## **Final Outcome Report**

Date: 06/24/22

The Final Outcome Report must be submitted at the same time as the Final FSR by the Grantee.

Grant #: HRF-2021-291-NEP	
Grant Begin Date: 06/01/2021	Grant End Date: 06/30/2022
Grantee: City of Mt. Pleasant	
Contact: Doug Lobsinger	Phone: (989) 779-5123
Email Address: dlobsin@mt-pleasant.org	Fax: (989) 773-4020

### Questionnaire

Questionnaire	
Project Results Summary  Mt. Pleasant was able to install new porches, roofing, windows and doors within the Westside Neighborhood. A total of six projects were completed with MSHDA grant funds distributed across the neighborhood. The City of Mt. Pleasant Also contributed \$30,000.00 to this NEP project.	As a result of this grant several properties have greatly improved the neighborhoods and increased the value of there properties.
What indicators were used to measure results? We determined the success of the program in our neighborhoods by measuring the satisfaction of the homeowners of the project sites.	The home values in the City of mt. Pleasant have increased 3.5%
How were the indicators measured?  We measured these satisfaction levels with a survey distributed to each homeowner. The questions ranged from overall satisfaction, to specifics about communication with program administrators, to expectations and timeline constraints.	(SAMPLE RESPONSE) Compared the average sale price at the start of the NEP to the average price at the end of 2-1/2 years.

# What were the findings of the measurements including baseline data?

5/5 respondents rated their overall experience a 5 out of 5. All 5 respondents would recommend the program to others and all 5 also said theprogram met or surpassed their expectations.

(SAMPLE RESPONSE) Average sales price in the beginning was \$61,000; at the end was \$67,000.

#### What Lessons Were Learned?

The major lessons learned involved communication with the homeowners throughout the process. The City of Mt. Pleasant has hired an intern specifically for the NEP program in hopes that communication between the City and the homeowners is maintained more efficiently. The City is also considering hiring a fulltime position to help manage this type of program.

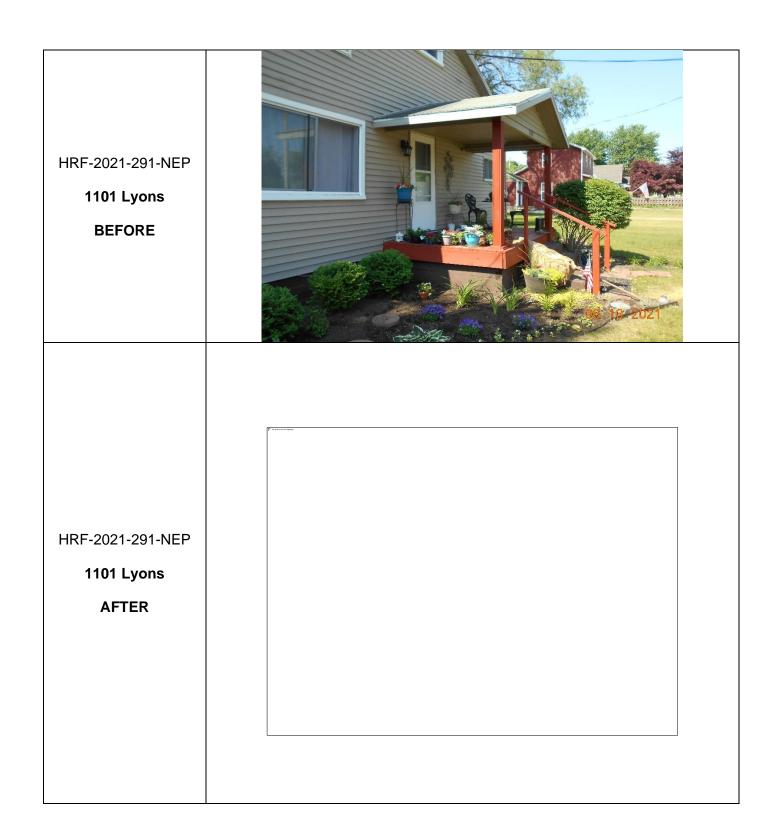
(SAMPLE RESPONSE) Not only have the sales prices increased, the time on the market has decreased. The homes we built had waiting lists as we built them; and other properties in the neighborhood are selling more quickly.

#### **Leverage Funds Summary**

\$ Amount: 30,000.00 Funding Source: City of Mt. Pleasant

#### **Brief Description:**

The City of Mt. Pleasant provided an additional \$30,000.00 of funding to increase the impact of this program and improve the Neighborhoods of Mt. Pleasant.





HRF-2021-291-NEP

1005 Elm

BEFORE



HRF-2021-291-NEP

1005 Elm

AFTER





HRF-2021-291-NEP

1215 Upton

BEFORE



HRF-2021-291-NEP

1215 Upton

AFTER



HRF-2021-291-NEP 612 N. Cooley BEFORE HRF-2021-291-NEP 612 N. Cooley **AFTER**