

Final Outcome Report

Date: 07/07/21

The Final Outcome Report must be submitted at the same time as the Final FSR by the Grantee.

Grant #: HRF-2021-291-NEP	
Grant Begin Date: 05/01/2020	Grant End Date: 09/30/2021
Grantee: City of Mt. Pleasant	
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Questionnaire

<p>Project Results Summary</p> <p>Mt. Pleasant was able to install new porches, roofing, and driveways/sidewalks within the Westside Neighborhood. A total of six projects were completed with MSHDA grant funds distributed evenly across the neighborhood.</p>	<p><i>(SAMPLE RESPONSE) As a result of the NEP in Smithville neighborhood, property values will increase.</i></p>
<p>What indicators were used to measure results?</p> <p>We determined the success of the program in our neighborhoods by measuring the satisfaction of the homeowners of the project sites.</p>	<p><i>(SAMPLE RESPONSE) Home sale prices in the neighborhood.</i></p>
<p>How were the indicators measured?</p> <p>We measured these satisfaction levels with a survey distributed to each homeowner. The questions ranged from overall satisfaction, to specifics about communication with program administrators, to expectations and timeline constraints.</p>	<p><i>(SAMPLE RESPONSE) Compared the average sale price at the start of the NEP to the average price at the end of 2-1/2 years.</i></p>

<p>What were the findings of the measurements including baseline data?</p> <p>6/7 respondents rated their overall experience a 5 out of 5 and 1/7 rated it a 4. Their explanation was a disconnect in communication that was shared among other homeowners as well as complications with the contractors/workers. All 6 respondents would recommend the program to others and all 6 also said the program met or surpassed their expectations.</p>	<p><i>(SAMPLE RESPONSE) Average sales price in the beginning was \$61,000; at the end was \$67,000.</i></p>
<p>What Lessons Were Learned?</p> <p>The major lessons learned involved communication with the homeowners throughout the process. The City of Mt. Pleasant has hired an intern specifically for the NEP program in hopes that communication between the City and the homeowners is maintained more efficiently.</p>	<p><i>(SAMPLE RESPONSE) Not only have the sales prices increased, the time on the market has decreased. The homes we built had waiting lists as we built them; and other properties in the neighborhood are selling more quickly.</i></p>
<p>Leverage Funds Summary</p> <p>\$ Amount: 30,000.00 Funding Source: MSHDA NEP Grant</p> <p>Brief Description: Neighborhood Enhancement Program funds for exterior improvements in the Westside neighborhood of Mt. Pleasant MI.</p>	

HRF-2021-291-NEP

1208 Bruce

BEFORE



HRF-2021-291-NEP

1208 Bruce

AFTER



HRF-2021-291-NEP

1408 Elm

BEFORE



HRF-2021-291-NEP

1408 Elm

AFTER



HRF-2021-291-NEP

1514 Upton

BEFORE



HRF-2021-291-NEP

1514 Upton

AFTER



HRF-2021-291-NEP

1600 Fessenden

BEFORE



HRF-2021-291-NEP

1600 Fessenden

AFTER



HRF-2021-291-NEP

1706 W Michigan

BEFORE



HRF-2021-291-NEP

1706 W Michigan

AFTER

