# MSHDA STAFF

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# AGENDA

**#1**

Background on HCV Shortfall

**#2**

Stopping Homeless Preference & Waitlist Recertifications

**#3**

Strengthening Processes for the Future

# HCV PROGRAM OVERVIEW



- ⟩ Largest Statewide Public Housing Agency (PHA) in the country

- ⟩ Assisting 29,000+ families; 53% homeless at admission; 47% disabled

- ⟩ 55% Black/African American; 42% White; 2% American Indian/Alaska Native; 0.4% Asian; 0.3% Native Hawaiian/Other Pacific Islander

- ⟩ Average family size = 2.5; Average income $12,672

- ⟩ Monthly Housing Assistance Payment (HAP) = $778

BACKGROUND ON HCV SHORTFALL

# OVERVIEW

- Nationwide HCV Shortfall
- Increased costs/expenditure monitoring in 2023
- HUD Shortfall Designation & Required Actions
  - Suspend waiting list draws and voucher issuance*
  - Administer incoming portability
  - Suspend elective moves with a voucher from Project-Based Voucher (PBV) Developments
- Calendar Year 2024 Funding Notice
  - Received May 2024

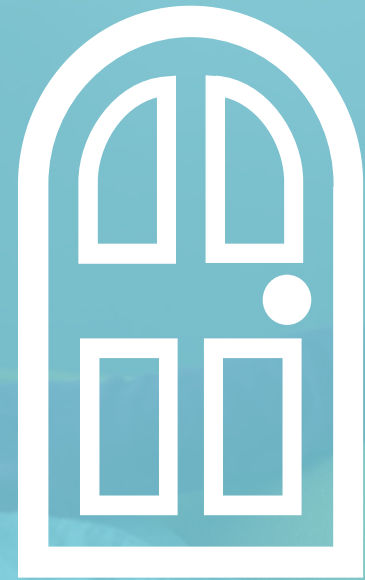*Exception: PBV, VASH, and Stability Voucher Programs

# DURING THE SHORTFALL

- Waiting list closed, Homeless Preference applications will expire, no recertifications

- Notification to applicants, direct to HARA for other resources

- HARAs will receive waiting list applicant names

- No impact on active voucher participants

- Review processes

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# HOMELESS PREFERENCE

# WHAT'S WORKING

- Prioritizing households experiencing homelessness
    - Not a HUD requirement, but a best practice

- Improving equitable access
    - 2006: 35% of households served were Black/African American

- Providing an option when others are not available
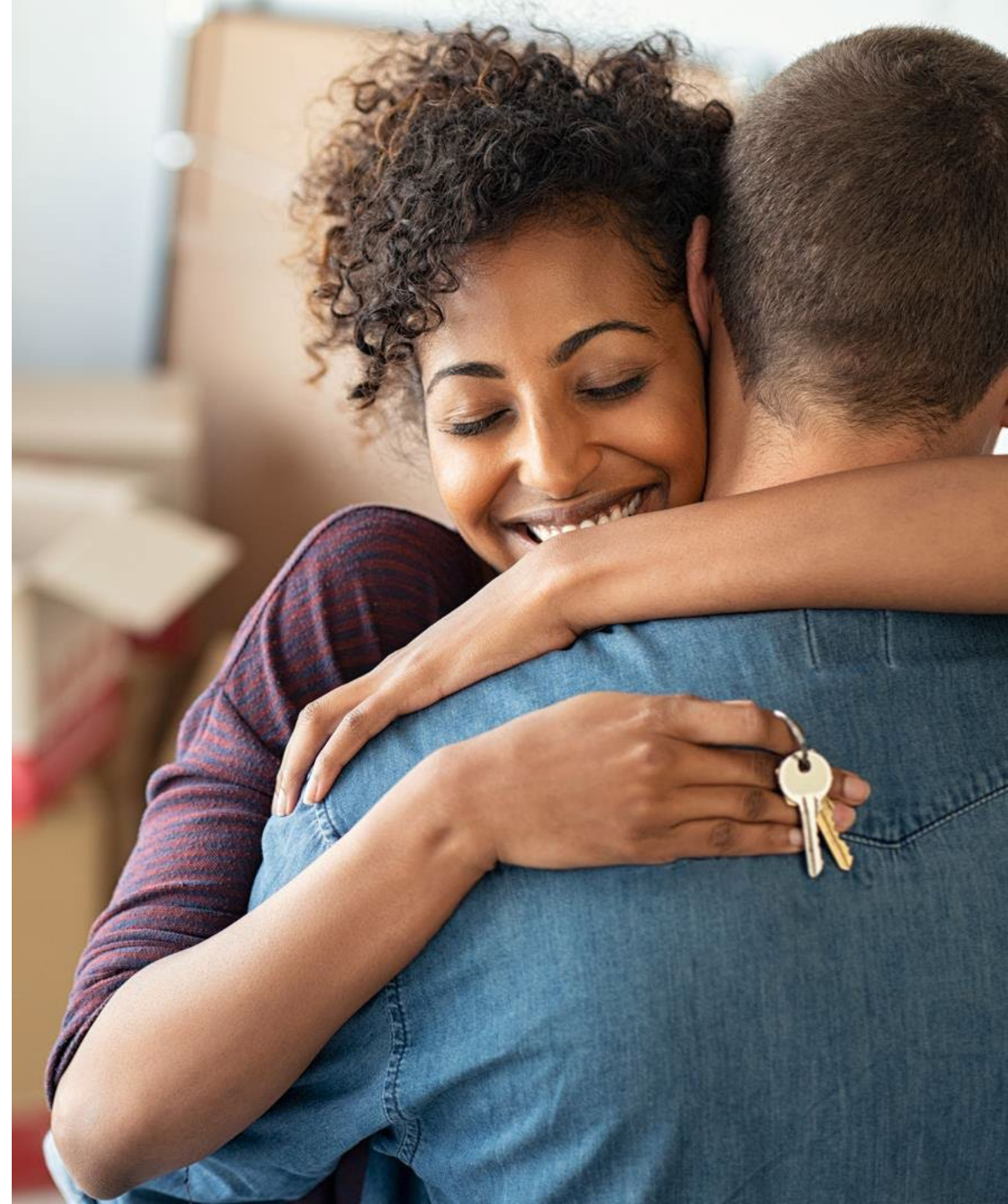
# WHAT'S MISSING?

## TRUE PRIORITIZATION

- First come, first serve
- Competition with other households
- Inconsistency in local implementation

## MEETING THE URGENCY

- Long wait times
- Missed connections

## EFFICIENT PROCESSES

- Big lift for smaller victories
- Outdated application and communication systems

# WHERE WE PLAN TO IMPROVE

## HCV PROCESS CHANGES

- Moving to a paperless process
- Enhanced communication points
- Improved tools for forecasting

## HOMELESS PREFERENCE CHANGES

- Policy and process review
- Listening sessions with impacted groups

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# STRONGER PROCESSES

# DURING THE SHORTFALL

- Seek feedback on process improvement from:
  - HARAs (Housing Assessment Resource Agencies)
  - Housing Agents
  - Coordinated Entry partners
  - People with lived experience

- ESG Office Hours

- Align more with vulnerability, need, and local prioritization vs. first come, first serve

# LOCAL ACTION AND SOLUTIONS

## STRENGTHEN COORDINATED ENTRY

- Review By Name List and referral processes

## IDENTIFY ALL AVAILABLE RESOURCES

- Project Based Vouchers (PBVs)

- Veterans Affairs Supportive Housing (VASH)

- Local Public Housing Authorities/Commissions (PHAs)

# LOCAL ACTION AND SOLUTIONS

## ADOPT AND TRAIN TO BEST PRACTICES

- Shelter Diversion
- Trauma-Informed Care
- Racial Equity Results

## ENHANCE LOCAL CONNECTIONS

- Eligible benefits through MDHHS
- Engagement with McKinney-Vento liaisons
- Partnerships with city and county government

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# ADVOCACY

## FEDERAL ADVOCACY

- More funding for HCV and all housing programs

- Advocacy Partners: National Alliance to End Homelessness (NAEH), National Low Income Housing Coalition (NLIHC)

## STATE AND LOCAL ADVOCACY

- Ensure homelessness is not criminalized

- Engage philanthropy partners for unique local needs

- Prioritize Permanent Supportive Housing (PSH) for funding

- Advocacy Partner: Michigan Coalition Against Homelessness (MCAH)

# THANK YOU!