org	Fax: 616-844-2051

Questionnaire:

Project Results Summary: 8 properties in the City of Grand Haven received \$45,000 in home repairs. The repairs include new doors and windows, new sewer lateral, new roof, new siding and bathroom accessibility modifications. The result of this work is safer, more affordable homes.

What indicators were used to measure results? Because of the short length of this NEP grant and because the grant recipients do not intend to sell their homes we chose to measure safety and affordability. The safety and affordability aspects were measured through homeowner testimonials.

How were the indicators measured? The indicators were measured by speaking with the homeowners to find out what has changed at their homes. We discovered that the roof recipient is more comfortable and has a lower homeowner's insurance premium. The homeowner at 916 Elliott explained that she had to put plastic on her windows in previous years. The draft from the windows was so great that the plastic was stretched like a balloon on those windows. She explained her utility bills are already lower and she of course, no longer has to use plastic and no longer has drafts. Not only has the homeowner at 1328 Waverly received multiple compliments from neighbors because of her new siding she stated her house is more comfortable with the new insulated siding. NEP funds for 104 N. Griffin supported aluminum window wrapping of

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