

STATE 911 COMMITTEE
Emerging Technology Subcommittee

March 13, 2023
Meeting Minutes

Voting Members Present	Representing
Mr. Tim McKee	Peninsula Fiber Network
Ms. Patricia Coates	Oakland County
Mr. Mark Holmes	Department of Technology Management and Budget
Ms. Jaime Seling	Peninsula Fiber Network
Mr. Scott Temple	INdigital
Mr. Jerry Nummer	Michigan Public Safety Communications System
Ms. Angela Elsey	Macomb County Sheriff's Office
Mr. Patrick Savage	TSSI Consulting, LLC
Mr. Dan Morden	Gratiot County Central Dispatch
Mr. Eric Mulvaine	Barry County Central Dispatch
Voting Members Absent	Representing
Ms. April Heinze	National Emergency Number Association
Mr. Jon Moored	Kalamazoo County Consolidated Dispatch
Mr. Mike Armitage	Calhoun County Consolidated Dispatch
Non-Voting Members Present	Representing
Ms. Cindy Homant	State 911 Office
Ms. Stacie Hansel	State 911 Office

A. Call to Order

The meeting was called to order at 1 p.m.

B. Roll Call

Roll call was taken, and a quorum was present. Member Ms. Heinze participated in the discussion remotely.

C. Call for Additions to the Agenda

One item, Safecom nationwide survey, will be added under new business.

D. Vendor Presentations

Mr. Mike Halliwell, Mr. Randall Gluck, and Mr. Dan Osgood, representing Higher Ground, and Mr. Jeff Winbourne, representing Chatbot 911, gave presentations on their available technology.

Discussion took place on whether Chatbot technology would be a good topic to include at the forum. Ms. Homant will follow up.

E. Meeting Minutes Approval

A **MOTION** was made by MORDEN, with support by SELING, to accept the meeting minutes of January 9, 2023, as presented. With no discussion, the **MOTION** carried.

F. Old Business

There was no old business.

G. Standing Agenda Items

SCIP Update

The draft is done and has been submitted, just waiting until the next meeting to vote on it.

State Plan Review

The final draft is done. It will be sent to the members for review ahead of time, looking for a motion and approval at the June ETS meeting. After approval, it will then go before the full State 911 Committee (SNC) at their June meeting.

Location-Based Routing Update

Seven steps have been developed to accomplish geo-routing:

- Data gathering and shape files – need to be provided to the database manager.
- Assign URIs – done by INdigital.
- Validate and build in quality assurance on shape files.
- Load files.
- Update ESRPs
- Update ____ codes to the selective routing database.
- Test.

The goal is to have underway by end of the second quarter and completed by the end of the year.

Working on getting the most recent updates into the repository. There are only a handful of PSAPs left to submit their permission forms and a few to get connected. Half of the PSAPs working on loading latest data, the rest are in one of three categories: 1) need assistance, 2) have loaded data but receiving errors, and 3) getting signed in to the system.

Training with the INdigital team this week in order to get ready to launch the export functionality of the repository. Anyone designated as a data exporter will be getting notified of training in April. In the process of updating training documents. There are some videos on the help desk webpage, and will be creating shorter videos on specific areas where people are having difficulties.

Before loading data, some of the counties are migrating to the new NENA GIS standards.

Looking into mechanisms where boundaries can be reviewed more frequently.

Received a request last week from Wisconsin. They are working on cleaning up some of their data, and are interested in _____ matching (making sure roads crossing borders match). Requesting a copy of road centerlines for counties that cross Wisconsin border. Mr. Holmes will put them in touch with someone at the U.P. 911 Authority to request access and permissions.

Cyber Security Grant Update

DTMB received the grant and EMHSD will be administering it. No projects have been identified for the first round yet. There is a public website which has been opened; however, there is not a lot of information at this time.

Emerging Tech Forum Update

Call for papers has been out for a month. Ms. Homant will be sending the information back out as a reminder. There are only two submitted at this point. In years past, the ETS has come up with topics and reached out to speakers about presenting such topics. Everyone should be thinking of beneficial topics and forward the call for papers information to the speaker. Still do not want presentations to become a sales pitch as far as licenses or costs, but technology is run by vendors, so they need to be able to present the technology they offer.

Technology Issues and Challenges

Mr. Morden is still waiting to hear back regarding the outage last month. Originally told it was a network issue; network side was good. Back online, but he wants to know why it originally happened.

H. New Business

TTY

As often as PSAPs test their 911 lines, that is how often testing should be done on TTY. At a minimum, TTY testing should be done monthly.

Automatic Alerting Devices

The app Life360 does not give a callback number or location. If you hit SOS on Life360, it connects to their emergency dispatch and they then route it to a PSAP as needed. In the 911 law, it states automatic alerting devices which cause 911 to be dialed shall be prohibited. As long as there is an open channel for the user to speak, it is considered an assisted dial and is not prohibited.

As far as the Apple watch sending crash notifications at ski hills for example, PSAPs could reach out and ask that signs be placed (EX: if your phone has crash detection, turn it off). Will look on the SNC website for an old PSA regarding this topic.

Safecom Nationwide Survey

CISA announced they are doing this survey, which is done every five years. Look for it to come out soon to give your feedback. Looking at the questions on the 2018 survey, there were quite a few items related to PSAPs.

I. Public Comment

There was no public comment.

J. Member Comment

There was no member comment.

K. Next Meeting

May 15, 2023, at 1 p.m.

Macomb County Communications and Technology

L. The meeting adjourned at 3:14 p.m.