



STATE OF MICHIGAN
DEPARTMENT OF CORRECTIONS
LANSING

GRETCHEN WHITMER
GOVERNOR

HEIDI E. WASHINGTON
DIRECTOR

September 30, 2019

Chad Guthrie, Promotional Sales Agent
Grand View Plaza
Michigan State Industries

Chad, Congratulations you have been recognized!

This correspondence is intended to express my sincere gratitude and appreciation for your contributions to the success of the mission of Michigan State Industries. Your character, dedication, hard work and leadership are just a few of your outstanding traits that make you an excellent employee and a model recipient of what this award stands for. To start, your work has provided outstanding results and improvements to our Officer Uniform production and distribution program. Your drive and passion to better serve the Department has taken MSI from an outdated, labor intensive and undesirable uniform fitting process to one that provides new recruits with what they need prior to their academy dates which has helped the Department improve its image and professional appearances within the New Employee School Division. In addition, your communication efforts and sales tactics have expanded our market into the County Jail program which has resulted in significant sales opportunities and new revenue dollars from existing or slightly modified products.

Over the course of the last year, you have filled a difficult and demanding WOC role as the MSI Business Manager, which allowed for continuity and flow of business operations while organizational changes were taking place all around us. Your desire to do the right thing for the right reason is admirable and makes you stand out in a crowd. Your integrity, honesty and commitment to the success of the organization is unquestionable. The values you live by are in sync with MSI's values of PARTNERSHIP and you understand and support the mission.

It is the extra effort that you are willing to give that makes this award special. We unexpectedly had a staff member leave a mission critical position and without hesitation you were there to step into that role and learn what you could as fast as you could to be able to service our customers of the Sign Shop. Without your willingness to assist and travel long distance for an undetermined amount of time, we may have had to discontinued Sign operations and risk tens of thousands of dollars in contracts. Because of you, we did not have to worry. It is your constant and continued positive approach to life that made your selection for this award easy. You are a significant asset to the MSI team. You possess all the qualities employers look for and I consider you a friend and an inspiration to all of us at MSI.

Please accept the Michigan State Industries Administrator Coin Award as a token of my genuine appreciation of all that you do for MSI.

Sincerely,

Christopher J. Kamrada, Administrator
Michigan State Industries

Cc: Heidi Washington, Director
Lia Gulick, Deputy Director