



HOUSING CHOICE VOUCHER

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CHAPTER 5

CHAPTER 5 BRIEFINGS AND VOUCHER ISSUANCE

INTRODUCTION

This chapter explains the briefing and voucher issuance process. When a family is determined to be eligible for the Housing Choice Voucher (HCV) program, the PHA must ensure that the family fully understands the way the program operates and the family's obligations under the program. This is accomplished through both an oral briefing and provision of a briefing packet containing the HUD-required documents and other information the family needs to know in order to lease a unit under the program. Once the family is fully informed of the program's requirements, the PHA issues the family a voucher. The voucher includes the unit size for which the family qualifies based on the PHA's subsidy standards, as well as the issue and expiration date of the voucher. The voucher is the document that authorizes the family to begin its search for a unit and limits the amount of time the family has to successfully locate an acceptable unit.

This chapter describes HUD regulations and PHA policies related to these topics in two parts:

Part I: Briefings and Family Obligations. This part details the program's requirements for briefing families orally, and for providing written materials describing the program and its requirements. It includes a particular focus on the family's obligations under the program.

Part II: Subsidy Standards and Voucher Issuance. This part discusses the PHA's standards for determining how many bedrooms a family of a given composition qualifies for, which in turn affects the amount of subsidy the family can receive. It also discusses the policies that dictate how vouchers are issued, and how long families have to locate a unit.

PART I: BRIEFINGS AND FAMILY OBLIGATIONS

5-I.A. OVERVIEW

HUD regulations require the PHA to conduct mandatory briefings for applicant families who qualify for a voucher. The briefing provides a broad description of owner and family responsibilities, explains the PHA's procedures, and includes instructions on how to lease a unit. This part describes how oral briefings will be conducted, specifies what written information will be provided to families, and lists the family's obligations under the program. The PHA must take reasonable steps to ensure meaningful access by persons with Limited English proficiency.

5-I.B. BRIEFING [24 CFR 982.301]

Notification of Briefing

Prior to issuance of a voucher, the PHA must give the family an oral briefing and provide the family with a briefing packet containing written information about the program. Families may be briefed in individual face-to-face meetings, through group briefing sessions, or via remote briefing sessions.

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MSHDA Policy

Families will be notified of their eligibility for assistance at the time they are invited to a briefing. The notice will be sent by mail and may also be sent by email if the family has provided a valid email address to MSHDA.

The notice will advise the family of the type of briefing, who is required to be present at the briefing, and the date and time of the briefing. The notice will also inform the family of any additional requirements for in-person or remote briefings as addressed in relevant policy elsewhere in this section.

If the notice is returned by the post office with no forwarding address, the applicant will be denied, and their name will not be placed back on the waiting list. If the notice is returned by the post office with a forwarding address, the notice will be resent to the address indicated.

Applicants who fail to attend a scheduled in-person briefing will be scheduled for another briefing automatically. MSHDA will notify the family of the date and time of the second scheduled briefing. Applicants who fail to attend two scheduled briefings, without prior MSHDA approval, will be denied assistance (see Chapter 3).

In-Person Briefings

At the briefing, the PHA must ensure effective communication in accordance with Section 504 requirements (Section 504 of the Rehabilitation Act of 1973) and ensure that the briefing site is accessible to individuals with disabilities. For a more thorough discussion of accessibility requirements, refer to Chapter 2.

MSHDA Policy

In-person briefings will generally be conducted in group meetings. At the family's written request, MSHDA may provide an individual in-person briefing.

The head of household or co-head is required to attend the briefing. If the head of household is unable to attend, the PHA may approve another adult family member to attend the briefing.

Families that attend group briefings and still need individual assistance will be referred to an appropriate PHA staff person. MSHDA will consider other reasonable requests for a remote briefing on a case-by-case basis.

See MSHDA Policy on Remote Briefings below for more information. Briefings will be conducted in English.

At the request of Limited English Proficient (LEP) applicants, MSHDA will provide interpretation services in accordance with MSHDA's LEP plan (See Chapter 2).

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Remote Briefings [Notice PIH 2020-32]

Remote briefings may be conducted over the phone, via video conferencing, or through other virtual platforms.

MSHDA Policy

If MSHDA schedules a remote briefing, MSHDA will conduct an in-person briefing upon request of the applicant as a reasonable accommodation for a person with a disability if safety and health concerns can be reasonably addressed.

In addition, MSHDA will conduct a briefing remotely upon request of the applicant as a reasonable accommodation for a person with a disability, if an applicant does not have childcare or transportation that would enable them to attend the briefing, or if the applicant believes an in-person briefing would create an undue health risk. MSHDA will consider other reasonable requests for a remote briefing on a case-by-case basis.

MSHDA may require that briefings be conducted remotely in case of local, state, or national physical distancing orders, and in cases of inclement weather or natural disaster.

Accessibility Requirements for Persons with Disabilities and LEP Individuals

As with in-person briefings, the platform for conducting remote briefings must be accessible and the briefing conducted in accordance with Section 504 and accessibility requirements. This includes ensuring any information, websites, emails, digital notifications, and other virtual platforms are accessible for persons with vision, hearing, and other disabilities. Further, providing effective communication in a digital context may require the use of individualized auxiliary aids or services, such as audio description, captioning, sign language and other types of interpreters, keyboard accessibility, accessible documents, screen reader support, and transcripts. Auxiliary aids or services must be provided in accessible formats, in a timely manner, and in such a way to protect the privacy and independence of the individual.

If no method of conducting a remote briefing is available that appropriately accommodates an individual's disability, the PHA may not hold against the individual their inability to participate in the remote briefing, and the PHA should consider whether postponing the remote briefing to a later date is appropriate or whether there is a suitable alternative.

Due to the individualized nature of disability, the appropriate auxiliary aid or service necessary, or reasonable accommodation, will depend on the specific circumstances.

Limited English Proficiency (LEP) requirements also apply to remote briefings, including the use of interpretation services and document translation.

See Chapter 2 for a more thorough discussion of accessibility and LEP requirements, all of which apply in the context of remote briefings.

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Conducting Remote Briefings

The PHA must ensure that the lack of technology or inability to use technology for remote briefings does not pose a disadvantage to families that may not be apparent to the PHA. The PHA must ensure that the family has appropriate technological access in order to fully participate in the remote briefing.

MSHDA Policy

At least 10 business days prior to scheduling the remote briefing, MSHDA will provide written notification to families participating in the briefing to advise of technological requirements and to request the family notify MSHDA of any known barriers.

MSHDA will resolve barriers including offering the family the opportunity to attend an in-person briefing or have a one-on-one briefing over the phone, as appropriate.

If the family is unable to adequately access the telephone conferencing call-in, or video conferencing platform, the remote briefing will be postponed, and an in-person alternative or one-on-one briefing over the phone will be provided.

If families lose connectivity during any remote briefing or otherwise feel they were unable to access information presented during the briefing, the family may request a one-on-one briefing over the phone or in person with MSHDA.

MSHDA will ensure that families who participate in remote briefings are able to view the required briefing documents and have the opportunity to ask questions as part of the briefing.

Oral Briefing [24 CFR 982.301(a)]

Each briefing must provide information on the following subjects:

- How the Housing Choice Voucher program works;
- Family and owner responsibilities;
- Where the family can lease a unit, including renting a unit inside or outside of the PHA's jurisdiction and any information on selecting a unit that HUD provides;
- An explanation of how portability works;
- The PHA must inform the family of how portability may affect the family's assistance through screening, subsidy standards, payment standards, and any other elements of the portability process which may affect the family's assistance; and
- An explanation of the advantages of areas that do not have a high concentration of low-income families.

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The PHA may not discourage the family from choosing to live anywhere in the PHA's jurisdiction or outside the PHA's jurisdiction under portability, unless otherwise expressly authorized by statute, regulation, PIH Notice, or court order.

The PHA must take appropriate steps to ensure effective communication in accordance with 24 CFR 8.6 and 28 CFR part 35, subpart E, and must provide information on the reasonable accommodation process.

Briefing Packet [24 CFR 982.301(b); New HCV GB, *Housing Search and Leasing*, p. 7]

Documents and information provided in the briefing packet must include the following:

- The term of the voucher, voucher suspensions, and the PHA's policies on any extensions of the term. If the PHA allows extensions, the packet must explain how the family can request an extension.
- A description of the method used to calculate the housing assistance payment for a family, including how the PHA determines the payment standard for a family and how the PHA determines total tenant payment for a family.
- An explanation of how the PHA determines the maximum allowable rent for an assisted unit.
- Where the family may lease a unit and an explanation of how portability works, including information on how portability may affect the family's assistance through screening, subsidy standards, payment standards, and any other elements of the portability process that may affect the family's assistance;
- The HUD-required tenancy addendum, which must be included in the lease.
- The form the family must use to request approval of tenancy, and an explanation of how to request approval.
- A statement of the PHA's Policy on providing information about families to prospective owners.
- The PHA subsidy standards, and when the PHA will consider granting exceptions as allowed by 24 CFR 982.402(b)(8), and when exceptions are required as a reasonable accommodation for persons with disabilities under Section 504, the Fair Housing Act, or the Americans with Disabilities Act (ADA)

Materials (e.g., brochures) on how to select a unit and any additional information on selecting a unit that MSHDA provides.

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- Information on federal, state, and local equal opportunity laws, the contact information for the Section 504 coordinator, a copy of the housing discrimination complaint form, and information on how to request a reasonable accommodation or modification (including information on requesting exception payment standards as a reasonable accommodation) under Section 504, the Fair Housing Act, or the Americans with Disabilities Act (ADA)
- A list of landlords known to the PHA who may be willing to lease a unit to the family or other resources (e.g., newspapers, organizations, online search tools) known to the PHA that may assist the family in locating another unit. PHAs must ensure that the list of landlords or other resources covers areas outside of poverty or minority concentration.
- Notice that if the family includes a person with disabilities, the PHA is subject to requirements under 24 CFR 8.28(a)(3) to provide a current listing of accessible units known to the PHA, and if necessary, other assistance in locating an available unit.
- The family obligations under the program.
- PHA informal hearing procedures including when the PHA is required to offer a participant family the opportunity for an informal hearing, and how to request the hearing.
- An explanation of the advantages of moving to an area that does not have a high concentration of low-income families, which may include access to accessible and high-quality housing, transit, employment opportunities, educational opportunities, recreational facilities, public safety stations, retail services, and health services.
- The HUD pamphlet on lead-based paint entitled, “Protect Your Family from Lead in Your Home” [24 CFR 35.88].

If the PHA is located in a metropolitan area, the following additional information must be included in the briefing packet in order to receive full points under SEMAP Indicator 7, Expanding Housing Opportunities [24 CFR 985.3(g)]:

- Maps showing areas with housing opportunities outside areas of poverty or minority concentration, both within its jurisdiction and its neighboring jurisdiction
- Information about the characteristics of these areas including job opportunities, schools, transportation, and other services
- An explanation of how portability works, including a list of portability contact persons for neighboring PHAs with names, addresses, and telephone numbers

Additional Items to Be Included in the Briefing Packet

In addition to items required by the regulations, PHAs may wish to include supplemental materials to help explain the program to both participants and owners [HCV GB p. 8-7, Notice PIH 2017-12].

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MSHDA Policy

MSHDA will provide the following additional materials in the briefing packet:

- The grounds on which the MSHDA may terminate assistance for a participant family because of family action or failure to act
- Requirements for notifying MSHDA of any changes in income or family composition
- Information on how to fill out and file a housing discrimination complaint form
- “What You Should Know about EIV,” a guide to the Enterprise Income Verification (EIV) system published by HUD as an attachment to Notice PIH 2017-12

5-I.C. FAMILY OBLIGATIONS

Obligations of the family are described in the housing choice voucher (HCV) regulations and on the voucher itself. These obligations include responsibilities the family is required to fulfill, as well as prohibited actions. The PHA must inform families of these obligations during the oral briefing, and the same information must be included in the briefing packet. When the family’s unit is approved, and the HAP contract is executed, the family must meet those obligations in order to continue participating in the program. Violation of any family obligation may result in termination of assistance, as described in Chapter 12.

Time Frames for Reporting Changes Required by Family Obligations

MSHDA Policy

Unless otherwise noted below, when family obligations require the family to respond to a request or notify MSHDA of a change, notifying MSHDA of the request or change within 10 business days is considered prompt notice.

When a family is required to provide notice to MSHDA, the notice must be in writing.

Family Obligations [24 CFR 982.551]

The family obligations of the voucher are listed as follows:

- The family must supply any information that the PHA or HUD determines to be necessary, including submission of required evidence of citizenship or eligible immigration status.
- The family must supply any information requested by the PHA or HUD for use in a regularly scheduled reexamination or interim reexamination of family income and composition.

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MSHDA Policy

The family must supply all information to MSHDA as it relates to family income and composition for each scheduled reexamination and interim reexamination. This includes reporting all cash contributions/financial assistance received on an ongoing basis from person(s) not living in the household or from any organization to assist with rent payments, utility payments, car payments, phone payments, etc.

The family must disclose and verify social security numbers and sign and submit consent forms for obtaining information.

Any information supplied by the family must be true and complete.

The family may be held responsible for a breach of inspection standards the family's failure to pay tenant-provided utilities or appliances, or damages to the dwelling unit or premises beyond ordinary wear and tear caused by any member of the household or guest.

MSHDA Policy

MSHDA will consider the family to have breached inspections when:

- tenant-paid utilities were never placed in service
 - tenant-paid utilities are no longer in service
 - the family obtains tenant-paid utilities in an illegal manor
 - the family fails to maintain any appliances that the owner is not required to provide under the lease
 - any member of the household or guest damages the dwelling unit beyond ordinary wear and tear and for which the security deposit does not cover under state law or in court practice.
 - The family fails to allow the PHA to inspect the unit at reasonable times and after reasonable notice and/or the family refuses to allow the owner to enter the assisted unit to make required repairs.
- The family must allow the PHA to inspect the unit at reasonable times and after reasonable notice, as described in Chapter 8 of this plan.
 - The family must not commit any serious or repeated violation of the lease.

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MSHDA Policy

MSHDA will determine if a family has committed serious and/or repeated violation(s) of the lease based on available evidence, including but not limited to, a court-ordered eviction, or an owner's notice to evict, police reports, and affidavits from the owner, neighbors, or other credible parties with direct knowledge.

Serious and/or repeated lease violation(s) will include, but not be limited to, nonpayment of rent, disturbance of neighbors, destruction of property, living or housekeeping habits that cause damage to the unit or premises, and criminal activity. Generally, the criterion to be used will be whether or not the reason for the eviction was the fault of the tenant or guests. Any incidents of or criminal activity related to, domestic violence, dating violence, sexual assault stalking, or human trafficking will not be construed as serious and/or repeated lease violation(s) by the victim [see 24 CFR 5.2005(c)(1)].

- The family must notify the PHA and the owner before moving out of the unit or terminating the lease.

MSHDA Policy

The family must comply with lease requirements regarding written notice to the owner. The family must provide written notice to MSHDA at the same time the owner is notified.

- The family must promptly give the PHA a copy of any owner eviction notice.
- The family must use the assisted unit for residence by the family. The unit must be the family's only residence.
- The composition of the assisted family residing in the unit must be approved by the PHA. The family must promptly notify the PHA in writing of the birth, adoption, or court-awarded custody of a child. The family must request PHA approval to add any other family member as an occupant of the unit.

MSHDA Policy

The request to add a family member must be submitted in writing and approved prior to the person moving into the unit. MSHDA will determine eligibility of the new member in accordance with the policies in Chapter 3.

- The family must promptly notify the PHA in writing if any family member no longer lives in the unit.
- If the PHA has given approval, a foster child or a live-in aide may reside in the unit. The PHA has the discretion to adopt reasonable policies concerning residency by a foster child or a live-in aide, and to define when PHA consent may be given or denied.

For policies related to the request and approval/disapproval of foster children, foster adults, and live-in aides, see Chapter 3 (Sections I. K and I. M), and Chapter 11 (Section I I.B).

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- The family must not sublease the unit, assign the lease, or transfer the unit.

MSHDA Policy

Subleasing includes receiving payment to cover rent and utility costs by a person living in the unit who is not listed as a family member.

In addition, the family must not allow anyone to use the address of the assisted unit unless they are an approved member of the household. This includes for mail delivery, vehicle registration, driver's license, and state ID registration, etc.

- The family must supply any information requested by the PHA to verify that the family is living in the unit or information related to family absence from the unit.
- The family must promptly notify the PHA when the family is absent from the unit.

MSHDA Policy

Notice is required under this provision only when all family members will be absent from the unit for an extended period. An extended period is defined as any period greater than 30 calendar days. Written notice must be provided to MSHDA at the start of the extended absence.

- The family must pay utility bills and provide and maintain any appliances that the owner is not required to provide under the lease [Form HUD-52646, Voucher].
- The family must not own or have any interest in the unit, (other than in a cooperative and owners of a manufactured home leasing a manufactured home space).
- Family members must not commit fraud, bribery, or any other corrupt or criminal act in connection with the program. (See Chapter 14, Program Integrity for additional information).
- Family members must not engage in drug-related criminal activity or violent criminal activity or other criminal activity that threatens the health, safety or right to peaceful enjoyment of other residents and persons residing in the immediate vicinity of the premises. See Chapter 12 for HUD and PHA policies related to drug-related and violent criminal activity.
- Members of the household must not engage in abuse of alcohol in a way that threatens the health, safety or right to peaceful enjoyment of the other residents and persons residing in the immediate vicinity of the premises. See Chapter 12 for a discussion of HUD and PHA policies related to alcohol abuse.
- An assisted family or member of the family must not receive HCV program assistance while receiving another housing subsidy, for the same unit or a different unit under any other federal, state, or local housing assistance program.

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A family must not receive HCV program assistance while residing in a unit owned by a parent, child, grandparent, grandchild, sister or brother, stepfamily, or in-law of any member of the family, unless the PHA has determined (and has notified the owner and the family of such determination) that approving rental of the unit, notwithstanding such relationship, would provide reasonable accommodation for a family member who is a person with disabilities. [Form HUD-52646, Voucher]

MSHDA Policy

MSHDA will not approve a tenancy if the owner is the parent, child, grandparent, grandchild, sister, brother, stepfamily, or in-law of any member of the family; however, MSHDA may make an exception as a reasonable accommodation for a family member with disability as outlined in Chapter 2 of the Administrative Plan.

PART II: SUBSIDY STANDARDS AND VOUCHER ISSUANCE

5-II.A. OVERVIEW

The PHA must establish subsidy standards that determine the number of bedrooms needed for families of different sizes and compositions. This part presents the policies that will be used to determine the family unit size (also known as the voucher size) a particular family should receive, and the policies that govern making exceptions to those standards.

The PHA must also establish policies related to the issuance of the voucher, to the voucher term, and to any extensions or suspensions of the voucher term.

5-II.B. DETERMINING FAMILY UNIT (VOUCHER) SIZE [24 CFR 982.402]

For each family, the PHA determines the appropriate number of bedrooms under the PHA's subsidy standards and enters the family unit size on the voucher that is issued to the family. The family unit size does not dictate the size of unit the family must actually lease, nor does it determine who within a household will share a bedroom/sleeping room.

The following requirements apply when the PHA determines family unit size:

- The subsidy standards must provide for the smallest number of bedrooms needed to house a family without overcrowding.
- The subsidy standards must be consistent with space requirements under 24 CFR 5.703.
- The subsidy standards must be applied consistently for all families of like size and composition.
- A child who is temporarily away from the home because of placement in foster care is considered a member of the family in determining the family unit size.
- A family that consists of a pregnant woman (with no other persons) must be treated as a two-person family.

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- Any live-in aide (approved by the PHA to reside in the unit to care for a family member who is disabled or is at least 50 years of age) must be counted in determining the family unit size;
- Unless a live-in-aide resides with a family, the family unit size for any family consisting of a single person must be either a zero- or one-bedroom unit, as determined under the PHA subsidy standards.

MSHDA Policy

Tenant-Based Subsidy Standards

All families who are a new admission, who move from their unit, or have a change in family composition will be subject to the Subsidy Standards listed below.

MSHDA will assign one bedroom for the head of household/spouse/co-head/domestic partner; and then one additional bedroom for every two persons within the household, except in the following circumstances:

1. Live-in aides will be allocated a separate bedroom.
2. Single person families will be allocated one bedroom.
3. MSHDA approved reasonable accommodations for additional bedrooms.
4. A family that consists of a pregnant woman (with no other person) will be allocated two bedrooms.
5. For all other households, MSHDA will consider the unborn child of any household member when determining the voucher size, consistent with 24 CFR 982.402(b).

MSHDA will reference the following chart in determining the appropriate voucher size for a family:

Unit Size	Persons in Household (Minimum – Maximum)
1 Bedroom	1-2
2 Bedrooms	2-4
3 Bedrooms	4-6
4 Bedrooms	6-8
5 Bedrooms	8-10

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Project-Based Subsidy Standards

All Project-Based Voucher families who are a new admission, who move from their unit, or have a change in family composition will be subject to the following subsidy standards outlined below.

MSHDA will assign one bedroom for the head of household/spouse/co-head/domestic partner; and then one additional bedroom for every two persons within the household, except in the following circumstances:

- Live-in aides will be allocated a separate bedroom.
- Single person families will be allocated one bedroom.
- MSHDA approved reasonable accommodations for additional bedrooms.
- A family that consists of a pregnant woman (with no other person) will be allocated two bedrooms.
- For all other households, MSHDA will consider the unborn child of any household member when determining the unit size, consistent with 24 CFR 982.402(b).

MSHDA will reference the following chart in determining the appropriate unit size for a PBV family:

Unit Size	Persons in Household (Minimum – Maximum)
1 Bedroom	1-2
2 Bedrooms	2-4
3 Bedrooms	4-6
4 Bedrooms	6-8
5 Bedrooms	8-10

5-II.C. EXCEPTIONS TO SUBSIDY STANDARDS

In determining family unit size for a particular family, the PHA may grant an exception to its established subsidy standards if the PHA determines that the exception is justified by the age, sex, health, handicap, or relationship of family members or other personal circumstances. [24 CFR 982.402(b)(8)].

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Reasons may include, but are not limited to:

- A need for an additional bedroom for medical equipment
- A need for a separate bedroom for reasons related to a family member's disability, medical or health condition

For a single person who is not elderly, disabled, or a remaining family member, an exception cannot override the regulatory limit of a zero or one bedroom [24 CFR 982.402(b)(8)].

MSHDA Policy

MSHDA will consider granting an exception to the subsidy standards based on requests for reasonable accommodation as outlined in Chapter 2. It is preferred that the family requests the reasonable accommodation in writing. The request must explain the need or justification for a larger family unit size and must include appropriate documentation.

Requests for reasonable accommodation must be verified by a knowledgeable professional source (e.g., doctor or health professional), unless the disability and the disability-related need for accommodation is readily apparent or otherwise known. The family's continued need for an additional bedroom due to special medical equipment must be re-verified at annual reexamination.

MSHDA will notify the family of its determination within 10 business days of receiving the family's request. If a participant family's request is denied, the notice will inform the family of their right to request a review of the reasonable accommodation determination.

5-II.D. VOUCHER ISSUANCE [24 CFR 982.302]

When a family is selected from the waiting list (or as a special admission as described in Chapter 4), or when a participant family wants to move to another unit, the PHA issues a Housing Choice Voucher, form HUD-52646. This chapter deals only with voucher issuance for applicants. For voucher issuance associated with moves of program participants, please refer to Chapter 10.

The voucher is the family's authorization to search for housing. It specifies the unit size for which the family qualifies and includes both the date of voucher issuance and date of expiration. It contains a brief description of how the program works and explains the family obligations under the program. The voucher is evidence that the PHA has determined the family to be eligible for the program, and that the PHA expects to have money available to subsidize the family if the family finds an approvable unit. However, the PHA does not have any liability to any party by the issuance of the voucher, and the voucher does not give the family any right to participate in the PHA's Housing Choice Voucher program [Voucher, Form HUD-52646].

The PHA must issue the family a voucher within 60 days of determining the family eligible [24 CFR 982.201(e)]. The income documentation must be dated within 120 days of when it was received by the PHA. However, for fixed-income sources, including Social Security benefits, the documentation must be dated within the appropriate benefit year.

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MSHDA Policy

Vouchers will be issued to eligible applicants immediately following the mandatory briefing.

The PHA should have sufficient funds to house an applicant before issuing a voucher. If funds are insufficient to house the family at the top of the waiting list, MSHDA must wait until it has adequate funds before it calls another family from the list [HCV GB p. 8-10].

MSHDA Policy

Prior to issuing any vouchers, MSHDA will determine whether it has sufficient funding in accordance with the policies in Part VIII of Chapter 16.

If MSHDA determines that there is insufficient funding after a voucher has been issued, MSHDA may rescind the voucher and place the affected family on a list for voucher re-issuance upon future availability of voucher funding.

The PHA will retain the recalled voucher list for a period of six months. If at the end of the six-month period starting with the date the voucher was re-called by the PHA, and the PHA does not have sufficient funding to re-issue the voucher, the family will be returned to the waiting list.

5-II.E. VOUCHER TERM AND EXTENSIONS

Voucher Term [24 CFR 982.303]

The initial term of a voucher must be at least 60 calendar days. The initial term must be stated on the voucher [24 CFR 982.303(a)].

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MSHDA Policy

The initial voucher term will be 60 calendar days, except for Emergency Housing Vouchers (EHV), Mainstream Vouchers, Non-Elderly Disabled (NED) Vouchers, Stability Vouchers, Veterans Supportive Housing (VASH) Vouchers, Family Unification Program (FUP) Vouchers, and Foster Youth to Independence, (FYI) Vouchers, which will have an initial voucher term of 120 calendar days:

Voucher Type	Initial Voucher Term
Housing Choice Voucher	60
Emergency Housing Vouchers	120
Mainstream	120
Non-Elderly Disabled	120
Stability Vouchers	120
Veterans Affairs Supportive Housing	120
Family Unification Program	120
Foster Youth to Independence	120

The family must submit a Request for Tenancy Approval and proposed lease within the 60-day or 120-day period unless MSHDA grants an extension.

Extensions of Voucher Term [24 CFR 982.303(b)]

The PHA has the authority to grant extensions of search time, to specify the length of an extension, and to determine the circumstances under which extensions will be granted.

There is no limit on the number of extensions that the PHA can approve. Discretionary policies related to extension and expiration of search time must be described in the PHA's administrative plan [24 CFR 982.54].

PHAs must approve additional search time if needed as a reasonable accommodation to make the program accessible to and usable by a person with disabilities. The extension period must be reasonable for the purpose.

The family must be notified in writing of PHA's decision to approve or deny an extension. The PHA's decision to deny a request for an extension of the voucher term is not subject to informal review [24 CFR 982.554(c)(4)].

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MSHDA Policy

MSHDA will automatically approve one 30-day extension upon request from the family. MSHDA will approve additional 30-day extensions only in the following circumstances:

- (a) It is necessary as a reasonable accommodation for a person with disabilities.
- (b) It is necessary due to reasons beyond the family's control, as determined by MSHDA. Following is a list of extenuating circumstances that MSHDA may consider in making its decision. The presence of these circumstances does not guarantee that an extension will be granted:
 - (i) Serious illness or death in the family
 - (ii) Other family emergency
 - (iii) Obstacles due to employment
 - (iv) Whether the family has already submitted requests for tenancy approval that were not approved by MSHDA.
 - (v) Whether family size or other circumstances make it difficult to find a suitable unit

Any request for an additional extension must include the reason(s) an additional extension is necessary. MSHDA may require the family to provide documentation to support the request or obtain verification from a qualified third party.

All requests for additional extensions to the voucher term must be made in writing and submitted to MSHDA prior to the expiration date of the voucher (or extended term of the voucher).

MSHDA will decide whether to approve or deny an extension request within 10 business days of the date the request is received and will immediately provide the family written notice of its decision.

For information on Mainstream voucher extensions, see 19-IV.F. Voucher Issuance.

Suspensions of Voucher Term [24 CFR 982.303(c)]

The PHA must provide for suspension of the initial or any extended term of the voucher from the date the family submits a request for PHA approval of the tenancy until the date the PHA notifies the family in writing whether the request has been approved or denied.

MSHDA Policy

When a Request for Tenancy Approval (RFTA) is received by MSHDA, the term of the voucher will be suspended while MSHDA processes the request.

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The suspension ends when MSHDA notifies the family in writing whether the request has been approved or denied.

Expiration of Voucher Term

Once a family's housing choice voucher term (including any extensions) expires, the family is no longer eligible to search for housing under the program. If the family still wishes to receive assistance, the PHA may require that the family reapply, or may place the family on the waiting list with a new application date but without requiring reapplication. Such a family does not become ineligible for the program on the grounds that it was unable to locate a unit before the voucher expired [HCV GB p. 8-13].

MSHDA Policy

If an applicant family's voucher term or extension expires before the family has submitted a Request for Tenancy Approval (RFTA), MSHDA will require the family to reapply for assistance if/when MSHDA's waiting list is open. If an RFTA that was submitted prior to the expiration date of the voucher is subsequently disapproved by the MSHDA (after the voucher term has expired), MSHDA will extend the voucher by the number of days starting with the day the RFTA was received by MSHDA and the date the MSHDA made the decision to deny the unit.

Within 10 business days after the expiration of the voucher term or any extension, MSHDA will notify the family in writing that the voucher term has expired and that the family must reapply when the waiting list is open, in order to be placed on the waiting list.