STATE 911 COMMITTEE
Emerging Technology Subcommittee
July 16, 2025
Meeting Minutes

Voting Members Present	**Representing**
Mr. Tim McKee	Peninsula Fiber Network
Ms. Pat Coates	Oakland County
Mr. Jon Moored	Allegan County
Mr. Mike Armitage	Calhoun County Consolidated Dispatch
Mr. Jerry Nummer	Michigan Public Safety Communications System
Mr. Pat Savage	TSSI Consulting, LLC
Mr. Mike Gank	Antrim County Central Dispatch
Mr. Bill Rensberger	Muskegon County Central Dispatch
Voting Members Absent	**Representing**
Ms. April Heinze	National Emergency Number Association
Mr. Mark Holmes	Department of Technology Management and Budget
Ms. Jaime Seling	Peninsula Fiber Network
Mr. Scott Temple	INdigital
Ms. Katie Holzman	Ottawa County Central Dispatch
Non-Voting Members Present	**Representing**
Ms. Cindy Homant	State 911 Office
Ms. Stacie Hansel	State 911 Office
Ms. Leah Edgell	State 911 Office

A. Call to Order
The meeting was called to order.

B. Roll Call
Roll call was taken, and a quorum was present. Mr. Temple participated in the discussion remotely. Mr. Moored will remain on the subcommittee but has accepted a new position with Allegan County.

C. Call for Additions to the Agenda
There were no additions.

D. Old Business
Approval of Minutes
A **MOTION** was made by COATES, with support by GANK, to approve the May 14, 2025, meeting minutes. With no discussion, the **MOTION** carried.

E. Standing Agenda Items
Geo-Routing
Geo-Routing is in place across the state, except in Macomb County, and is working very well with some of the wireless carriers and terrible with one carrier. As a result, PFN changed the timer on the Phase I and II requests in order to get Phase II from this carrier.

The FCC created the 25-143 Report to Order which says when giving notice to the carriers, they have one year, or six months if it's a nationwide carrier, to go to Phase I, which, in the FCC environment, means the 911 call will be delivered in an IP-format. There is currently only one local carrier that is not sending calls via SIP. Then, Phase II is the ESRP which has a location validation function, a list for location information server, and all the data contained within will come from the state GIS repository. The call comes into the PSAP with that location information. If looking for a new CPE, it will need to be able to process information in an i3v3 format. After every PSAP is

Phase I, then the FCC Phase II request can be made. Subcommittee members should be encouraging everyone to update their information in the GIS repository.

At a special meeting, the State 911 Committee made the Phase I request to the FCC on behalf of all PSAPs.

GIS Repository
Work continues with GeoComm on addressing a best practices document. Mr. Holmes is still working with the Attorney General on a new MOA. He will also be reaching out to counties and PSAPs who have not refreshed their data in over a year, coordinating efforts with PFN and MSP. Ms. Homant will schedule Mr. Bill Johnson to speak to the subcommittee on the national addressing database.

Cyber Security Grant
There is no update. This will come off the standing agenda item list.

Outage Reporting Workgroup
There is no update.

Technology Issues and Challenges
Kalamazoo County is looking into QA products that include CJIS data. If they didn't host their own server, the company that does host their servers would go through the same audit process the PSAP does. However, during discussions with the vendor, their cloud-based format has never had an audit. They stated in their contract it promises what they will do, but they have never been security audited. The CJIS policy, version six, specifically talks about third party vendors and how they are being audited, being 100% of the same audit a PSAP goes through. This same issue came up with discussions regarding work from home. This issue is more than AI; it encompasses anything managed by private IT agencies.

It was asked what everyone is doing now that SOPP is turned off for CAD paging, the short digit numbers. This is for paging first responders through CAD. Muskegon has it into the network but also has SSH turned on to accept any other center by just giving the IP address and SSH credentials. It is a dual-carrier cellular with AT&T and Verizon. As one purpose of the subcommittee is to draft white papers, Mr. Rensberger will draft a document stating what they did and how it worked to share with PSAPs.

F. New Business

2025 Technology Forum
Registration opened last week and closes September 5. There are currently 20 vendors signed up. Subcommittee members received a code to receive complimentary registration.

State 911 Plan
Mr. McKee thanked Mr. Moored, Ms. Coates, and Mr. Holmes for providing updates to the plan. Those updates were incorporated into the document for full review during the meeting. Ms. Homant and Ms. Hansel will make the updates based on today's discussion and the final draft will be forwarded to the subcommittee before the next meeting.

A 'progress with State 911 Plan goals/objectives' will be added to the standing agenda item list.

G. Public Comment

Ms. Homant asked how PSAPs receive calls from OnStar. She received an email from OnStar with a diagram showing calls are being routed to CAD automatically and from a call agent through Rapid Deploy. For the past few years, OnStar has stated they do not send direct 911 calls, but some PSAPs say they are direct. OnStar has the ability to create a CAD incident for some and triages their own calls. It may only be if a center has a Motorola CAD. If coming over the internet, it is not

considered a public safety grade network. For the rewrite, Ms. Homant is looking for wording to close some loopholes and whether vendors are required to pay into the surcharge.

H. Member Comment
There were no comments.

I. Next Meeting
August 27, 2025
MSP HQ

J. Adjourn
The meeting adjourned at 11:48 a.m.