



# FEMA

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DR-4757-MI NR-16  
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## News Release

### FEMA Clean and Sanitize Assistance Can Help You – Even After the Storm is Long Gone

**LANSING, Mich.** – FEMA can give eligible survivors of the Aug. 24-26, 2023 severe storms, tornadoes and flooding up to \$300 toward their cleaning expenses. Both homeowners and renters may be eligible for Clean and Sanitize assistance, even if they’ve already scrubbed, mopped, and bleached away the storm.

You may qualify if:

- Your primary residence was damaged by the disaster, and you were living there when the disaster happened.
- Your residence needed to be cleaned after the disaster.
- The damage was not covered by your insurance, or you do not have insurance.
- Your primary residence is safe to live in.

Apply for FEMA assistance one of four ways:

- Go online to [DisasterAssistance.gov](https://DisasterAssistance.gov).
- Use the [FEMA mobile app](#).
- Call the FEMA Helpline at **800-621-3362**. The Helpline is open 7 a.m. to 11 p.m. daily. Multilingual operators are available. If you use a video relay service, captioned telephone service or other accessibility service, give FEMA your number for that service when you call.
- Visit any Disaster Recovery Center. For locations and hours, visit [fema.gov/drc](https://fema.gov/drc).

**The deadline to apply is Monday, April 8, 2024.** For more information about the disaster recovery operation in Michigan, visit [www.fema.gov/disaster/4757](https://www.fema.gov/disaster/4757).

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FEMA does not treat people differently because of race, color, national origin, sex, sexual orientation, religion, age, disability, English proficiency, or economic status. FEMA provides free aids and services to people to help them communicate with us and understand FEMA programs:

- Information available in Braille, large print, or audio.
- Information available in accessible electronic formats on FEMA's website.
- Qualified sign language interpreters.
- Qualified multilingual interpreters.
- Information written in other languages.

If you need assistance accessing a FEMA program or service, or want to report a concern or complaint of discrimination, please contact FEMA at (833) 285-7448 [Press 1 for English, 2 for Spanish, 3 for the Language Line] or email [FEMA-CivilRightsOffice@fema.dhs.gov](mailto:FEMA-CivilRightsOffice@fema.dhs.gov).