STATE 911 COMMITTEE Emerging Technology Subcommittee

June 7, 2021 Meeting Minutes

Voting Members Present	Representing	Attending Remotely
Mr. Scott Temple	INdigital	
Ms. April Heinze	National Emergency Number Association	
Ms. Patricia Coates	Oakland County	
Mr. Steven Berenbaum	AT&T	
Mr. Jon Moored	Kalamazoo County Consolidated Dispatch	
Mr. Mark Holmes	Department of Technology Management and Budget	
Ms. Jaime Seling	Oakland County Sheriff's Office	
Mr. Tim McKee	Peninsula Fiber Network	Rudyard Twp., Chippewa Co.
Mr. Steven Stryd	Kalamazoo County Sheriff's Office	Kalamazoo County
Mr. Mike Armitage	Eaton County Central Dispatch	Charlotte, Eaton County
Mr. Patrick Savage	TSSI Consulting, LLC	Billings Twp., Gladwin County
Ms. Angela Elsey	Macomb County Sheriff's Office	Mt. Clemens, Macomb County
Non-Voting Members Present	Representing	
Ms. Joni Harvey	State 911 Office	
Ms. Cindy Homant	State 911 Office	
Ms. Lyndsay Stephens	State 911 Office	
Voting Members Absent	Representing	
Mr. Jerry Nummer	Michigan Public Safety Communications System	

A. Call to Order

The meeting was called to order at 1 p.m.

B. Roll Call

Roll call was taken, and a quorum was present.

C. Meeting Minutes Approval—May 3, 2021

A **MOTION** was made by Mr. Tim McKee, with support by Mr. Patrick Savage, to accept the meeting minutes of May 3, 2021, as presented. With no discussion, the **MOTION** carried.

D. Call for Additions to the Agenda

There were no additions.

E. Old Business

During the last meeting, the subcommittee decided to archive the 'Michigan Guide for VoIP Deployment' document. The other document review was tabled until this meeting. After a brief discussion, it was decided to archive that document as well.

A **MOTION** was made by Mr. Mike Armitage, with support by Mr. Tim McKee, to archive the 'Michigan ETSC Recommended Guidelines for Telematics Service Provider 911 Trunk Access' document. With no further discussion, the **MOTION** carried.

F. Standing Agenda Items

SCIP Update

The workgroup is waiting for some information from MPSCS. Ms. Heinze anticipates bringing the group back together in August to review everything and wrap up the updates.

Emerging Technology Forum Update

Ms. Homant is going to meet with Great Wolf Lodge regarding the minimum costs for room fees and food, any restrictions, and also lifting the guarantees of attendance since it is unknown what attendance will look like.

Ms. Harvey wanted the subcommittee to know if there are any sponsorships still open and the remaining costs need to be paid for out of the State 911 Office revenue, it will not be approved at the state level. The ETS could decide to move forward with the forum; however, until restrictions are lifted, the SNO cannot be a part of planning the forum in any form.

It was asked if vendors will want to remain a sponsor with limited attendance. Ms. Homant has been waiting to reach out to the sponsors until the ETS knows more after her meeting with the venue.

The final decision will be pushed back until the first of July.

Legislative Update

MCDA has been working with the Legislative Service Bureau; however, there is no actual bill yet. The Legislative Action Subcommittee will be scheduling a meeting next week.

TAC Update

Everything is on track with the CPE updates. There are only two agencies outside of the last round that have not submitted for reimbursement yet. For the address point portion, three of the 13 counties are in process. The kick-off meeting will be scheduled in the next couple of weeks. The GIS portion is in the process of finishing security updates, ADA compliance, and development. A demo, as well as an update from GeoComm, is scheduled for this week.

Internal testing is currently happening with the goal of putting it out to members of TAC the first part of July to get into the data as well.

Location-based Routing

Location-based routing (LBR) is identifying the caller's location at the time of call setup. There are two different types of LBR: Carrier-based, which is within the carrier's network identifying the location of the caller and sending the location with the call to identify the appropriate PSAP it should be routed to. T-Mobile is the only wireless carrier offering this. Testing has been ongoing, and they will be ready to launch in the near future.

The second part is Core Services LBR, which captures the caller's location in the data stream coming from the carrier and sending the call to the appropriate location based on the location of the caller as opposed to the location of the tower.

As an example, there is a county with two PSAPs; one does not receive wireless calls because there are no towers. With LBR, those calls should now be able to be routed to that PSAP.

Technology Issues and Challenges

After researching the Noonlight issues and realizing there are many different app providers using different technologies to send calls directly to 911, NENA is creating new standards regarding the non-conventional ways of communicating with e911. As there are many ways of communicating with 911, it is important it be done in a consistent manner.

There is a new section in the bi-monthly newsletter called Tech Talk specifically for sharing what the ETS is working on or information shared during the vendor presentations. Send Ms. Homant a brief summary of information to be shared.

G. New Business

August Presentation

If anyone has a vendor they would like to hear from or to learn about a new technology let Ms. Homant know.

Future Meetings

At their meeting this week, the State 911 Committee is going to discuss how future meetings will take place whether it be in person, virtual, or a hybrid. Any exceptions in the Open Meetings Act need to be accommodated.

H. Public Comment

None.

I. Next Meeting

August 2, 2021, at 1 p.m.

J. Adjourn

The meeting adjourned at 2:09 p.m.