



State 911 Administration Office Newsletter

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Dear Telecommunicator,

Spring is just around the corner. This means some exciting new growth if you are an outdoors person. With some of the staffing challenges many of the agencies have faced around the state, this will also mean new growth in your centers as well. We welcome all the new individuals who have made the decision to step into this wonderful industry.

There are some great in-person, in-state training opportunities coming up. If we have the chance to train together, please reach out and introduce yourself. We love being able to get out to network and learn more about those we are here to support. This includes both the PSAP directors and our line level telecommunicators.

We appreciate all you do and want to make sure you are celebrated, not only during National Public Safety Telecommunicators Week but year-round!

If our office can be of any assistance, please do not hesitate to reach out.

Warm regards,

Your friends at the State 911 Office

Upcoming Events*

*See the website for meeting times and locations.

May 2, 2022

Emerging Technology Subcommittee

May 16-19, 2022

Michigan Public Safety Telecommunications Conference

May 17, 2022

911 Training Subcommittee Certification Subcommittee

June 8, 2022

State 911 Committee

July 11, 2022

Emerging Technology Subcommittee

August 17, 2022

911 Training Subcommittee Certification Subcommittee

September 12-14, 2022

Emerging Technology Forum

Legislative Action

Although we just finished the process of completing the 911 act rewrite, the Legislative Action Subcommittee (LAS) is starting a running list of items we feel should be focused on next. We will officially start working on the next rewrite in 2025 to be completed by the sunset of the current 911 act in 2027.

A 911 surcharge delinquency process draft was brought before the LAS group and was moved forward for approval at the State 911 Committee (SNC) level. This has been a work in progress and will help in the future with suppliers and retailers that become delinquent, formalizing a consistent process for reporting that will be followed each time there is a need for collection attempts.

SB 708, 709, and 710 were introduced in November. Members from the LAS and the MCDA sat down with the sponsoring representative to voice their concerns with the proposed bill; this is identical to the baby box bill. Since the conversations took place, there has been no movement on the bill, but it is something the LAS will continue to monitor moving forward.

Please visit the SNC [website](#) for upcoming meeting dates, which will be added as additional legislative items are introduced for consideration and/or discussion. If a meeting is canceled, it will be posted on the website.

911 Training

We have made it through another year using MiSNAP for the training fund application process. Although there are some hiccups we found this year, the process seemed to run smoothly. The 911 Training Subcommittee (NTS) was busy in the month of February having a meeting to review all the training fund applications with a second meeting to hear the appeals. The NTS made a recommendation at the SNC meeting in March to approve the FTE count for 2022, providing training funds for 1,742 telecommunicators. The recommendation was approved.

As a reminder for any agency that has a grandfathered employee, their continuing education requirement will be due December 13, 2022. If you have any questions or concerns regarding the training standards, please email SNCdispatchertraining@michigan.gov for assistance.

Please check the SNC [website](#) for future meeting dates and locations as we are on the move and will be trying to visit different locations across the state. If a meeting is canceled, it will be posted on the website.

Certification

The Certification Subcommittee would like to welcome new members to the subcommittee. Chief Dale Greenleaf, SNC member and Police Chief at the Village of Blissfield Police

Department, Mr. Corey LeCureux, Deputy Director at Grand Traverse County Central Dispatch (formerly from Antrim County Sheriff Department), and Ms. Amy Thomas, Director at Montcalm County Central Dispatch. All three members have various backgrounds and will make excellent additions to the team.

The subcommittee would like to recognize and thank Mr. Gary Johnson for all his hard work and dedication. Mr. Johnson will be retiring from Marquette County Central Dispatch on March 31, 2022, and has also resigned from the subcommittee. Mr. Johnson has served many years as a member of both the SNC and the Certification Subcommittee. We thank him for his time and commitment over the years.

Please check the SNC [website](#) for future meeting dates and locations as we are also on the move and will be trying to visit different locations across the state. If a meeting is canceled, it will be posted on the website.

Emerging Technology

Applications were reviewed to fill two vacancies on the ETS. We would like to welcome Mr. Daniel Morden, Director at Gratiot County Central Dispatch Authority and Mr. Eric Mulvaine, Network and Systems Administrator at Barry County Central Dispatch.

The Call for Papers went out on March 10 for the 2022 Emerging Technology Forum being held September 12-14 at the Delta Marriott in Muskegon. If you or someone you know would be interested in presenting, or if there is a topic you are particularly interested in having presented, please contact [Ms. Cindy Homant](#).

Please check the SNC [website](#) for future meeting dates and locations. Currently, the meetings are being held at the Michigan State Police Headquarters in Dimondale. If a meeting is canceled, it will be posted on the website.

911 Administrator

I don't know about all of you, but I am READY for some warmth, more daylight, and to see some color outside. The groundhog never seems to be on our side lately, but spring is finally upon us. I am looking forward to baseball (thankfully) and sunshine, and I'll even take on the dreaded spring cleaning if that's what it takes to get it here! Outside of the constant hustle and bustle of work and learning all I can about how we can better support our 911 family and ecosystem in the state, I am working on that challenge of learning something new we talked about in the last newsletter edition. I've decided playing guitar is going to be one of my ways to help reduce stress and bring some more fun into my life. How is that challenge going for all of you?

I hope you're all planning some WELL DESERVED, and I am positive, much-needed time off in the upcoming months. Vacation, staycation, whatever works for you, just as long as you're practicing some self-care.

I also love to hear about all of the fun activities and events that are planned in your centers during NTW. We have some highly creative planners out there! Thank you all from the bottom of my heart for your hard work and commitment to helping those in need and taking care of the emergency field responders who continue your great work on scene. Happy Telecommunicators Week!!!!



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