

## **Policy D**

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### **Transfer of Wireless 911 Calls Between Public Service Answering Points**

*Approved by ETSC 9/9/94; amended by ETSC 8/1/01*

When a Public Service Answering Point (PSAP) receives a wireless telephone request for a public safety agency service, regardless if the caller is within the PSAP's boundaries, the call will be accepted and routed to the appropriate responder either by the transfer or relay method. The caller shall not be told to call a different number.