

# State 911 Administration Office Newsletter

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Dear Telecommunicator,

Fall in Michigan is beautifully colorful! With so many scenic areas around the state, make sure you are getting out and enjoying the fresh air. Whether it be a fall festival event in an apple orchard, corn mazes, football games, bon fires with friends, or just enjoying that nice cup of java on the couch. There are many things to do before we get into the holiday season.

You all continue to do an amazing job supporting each other and taking care of your communities. Even though it has been a rough 18 months, we hope you are finally able to get out and connect with others at the many trainings and conferences being held this fall.

Please do not hesitate to reach out to our office if you need help in any way. If we are unable to provide the information, we will do our best to find someone who can.

Warm regards,

Your friends at the State 911 Office

## Upcoming Events\*

\*See the website for meeting times and locations.

### **October 24-27, 2021**

Michigan Public Safety  
Telecommunications  
Conference

### **November 1, 2021**

Emerging Technology  
Subcommittee

### **November 17, 2021**

911 Training Subcommittee  
Certification Subcommittee

### **December 6, 2021**

Emerging Technology  
Subcommittee

### **December 8, 2021**

State 911 Committee

**The 2022 schedule will be posted to the website as soon as the meeting dates are set.**

## Legislative Action

Representative Calley introduced HB5026 in mid-June; this is a draft bill to renew the 911 Enabling Act which includes some changes to the current statute. It was referred to the Communications and Technology Committee in the House.

A special LAS meeting was held on October 1 to discuss the draft bill. A special SNC meeting was then held on October 5 to discuss HB5026 at which the SNC voted in support of the bill. Legislative hearings are scheduled in Lansing for Wednesday October 3 at 10:30am, and Wednesday October 13 at 10:30am. Please encourage your 911 and public safety agencies to attend and show support of HB5026. It is important for our Michigan Legislators to see our emergency response family supporting each other for the greater good of 911 and the services we provide.

Please continue to monitor the State 911 Office website at [www.michigan.gov/snc](http://www.michigan.gov/snc) for additional meeting dates, which will be added as this process moves forward.

## 911 Training

The 911 Training Subcommittee recently added two new members: Ms. Stephanie Lehman, Director at Barry County Central Dispatch and Ms. Marlana Terrian, Director at Clare County Central Dispatch.

With the end of the year approaching quickly, this is another friendly reminder that you will need to spend down training fund balances from 2019 or older by December 31, 2021. If you have a balance of older funds you would like to return to qualify for 2022 Training Funds, you will need to request an invoice by December 21, 2021, and return the balance of funds by December 31, 2021.

As a reminder for those who are training coordinators within your center, you may create a 2022 training fund application and begin to add your 2021 expenditures to help ensure all trainings have been entered by the training providers. If you need a refresher on how this process works, there is a training manual within the resource section of MiSNAP along with previous webinars that have been done. Ms. Hart and Ms. Stephens will be doing a session on MiSNAP at the Michigan Public Safety Communications Conference in October. As always, you can contact our office with any questions.

Please check the SNC website for future meeting dates and locations as we are on the move and will be trying to visit different locations across the state.

## Certification

The Certification Subcommittee recently brought on four new members to the team: Ms. Jessica Young (Genesee County 911), Ms. Victoria Rose (Kalamazoo County Consolidated),

Mr. Chad Chewning (Livingston County 911), and Mr. Jim Miller (PFN). Thank you for your interest and we look forward to working with you in the future.

The Certification Subcommittee will be planning an educational session to help familiarize the new membership with the goals and responsibilities of the Certification Subcommittee.

Please check the SNC website for future meeting dates and locations as we are on the move and will be trying to visit different locations across the state.

## Emerging Technology

Wow!! What a great turnout for the 2021 Emerging Technology Forum. We had 122 for the Monday night Tech Talk dinner, and 170 in attendance for the two days of educational sessions. A survey will go out soon and we hope you will complete it as it helps the ETS plan for future forums.

Thank you for all the hard work and dedication Ms. Cindy Homant, Ms. Stacie Hansel, and the Emerging Technology Subcommittee put into getting the topics and sessions together for the Technology Forum. The presentations that can be shared will be posted to the website, with permission, from the presenters.



The ETS will be discussing locations and dates for 2022 in an upcoming meeting so stay tuned for a Save the Date!

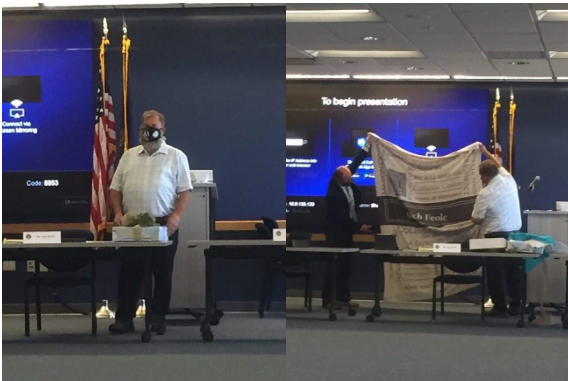
Please check the SNC website for future meeting dates and locations. Currently, the meetings are being held at the Michigan State Police Headquarters in Dimondale.

## 911 Administrator

Another summer has come and gone in the blink of an eye! So many exciting things are happening for 911 at state and federal levels. We are slowly starting to enjoy the opportunities to once again network and see each other in person, to start rebuilding those strong connections we had and to make new ones. Our 911 Act is in the process of being updated and renewed, and for many of you it is the first time, or maybe the last time, in your careers this will happen. As we move into the fall and closer to another year ending, there are still many items on our agenda we are working on such as the FCC fee diversion requirements, the 911 Act update and renewal, 988 developments, and moving NG911 forward just to name a few, so there's no time to rest yet. Thank you all for the efforts you give in making the many services that 911 provides a great success in Michigan!

## Recognition

### **Richard Feole, Executive Director, Calhoun County Consolidated Dispatch Authority**



APCO Member 2005-Present

NENA Member 2005-Present

MCDCA Member 2005-Present

Michigan Chapter of APCO 2<sup>nd</sup> Vice President 2009

Michigan Chapter of APCO 1<sup>st</sup> Vice President 2010

Michigan Chapter of APCO President 2011, 2012

Michigan Chapter of APCO Immediate Past President 2013, 2014

Michigan Chapter of APCO Conference Committee 2005-Present

Michigan Chapter of APCO Awards Committee 2011-Present

Michigan APCO/NENA Joint Conference Location Committee 2016-2019

Michigan Chapter of APCO representative for State 911 Committee 2010-Present

State 911 Committee Certification Subcommittee Chairperson 2011-Present

State 911 Committee 911 Efficiencies Subcommittee 2010-2012

Mason County Medical Control Board 2005-2013

Oceana County Medical Control Board 2005-2013

Calhoun County Medical Control Board 2016-Present

Director Feole started his 911 leadership career in Mason-Oceana in 2005 and finished out his career in Calhoun County as the Executive Director. Looking at this list of accomplishments,

we can all clearly see the commitment and dedication to the 911 community and the State of Michigan from Director Feole during his tenure.

Thank you for the time, dedication, and advocacy you have given to 911 over the years. It is truly appreciated! So many long-lasting relationships and friendships have developed as a result of your commitment. You will be missed!



As fall approaches, Michigan Veterans Affairs Agency, and the MI Governor's Challenge to prevent suicide among our service members, veterans, and their families want to remind our EMS and first responders that we now offer a free Psych Armor training portal which is both veteran and suicide prevention centric. To register for this free training portal, [click here](#) (continuing education credits are available).

In addition, anyone can request a benefits consultation for a military-connected individual by visiting [www.michigan.gov/MVAA](http://www.michigan.gov/MVAA) and clicking the **Check on MIVet** link at the top of the site or calling our 24/7 call center at 1-800-MICH-VET (800-642-4838).

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