

STATE 911 COMMITTEE
Emerging Technology Subcommittee
 July 11, 2022
 Meeting Minutes

Voting Members Present	Representing
Mr. Tim McKee	Peninsula Fiber Network
Ms. Patricia Coates	Oakland County
Mr. Mark Holmes	Department of Technology Management and Budget
Ms. Jaime Seling	Peninsula Fiber Network
Mr. Jerry Nummer	Michigan Public Safety Communications System
Ms. Angela Elsey	Macomb County Sheriff's Office
Mr. Patrick Savage	TSSI Consulting, LLC
Mr. Dan Morden	Gratiot County Central Dispatch
Mr. Eric Mulvaine	Barry County Central Dispatch
Voting Members Remote	Representing
Ms. April Heinze	National Emergency Number Association
Mr. Scott Temple	INDigital
Non-Voting Members Present	Representing
Ms. Cindy Homant	State 911 Office
Ms. Stacie Hansel	State 911 Office
Ms. Lyndsay Stephens	State 911 Office
Voting Members Absent	Representing
Mr. Jon Moored	Kalamazoo County Consolidated Dispatch
Mr. Mike Armitage	Calhoun County Consolidated Dispatch

A. Call to Order

The meeting was called to order at 1 p.m.

B. Roll Call

Roll call was taken, and a quorum was present. As the ETS has new members, introductions were made.

C. Meeting Minutes Approval—May 2, 2022

A **MOTION** was made by Ms. Patricia Coates, with support by Ms. Jaime Seling, to accept the meeting minutes of May 2, 2022, as presented. With no discussion, the **MOTION** carried.

D. Call for Additions to the Agenda

There were no additions.

E. Vendor Presentation

Mr. Mike Muskovin, representing the vendor Prepared, gave a presentation on their available technology.

F. Old Business

In previous meetings, compiling a list of PSAP equipment was discussed. Some questions are already asked on the annual reporting forms, and ETS discussed adding to that. The purpose is to have a list available to identify who is using what equipment. Then, if a PSAP is looking to add

specific equipment, they know who to contact to get feedback from an agency already using it. The list is not to recommend one vendor over another, only to identify which equipment is being used in which PSAP.

Ms. Stephens stated if ETS wants specific questions added to the annual reporting forms, she needs to know by the Certification Subcommittee's August meeting. She takes the first draft of the forms to that meeting, the next draft to the November meeting, to then be approved by the State 911 Committee (SNC) in December.

After discussion, the ETS decided they will create their own form to collect the information instead of adding to the annual report forms. Mr. McKee asked everyone to send him a list of what equipment we would like information on by August 1. The State 911 Office will create the form and distribute it to collect the information. The list could be housed in the Resources section in MiSNAP.

G. Standing Agenda Items

SCIP Update

Everyone should have received an email for notifications when the COMMU workgroup meets. Any updates on SCIP would go through the workgroup. There are no updates at this time with the internal SCIP workgroup.

Location-Based Routing Update

T-Mobile and AT&T Mobility are doing location-based routing, with no movement from Verizon Wireless.

An FCC request for comments is due today for the carrier-based location-based routing.

For core services location-based routing, one of the ESRP switches will be updated at the end of the month, then it will be ready to roll out starting with Roscommon and Crawford counties. The goal is to have it completed by the end of the year.

GIS Repository

Training for the GIS Repository began in May. There are 68 PSAPs that have submitted their forms for data importers; 40 of those have been set up with accounts. Onboarding and outreach efforts are continuing and ongoing. The group is reaching out to those using the system for feedback.

Technology Issues and Challenges

Ms. Elsey stated she is still collecting data to look for commonalities on issues they are having with Language Line.

988 has some technology issues to be mindful of with the rollout on July 16.

Tech Forum

A schedule is being created so all ETS members know how each day will run, which will keep everyone on the same page. The speaker workgroup has the agenda lined up, speakers know their deadlines, and how their PowerPoints should look. The AV workgroup has met for initial discussions. The vendor/sponsor workgroup will be meeting soon. Name badges will be scanned this year to show attendance for training funds.

A pre-forum walk through will be scheduled Monday afternoon. At the Tech Talk Dinner, the speaker's bio will be read along with a brief summary of what their presentation will be about. An acronym list will be introduced. Suggestions for asking questions anonymously were discussed. Slido is a free platform and/or attendees can text questions to a phone number provided.

H. New Business

State 911 Plan Bi-annual Review

The plan was last updated in June 2019, but should be reviewed bi-annually. Mr. McKee, Ms. Coates, Mr. Morden, Ms. Elsey, and Ms. Seling will be on a workgroup to update the plan, and Ms. Homant sent the current plan to everyone for review.

what3words

This was added as an agenda item at the last meeting, but was never discussed. Many PSAPs have what3words but do not know it can be added as a canned message in Texty. It was suggested to include a summary in the newsletter; Mr. Morden will write a summary and submit to Ms. Stephens.

GETS/WPS/TSP/NG PS

Mr. McKee encouraged everyone to look at the GETS website.

Subcommittee Guidelines

The SNC approved the subcommittee guidelines which keeps all subcommittees in line and functioning the same. The guidelines were sent to all subcommittee members.

The ADT alarm system through Texty seems to be working well. About eight PSAPs are using this currently.

Similar products to OnStar do not have call centers, they are assisted dials into the center. The phone places the call on behalf of the driver when an accident happens. The driver can cancel the call in the car. Ford Sync dials 911, then gives options to hit 1 to get coordinates or 0 to speak to a person. Ford directly calls the center.

I. Public Comment

There was no public comment.

J. Next Meeting

Monday, November 7 at 1 p.m.
Michigan State Police HQ

K. The meeting adjourned at 2:37 p.m.