

**STATE 911 COMMITTEE**  
**Emerging Technology Subcommittee**  
 December 7, 2020  
 Meeting Minutes

<b>Voting Members Present</b>	<b>Representing</b>	<b>Attending Remotely</b>
Mr. Scott Temple	INdigital	Highland Twp, Oakland Co.
Ms. April Heinze	National Emergency Number Association	Vermontville, Eaton Co.
Ms. Patricia Coates	Oakland County	Rochester Hills, Oakland Co.
Mr. Steven Berenbaum	AT&T	Birmingham, Oakland Co.
Mr. Jon Moored	Kalamazoo County Consolidated Dispatch	Kalamazoo, Kalamazoo Co.
Mr. Mark Holmes	Department of Technology Management and Budget	Holt, Ingham Co
Ms. Jaime Seling	Oakland County Sheriff's Office	Oakland Co.
Mr. Tim McKee	Peninsula Fiber Network	Southgate, Wayne Co.
Mr. Mike Armitage	Eaton County Central Dispatch	Charlotte, Eaton Co.
Mr. Jerry Nummer	Michigan Public Safety Communications System	Belding, Ionia Co.
Ms. Angela Eley	Macomb County Sheriff's Office	Mt. Clemens, Macomb Co.
Mr. Patrick Savage	TSSI Consulting, LLC	Gladwin County
<b>Non-Voting Members Present</b>	<b>Representing</b>	
Ms. Joni Harvey	State 911 Office	
Ms. Cindy Homant	State 911 Office	
Ms. Stacie Hansel	State 911 Office	
<b>Voting Members Absent</b>	<b>Representing</b>	
Mr. Steven Stryd	Kalamazoo County Sheriff's Office	

**A. Call to Order**

The meeting was called to order at 1:01 p.m.

**B. Roll Call**

Roll call was taken, and a quorum was present.

**C. Welcome New Members**

New members Ms. Angela Eley and Mr. Patrick Savage were welcomed to the subcommittee.

**D. Meeting Minutes Approval – November 2, 2020**

A **MOTION** was made by Mr. Mike Armitage, with support by Mr. Tim McKee, to accept the meeting minutes of November 2, 2020, as presented. With no discussion, the **MOTION** carried.

**E. Vendor Presentation**

Ms. Isabella Convertini gave a presentation on technology available through what3words.

**F. Old Business**

PSAP Boundary NDA Issue

In the 911 repository, there is a statewide PSAP boundary layer which DTMB maintains. They also make updates if a PSAP consolidates, contact information has changed, or there are changes to a boundary. Over the years, there have been requests for the data. In the case where a third party needs to use the information for 911 purposes, they submit a request. The request goes to the ETS

for review, and if the ETS deems it a valid request, the third-party signs a non-disclosure agreement (NDA). This was tied to the Memorandum of Agreement created three years ago. If there were any requests for the data in the 911 repository, those requests would come before the ETS for discussion. It was previously discussed there does not seem to be any confidentiality tied to the PSAP boundaries, nor in the PSAP name or ID. The information could then be published to the open data portal, making the boundary open data rather than going through the NDA administration. This would remove the multiple requests received, which take up a lot of administrative time.

For any concerns about open data, how it is being used, or liability tied to anyone using the data, DTMB does have a licensed disclaimer for all open data. Other information in the repository such as address points and centerlines would remain as is.

If only specific PSAP boundaries are being requested, ETS does not need to be involved in the approval process; however, anything above and beyond that, the ETS should remain as approver.

After much discussion about what is needed to take to the SNC, it was decided to first, let the committee know the frequencies of the PSAP boundary requests. Secondly, why PSAP boundaries need to be open source. Lastly, allow the SNC to determine if every carrier requesting PSAP boundaries is required to have it validated through the ETS.

A meeting will be scheduled with Mr. Temple, Mr. Holmes, Ms. Heinze, and Ms. Harvey to discuss the points being taken to the SNC.

#### SCIP Update

A couple years ago, the ETS was asked to assist in adding 911 components into the plan. Now, the plan needs to be reviewed for updates. A workgroup was created and meet each month following the ETS meetings. There is no deadline, so the workgroup will continue work on the plan until it is complete, bringing updates to the full ETS. Mr. Savage and Ms. Elsey would be interested in being on the calls now as well.

### **G. New Business**

#### 2021 Meeting Dates

Meetings are scheduled monthly for 2021. There are many items coming that the ETS will be focusing on, such as the Emerging Technology Forum, dispatchable locations and z-axis coming out of the FCC, and the 988 issue. However, if there is a month when the ETS has a light agenda, meetings may be canceled.

#### 2021 Emerging Technology Forum

In January, the ETS will begin organizing the 2021 forum. Ms. Homant will send the agenda from the canceled 2020 forum for review. In January, the ETS will discuss which sessions should be kept, if any are no longer relevant, and if there are new items which should be included. Per the training guidelines, the forum must be at least six hours per day to qualify for training funds.

There will be no vendor presentation in January so the ETS can focus solely on forum planning.

#### ETS Vision and Direction

Mr. Temple is not looking to make changes but wanted member input on items to focus on and feedback on the direction of the ETS going forward.

#### 988

Beginning July 16, 2022, dialing 988 will route calls to the National Suicide Prevention Lifeline. Ms. Harvey sent the members a bullet list of information regarding 988 to review. This document will also be sent to the PSAPs. This will take effect between April 24 and October 24, 2021. The ETS need to figure out which PSAPs this will affect and how it will work. Currently, it is only affecting specific area codes.

988 will continue to be answered by the suicide hotline, not by 911. They just need ways to get the information to 911 in the event they need dispatch.

Some concerns regarding 988 include not knowing how the calls will be transferred to 911, what information will be transferred, will it also include text-to-911, and 10-digit suicide lines currently do not get location information.

More information will be shared as it becomes available.

**H. Public Comment**

None.

**I. Next Meeting**

January 4, 2021, at 1 p.m. via Microsoft Teams

**J. Adjourn**

The meeting adjourned at 2:40 p.m.