

Where To Go For Medical Care



PRIMARY CARE

For all non-life-threatening questions or conditions, **always call your primary care provider first.**

Your provider knows your history and can advise you when to use the other options for care.

Most offices offer same-day appointments for sudden illness plus after-hours phone triage.

Don't have a Primary Care Provider?

Call MyMichigan Health Line
(800) 999-3199.



E-VISIT

MyChart messaging is a convenient way to get medical advice from your care team. It's like texting only more secure. Most messages are free, and in rare cases that qualify as a billable E-Visit, it will usually save you time and money compared to an in-person visit.

Login to MyChart to message your provider or care team.



VIDEO VISIT

Secure, online video chat with your own primary care provider or a specialist.

Requires a smart device or computer with a camera and broadband Internet connection.

Ask your doctor whether this option is available for your condition.

URGENT CARE

Urgent Care/Community Care

In-person visits for minor illness or injury.

No appointment necessary.

Convenient evening and weekend hours.

On-site X-ray.

Locations: Alma, Alpena, Clare, Freeland, Gladwin, Houghton Lake, Midland, Sault Ste Marie (Community Care) and West Branch.

Walk in or view current wait times at mymichigan.org/urgent



Walk-In Care

In-person visits for established patients for minor illness or injury. No appointment necessary.

Extended evening hours.

On-site X-ray. (Mt. Pleasant only)

Locations: Harrison, Mt. Pleasant and Tawas.

Walk in or call your primary care provider to schedule.

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EMERGENCY DEPARTMENT

For life-threatening emergencies such as heart attack, stroke or traumatic injury, dial 911 or your local ambulance service.

Do not use for minor illness or chronic conditions. Call your primary care provider instead.

**DON'T
WAIT
DON'T
DRIVE
DIAL
911**