

NCJA School Audit Review

Section: Introduction

1). Pursuant to federal and state laws, the exchange of Criminal History Record Information (CHRI) is authorized for the noncriminal justice purpose of licensing, employment, or volunteer placement. The most current version of the Federal Bureau of Investigation (FBI) Criminal Justice Information Services (CJIS) Security Policy provides the minimum standard requirements for the use of Criminal Justice Information (CJI), whether at rest or in transit. These requirements include, but are not limited to the following: creation, viewing, modification, transmission, dissemination, storage, and destruction of CJI data. This data is commonly referred to throughout the audit review as Criminal History Record Information (CHRI). CHRI access is limited to local, state, and federal governmental agencies authorized to access and receive such CJI data; also known as Noncriminal Justice Agencies (NCJA). All agencies that have access and use CHRI, share a responsibility in creating appropriate administrative, technical, and physical safeguards to ensure the security, integrity and confidentiality of CHRI.

If your agency has been requested to complete this audit review it is because you have been determined to be a NCJA receiving fingerprint-based CHRI background checks. Please answer the following questions to the best of your ability. At the end of each section your agency will be provided with the opportunity to add additional comments or concerns regarding the audit section.

I have read and understand the above statement.

2). Please describe the office location for the audit. Specifically, what outside door to enter, and the name of the office, etc. ?

3). Does your agency vet on behalf of any other schools?

Yes

No

» Primary question answered Yes

1). Do you use your agency ID or do they have their own? Please list the school(s) and agency ID (s) if applicable.

Section: Supporting Documentation

1). If you are enrolled in the Criminal History Records Internet Subscription Service (CHRIS), then the Michigan Waiver Agreement and Statement RI-088a form is required in instances where the agency has requested an individual to complete a fingerprint-based CHRI background check for employment, assignment or to volunteer. Do you retain a properly completed, signed and dated waiver form?

» (Choose All That Apply)

- No
- Yes
- N/A

2). If the agency did not retain a properly completed RI-088A Michigan Waiver and Statement form or the agency has not yet been imported into the Criminal History Record Internet Subscription Service (CHRIS), is position documentation retained that indicates the position offered, assigned to, or volunteered?

Note: Position documentation is formal documentation individualized by the agency in which the position offered or assigned is listed. This formal document is used during the agency hiring or placement process (prior to the fingerprinting of the applicant).

- Yes
- No

3). Indicate which of the following background check methods the agency uses for any K-12 full time/part time employment with your agency (e.g. professional, administrative, and directly hired staff).

» (Choose All That Apply)

- School Employment (SE)
- NCPA-Child Protection Volunteer (CPV) or School Volunteer (SV)
- NCPA-Child Protection Employment (CPE)
- Internet Criminal History Access Tool (ICHAT)
- No Background Check Completed

4). Does the agency participate with third party contracting services (e.g. substitute staffing services, janitorial services, Information Technology services, food services, etc.)?

- Yes
- No

1). Provide the business name of the contractor(s), service provided, and point of contact: (First/Last Name & Title)

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2). Indicate which of the following background check methods the agency uses for individuals assigned to regularly and continuously work under contract (indirectly hired) with your agency (e.g. EduStaff, PESG, Dean, Chartwell's).

» (Choose All That Apply)

- School Employment (SE)
- NCPA-Child Protection Volunteer (CPV) or School Volunteer (SV)
- NCPA-Child Protection Employment (CPE)
- Internet History Access Tool (ICHAT)
- No background check completed

5). Does the agency participate in Non K-12 Programs (e.g. preschool, daycare, special 4's)?

Yes

No

1). Provide program name, type of service, and program point of contact: (First/Last Name & Title)

2). Indicate which of the following background check methods the agency uses for the program.

» (Choose All That Apply)

- School Employment (SE)
- NCPA-Child Protection Volunteer (CPV) or School Volunteer (SV)
- NCPA-Child Protection Employment (CPE)
- Internet Criminal History Access Tool (ICHAT)
- No Background Check Completed/Printed through LARA's Childcare Background Check Process

6). Does the agency participate in any additional programs (e.g. camps, MiWorks, AmeriCorps) that require the agency to fingerprint applicants for the program?

Yes

No

1). Provide program name, type of service, and program point of contact: (First/Last Name & Title)

2). Indicate which of the following background check methods the agency uses for the program.

» (Choose All That Apply)

School Employment (SE)
NCPA-Child Protection Volunteer (CPV) or School Volunteer (SV)
NCPA-Child Protection Employment (CPE)
Internet Criminal History Access Tool (ICHAT)
No Background Check Completed

7). Does the agency participate with student teachers?

Yes
No

1). Indicate which of the following background check methods the agency uses for student teachers.

» (Choose All That Apply)

School Employment (SE)
NCPA-Child Protection Volunteer (CPV) or School Volunteer (SV)
NCPA-Child Protection Employment (CPE)
Internet Criminal History Access Tool (ICHAT)
No Background Check Completed

8). Does the agency participate with volunteers (including volunteer coaches)?

Yes
No

1). Indicate which of the following background check methods the agency uses for volunteers.

» (Choose All That Apply)

School Employment (SE)
NCPA-Child Protection Volunteer (CPV) or School Volunteer (SV)
NCPA-Child Protection Employment (CPE)
Internet Criminal History Access Tool (ICHAT)
No Background Check Completed

9). Does the agency obtain applicant's written consent for fingerprinting (Livescan RI-030 form)?

Yes
No

10). Does the agency have a formal appeal process for individuals wishing to challenge, correct, or update their CHRI?

Yes
No

1). Does the agency's appeal process include directions for how the applicant may appeal for both an out of state and in state record?

Yes
No

11). Please provide any additional comments regarding the Supporting Documentation audit area. If no further action is needed, please respond with N/A.

Section: User Agreement & Local Agency Security Officer Appointment

1). Does the agency hold an agreement with the Michigan State Police (MSP) granting access for the exchange of CHRI (RI-087-Agency User Agreement for Release of Criminal History Record Information)?

- Yes
- No

2). Does the agency have a Local Agency Security Officer (LASO) (An individual, within the agency, that ensures appropriate security measures are in place for CHRI)?

- Yes
- No

1). Please provide contact information for the LASO. (Name, agency title, email, and phone)

Section: Personnel Security

1). Does the agency have established policy, procedure, written process, or any kind of written documentation regarding the immediate disconnection and/or removal of an employee's access to CHRI responses, (physically or digitally) when employment has been terminated with the agency? (e.g. system access, passwords, building keys, file keys, etc.)

- Yes
- No

2). Does the agency have an established policy, procedure, written process, or any kind of written documentation regarding the re-evaluation of an employee's CHRI access when reassignment or transfer of agency personnel occurs?

- Yes
- No

3). Does the agency have formal documentation of sanctions for personnel failing to comply with state or federal laws, current FBI CJIS Security Policy rules or regulations, including the agency's Information Security Policy?

Yes
No

4). Provide a list of all authorized personnel (can include IT) that have or may have access to CHRI results. (First/Last Name, Directly Hired or Contracted Individual, Title, and purpose of access)

5). Please provide any additional comments, questions, or concerns regarding the Personnel Security audit area. If no further action is needed, please respond with N/A.

Section: Media Protection

1). Does your agency maintain CHRI digitally (e.g. shared/local drive, cloud services, spreadsheets, system of records), other than within the MSP Criminal History Record Internet Subscription Service (CHRISS) system?

The use of CHRISS or an external / portable storage devices such as a memory stick, or external hard drive is not considered digital storage for purposes of having to complete the Technical Security Questionnaire.

Yes
No

1). Explain the agency's handling process for digital CHRI. (Additionally because your agency is storing CHRI digitally you must complete the NCJA Technical Security Questionnaire).

2). If using cloud computing services provide the name of the service.

2). Does your agency maintain CHRI by hard copy filing (including manual spreadsheets logging).

Yes

No

3). Does the agency maintain CHRI digitally or physically at a different location?

Yes

No

1). Please describe off-site storage details.

4). Does the agency have established policy and procedures in place that addresses the appropriate security controls for the handling, storage, transporting, and destruction of CHRI by an authorized employee of the agency?

Yes

No

5). *Explain* the agency's "step-by-step" process for the handling of physical CHRI, from the moment it is received, used for the purpose intended, and stored for safe keeping. This process should include where CHRI is physically stored within the agency (HR office, business office, personal office, etc.). Also, include any additional or archive areas where CHRI results are physically stored (e.g. use of off-site storage facilities, attic, basement).

6). Does the agency have an established procedure regarding physical destruction of CHRI media?

Yes

No

1). *Explain* the agency's steps taken for the destruction of physical CHRI media (shredded, burned, kept indefinitely, etc.).

7). If storing CHRI digitally, does the agency have established procedures for the appropriate sanitization of digital media?

» (Choose One Answer Only)

- Yes
- No
- N/a

» Primary question answer 1 selected

1). Explain the agency's steps taken for the destruction of digital CHRI media (references the sanitization or physical destruction of all hard drives, memory devices, mobile devices, or removable transportable digital media used to receive, process, or maintain CHRI).

8). Does the agency have established policy and procedures regarding the agency's transporting of CHRI, whether physical or on digital devices, to places or areas outside of the original place of storage (how you move CHRI from one place to another, such as storage)?

- Yes
- No

» Primary question answered Yes

1). Explain the agency's transport process.

9). Please provide any additional comments, questions, or concerns regarding the Media Protection audit area. If no further action is needed, please respond with N/A.

Section: Physical Protection

1). NCJAs in receipt of CHRI are required to ensure the security and confidentiality of CHRI. In all area(s) where CHRI media is stored and processed, the agency is to ensure specific controls are in place for a physically secure location. A physically secure location is a facility, an area, a room, or a group of rooms within a facility. If controls for a physically secure location cannot be met, at a minimum the agency will ensure area(s) where CHRI is processed and maintained meet the requirements for a controlled area. (FBI CJIS Security Policy: Area 5.9) Therefore, this section of the audit will be reviewed on-site by an NCJA auditor for compliance determination.

I have read and understand the above statement.

2). Is there a documented and implemented physical protection policy and procedures for the measures necessary to control and protect CHRI in all its forms (Physically Secure Location or Controlled Area)?

Yes
No

3). What computer operating system and version is used to access CHRI ?

4). Use of a server application or email-like technology to fax CHRI must meet encryption requirements as defined in Section 5.10.1.2. Does the agency meet encryption requirements? (*Faxing CHRI over a standard telephone line is exempt from encryption requirements*).

» (Choose One Answer Only)

Yes
No
N/A

5). Does the agency allow employees to utilize mobile devices (e.g. iPad, tablets, smartphones) to access and store CHRI from home or other areas outside of the office?

Yes
No

1). Please indicate device(s) used to access CHRI and by whom.

2). Does the agency policy and procedures include agency Mobile Device Management (MDM)?

Yes

No

3). Does the agency have established additional or enhanced incident reporting and handling procedures to address mobile device operating scenarios?

Yes

No

4). If the agency authorizes the use of the cellular devices outside the boundary of the United States, does the agency perform an inspection to ensure that all controls are in place and functioning properly to ensure the cellular carrier has not modified or compromised certain internal functions of the device during international use?

» (Choose One Answer Only)

Yes

No

N/a

6). Does the agency allow personally-owned devices to access and or process CHRI?

Yes

No

1). Does the agency have established and documented terms and conditions for the use of personally-owned devices?

Yes

No

7). Does the agency ensure that ALL computers and handheld mobile devices used to access CHRI have a firewall in place with current virus, spam, and malware protections?

Yes

No

1). What Firewall and Anti-Virus Software / version is used:

8). If your agency is enrolled in CHRIS, do all users of the system have a unique user name and password to log in?

» (Choose All That Apply)

Yes
No
N/A

Section: Incident Response (Digital or Physical CHRI)

1). Does the agency have an established incident response policy and procedures for the reporting of an information security incident involving CHRI media (both digital and physical) to the appropriate personnel (e.g. LASO, IT personnel, director, agency head, MSP, etc.)?

Yes
No

1). Does the agency have formal event reporting and escalation procedures for the reporting of CHRI security incidents?

Yes
No

2). Does the agency have an established incident handling capability for security incidents that include preparation, detection, analysis, containment, eradication, and recovery? (*For both physical and digital incidents*)

Yes
No

3). Does the agency have established procedures for the collection, retention, and presentation of evidence to the relevant law enforcement jurisdiction(s) for a CHRI security incident involving legal action (either civil or criminal) against a person or agency?

Yes
No

4). Does the agency have established Incident Response Training included as part of the agency's required Security Awareness Training (SAT)?

Yes
No

5). Does the agency have established procedures to track and document information security incidents on an ongoing basis?

Yes
No

2). Please provide any additional comments, questions, or concerns regarding the Incident Response audit area. If no further action is needed, please respond with N/A.

Section: Secondary Dissemination

1). Does the agency share CHRI responses with other agencies or the applicant? (Other than for the purpose of an appeal process.)

- Yes
- No

1). Is logging or tracking of the secondary dissemination of CHRI completed?

- Yes
- No

2). In instances where CHRI is shared with another agency, does the agency obtain written consent from the individual allowing the agency prior to releasing the CHRI response?

- Yes
- No

2). Please provide any additional comments regarding the Secondary Dissemination audit area. If no further action is needed, please respond with N/A.

Section: Security Awareness Training (SAT)

1). Does the agency administer Security Awareness Training (SAT) for employees having access to CHRI?

Note: SAT is basic awareness of the security training that is necessary for authorized personnel having access to CHRI while performing their daily duties. Daily duties may involve the direct/indirect access, or processing of CHRI, and may include IT personnel.

- Yes
- No

1). Is it the agency's policy to administer and ensure SAT is completed within six months of assignment and every two years thereafter?

- Yes
- No

2). Is SAT given to all personnel having access to CHRI?

- Yes
- No

2). Please provide any additional comments, questions, or concerns regarding the Security Awareness Training audit area. If no further action is needed, please respond with N/A.

Section: Conclusion

1). In conclusion of the audit questionnaire, we request that you forward any or all of the following documents to the Michigan State Police, Security and Access Section at MSP-CJIC-ATS@michigan.gov. Subject: [Agency Name] Pre-Audit Documents.

1) A copy of your agency's Appeal Process and/or appeal form.

2) A copy of your agency's completed NCJA MSP user agreement (RI-087).

3) Generic example(s) of your agency's position documentation(s).

4) A copy of your agency's Livescan (RI-030) form used.

5) Your agency's policy, procedures, or written documentation regarding security, confidentiality, and management controls for CHRI.

6) A copy (generic) of your agency's applicant "consent and release" form used for the release of CHRI to another school for the purpose of employment. (In lieu of a new fingerprint background check being conducted.)

8) If you answered "YES" to question #1 (media protection section) about maintaining CHRI digitally, you must also complete the NCJA Technical Security Questionnaire. (We suggest you seek guidance from your information technology expert in answering the Technical Security Questionnaire).

I have read and will comply.