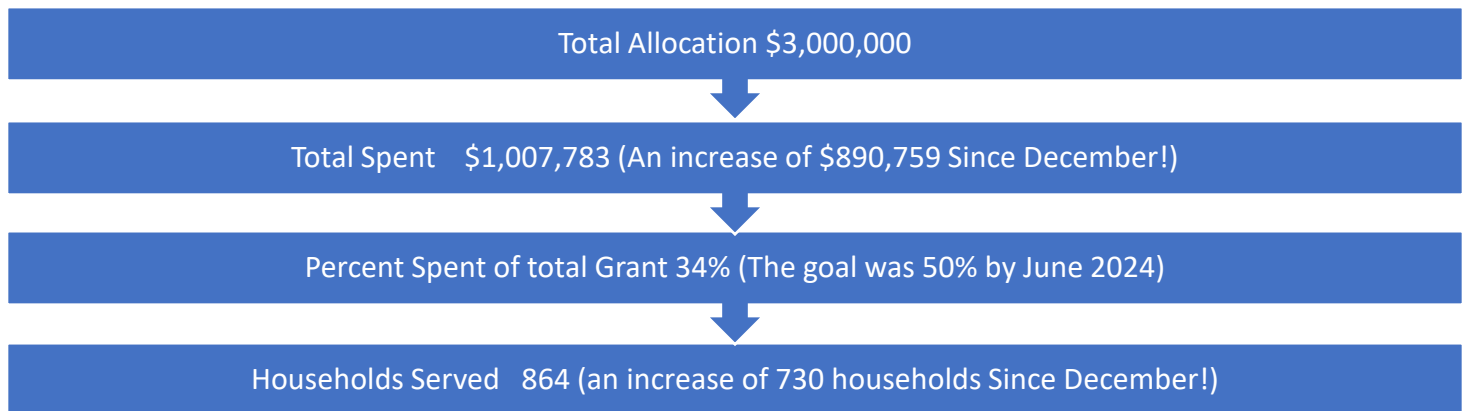




Shelter Diversion September News and Notable



Thank you to all the organizations for your continued support and participation in the monthly touch points for this project. Attached to this email are some of the resources mentioned by other organizations that you may utilize if you are looking for simple ways to further implement, support and expand your diversion activities.

NEW Subject area resources:

In an effort to share information and give points of contact, the folks below have specific areas where they are seeing success in diversion. They have agreed to be a point of contact for any questions relevant to the spaces they serve. I hope everyone takes advantage of a critical resource in our pilot.

Family Shelter Diversion – Angela Johnson (SOS Community Services) angelaj@sosc.org

Youth Services Diversion – Sophia Epstein (Child and Family Charities)
sophi@childandfamily.org 517-599-3050

Diversion Specialists in Shelter and CE resources – Bryan Roland (NMCAA/Goodwill) bryanr@goodwillnmi.org
(231) 715-9201

Single sex and/or households with no children diversion – Danielle Harris
(Shelter Association of Washtenaw County) 734-662-2829 or
harrisd@washtenaw.org

Upcoming touchpoint dates:
Tuesday, September 17th, 1pm
Meeting agenda forth coming.
Please send me any staff email who needs added to the calendar invitations.

TRAINING! September 23rd and 24th. (Start and End Times TBD)

As mentioned in our meeting, MSHDA is hosting a Diversion 101 training. Cleveland Mediation will be presenting this two-day training. This is a required prerequisite training to the Train the Trainer being held on October 28th.

The training is FREE. Organizations are responsible for transportation, meals (except continental breakfast, snacks and lunches), and lodging. This can all be charged to the Shelter Diversion Pilot Grant. The closest hotels to the MSHDA building at 735 E Michigan are the Double Tree (111 N Grand Avenue) and Courtyard Lansing Downtown (600 E Michigan Ave) There are also a number of hotels in the Eastwood Town Center area between Lansing and East Lansing.

Special thanks to NMCAA for holding this contract, MSHDA for hosting, and The Salvation Army/DHHS for providing food!

Please register no more than two (2) trainees per organization utilizing this link:

<https://forms.office.com/g/0BeP2mmtRQ>

*If we have additional space, we will offer those on a first come first serve basis.

The following topics will be covered as a part of the training:

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| 1. Applying the Empowerment Theory of Conflict to Crisis | 11. How People in Crisis View Others |
| 2. Conflict Resolution Approach | 12. Reversing the Downward Spiral |
| 3. When and Where Diversion Can Happen | 13. How Can We Help Change the Dynamic? |
| 4. Diversion Is ... | 14. Listening |
| 5. National Alliance to End Homelessness: Principles for Good Homeless Prevention | 15. Listening Skill Building |
| 6. What Causes Homelessness? | 16. Keys to Success |
| 7. Referrals, Coordinated Assessment, and Diversion Questions | 17. Diversion Steps |
| 8. Diversion Work | 18. Things to Consider |
| 9. Impact of Conflict and Crisis | 19. Diversion Outcomes |
| 10. Impact of Crisis on Self Worth | 20. Troubleshooting |
| | 21. Reality Testing |