



GRETCHEN WHITMER
GOVERNOR

State of Michigan
STATE 911 COMMITTEE
LANSING

JEFF TROYER
CHAIR

State 911 Committee Meeting
Friday, October 30, 2020
Virtual Meeting
Meeting Minutes

Voting Members Present	Representing
Mr. Jeff Troyer, Chair	House Appointee, Public Member
Ms. April Heinze, Vice Chair	Senate Appointee, Public Member
Chief Mark Barnes	Michigan Association of Fire Chiefs
Mr. Steven Berenbaum	Commercial Mobile Radio Service
Mr. Dale Berry	Michigan Association of Ambulance Services
Mr. Rich Feole	Association of Public Safety Communication Officials
Mr. Mark Docherty	Michigan Professional Firefighters Union
Ms. Jeanette Doll	Michigan Department of Licensing & Regulatory Affairs
Ms. Stephanie Lehman	National Emergency Number Association
Mr. Gary Johnson	UP Emergency Medical Services Corporation
Major Beth Clark	Michigan State Police
Ms. Wendy Thelen	Michigan Public Service Commission
Sgt. Frank Williams	Michigan State Police Troopers Association
Non-Voting Members Present	Representing
Ms. Joni Harvey	State 911 Administrative Office
Ms. Theresa Hart	State 911 Administrative Office
Ms. Stacie Hansel	State 911 Administrative Office
Mr. Joel King	Attorney General's Office
Voting Members Absent	Representing
Mr. Scott Temple	Governor's Appointee, Public Member
Sheriff Richard Behnke	Michigan Sheriffs' Association
Ms. Jennifer Greenburg	Telecommunications Association of Michigan
Chief Dale Greenleaf	Michigan Association of Chiefs of Police
Mr. Ken Mitchell	Michigan Association of Counties
Sgt. Matthew Miller	Deputy Sheriff's Association
Mr. Michael Sauger	Michigan Fraternal Order of Police
Ms. Jordyn Sellek	Michigan Communication Directors Association

Association of Public Safety Communications Officials • Commercial Mobile Radio Service • Department of Licensing and Regulatory Affairs
 Department of State Police • Deputy Sheriff's Association • Fraternal Order of Police • Michigan Association of Ambulance Services
 Michigan Association of Chiefs of Police • Michigan Association of Counties • Michigan Communications Directors Association
 Michigan Association of Fire Chiefs • Michigan Professional Firefighters Union • Michigan Public Service Commission • Michigan Sheriff's Association
 Michigan State Police Troopers Association • National Emergency Number Association • Telecommunications Association of Michigan • Upper Peninsula
 Emergency Medical Services • Members of the general public appointed by the Governor, Speaker of the House, and Majority Leader of the Senate

I. Call to Order

Mr. Jeff Troyer called the special meeting of the State 911 Committee (SNC) to order at 9:31 a.m.

II. Roll Call

Roll call was taken, and a quorum was present.

III. New Business

Certification Training Deadlines

Previously, the SNC took a position on this topic, requesting up to six months postponement of the training certification designations. The approach taken was tied to the Governor's Executive Orders, which were nullified by the Supreme Court dating back to April. Unless the SNC is able to get an order in place back to when the first emergency declaration ended, there will be a large number of delinquent telecommunicators. The 911 Training Subcommittee (NTS) held a special meeting October 27 to discuss recommendations to bring to the SNC.

As of tomorrow, there are 86 telecommunicators who will be considered delinquent. December 13 is the grandfathered date, which will then bring the number over five hundred. It is important to protect those telecommunicators as it is through no fault of their own; no one knew the executive orders would be rescinded. Ms. Hart gave a breakdown of the number of telecommunicators who would become delinquent by the end of December:

- Module One—2
- Module Two—44
- Continuing Education—503

Today, the NTS is looking for support of the SNC in seeking an extension for emergency telecommunicator designation status. It is the suggestion and recommendation this would be retroactive to March 10 and expiring on January 1, 2021.

Ms. Heinze made a suggestion of moving the expiration date to January 4, 2021, which is the first business day of 2021.

The NTS is not looking for a specific avenue, they are looking for support for the window of extension. The State 911 Office (SNO) and the Attorney General's Office will figure out the best approach to take in getting the extension granted.

Chief Barnes asked about the importance of setting a start date; if it can just state from the beginning of the pandemic or if that would be too vague. The recommendation by Ms. Harvey is to identify a specific date of March 10, 2020, to prevent confusion of any other potential delinquencies unrelated to the pandemic that would not be covered by an extension.

Major Clark asked about the requirements needed to keep telecommunicators out of delinquent status. Mr. Troyer stated Module One applies to the first 18 months of employment and telecommunicators must complete an SNC-approved 40-hour basic emergency telecommunicator course. During Module Two, which applies to individuals at the start of employment through the first 24 months, individuals need to complete the advanced, 40-hour telecommunicator course. If they have been an employee for more than two years, every two years additional, they are subject to continuing education requirements of 16 hours of SNC-approved training and eight hours of internal training. If telecommunicators do not meet the requirements, the SNO submits notice to the PSAP of the individual's status. The PSAP then has 30 days to submit a plan of action for getting the telecommunicator in compliance. Six months after becoming delinquent, telecommunicators become undesignated if they have still not met the requirements. The SNO is required to submit notice to the governing body of the PSAP when an individual becomes undesignated.

Regarding available training, Major Clark asked how telecommunicators get the required credits and what has changed in allowing them to get the credits now. Mr. Troyer stated the training providers have adapted to provide virtual and hybrid options. Also, MIOSHA has issued guidelines for training of employees to extend beyond what the Department of Health and Human Services categorized as indoor gatherings.

The SNO sent notice to the PSAPs and made them well aware December 26, 2020, was the extended deadline under the Governor's Executive Orders. When the Supreme Court's decision came down, the PSAPs were already planning for that date. When that date comes around, a report will be created, and a notice will go out to the PSAPs of delinquency. The PSAPs then have the right to submit a plan of action which then gives them another 180 days before the telecommunicator becomes undesignated.

A **MOTION** was made by Chief Mark Barnes, with support from Mr. Rich Feole, to accept the recommendation from the 911 Training Subcommittee for the State 911 Office to seek out an extension to the emergency telecommunicator certification designations starting from March 10, 2020, through January 1, 2021. With no further discussion, a roll call vote was taken:

Voting Member	Yes	No	Abstain
Mr. Jeff Troyer, Chair	X		
Ms. April Heinze	X		
Chief Mark Barnes	X		
Mr. Steven Berenbaum	X		
Mr. Dale Berry	X		
Mr. Rich Feole	X		
Mr. Mark Docherty	X		
Ms. Jeanette Doll	X		
Ms. Stephanie Lehman	X		
Mr. Gary Johnson	X		
Major Beth Clark	X		
Ms. Wendy Thelen			X
Sgt. Frank Williams	X		

With a vote of 12 yes and one abstention, the **MOTION** carried.

The State 911 Office will work with the Attorney General's office to find an avenue to get the extension.

IV. Public Comment

There was no public comment.

V. Next Meeting

Wednesday, December 9, 2020, at 10 a.m.
Virtual Conference

VI. Adjourn

The meeting adjourned at 9:55 a.m.