



MICHIGAN VETERAN FACILITY AUTHORITY BOARD MEETING

Meeting Book

May 19, 2026

Meeting Location

Michigan Veterans Home at Chesterfield

47901 Sugarbush Rd

Chesterfield, MI 48047



2026 May MVFA Meeting Book

May 19, 2026 Agenda

| | | |
|----------|--|--------------|
| 10:00 am | <hr/> 1. Call to Order and Pledge of Allegiance Henry | Call to Join |
| 10:00 am | <hr/> 2. Attendance Roll Call Henry | |
| | <hr/> 3. Welcome New Board Member Henry | |
| | 1. Welcome to Gregory Sobczyk Henry | |
| | 2. Welcome to BG Scott House Henry | |
| | Designee for MG Paul Rogers | |
| 10:00 am | <hr/> 4. Adoption of Agenda Henry | Motion |
| 10:05 am | <hr/> 5. Public Comment Henry | |
| 10:10 am | <hr/> 6. Approval of Minutes Henry | Motion |
| | 1. Proposed Minutes from the 1/20/2026 Meeting Henry | |
| | 1. 26.1.20 Proposed Minutes.pdf | |
| 10:15 am | <hr/> 7. Executive Director's Report Zerbe | |
| 10:15 am | 1. Update on Replacement Facility for MVH DJ Jacobetti Zerbe | |
| 10:20 am | 1. Construction Update Hassan | |
| | 1. MVFA Supplemental Construction Report PA560 FY26Q2.pdf | |
| 10:35 am | 2. Operational Status of the MVH at Chesterfield Township Manning | |
| 10:40 am | 3. Operational Status of MVH at DJ Jacobetti LaJoie | |

1. MVHDJJ Administrator Resignation

10:45 am 4. Operational Status of the MVH at Grand Rapids
MacDonald

10:50 am 5. Operational Status of MVH
Rolston

8. Committee Updates

11:00 am 1. Executive Committee
Henry

1. MVFA Board Appointee Update
Engle

2. Appeals Board Status
Engle

1. MVFA letter 1.21.26.pdf
Henry

Motion

3. Bylaws Review and/or Approval
Henry

Motion

1. MVFA Bylaws - Revision Format - proposed for 2026-2.pdf

4. Performance Audit of DMVA IT Systems, OAG Report

1. 2026 Feb - OAG Report Summary 511059025-94365.pdf

5. Nomination/Election of MVFA Secretary
Henry

Motion

6. Chair Appointment for Quality & Compliance
Committee
Henry

11:15 am 2. Budget and Financial Oversight Committee
Slagle

1. 26.5.19 Financial Oversight Subcommittee Board Report.pdf

11:30 am 3. Quality and Compliance Committee
Wilson-Neil

1. 2026.4 MVFA Quality & Compliance Committee Notes.pdf

11:40 am 4. Strategic Engagement Committee
Walters

1. NASVH Update
Engle

2. MVFA Letters of Support for S3532/HR7747
Engle

Motion

1. 26.5.21 S3532 Letter of Support.pdf

3. Dog Sled Legislative Visit Update
Engle/Zerbe

11:50 am

5. Executive Director Performance Review Committee
Slagle

1. Executive Director Review Report
Slagle

Motion

9. New Business (limit to 3 minutes)

Henry

12:15 pm

10. Public Comments (limit to 3 minutes)

Henry

12:30 pm

11. Board Comments

Henry

12:45 pm

12. Closed Session

Henry

Motion

1:00 pm

13. Adjournment

Henry

Motion

14. Board Book Attachments

1. 2026 03 05 Gregory Sobczyk - Memo for Record_Redacted.pdf

2. 2026 04 16 Barry Walter Reappointment Letter_Redacted.pdf

3. Memorandum for Record - Carlson Redacted.pdf

4. Memorandum for Record - Patterson_Redacted.pdf

5. Memorandum for Record - Wallner_Redacted.pdf

6. PA 351 Q2 FY26 Quarterly Report.pdf

7. PA 121 Abuse-Neglect Dec 25 - Jan 26.pdf

8. PA 121 Abuse-Neglect FY26 Feb-Mar.pdf

9. MVH Sec501 Donations Report FY2026 Oct-Mar.pdf

10. MVH Sec603 SpecMaint Report FY2026 Oct-Mar.pdf

11. Q2 FY26 MVH Staffing Report.pdf

12. 2026 Jan Census Report FY26 - MVHCT.pdf

13. 2026 Jan Census Report FY26 - MVHDJJ.pdf
14. 2026 Jan Census Report FY26 - MVHGR.pdf
15. 2026 Feb Census Report FY26 - MVHCT.pdf
16. 2026 Feb Census Report FY26 - MVHDJJ.pdf
17. 2026 Feb Census Report - MVHGR.pdf
18. 2026 Mar Census Report FY26 - MVHCT.pdf
19. 2026 Mar Census Report FY26 - MVHDGR.pdf
20. 2026 Mar Census Report FY26 - MVHDJJ.pdf
21. 2025 Satisfaction Survey Summaries.pdf
22. MVHCT Map.pdf



**MICHIGAN VETERANS' FACILITY AUTHORITY
BOARD OF DIRECTORS MEETING**

January 20, 2026

10:00 a.m.

PROPOSED MINUTES

A meeting of the Michigan Veterans Facility Authority (MVFA) Board of Directors was called to order at 10:03 a.m. by Chair David Henry. The meeting was conducted at The Joint Forces Building located at 3423 N Martin King Jr Blvd, Building 30, Room 231 Lansing, Michigan 48906.

1. Pledge of Allegiance was recited by the group.

2. Attendance Roll Call

Chair Henry requested a roll call from members present. The following MVFA Board of Directors were present: Chairman David Henry, Amanda Shelast, Brad Slagle, Shawn Turner, Carla Wilson-Neil, and David Rutledge (arrived 10:30), Brian Love (arrived 10:45). There was a quorum present.

Michigan Veteran Homes (MVH) staff present: Anne Zerbe, Steve Rolston, Beth Simonton-Kramer, Ryan Engle, and Lynda Wagner

Virtual Guests: Nancy Susick, Barry Walter, Jason Geissler, Mike Hassan, Ron Oja, Jennifer Manning, Chris LaJoie, Niki Wheeler

Absent: MaryAnne Shannon

Henry extended a welcome to the newest MVFA Board Member, Mandy Shelast, who shared her background.

3. Adoption of Agenda

A motion was made by Wilson-Neil to adopt the agenda dated January 20, 2026, as presented, and it was supported by Turner. The motion carried unanimously.

4. Public Comment

There were no comments from the attendees present or virtual.

5. Approval of Proposed Minutes

Henry proposed approving the minutes of the September 16, 2025, meeting as presented. The motion was made by Slagle and supported by Wilson-Neil. The motion carried unanimously.

6. Executive Director's Report

6.1. Update on the replacement project for MVH DJ Jacobetti

6.1.1. Hassan shared a presentation highlighting the status of construction of the Jacobetti replacement Home. Progress can be made through the winter with the use of ground warmers. Discussions are ongoing with the township about the safe route to school. The VA is still working on rewriting their Memo of Understanding (MOU) language to include Build America, Buy America (BABA) and other updates.

6.2. Operational Status of MVHCT

Manning reported that Chesterfield's CMS survey is anticipated in May or June with the VA expected in August, and mock survey the week of February 9. Rolston added that MVHCT remains a 5-star facility at this time. Upcoming events include the May 17 five-year anniversary with a

celebration event planned. Also, the 5K Walk, Run & Roll event is scheduled for June. Dates will be shared with the board for upcoming events who were welcomed to attend. The census is currently on an incline at 121.

6.3. Operational Status of MVHDJJ

The full VA certification came in early December followed by the CMS survey which was late, reported Oja. There were 4 health citations and 3 Life Safety citations, 2 of which were addressed immediately. The third was a sprinkler head issue. The census at MVHDJJ is at 99.

6.4. Operational Status of MVHGR

Rolston delivered the Grand Rapids report. The Board discussed the recent incident at Grand Rapids regarding the late member who exited the building. Both CMS and the VA visited the home for survey and reviewed the incident. CMS exited with no concerns, but the VA did cite the home with a harm-citation and 3 other minor citations and one life-safety citation. MVHGR is currently working on its plan of correction. Current census for MVHGR is 124.

6.5. Operational Status of MVH – Steve Rolston

The Nutritional Service contract at Jacobetti is under review. Chesterfield contracts with the same food service vendor, and that contract is coming to an end. The process to award a new contract for Chesterfield will begin earlier to allow time to work through the transition.

There were power outages in December at Jacobetti (one for 10 hours and one for 5 hours). The generator powered only certain outlets and equipment. Therefore, the emergency computer (used for printing medical records during outages) was moved to another location to ensure it is operational during an outage.

Oja and the DON, Courtney Tweedale, held their first meeting earlier this week to talk about and prepare for the Home's transition in 2027-28.

6.5.1. AHCA/NCAL Update – Chris LaJoie

LaJoie was nominated for Future Leaders for long term care – a one-year program that nominates one person in each state across the nation. Graduation was in October of 2025. LaJoie was also nominated to be the NASVH Networking Committee Chair and appointed to be an AHCA/NCAL Silver Quality Award Examiner and the AHCA Emergency Preparedness and Life Safety Committee.

Engle explained the progression of the higher cost meds bill with 41 sponsors currently including 5 from Michigan. NASVH has introduced a Senate companion bill as well. Furthermore, Senate Bill 3532 has been introduced to compel coordination for CMS to accept VA Annual Survey results, easing the burden of the survey process.

Engle is currently the First Vice President of NASVH and will be installed as President at the NASVH Summer Conference in late July 2026.

Engle has arranged meetings with legislators during the Team's attendance to the NASVH Winter Conference in early February.

7. **Committee Updates**

7.1. Executive Committee - David Henry

7.1.1. Henry appointed Wilson-Neil to the Quality and Compliance Sub-committee, and Shelast was appointed to the Finance & Budget Sub-committee.



**MICHIGAN VETERANS' FACILITY AUTHORITY
BOARD OF DIRECTORS MEETING**

January 20, 2026

10:00 a.m.

- 7.1.2. In August, there will be 3 term expirations of Appeals Board members Shane Preston, James Ausdemore and Bob Johnson, with another upcoming vacancy this month. The outgoing members will be recognized for their contributions. A recognition document of appreciation will be signed by Henry on behalf of the board.

Candidates to be considered are Patricia Patterson, Ray Carlson, and Jason Wallner. Henry motioned to accept and appoint all 3 candidates to the Appeals Board. The motion was seconded by Slagle, and the motion was carried unanimously. Engle will create an orientation for incoming Appeals Board Members and added that there will be one more nominee by the next meeting.

- 7.1.3. Simonton-Kramer presented the proposed updated version of the bylaws noting that this is advance notice that we intend to modify the bylaws. At least 2/3 members must be present to vote at the next meeting after board members have an opportunity to review the document and its proposed changes.

- 7.1.4. Three policy changes have been proposed: MVFA-GEN 010 – Travel Regulations to clarify that the expense reimbursement amount level, MVFA-GEN 015 – Executive Director-CEO, Evaluation Process v2 adding a statement regarding the option to engage a third-party contractor to facilitate the evaluation process, and MVFA-GEN 020 – Charitable Support Fund v2 which clarifies that speech therapy is an allowable expense under the Charitable Fund, the same as physical and occupational therapies. Rutledge moved to accept the recommended changes to the MVFA Board Policies as presented, seconded by Shelast. The motion carried unanimously.

- 7.1.5. Henry requested that members complete and sign the Conflict-of-Interest Form for 2026 and return them to Simonton-Kramer or Wagner via email or USPS.

7.2. Budget and Finance – Brad Slagle, Chair

The committee met in December and January. The report shows that the base budget was funded appropriately. FY25 ended with restrictive revenue carry-forward funds. FY26 began with a balanced appropriation. The FY27 process has started, and the agency submission is due in February. The State is expected to approve only the COL increase for salaries, not increase of costs.

Charitable funds finished FY25 with nearly \$1M in donations. Some of the funds have been used to purchase 2 buses.

The Auditor General conducted a performance audit of the IT systems which will result in recommendations by DTMB overall. The audit is ongoing for each individual department.

The Office of Internal Audit Services (OIAS) is conducting an engagement analysis of MVH as requested by State Budget Office. This audit is also ongoing, but there will be no formal recommendations from this audit.

The financial audit FY25 is complete. Areas of significant risk were identified but no matters that need to be communicated to the Board. The cost will be the responsibility of MVH and is not to exceed \$144,000. The Board discussed the challenges of becoming State GF neutral.

7.3. Quality and Compliance Committee – Nancy Susick

The group met December 17. A one-page report for surveys is being worked on. Also, Wheeler is collecting data through the Interact Pilot project, which provides interventions to reduce transfers to acute care settings. The data will be available to board in April. The veteran and family member surveys will be completed and data reported by March.

7.4. Strategic Engagement Committee – Barry Walter, Chair

Zerbe recently joined Walter and the Michigan Commander's Group of the VSOs at a legislative meet and greet.

A Metal of Honor plaque has been given to MVHGR for placement on a stone somewhere on the property since local Marine Corps Reserve Unit building where the plaque was housed was decommissioned.

The Friends of Rolling Rock Ranch hosted a Bingo game on December 6 and presented a check for \$26,000. Wreaths across America went well in December as well as cleanup. Flag planting will take place the Wednesday before Memorial Day. Volunteer coordinators hosting a birthday party for Jacobetti in August which marks their 50th anniversary having opened August 8, 1981.

7.5. Executive Director Performance Review Committee

The FY25 in-depth review and analysis with the contractor Mark Harding is nearing conclusion. Zerbe is submitting 2-year goals to Mark later this week, and the completed review is expected to be presented to the board at the next meeting. The FY26 review will use the abbreviated process.

8. Public Comment

There were no public comments.

9. Board Comments

Walter stated this was a great board meeting and appreciated the opportunity to attend online. He congratulated LaJoie on his progress on behalf of board and for personal achievement. Walter looks forward to Engle's success and leadership for NASVH.

Susick commented that Zerbe and the team have done an "awesome" job. She also congratulated LaJoie and added that networking is terrific.

Rutledge thanked the group for the grace offered for being late. He also appreciated the financial report.

Slagle offered thanks to Rolston for his service with NASVH and that continued participation from Engle, LaJoie and Smith, Michigan is an important part of the group. He encouraged new members to consider going and shared some of the benefits of doing so.

Henry stated that Engle will find out if registration for NASVH Winter Conference is still open, and he will discuss with the new board members the possibility of attending this year's Winter Conference. He added the costs are covered by the Board.

Turner welcomed Shelast to the Board, a great group of people working for a great cause. He also thanked Henry for a great meeting.

Wilson-Neil said she was grateful to be at the meeting safely, and as a veteran, she was grateful for what the Board does. She congratulated Engle as well and thanked Wagner for the training on BoardEffect.



**MICHIGAN VETERANS' FACILITY AUTHORITY
BOARD OF DIRECTORS MEETING**

January 20, 2026

10:00 a.m.

Shelast thanked the Board for the warm welcome and staff for helping her prepare for this meeting. She also thanked Oja and Engle for the tour of Jacobetti and appreciates the warmth and dedication of the staff there.

Love welcomed the Board to Lansing and hoped the facility met the needs of the Board. He further commented that he is a fan of Zerbe and Engle. He also expressed encouragement to new members to check out NASVH as the results of the conference often influence the conference he attends the following week, allowing the MVAA team and the MVH teams to ensure they are in alignment.

10. Closed Session

No closed session was needed.

11. Adjournment – A motion to adjourn was made by Turner and seconded by Wilson-Neil. The motion was carried, and the meeting was adjourned at 11:53 a.m.

The proposed minutes have been reviewed and approved for submission to the board by:

A handwritten signature in black ink, appearing to read 'David Henry', is written over a horizontal line.

David Henry on behalf of the Secretary, MVFA Board

3/10/2026
Date



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

April 1, 2026

The Honorable Gretchen Whitmer
Governor of Michigan
PO Box 30013
Lansing MI 48909

Dear Governor Whitmer,

SUBJECT: MVH Supplemental Construction Report

Attached please find Michigan Veteran Homes' Supplemental Construction Report, submitted pursuant to Public Act 560 of 2016, MCL 36.112 Sec12(2).

The statute requires a supplemental construction report on any new veterans' facility opening in the next fiscal year, filed every 90 days until the veteran facility is open and operational.

If you have any questions regarding this report, please contact Beth Simonton-Kramer at 616.498.5357.

Sincerely,

Anne Zerbe
Executive Director, MVH

Attachment

cc: Senate Committee on Veterans and Emergency Services
Senate Appropriations Subcommittee on Military, Veterans, State Police
House Committee on Military, Veterans and Homeland Security
House Appropriations Subcommittee on Military and Veterans and State Police
State Budget Office
House Fiscal Agency
Chair, Michigan Veterans Facility Authority
Major General Paul D. Rogers, DMVA Director



New Marquette Construction Update

Contract Metrics:

- **Design Contract No.** DO 23*8838/DTMB Y-23126
- Design Contract Award (1/27/2023) \$519,673.00
 - Modifications 1-9 \$5,803,344.60
 - Total Design Contract Amount **\$6,323,017.60**

- **Construction Mgmt Contract** DO 171 23*19331/Y23120
- CM Contract Award
 - Modifications 1-4 **\$26,307,569.00**

• Significant Recent Activities:

- Grant pre-approved FY24 priority 1
 - Final budget submitted in Sep 2025
 - MOA is the last document required to gain final grant approval.
 - MOA submitted but delayed by VA due to pending format revisions.
 - Expect MOA signing in Mar 2026
- Remaining Construction Contracts will be awarded as soon as MOA is signed.
- Relocation of Venture Drive completed; Opened for traffic Nov 2025
- Easement agreement with Marquette County Road Commission completed 4 Nov 2025
- Sitework/underground utility installation in progress
- Neighborhood 1 foundation/d underground utilities in progress
- Started Neighborhood 2 foundation in March 2026

Cost ● Schedule ● Quality ● Overall ●

Total VA/SBA Project Budget: \$97.509M

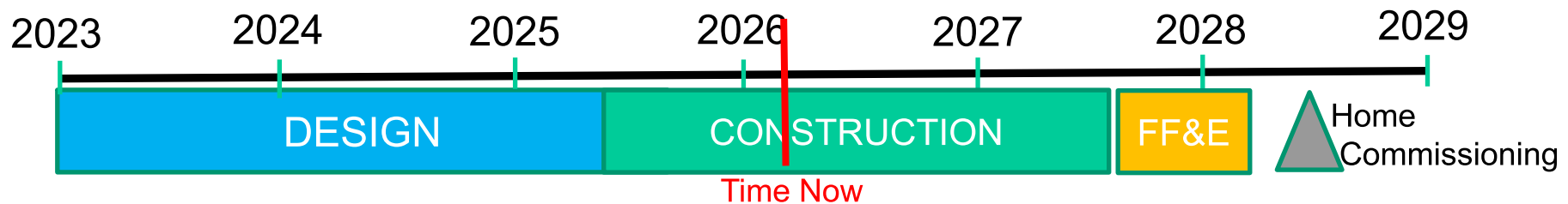
| | |
|-------------------------|------------------|
| Administrative Expenses | \$ 1,000,000.00 |
| Design Contract | \$ 5,800,000.00 |
| Construction Contract | \$ 83,286,714.29 |
| FF&E | \$ 3,265,000.00 |
| Contingency | \$ 4,157,855.00 |

Primary Contacts:

- MVH Dr. Mike Hassan, (517) 275-2761
- DTMB Mr. Chris Parsons & Jeff Barsch, (517) 256-5677
- Perkins Eastman Mr. Ramu Ramachandran, (213) 237-6683
- The Christman Company Mr. Mike Tarwater (616) 799-5959

Project Milestones

- Design complete: Feb 2025
 - Revisions made to reduce cost
- Bid package released: Feb 2025
 - Re-bid most WCs in June 2025
- Tree clearing 100% complete: March 2025
- Contractor mobilization: July 2025
- Construction period: 24 months
- Date construction expected to be completed: Late 2027
- FF&E, Training, Inspection, Licensing, etc.: March 2028
- Home Commissioning and relocation from old facility: Mid 2028



New Marquette Veteran Home Sitework in Progress

9 March 2026



Marquette New Home Relocated Venture Drive

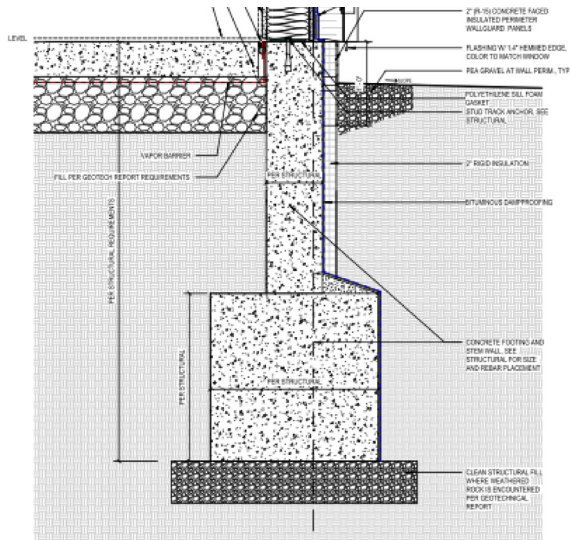


Relocated Venture Drive Opened to Public Nov 2025

Marquette New Home Neighborhood 1 Foundation 1/8/2026



Marquette New Home Neighborhood 1 Foundation 2/6/2026



6 EXT DETAIL - STANDING SEAM @ GRADE
1/12" = 1'-0"

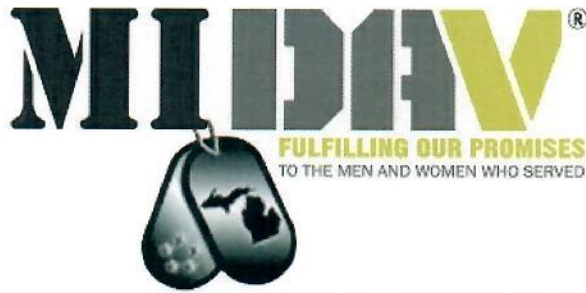




Foundation Forming
3/6/2026

Foundation Insulation
3/6/2026





DISABLED AMERICAN VETERANS, DEPARTMENT OF MICHIGAN

Brian Fogg
State Commander

Joanne Skippergosh
State Adjutant

January 21, 2026

TO: Michigan Veteran's Affairs Agency
FROM: Brian Fogg DAV State Commander
SUBJECT: DAV Nominee for MVFA Appeals Board

To whom it may concern:

On behalf of the DAV Department of Michigan, we would like to enthusiastically recommend Ms. Joanne Skippergosh to serve on the MVFA Appeals Board. We are confident Ms. Skippergosh's knowledge and dedication to our Veteran community will make her a powerful asset to the board. If you have any questions, feel free to contact me at Brian.Fogg@va.gov.

Sincerely,

A handwritten signature in black ink that reads "Brian Fogg".

Brian Fogg
DAV State Commander

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|---------------------------|---|---|--|
| I -- The Authority | | I -- The Authority | |
| | 1 -- Purpose of the Authority | 1 -- Purpose of the Authority | |
| | The Michigan Veterans' Facility Authority (MVFA) is a public body corporate and politic within the Michigan Department of Military and Veterans Affairs and shall develop and operate certain veterans' facilities. | The Michigan Veterans' Facility Authority (MVFA) is a public body corporate and politic within the Michigan Department of Military and Veterans Affairs and shall develop and operate certain veterans' facilities. | [no change] |
| | 2 -- Seal of the Authority | 2 -- Seal of the Authority | |
| | The seal of the Authority shall bear the name of the Authority and be in such form as shall be determined by the Authority. | The seal of the Authority shall bear the name of the Authority and be in such form as shall be determined by the Authority. | [no change] |
| | 3 -- Office of the Authority | 3 -- Office of the Authority | |
| | The principal office of the Authority is at 3423 North Martin Luther King Jr. Boulevard, Lansing, Michigan, with other offices at such places as the Authority may designate. | | This section now provides flexibility for changes without requiring modification of the bylaws |
| | | 3.1 -- Principle Office | |
| | | The principal office of the Authority is located in Kent County, State of Michigan. | |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|-----------------------------|---|---|-------------|
| | | 3.2 -- Address and Address Changes | |
| | | The specific address for notice is provided in Attachment A. Changes to the principal address within the same county may be noted on Attachment A, and such changes shall not be deemed, nor require, an amendment of these bylaws. | |
| | | 3.3 -- Other Offices | |
| | | The Authority may also have offices at other places as its business and activities may require and as the board may designate. | |
| | 4 -- Powers of the Authority | 4 -- Powers of the Authority | |
| | The Michigan Veterans' Facility Authority shall have all the powers as enumerated in MCL 36.106, all other applicable State of Michigan Public Acts, Administrative Rules, and the Michigan Constitution. | The Michigan Veterans' Facility Authority shall have all the powers as enumerated in MCL 36.106, all other applicable State of Michigan Public Acts, Administrative Rules, and the Michigan Constitution. | [no change] |
| II -- Membership & Officers | | II -- Membership & Officers | |
| | 1 -- Authority Appointments | 1 -- Authority Appointments | |
| | Members of the Authority shall be appointed in accordance with MCL 36.105. | Members of the Authority shall be appointed in accordance with MCL 36.105. | [no change] |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|---------|--|---|--|
| | | 2 -- Compensation of Members | |
| | | Members of the Authority shall serve without compensation but may receive reasonable reimbursement for necessary travel and expenses incurred in the discharge of their duties in a manner consistent with State regulation. | Incorporates MVFA Policy 001. Details and procedures are found in policy MVFA-GEN 010 Travel Regulations |
| | 2 -- Officers of the Authority | 3 -- Officers of the Authority | |
| | The officers of the Authority shall be a Chairperson, Vice Chairperson, Secretary and Treasurer. All of the positions shall be nominated at the first meeting of an odd calendar year with elections held at the next regularly scheduled meeting by the Authority Board Membership. Officers shall serve two (2) year terms. | The officers of the Authority shall be a Chairperson, Vice Chairperson, Secretary and Treasurer. All of the positions shall be nominated at the first meeting of an odd calendar year with elections held at the next regularly scheduled meeting by the Authority Board Membership. Officers shall serve two-year terms. | Renumber section and remove duplicate numbers in the text. |
| | 3 -- Election or Appointment | 4 -- Election of Officers | |
| | The board members shall elect a chairperson who is not the director of the department or his or her designee. All officers shall be elected every odd year (for two-year terms) by the Authority Board Members. Those terms of office begin on the next Regular Meeting of the Authority in the month following the election. All officers shall hold office until successors are elected and qualified. | The board members shall elect a chairperson who is not the director of the department or his or her designee. All officers shall be elected every odd year by the Authority Board Members. Those terms of office begin on the next Regular Meeting of the Authority in the month following the election. All officers shall hold office until successors are elected and qualified. | Renumber section. Remove "or Appointment" in the section title because there is no mention of appointment of officers. Add "of Officers" to section heading for consistency and clarity. |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|---------|--|--|---|
| | 4 -- Absence of Officers | 5 -- Absence of Officers | |
| | Whenever the Chairperson and Vice Chairperson are unable to attend a Meeting of the Authority, the Members present at such Meeting shall designate by majority vote a temporary Chairperson from among the Members present, who shall preside at such Meeting. | Whenever the Chairperson and Vice Chairperson are unable to attend a Meeting of the Authority, the Members present at such Meeting shall designate by majority vote a temporary Chairperson from among the Members present, who shall preside at such Meeting. | Renumbering only |
| | 5 -- Vacancies | 6 -- Officer Vacancies | |
| | Should any Officer Positions within the Authority become vacant, the Authority shall elect a successor from its members, who shall hold office until their successor is elected and qualified. Resignations shall be made in writing, dated, and addressed to the Chairperson. | Should any Officer Positions within the Authority become vacant, the Authority shall elect a successor from its members, who shall hold office until their successor is elected and qualified at the next regular election. Officer resignations shall be made in writing, dated, and addressed to the Chairperson. | Add "Officer" to the section title for clarity. Section renumbering. "Next regular election" phrasing makes clear that the new officer will fill a short term, until the next regular election. |
| | | 7 -- Termination of Officer Appointment | |
| | | Any officer may be removed, either with or without cause, by a majority vote of the Authority board in a regular or special meeting. Any officer may resign at any time by giving written notice to the Authority Board or to the Chairperson or Secretary of the Board. Any such resignation shall take effect at the date of receipt of such notice or at any later date specified therein. | To provide guidance for resignations and terminations. To provide notice of the grounds for termination. Termination as an officer does not automatically include termination as a member. |

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3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|---------|---|---|------------------|
| | 6 - Officers of the Authority and Responsibilities | 8 -- Officer Responsibilities | Heading clarity |
| | 6.1 Chairperson | 8.1 -- Chairperson | |
| | The Chairperson shall prepare an agenda and preside at all Meetings of the Authority. | The Chairperson shall prepare an agenda and preside at all Meetings of the Authority. The Chairperson shall assign board members to Standing and Special Committees. | Renumbering only |
| | 6.2 Vice Chairperson | 8.2 -- Vice Chairperson | |
| | The Vice Chairperson shall perform the duties of the Chairperson when the Chairperson is absent from any Meetings or when the Chairperson otherwise advises the Vice Chairperson to do so. The Chairperson shall resume the duties upon notification to the Vice Chairperson. | The Vice Chairperson shall perform the duties of the Chairperson when the Chairperson is absent from any Meetings or when the Chairperson otherwise advises the Vice Chairperson to do so. The Chairperson shall resume the duties upon notification to the Vice Chairperson. | Renumbering only |
| | 6.3 Secretary | 8.3 -- Secretary | |
| | The Secretary shall have general supervision over the administrative charge of the business and affairs of the Authority. Furthermore, the Secretary presents any Meeting Minutes and is responsible for all public correspondence. | The Secretary shall have general supervision over the administrative charge of the business and affairs of the Authority. Furthermore, the Secretary presents any Meeting Minutes and is responsible for all public correspondence. | Renumbering only |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|--------------------------------|--|--|-------------------------------------|
| | 6.4 Treasurer | 8.4 -- Treasurer | |
| | The Treasurer shall be responsible for the general oversight of funds raised and expended by the Authority. The Treasurer also reports the financial position of the Authority to the Board. | The Treasurer shall be responsible for the general oversight of funds raised and expended by the Authority. The Treasurer also reports the financial position of the Authority to the Board. | Renumbering only |
| III -- Meetings and Committees | | III -- Meetings and Committees | |
| | 1 -- Regular and Special Meetings | 1 -- Meetings of the Authority | |
| | Regular Meetings shall be held at such times and places as determined by the Authority, with legal and proper public notice. The Chairperson may, or upon the request of three Members of the Authority shall, call a Special Meeting of the Authority. The call for a Regular Meeting, specifying the time and place of the Meeting, shall be delivered in person or e/mailed to the business or home address of each Member. The call for a Special Meeting, specifying the time and place of the Meeting, shall be made by telephone or e/mailed to the business or home address of each Member at least 18 hours prior to the time of the Meeting. Public notice of all regular, rescheduled, recessed, or Special Meetings shall be given in compliance with The Open Meetings Act, No. 267, Public Acts of Michigan, 1976, as amended. | | Split into subsections for clarity. |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|---------|------------------|--|----------------------------|
| | | 1.1 -- Regular Meetings | |
| | | Regular Meetings shall be held at such times and places as determined by the Authority, with legal and proper public notice. The call for a Regular Meeting, specifying the time and place of the Meeting, shall be delivered in person or e/mailed to the business or home address of each Member. | |
| | | 1.2 -- Special Meetings | |
| | | The Chairperson may, or upon the request of three Members of the Authority shall, call a Special Meeting of the Authority. The call for a Special Meeting, specifying the time and place of the Meeting, shall be made by telephone or e-mailed to the business or home address of each Member at least 18 hours prior to the time of the Meeting. | |
| | | 1.3 -- Public Notice | |
| | | Public notice of all Regular, rescheduled, recessed, or Special Meetings shall be given in compliance with The Open Meetings Act, No. 267, Public Acts of Michigan, 1976, as amended. | (from policy MVFA-GEN 002) |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|---------|--|--|---|
| | 2 - Order of Business | 2 -- Order of Business | |
| | By vote of a majority of the Members eligible to vote at any Regular, adjourned Regular Meeting, or Special Meeting, any matter may be placed on the agenda at each such Meeting as special business. The Chairperson may place on the agenda of any Regular Meeting, adjourned Regular Meeting, or Special Meeting any special business, or any matter which the Chairperson deems of sufficient or pressing importance. An Authority Board Member may do the same with the consent of the Chairperson, or the majority of those Authority Board Members present. All business and meetings will be conducted in accordance with Robert's Rules of Order and State of Michigan Law. | By vote of a majority of the Members eligible to vote at any Regular, adjourned Regular Meeting, or Special Meeting, any matter may be placed on the agenda at each such Meeting as special business. The Chairperson may place on the agenda of any Regular Meeting, adjourned Regular Meeting, or Special Meeting any special business, or any matter which the Chairperson deems of sufficient or pressing importance. An Authority Board Member may do the same with the consent of the Chairperson, or the majority of those Authority Board Members present. All business and meetings will be conducted in accordance with Robert's Rules of Order and State of Michigan Law. | [no change] |
| | | 3 -- Quorum | |
| | | A majority of the appointed and serving members of the board who are eligible to vote constitute a quorum of the board for the transaction of business. Except as otherwise provided under these bylaws, or provisions of law, no business shall be considered by the board at any meeting at which the required quorum is not present, and the only motion that the chair shall entertain at such meeting is a motion to adjourn. | from MVFA-GEN 002; Bylaws defines a minimum number (3) but the policy does not. |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|---------|---|--|---|
| | 3 - Manner of Voting | 4 -- Manner of Voting | |
| | The voting on all questions at a Meeting of the Authority shall be by voice vote, unless a Member requests a roll call vote, in which case the yeas and nays shall be entered upon the minutes of such Meeting. A majority of the members eligible to vote, shall be necessary to pass resolutions or motions, provided however, that the number of affirmative votes necessary shall never be less than three (3) votes. | The voting on all questions at a Meeting of the Authority shall be by voice vote, unless a Member requests a roll call vote, in which case the yeas and nays shall be entered upon the minutes of such Meeting. A quorum shall be necessary to conduct a vote on any resolution, and a simple majority of affirmative votes shall be required to pass resolutions or motions, provided however, that the number of affirmative votes necessary shall never be less than three votes. | Remove duplicate numbers. Change language to use the term "quorum" for clarity. Renumber section. |
| | 4 - Resolutions and Effective Date | 5 -- Resolutions and Effective Date | |
| | All Resolutions shall be in writing and shall be contained in the minute book of the Authority, which shall be maintained by the Authority. Resolutions shall become effective on the day of passage, upon adjournment of the Meeting, unless otherwise stated in the Resolution. | All Resolutions shall be in writing and shall be contained in the minute book of the Authority, which shall be maintained by the Authority. Resolutions shall become effective on the day of passage, upon adjournment of the Meeting, unless otherwise stated in the Resolution. | Renumbering only. |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|---------|---|---|--|
| | 5 - Standing Committees | 6 -- Standing Committees | |
| | <p>The Authority may establish such standing committees as it deems desirable and discontinue the same at its pleasure. The Resolution shall set forth the number of members of the committee not to exceed four (4), never to constitute a quorum, and shall set forth the powers and duties of the committee subject to the limitations set forth in Section 7. The members of each such committee shall be appointed by the Chairperson. The Chairperson shall also designate the Chairperson of the Committee. Members of Standing Committees are allowed to fully participate and vote on all standing committee items whether physically or electronically present.</p> | <p>The Authority may establish such standing committees as it deems desirable and discontinue the same at its pleasure. The Resolution shall set forth the number of members of the committee not to exceed four, never to constitute a quorum, and shall set forth the powers and duties of the committee subject to the limitations set forth in Section 8. The members of each such committee shall be appointed by the Chairperson. The Chairperson shall also designate the Chairperson of the Committee. Members of Standing Committees are allowed to fully participate and vote on all standing committee items whether physically or electronically present.</p> | <p>Renumber section and remove duplicate numbering in text.</p> <p>(was Amended in 2023: changed maximum committee size from three to four to increase participation opportunities.)</p> |
| | 6 - Special Committees | 7 -- Special Committees | |
| | <p>The Chairperson may establish such special committees as are deemed desirable, and may discontinue the same at the Chairperson's pleasure. The Chairperson shall specify the number of members, not to exceed four (4), never to constitute a quorum, shall appoint the members of the committee, shall designate the Chairperson of the committee and shall determine its duties and powers subject to the limitations set forth in Section 7.</p> | <p>The Chairperson may establish such special committees as are deemed desirable, and may discontinue the same at the Chairperson's pleasure. The Chairperson shall 1) specify the number of members, not to exceed four and never to constitute a quorum; 2) appoint the members of the committee; 3) designate the Chairperson of the committee; and 4) determine the committee's duties and powers subject to the limitations set forth in Section 8.</p> | <p>Renumber section and remove duplicate numbering in text.</p> <p>(was Amended in 2023: changed maximum committee size from three to four to increase participation opportunities.)</p> |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|-------------------|---|---|--|
| | 7 - Nature of Committees Generally | 8 -- Nature of Committees Generally | |
| | The responsibilities of all Standing and Special Committees shall be advisory and/or investigatory in nature and shall provide all proposed actions, if any, with a recommendation, if any, to the entire Authority Board for disposition. | The responsibilities of all Standing and Special Committees shall be advisory and/or investigatory in nature and shall provide all proposed actions, if any, with a recommendation, if any, to the entire Authority Board for disposition. | Renumber section. |
| | 8 - Public Comment | 9 -- Public Comment | |
| | The Chairperson will call for public comment to be conducted at the beginning and end of each meeting and noted on the agenda. A three (3) minute time limit will be imposed on each speaker for the public comment period at the start of the meeting and a three (3) minute time limit for each speaker for the comment period at the end of the meeting. | The Chairperson will call for public comment to be conducted at the beginning and end of each meeting and noted on the agenda. A three-minute time limit will be imposed on each speaker for the public comment period at the start of the meeting and a three-minute time limit for each speaker for the comment period at the end of the meeting. | Renumber section. |
| IV -- Fiscal Year | | IV -- Fiscal Year | |
| | The fiscal year of the Authority shall be any twelve (12) consecutive calendar months commencing with the first day of October and ending the last day of the following September or such other twelve (12) consecutive calendar month period as the Authority may designate by Resolution. | The fiscal year of the Authority shall be twelve consecutive calendar months commencing with the first day of October and ending the last day of the following September or such other twelve consecutive calendar month period as the Authority may designate by Resolution. | Remove duplicate numbers. Strike "any" from the first clause because the months are specified. |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|------------------------|---|---|--|
| | | VI -- Conflicts of Interest, Code of Conduct, and Gifts | |
| | | The members and officers of the Authority shall perform their duties in a legal and ethical manner, observing the highest standards of integrity and business ethics. Members and officers must adhere to, and annually acknowledge, the MVFA Confidentiality - Conflict of Interest policy. | Members will annually review MVFA policies to ensure that their conduct is in compliance with policy, applicable laws and regulations. |
| V -- Amendments | | VII -- Amendments | |
| | These Bylaws may be amended by Resolution duly adopted by the affirmative vote of a two-thirds majority of the Members present and eligible to vote at any meeting, provided that there is a quorum of members present, and that notice of intention to present such Resolution shall be given at least three (3) days in advance of the scheduled Meeting. Such notice may be given by any manner. Advance notice of motions to amend the proposed amendments to the Bylaws need not be given. | These Bylaws may be amended by Resolution duly adopted by the affirmative vote of a two-thirds majority of the Members present and eligible to vote at any meeting, provided that there is a quorum of members present, and that notice of intention to present such Resolution shall be given at least three days in advance of the scheduled Meeting. Such notice may be given by any manner. Advance notice of motions to amend the proposed amendments to the Bylaws need not be given. | Renumber article and remove duplicate numbering in the text. |

Bylaws Dated
7/18/17
Last Revised
3/16/21

BY-LAWS OF THE STATE OF MICHIGAN VETERANS' FACILITY AUTHORITY

| ARTICLE | CURRENT LANGUAGE | PROPOSED LANGUAGE 2026 | RATIONALE |
|---------|---|--|---|
| VI -- | Suspension of Bylaws | VIII -- | Suspension of Bylaws |
| | Any and all of the provisions of the bylaws, except Article 5 and those required by state law, may be suspended by unanimous consent of the Members, present and eligible to vote at any Meeting of the Authority. | Any and all of the provisions of the bylaws, except Article VII and those required by state law, may be suspended by unanimous consent of the Members present and eligible to vote at any Meeting of the Authority. | Renumbering Removed the comma after "Members" because it is not included in the preceding section and the intent is the same. If this section is intended to be interpreted differently, then suggest alternative wording for clarity. |
| | | | |
| | | | |
| | <i>Revision History</i> <i>Revised December 10, 2019, Article II, Section 3</i> <i>Revised March 16, 2021, Article I, Section 3, Office of Authority</i> <i>Revised March 16, 2021, Article III, addition of Section 8</i> | <i>Revision History</i> <i>Revised December 10, 2019, Article II, Section 3</i> <i>Revised March 16, 2021, Article I, Section 3, Office of Authority</i> <i>Revised March 16, 2021, Article III, addition of Section 8</i> <i>Revised August 22, 2023, Article III, Sections 5 and 6</i> | |
| | | | |
| | | | |

Attachment A

PRINCIPAL ADDRESS OF THE MVFA

Address 3423 North Martin Luther King Jr. Blvd
City, State, Zip Lansing, MI 48906
Effective Date 7/18/2017 to 9/14/2025

Address 2950 Monroe Ave NE
City, State, Zip Grand Rapids, MI 49505
Effective Date 9/15/2025

Address _____
City, State, Zip _____
Effective Date _____

Address _____
City, State, Zip _____
Effective Date _____

Address _____
City, State, Zip _____
Effective Date _____



OAG

Office of the Auditor General

Report Summary

Performance Audit

Selected Department of Military and Veterans Affairs IT Systems

Department of Military and Veterans Affairs (DMVA) and Department of Technology, Management, and Budget (DTMB)

Report Number:
511-0590-25

Released:
February 2026

The Michigan Veteran Homes (MVH) within DMVA is responsible for delivering long-term care services to eligible veterans and their dependents. Our scope includes the review of four IT systems used within MVH: Point Click Care (PCC), OnShift, BD Pyxis, and RxPertise. MVH uses these systems to maintain patient medical records, schedule nursing staff, review patient medication plans, and track and dispense medication. DMVA has the primary responsibility for establishing, maintaining, and monitoring internal control over its IT applications and the operational environment. DTMB is charged with providing centralized administrative purchasing services, including support for IT purchases. MVH operated three homes and served 481 members during fiscal year 2025.

| Audit Objective | | | Conclusion |
|--|--------------------|----------------------|-----------------------------|
| Objective 1: To assess the sufficiency of DMVA and DTMB's efforts to administer selected veteran home IT system contracts. | | | Not sufficient |
| Findings Related to This Audit Objective | Material Condition | Reportable Condition | Agency Preliminary Response |
| DMVA, in conjunction with DTMB, used a process for procuring IT systems which did not include some of the State's critical data security and contractual requirements. Their actions increased the risk of unauthorized access, misuse, and disclosure of confidential veteran and State data (Finding 1). | X | | Partially agrees |

| Audit Objective | | | Conclusion |
|---|--------------------|----------------------|-----------------------------|
| Objective 2: To assess the effectiveness of DMVA's security and access controls over PCC. | | | Moderately effective |
| Findings Related to This Audit Objective | Material Condition | Reportable Condition | Agency Preliminary Response |
| DMVA did not authorize or monitor 21 PCC vendor user accounts with all 121 available privileged and non-privileged roles (<u>Finding 2</u>). | X | | Partially agrees |
| DMVA could not validate the vendor's current security configuration settings for PCC complied with the State's technical standards or perform effective user account management (<u>Finding 3</u>). | | X | Partially agrees |

| Audit Objective | | | Conclusion |
|--|--------------------|----------------------|-----------------------------|
| Objective 3: To assess the sufficiency of DMVA and DTMB's monitoring of selected veteran home third-party service organizations. | | | Sufficient, with exceptions |
| Findings Related to This Audit Objective | Material Condition | Reportable Condition | Agency Preliminary Response |
| DMVA did not sufficiently review the third-party service organizations' complementary user entity controls (CUECs) in the System and Organization Controls reports for PCC and OnShift. Without evaluating the CUECs, DMVA cannot fully determine if it can rely on the vendors' controls to protect veteran home and State data (<u>Finding 4</u>). | | X | Agrees |

Obtain Audit Reports

Online: audgen.michigan.gov

Phone: (517) 334-8050

Office of the Auditor General
201 N. Washington Square, Sixth Floor
Lansing, Michigan 48913

Doug A. Ringler, CPA, CIA
Auditor General

Laura J. Hirst, CPA
Deputy Auditor General



May 19, 2026

MVH Budget & Financial Oversight Committee

Report to Board of Directors -

The subcommittee met on 5/7/2026 with Chair Slagle and Board Member Shelast; staffers: Erica Bobrowski, Jackie Huhn, Anne Zerbe, Steve Rolston, Beth Simonton-Cramer and Lynda Wagner.

1. FY2026 Budget

- a. The FY2026 budget was reviewed and is in balance.
- b. Revenues projections are up slightly due to improved census, in particular, an increase in the number of 70-100% service-connected disabled veterans. Expense projections are lower due to a reduction in the projected staffing costs at the Grand Rapids home. The net revenue improved by \$518,000 since the last report. It should be noted that the homes' baseline budget is in balance and is in better shape than previous years.
- c. It was also noted that non-GF spending authorization (appropriations) can be shifted between revenue lines to accommodate changes in revenue sources.

2. FY2027 Budget Development

- a. \$2.9 million in GF appropriation has been shifted from General Fund to the VA authorization. This will result in expenditure of VA restricted revenue carry-forward that will not be available for unexpected expenditures nor the increased costs that will be incurred during the transition to the new building for the Marquette Home. Also, economic increases will be granted for salaries only, so the Homes must cover all other cost increases from other revenue.

3. Charitable Funds Report –The FY26 report has expenditures of \$400,000 for new vehicles used for outings. The balance remains robust due to several large donations in 2025. In addition, a \$100,000 grant is in the works for the Chesterfield Home.

4. Audit Status

- a. The OAG Performance Audit of IT systems was released in February with findings that were partially agreed to by the agency and the plan of correction has been submitted.
- b. OIAS Engagement – Michigan Veteran Homes Financial Analysis is still on-going. There is no cost to this engagement.



MVFA QUALITY & COMPLIANCE COMMITTEE

April 30, 2026

Minutes

Attendees: Carla Wilson-Neil, Nancy Susick, Niki Wheeler, Beth Simonton-Kramer, Lynda Wagner

Quality Measure Updates:

1. MVH at Chesterfield
 - a. Quality Measure portion of the CMS Star Rating 4 out of 5 stars, up from 3.
 - b. The Home is in full compliance with CMS and VA.
 - c. In CMS survey “season” with the last survey being May 19, 2025. The staff and Home are survey-ready with no issues anticipated.
 - d. VA survey should be in July.
2. MVH at DJ Jacobetti
 - a. DJJ is now at a 3-star rating overall due to an abuse tag.
 - b. Staffing is rated at 3 stars overall.
 - c. The last CMS survey was in December, though their recognition month is in April. There were kitchen issues, but the Home is survey-ready.
 - d. VA survey was conducted April 14, with results expected in approximately 2 weeks. The only concerns that arose were from kitchen issues.
3. MVH at Grand Rapids
 - a. Dropped to a 4-star rating in Quality Measures. The way antipsychotic medications are counted at the location led to the unavoidable drop in QM.
 - b. The VA Survey was in December 2025.
 - c. CMS Survey window is in April, so it is expected soon.
 - d. Grand Rapids is not in compliance with CMS at the moment, awaiting resolution of an unsubstantiated abuse allegation. .

Initiatives

Data is being collected for hospitalized members, but staff struggle to interpret the data. Ongoing efforts are being made to examine how MVH Central Leadership can help in that effort, and how staff can take accountability.

Satisfaction Surveys

A summary of the Homes’ Member and Family Satisfaction Surveys was shared.



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

May 21, 2026

«First» «Last», United States Senator
«Address»
Washington, DC 20510

RE: S.3532 – STATE VETERANS HOMES INSPECTION SIMPLIFICATION ACT

Senator «Last»,

On behalf of the Michigan Veterans' Facility Authority Board of Directors, thank you for your ongoing leadership representing Michiganders – and Michigan veterans – through your work in the United States Senate. We write today to request your support and co-sponsorship of S. 3532 – the State Veterans Homes Inspection Simplification Act which was introduced on Dec. 17, 2025. This bipartisan legislation seeks to compel coordination between federal departments, reducing inefficiencies that disrupt the daily lives of veterans and staff at State Veterans Homes (SVHs) while continuing to ensure the provision of high-quality care and services to veterans in long-term care facilities.

All 175 SVHs across the nation undergo comprehensive annual surveys (inspections) by the U.S. Dept. of Veterans Affairs (VA) as a requirement of ongoing participation in the SVH program. Approximately 75% of those 175 SVHs are certified by the Centers for Medicare & Medicaid Services (CMS), which conducts its own separate – and nearly identical – survey of those SVHs as well. These surveys occur by each federal entity separately, absent any coordination between the two, and the regulations against which they survey are nearly *identical*.

The survey process in long-term care is essential for oversight and ensuring the provision of high-quality care and services to veterans. However, the annual survey process is also incredibly time-consuming for staff at these SVHs and disruptive to the veteran residents' daily activities and routines. Doing the same thing twice is doubly disruptive and an inefficient use of resources: two survey teams from two different federal departments surveying against nearly identical regulations without any coordination. This legislation would allow CMS to deem the VA's annual survey as acceptable for participation in their program while still allowing CMS to retain their oversight, enforcement, and compliance tools. The VA additionally surveys adult day health and domiciliary programs at SVHs, programs for which CMS has no surveys/inspections.

RE: S.3532 – STATE VETERANS HOMES INSPECTION SIMPLIFICATION ACT

S.3532, should it become law, would be a win for SVHs, a win for the veterans that reside in SVHs, and a win for American taxpayers. We, the Michigan Veterans’ Facility Authority Board of Directors, humbly request that you consider signing on as a co-sponsor to S.3532 – the State Veterans Homes Inspection Simplification Act. Should your office have further questions, we welcome you to contact us at the address on this letter or email Michigan Veteran Homes at EngleR3@michigan.gov.

Respectfully Submitted,

The Michigan Veterans Facility Authority Board of Directors

David Henry, Chair

Nancy Susick, Vice Chair

Bradford Slagle, Treasurer

David Rutledge, Member

Barry Walter, Member

Shawn Turner, Member

Carla Wilson-Neil, Member

Amanda Shelast, Member

Gregory Sobczyk, Member



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

May 21, 2026

«First» «Last», United States Representative
«Address»
Washington, DC 20515

RE: H.R. 7747 – STATE VETERAN HOMES INSPECTION SIMPLIFICATION ACT

Representative «Last»,

On behalf of the Michigan Veterans' Facility Authority Board of Directors, thank you for your ongoing leadership representing Michiganders – and Michigan veterans – through your work in the United States House of Representatives. We write today to request your support and co-sponsorship of H.R. 7747 – the State Veterans Homes Inspection Simplification Act introduced March 2, 2026. This bipartisan legislation seeks to compel coordination between federal departments while reducing inefficiencies that disrupt the daily lives of veterans and staff at State Veterans Homes (SVHs), continuing to ensure the provision of high-quality care and services to veterans in long-term care facilities.

All 175 SVHs across the nation undergo comprehensive annual surveys (inspections) by the U.S. Dept. of Veterans Affairs (VA), as a requirement of ongoing participation in the SVH program. Approximately 75% of those 175 SVHs are also certified by the Centers for Medicare & Medicaid Services (CMS), which conducts its own separate – and nearly identical – survey of those SVHs as well. These surveys occur by each of these federal entities separately, absent any coordination between the two, and the regulations against which they survey are nearly *identical*.

The survey process in long-term care is essential for oversight and for ensuring the provision of high-quality care and services to veterans. However, the annual survey process is also incredibly time-consuming for staff at these SVHs, and disruptive to the veteran residents' daily activities and routines. Doing the same thing twice is doubly disruptive, and an inefficient use of resources: two survey teams from two different federal departments surveying against nearly identical regulations without any coordination. This legislation would allow CMS to deem VA's annual survey as acceptable for participation in their program, while still allowing CMS to retain their oversight, enforcement, and compliance tools. VA additionally surveys adult day health and domiciliary programs at SVHs, programs for which CMS has no surveys/inspections.

H.R. 7747, should it become law, would be a win for SVHs, a win for the veterans that reside in SVHs, and a win for American taxpayers. We, the Michigan Veterans' Facility Authority Board of Directors, humbly request that

Page 2

RE: H.R. 7747 – STATE VETERAN HOMES INSPECTION SIMPLIFICATION ACT

you consider signing on as a cosponsor to H.R. 7747 – the State Veterans Homes Inspection Simplification Act. Should your office have further questions, we welcome you contact us at the address below or email Michigan Veteran Homes at EngleR3@michigan.gov.

Respectfully Submitted,

The Michigan Veterans Facility Authority Board of Directors

David Henry, Chair

Nancy Susick, Vice Chair

Bradford Slagle, Treasurer

David Rutledge, Member

Barry Walter, Member

Shawn Turner, Member

Carla Wilson-Neil, Member

Amanda Shelast, Member

Gregory Sobczyk, Member



STATE OF MICHIGAN
OFFICE OF THE GOVERNOR
LANSING

GRETCHEN WHITMER
GOVERNOR

GARLIN GILCHRIST II
LT. GOVERNOR

March 5, 2026

Exec. Director Anne Zerbe
Michigan Veteran Homes at Grand Rapids
2950 Monroe Ave NE
Grand Rapids MI 49505

Dear Director Zerbe:

Pursuant to Public Act 560 of 2016, MCL 36.105, please be advised of the following appointment to office:

Michigan Veterans' Facility Authority Board of Directors

Gregory Sobczyk, of [REDACTED], Commerce Township, Michigan 48382, Livingston County, succeeding Maryanne Shannon, whose term will expire, will be appointed as a member with professional knowledge, skill, or experience in long-term care, health care licensure or finance, or medicine who represents the interests of a congressionally chartered veterans' organization for a term commencing April 16, 2026, and expiring April 15, 2030.

Respectfully,

A handwritten signature in blue ink, appearing to read "Gretchen Whitmer", written over a light blue grid background.

Gretchen Whitmer
Governor



STATE OF MICHIGAN
OFFICE OF THE GOVERNOR
LANSING

GRETCHEN WHITMER
GOVERNOR

GARLIN GILCHRIST II
LT. GOVERNOR

April 2, 2026

Exec. Director Anne Zerbe
Michigan Veteran Homes at Grand Rapids
2950 Monroe Ave NE
Grand Rapids MI 49505

Dear Director Zerbe:

Pursuant to Public Act 560 of 2016, MCL 36.105, please be advised of the following appointment to office:

Michigan Veterans' Facility Authority Board of Directors

Barry Walter, of [REDACTED] DeWitt, Michigan 48820, Clinton County, will be reappointed as a member with professional knowledge, skill, or experience in long-term care, health care licensure or finance, or medicine for a term commencing April 16, 2026, and expiring April 15, 2030.

Respectfully,

A handwritten signature in blue ink, appearing to read "Gretchen Whitmer".

Gretchen Whitmer
Governor



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

MEMORANDUM FOR RECORD

February 25, 2026

Ray Carlson

[REDACTED]
Negaunee, MI 49866

RE: Appointment to the Michigan Veterans Facility Authority Appeals Board

1. References: Michigan Veterans' Facilities Authority Act (PA 560 of 2016), MCL 36.106b. The operations and authorities for the Appeals Board shall be consistent with those powers delegated by the MVFA Board of Directors and the statutory powers established in MCL 36.106b.
2. Effective January 20, 2026, Mr. Ray Carlson, who represents the American Legion, was appointed to perform duties/functions to include hearing all appeals regarding admissions decisions, involuntary dismissals, and requests for interment at a cemetery maintained and managed by Michigan Veteran Homes, as well as any additional grounds for appeal outlined in Michigan Administrative Rule 32.85.
3. Period: Appeals board members shall serve for a term of 4 years and may be reappointed for no more than one additional 4-year term after their initial term.
4. The Point of contact is undersigned.

A handwritten signature in cursive script, appearing to read "Anne Zerbe".

Anne Zerbe
Executive Director/CEO
Michigan Veteran Homes



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

MEMORANDUM FOR RECORD

January 29, 2026

Ms. Patricia Patterson



Clinton Township, MI 48036

RE: Appointment to the Michigan Veterans Facility Authority Appeals Board

1. References: Michigan Veterans' Facilities Authority Act (PA 560 of 2016), MCL 36.106b. The operations and authorities for the Appeals Board shall be consistent with those powers delegated by the MVFA Board of Directors and the statutory powers established in MCL 36.106b.
2. Effective January 20, 2026, Ms. Patricia Patterson, who represents the Veterans of Foreign Wars, Department of Michigan Office, was appointed to perform duties/functions to include hearing all appeals regarding admissions decisions, involuntary dismissals, and requests for interment at a cemetery maintained and managed by Michigan Veteran Homes, as well as any additional grounds for appeal outlined in Michigan Administrative Rule 32.85.
3. Period: Appeals board members shall serve for a term of 4 years and may be reappointed for no more than one additional 4-year term after their initial term.
4. The Point of contact is undersigned.

Anne Zerbe
Executive Director/CEO
Michigan Veteran Homes



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

MEMORANDUM FOR RECORD

January 29, 2026

Jason Wallner
[REDACTED]
Negaunee, MI 49866

RE: Appointment to the Michigan Veterans Facility Authority Appeals Board

1. References: Michigan Veterans' Facilities Authority Act (PA 560 of 2016), MCL 36.106b. The operations and authorities for the Appeals Board shall be consistent with those powers delegated by the MVFA Board of Directors and the statutory powers established in MCL 36.106b.
2. Effective January 20, 2026, Mr. Jason Wallner, who has had interactions/involvement at one or more veterans' facilities within the past two years, was appointed to perform duties/functions to include hearing all appeals regarding admissions decisions, involuntary dismissals, and requests for interment at a cemetery maintained and managed by Michigan Veteran Homes, as well as any additional grounds for appeal outlined in Michigan Administrative Rule 32.85.
3. Period: Appeals board members shall serve for a term of 4 years and may be reappointed for no more than one additional 4-year term after their initial term.
4. The Point of contact is undersigned.

Anne Zerbe
Executive Director/CEO
Michigan Veteran Homes



STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

GRETCHEN WHITMER
GOVERNOR

ANNE ZERBE
EXECUTIVE DIRECTOR

April 20, 2026

Governor Gretchen Whitmer
State of Michigan
Romney Building
Lansing, MI 48909

Dear Governor,

SUBJECT: PA 351 of 2020 – FY '26 Second Quarter Reporting

Attached please find the quarterly report from the Michigan Veteran Homes at Chesterfield Township, the Michigan Veteran Homes D.J. Jacobetti, and the Michigan Veteran Homes at Grand Rapids, pursuant to Public Act 351 of 2020, MCL 36.112a.

If you have any questions regarding this report, please contact Beth Simonton-Kramer at 616.498.5357.

Sincerely,

A handwritten signature in black ink that reads "Anne Zerbe".

Anne Zerbe
Executive Director, MVH

Attachment

cc: Senate Committee on Veterans and Emergency Services
Senate Appropriations Subcommittee on Military, Veterans, State Police
House Committee on Military, Veterans and Homeland Security
House Appropriations Subcommittee on Military and Veterans and State Police
Major General Paul D. Rogers, DMVA Director

MVH Quarterly Report

Quarter 2, FY 2026

Pursuant to Public Act 560 of 2016 (as amended by PA 351 of 2020), MCL 36.112(a)

Sec. 9 (1) No later than January 1, April 1, July 1, and October 1 of each year, the Michigan Veteran Homes, its successor agency, or the department of military and veterans’ affairs shall report in writing all the following information concerning any state veterans’ facility to the governor, the senate and house committees on veterans’ affairs, and the senate and house appropriations subcommittees for the department of military and veterans’ affairs:

(a) Staffing levels and the extent to which staffing levels do or do not meet industry standards.

38 CFR Part 51.130(d) requires a minimum of 2.5 hours per-patient delivered (PPD). Actual total direct care PPD for FY26 Quarter 1:

| | |
|---|----------|
| Michigan Veteran Homes at Chesterfield Township (MVHCT) | 7.1 PPD |
| Michigan Veteran Homes D.J. Jacobetti (MVHDJJ) | 5.11 PPD |
| Michigan Veteran Homes at Grand Rapids (MVHGR) | 6.82 PPD |

(b) Number of patient complaints, average time to review a complaint and respond, and response to each complaint.

| <u>Home</u> | <u>Number of Complaints</u> | <u>Average Time to Review and Respond</u> |
|-------------|-----------------------------|---|
| MVHCT | 7 | 6 days |
| MVHDJJ | 0 | 0 days |
| MVHGR | 27 | 12 days |

MVHCT Responses:

1. Member wants to take an additional 10+ supplements per day, on top of the supplements he is currently taking. Providers notified to follow up and provide quarterly meeting with member to review request.
2. Member feels it is his right to drink out of a Styrofoam cup, despite it being against speech therapy recommendation.
3. Another member continues to enter this members room. Member is agreeable to a room change.

4. Member feels his neighborhood is served last and the kitchen runs out of vegetables. Member satisfied with resolution.
5. Member states when his urine bag was changed, some urine got onto his slippers. Member washed his slippers and is satisfied at this time.
6. Member dislikes the food and wanted administration to be aware. Administrator is working with nutritional services
7. Member wants hair salon hours to be posted and a new process put in place to schedule haircuts. Hours have been posted in salon.
8. Member was upset that a package was opened. Education was provided that package was opened for his safety. Member satisfied with response

MVHDJJ Responses:

None to report.

MVHGR Responses:

1. Shirts were relabeled and returned. Continuing to get other member's laundry.
2. Pajama pants were found.
3. Hearing aid was found.
4. Member purchased replacement pants.
5. Blanket was found and returned.
6. Audiology appointment scheduled.
7. Hearing aid was found.
8. Claim Against the State filed for potential reimbursement for missing items.
9. Education completed with staff. Room audits being completed.
10. Documentation in place for bowel patterns. No further concerns.
11. Care plan updated and audits being completed.
12. Shirt was found, bedding was not found, denied claim for potential reimbursement.
13. RP will deposit money directly into member's trust account moving forward and member can withdraw funds as needed.
14. Two staff to be present for delivery of medications.
15. Education completed with staff.
16. Education completed with staff.
17. Claim against the State filed for reimbursement for replacement cell phone.
18. Provided with replacement jeans. Inventory list was updated.
19. Facility has purchased steam wells and hot plates to assist in keeping food warm.
20. Verbal education completed. Kardex updated.
21. Reviewed mealtimes, meal holding times, and always-available menu with the member.
22. Verbal education was completed.
23. Education completed with staff.

24. MI-FRI was submitted misappropriation - not substantiated. Police report submitted.
25. Received replacement glasses.
26. Planter was not found. RP declined claim for potential reimbursement.
27. Pending resolution – in process.

(c) Timeliness of distribution of pharmaceutical drugs.

MVHCT - Pharmaceutical drugs are delivered to medication rooms and medication carts at the Home every two weeks for distribution for the following two-week period.

MVHDJJ - Pharmaceutical drugs are delivered to medication rooms and medication carts at the Home every two weeks for distribution for the following two-week period.

MVHGR – Pharmaceutical drugs are delivered the nursing units and medication carts at the Home every two weeks for distribution for the following two-week period.

(d) Security provided for pharmaceutical drugs in the facility, including the title of the individuals providing the security.

MVHCT - Pharmaceutical drugs are locked in the C2 safe within the pharmacy, to which only the licensed pharmacist listed below has sole access. The pharmacy requires a two-means of authentication in efforts to enter the pharmacy. Narcotics are double locked within the pharmacy. On the units, the medication rooms are locked, as are medication carts, and narcotics are double locked. The medication nurse on duty on any given shift is the only employee with the key to medications on the household.

A PYXIS Medication Station, located within the wellness center storage room for after-hours and weekend usage, only. The Wellness Center after-hours required key-card access, which is controlled, and a pre-determined group of Nurse Managers have specific key-card access to enter said storage room where the PYXIS is located.

The PYXIS station is accessed via individual sign on with password. There is also a security camera located in the Wellness Center in additional to the storage room.

Returned medications to the pharmacy are handled via nursing and documented on a form. Returned medications are re-stocked or destroyed as appropriate. Returned medications are logged into the QS1 pharmacy system.

The following individual provides the security and oversight of pharmaceutical drugs:

Kristie Schemansky, PharmD.

MVHDJJ - Pharmaceutical drugs are locked in the pharmacy, to which only the licensed pharmacists listed below have access. The pharmacy is equipped with an alarm. Narcotics are double locked within the pharmacy. On the unit(s), the medication rooms are locked, as are medication carts, and narcotics are double locked. The

medication nurse on duty on any given shift is the only employee with the key to medications on the unit(s).

The following individuals provide the security and oversight of pharmaceutical drugs:

Brad Harvala, Pharmacy Director

Lori Krueger, Pharmacist

Barb Salmela, Pharmacist

MVHGR- Pharmaceutical drugs are locked in the pharmacy, to which only the licensed pharmacists listed below have access. The pharmacy is equipped with an alarm. Narcotics are double locked within the pharmacy. On the units, the medication rooms are locked, as are medication carts, and narcotics are double locked. The medication nurse on duty on any given shift is the only employee with the key to medications on the units(s).

A PYXIS Medication Station, located in the pharmacy entry way is available after hours. The front entry is only accessible via key card access when the pharmacy is closed. The PYXIS station is accessed via fingerprint or individual sign on with password. There is also a security camera located in the entry way.

The unit medication rooms are locked. Medication carts are locked with key access only and narcotics are double locked.

Returned medications to the pharmacy are handled via nursing and documented on a form. Returned medications are restocked or destroyed as appropriate. Returned medications are logged into the QS1 pharmacy system.

The following individual provides the security and oversight of pharmaceutical drugs:

Louis Ciaramello, RPh

(e) How patient money is accounted for, including the name and title of the individual who supervises patient spending accounts.

MVHCT - Patient monies *held by the facility* are accounted for using generally accepted accounting principles, with interest applied to the balances monthly.

The following individual supervises patient spending accounts:

Sara Brys, Business Office Manager

MVHDJJ - Patient monies *held by the facility* are accounted for using generally accepted accounting principles, with interest applied to the balances monthly.

The following individual supervises patient spending accounts:

Sean Depuydt, Business Manager

MVHGR - Patient monies *held by the facility* are accounted for using generally accepted accounting principles, with interest applied to the balances monthly.

The following individual supervises patient spending accounts:

Ashley Rawlings, Business Manager

(f) Number of facility resident deaths that occurred since the most recent report.

| | |
|--------|--------------------|
| MVHCT | 10 facility deaths |
| MVHDJJ | 12 facility deaths |
| MVHGR | 5 facility deaths |

(2) The department of military and veterans' affairs shall place the reports required under subsection (1) on its public website in a prominent and conspicuous manner.

These reports are published at www.michigan.gov/mvh/about/legislation



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

February 11, 2026

The Honorable Gretchen Whitmer
Governor of Michigan
PO Box 30013
Lansing Michigan

Dear Governor Whitmer,
SUBJECT: PA 121 OF 2024 – FY26 Bi-monthly Abuse & Neglect Allegation Reporting

Attached please find the December 2025 / January 2026 report from the Michigan Veteran Homes at Chesterfield Township, the Michigan Veteran Homes D.J. Jacobetti, and the Michigan Veteran Homes at Grand Rapids, pursuant to Public Act 121 of 2024, SEC. 504.(1).

If you have any questions regarding this report, please contact Beth Simonton-Kramer at 616.498.5357.

Sincerely,

Anne Zerbe
Executive Director, MVH

Attachments

cc: Senate Committee on Veterans and Emergency Services
Senate Appropriations Subcommittee on Military, Veterans, State Police
House Committee on Military, Veterans and Homeland Security
House Appropriations Subcommittee on Military and Veterans and State Police
State Budget Office
House Fiscal Agency
Michigan Veterans Facility Authority
Major General Paul D. Rogers, DMVA Director

MVH Legislative Reporting Abuse & Neglect Report

Month/Year December 2025

PA 121 of 2024, SEC. 504.(1)

Sec. 504. (1) The MVFA shall report and investigate all complaints of abuse or neglect at a veterans’ facility in compliance with USDVA and CMS regulations for state veterans’ homes and skilled nursing facilities. The MVFA shall report on a bimonthly basis the following information: (a) A description of the process by which resident members and others may file complaints of alleged abuse or neglect at a veterans’ facility. (b) Summary statistics on the number and general nature of complaints of abuse or neglect. (c) Summary statistics on the final disposition of complaints of abuse or neglect received. (2) The MVFA shall display in high-traffic areas throughout the veterans’ facility the process by which visitors, resident members, and staff of the veterans’ facility may register complaints.

Statement describing the process by which resident members and others may file complaints of alleged abuse at the Homes

Staff must report any incident or suspicion of abuse, neglect, or misappropriation of property to the Administrator immediately. If the Administrator is unavailable, the report should be made to the Director of Nursing.

Any member, family member, or any other person may file a complaint with the facility’s Administrator or with any other officials in accordance with State law. This includes reporting to the State survey and certification agency concerning any instance or suspicion of member abuse, neglect, involuntary seclusion, or misappropriation of a member’s funds or property by any person.

| Type of Report/Investigation | MVH at Chesterfield Twp | | MVH DJ Jacobetti | | MVH at Grand Rapids | |
|------------------------------|-------------------------|----------------------|------------------|----------------------|---------------------|----------------------|
| | Number Reported | Number Substantiated | Number Reported | Number Substantiated | Number Reported | Number Substantiated |
| Abuse | 0 | | 1 | 1 | 0 | |
| Member-to-Member Altercation | 0 | | 0 | | 0 | |
| Injury - Unknown Origin | 0 | | 0 | | 0 | |
| Neglect | 0 | | 0 | | 1 | 0 |
| Elopement | 0 | | 0 | | 0 | |
| Misappropriation | 0 | | 0 | | 0 | |
| Mistreatment | 0 | | 0 | | 0 | |
| Exploitation | 0 | | 0 | | 0 | |

MVH Legislative Reporting Abuse & Neglect Report

Month/Year January 2026

PA 121 of 2024, SEC. 504.(1)

Sec. 504. (1) The MVFA shall report and investigate all complaints of abuse or neglect at a veterans’ facility in compliance with USDVA and CMS regulations for state veterans’ homes and skilled nursing facilities. The MVFA shall report on a bimonthly basis the following information: (a) A description of the process by which resident members and others may file complaints of alleged abuse or neglect at a veterans’ facility. (b) Summary statistics on the number and general nature of complaints of abuse or neglect. (c) Summary statistics on the final disposition of complaints of abuse or neglect received. (2) The MVFA shall display in high-traffic areas throughout the veterans’ facility the process by which visitors, resident members, and staff of the veterans’ facility may register complaints.

Statement describing the process by which resident members and others may file complaints of alleged abuse at the Homes

Staff must report any incident or suspicion of abuse, neglect, or misappropriation of property to the Administrator immediately. If the Administrator is unavailable, the report should be made to the Director of Nursing.

Any member, family member, or any other person may file a complaint with the facility’s Administrator or with any other officials in accordance with State law. This includes reporting to the State survey and certification agency concerning any instance or suspicion of member abuse, neglect, involuntary seclusion, or misappropriation of a member’s funds or property by any person.

| Type of Report/Investigation | MVH at Chesterfield Twp | | MVH DJ Jacobetti | | MVH at Grand Rapids | |
|------------------------------|-------------------------|----------------------|------------------|----------------------|---------------------|----------------------|
| | Number Reported | Number Substantiated | Number Reported | Number Substantiated | Number Reported | Number Substantiated |
| Abuse | 0 | | 0 | | 0 | |
| Member-to-Member Altercation | 0 | | 0 | | 0 | |
| Injury - Unknown Origin | 0 | | 0 | | 0 | |
| Neglect | 0 | | 0 | | 0 | |
| Elopement | 0 | | 0 | | 0 | |
| Misappropriation | 0 | | 0 | | 0 | |
| Mistreatment | 0 | | 0 | | 0 | |
| Exploitation | 0 | | 0 | | 0 | |



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

April 14, 2026

The Honorable Gretchen Whitmer
Governor of Michigan
PO Box 30013
Lansing Michigan

Dear Governor Whitmer,

SUBJECT: PA 121 OF 2024 – FY25 Bi-monthly Abuse & Neglect Allegation Reporting

Attached please find the February 2026 / March 2026 report from the Michigan Veteran Homes at Chesterfield Township, the Michigan Veteran Homes D.J. Jacobetti, and the Michigan Veteran Homes at Grand Rapids, pursuant to Public Act 121 of 2024, SEC. 504.(1).

If you have any questions regarding this report, please contact Beth Simonton-Kramer at 616.498.5357.

Sincerely,

Anne Zerbe
Executive Director, MVH

Attachments

cc: Senate Committee on Veterans and Emergency Services
Senate Appropriations Subcommittee on Military, Veterans, State Police
House Committee on Military, Veterans and Homeland Security
House Appropriations Subcommittee on Military and Veterans and State Police
State Budget Office
House Fiscal Agency
Michigan Veterans Facility Authority
Major General Paul D. Rogers, DMVA Director

MVH Legislative Reporting Abuse & Neglect Report

Month/Year February 2026

PA 121 of 2024, SEC. 504.(1)

Sec. 504. (1) The MVFA shall report and investigate all complaints of abuse or neglect at a veterans’ facility in compliance with USDVA and CMS regulations for state veterans’ homes and skilled nursing facilities. The MVFA shall report on a bimonthly basis the following information: (a) A description of the process by which resident members and others may file complaints of alleged abuse or neglect at a veterans’ facility. (b) Summary statistics on the number and general nature of complaints of abuse or neglect. (c) Summary statistics on the final disposition of complaints of abuse or neglect received. (2) The MVFA shall display in high-traffic areas throughout the veterans’ facility the process by which visitors, resident members, and staff of the veterans’ facility may register complaints.

Statement describing the process by which resident members and others may file complaints of alleged abuse at the Homes

Staff must report any incident or suspicion of abuse, neglect, or misappropriation of property to the Administrator immediately. If the Administrator is unavailable, the report should be made to the Director of Nursing.

Any member, family member, or any other person may file a complaint with the facility’s Administrator or with any other officials in accordance with State law. This includes reporting to the State survey and certification agency concerning any instance or suspicion of member abuse, neglect, involuntary seclusion, or misappropriation of a member’s funds or property by any person.

| Type of Report/Investigation | MVH at Chesterfield Twp | | MVH DJ Jacobetti | | MVH at Grand Rapids | |
|------------------------------|-------------------------|----------------------|------------------|----------------------|---------------------|----------------------|
| | Number Reported | Number Substantiated | Number Reported | Number Substantiated | Number Reported | Number Substantiated |
| Abuse | 0 | | 0 | | 0 | |
| Member-to-Member Altercation | 0 | | 0 | | 0 | |
| Injury - Unknown Origin | 0 | | 0 | | 0 | |
| Neglect | 1 | 1 | 0 | | 0 | |
| Elopement | 0 | | 1 | 1 | 0 | |
| Misappropriation | 0 | | 0 | | 0 | |
| Mistreatment | 0 | | 0 | | 0 | |
| Exploitation | 0 | | 0 | | 0 | |

MVH Legislative Reporting Abuse & Neglect Report

Month/Year March 2026

PA 121 of 2024, SEC. 504.(1)

Sec. 504. (1) The MVFA shall report and investigate all complaints of abuse or neglect at a veterans’ facility in compliance with USDVA and CMS regulations for state veterans’ homes and skilled nursing facilities. The MVFA shall report on a bimonthly basis the following information: (a) A description of the process by which resident members and others may file complaints of alleged abuse or neglect at a veterans’ facility. (b) Summary statistics on the number and general nature of complaints of abuse or neglect. (c) Summary statistics on the final disposition of complaints of abuse or neglect received. (2) The MVFA shall display in high-traffic areas throughout the veterans’ facility the process by which visitors, resident members, and staff of the veterans’ facility may register complaints.

Statement describing the process by which resident members and others may file complaints of alleged abuse at the Homes

Staff must report any incident or suspicion of abuse, neglect, or misappropriation of property to the Administrator immediately. If the Administrator is unavailable, the report should be made to the Director of Nursing.

Any member, family member, or any other person may file a complaint with the facility’s Administrator or with any other officials in accordance with State law. This includes reporting to the State survey and certification agency concerning any instance or suspicion of member abuse, neglect, involuntary seclusion, or misappropriation of a member’s funds or property by any person.

| Type of Report/Investigation | MVH at Chesterfield Twp | | MVH DJ Jacobetti | | MVH at Grand Rapids | |
|------------------------------|-------------------------|----------------------|------------------|----------------------|---------------------|----------------------|
| | Number Reported | Number Substantiated | Number Reported | Number Substantiated | Number Reported | Number Substantiated |
| Abuse | 0 | | 0 | | 0 | |
| Member-to-Member Altercation | 0 | | 0 | | 0 | |
| Injury - Unknown Origin | 0 | | 0 | | 0 | |
| Neglect | 0 | | 0 | | 0 | |
| Elopement | 0 | | 0 | | 0 | |
| Misappropriation | 0 | | 0 | | 1 | 0 |
| Mistreatment | 0 | | 0 | | 0 | |
| Exploitation | 0 | | 0 | | 0 | |



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

May 4, 2026

The Honorable Gretchen Whitmer
Governor of Michigan
PO Box 30013
Lansing Michigan

Dear Governor Whitmer,

SUBJECT: PA 121 OF 2024 – FY26 Donation Reporting

Attached please find the semi-annual FY2026 Donation report from the Michigan Veteran Homes at Chesterfield Township, the Michigan Veteran Homes D.J. Jacobetti, and the Michigan Veteran Homes at Grand Rapids, pursuant to Public Act 121 of 2024, SEC. 501.

If you have any questions regarding this report, please contact Beth Simonton-Kramer at 616.498.5357.

Sincerely,

Anne Zerbe
Executive Director, MVH

Attachment

cc: Senate Committee on Veterans and Emergency Services
Senate Appropriations Subcommittee on Military, Veterans, State Police
House Committee on Military, Veterans and Homeland Security
House Appropriations Subcommittee on Military and Veterans and State Police
State Budget Office
House Fiscal Agency
Michigan Veterans Facility Authority
Major General Paul D. Rogers, DMVA Director

**Michigan Veterans' Facility Authority
Michigan Veteran Homes DJ Jacobetti
Charitable Support Fund Report
FY2026 Year-to-date through March 31, 2026**

Receipts \$ 78,139.99
Expenditures \$ 236,511.66

| <u>Accounts</u> | <u>Function</u> | <u>Expenditures Breakdown</u> |
|---------------------------|-----------------|-----------------------------------|
| Employee Recognition | 5270 | 945.30 |
| No Member Dies Alone | 5430 | 179.96 |
| Life Enrichment Fund | 5450 | 230,558.28 |
| Member Medical Assistance | 5470 | 4,828.12 |
| Total | | <u><u>\$ 236,511.66</u></u> |

**Michigan Veterans' Facility Authority
Michigan Veteran Homes at Chesterfield Township
Charitable Support Fund Report
FY2026 Year-to-date through March 31, 2026**

Receipts \$ 101,679.37
Expenditures \$ 71,857.79

| <u>Accounts</u> | <u>Function</u> | <u>Expenditures Breakdown</u> |
|-----------------------|-----------------|-----------------------------------|
| Volunteer Recognition | 5260 | 115.95 |
| Employee Recognition | 5270 | 19,686.79 |
| No Member Dies Alone | 5430 | 179.96 |
| Life Enrichment Fund | 5450 | 51,875.09 |
| Total | | <u>\$ 71,857.79</u> |

**Michigan Veterans' Facility Authority
Michigan Veteran Homes
Charitable Support Fund Report
FY2026 Year-to-date through March 31, 2026**

| | | |
|---------------------|----|----------|
| Receipts | \$ | 2,555.98 |
| Expenditures | \$ | 185.95 |

| <u>Accounts</u> | <u>Function</u> | <u>Expenditures Breakdown</u> |
|----------------------|-----------------|-----------------------------------|
| Administrative Costs | 4010 | 185.95 |
| Total | | <u><u>\$ 185.95</u></u> |

Michigan Veterans' Facility Authority
Michigan Veteran Homes
Private Donations greater than \$10,000
FY2026 Year-to-date through March 31, 2026

| Veteran Home | Date | Purpose | Amount |
|---------------------|-------------|----------------|---------------------|
| ALL HOMES | 12/12/2025 | Unrestricted | 25,000.00 |
| MVHCT | 10/24/2025 | Unrestricted | 15,000.00 |
| MVHGR | 12/2/2025 | Unrestricted | 10,000.00 |
| MVHGR | 12/12/2025 | Unrestricted | 10,000.00 |
| Total | | | \$ 61,000.00 |



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
MICHIGAN VETERAN HOMES
LANSING

ANNE ZERBE
EXECUTIVE DIRECTOR

May 4, 2026

The Honorable Gretchen Whitmer
Governor of Michigan
PO Box 30013
Lansing Michigan

Dear Governor Whitmer,

SUBJECT: PA 121 OF 2024 – FY26 Special Maintenance Reporting

Attached please find the semi-annual FY2026 Special Maintenance report from the Michigan Veteran Homes at Chesterfield Township, the Michigan Veteran Homes D.J. Jacobetti, and the Michigan Veteran Homes at Grand Rapids, pursuant to Public Act 121 of 2024, SEC. 603.

If you have any questions regarding this report, please contact Beth Simonton-Kramer at 616.498.5357.

Sincerely,

A handwritten signature in black ink, appearing to read "Anne Zerbe".

Anne Zerbe
Executive Director, MVH

Attachment

cc: Senate Committee on Veterans and Emergency Services
Senate Appropriations Subcommittee on Military, Veterans, State Police
House Committee on Military, Veterans and Homeland Security
House Appropriations Subcommittee on Military and Veterans and State Police
State Budget Office
House Fiscal Agency
Michigan Veterans Facility Authority
Major General Paul D. Rogers, DMVA Director

**Michigan Veterans' Facility Authority
Special Maintenance Report
FY2026 Year-to-date through March 31, 2026**

| <u>PO Number</u> | <u>Vendor</u> | <u>Description</u> | <u>Restricted Revenue</u> | <u>Expenditures</u> | <u>Unexpended</u> | <u>Encumbered</u> | <u>Unobligated</u> |
|----------------------------|----------------------------------|--|---------------------------|---------------------|---------------------|-------------------|---------------------|
| | | Unexpended from prior year | 1,446,190.38 | - | 1,446,190.38 | - | 1,446,190.38 |
| | | FY2026 Appropriation | 500,000.00 | - | 500,000.00 | - | 500,000.00 |
| | | | | | - | | - |
| 250000003476 | Frederick Construction, Inc. | MVHGR Building Storm Damage | | - | - | 5,345.74 | (5,345.74) |
| 250000005517 / 25000017019 | Christman/Tower Pinkster | MVHGR Laundry, Pharmacy, and Office Building | | - | - | 111,716.28 | (111,716.28) |
| 250000009206 | Siemens Industry Inc | MVHCT Fire Alarms Replacement | | 109,874.00 | (109,874.00) | - | (109,874.00) |
| 260000002035 | Electronic Safety, Inc. | MVHCT Nurse Call Installation | | 7,534.02 | (7,534.02) | - | (7,534.02) |
| 260000003593 | Prime Specialty Contracting, LLC | MVHDJJ Emergency Sewer Repairs | | 7,724.58 | (7,724.58) | - | (7,724.58) |
| 260000010778 | Wolverine Sealcoating, LLC | MVHCT Parking Lot | | - | - | 35,000.00 | (35,000.00) |
| | | MVHGR Cameras (estimate) | | - | - | 30,000.00 | (30,000.00) |
| | | MVHGR Dam Demolition/Rebuild (estimate) | | - | - | 100,000.00 | (100,000.00) |
| | | MVHGR Sidewalk / Storage (estimate) | | - | - | 80,000.00 | (80,000.00) |
| | | Total | <u>1,946,190.38</u> | <u>125,132.60</u> | <u>1,821,057.78</u> | <u>362,062.02</u> | <u>1,458,995.76</u> |

**Michigan Veteran Homes
Staffing Report**

| <i>MVH at Chesterfield Township</i> | January 2026 | February 2026 | March 2026 |
|--|--------------|---------------|------------|
| I. Census | | | |
| Skilled Nursing Census (Monthly Average) | 119.61 | 120.86 | 120.77 |
| Domiciliary Census (Monthly Average) | 0 | 0 | 0 |
| II. Patient Care Hours | | | |
| Skilled Nursing PPD (Monthly Average) | 6.8 | 7.3 | 7.45 |
| Licensed Nursing PPD (Monthly Average) | 1.8 | 2.1 | 2.25 |
| CENA PPD (Monthly Average) | 5 | 5.2 | 5.2 |
| # of Time Below VA Min. 2.5 PPD | 0 | 0 | 0 |

| <i>MVH D.J. Jacobetti</i> | January 2026 | February 2026 | March 2026 |
|--|--------------|---------------|------------|
| I. Census | | | |
| Skilled Nursing Census (Monthly Average) | 98.3 | 100 | 99 |
| Domiciliary Census (Monthly Average) | 1 | 1 | 1 |
| II. Patient Care Hours | | | |
| Skilled Nursing PPD (Monthly Average) | 5.194 | 5.146 | 4.992 |
| Licensed Nursing PPD (Monthly Average) | 1.958 | 1.793 | 1.966 |
| CENA PPD (Monthly Average) | 3.236 | 3.173 | 3.026 |
| # of Time Below VA Min. 2.5 PPD | 0 | 0 | 0 |

| <i>MVH at Grand Rapids</i> | January 2026 | February 2026 | March 2026 |
|--|--------------|---------------|------------|
| I. Census | | | |
| Skilled Nursing Census (Monthly Average) | 120 | 124 | 123 |
| Domiciliary Census (Monthly Average) | 0 | 0 | 0 |
| II. Patient Care Hours | | | |
| Skilled Nursing PPD (Monthly Average) | 6.92 | 6.72 | 6.82 |
| Licensed Nursing PPD (Monthly Average) | 2.17 | 2.12 | 2.19 |
| CENA PPD (Monthly Average) | 4.75 | 4.6 | 4.63 |
| # of Time Below VA Min. 2.5 PPD | 0 | 0 | 0 |

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP

January 2026 Monthly Census Report

| Facility Census Data | | | | |
|------------------------------|---------------------------------|------------|----------------------------------|-----------------------------|
| | Facility Census on Last Day of: | | % of EOM Census Current Month | End of Month Average YTD |
| | Current Month | Last Month | | |
| TOTAL CENSUS | 122 | 118 | n/a | 122 |
| By Care Setting | | | | |
| Skilled Nursing | 122 | 118 | 100.0% | 122 |
| Domiciliary | n/a | n/a | n/a | n/a |
| By War Era of Service | | | | |
| WWII | 2 | 2 | 1.6% | 2 |
| KC | 9 | 7 | 7.4% | 8 |
| VNE | 89 | 88 | 73.0% | 91 |
| Peacetime | 13 | 12 | 10.7% | 12 |
| Gulf War | 5 | 5 | 4.1% | 5 |
| Other | 0 | 0 | 0.0% | 0 |
| Dependent | 4 | 4 | 3.3% | 4 |
| By Age | | | | |
| Under 60 | 3 | 3 | 2.5% | 3 |
| 60 - 79 | 67 | 69 | 54.9% | 70 |
| 80+ | 52 | 46 | 42.6% | 49 |
| By Gender | | | | |
| Male | 115 | 111 | 94.3% | 115 |
| Female | 7 | 7 | 5.7% | 7 |

| Admissions, Deaths, Discharges During Month | | | |
|---|---------------|-----------|-----------------|
| | Current Month | Total YTD | Monthly Avg YTD |
| Admissions | 9 | 44 | 4.8 |
| Deaths | 5 | 37 | 4.3 |
| Forced Discharges (see memo) | 0 | 0 | 0.0 |
| Other Discharges | 0 | 5 | 0.0 |

| Resident Assessment & Admissions Application Processing | | |
|--|---------------|-----------|
| | Current Month | Total YTD |
| Financial Reassessments Performed | 27 | 85 |
| Admission Applications Processed | 5 | 74 |
| Admission Applications Approved | 10 | 53 |
| Approved Applicants Admitted | 9 | 43 |
| Approved Applicants on Waitlist or Not Yet Ready for Admission | 10 | 175 |
| Admissions Applications Denied | 0 | 4 |

| Occupancy & Waitlist Rates | | | | | |
|----------------------------|-------------|----------|--------------|-----------------|------------------|
| | Avail. Beds | Waitlist | EOM Occupied | EOM % - Current | EOM % - Previous |
| Skilled Nursing | 128 | 10 | 122 | 95.3% | 92.2% |
| Domiciliary Care | n/a | n/a | n/a | n/a | n/a |

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP
January 2026 Monthly Census Report

| Detailed Census Data - By Care Setting | | | |
|--|--------------|---------------|---------------------------------|
| Skilled Nursing Census | Total Census | % | Average I & A |
| 70-100% or Adjudicated | 90 | 73.8% | (of total SN census) n/a |
| Veteran (not 70-100 SCD) | 28 | 23.0% | (of total SN census) \$3,571.57 |
| Dependent | 4 | 3.3% | (of total SN census) \$2,927.50 |
| TOTAL Skilled Nursing Census | 122 | 100.0% | (of TOTAL census) n/a |
| Domiciliary Census | Total Census | % | Average I & A |
| Veteran | n/a | n/a | (of total Dom census) n/a |
| Dependent | n/a | n/a | (of total Dom census) n/a |
| Total Domiciliary Census | n/a | n/a | (of TOTAL census) n/a |

| Detailed Census Data - Age & Gender | | | |
|-------------------------------------|--------------|-------------|------------|
| Census by Age & Gender | Male | Female | Total |
| Under 60 | 3 | 0 | 3 |
| 60-79 | 65 | 2 | 67 |
| 80+ | 47 | 5 | 52 |
| TOTAL | 115 | 7 | 122 |
| % of Census | Male | Female | Total |
| Under 60 | 100.0% | 0.0% | 2.5% |
| 60-79 | 97.0% | 3.0% | 54.9% |
| 80+ | 90.4% | 9.6% | 42.6% |
| TOTAL | 94.3% | 5.7% | <i>n/a</i> |

| Detailed Census Data - Era of Service & Gender | | | |
|--|--------------|-------------|------------|
| Census by EOS & Gender | Male | Female | Total |
| WWII | 2 | 0 | 2 |
| KC | 8 | 1 | 9 |
| VNE | 88 | 1 | 89 |
| Peacetime | 12 | 1 | 13 |
| Gulf War Era | 5 | 0 | 5 |
| Other | 0 | 0 | 0 |
| Dependent | 0 | 4 | 4 |
| TOTAL | 115 | 7 | 122 |
| % of Census | Male | Female | Total |
| WWII | 100.0% | 0.0% | 1.6% |
| KC | 88.9% | 11.1% | 7.4% |
| VNE | 98.9% | 1.1% | 73.0% |
| Peacetime | 92.3% | 7.7% | 10.7% |
| Gulf War | 100.0% | 0.0% | 4.1% |
| Other | | | 0.0% |
| Dependent | 0.0% | 100.0% | 3.3% |
| TOTAL | 94.3% | 5.7% | <i>n/a</i> |

Michigan Veteran Homes DJ Jacobetti
January 2026 Monthly Census Report

| Facility Census Data | | | | |
|------------------------------|---------------------------------|------------|----------------------------------|-----------------------------|
| | Facility Census on Last Day of: | | % of EOM Census Current Month | End of Month Average YTD |
| | Current Month | Last Month | | |
| TOTAL CENSUS | 100 | 101 | n/a | 103 |
| By Care Setting | | | | |
| Skilled Nursing | 99 | 100 | 99.0% | 102 |
| Domiciliary | 1 | 1 | 1.0% | 2 |
| By War Era of Service | | | | |
| WWII | 2 | 2 | 2.0% | 2 |
| KC | 5 | 5 | 5.0% | 5 |
| VNE | 75 | 75 | 75.0% | 77 |
| Peacetime | 14 | 15 | 14.0% | 15 |
| Gulf War | 1 | 1 | 1.0% | 1 |
| Other | 0 | 0 | 0.0% | 0 |
| Dependent | 3 | 3 | 3.0% | 3 |
| By Age | | | | |
| Under 60 | 1 | 1 | 1.0% | 1 |
| 60 - 79 | 51 | 49 | 51.0% | 50 |
| 80+ | 48 | 51 | 48.0% | 52 |
| By Gender | | | | |
| Male | 94 | 95 | 94.0% | 97 |
| Female | 6 | 6 | 6.0% | 6 |

| Admissions, Deaths, Discharges During Month | | | |
|---|---------------|-----------|-----------------|
| | Current Month | Total YTD | Monthly Avg YTD |
| Admissions | 3 | 41 | 1.8 |
| Deaths | 4 | 40 | 3.8 |
| Forced Discharges (see memo) | 0 | 0 | 0.0 |
| Other Discharges | 0 | 7 | 0.0 |

| Resident Assessment & Admissions Application Processing | | |
|--|---------------|-----------|
| | Current Month | Total YTD |
| Financial Reassessments Performed | 96 | 212 |
| Admission Applications Processed | 6 | 84 |
| Admission Applications Approved | 5 | 48 |
| Approved Applicants Admitted | 3 | 45 |
| Approved Applicants on Waitlist or Not Yet Ready for Admission | 95 | 972 |
| Admissions Applications Denied | 0 | 10 |

| Occupancy & Waitlist Rates | | | | | |
|----------------------------|-------------|----------|--------------|-----------------|------------------|
| | Avail. Beds | Waitlist | EOM Occupied | EOM % - Current | EOM % - Previous |
| Skilled Nursing | 126 | 95 | 99 | 78.6% | 79.4% |
| Domiciliary Care | 3 | 0 | 1 | 33.3% | 33.3% |

Michigan Veteran Homes DJ Jacobetti
January 2026 Monthly Census Report

| Detailed Census Data - By Care Setting | | | | |
|--|--------------|--------------|-----------------------|------------|
| Skilled Nursing Census | Total Census | % | Average I & A | |
| 70-100% or Adjudicated | 46 | 46.5% | (of total SN census) | n/a |
| Veteran (not 70-100 SCD) | 50 | 50.5% | (of total SN census) | \$3,576.21 |
| Dependent | 3 | 3.0% | (of total SN census) | \$981.41 |
| TOTAL Skilled Nursing Census | 99 | 99.0% | (of TOTAL census) | n/a |
| Domiciliary Census | Total Census | % | Average I & A | |
| Veteran | 1 | 100.0% | (of total Dom census) | \$0.00 |
| Dependent | 0 | | (of total Dom census) | n/a |
| Total Domiciliary Census | 1 | 1.0% | (of TOTAL census) | n/a |

| Detailed Census Data - Age & Gender | | | |
|-------------------------------------|--------------|-------------|------------|
| Census by Age & Gender | Male | Female | Total |
| Under 60 | 1 | 0 | 1 |
| 60-79 | 47 | 4 | 51 |
| 80+ | 46 | 2 | 48 |
| TOTAL | 94 | 6 | 100 |
| % of Census | Male | Female | Total |
| Under 60 | 100.0% | 0.0% | 1.0% |
| 60-79 | 92.2% | 7.8% | 51.0% |
| 80+ | 95.8% | 4.2% | 48.0% |
| TOTAL | 94.0% | 6.0% | n/a |

| Detailed Census Data - Era of Service & Gender | | | |
|--|--------------|-------------|------------|
| Census by EOS & Gender | Male | Female | Total |
| WWII | 2 | 0 | 2 |
| KC | 5 | 0 | 5 |
| VNE | 74 | 1 | 75 |
| Peacetime | 12 | 2 | 14 |
| Gulf War Era | 1 | 0 | 1 |
| Other | 0 | 0 | 0 |
| Dependent | 0 | 3 | 3 |
| TOTAL | 94 | 6 | 100 |
| % of Census | Male | Female | Total |
| WWII | 100.0% | 0.0% | 2.0% |
| KC | 100.0% | 0.0% | 5.0% |
| VNE | 98.7% | 1.3% | 75.0% |
| Peacetime | 85.7% | 14.3% | 14.0% |
| Gulf War | 100.0% | 0.0% | 1.0% |
| Other | | | 0.0% |
| Dependent | 0.0% | 100.0% | 3.0% |
| TOTAL | 94.0% | 6.0% | n/a |

Michigan Veteran Homes at Grand Rapids
January 2026 Monthly Census Report

| Facility Census Data | | | | |
|------------------------------|---------------------------------|------------|----------------------------------|-----------------------------|
| | Facility Census on Last Day of: | | % of EOM Census Current Month | End of Month Average YTD |
| | Current Month | Last Month | | |
| TOTAL CENSUS | 124 | 122 | n/a | 122 |
| By Care Setting | | | | |
| Skilled Nursing | 124 | 122 | 100.0% | 122 |
| Domiciliary | n/a | n/a | n/a | n/a |
| By War Era of Service | | | | |
| WWII | 1 | 1 | 0.8% | 1 |
| KC | 8 | 8 | 6.5% | 7 |
| VNE | 86 | 83 | 69.4% | 84 |
| Peacetime | 16 | 17 | 12.9% | 17 |
| Gulf War | 9 | 9 | 7.3% | 9 |
| Other | 0 | 0 | 0.0% | 0 |
| Dependent | 4 | 4 | 3.2% | 4 |
| By Age | | | | |
| Under 60 | 4 | 4 | 3.2% | 4 |
| 60 - 79 | 79 | 80 | 63.7% | 81 |
| 80+ | 41 | 38 | 33.1% | 37 |
| By Gender | | | | |
| Male | 118 | 116 | 95.2% | 116 |
| Female | 6 | 6 | 4.8% | 6 |

| Admissions, Deaths, Discharges During Month | | | |
|---|---------------|-----------|-----------------|
| | Current Month | Total YTD | Monthly Avg YTD |
| Admissions | 3 | 40 | 3.0 |
| Deaths | 1 | 32 | 2.3 |
| Forced Discharges (see memo) | 0 | 0 | 0.0 |
| Other Discharges | 0 | 6 | 0.5 |

| Resident Assessment & Admissions Application Processing | | |
|--|---------------|-----------|
| | Current Month | Total YTD |
| Financial Reassessments Performed | 27 | 248 |
| Admission Applications Processed | 5 | 83 |
| Admission Applications Approved | 4 | 81 |
| Approved Applicants Admitted | 3 | 40 |
| Approved Applicants on Waitlist or Not Yet Ready for Admission | 143 | 2228 |
| Admissions Applications Denied | 1 | 9 |

| Occupancy & Waitlist Rates | | | | | |
|----------------------------|-------------|----------|--------------|-----------------|------------------|
| | Avail. Beds | Waitlist | EOM Occupied | EOM % - Current | EOM % - Previous |
| Skilled Nursing | 128 | 143 | 124 | 96.9% | 95.3% |
| Domiciliary Care | n/a | n/a | n/a | n/a | n/a |

Michigan Veteran Homes at Grand Rapids
January 2026 Monthly Census Report

| Detailed Census Data - By Care Setting | | | |
|--|--------------|---------------|---------------------------------|
| Skilled Nursing Census | Total Census | % | Average I & A |
| 70-100% or Adjudicated | 72 | 58.1% | (of total SN census) n/a |
| Veteran (not 70-100 SCD) | 48 | 38.7% | (of total SN census) \$2,730.82 |
| Dependent | 4 | 3.2% | (of total SN census) \$1,461.07 |
| TOTAL Skilled Nursing Census | 124 | 100.0% | (of TOTAL census) n/a |
| Domiciliary Census | Total Census | % | Average I & A |
| Veteran | n/a | n/a | (of total Dom census) n/a |
| Dependent | n/a | n/a | (of total Dom census) n/a |
| Total Domiciliary Census | n/a | n/a | (of TOTAL census) n/a |

| Detailed Census Data - Age & Gender | | | |
|-------------------------------------|--------------|-------------|------------|
| Census by Age & Gender | Male | Female | Total |
| Under 60 | 4 | 0 | 4 |
| 60-79 | 77 | 2 | 79 |
| 80+ | 37 | 4 | 41 |
| TOTAL | 118 | 6 | 124 |
| % of Census | Male | Female | Total |
| Under 60 | 100.0% | 0.0% | 3.2% |
| 60-79 | 97.5% | 2.5% | 63.7% |
| 80+ | 90.2% | 9.8% | 33.1% |
| TOTAL | 95.2% | 4.8% | n/a |

| Detailed Census Data - Era of Service & Gender | | | |
|--|--------------|-------------|------------|
| Census by EOS & Gender | Male | Female | Total |
| WWII | 1 | 0 | 1 |
| KC | 8 | 0 | 8 |
| VNE | 85 | 1 | 86 |
| Peacetime | 16 | 0 | 16 |
| Gulf War Era | 8 | 1 | 9 |
| Other | 0 | 0 | 0 |
| Dependent | 0 | 4 | 4 |
| TOTAL | 118 | 6 | 124 |
| % of Census | Male | Female | Total |
| WWII | 100.0% | 0.0% | 0.8% |
| KC | 100.0% | 0.0% | 6.5% |
| VNE | 98.8% | 1.2% | 69.4% |
| Peacetime | 100.0% | 0.0% | 12.9% |
| Gulf War | 88.9% | 11.1% | 7.3% |
| Other | | | 0.0% |
| Dependent | 0.0% | 100.0% | 3.2% |
| TOTAL | 95.2% | 4.8% | n/a |

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP

February 2026 Monthly Census Report

| Facility Census Data | | | | |
|------------------------------|---------------------------------|------------|----------------------------------|-----------------------------|
| | Facility Census on Last Day of: | | % of EOM Census Current Month | End of Month Average YTD |
| | Current Month | Last Month | | |
| TOTAL CENSUS | 123 | 122 | n/a | 122 |
| By Care Setting | | | | |
| Skilled Nursing | 123 | 122 | 100.0% | 121.8 |
| Domiciliary | n/a | n/a | n/a | n/a |
| By War Era of Service | | | | |
| WWII | 2 | 2 | 1.6% | 1.8 |
| KC | 9 | 9 | 7.3% | 8.0 |
| VNE | 89 | 89 | 72.4% | 90.6 |
| Peacetime | 13 | 13 | 10.6% | 12.2 |
| Gulf War | 6 | 5 | 4.9% | 5.2 |
| Other | 0 | 0 | 0.0% | 0.0 |
| Dependent | 4 | 4 | 3.3% | 4.0 |
| By Age | | | | |
| Under 60 | 3 | 3 | 2.4% | 3.0 |
| 60 - 79 | 67 | 67 | 54.5% | 69.0 |
| 80+ | 53 | 52 | 43.1% | 49.8 |
| By Gender | | | | |
| Male | 116 | 115 | 94.3% | 114.8 |
| Female | 7 | 7 | 5.7% | 7.0 |

| Admissions, Deaths, Discharges During Month | | | |
|---|---------------|-----------|-----------------|
| | Current Month | Total YTD | Monthly Avg YTD |
| Admissions | 3 | 44 | 4.4 |
| Deaths | 2 | 38 | 3.8 |
| Forced Discharges <i>(see memo)</i> | 0 | 0 | 0.0 |
| Other Discharges | 0 | 4 | 0.0 |

| Resident Assessment & Admissions Application Processing | | |
|--|---------------|-----------|
| | Current Month | Total YTD |
| Financial Reassessments Performed | 4 | 71 |
| Admission Applications Processed | 2 | 65 |
| Admission Applications Approved | 4 | 54 |
| Approved Applicants Admitted | 3 | 43 |
| Approved Applicants on Waitlist or Not Yet Ready for Admission | 10 | 168 |
| Admissions Applications Denied | 0 | 4 |

| Occupancy & Waitlist Rates | | | | | |
|----------------------------|-------------|----------|--------------|-----------------|------------------|
| | Avail. Beds | Waitlist | EOM Occupied | EOM % - Current | EOM % - Previous |
| Skilled Nursing | 128 | 10 | 123 | 96.1% | 95.3% |
| Domiciliary Care | n/a | n/a | n/a | n/a | n/a |

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP
February 2026 Monthly Census Report

| Detailed Census Data - By Care Setting | | | |
|--|--------------|---------------|---------------------------------|
| Skilled Nursing Census | Total Census | % | Average I & A |
| 70-100% or Adjudicated | 90 | 73.2% | (of total SN census) n/a |
| Veteran (not 70-100 SCD) | 29 | 23.6% | (of total SN census) \$3,345.16 |
| Dependent | 4 | 3.3% | (of total SN census) \$2,019.33 |
| TOTAL Skilled Nursing Census | 123 | 100.0% | (of TOTAL census) n/a |
| Domiciliary Census | Total Census | % | Average I & A |
| Veteran | n/a | n/a | (of total Dom census) n/a |
| Dependent | n/a | n/a | (of total Dom census) n/a |
| Total Domiciliary Census | n/a | n/a | (of TOTAL census) n/a |

| Detailed Census Data - Age & Gender | | | |
|-------------------------------------|--------------|-------------|------------|
| Census by Age & Gender | Male | Female | Total |
| Under 60 | 3 | 0 | 3 |
| 60-79 | 65 | 2 | 67 |
| 80+ | 48 | 5 | 53 |
| TOTAL | 116 | 7 | 123 |
| % of Census | Male | Female | Total |
| Under 60 | 100.0% | 0.0% | 2.4% |
| 60-79 | 97.0% | 3.0% | 54.5% |
| 80+ | 90.6% | 9.4% | 43.1% |
| TOTAL | 94.3% | 5.7% | <i>n/a</i> |

| Detailed Census Data - Era of Service & Gender | | | |
|--|--------------|-------------|------------|
| Census by EOS & Gender | Male | Female | Total |
| WWII | 2 | 0 | 2 |
| KC | 8 | 1 | 9 |
| VNE | 88 | 1 | 89 |
| Peacetime | 12 | 1 | 13 |
| Gulf War Era | 6 | 0 | 6 |
| Other | 0 | 0 | 0 |
| Dependent | 0 | 4 | 4 |
| TOTAL | 116 | 7 | 123 |
| % of Census | Male | Female | Total |
| WWII | 100.0% | 0.0% | 1.6% |
| KC | 88.9% | 11.1% | 7.3% |
| VNE | 98.9% | 1.1% | 72.4% |
| Peacetime | 92.3% | 7.7% | 10.6% |
| Gulf War | 100.0% | 0.0% | 4.9% |
| Other | | | 0.0% |
| Dependent | 0.0% | 100.0% | 3.3% |
| TOTAL | 94.3% | 5.7% | <i>n/a</i> |

Michigan Veteran Homes DJ Jacobetti
February 2026 Monthly Census Report

| Facility Census Data | | | | |
|------------------------------|---------------------------------|------------|----------------------------------|-----------------------------|
| | Facility Census on Last Day of: | | % of EOM Census Current Month | End of Month Average YTD |
| | Current Month | Last Month | | |
| TOTAL CENSUS | 102 | 100 | <i>n/a</i> | 103 |
| By Care Setting | | | | |
| Skilled Nursing | 101 | 99 | 99.0% | 101.6 |
| Domiciliary | 1 | 1 | 1.0% | 1.4 |
| By War Era of Service | | | | |
| WWII | 2 | 2 | 2.0% | 2.0 |
| KC | 5 | 5 | 4.9% | 5.2 |
| VNE | 78 | 75 | 76.5% | 77.4 |
| Cold War | 13 | 14 | 12.7% | 14.4 |
| GWE | 1 | 1 | 1.0% | 1.0 |
| Other | 0 | 0 | 0.0% | 0.0 |
| Dependent | 3 | 3 | 2.9% | 3.0 |
| By Age | | | | |
| Under 60 | 1 | 1 | 1.0% | 1.0 |
| 60 - 79 | 51 | 51 | 50.0% | 50.4 |
| 80+ | 50 | 48 | 49.0% | 51.6 |
| By Gender | | | | |
| Male | 96 | 94 | 94.1% | 97.0 |
| Female | 6 | 6 | 5.9% | 6.0 |

| Admissions, Deaths, Discharges During Month | | | |
|---|---------------|-----------|-----------------|
| | Current Month | Total YTD | Monthly Avg YTD |
| Admissions | 4 | 41 | 2.2 |
| Deaths | 2 | 40 | 3.4 |
| Forced Discharges <i>(see memo)</i> | 0 | 0 | 0.0 |
| Other Discharges | 0 | 5 | 0.0 |

| Resident Assessment & Admissions Application Processing | | |
|--|---------------|-----------|
| | Current Month | Total YTD |
| Financial Reassessments Performed | 9 | 200 |
| Admission Applications Processed | 6 | 82 |
| Admission Applications Approved | 4 | 46 |
| Approved Applicants Admitted | 4 | 45 |
| Approved Applicants on Waitlist or Not Yet Ready for Admission | 74 | 953 |
| Admissions Applications Denied | 0 | 8 |

| Occupancy & Waitlist Rates | | | | | |
|----------------------------|-------------|----------|--------------|-----------------|------------------|
| | Avail. Beds | Waitlist | EOM Occupied | EOM % - Current | EOM % - Previous |
| Skilled Nursing | 126 | 74 | 101 | 80.2% | 78.6% |
| Domiciliary Care | 3 | 0 | 1 | 33.3% | 33.3% |

Michigan Veteran Homes DJ Jacobetti
February 2026 Monthly Census Report

| Detailed Census Data - By Care Setting | | | | |
|--|--------------|--------------|-----------------------|------------|
| Skilled Nursing Census | Total Census | % | Average I & A | |
| 70-100% or Adjudicated | 46 | 45.5% | (of total SN census) | n/a |
| Veteran (not 70-100 SCD) | 52 | 51.5% | (of total SN census) | \$3,425.85 |
| Dependent | 3 | 3.0% | (of total SN census) | \$988.41 |
| TOTAL Skilled Nursing Census | 101 | 99.0% | (of TOTAL census) | n/a |
| Domiciliary Census | Total Census | % | Average I & A | |
| Veteran | 1 | 100.0% | (of total Dom census) | \$0.00 |
| Dependent | 0 | | (of total Dom census) | |
| Total Domiciliary Census | 1 | 1.0% | (of TOTAL census) | n/a |

| Detailed Census Data - Age & Gender | | | |
|-------------------------------------|--------------|-------------|------------|
| Census by Age & Gender | Male | Female | Total |
| Under 60 | 1 | 0 | 1 |
| 60-79 | 47 | 4 | 51 |
| 80+ | 48 | 2 | 50 |
| TOTAL | 96 | 6 | 102 |
| % of Census | Male | Female | Total |
| Under 60 | 100.0% | 0.0% | 1.0% |
| 60-79 | 92.2% | 7.8% | 50.0% |
| 80+ | 96.0% | 4.0% | 49.0% |
| TOTAL | 94.1% | 5.9% | n/a |

| Detailed Census Data - Era of Service & Gender | | | |
|--|--------------|-------------|------------|
| Census by EOS & Gender | Male | Female | Total |
| WWII | 2 | 0 | 2 |
| KC | 5 | 0 | 5 |
| VNE | 77 | 1 | 78 |
| Peacetime | 11 | 2 | 13 |
| Gulf War | 1 | 0 | 1 |
| Other | 0 | 0 | 0 |
| Dependent | 0 | 3 | 3 |
| TOTAL | 96 | 6 | 102 |
| % of Census | Male | Female | Total |
| WWII | 100.0% | 0.0% | 2.0% |
| KC | 100.0% | 0.0% | 4.9% |
| VNE | 98.7% | 1.3% | 76.5% |
| Peacetime | 84.6% | 15.4% | 12.7% |
| Gulf War | 100.0% | 0.0% | 1.0% |
| Other | | | 0.0% |
| Dependent | 0.0% | 100.0% | 2.9% |
| TOTAL | 94.1% | 5.9% | n/a |

Michigan Veteran Homes at Grand Rapids
February 2026 Monthly Census Report

| Facility Census Data | | | | |
|------------------------------|---------------------------------|------------|----------------------------------|-----------------------------|
| | Facility Census on Last Day of: | | % of EOM Census Current Month | End of Month Average YTD |
| | Current Month | Last Month | | |
| TOTAL CENSUS | 127 | 124 | n/a | 123 |
| By Care Setting | | | | |
| Skilled Nursing | 127 | 124 | 100.0% | 123.0 |
| Domiciliary | n/a | n/a | n/a | n/a |
| By War Era of Service | | | | |
| WWII | 1 | 1 | 0.8% | 1.0 |
| KC | 8 | 8 | 6.3% | 7.4 |
| VNE | 89 | 86 | 70.1% | 85.2 |
| Peacetime | 16 | 16 | 12.6% | 16.6 |
| Gulf War | 9 | 9 | 7.1% | 8.8 |
| Other | 0 | 0 | 0.0% | 0.0 |
| Dependent | 4 | 4 | 3.1% | 4.0 |
| By Age | | | | |
| Under 60 | 4 | 4 | 3.1% | 4.0 |
| 60 - 79 | 80 | 79 | 63.0% | 80.8 |
| 80+ | 43 | 41 | 33.9% | 38.2 |
| By Gender | | | | |
| Male | 121 | 118 | 95.3% | 117.0 |
| Female | 6 | 6 | 4.7% | 6.0 |

| Admissions, Deaths, Discharges During Month | | | |
|---|---------------|-----------|-----------------|
| | Current Month | Total YTD | Monthly Avg YTD |
| Admissions | 3 | 39 | 3.0 |
| Deaths | 0 | 26 | 1.8 |
| Forced Discharges (see memo) | 0 | 0 | 0.0 |
| Other Discharges | 0 | 3 | 0.4 |

| Resident Assessment & Admissions Application Processing | | |
|--|---------------|-----------|
| | Current Month | Total YTD |
| Financial Reassessments Performed | 26 | 219 |
| Admission Applications Processed | 6 | 78 |
| Admission Applications Approved | 6 | 76 |
| Approved Applicants Admitted | 3 | 39 |
| Approved Applicants on Waitlist or Not Yet Ready for Admission | 147 | 2196 |
| Admissions Applications Denied | 0 | 9 |

| Occupancy & Waitlist Rates | | | | | |
|----------------------------|-------------|----------|--------------|-----------------|------------------|
| | Avail. Beds | Waitlist | EOM Occupied | EOM % - Current | EOM % - Previous |
| Skilled Nursing | 128 | 147 | 127 | 99.2% | 96.9% |
| Domiciliary Care | n/a | n/a | n/a | n/a | n/a |

Michigan Veteran Homes at Grand Rapids
February 2026 Monthly Census Report

| Detailed Census Data - By Care Setting | | | |
|--|--------------|---------------|---------------------------------|
| Skilled Nursing Census | Total Census | % | Average I & A |
| 70-100% or Adjudicated | 75 | 59.1% | (of total SN census) n/a |
| Veteran (not 70-100 SCD) | 48 | 37.8% | (of total SN census) \$2,628.21 |
| Dependent | 4 | 3.1% | (of total SN census) \$1,468.62 |
| TOTAL Skilled Nursing Census | 127 | 100.0% | (of TOTAL census) n/a |
| Domiciliary Census | Total Census | % | Average I & A |
| Veteran | n/a | n/a | (of total Dom census) n/a |
| Dependent | n/a | n/a | (of total Dom census) n/a |
| Total Domiciliary Census | n/a | n/a | (of TOTAL census) n/a |

| Detailed Census Data - Age & Gender | | | |
|-------------------------------------|--------------|-------------|------------|
| Census by Age & Gender | Male | Female | Total |
| Under 60 | 4 | 0 | 4 |
| 60-79 | 78 | 2 | 80 |
| 80+ | 39 | 4 | 43 |
| TOTAL | 121 | 6 | 127 |
| % of Census | Male | Female | Total |
| Under 60 | 100.0% | 0.0% | 3.1% |
| 60-79 | 97.5% | 2.5% | 63.0% |
| 80+ | 90.7% | 9.3% | 33.9% |
| TOTAL | 95.3% | 4.7% | <i>n/a</i> |

| Detailed Census Data - Era of Service & Gender | | | |
|--|--------------|-------------|------------|
| Census by EOS & Gender | Male | Female | Total |
| WWII | 1 | 0 | 1 |
| KC | 8 | 0 | 8 |
| VNE | 88 | 1 | 89 |
| Peacetime | 16 | 0 | 16 |
| Gulf War Era | 8 | 1 | 9 |
| Other | 0 | 0 | 0 |
| Dependent | 0 | 4 | 4 |
| TOTAL | 121 | 6 | 127 |
| % of Census | Male | Female | Total |
| WWII | 100.0% | 0.0% | 0.8% |
| KC | 100.0% | 0.0% | 6.3% |
| VNE | 98.9% | 1.1% | 70.1% |
| Peacetime | 100.0% | 0.0% | 12.6% |
| Gulf War | 88.9% | 11.1% | 7.1% |
| Other | | | 0.0% |
| Dependent | 0.0% | 100.0% | 3.1% |
| TOTAL | 95.3% | 4.7% | <i>n/a</i> |

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP

March 2026 Monthly Census Report

| Facility Census Data | | | | |
|------------------------------|---------------------------------|------------|----------------------------------|-----------------------------|
| | Facility Census on Last Day of: | | % of EOM Census Current Month | End of Month Average YTD |
| | Current Month | Last Month | | |
| TOTAL CENSUS | 121 | 123 | n/a | 122 |
| By Care Setting | | | | |
| Skilled Nursing | 121 | 123 | 100.0% | 122 |
| Domiciliary | n/a | n/a | n/a | n/a |
| By War Era of Service | | | | |
| WWII | 2 | 2 | 1.7% | 2 |
| KC | 8 | 9 | 6.6% | 8 |
| VNE | 88 | 89 | 72.7% | 90 |
| Peacetime | 13 | 13 | 10.7% | 12 |
| Gulf War | 6 | 6 | 5.0% | 5 |
| Other | 0 | 0 | 0.0% | 0 |
| Dependent | 4 | 4 | 3.3% | 4 |
| By Age | | | | |
| Under 60 | 3 | 3 | 2.5% | 3 |
| 60 - 79 | 65 | 67 | 53.7% | 68 |
| 80+ | 53 | 53 | 43.8% | 50 |
| By Gender | | | | |
| Male | 114 | 116 | 94.2% | 115 |
| Female | 7 | 7 | 5.8% | 7 |

| Admissions, Deaths, Discharges During Month | | | |
|---|---------------|-----------|-----------------|
| | Current Month | Total YTD | Monthly Avg YTD |
| Admissions | 2 | 44 | 4.0 |
| Deaths | 3 | 38 | 3.7 |
| Forced Discharges (see memo) | 0 | 0 | 0.0 |
| Other Discharges | 1 | 4 | 0.2 |

| Resident Assessment & Admissions Application Processing | | |
|--|---------------|-----------|
| | Current Month | Total YTD |
| Financial Reassessments Performed | 7 | 71 |
| Admission Applications Processed | 9 | 65 |
| Admission Applications Approved | 4 | 54 |
| Approved Applicants Admitted | 2 | 43 |
| Approved Applicants on Waitlist or Not Yet Ready for Admission | 10 | 159 |
| Admissions Applications Denied | 0 | 4 |

| Occupancy & Waitlist Rates | | | | | |
|----------------------------|-------------|----------|--------------|-----------------|------------------|
| | Avail. Beds | Waitlist | EOM Occupied | EOM % - Current | EOM % - Previous |
| Skilled Nursing | 128 | 10 | 121 | 94.5% | 96.1% |
| Domiciliary Care | n/a | n/a | n/a | n/a | n/a |

MICHIGAN VETERAN HOMES AT CHESTERFIELD TOWNSHIP
March 2026 Monthly Census Report

| Detailed Census Data - By Care Setting | | | | |
|---|---------------------|---------------|-----------------------|--------------------------|
| Skilled Nursing Census | Total Census | % | | Average I & A |
| 70-100% or Adjudicated | 88 | 72.7% | (of total SN census) | n/a |
| Veteran (not 70-100 SCD) | 29 | 24.0% | (of total SN census) | \$3,382.51 |
| Dependent | 4 | 3.3% | (of total SN census) | \$4,285.20 |
| TOTAL Skilled Nursing Census | 121 | 100.0% | (of TOTAL census) | n/a |
| Domiciliary Census | Total Census | % | | Average I & A |
| Veteran | n/a | n/a | (of total Dom census) | n/a |
| Dependent | n/a | n/a | (of total Dom census) | n/a |
| Total Domiciliary Census | n/a | n/a | (of TOTAL census) | n/a |

| Detailed Census Data - Age & Gender | | | |
|--|--------------|---------------|--------------|
| Census by Age & Gender | Male | Female | Total |
| Under 60 | 3 | 0 | 3 |
| 60-79 | 63 | 2 | 65 |
| 80+ | 48 | 5 | 53 |
| TOTAL | 114 | 7 | 121 |
| % of Census | Male | Female | Total |
| Under 60 | 100.0% | 0.0% | 2.5% |
| 60-79 | 96.9% | 3.1% | 53.7% |
| 80+ | 90.6% | 9.4% | 43.8% |
| TOTAL | 94.2% | 5.8% | n/a |

| Detailed Census Data - Era of Service & Gender | | | |
|---|--------------|---------------|--------------|
| Census by EOS & Gender | Male | Female | Total |
| WWII | 2 | 0 | 2 |
| KC | 7 | 1 | 8 |
| VNE | 87 | 1 | 88 |
| Peacetime | 12 | 1 | 13 |
| Gulf War Era | 6 | 0 | 6 |
| Other | 0 | 0 | 0 |
| Dependent | 0 | 4 | 4 |
| TOTAL | 114 | 7 | 121 |
| % of Census | Male | Female | Total |
| WWII | 100.0% | 0.0% | 1.7% |
| KC | 87.5% | 12.5% | 6.6% |
| VNE | 98.9% | 1.1% | 72.7% |
| Peacetime | 92.3% | 7.7% | 10.7% |
| Gulf War | 100.0% | 0.0% | 5.0% |
| Other | | | 0.0% |
| Dependent | 0.0% | 100.0% | 3.3% |
| TOTAL | 94.2% | 5.8% | n/a |

Michigan Veteran Homes at Grand Rapids
March 2026 Monthly Census Report

| Facility Census Data | | | | |
|------------------------------|---------------------------------|------------|----------------------------------|-----------------------------|
| | Facility Census on Last Day of: | | % of EOM Census Current Month | End of Month Average YTD |
| | Current Month | Last Month | | |
| TOTAL CENSUS | 125 | 127 | n/a | 123 |
| By Care Setting | | | | |
| Skilled Nursing | 125 | 127 | 100.0% | 123 |
| Domiciliary | n/a | n/a | n/a | n/a |
| By War Era of Service | | | | |
| WWII | 1 | 1 | 0.8% | 1 |
| KC | 8 | 8 | 6.4% | 8 |
| VNE | 87 | 89 | 69.6% | 86 |
| Peacetime | 16 | 16 | 12.8% | 17 |
| Gulf War | 9 | 9 | 7.2% | 9 |
| Other | 0 | 0 | 0.0% | 0 |
| Dependent | 4 | 4 | 3.2% | 4 |
| By Age | | | | |
| Under 60 | 4 | 4 | 3.2% | 4 |
| 60 - 79 | 76 | 80 | 60.8% | 80 |
| 80+ | 45 | 43 | 36.0% | 39 |
| By Gender | | | | |
| Male | 119 | 121 | 95.2% | 117 |
| Female | 6 | 6 | 4.8% | 6 |

| Admissions, Deaths, Discharges During Month | | | |
|---|---------------|-----------|-----------------|
| | Current Month | Total YTD | Monthly Avg YTD |
| Admissions | 2 | 38 | 2.8 |
| Deaths | 4 | 27 | 2.2 |
| Forced Discharges (see memo) | 0 | 0 | 0.0 |
| Other Discharges | 0 | 3 | 0.3 |

| Resident Assessment & Admissions Application Processing | | |
|--|---------------|-----------|
| | Current Month | Total YTD |
| Financial Reassessments Performed | 11 | 219 |
| Admission Applications Processed | 9 | 80 |
| Admission Applications Approved | 9 | 78 |
| Approved Applicants Admitted | 2 | 38 |
| Approved Applicants on Waitlist or Not Yet Ready for Admission | 159 | 2171 |
| Admissions Applications Denied | 0 | 9 |

| Occupancy & Waitlist Rates | | | | | |
|----------------------------|-------------|----------|--------------|-----------------|------------------|
| | Avail. Beds | Waitlist | EOM Occupied | EOM % - Current | EOM % - Previous |
| Skilled Nursing | 128 | 159 | 125 | 97.7% | 99.2% |
| Domiciliary Care | n/a | n/a | n/a | n/a | n/a |

Michigan Veteran Homes at Grand Rapids
March 2026 Monthly Census Report

| Detailed Census Data - By Care Setting | | | |
|--|--------------|---------------|---------------------------------|
| Skilled Nursing Census | Total Census | % | Average I & A |
| 70-100% or Adjudicated | 75 | 60.0% | (of total SN census) n/a |
| Veteran (not 70-100 SCD) | 46 | 36.8% | (of total SN census) \$2,661.28 |
| Dependent | 4 | 3.2% | (of total SN census) \$1,468.87 |
| TOTAL Skilled Nursing Census | 125 | 100.0% | (of TOTAL census) n/a |
| Domiciliary Census | Total Census | % | Average I & A |
| Veteran | n/a | n/a | (of total Dom census) n/a |
| Dependent | n/a | n/a | (of total Dom census) n/a |
| Total Domiciliary Census | n/a | n/a | (of TOTAL census) n/a |

| Detailed Census Data - Age & Gender | | | |
|-------------------------------------|--------------|-------------|------------|
| Census by Age & Gender | Male | Female | Total |
| Under 60 | 4 | 0 | 4 |
| 60-79 | 74 | 2 | 76 |
| 80+ | 41 | 4 | 45 |
| TOTAL | 119 | 6 | 125 |
| % of Census | Male | Female | Total |
| Under 60 | 100.0% | 0.0% | 3.2% |
| 60-79 | 97.4% | 2.6% | 60.8% |
| 80+ | 91.1% | 8.9% | 36.0% |
| TOTAL | 95.2% | 4.8% | <i>n/a</i> |

| Detailed Census Data - Era of Service & Gender | | | |
|--|--------------|-------------|------------|
| Census by EOS & Gender | Male | Female | Total |
| WWII | 1 | 0 | 1 |
| KC | 8 | 0 | 8 |
| VNE | 86 | 1 | 87 |
| Peacetime | 16 | 0 | 16 |
| Gulf War Era | 8 | 1 | 9 |
| Other | 0 | 0 | 0 |
| Dependent | 0 | 4 | 4 |
| TOTAL | 119 | 6 | 125 |
| % of Census | Male | Female | Total |
| WWII | 100.0% | 0.0% | 0.8% |
| KC | 100.0% | 0.0% | 6.4% |
| VNE | 98.9% | 1.1% | 69.6% |
| Peacetime | 100.0% | 0.0% | 12.8% |
| Gulf War | 88.9% | 11.1% | 7.2% |
| Other | | | 0.0% |
| Dependent | 0.0% | 100.0% | 3.2% |
| TOTAL | 95.2% | 4.8% | <i>n/a</i> |

Michigan Veteran Homes DJ Jacobetti
March 2026 Monthly Census Report

| Facility Census Data | | | | |
|------------------------------|---------------------------------|------------|----------------------------------|-----------------------------|
| | Facility Census on Last Day of: | | % of EOM Census Current Month | End of Month Average YTD |
| | Current Month | Last Month | | |
| TOTAL CENSUS | 99 | 102 | n/a | 102 |
| By Care Setting | | | | |
| Skilled Nursing | 98 | 101 | 99.0% | 101 |
| Domiciliary | 1 | 1 | 1.0% | 1 |
| By War Era of Service | | | | |
| WWII | 2 | 2 | 2.0% | 2 |
| KC | 7 | 5 | 7.1% | 6 |
| VNE | 73 | 78 | 73.7% | 77 |
| Peacetime | 13 | 13 | 13.1% | 14 |
| Gulf War | 1 | 1 | 1.0% | 1 |
| Other | 0 | 0 | 0.0% | 0 |
| Dependent | 3 | 3 | 3.0% | 3 |
| By Age | | | | |
| Under 60 | 1 | 1 | 1.0% | 1 |
| 60 - 79 | 49 | 51 | 49.5% | 50 |
| 80+ | 49 | 50 | 49.5% | 51 |
| By Gender | | | | |
| Male | 93 | 96 | 93.9% | 96 |
| Female | 6 | 6 | 6.1% | 6 |

| Admissions, Deaths, Discharges During Month | | | |
|---|---------------|-----------|-----------------|
| | Current Month | Total YTD | Monthly Avg YTD |
| Admissions | 3 | 40 | 2.3 |
| Deaths | 6 | 46 | 3.8 |
| Forced Discharges (see memo) | 0 | 0 | 0.0 |
| Other Discharges | 1 | 6 | 0.2 |

| Resident Assessment & Admissions Application Processing | | |
|--|---------------|-----------|
| | Current Month | Total YTD |
| Financial Reassessments Performed | 9 | 199 |
| Admission Applications Processed | 5 | 76 |
| Admission Applications Approved | 3 | 45 |
| Approved Applicants Admitted | 3 | 44 |
| Approved Applicants on Waitlist or Not Yet Ready for Admission | 48 | 908 |
| Admissions Applications Denied | 1 | 7 |

| Occupancy & Waitlist Rates | | | | | |
|----------------------------|-------------|----------|--------------|-----------------|------------------|
| | Avail. Beds | Waitlist | EOM Occupied | EOM % - Current | EOM % - Previous |
| Skilled Nursing | 126 | 48 | 98 | 77.8% | 80.2% |
| Domiciliary Care | 3 | 0 | 1 | 33.3% | 33.3% |

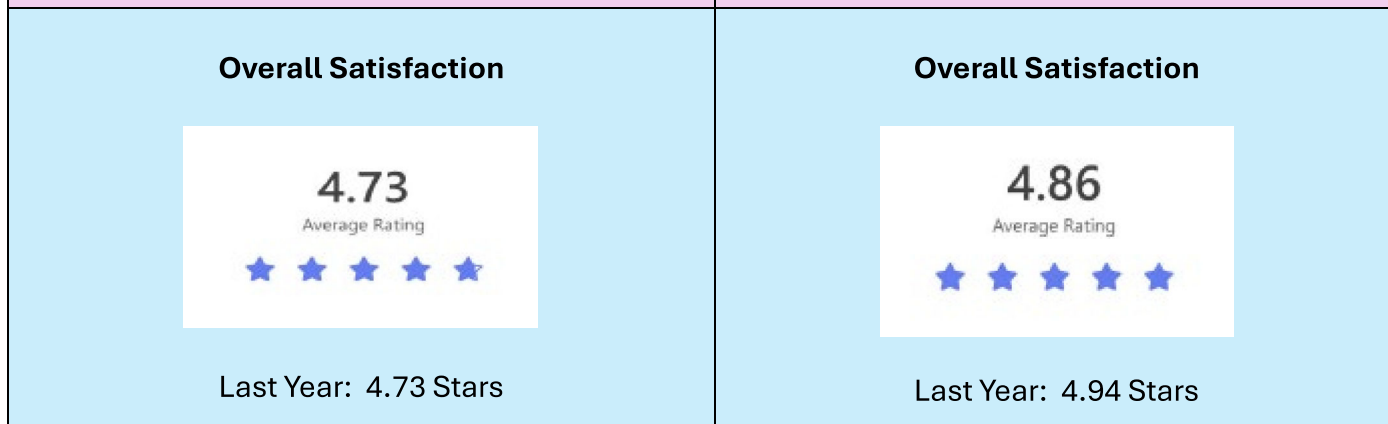
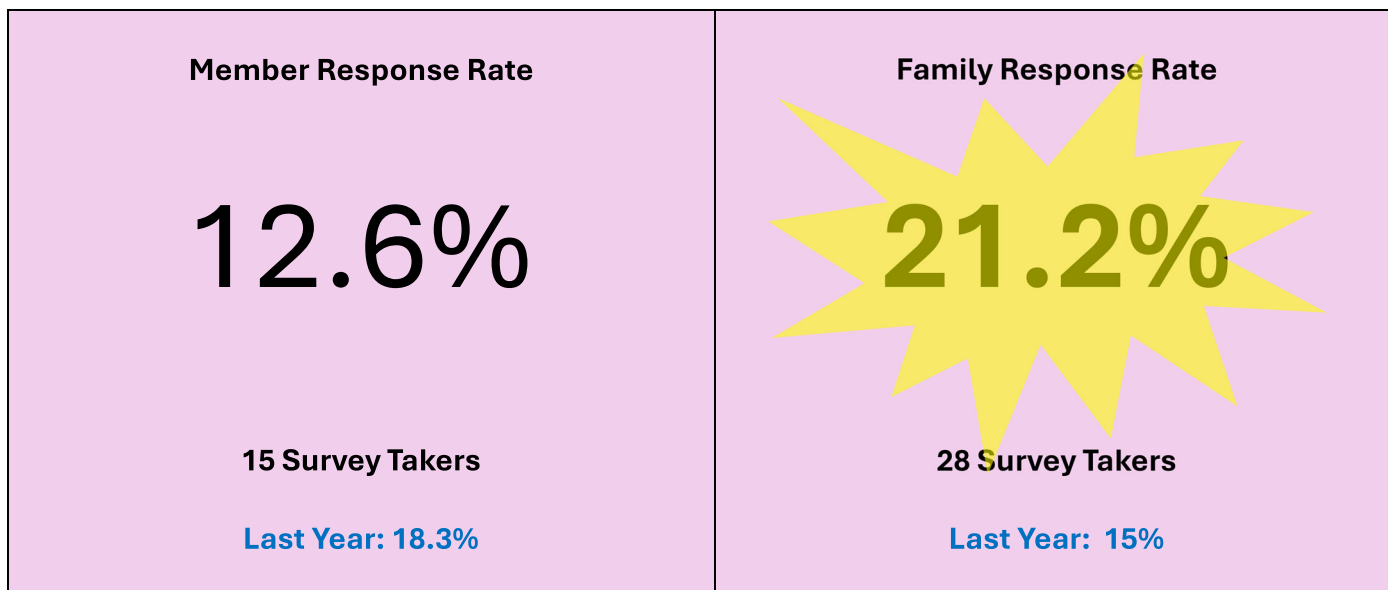
Michigan Veteran Homes DJ Jacobetti
March 2026 Monthly Census Report

| Detailed Census Data - By Care Setting | | | | |
|--|--------------|--------------|-----------------------|------------|
| Skilled Nursing Census | Total Census | % | Average I & A | |
| 70-100% or Adjudicated | 47 | 48.0% | (of total SN census) | n/a |
| Veteran (not 70-100 SCD) | 48 | 49.0% | (of total SN census) | \$3,567.18 |
| Dependent | 3 | 3.1% | (of total SN census) | \$991.40 |
| TOTAL Skilled Nursing Census | 98 | 99.0% | (of TOTAL census) | n/a |
| Domiciliary Census | Total Census | % | Average I & A | |
| Veteran | 1 | 100.0% | (of total Dom census) | \$0.00 |
| Dependent | 0 | | (of total Dom census) | |
| Total Domiciliary Census | 1 | 1.0% | (of TOTAL census) | n/a |











| Detailed Census Data - Age & Gender | | | |
|-------------------------------------|--------------|-------------|-----------|
| Census by Age & Gender | Male | Female | Total |
| Under 60 | 1 | 0 | 1 |
| 60-79 | 45 | 4 | 49 |
| 80+ | 47 | 2 | 49 |
| TOTAL | 93 | 6 | 99 |
| % of Census | Male | Female | Total |
| Under 60 | 100.0% | 0.0% | 1.0% |
| 60-79 | 91.8% | 8.2% | 49.5% |
| 80+ | 95.9% | 4.1% | 49.5% |
| TOTAL | 93.9% | 6.1% | n/a |


| Detailed Census Data - Era of Service & Gender | | | |
|--|--------------|-------------|-----------|
| Census by EOS & Gender | Male | Female | Total |
| WWII | 2 | 0 | 2 |
| KC | 7 | 0 | 7 |
| VNE | 72 | 1 | 73 |
| Peacetime | 11 | 2 | 13 |
| Gulf War | 1 | 0 | 1 |
| Other | 0 | 0 | 0 |
| Dependent | 0 | 3 | 3 |
| TOTAL | 93 | 6 | 99 |
| % of Census | Male | Female | Total |
| WWII | 100.0% | 0.0% | 2.0% |
| KC | 100.0% | 0.0% | 7.1% |
| VNE | 98.6% | 1.4% | 73.7% |
| Peacetime | 84.6% | 15.4% | 13.1% |
| Gulf War | 100.0% | 0.0% | 1.0% |
| Other | | | 0.0% |
| Dependent | 0.0% | 100.0% | 3.0% |
| TOTAL | 93.9% | 6.1% | n/a |

MEMBER/FAMILY SATISFACTION



Satisfaction in Specific Areas

| | MEMBER STARS | | | FAMILY STARS | | |
|-----------------------------|--------------|-----------|---|--------------|-----------|---|
| | This Year | Last Year | | This Year | Last Year | |
| ACTIVITIES | 4.69 | 4.64 |  | 4.93 | 4.78 |  |
| PERSONAL PREFERENCES | 4.54 | 4.50 |  | 4.71 | 4.71 |  |
| COMMUNICATION | 4.38 | 4.29 |  | 4.79 | 4.76 |  |
| CONCERNS PROCESS | 4.57 | 4.62 |  | 4.81 | 4.71 |  |
| CARE PLANNING | 4.71 | 4.77 |  | 4.79 | 4.83 |  |

 Note. Even if the number is different, the change is not statistically meaningful.

EMPLOYEE ENGAGEMENT

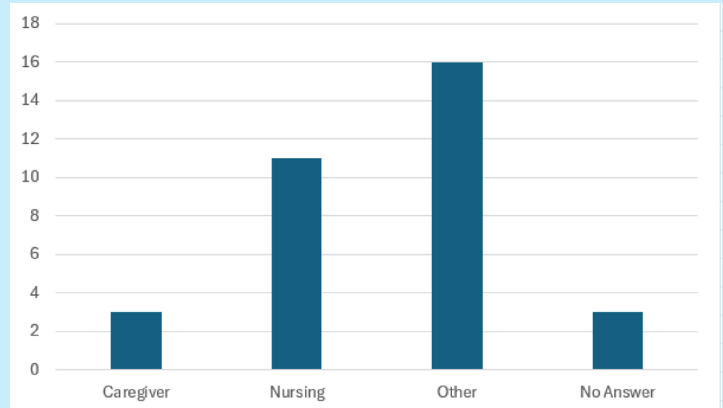
Response Rate

8.4%

33 Survey Takers out of
391 Total Workforce

Last Year: 15.4%

Who's Taking the Survey



Areas for Improvement

- Recognition
- Receive Information Timely
- Participation in Decisions
- Support in Career Growth
- Training Needs, Opportunities, In-Services

Areas of Strength

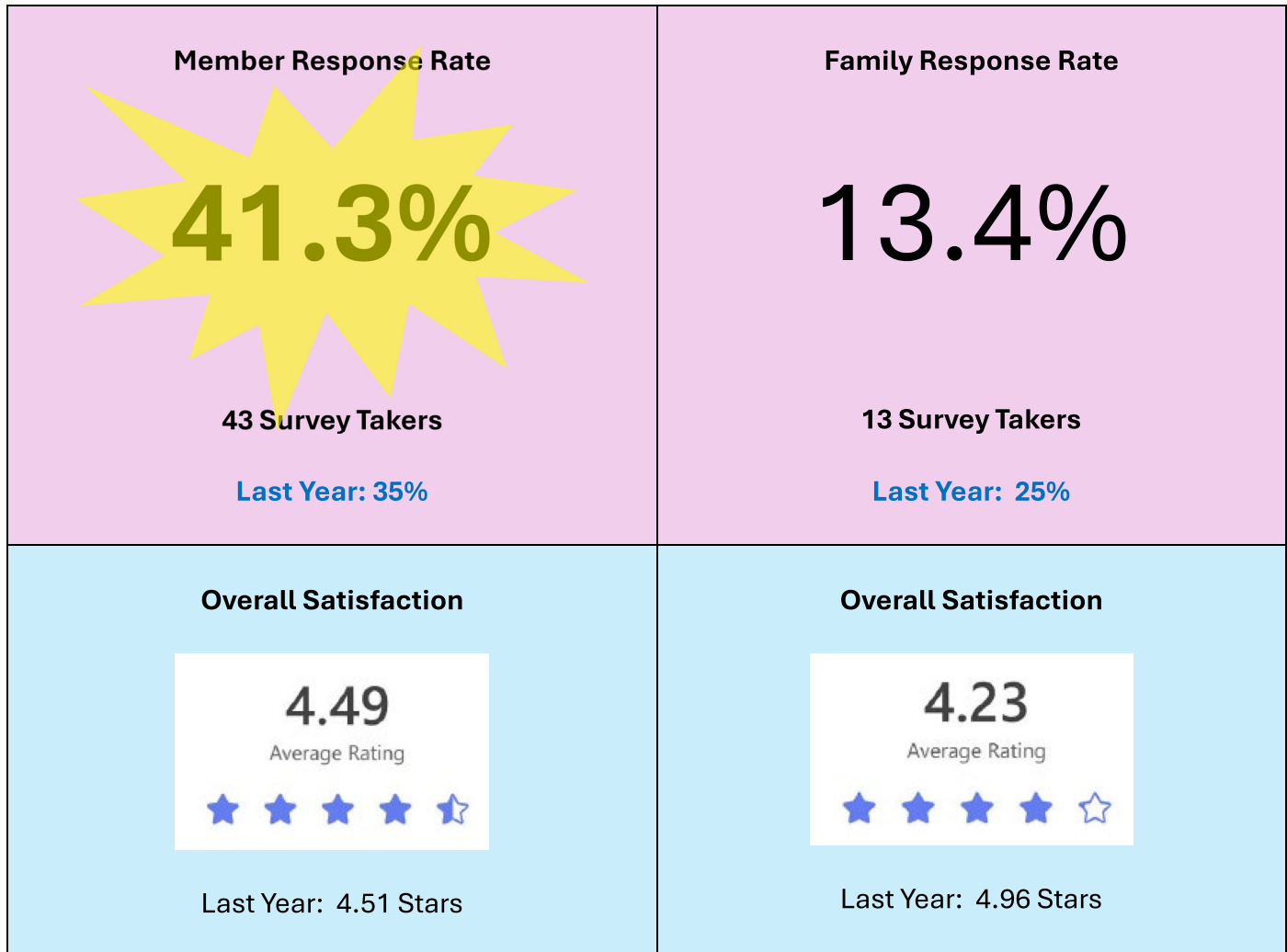
- Positive Impact on Member Lives
- Appreciated by Members/Families
- Recommend Living or Working Here
- Proud of My Team
- Administrator & DON Available to Meet
- Fair Treatment by Supervisor
- Consistent Scheduling
- Safe, well-maintained workplace

Comment Topics Scaled











9 Commentors – Some with multiple topics

Recommend working here * **Communication** *
Staffing consistency * **Approachable leadership** * **Wages** * **Recognition** *
Favoritism * **Diversity, Equity** * **Supervisor values**

MEMBER/FAMILY SATISFACTION



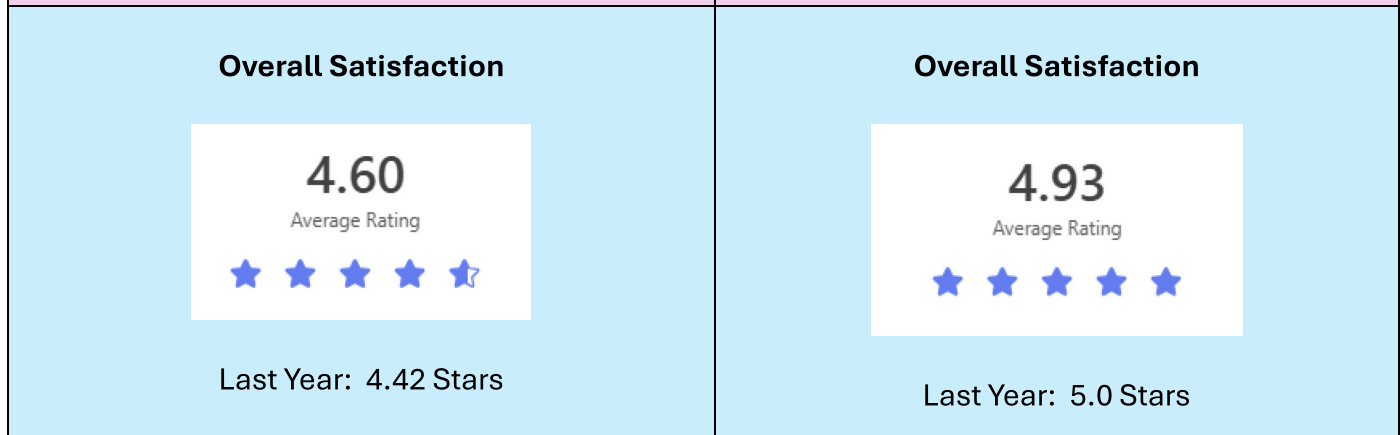
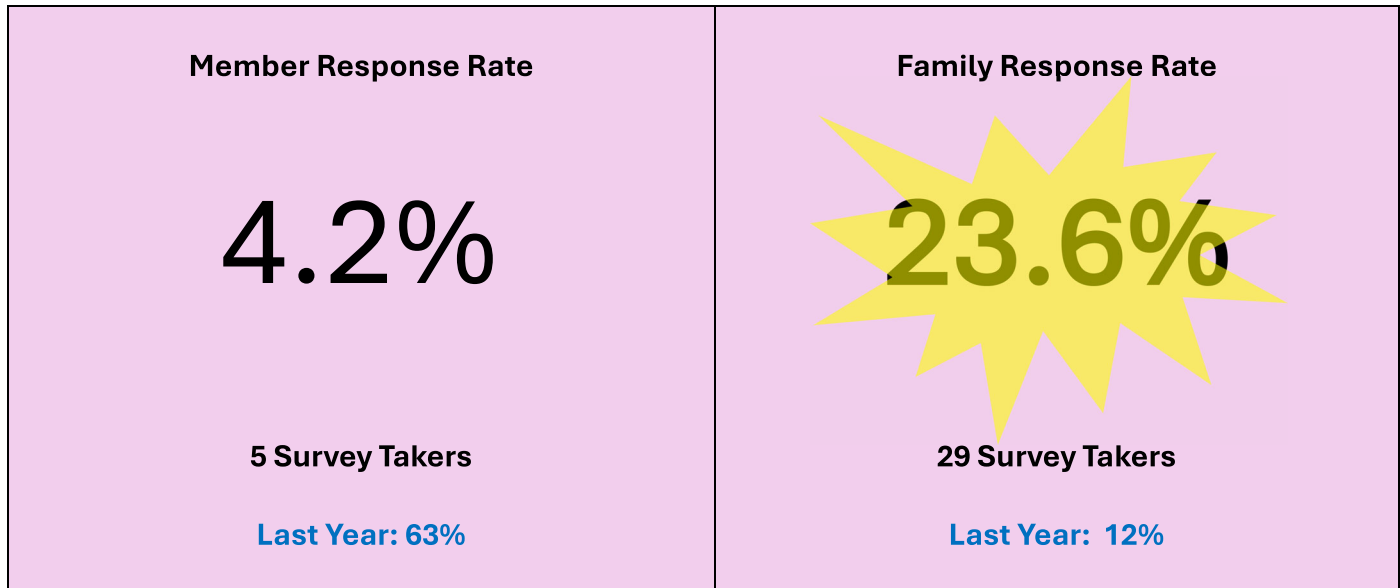
Satisfaction in Specific Areas

| | MEMBER STARS | | | FAMILY STARS | | |
|-----------------------------|--------------|-----------|---|--------------|-----------|---|
| | This Year | Last Year | | This Year | Last Year | |
| ACTIVITIES | 4.42 | 4.34 |  | 4.09 | 4.92 |  |
| PERSONAL PREFERENCES | 4.42 | 4.43 |  | 4.18 | 4.88 |  |
| COMMUNICATION | 3.95 | 4.47 |  | 3.91 | 4.92 |  |
| CONCERNS PROCESS | 4.33 | 4.67 |  | 3.83 | 4.88 |  |
| CARE PLANNING | 4.61 | 4.53 |  | 4.00 | 4.92 |  |











EMPLOYEE ENGAGEMENT

| <p>Response Rate</p> <p>56.8%</p> <p>104 Survey Takers out of 183 Total Workforce</p> <p>Last Year: 24%</p> | <p>Who's Taking the Survey</p>  <table border="1"><thead><tr><th>Department</th><th>Count</th></tr></thead><tbody><tr><td>Caregiver</td><td>28</td></tr><tr><td>Nursing</td><td>32</td></tr><tr><td>Other</td><td>25</td></tr><tr><td>No Answer</td><td>17</td></tr></tbody></table> | Department | Count | Caregiver | 28 | Nursing | 32 | Other | 25 | No Answer | 17 |
|--|---|------------|-------|-----------|----|---------|----|-------|----|-----------|----|
| Department | Count | | | | | | | | | | |
| Caregiver | 28 | | | | | | | | | | |
| Nursing | 32 | | | | | | | | | | |
| Other | 25 | | | | | | | | | | |
| No Answer | 17 | | | | | | | | | | |
| <p>Areas for Improvement</p> <ul style="list-style-type: none">• Recognition• Receive Information Timely• Schedule Development• Support in Career Growth• Training Needs• Positive Workplace• Diversity/Inclusion | <p>Areas of Strength</p> <ul style="list-style-type: none">• Positive Impact on Member Lives• Appreciated by Members/Families• Proud of My Team• Recommend Living Here• Administrator Available to Meet• Fair Treatment by Supervisor• Consistent Scheduling | | | | | | | | | | |
| <p>Comment Topics Scaled</p> <p>39 Commentors – Some with multiple topics</p> <p>Communication * Scheduling * Leadership * Negative Environment * Morale/Burnout * Wages/Hero Pay * Overtime * Value Staff * Recognition * Advancement * Meeting Inclusivity * Human Resources * Retaliation * Great Place to Work * Decision-Making * Change Is Hard * Cell Phone Use</p> | | | | | | | | | | | |

MEMBER/FAMILY SATISFACTION

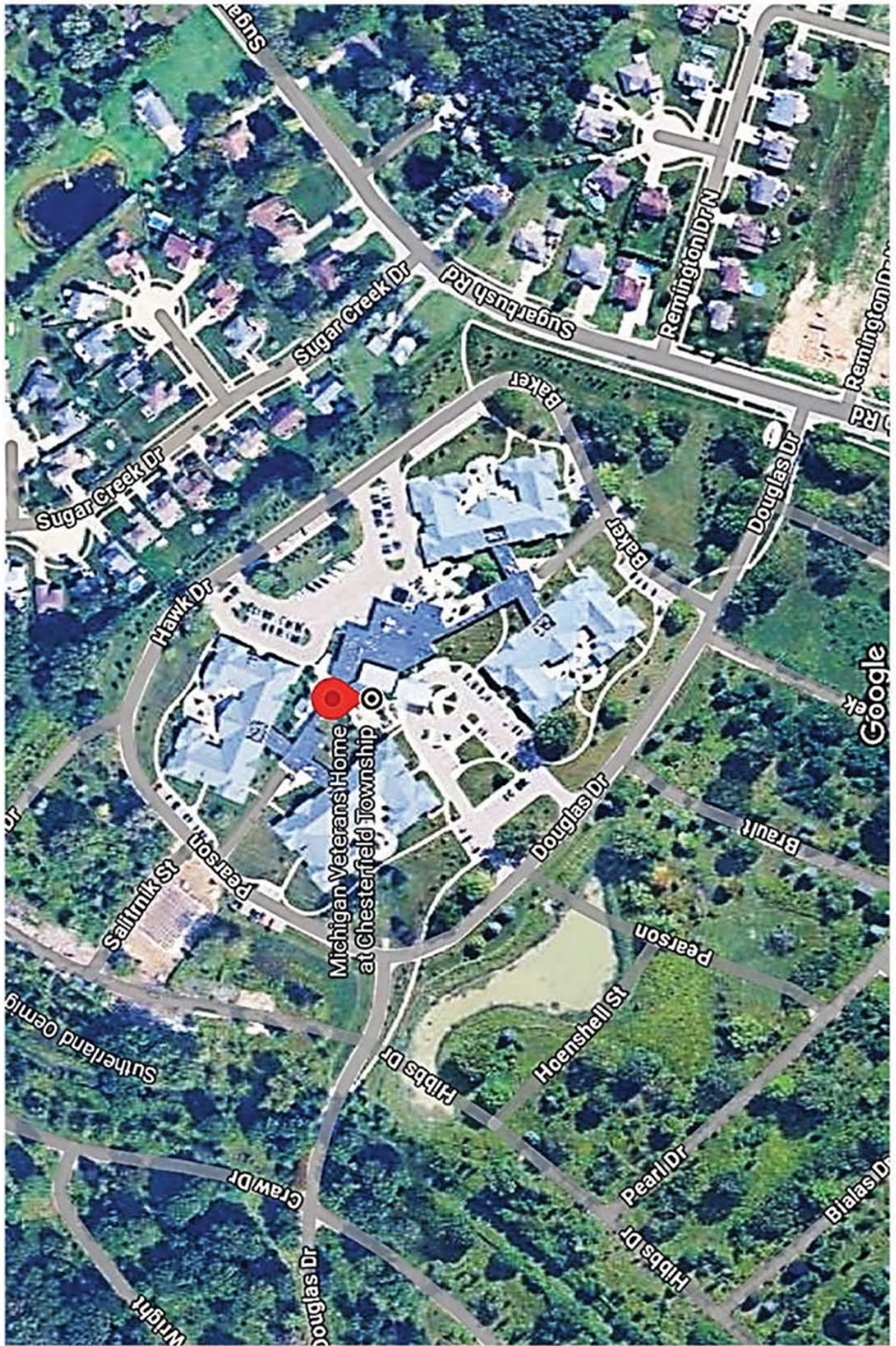


Satisfaction in Specific Areas

| | MEMBER STARS | | | FAMILY STARS | | |
|-----------------------------|--------------|-----------|---|--------------|-----------|---|
| | This Year | Last Year | | This Year | Last Year | |
| ACTIVITIES | 4.60 | 4.49 |  | 4.96 | 5.00 |  |
| PERSONAL PREFERENCES | 4.80 | 4.25 |  | 4.79 | 4.73 |  |
| COMMUNICATION | 4.20 | 4.13 |  | 4.86 | 5.00 |  |
| CONCERNS PROCESS | 4.40 | 4.26 |  | 4.75 | 4.92 |  |
| CARE PLANNING | 4.60 | 4.22 |  | 4.96 | 4.93 |  |

EMPLOYEE ENGAGEMENT

| <p>Response Rate</p> <p>20.7%</p> <p>89 Survey Takers out of 429 Total Workforce</p> <p>Last Year: 10.4%</p> | <p>Who's Taking the Survey</p>  <table border="1"><thead><tr><th>Role</th><th>Count</th></tr></thead><tbody><tr><td>Caregiver</td><td>38</td></tr><tr><td>Nursing</td><td>9</td></tr><tr><td>Other</td><td>32</td></tr><tr><td>No Answer</td><td>10</td></tr></tbody></table> | Role | Count | Caregiver | 38 | Nursing | 9 | Other | 32 | No Answer | 10 |
|---|--|------|-------|-----------|----|---------|---|-------|----|-----------|----|
| Role | Count | | | | | | | | | | |
| Caregiver | 38 | | | | | | | | | | |
| Nursing | 9 | | | | | | | | | | |
| Other | 32 | | | | | | | | | | |
| No Answer | 10 | | | | | | | | | | |
| <p>Areas for Improvement</p> <ul style="list-style-type: none">• Recognition• Competitive Pay• Receive Information Timely• Communication• Support in Career Growth• Training Needs | <p>Areas of Strength</p> <ul style="list-style-type: none">• Positive Impact on Member Lives• Appreciated by Members/Families• Proud of My Team• Recommend Living Here• Fair Treatment by Supervisor• Consistent Scheduling• Safe, well-maintained workplace | | | | | | | | | | |
| <p>Comment Topics Scaled</p> <p>24 Commentors – Some with multiple topics</p> <p>Wages * Longevity/Front line pay *</p> <p>Communication * Great place to work *</p> <p>Include agency in meetings * Better phone system * Employee recognition * Career advancement * Share meeting notes with staff * Admin accessible to other shifts * Teamwork * Accountability</p> | | | | | | | | | | | |



Michigan Veterans Home
at Chesterfield Township

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