

STATE 911 COMMITTEE
Emerging Technology Subcommittee
 November 7, 2022
 Meeting Minutes

Voting Members Present	Representing
Mr. Tim McKee	Peninsula Fiber Network
Mr. Mark Holmes	Department of Technology Management and Budget
Ms. Jaime Seling	Peninsula Fiber Network
Mr. Jerry Nummer	Michigan Public Safety Communications System
Ms. Angela Elsey	Macomb County Sheriff's Office
Mr. Patrick Savage	TSSI Consulting, LLC
Mr. Scott Temple	INDigital
Mr. Dan Morden	Gratiot County Central Dispatch
Mr. Eric Mulvaine	Barry County Central Dispatch
Mr. Jon Moored	Kalamazoo County Consolidated Dispatch
Mr. Mike Armitage	Calhoun County Consolidated Dispatch
Voting Members Remote	Representing
Ms. Patricia Coates	Oakland County
Ms. April Heinze	National Emergency Number Association
Non-Voting Members Present	Representing
Ms. Cindy Homant	State 911 Office
Ms. Stacie Hansel	State 911 Office

A. Call to Order

The meeting was called to order at 1 p.m.

B. Roll Call

Roll call was taken, and a quorum was present.

C. Meeting Minutes Approval—July 11, 2022

A **MOTION** was made by Mr. Dan Morden, with support by Ms. Angela Elsey, to accept the meeting minutes of July 11, 2022, as presented. With no discussion, the **MOTION** carried.

D. Call for Additions to the Agenda

There were no additions.

E. Vendor Presentation

Mr. Scott Ellis and Mr. Kieran Carroll, representing the vendor ZeroEyes, gave a presentation on their available technology assisted by RapidSOS.

Options were discussed for how best to share information from the vendor presentations with the PSAPs. Oakland County provided a brief report regarding their rollout test and how successful it has been so far.

F. Old Business

There was no old business.

G. Standing Agenda Items

SCIP Update

The group is hoping to have a draft in the next couple of weeks. New wording was updated which would encompass more 911 information. Members of different workgroups attend each other's meetings for better collaboration; looking for the state to adopt a formal process for this.

Location-Based Routing Update

The geo-routing update will be ready after the maintenance is complete. The process is in place and ready for rollout. It will only be using the counties who are participating in the GIS repository.

Regarding the repository, one-third of the counties have their data fully loaded, one-third are onboarded and are now validating data or receiving more training, and one-third has not yet onboarded.

Technology Issues and Challenges

T-Mobile is now providing Real Time Text (RTT) to PSAPs that have the capability. There is one PSAP in the United States receiving RTT in a native format. If PSAPs choose to update their CPE to include RTT, they can request T-Mobile to launch it natively. This information will be shared with all PSAPs by the State 911 Office. It was also suggested to reach out to Solecom customers and see if they would test this.

State Plan Workgroup Update

Ms. Coates is chairing this workgroup and they have been reviewing the current plan and are submitting comments. They will be meeting next week to discuss. There is a section geared toward the State 911 Office, so the group needs input from Ms. Harvey on office goals and objectives. It was suggested to have the State Plan and SCIP workgroups review each other's plans for consistency and inclusion as it is important for both plans to be in sync.

H. New Business

HigherGround Live911

This is being piloted in a couple patrol cars in Oakland County, as well as with drones. It is working well with drone deployment.

This works off the recording system and sends out the live 911 call while the call taker is still taking it. The officer can draw a circle around their patrol area and listen to any calls while they are coming in. With the drone deployment, the minute a call comes in, a drone can be sent out in the case of someone fleeing, etc.

A vendor presentation will be scheduled in the near future.

Corti

Mr. Morden brought this topic forward so the subcommittee is aware it exists. It is an AI-powered QA platform. He will forward the executive summary he received to Ms. Homant who will share it with the full subcommittee. It was also suggested Mr. McKee share the information with Ms. Phyllis Fuller and Mr. Dale Berry (chair and vice-chair of the Certification Subcommittee) so they know it exists in case they run into it during the QA questions asked in a compliance review.

ETF Workgroup Planning

Members should send Ms. Homant which workgroup they would like to be on for next year's forum. She will send out the list of the workgroups to choose from. She would like this list complete before the January meeting to be ready to work on the call for papers. Send her topic suggestions, presenters, vendors, and contact information as well.

2023 Meeting Dates

Subcommittee meetings will still be held bi-monthly, with members hosting at their centers. Dates for 2023 will be: January 9, March 13, May 15, August 14, and November 13. The meeting notices will be sent out once each location is confirmed.

A **MOTION** was made by Mr. Dan Morden, with support by Ms. Jaime Seling, to accept the 2023 meeting schedule. With no discussion, the **MOTION** carried.

I. Public Comment

- Mr. Jim Jarvis from CISA stated his agency sends a survey to public safety entities across the country, looking for feedback on what is happening in the local communities. The survey should be coming out by the end of the year.

Through the 911 Program, there is a webinar tomorrow on closing NG911 cybersecurity gaps to improve resiliency and combating 911 staffing and retention challenges.

Mr. Jarvis also asked about sharing vendor information. Example: The Live 911 pilot in Oakland County. Is there a report stating what the county went through to get where they are, what it provided, and the end results. Is there a mechanism for sharing information from one PSAP to another. This goes back to previous discussions about sending a survey to the PSAPs asking additional questions other than what is asked on the annual reporting forms. Members thought a list would help a director know who to turn to when thinking about a new vendor or equipment, seeing who is already using it, and know who to talk to about the process. Ms. Homant will research the information already being collected on the annual report forms and send to Mr. Morden and Mr. Nummer who will head the project, collecting information for a survey to the PSAPs.

- A cybersecurity grant update will be added to the standing agenda items going forward. The application is almost ready to submit. As far as the state cybersecurity plan, a waiver will be submitted. The federal government is being lenient with states that do not have the plan completed due to the short turnaround time in applying for the grant. Deadline is September 2023 to submit the state cybersecurity plan. The application for the grant funds is November 15.
- The repository has an agreement with everyone regarding data that gets stored and downloaded only for 911 use. Intergovernmental agreements have also been entered into with the counties for them to provide their GIS data and state agencies can access it. With the infrastructure bills, there is federal funding for broadband. The FCC's putting a map out showing what's served, what's unserved, and what's underserved in the state. The GIS data shows the number of serviceable addresses there are in the counties and states. The funding will be on the number of serviceable addresses. The address points will be used to help challenge FCC counts if needed.
- There were questions during the forum regarding access to MDOT cameras. Going out to bid to replace infrastructure from the MDOT cameras on the highways. More information on how PSAPs can have more access to those cameras will be coming.
- About four years ago, Mr. Armitage did a presentation about Eaton County getting PSAP to PSAP. He heard back from the director who stated they had their first successful test after three years. He will reach out to see if Eaton County can share information and/or present to the subcommittee on their pilot program.

J. Next Meeting

Monday, January 9, 2023, at 1 p.m.
Kalamazoo County Dispatch

K. The meeting adjourned at 2:50 p.m.