

STATE 911 COMMITTEE
Emerging Technology Subcommittee
May 4, 2020
Meeting Minutes

A. Call to Order / Roll Call

The meeting was called to order at 1:02 p.m. Roll call was taken, and a quorum was present.

<u>Voting Members Present:</u>	<u>Representing:</u>
Mr. Scott Temple (Chair)	INDigital
Ms. April Heinze	National Emergency Number Association
Ms. Patricia Coates	Oakland County
Mr. Steven Berenbaum	AT&T
Mr. Mike Muskovin	Motorola Solutions
Mr. Mark Holmes	Michigan Department of Technology, Management and Budget
Ms. Jaime Seling	Oakland County Sheriff's Office
Mr. Tim McKee	Peninsula Fiber Network
Mr. Jerry Nummer	Michigan's Public Safety Communications System

<u>Voting Members Absent:</u>	<u>Representing:</u>
Mr. Matt Groesser	Kent County Sheriff's Office
Mr. Michael Armitage	Eaton County Central Dispatch
Mr. Steven Stryd	Kalamazoo County Sheriff's Office

<u>Non-Voting Members Present:</u>	<u>Representing:</u>
Ms. Joni Harvey	State 911 Office
Ms. Cindy Homant	State 911 Office
Ms. Stacie Hansel	State 911 Office

B. Meeting Minutes Approval – March 2, 2020

A **MOTION** was made by Mr. Tim McKee, with support by Ms. Jaime Seling, to accept the meeting minutes of March 2, 2020, as presented. With no discussion, the **MOTION** carried.

C. Old Business

2020 Emerging Technology Forum Planning

Ms. Homant gave an update on the planning for the forum. The lodging code is now available and will be updated in MiTRAIN. An email will be sent to the invite list for attendees to make reservations. There have been very few cancellations at this point. IdentiSys wants to donate name badges again this year. Nothing has been researched yet regarding the badge scanner, but Ms. Homant will check on this option. Ms. Hansel has been reaching out to speakers, and most have agreed to present and keep the same day and time slot. The only ones she has not heard back from are Mr. Jim Jarvis and Ms. Kelly Goldblatt. Ms. Homant will reach out to Ms. Goldblatt to confirm. Mr. Buster Brown needs to check if Carbyne wants him to present as he is cutting back on services. An email was sent to him today to follow up and Ms. Hansel will let Ms. Homant know after she hears.

The committee will again be introducing the speakers. Please let Ms. Homant know if there is a specific speaker you would like to introduce, otherwise she will assign.

There are three vendors interested in being a sponsor. FirstNet would like to solely sponsor the dinner. There are still other sponsorship opportunities available. If anyone knows of potential sponsors, please reach out or let Ms. Homant know and she will contact them.

Ms. Homant stated she noticed NENA National is scheduled a day or two after the forum, so not sure if that will affect attendance or not. Ms. Heinze stated the dates for NENA National are September 26-28 with earlier dates for educational sessions.

D. New Business

Subcommittee Vacancy

Ms. Homant stated nothing has been put out at this point to accept applications to fill the vacancies. As COVID-19 happened, this was put on hold. Mr. Temple asked if the ETS would like to hold off longer or work to fill the vacancies now. Ms. Coates stated centers are busy with other issues now and in order to get a good number of responses, we should wait another month or so. This agenda item will be tabled for now.

Noonlight/NENA Update

Ms. Heinze stated Noonlight is calling into 911 directly and is using the company Bandwidth, providing routing capabilities for various vendors. They are providing monitoring services through an app.

Members of NENA met with Bandwidth and Noonlight to discuss issues occurring, and as such, Noonlight has adjusted some of their policies. They have the capability of pushing a call through to 911, utilizing their call center similar to OnStar. For example, their call center receives a call or app activation from a client. The call handler answers the call and validates the call is an emergency, then pushes the information to 911. The app is designed to give better location information. After having the conversation, Noonlight agreed their call centers may not be following protocol and would reach out to validate the information.

The 911 centers who informed NENA they were receiving these calls initially have not reached back out to say they are still receiving these calls, so Ms. Heinze believes the issue has been resolved. NENA has been made aware Noonlight is not the only service, and several other apps are out there. Moving forward with NextGen, there is going to be several ways 911 centers will receive call information.

NENA is in the process of creating a NENA Standard for guidance for these types of providers.

PSAP Boundary Data

Ms. Heinze stated there was a discussion about allowing DDTI access to the GIS repository and PSAP boundaries for the NENA registry. DDTI is no longer doing the NENA registry, it is being done by GeoComm. Another non-disclosure agreement (NDA) will need to be completed to get the information to GeoComm. Ms. Heinze asked what the next steps are to move that forward. Mr. Holmes has been speaking with the lead at GeoComm and said he would reach out. He has the NDA template used by others and can forward to GeoComm for signatures.

The PSAP database is now enhanced and includes a piece which allows sending out surveys to gather additional PSAP information. The Census is essentially a bonus to the PSAP registry. This also allows a PSAP in one state, for example, to find another PSAPs information in another state.

Member COVID-19 Activity Updates

Mr. Temple asked the ETS if there was anything anyone has encountered the group needs to know, areas where assistance is needed, etc. Nothing to discuss.

Ms. Harvey stated she wants to make sure everyone is receiving her PSAP outreach emails. Please let her know if you are not. She also sent an update from the special meeting of the SNC. Ms. Harvey is working with Ms. Wendy Thelen from Michigan Public Service Commission (MPSC) to create a frequently asked questions document to assist in completing the SNC-301 form, specifically the added section with data used to assist MPSC in completing their report to the legislature.

E. Public Comment

Mr. Temple stated moving forward an item of "Legislative Updates" will be added to each agenda.

Ms. Homant stated if anyone has an item to add to the agenda, please send to her. The agenda then gets reviewed with Mr. Temple before the meeting.

F. Next Meeting

June 8 at 1 p.m.

Michigan State Police Headquarters, Centennial Room (subject to change).

G. Adjourn

A **MOTION** was made by Mr. Jerry Nummer, with support by Ms. Jaime Seling, to adjourn the May 4, 2020, meeting. With no discussion, the **MOTION** carried, and the meeting was adjourned at 1:46 p.m.